

## Be sure to read this manual before use

# XPERIA 10VI

## SOG14

### Quick Start Guide

#### Packaged items

Before you start using the product, make sure that you have all these packaged items with the product.

- Main unit
- クイックスタートガイド (Quick Start Guide) (Japanese)



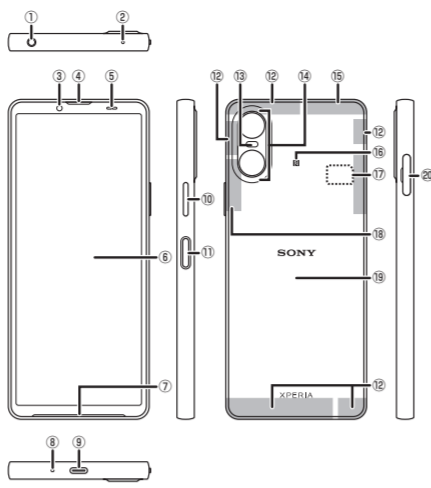
These items are not included in the package.

- microSD memory card
- Earphones
- AC adapter
- USB Type-C™ cable

#### Information

- Purchase a specified charger (sold separately).
- The battery is built into the product.
- Illustrations used in this manual are just images for explanations. They may be different from actual ones.

#### Names and functions of parts



- Headset jack
- Second microphone\*1\*2
- Front camera
- Earpiece/Speaker\*1\*2
- Proximity/Light sensor\*2:  
Switches the touch panel on and off to prevent from erroneous operation during a call/Auto-control for display brightness.
- Display (Touch panel)
- Speaker\*1\*2
- Mouthpiece/Microphone\*1\*2
- USB Type-C port
- Volume key/Zoom key
- Power key/Fingerprint sensor

#### Safety Precautions (Observe Strictly)

Before using this product, thoroughly read these safety precautions for proper use.

These "Safety Precautions" describe instructions that should be observed to prevent damage to property or injury to the customer or others using the product.

The following symbols indicate the different levels of injury or damage that may result if the guidelines are not observed and the product is used improperly.

	<b>Danger</b>	This symbol indicates that "death or serious injury" may directly and immediately result from improper use*.
	<b>Warning</b>	This symbol indicates that "death or serious injury" may result from improper use*.
	<b>Caution</b>	This symbol indicates that "minor injury" and/or property damage* may result from improper use*.

- \*1 Serious injury:** This refers to loss of sight, injury, burns (high- and low temperature), electric shock, broken bones, injuries with residual aftereffects from poisoning etc., and injuries requiring hospital admission for treatment or long-term hospital attendance as an outpatient.
- \*2 Minor injury:** This refers to injuries, burns (high- and low-temperature), electric shock, etc. that do not require hospital admission for treatment or long-term hospital attendance as an outpatient.
- \*3 Property damage:** This refers to extended damage to buildings, furniture, livestock, pets, etc.

If you have a weak heart, set the vibrator or ringtone volume carefully.

Sudden vibration or ringtone sounding when for incoming call astonishes you and it may affect your heart.

If you are wearing any electronic medical equipment, check with the relevant medical electronic equipment manufacturer or vendor whether the operation might be affected by radio waves.

The radio waves from the product might affect electronic medical equipment.

Power off the product near electronic devices or equipment operating on high precision control or weak signals.

The radio waves from the product might interfere with the operation of electronic devices or equipment.

\* The following are some electronic devices or equipment that you should be careful of: Hearing aids, implantable cardiac pacemaker, implantable cardioverter defibrillator, other electronic medical equipment, and other automatically controlled devices or equipment. If you use an implantable cardiac pacemaker, implantable cardioverter defibrillator, or other electronic medical equipment, check with the medical electronic equipment manufacturer or vendor whether the operation can be affected by radio waves.

Be careful about broken parts or exposed internal part of the product when the display or the camera lens is broken.

Touching damaged or exposed part might cause burns, injury, electric shock, etc.

If the internal battery leaks or gives off a strange smell, immediately stop using and remove it from the vicinity of open flames.

The leaking liquid might ignite, catch fire, explode, etc.

Be careful not to allow a pet etc. to bite the product. Doing so might cause fire, burns, injury, etc. because of ignition, burst, heat or leaking of the internal battery.

