

Be sure to read this manual before use

ZTE a1

ZTG01

Notes on Usage

- In this manual, "ZTE a1 ZTG01" is usually referred to as "the product" or "main unit".
- In this manual, "Quick Start Guide", "Notes on Usage" (this manual) and "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) are collectively referred to as "Instruction Manual".
- In this manual, "au Nano IC Card 04" is abbreviated as "au IC card (SIM card)".
- In this manual, "microSD™ memory card (commercially available)", "microSDHC™ memory card (commercially available)" and "microSDXC™ memory card (commercially available)" are abbreviated as "microSD memory card" or "microSD".
- Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. The TM and ® marks may be omitted in this manual.

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Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
Manufactured by: ZTE Corporation

When Using the Product

Before you start using the product, make sure to read the "Safety Precautions" to ensure correct use.

Before you assume that the product is malfunctioning, visit the following au homepage.

<https://www.au.com/trouble-check/> (Japanese)



Also refer to the "Online Manual" (Japanese) or "故障とお考えになる前に (Check here first)" in the "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese).

<https://www.au.com/online-manual/ztg01/> (Japanese)

<https://www.au.com/support/service/mobile/guide/manual/> (Japanese)

- Communication is not possible even inside of the service area in places where the signal does not reach (e.g. tunnels and basements). Also, communication is sometimes not possible in poor signal reception areas. Communication is sometimes interrupted if you move into poor signal reception area during communication.
- Since the product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated. (Though 5G/LTE/WiMAX 2+/GSM/UMTS system has highly secure confidential communication features.)
- The product connects to emergency response organizations in Japan via au VoLTE (LTE network). Connection to 3G (exchange network) is not possible.
- The product is compatible with the au World Service. Each network service described in "Instruction Manual" varies depending on the area and service content.
- Since the product is a radio station under the Radio Law, you may be asked to temporarily submit the product for inspection in accordance with the Radio Law.
- The IMEI information of your mobile phone is automatically sent to KDDI CORPORATION for maintenance and monitoring operational status of your mobile phone.

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Main unit, internal battery, charging equipment, au IC card (SIM card), clear case (sample), SIM eject pin (sample), peripheral devices (common)

DANGER

Do not use, store, leave in a high-temperature or in a place where heat accumulates (near fire or heat appliances, under kotatsu or bedding, in direct sunlight, inside a car in the hot sun, etc.).
May cause fire, burns, injury, electric shock, etc.

Do not put in or place nearby a microwave oven, IH cooking heater, or high-pressure container such as pressure cooker.
May cause fire, burns, injury, electric shock, etc.

Do not subject to or place directly on sand, soil or mud. Do not touch with sanded hand.
May cause fire, burns, injury, electric shock, etc.

Do not charge battery when the product or accessories are wet with water or other liquids (drink, sweat, sea water, pet urine, etc.). Do not charge in a bathroom where exposed to water.
May cause fire, burns, injury, electric shock, etc.

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WARNING

Do not light up or flash camera light close to other people's eyes. Keep a safe distance especially from infants.
May cause impaired eyesight etc. Or may blind or frighten people causing accidents such as injury.

Do not light up or flash camera light toward a driver of car etc.
May hinder driving and cause accidents etc.

Do not look at display for a long time when it is repeatedly blinking.
May cause spasm, loss of consciousness, etc.

Do not put water or other liquids (drink, sweat, sea water, pet urine, etc.), anything metal, flammable objects, etc. into the product's au IC card (SIM card)/microSD memory card tray slot. Do not insert au IC card (SIM card) or microSD memory card into the wrong location or orientation.
May cause fire, burns, injury, electric shock, etc.

Do not expose camera lens to direct sunlight etc. for a long time.
May cause fire, burns, injury, etc. due to light-collecting of lens.

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Do not apply strong pressure to or break the product. Do not hit or insert the product in something when carrying it in a pocket.
May cause fire, burns, injury, etc. due to breakage of internal battery.

- * Examples**
- Sitting or squatting while the product is in a pocket of trousers or skirt
 - Getting the product caught in a doorway or car door while in a pocket of jacket
 - Stomping on the product when on something soft such as a sofa, bed, bedding, or on a floor
 - Getting the product caught in a seat on a train/bus

Do not disassemble or modify.
May cause fire, burns, injury, electric shock, etc.

Do not try to remove the internal battery from the product.
May cause fire, burns, injury, etc.

