

Be sure to read this manual before use

XPERIA 10V

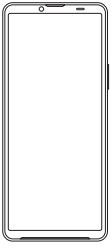
SOG11

Quick Start Guide

Packaged items

Before you start using the product, make sure that you have all these packaged items with the product.

- Main unit
- クイックスタートガイド (Quick Start Guide) (Japanese)



These items are not included in the package.

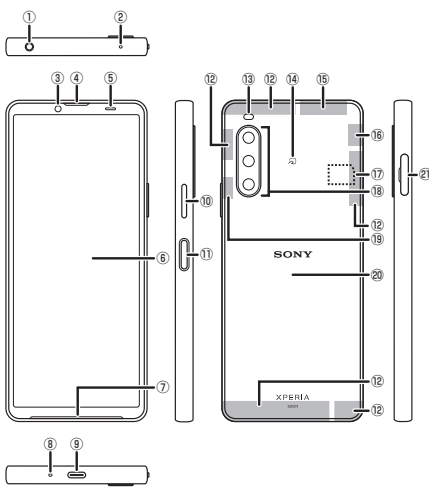
- microSD memory card
- Earphones
- AC adapter
- USB Type-C™ cable

Information

- Purchase a specified charger (sold separately).
- The battery is built into the product.
- Illustrations used in this manual are just images for explanations. They may be different from actual ones.

- Always update the software to the most recent one. For details on how to update the software, refer to “取扱説明書 詳細版 (Full instruction manual)” (Japanese).
- In this manual, “Xperia 10 V” is usually referred to as “the product” or “main unit”.
- In this manual, “Quick Start Guide” (this manual) and “取扱説明書 詳細版 (Full instruction manual)” (Japanese) are collectively referred to as “Instruction Manual”.
- In this manual, “microSD™ memory card (commercially available)”, “microSDHC™ memory card (commercially available)” and “microSDXC™ memory card (commercially available)” are abbreviated as “microSD memory card”.
- Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. The TM and ® marks may be omitted in this manual.

Names and functions of parts



- Headset jack
- Second microphone*1*2
- Front camera
- Earpiece/Speaker*1*2
- Proximity/Light sensor*2: Switches the touch panel on and off to prevent from erroneous operation during a call/Auto-control for display brightness.
- Display (Touch panel)
- Speaker*1*2
- Mouthpiece/Microphone*1*2
- USB Type-C port
- Volume key/Zoom key
- Power key/Fingerprint sensor

Safety Precautions (Observe Strictly)

Before using this product, thoroughly read these safety precautions for proper use.

- These “Safety Precautions” describe instructions that should be observed to prevent damage to property or injury to the customer or others using the product.
- The following symbols indicate the different levels of injury or damage that may result if the guidelines are not observed and the product is used improperly.

	Danger	This symbol indicates that “death or serious injury” may directly and immediately result from improper use*.
	Warning	This symbol indicates that “death or serious injury” may result from improper use*.
	Caution	This symbol indicates that “minor injury” and/or property damage* may result from improper use*.

- *1 Serious injury: This refers to loss of sight, injury, burns (high- and low temperature), electric shock, broken bones, injuries with residual aftereffects from poisoning etc., and injuries requiring hospital admission for treatment or long-term hospital attendance as an outpatient.
- *2 Minor injury: This refers to injuries, burns (high- and low-temperature), electric shock, etc. that do not require hospital admission for treatment or long-term hospital attendance as an outpatient.
- *3 Property damage: This refers to extended damage to buildings, furniture, livestock, pets, etc.

Explanation of graphic symbols

	Indicates an action that is not allowed.		Indicates that handling with wet hands is not allowed.
	Indicates that disassembly is not allowed.		Indicates compulsory actions in accordance with instructions.
	Indicates that use in a place where the product is likely to get wet or allowing the product to get wet is not allowed.		Indicates that the power plug must be disconnected from an outlet.

Precautions common to the main unit, internal battery, charging equipment, SIM card, peripheral devices

Danger Be sure to read the following hazards before use.

Do not use, store or leave the equipment in a location where it is subject to high temperature or accumulation of heat (e.g. by the fire, near a heater, under a kotatsu or bedding, in direct sunlight, in a car in the hot sun).

Do not put the equipment in cooking appliances such as microwave ovens, IH cooking heaters, or high pressure containers such as pressure cookers. Do not place the equipment near such cooking appliances.

Do not splash sand, soil or mud, or do not directly place the equipment on it. Also, do not touch the equipment with hands with sand etc. adhered.

If the display is damaged and when the internal substance etc. leaks out, do not allow it to contact your skin such as face and hands, clothes, etc.

If you have a weak heart, set the vibrator or ringtone volume carefully.

If you are wearing any electronic medical equipment, check with the relevant medical electronic equipment manufacturer or vendor whether the operation might be affected by radio waves.

Power off the product near electronic devices or equipment operating on high precision control or weak signals.

Be careful about broken parts or exposed internal part of the product when the display or the camera lens is broken.

If the internal battery leaks or gives off a strange smell, immediately stop using and remove it from the vicinity of open flames.