The leaking liquid might ignite, catch fire, explode, etc.

Be careful not to allow a pet etc. to bite the product. Doing so might cause fire, burns, injury, etc. because of ignition, burst, heat or leaking of the internal battery.

Magnetic components are used in the product's earpiece/speaker (top center of display), speaker (bottom left on back), vibrator (bottom right on back) and main camera (top right of display, top left on back); make sure no metal objects (cutter blade, staple, etc.) are attached to the product.

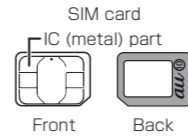
Attached objects might cause injury, etc.

When using the motion sensor, check the safety around you, hold the product firmly, and do not shake it unnecessarily.

Failure to do so might cause an accident such as injury.

#### SIM card

Your phone number etc. is recorded in SIM card.

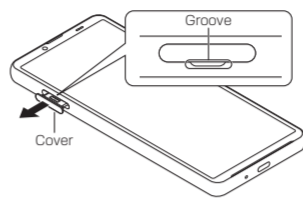


#### Attaching SIM card

Before attaching SIM card, make sure to turn off the product.

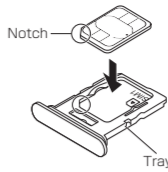
#### 1 Remove the tray from the main unit

Put your fingertip (nail) into the groove of the microSD memory card/SIM card slot and draw the cover straight out.



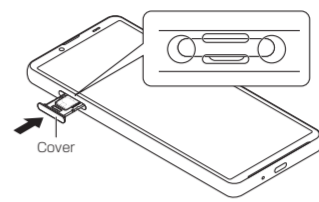
#### 2 Set SIM card into the tray with the IC (metal) part facing up

Pay attention to the location of the notch. Surely set SIM card into the tray not to come off.



#### 3 Keep the product horizontal and then push the tray in straight

Pay attention to the direction the tray is being pushed in. Firmly press where circled O, and check that there is no gap between the main unit and the microSD memory card/SIM card slot cover.



#### 4 Do not charge the equipment when it is wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.)

Also, do not charge the equipment in a place where water comes in contact such as bathroom or near a humidifier.

Doing so might cause fire, burns, injury, electric shock, etc.

For waterproofness, refer to "Notes on waterproof and dustproof properties" (▶P.30).

Do not subject the product to strong pressure or break the product. Especially when bringing the product putting in a pocket of clothes, do not let the product hit against surroundings or being put between the objects.

Doing so may cause fire, burns, injury, etc. due to damage of the internal battery.

\*The following are examples that you should be careful of:

- Sitting or squatting with the product put in a pocket of trousers or skirt
- Putting the product in a pocket of outer wear and catching them in a door or a door of car
- Stepping on the product on a soft object such as a sofa, bed or bedding, or on a floor
- Putting the product into a seat of train or bus

Do not disassemble or modify the equipment.

Doing so might cause fire, burns, injury, electric shock, etc.

The back cover cannot be removed. Do not try to remove it from the product. Also, if the product is swollen due to the swollen battery, etc., do not try to remove the back cover or press it forcibly.

Doing so might cause fire, burns, injury, etc.

Do not let the equipment get wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.).

Doing so might cause fire, burns, injury, electric shock, etc.

For waterproofness/dustproofness, refer to "Notes on waterproof and dustproof properties" (▶P.30).

Do not connect the voltage converter (such as a travel converter for overseas travel) to the specified charging equipment (sold separately).

Doing so might cause ignition, overheating, electric shock, etc.

Do not put an excessive force to the connection part with the specified charging equipment (sold separately) connected to the product.

Doing so might cause fire, burns, injury, electric shock, etc.

Never connect the USB Type-C plug to the product or the specified charging equipment (sold separately) when it is wet.

Although the product has the waterproof property, inserting USB Type-C plug to the product when it is wet might cause electric shock or short-circuit due to the moisture or foreign substance on the product or USB Type-C plug, or might cause abnormal overheating, fire damage, fire, burns, or a fault if corrosion occurs.

Do not touch the cable, charging terminals or power plug of the specified charging equipment (sold separately) with wet hands.

Doing so might cause fire, burns, electric shock, etc.

Use the adapter only on the specified power supply and voltage.

When charging the battery overseas, use AC adapter that can be used overseas (sold separately).