Do not try to remove the back cover from the product.
May cause fire, burns, injury, etc.

Do not wet with water or other liquids (drink, sweat, sea water, pet urine, etc.).
May cause fire, burns, injury, electric shock, etc.

Do not put water or other liquids (drink, sweat, sea water, pet urine, etc.) into the charging terminal, external connection terminal, or earphones-mic connection terminal.
May cause fire, burns, injury, electric shock, etc.

Power off the product or set to Airplane mode before boarding an airplane.
Use of the product on airplane is restricted; follow the instructions given by airline company.
Radio waves of the product may affect electronic devices of airplane.
Prohibited actions while using the product on an airplane may be punishable by law.

In a hospital, follow the instructions given by the medical facility.
Power off the product in a place where use is prohibited.
Radio waves from product may affect electronic devices or medical electronic devices.

Always keep the product away from your ear when calling hands-free, the ringtone is sounding loudly, or in standby mode. Adjust sound volume adequately when playing games, videos, or music with earphones-mic, etc. connected to the product.
The product sounds at high volume when calling hands-free. Even in standby mode, sudden ringtone or alarm may sound. Listening to sound at high volume for a long time may cause ear disability such as hardness of hearing.
Sound at high volume can make surrounding sound inaudible and may cause accidents.

If you have a heart condition, take care with the vibration and ringtone volume.
Sudden vibration or ringtone may frighten you and affect your heart.

If you wear a medical electronic device, check with the manufacturer or vendor on radio wave effects before using the product.
Radio waves of the product may affect medical electronic devices.

- Before you start using the product overseas, check the relevant laws and regulations of the country/region you visit.
- The Company is not liable for any damages arising from earthquakes, lightning, storms, floods or other natural disasters, as well as fires, actions by third parties, other accidents, intentional, mistaken, or incorrect use by the customer, or use under other unusual conditions outside the responsibility of the Company.
- The Company is not liable for any incidental damages (change/disappearance of described content, loss of business income, disruption of business, etc.) arising from use of the product or inability to use the product.
- The Company is not liable for any damages arising from failure to observe the described content of the "Instruction Manual".
- The Company is not liable for any damages arising, for example, from malfunction caused by combination with connected devices or software not related to the Company.
- Captured image data or downloaded data may sometimes be altered or lost due to faults, repair or other handling of the product. The Company is not liable for any damage or lost income resulting from recovery of these data.
- It is recommended you keep a copy of important data on your computer's hard disk etc. Whatever the cause of the defect or malfunction may be, the Company assumes no responsibility for alteration or loss of saved data.
- Data saved in the product, such as contacts, mail, and favorites, might be altered or lost by an accident, fault, repair or mishandling. Be sure to keep a copy of important contents. Note that the Company assumes no responsibility for any damages or lost profits resulting from altered or lost contents.
- Note that contents data (both charged or free content) saved to the product cannot be returned to the customer when the product is replaced for repair of a fault, for example.
- The product uses liquid crystal for its display. The display response speed may become slow when the ambient temperature is low, which is due to the property of liquid crystal and not a malfunction. The display response speed will return to normal at room temperature.
- Although the display used for the product is made using high-precision technology, some pixels (dots) might be lit or out at all times. This is not a malfunction.



Use optional accessories specified by au.
Using unspecified accessories may cause fire, burns, injury, electric shock, etc.

WARNING

Do not drop, stomp, throw or subject to strong force, impact, or vibration.
May cause fire, burns, injury, electric shock, etc.

Do not allow a conductive object (e.g. anything metal, pencil lead, etc.) to contact charging terminal, external connection terminal, or earphones-mic connection terminal, or do not allow dust to enter inside of them.
May cause fire, burns, injury, electric shock, etc.

Do not cover or wrap with bedding etc. while using or charging.
May cause fire, burns, etc.

Stop charging if it is not complete even after the specified charging time.
Overcharge may occur resulting in fire, burns, injury, etc.

Power off the product before entering an area where flammable gas may be generated or where dust is generated, and stop charging.
Use in a place where flammable gas, etc. is generated may cause explosion, fire, etc.

Power off the product near electronic devices operating on high precision control or very weak signals.
Radio waves from the product may cause malfunctions of medical electronic devices.
*** Take additional care near these devices:**
Hearing aids, implanted pacemakers or defibrillators, other medical electronic devices, other automatic control devices. If you are using an implanted pacemaker or defibrillator, or other medical electronic device, check with the manufacturer or vendor on effects of radio waves.

