

Customer Center

For general information (toll free)

Business hours: 9:00 am to 8:00 pm (7 days a week)

From au mobile phones:

157 area code not required

From non-au mobile phones /

general subscriber phones:

0077-7-111

In case above numbers are not available, call toll-free:

0120-977-033 (except Okinawa)

0120-977-699 (Okinawa)

In case of theft, loss, or malfunction (toll free)

Business hours: 24 hours (7 days a week)

From au mobile phones:

113 area code not required

From non-au mobile phones /

general subscriber phones:

0077-7-113

In case above numbers are not available, call toll-free:

0120-925-314

ZTE al

ZTG01

Quick Start Guide



Online Manual (Japanese)

Check the "Online Manual" (Japanese) which describes detailed explanations on various functions with the procedure below.

In the Home screen, swipe the screen up → [Manual] (Japanese)

Also, you can check "Online Manual" (Japanese) on the au homepage.

<https://www.au.com/online-manual/ztg01/> (Japanese)



- For the latest edition, refer to the "Online Manual" (Japanese) or "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) available on the au homepage. <https://www.au.com/support/service/mobile/guide/manual/> (Japanese)

August 2020, First Edition
 Sold by: KDDI CORPORATION,
 OKINAWA CELLULAR TELEPHONE COMPANY
 Manufactured by: ZTE Corporation

Repair and Delivery Support Center

For theft, loss, or malfunction (toll free)

Business hours: 9:00 am to 8:00 pm (7 days a week)

From au mobile phones / non-au mobile phones / general subscriber phones:

0120-925-919



モバイルリサイクル・ネットワーク
 携帯電話・PHSのリサイクルにご参加。

Cell phone and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.



やめましょう、
 歩きスマホ。

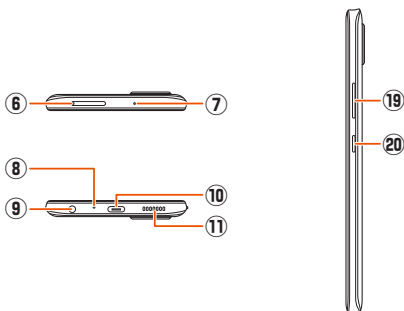
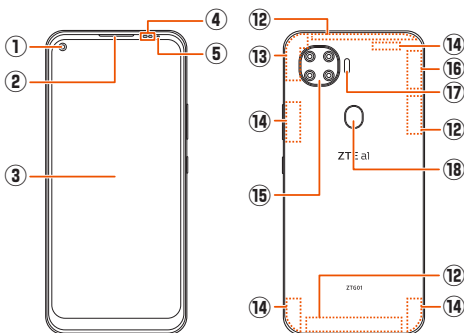


キケン！
 水ぬれ充電



あぶない！
 電池への衝撃

Names and Functions of Parts



- Front camera
- Earpiece
- Display (touchpanel)
- Proximity/brightness sensor
- Notification lamp
- au IC card (SIM card)¹/microSD memory card tray
- Sub-microphone
- Mouthpiece/microphone
- Earphones-mic connection terminal
- USB Type-C™ connection terminal (external connection terminal)
- Speaker
- 4G antenna area²
- Wi-Fi®/GPS antenna area²
- 5G antenna area²
- Back camera
- Wi-Fi® antenna area²
- Camera light
- Fingerprint sensor
- Volume up/down button
- Power button

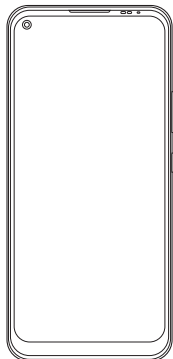
¹ For details on handling the au IC card (SIM card), refer to the "Online Manual" or the "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) available on the au homepage.

² Antennas are built into the main unit. Covering these areas with your hand may affect call/communication quality.

Packaged Items

Before you start using the product, make sure that you have all these packaged items with the product.

• Main unit



- SIM eject pin (sample)
- Clear case (sample)
- クイックスタートガイド (Quick Start Guide) (Japanese)
- ご利用にあたっての注意事項 (Notes on Usage) (Japanese)

These items are not included in the package.

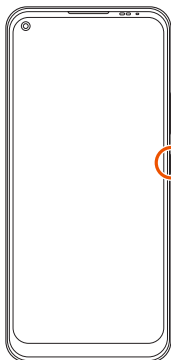
- AC adapter
- USB Type-C™ cable
- microSD memory card
- Earphones

memo

- Purchase a specified charger (sold separately).
- The battery is built into the product.
- Illustrations used in this manual are just images for explanations. They may be different from actual product.

Turning the Power On/Off

Use the power button to turn the power on/off.



■ Turning the power on

- 1 Press and hold the power button for at least 1 second

■ Turning the power off

- 1 Press and hold the power button for at least 2 seconds
- 2 [Power off] → [Touch to power off]

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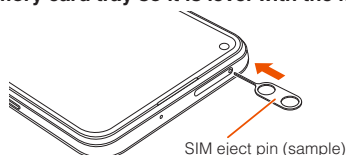
- If the screen does not respond to touch operation, sometimes force-restarting the product resolves the issue. To force the product to restart, press and hold the power button for at least 10 seconds until the product vibrates once.

Installing an IC Card (SIM Card)

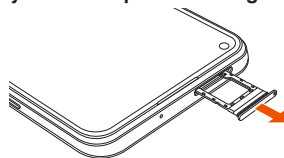
Before installing/removing an IC card (SIM card), make sure to turn off the product.

- The supplied SIM eject pin (sample) is required for installing the IC card (SIM card).

- 1 Insert the tip of the SIM eject pin (sample) into the eject hole of the IC card (SIM card)/microSD memory card tray so it is level with the main unit

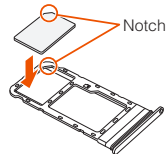


- 2 Pull the IC card (SIM card)/microSD memory card tray out of the product straight



- 3 With the IC (metal) side of the IC card (SIM card) downward, install the card in the IC card (SIM card)/microSD memory card tray

- Note the orientation of the notch.
- Install the IC card (SIM card) in the IC card (SIM card)/microSD memory card tray securely with no rising of the card.



- 4 Insert the IC card (SIM card)/microSD memory card tray into the main unit and push it in all the way straight

- Ensure there is no gap around the IC card (SIM card)/microSD memory card tray.