Using the incorrect power supply and voltage might cause fire, burns, electric shock, etc.

AC adapter (sold separately): 100V AC (Connect to the AC outlet for internal household use)

AC adapter (sold separately) that can be used overseas: 100V AC to 240V AC (Connect to the AC outlet for internal household use)

Clean dust from the power plug.

Using it with dust adhered might cause fire, burns, electric shock, etc.

Firmly insert the specified charging equipment (sold separately) into an outlet.

Insecure inserting might cause fire, burns, electric shock, etc.

#### Turning the power on/off

#### Turning the power on

#### 1 Press and hold Power key until the product vibrates

When the product is powered on, the lock screen appears.

When "ようこそ (Welcome)" appears after the product is powered on, follow the onscreen instructions to set the initial settings.

Swiping (flicking) the screen up displays the Home screen.

#### Turning the power off

#### 1 Press Power key and the upper part of the volume key at the same time

#### 2 [Power off]

#### Information

- Restart the product in safe mode (start with almost default state), press Power key and the upper part of the volume key at the same time → Long-touch "Power off" → [OK].

#### Forcedly turning the power off

#### 1 Press and hold Power key and the upper part of the volume key at the same time for 10 seconds or more, and release your fingers after the product vibrates three times consecutively

#### FCC ID

To view the regulatory compliance mark

- In the Home screen, slide the screen up → [Settings] → [About phone] → [Certificates]

Regulatory compliance mark such as FCC ID is displayed on the screen.

Follow the instructions of a gas station or other such location before using the product there.

Do not charge the product at a gas station, etc. Take care not to drop the product at a gas station, etc.; in particular, do not use the product while filling. Ignition of flammable gas might cause explosion, fire, etc.

If you notice anything unusual about the equipment such as an unusual odor, abnormal noise, smoke generation, overheating, discoloration or deformation during operation, charging or storage, perform the following measures carefully.

- Remove the power plug from an outlet
  - Turn off the power of the product
- Failure to do so might cause fire, burns, injury, electric shock, etc.

Do not use damaged product or peripheral devices.

Doing so might cause fire, burns, injury, etc.

Do not place the product on an unstable or inclined platform. Be careful especially when vibrator is set.

The product might fall and cause injury etc.

Do not use or keep in a place that is very humid, dusty, or subject to high temperature.

Doing so might cause fire, burns, electric shock, etc.

For waterproofness/dustproofness, refer to "Notes on waterproof and dustproof properties" (▶P.30).

If children use the product, parents or guardians should give them proper instructions and do not allow them to use the product in the wrong way.

Use of the product in the wrong way might cause accidental ingestion, injury, electric shock, etc.

Keep the equipment out of the reach of babies or infants, and store it where pets cannot touch it.

In particular, be careful where small parts are stored, such as the microSD memory card/SIM card tray.

Failure to do so might cause accidental ingestion, injury, electric shock, etc.

When you disconnect a power plug of the specified charging equipment (sold separately) from an outlet, do not apply excessive force to it such as pulling the cable instead, hold the adapter main unit to disconnect.

Pulling the cable of the specified charging equipment (sold separately) might damage the cable causing fire, burns, electric shock, etc.

When plugging/unplugging the specified charging equipment (sold separately) into/from the product, plug/unplug it straight toward the product without applying excessive force such as pulling the cable.

Incorrect plugging/unplugging might cause fire, burns, injury, electric shock, etc.

If the charging terminal is deformed such as being bent, stop using immediately. Do not use it with the deformation restored.

Doing so might cause fire, burns, injury, etc. due to short-circuit of the charging terminal.

Always remove the power plug from an outlet when not using it.

Keeping it plugged in might cause fire, burns, electric shock, etc.

Immediately remove the power plug from an outlet if liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) get adhered.

Failure to do so might cause fire, burns, electric shock, etc. due to short-circuit by adhered object etc.

Before cleaning, remove the power plug from an outlet.

Failure to do so might cause fire, burns, electric shock, etc.

Do not touch the specified charging equipment (sold separately) continuously when it is connected to an outlet.

Doing so might cause a burn etc.

#### Always update the software to the most recent one.

For details on how to update the software, refer to "取扱説明書 詳細版 (Full instruction manual)" (Japanese).