If display or camera lens is broken, be careful of broken components or exposed inside of product.
Touching broken or exposed parts may cause burns, injuries, or electric shock, etc.

If internal battery leaks or emits an odor, immediately discontinue use and keep away from flames.
Ignition of leaking fluid may cause fire, rupture, etc.

Do not allow pets to bite the product.
May cause fire, burns, injury, etc. due to internal battery ignition, rupture, overheating, or fluid leakage.

CAUTION

Before using the motion sensor, check safety around you, hold the product firmly, and do not wave more than necessary.
May cause injury or other accident.

- You are recommended to store copies of individual data such as images/videos you captured and music on your PC by sending each file as mail attachment etc. Note, however, that you may not be able to make copies of any copyrighted data even by the above-mentioned means.
- Do not discard the product together with regular trash. Please cooperate in the collection of the product (including optional accessories) when it is no longer needed to protect the environment and effectively use resources. We collect the product at au shops and other places.
- *The Company* as appears in the manual refers to these following companies: Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
Manufactured by: ZTE Corporation

memo

- Reproduction of the content of "Instruction Manual" in part or in whole is prohibited.
- The content of "Instruction Manual" is subject to change without notice.
- Some functions may be unavailable due to change of specification of the OS or change/termination of services.
- Every effort has been made in the preparation of "Instruction Manual". Should you notice any unclear points, omissions, etc., feel free to contact us.

Safety Precautions (Observe Strictly)

Read safety precautions before using handset.

Observe precautions to avoid injury to self or others, or damage to property.

These labels indicate the degree of risk from improper use.

	DANGER	Great risk of death or serious injury ¹ from improper use
	WARNING	Risk of death or serious injury ¹ from improper use

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If using the product at a gas station or similar place, follow any instructions at the location.
Do not charge while at a gas station.
If using the product at a gas station, be careful not to drop it, and in particular, do not use it while refilling.
Use in a place where flammable gas, etc. is generated may cause explosion, fire, etc.



Take the following action, doing so safely, if abnormal smell, sound, smoke, heat generation, discoloration, distortion, etc. is found while using, charging, or storing.

- Unplug from outlet.
- Power off the product.

Failure to take the above action may cause fire, burns, injury, electric shock, etc.

CAUTION

Do not use damaged product or related accessories.
May cause fire, burns, injury, etc.

Do not place product on unstable place such as wobbly table or tilted place. Be extra careful while the vibrator is set.
Product or related accessories may drop resulting in injury etc.

Do not use or store product or related accessories in a humid, dusty, or extremely hot place.
May cause fire, burns, electric shock, etc.

Do not allow a child to use product or related accessories in improper manner. Guardians should instruct proper use of them.
May cause accidental swallowing, injury, electric shock, etc.

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If display is broken, do not allow the leaked internal substance to contact your skin (face, hands, etc.) or clothes.
May cause injury to your eyes or skin.
If internal substance etc. gets into your eyes, mouth, etc. or comes in contact with your skin or clothes, rinse with clean water immediately.
Also, if it gets into your eyes, mouth, etc., rinse, then immediately seek medical attention.

Do not dispose of in garbage.
May cause fire, burns, injury, etc. Is also destructive to the environment. Bring old products to an au Shop or follow municipal instructions on collection.

Do not allow leaked internal substance from the internal battery to contact your skin (face, hands, etc.) or clothes.
May cause injury to your eyes or skin.
If internal substance etc. gets into your eyes, mouth, etc. or comes in contact with your skin or clothes, rinse with clean water immediately.
Also, if it gets into your eyes, mouth, etc., rinse, then immediately seek medical attention.

When installing/removing the au IC card (SIM card), be careful with the tip of the SIM eject pin (sample) so as not to scratch yourself (finger, etc.).
Contact with the tip of the SIM eject pin (sample) may cause injury.

Before using the product in a car, check with the car manufacturer or vendor on effects of radio waves.
Product radio waves may affect vehicle's electronic devices depending on car type. In that case, immediately stop using the product.

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	CAUTION	Risk of minor injury ² or damage to property ³ from improper use
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¹ Serious injury includes: Loss of eyesight, physical injury, physical burns (high-temperature and low-temperature), electric shock, bone fracture, poisoning and other conditions having side effects or requiring hospitalization or long term treatment.

² Minor injury includes: Physical injury, physical burns (high-temperature and low-temperature), electric shock, and other conditions not requiring hospitalization or long-term treatment.

³ Damage to property includes: Extended damage to buildings and household property and/or to pets and livestock.

Prohibited/compulsory action labels

	Prohibited actions		Use with wet hands prohibited
	Disassembly prohibited		Compulsory actions
	Exposure to liquids prohibited		Unplug from outlet



Do not leave within reach of infants. In particular, be careful where storing small components such as au IC card (SIM card)/microSD memory card tray and SIM eject pin (sample).
May cause accidental swallowing, injury, electric shock, etc.



The product may become hot if used continuously or while charging. Take care not to be touching the product continuously by accident such as placing in a pocket or falling asleep.
The product or specified charging equipment (sold separately) may become hot while using applications, the call function, data communication, or video viewing continuously, or while charging. Touching a hot part continuously may cause redness, itching, rash, low-temperature burns, etc. on the skin depending on your physical condition or health.

Main unit

DANGER

Do not dispose of the main unit in fire or heat the main unit.
May cause fire, burns, injury, etc.

Do not puncture with a sharp object (nail, etc.), hit with a hard object (hammer, etc.), stomp on, or otherwise subject the main unit to excessive force.
May cause fire, burns, injury, etc.

If matter from inside the product gets in your eyes or mouth, soon wash with clean water, and immediately seek medical attention.
Matter from inside the product may cause loss of sight, affect health, etc.

If use of the product causes skin irritation, immediately discontinue use and consult a doctor.
Itchiness, a rash, eczema, etc. may develop depending on your physical condition or health.
See "Material List" (▶P.20) for materials used in components.

Product uses magnetic components in earpiece, sub-microphone, mouthpiece/microphone, speaker, back camera, and vibrator (back lower right) areas; check that nothing metal (cutter blades, staples, etc.) has adhered.
Anything adhering may cause injury, etc.

Watch display in a sufficiently bright place at a certain distance.
Watching in a dark place or at a close distance may deteriorate eyesight.







Charging equipment

WARNING

Do not use the specified charging equipment (sold separately) if the cord is damaged.
May cause fire, burns, electric shock, etc.

If it thunders, do not touch the specified charging equipment (sold separately).
May cause electric shock.

Do not short-circuit the charging terminal when the specified charging equipment (sold separately) is plugged into an outlet. Also, do not allow the charging terminal to contact a part of your body such as your hand or finger.
May cause fire, burns, electric shock, etc.

 Don't	Do not put heavy objects on the cord of the specified charging equipment (sold separately), or pull the cord strongly. May cause fire, burns, electric shock, etc.
 Don't	When plugging or unplugging the specified charging equipment (sold separately) to or from an outlet, do not allow metal objects to come in contact. May cause fire, burns, electric shock, etc.
 Don't	Do not use a voltage converter (travel converter for overseas, etc.) when charging with the specified charging equipment (sold separately). May cause ignition, heat generation, electric shock, etc.
 Don't	When the specified charging equipment (sold separately) is connected to the product, do not apply unnecessary force where they are connected. May cause fire, burns, injury, electric shock, etc.
 No wet hands	Do not touch the cord of the specified charging equipment (sold separately), the charging terminal, or the power plug with wet hands. May cause fire, burns, electric shock, etc.
 Do	Use specified charging equipment (sold separately) at the specified power supply and voltage. Also, use specified charging equipment (sold separately) for global use when charging overseas. Using at improper power supply or voltage may cause fire, burns, electric shock, etc. Specified charging equipment (sold separately): 100V AC (Household AC power outlet only) Specified charging equipment (sold separately) for global use: 100V AC to 240V AC (Household AC power outlet only)

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Material List








Main unit

Part	Material	Surface treatment
Display	Glass	Screen printing
Exterior case (back)	PC	Coating, hard coating
Exterior case (periphery)	PC	UV
Front cover	PC + 20% GF	UV
Power button, volume up/down button	PC + TPU	UV
Fingerprint sensor	Wafer	Epoxy resin
Back camera lens	Glass	Anti-shatter film
Fingerprint sensor ring, back camera ring	Aluminum alloy	Anodizing
Earpiece	Stainless steel	Punching + PVD 20%
Camera light	PMMA	—
USB Type-C™ connection terminal (external connection terminal) → inner metal component	Copper alloy	Nickel plating, gold plating
Earphone connection terminal → inner circular metal portion	Stainless steel	—
Earphone connection terminal → inner connection terminal	Stainless steel	—
	Copper alloy	Nickel plating, gold plating
au IC card (SIM card)/microSD memory card tray (exterior)	PC	UV
au IC card (SIM card)/microSD memory card tray	PC + 10% GF	—