In this manual, "Xperia 10 VI" is usually referred to as "the product" or "main unit".

In this manual, "Quick Start Guide" (this manual) and "取扱説明書 詳細版 (Full instruction manual)" (Japanese) are collectively referred to as "Instruction Manual".

In this manual, "microSD™ memory card (commercially available)", "microSDHC™ memory card (commercially available)" and "microSDXC™ memory card (commercially available)" are abbreviated as "microSD memory card".

Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. The TM and ® marks may be omitted in this manual.

#### When using the product

Before you start using the product, make sure to read the "Safety Precautions (Observe Strictly)" to ensure correct use.

Before you assume that the product is malfunctioning, refer to "故障とお考えになる前" (Check here first) in "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese).

\*Communication is not possible even inside of the service area in places where the signal does not reach (e.g. tunnels and basements). Also, communication is sometimes not possible in poor signal reception areas. Communication is sometimes interrupted if you move into poor signal reception area during communication.

Since the product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated. (Though 5G/LTE/WMAX 2+/GSM/LUMTS system has highly secure confidential communication features.)

For connecting to the emergency call acceptance organization, only VoLTE (LTE network) can be used.

Since the product is a radio station under the Radio Law, you may be asked to temporarily submit the product for inspection in accordance with the Radio Law.

The IMEI information of the product is automatically sent to your carrier for maintenance and monitoring operational status of your mobile phone.

Before you start using the product overseas, check the relevant laws and regulations of the country/region you visit.

The Company is not liable for any damages or lost income arising from earthquakes, lightning, storms, floods or other natural disasters, as well as fires, actions by third parties, other accidents, intentional, mistaken, or incorrect use by the customer, or use under other unusual conditions outside the responsibility of the Company.

The Company is not liable for any incidental damages (changes/disappearance of described content, loss of business income, disruption of business, etc.) arising from use of the product or inability to use the product.

The Company is not liable for any damages or lost income arising from failure to observe the described content of the "Instruction Manual".

\*You cannot use information obtained from the measuring sensor or GPS equipped with the product for the purpose which requires high reliability, as the obtained information is just used for a guide. Note that the Company is not liable for any damage or lost income arising from the difference caused by measurement.

The Company is not liable for any damages or lost income arising, for example, from malfunction caused by combination with connected devices or software not related to the Company.

Be careful about the temperature when using the product continuously or while charging because it might become warm. Also, be careful not to keep touching it unintentionally in a pocket of clothes, when you fall asleep, etc.

The product or the specified charging equipment (sold separately) might become warm when using an app, a call, data communication, watching video, playing a game, etc. continuously or while charging. If you are directly in contact with warmed part continuously, it might cause a redness of skin, itch, rash, low-temperature burn, etc. depending on your physical condition.

Do not look at a repeatedly-blinking screen for a long time.

Doing so might cause cramp, loss of consciousness, etc.

Do not allow liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.), metal parts, or flammable objects to enter the microSD memory card/SIM card slot of the product.

Do not set a microSD memory card or SIM card in wrong insertion, or insert it in wrong orientation.

Doing so might cause fire, burns, injury, electric shock, etc.

Do not expose the camera lens to direct sunlight for a long time.

Doing so might cause fire, burns, injury, etc. due to light-collecting mechanism of lens.

Power off the product or put it in Airplane mode before boarding an airplane.

Use of mobile phones on board is restricted. Follow the instructions of each airline.

The radio waves from the product might adversely affect on-board electronic equipment.

Prohibited acts related to mobile phone usage on an airplane might be punished by law.

Follow the instructions of each medical facility for the use of mobile phones on their premises.

Power off the product in a place where the use is prohibited.

The radio waves from the product might affect electronic equipment and electronic medical equipment.

Always keep the product away from your ear when you call handsfree, while sounding the ringtone loudly, or during stand-by.

Also, when you play game, play back videos, music, etc. connecting the earphone/microphone, use to the product, adjust the volume adequately.

Loud sound is emitted from the product when calling with hands-free set.

Even in standby mode, a ringtone or an alarm sound may sound suddenly.

Listening to loud sound for long hours continuously may cause a disability of ears such as deafness.

Moreover, too loud sound makes you barely hear the surrounding sounds and may cause an accident.