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- Do not bring magnetized cards such as cash cards, credit cards and prepaid cards closer to the product. It might cause loss of the recorded data.
- When you put the product in your pocket or bag, take care that the display does not come in contact with metal objects or other hard objects, as it might cause a scratch or damage. Take care with using a strap whose member is a hard material such as metal because it can touch the display and may cause scratch or damage.
- When suddenly brought into a warm place from a cold place, or when used in a humid location or in a place where temperature suddenly changes (e.g. near the air discharge port of an air conditioner), water droplets (i.e. condensation) may be formed inside of the product. Note that when used under such conditions, the humidity might cause corrosion or a malfunction.
- While writing or reading data to or from a microSD memory card, do not subject the product to vibration or impact, or turn off the power. Doing so might cause loss of data or a malfunction.
- Do not cover the brightness sensor with your finger or put a sticker on it. Doing so might hinder the brightness sensor from detecting the ambient brightness and functioning correctly.
- Do not put a sticker, etc. on the proximity sensor. Doing so might cause a malfunction on the sensor and make the display always turned off while receiving a call or during a call.
- Usually use the product with the au IC card (SIM card)/microSD memory card tray firmly closed. If the tray is open, dirt or water might get inside and cause a malfunction.
- Do not allow liquids, metal and other foreign objects to get inside the slot for the au IC card (SIM card)/microSD memory card tray. Doing so might cause a malfunction.
- Do not give strong impact on the product such as dropping, throwing, stomping. Doing so might cause a malfunction.
- Do not put the product directly on sand at a beach etc. Sand or other small particles might get inside the earpiece, mouthpiece/microphone, speaker, or earphones-mic connection terminal causing the volume to drop. If sand gets inside the product, it might cause a malfunction.

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 Do	Wipe off dust on the power plug. Using with dust adhered may cause fire, burns, electric shock, etc.
 Do	Firmly insert the power plug of the specified charging equipment (sold separately) into an outlet. Failure to do so may cause fire, burns, electric shock, etc.
 Do	When unplugging the specified charging equipment (sold separately) from an outlet, grasp the body; do not apply force such as pulling the cord. Pulling the cord of the specified charging equipment (sold separately) may damage the cord and cause fire, burns, electric shock, etc.
 Do	Insert or remove the connector of the specified charging equipment (sold separately) straight to or from the port of the product; do not apply force such as pulling the cord. Improper inserting or removing may cause fire, burns, injury, electric shock, etc.
 Do	Stop using the specified charging equipment (sold separately) immediately if the charging terminal is deformed or bent. Do not use it after bending it back. Using with deformed charging terminal may cause fire, burns, injury, electric shock, etc. due to short-circuit.
 Unplug	Unplug the specified charging equipment (sold separately) from an outlet when not used. Leaving the power plug connected may cause fire, burns, electric shock, etc.
 Unplug	If water or other liquid (drink, sweat, sea water, pet urine, etc.) gets on the specified charging equipment (sold separately), immediately disconnect the power plug of the equipment from an outlet. Failure to do so may cause fire, burns, electric shock, etc. due to short-circuiting by the liquid.

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Part	Material	Surface treatment
au IC card (SIM card)/microSD memory card tray (seal)	Silicone rubber	—

SIM eject pin (sample)

Part	Material	Surface treatment
Pin	Stainless steel	—

Clear case (sample)

Part	Material	Surface treatment
Case	TPU	—

Touchpanel


- Putting stickers or sheets (e.g. commercially available protective films, peep prevention sheets) on the display might hinder correct operation of the touchpanel.
- When carrying the product in your pocket or bag, take care not to put the touch panel close to metals or other conductive materials, as it might cause false operation of the touch panel.

Internal battery




- (The internal battery of the product is a lithium-ion battery)
- The internal battery is not fully charged at the time of purchase. Charge the internal battery before using the product. Charge the internal battery if you have not used the product for a long time.
- Use in very hot or cold environments, for example, when left in an automobile with the windows closed in summer, will cause the internal battery capacity to drop and shorten the available usage time. This will also shorten the internal battery's service life. Try to use the product as far as possible at room temperature.
 - The internal battery gradually discharges after charging even if the product is not used. The internal battery might discharge completely after long time no use. Charge before using.
 - The internal battery is a consumable part. If the performance of a battery does not recover (e.g. the usable time after each charge has become extremely short), the battery is at the end of service life, so stop use. Battery is built into the product. For repair, the product must be collected to au shop etc. and charges will be incurred. And you might not use the product during certain period of time. Please be forewarned. Note that the length of service life varies depending on the usage condition etc.

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 Unplug	When cleaning, disconnect the power plug from an outlet. Failure to do so may cause fire, burns, electric shock, etc.
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CAUTION

 Don't	Do not touch the specified charging equipment (sold separately) continuously when it is plugged into an outlet. May cause burns, etc.
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au IC card (SIM card)

CAUTION

 Do	When handling au IC card (SIM card), be careful of the notch so as not hurt yourself (fingers, etc.). Notch may be sharp and may cause injury etc.
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Handling Precautions

These precautions are provided to prevent the product from damage and ensure that performance can be fully demonstrated. Thoroughly read these precautions to ensure correct use.

Main unit, internal battery, charging equipment, au IC card (SIM card), clear case (sample), SIM eject pin (sample), peripheral devices (common)

- Do not apply excessive force to the product during use. Be sure not to put the product into a tightly packed bag or place a heavy object on the product in a bag. Sitting on the product in your pocket might damage the display or internal circuit board or cause a malfunction.
- Keeping an external device connected to the USB Type-C™ connection terminal (external connection terminal) or earphones-mic connection terminal might cause damage of the connector or a malfunction. Such damage and malfunction are not covered by the warranty, even if there is no external damage.
- Do not use in extremely hot, cold, or humid locations (use within a range of 5°C to 35°C , 35% to 85% humidity).
- Do not use in places subject to lots of dust or vibration. Doing so might cause a malfunction.
- Clean the connection terminal and earphones-mic connection terminal with dry cotton swabs etc. every now and then. Soiled terminals might cause poor connection. Do not exert strong force to clean the connection terminal and earphones-mic connection terminal to prevent deformation.
- Clean the product with a soft dry cloth (e.g. wiping cloth for eyeglasses). Forceful rubbing with a dry cloth might scratch the display. The display might be stained if splash or smear is left attached to the surface. Wiping the product using alcohol, thinner, benzene, detergent, glass cleaner, etc. might erase the printing on the exterior case or cause a malfunction.
- Use as far away as possible from land-line phones, TVs and radios. Use of the product nearby might affect them.
- The product might become warm while charging or during other operations, depending on the situation, but this is not abnormal.
- Do not place near corrosive chemicals or in places where corrosive gas is generated. Doing so might cause a malfunction.

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- The internal battery sometimes swell up as they approach the end of their service life. This is due to the properties of lithium-ion batteries, and is not a problem in terms of safety.

Charging equipment

- Do not wrap the power cord of the specified charging equipment (sold separately) around the adapter itself. Do not bend the joint of the plug or connector and the power cord of the specified charging equipment (sold separately) forcibly. Do not place heavy objects on the power cord of the specified charging equipment (sold separately), and do not apply unreasonable force such as pulling. Doing so might cause a malfunction.
- When unplugging the plug of the specified charging equipment (sold separately) from the outlet, hold and pull the power plug. If you pull the cable, the cable might be damaged.

au IC card (SIM card)

- Do not forcibly remove or insert au IC card (SIM card). Be careful not to exert excessive force when inserting the card into your au phone.
- You are responsible for any damage caused by inserting your au IC card (SIM card) into other IC card reader/writer etc.
- Do not put stickers etc. on the au IC card (SIM card).
- Do not insert au IC card (SIM card) with conversion adapter attached. Doing so might cause a malfunction.
- Do not damage the card by using the product in a hot place, dropping into fire, contacting to the metal parts with foreign object, giving an impact, bending, applying load, wetting, etc. Doing so might cause loss of data or a malfunction.