Do not turn on or flash Flash/Photo light with the lighting luminance part close to the other's eyes.

Keep enough distance away especially from babies.

Doing so might cause blurred vision etc. Also an accident such as injury might occur if he or she is dazzled or frightened.

Do not turn on or flash Flash/Photo light toward a driver of a car etc.

Doing so might disturb driving and cause an accident etc.

## ■ SIM card

**Caution** Be sure to read the following cautions before use.

**Be careful of the cut surface not to hurt your fingers etc. when handling SIM card.** The cut surface may be sharp, and it might cause injury.

## ■ Using near medical equipment or in healthcare facilities

**Warning** Be sure to read the following warnings before use.

If you wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator, carry or use the product 15 cm or more away from the implant at all times.

The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

If you need to use electronic medical equipment other than implantable cardiac pacemakers or implantable cardioverter defibrillators outside medical facilities such as treating at home, consult the relevant medical equipment manufacturer for effects on the equipment by radio waves.

The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

If there is any chance that the distance between the product and a person closest to you might get shorter than 15 cm such as when you cannot freely move around, set the product not to emit radio wave in advance (Airplane mode, power off, etc.).

A person in close proximity to you might wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator. The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

Follow the instructions given by the responsible medical facility regarding use of the product on their premises.

The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

## ■ Display (Touch Panel)

● The touch panel is designed to be lightly touched by fingers. Do not apply strong pressure with your fingers or sharp-pointed objects (such as fingernails, ballpoint pens and pins) to the touch panel. In the following cases, the touch panel might not respond. Also, it may cause malfunction.

- Operation with gloves
- Operation with fingernails
- Operation with foreign object on the touch panel
- Operation with protective sheet or seal on the touch panel
- Operates when the display is wet with water droplet or soaped
- Operation with wet or sweaty fingers
- Operation under water

● Putting stickers or sheets (e.g. commercially available protective films, peep prevention sheets) on the display might hinder correct operation of the touch panel.

● When carrying the product in your pocket or bag, take care not to put the touch panel close to metals or other conductive materials, as it might cause false operation of the touch panel.

■ **Internal battery** (The internal battery of the product is a lithium-ion battery) The internal battery is not fully charged at the time of purchase. Charge the internal battery before using the product. Charge the internal battery if you have not used the product for a long time.



Li-ion 00

## ■ SIM card

● Do not forcibly remove or insert SIM card. Be careful not to exert excessive force when inserting the card into your phone.

● You are responsible for any damage caused by inserting your SIM card into other IC card reader/writer etc.

● Do not put stickers etc. on the SIM card.

● Do not insert SIM card with conversion adapter attached. Doing so might cause a malfunction.

● Do not damage the SIM card by using the product in a hot place, dropping into fire, contacting to the metal parts with foreign object, giving an impact, bending, applying load, wetting, etc. Doing so might cause loss of data or a malfunction.

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## ■ After-sales service

■ **When asking for repair** For repair, make an inquiry to Repair and Delivery Support Center.

During the warranty period	Repairs will be done based on the terms of services of the free-of-charge repair warranty.
Outside the warranty period	We shall repair the product for a charge as requested by the customer if repair renders it usable.

\* The warranty period is one year from the date you newly purchased the product.

● Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.

● Recycled parts that meet the Company's quality standards are sometimes used for repair.

● Your old terminal collected by replacement mobile phone service delivery service is serviced for reuse and recycled as a replacement terminal. Also, parts replaced through after-sales service are collected and recycled by the Company. They cannot be returned to customers.

● The product which is processed, remodeled, analyzed (including by modifying or analyzing the software (including by routing etc.)), reverse engineering, decompiling, reverse assembling, or repaired by an unauthorized repair office is not covered by the warranty and repair may be refused.

● The battery built-into the main unit is not covered by free-of-charge repair warranty, as it is a consumable part.

■ **Performance parts for repair** The Company retains performance parts for repair of the main unit and its peripherals for four years after discontinuation of production. "Performance parts for repair" refers to parts required for maintaining the functions of the product.

## ■ Material list

Main unit			
Part	Material	Surface treatment	
Exterior case (top part, bottom part, side part)	Nylon resin (with glass fiber)	Coating	
Exterior case (Volume key/ Zoom key, Back cover)	Polycarbonate resin	Coating	
Exterior case (cover of microSD memory card/SIM card slot)	Polycarbonate resin (with glass fiber)	Coating	
Transparent plate (Display)	Hardened glass	AFP treatment	
Transparent plate (Camera lens)	Hardened glass	AFP treatment + AR treatment	
Flash/Photo light	Acrylic resin	—	
Power key/Fingerprint sensor	Epoxy resin	Coating	
Earpiece/Speaker (upper part) mesh	Polyester resin	Dyeing	
Speaker (lower part) mesh	Polycarbonate resin	—	
Rubber seals on the cover of microSD memory card/SIM card slot	Silicon rubber	—	
Tray of microSD memory card/ SIM card	Polycarbonate resin (with glass fiber) + SUS plate	—	

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■ **Camera**

- When photographing important occasions etc., take a trial shot and check the shot image to make sure it is correctly shot.
- Do not shoot in a place where shooting is prohibited.

## ■ Copyrights and rights of portrait

● You are not allowed to copy, distribute, publish, modify or edit the data you shot, recorded or downloaded using the product without consent of the copyright holder, except for personal use such as copying or quoting where provided for under the copyright law.

In addition, do not use or modify portraits or names of other individuals without the consent, as it might infringe on rights of portrait.

Note that shooting and recording might be restricted at some live performances, shows and exhibitions even for personal use.

● Be careful about the copyright and portrait right when posting photos you shot etc. on Internet homepages.

For more notes on the display, etc., refer to "取扱説明書 詳細版 (Full instruction manual)" (Japanese).

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■ **Repair and Delivery Support Wide with Cloud** An after-sales service membership program on a monthly basis called "Repair and Delivery Support Wide with Cloud" is available for using your au/UQ mobile terminal for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss. For monthly charge and details of the service, refer to au/UQ mobile homepage.

● For au users: <https://www.au.com/mobile/service/kosho-funshitsu-wide-cloud/> (Japanese)

● For UQ mobile users: <https://www.uqvimax.jp/mobile/plan/option/repair-wide-cloud/> (Japanese)

\* The contents of services are subject to change without notice.

## ■ SIM card

The SIM card is lent to you by your carrier. In case of loss or damage, the card will be replaced at your expense. When a malfunction is suspected, or in case of theft or loss, make an inquiry to Repair and Delivery Support Center, an au Style/au shop or Toyota store.

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## ■ Handling precautions

These precautions are provided to prevent the product from damage and ensure that performance can be fully demonstrated. Thoroughly read these precautions to ensure correct use. For more details, refer to "取扱説明書 詳細版 (Full instruction manual)" (Japanese).

## ■ Precautions common to the main unit, internal battery, charging equipment, SIM card, peripheral devices

● Do not apply excessive force to the product during use. Be sure not to put the product into a tightly packed bag or place a heavy object on the product in a bag. Sitting on the product in your pocket might damage the display or internal circuit board or cause a malfunction.

● Keeping an external device connected to the USB Type-C port or headset jack might cause damage of the connector or a malfunction. Such damage and malfunction are not covered by the warranty, even if there is no external damage.

● To ensure waterproof property (equivalent to IPX5 and IPX8) of the product, use with the cover of microSD memory card/ SIM card slot tightly closed. Note that the waterproof property is not guaranteed in every usage condition. Do not allow water to get inside of the product or splash water on the specified charging equipment (sold separately) or optional accessories. Do not open or close the cover of microSD memory card/SIM card slot in the rain or with water droplets on the surface of the product. Doing so might cause water intrusion resulting in internal corrosion. Malfunctions determined to be caused by water intrusion are not covered by the warranty.

● Waterproof/dustproof performance might not be maintained if the product has an outward abnormality such as damage or deformation. In that case, make an inquiry to Repair and Delivery Support Center.

● For the following products, do not use them in extremely hot, cold or humid places. (Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 85%. However, temporary use at an ambient temperature range of 36°C to 40°C and humidity range of 86% to 90 % is allowed.)

- Main unit
- SIM card (attached to the main unit)

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## Notes on waterproof and dustproof properties

The product has a waterproof property equivalent to JIS waterproof grade (JIS C 0920) IPX5\*1 and IPX8\*2, as well as a dustproof property equivalent to JIS dustproof grade IP6X\*3 on the condition that the cover of microSD memory card/SIM card slot is securely attached (based on in-house testing).