SIM eject pin (sample)

- Be careful not to lose the SIM eject pin (sample).
- Do not insert the SIM eject pin (sample) anywhere other than in the hole for ejecting the au IC card (SIM card)/microSD memory card tray. May cause malfunction or damage.
- Do not use forcefully. May cause malfunction or damage.
- Follow local rules on separating garbage when discarding.
- Do not use the SIM eject pin (sample) with another mobile terminal. May cause malfunction or damage.


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SIM eject pin (sample) handling

WARNING


 Don't	Tip of SIM eject pin (sample) is pointed. Do not use pointed at yourself or others. May cause injury, loss of sight, etc.
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CAUTION

 Do	If use of SIM eject pin (sample) causes skin irritation, immediately discontinue use and consult a doctor. Itchiness, a rash, eczema, etc. may develop depending on your physical condition or health. See "Material List" (▶P.20) for materials used in components.
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Clear case (sample)

CAUTION

 Do	If use of clear case (sample) causes skin irritation, immediately discontinue use and consult a doctor. Itchiness, a rash, eczema, etc. may develop depending on your physical condition or health. See "Material List" (▶P.20) for materials used in components.
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- Do not use outside when you can hear thunder. Doing so might risk lightning strikes and electric shock.
- Always use specified peripheral devices. Use of any other devices may cause malfunction.
- Do not put the product in a cooking apparatus such as microwave oven or a pressure vessel. Doing so might cause a malfunction.
- The customer is not allowed to disassemble, modify or repair the product. Doing so might cause a malfunction. Modification of the product is in violation of the Radio Law and Telecommunications Business Act.
- Do not allow a part of your body such as finger or conductive foreign objects (metal fragments, pencil leads, etc.) to come into contact with or to enter the connection terminal or earphones-mic connection terminal. Doing so might cause a malfunction.
- Do not expose to water or other liquid. Never use in a humid location such as a bath room, and never use with wet hands. May cause the product or accessories to malfunction from short-circuiting or corrosion.
- Malfunctioning from wetting or humidity are not covered by warranty; repairs are done at cost.
- In the event that the product gets wet while charging, immediately disconnect the plug of the specified charging equipment (sold separately).
- Do not use the product while driving an automobile or motorized bicycle, riding a bicycle or walking. Use of a mobile phone while driving a car or motorbike is prohibited by law. Use of a mobile phone while riding a bicycle might be punishable by some regulations.
- Using or charging the product in a bag or when it is covered with bedding might cause a malfunction.
- When using the specified charging equipment (sold separately) or an external device, insert/remove the connector straight to/from the terminal. Make sure the orientation of the connector is correct. Unless it is correct, it might cause a malfunction.
- Do not expose the camera lens to direct sunlight for an extended period. Doing so might cause a malfunction.
- Do not use, store, and leave the product in places subject to direct sunlight (e.g. in automobiles), places that get hot, places that get extremely cold, and in humid or dusty places. Doing so might cause a malfunction.

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Clear case (sample)

- Do not pinch your fingers when attaching the clear case (sample) to the product. May cause injury.
- If the clear case (sample) becomes dirty, wipe with a cloth dampened with cleaning alcohol. It is recommended to care for the clear case regularly (once every six months).
- Take care not to subject the clear case (sample) to excessive force. May cause malfunction or damage.
- Follow local rules on separating garbage when discarding.

Camera function

- When photographing important occasions etc., take a trial shot and check the shot image to make sure it is correctly shot.
- Do not shoot in a place where shooting is prohibited.

Copyrights/portrait rights

- You are not allowed to copy, distribute, publish, modify or edit the data you shot, recorded or downloaded using the product without consent of the copyright holder, except for personal use such as copying or quoting where provided for under the copyright law. In addition, do not use or modify portraits or names of other individuals without the consent, as it might infringe on rights of portrait. Note that shooting and recording might be restricted at some live performances, shows and exhibitions even for personal use.
- Be careful about the copyright and portrait right when posting photos you shot etc. on Internet homepages.

Be sure to keep a backup of recorded contents


- Please back up important content recorded to the product or downloaded to the product from an outside source. Content recorded to memory on the product sometimes disappears or is altered by unexpected factors, such as static electricity or a fault, repair, mishandling, etc.