Before using the product, thoroughly read "Important items to remember before use" to ensure correct use. Failure to follow the contents described in the sections might cause intrusion of water, sand or other foreign material, resulting in overheating, ignition, electric shock, injury or a malfunction.

\*1 IPX5 equivalent means that the product will maintain its operability as a phone even if it is sprayed with water from a 6.3 mm diameter nozzle at a distance of about 3 meters for more than 3 minutes at a rate of about 12.5 liters per minute from any direction.

\*2 IPX8 equivalent means that the product will maintain its operability as a phone with no water getting inside the main unit even if it is gently submerged in a tank of still tap water at room temperature to a depth of 1.5 meter for about 30 minutes.

\*3 IPX6 equivalent means that the product will securely maintain its function of no grit and dust getting inside the main unit even after it has been placed in an apparatus with grit and dust of diameters of 75 μm or less and shaken for 8 hours.

Since operation of the product on each usage scene was confirmed based on the above assumption, proper operation of the product in every possible condition during actual use is not guaranteed. Malfunctions determined to be caused by mishandling by the customer are not covered by the warranty.

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## ■ FCC Statement for the USA

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference.
(2) This device must accept any interference received, including interference that may cause undesired operation.

Any change or modification not expressly approved by Sony may void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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● For the following products, do not use them in extremely hot, cold or humid places. (Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 85%.)

- Charging equipment
- Peripheral devices

● Do not use in places subject to lots of dust or vibration. Doing so might cause a malfunction.

● Clean the USB Type-C port and headset jack with dry cotton swabs etc. every now and then. Solder terminals might cause poor connection. Do not exert strong force to clean the USB Type-C port and headset jack to prevent deformation.

● Clean the product with a soft dry cloth (e.g. wiping cloth for eyeglasses). Forceful rubbing with a dry cloth might scratch the display. The display might be stained if splash or smears is left attached to the surface. Wiping the product using alcohol thinner, benzene, detergent, glass cleaner, etc. might erase the printing on the exterior case or cause a malfunction.

● Use as far away as possible from land-line phones, TVs and radios. Use of the product nearby might affect them.

● The product might become warm while talking, charging or during other operations, depending on the situation, but this is not abnormal.

● Do not place near corrosive chemicals or in places where corrosive gas is generated. Doing so might cause a malfunction.

● Do not use outside when you can hear thunder. Doing so might risk lightning strikes and electric shock.

● Be sure to use only the specified peripheral devices. Use of other peripheral devices might cause a malfunction.

● Do not put the product in a cooking apparatus such as microwave oven or a pressure vessel. Doing so might cause a malfunction.

● The customer is not allowed to disassemble, modify or repair the product. Doing so might cause a malfunction. Modification of the product is in violation of the Radio Law and Telecommunications Business Act.

● Do not allow a part of your body such as finger or conductive foreign objects (metal fragments, pencil leads, etc.) to come into contact with or to enter the USB Type-C port or headset jack. Doing so might cause a malfunction.

● In the event that the product gets wet while charging, immediately disconnect the plug of the specified charging equipment (sold separately).

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## ■ Important items to remember before use

● Make sure that the cover of microSD memory card/SIM card slot is firmly closed. Waterproofness/dustproofness is only effective when the cover is securely closed.

● Do not open or close the cover of microSD memory card/SIM card slot if the product or your hands are wet.

● Do not sink the product in liquids other than tap water (seawater, pool water, water of hot spring, water with soap, detergent or bath salt contained, alcohol, juice, seasonings, etc.) or do not splash such liquid to the product. Also, do not use in a place where urine of pet animal is splashed. If it is splashed on the product, immediately wash the product with tap water.

● Do not put the product directly on sand at a beach etc. Sand or other small particles might get inside the earpiece/speaker, microphone/speaker, speaker, or second microphone causing the volume to drop. If sand gets inside of the main unit, it might cause overheating or a malfunction.

● Do not use the product under water.

● Do not leave the product in a humid place such as a bathroom or kitchen for an extended period of time.

● Even after draining, water might remain on the product.

● Although you can use the product, do not place it near things that must not get wet. Also, take care not to wet your clothes, bag, etc.