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Use near medical equipment or within medical facilities

WARNING

 Do	Persons with an implanted pacemaker or defibrillator should keep the product at least 15 cm away from the implant when carrying or using the product. Radio waves may adversely affect operation of medical electronic devices.
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 Do	Before using a medical electronic device other than an implanted pacemaker or implanted defibrillator outside a medical facility (for home treatment etc.), check with the manufacturer on radio wave effects. Radio waves may adversely affect operation of medical electronic devices.
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 Do	Disable product transmissions (e.g. airplane mode) or power off product in a situation where you are in a crowd etc. and may get close to others at less than 15 cm. There may be someone who is wearing a medical electronic device such as an implanted pacemaker or defibrillator. Radio waves may affect operations of medical electronic devices.
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 Do	For using the product in medical facilities, follow the instructions given by each medical facility. Radio waves may adversely affect operation of medical electronic devices.
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- Do not place the product on an unstable or inclined platform. Be careful especially while charging or when vibrator is set. The product might fall and cause a malfunction etc.
- Do not exceed the rating of outlet or wiring device when charging the product, for example, by starburst connection etc.

Main unit

- Since the battery is built into the product, you cannot replace it yourself. For replacing the battery, contact an au shop or Customer Center.
- Do not forcefully press, tap or intentionally subject the display to strong impact. Doing so might cause scratching or damage.
- Do not press buttons or display surface hard with your fingernails or sharp/hard objects. May cause scratches or damage.
- The touchpanel is designed to be lightly touched by fingers. Do not apply strong pressure with your fingers or sharp-pointed objects (such as fingernails, ballpoint pens and pins) to the touchpanel. In the following cases, the touchpanel might not respond. Also, it may cause malfunction.
 - Operation with gloves
 - Operation with fingernails
 - Operation with foreign object on the touchpanel
 - Operation with protective sheet or seal on the touchpanel
- Do not use a remodeled product. Use of a modified device violates the Radio Law and Telecommunications Business Act. The product is compliant with rules on the technical standard conformance of specified wireless equipment based on the Radio Law/ Telecommunications Business Act, and as a proof of it, the "Technical Compliance Mark" can be checked with the product.

In the Home screen, swipe the screen up → [Settings] → [System] → [E-labelling information]

If modifications of the internal components of the product are made, the certification of conformity with the technical standard conformance etc. becomes invalid. Do not use the product with the certification invalid, as it is a violation of the Radio Law and Telecommunications Business Act.
- Take care not to place magnetized items such as magnetic cards, speakers and TV sets near the product, as it might cause a malfunction. Putting a strong magnetism close to the product might cause a false operation.

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5GHz Frequency Band Precautions

Outdoor use of the 5.2 GHz band and 5.3 GHz band (W52/W53) is prohibited under the Radio Law. Excludes communication with the base stations or land mobile relay stations of high-output data communications systems operating in the 5.2 GHz band (W52).

IEEE802.11b/g/n
IEEE802.11a/n/ac
W52 W53 W56

- 20 MHz
 - W52 (5.2 GHz band/36,40,44,48 ch)
 - W53 (5.3 GHz band/52,56,60,64 ch)
 - W56 (5.6 GHz band/100,104,108,112,116,120,124,128,132,136,140 ch)

- 40 MHz
 - W52 (5.2 GHz band/38,46 ch)
 - W53 (5.3 GHz band/54,62 ch)
 - W56 (5.6 GHz band/102,110,118,126,134 ch)

- 80 MHz
 - W52 (5.2 GHz band/42 ch)
 - W53 (5.3 GHz band/58 ch)
 - W56 (5.6 GHz band/106,122 ch)

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For inquiries, call:

Customer Center

For general information (toll free)

Business hours: 9:00 am to 8:00 pm (7 days a week)

From au mobile phones:	From non-au mobile phones / general subscriber phones:
157 area code not required	☎0077-7-111

In case above numbers are not available, call toll-free:

☎ 0120-977-033 (except Okinawa)

☎ 0120-977-699 (Okinawa)

In case of theft, loss, or malfunction (toll free)

Business hours: 24 hours (7 days a week)

From au mobile phones:	From non-au mobile phones / general subscriber phones:
113 area code not required	☎0077-7-113

In case above numbers are not available, call toll-free:

☎ 0120-925-314

Repair and Delivery Support Center

For theft, loss, or malfunction (toll free)

Business hours: 9:00 am to 8:00 pm (7 days a week)

From au mobile phones / non-au mobile phones / general subscriber phones:

☎ 0120-925-919



Cell phone and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the ♻️ logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.

! やめましょう、
歩きスマホ。

! キケン!
水ぬれ充電

! あぶない!
電池への衝撃