● Water if it becomes temporarily hard to hear the sound due to water remaining in the earpiece/speaker, microphone/ microphone, speaker, or second microphone.

● Do not spray the product with high-pressure water or submerge it in water for extended periods of time, as the product is not designed to withstand high water pressure.

● Do not wash the product in a washing machine or ultrasonic bath.

● Do not immerse the product into a bathtub. The product is not resistant to high temperatures.

● Extreme changes in temperature generates condensation causing a malfunction. Wait until the main unit reaches room temperature before you bring the product from a cold place into a warm bathroom.

● The product does not float on water.

For more details, refer to "取扱説明書 詳細版 (Full instruction manual)" (Japanese).

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## ■ Specific Absorption Rate (SAR) of mobile phones

This model SOG14 mobile phone complies with Japanese technical regulations and international guidelines regarding exposure to radio waves.

This mobile phone was designed in observance of Japanese technical regulations regarding exposure to radio waves\* and limits to exposure to radio waves recommended by a set of equivalent international guidelines.

This set of international guidelines was set out by the International Commission on Non-Ionizing Radiation Protection (ICNIRP), which is in collaboration with the World Health Organization (WHO), and the permissible limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health condition.

The Japanese technical regulations and international guidelines define the limits using a unit of measurement known as the Specific Absorption Rate (SAR), which represents the average amount of radio frequency energy absorbed by the human. The SAR limit for mobile phones is 2.0 W/kg. The highest SAR value for this mobile phone when tested for use near the head is 1.831 W/kg\* and when worn on the body is 0.769 W/kg\*. There may be slight differences between the SAR levels for each product, but they all satisfy the limit.

This is due to automatic changes to the power level of the device to ensure it only uses the minimum required to reach the network. Therefore in general, the closer you are to a base station, the lower the power output of the device.

This mobile phone can be used in positions other than against your head. Please keep the mobile phone farther than 1.5 cm away from your body by using such as a carrying case or a wearable accessory without including any metals. By doing this, this mobile phone complies with Japanese technical regulations and international guidelines regarding exposure to radio waves. The World Health Organization has stated that "a large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established as being caused by mobile phone use."

\*1 Technical regulations are defined by the Ministerial Ordinance Related to Radio Law (Article 14-2 of Radio Equipment Regulations).

\*2 Including other radio systems that can be simultaneously used.

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## ■ Foreign Exchange and Foreign Trade Act

The products may be subject to the application of the Foreign Exchange and Foreign Trade Act and other related laws and regulations in Japan.

In addition to the Export Administration Regulations (EAR) of the United States may be applicable.

In cases of exporting or reexporting the products, customers are requested to follow the necessary procedures at their own responsibility and cost.

Please contact the Ministry of Economy, Trade and Industry of Japan or the Department of Commerce of the United States for details about procedures.

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● Do not use the product while driving an automobile or motorized bicycle, riding a bicycle, or walking. Use of a mobile phone while driving a car or motorcycle is prohibited by law. Use of a mobile phone while riding a bicycle might be punishable by some regulations.

● Using or charging the product in a bag or when it is covered with bedding might cause a malfunction.

● When using the specified charging equipment (sold separately) or an external device, insert/remove the connector straight to/from the terminal. Make sure the orientation of the connector is correct. Unless it is correct, it might cause a malfunction.

● Do not expose the camera lens to direct sunlight for an extended period. Doing so might cause a malfunction.

● Do not use, store, and leave the product in places subject to direct sunlight (e.g. in automobiles), places that get hot, places that get extremely cold, and in humid or dusty places. Doing so might cause a malfunction.

● Do not place the product on an unstable or inclined platform. Be careful especially while charging or when vibrator is set. The product might fall and cause a malfunction etc.

● Do not exceed the rating of outlet or wiring device when charging the product, for example, by starburst connection etc.

## ■ Main unit

● Since the battery is built into the product, you cannot replace it yourself. For replacing the battery, make an inquiry to an au Style/au shop or Customer Center.

● Do not forcefully press, tap or intentionally subject the display to strong impact. Doing so might cause scratching or damage.

● Do not forcefully press the keys or display surface with your fingernails or hard objects. Doing so might cause scratching or damage of the keys or display.