Be careful not to allow a pet etc. to bite the product.

If any skin abnormality develops due to the use of the product, immediately stop using the product, and consult a doctor.

Magnetic components are used in the product’s main camera (top right of display, top left on back), earpiece/speaker (top center of display), speaker (bottom left on back), and vibrator (bottom right on back); make sure no metal objects (cutter blade, staple, etc.) are attached to the product.

When using the motion sensor, check the safety around you, hold the product firmly, and do not shake it unnecessarily.

Do not throw the product into fire or apply heat.

Do not put excessive force such as sticking with a sharp object (nail etc.), hitting with a hard object (hammer etc.), or stepping on it.

If the internal substance of the product contacts your eyes or mouth, immediately rinse the eyes or mouth with clean water and then see a doctor right away.

Do not touch the voltage converter (such as a travel converter for overseas travel) to the specified charging equipment (sold separately).

Do not put an excessive force to the connection part with the specified charging equipment (sold separately) connected to the product.

Never connect the USB Type-C plug to the product or the specified charging equipment (sold separately) when it is wet.

Do not touch the cable, charging terminals or power plug of the specified charging equipment (sold separately) with wet hands.

Use the adapter only on the specified power supply and voltage.

When charging the battery overseas, use AC adapter that can be used overseas (sold separately).

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■ SIM card

Caution
 Be sure to read the following cautions before use.

Be careful of the cut surface not to hurt your fingers etc. when handling SIM card.
 The cut surface may be sharp, and it might cause injury.

■ Using near medical equipment or in health-care facilities

Warning
 Be sure to read the following warnings before use.

If you wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator, carry or use the product 15 cm or more away from the implant at all times.

The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

If you need to use electronic medical equipment other than implantable cardiac pacemakers or implantable cardioverter defibrillators outside medical facilities such as treating at home, consult the relevant medical electronic equipment manufacturer for effects on the equipment by radio waves.

The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

⚠ If there is any chance that the distance between the product and a person closest to you might get shorter than 15 cm such as when you cannot freely move around, set the product not to emit radio wave in advance (Airplane mode, power off, etc.).

A person in close proximity to you might wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator. The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

Follow the instructions given by the respective medical facility regarding use of the product on their premises.

The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

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Notes on waterproof and dustproof properties

The product has a waterproof property equivalent to JIS waterproof grade (JIS C 0920) IPX5¹⁾ and IPX8²⁾, as well as a dustproof property equivalent to IPX dustproof grade IP6X³⁾ on the condition that the cover of microSD memory card/SIM card slot is securely attached (based on in-house testing).

Before using the product, thoroughly read "Important items to remember before use" to ensure correct use. Failure to follow the contents described in the sections might cause intrusion of water, sand or other foreign material, resulting in overheating, ignition, electric shock, injury or a malfunction.

1) IPX5 equivalent means that the product will maintain its operability as a phone even if it is sprayed with water from a 6.3 mm diameter nozzle at a distance of about 3 meters for more than 3 minutes at a rate of about 12.5 liters per minute from any direction.

2) IPX8 equivalent means that the product will maintain its operability as a phone with no water getting inside the main compartment if it is gently submerged in a tank of still tap water at room temperature to a depth of 1.5 meter for about 30 minutes.

3) IP6X equivalent means that the product will securely maintain its function in dry grit, and dust getting into the main unit even after it has been placed in an apparatus with grit and dust of diameters of 75 μm or less and shaken for 8 hours.

Since operation of the product on each usage scene was confirmed based on the above assumption, proper operation of the product in every possible condition during actual use is not guaranteed. Malfunctions determined to be caused by mishandling by the customer are not covered by the warranty.

Drain water if it becomes temporarily hard to hear the sound due to water remaining in the earpiece/speaker, mouthpiece/ microphone, speaker, or second microphone.

- Do not immerse the product into a bathtub. The product is not resistant to high temperatures.
- Extreme changes in temperature generates condensation causing a malfunction. Wait until the main unit reaches room temperature before you bring the product from a cold place into a warm bathroom.
- The product does not float on water.

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Notes on data communication charge

Since a constant Internet connection is possible with the product, data communication may be performed automatically by some apps, resulting in high data communication charges. Therefore, subscription to a data communication charge discount service or flat rate plan is recommended.

To browse homepages, download apps, communicate using apps, send/receive e-mails and configure various settings on the product, connection to the Internet is required and data communication charge applies.

Notes on Call Charges

When you end a call, make sure to disconnect the call. If you forget to disconnect, the call charges may be higher.

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Radio Frequency (RF) exposure and Specific Absorption Rate (SAR)

When your phone or Bluetooth® headset is turned on, it emits low levels of radio frequency energy. International safety guidelines have been developed through periodic and thorough evaluation of scientific studies.

These guidelines establish permitted levels of radio wave exposure. The guidelines include a safety margin designed to assure the safety of all persons and to account for any variations in measurements.

Specific Absorption Rate (SAR) is used to measure radio frequency energy absorbed by the body when using a mobile phone. The SAR value is determined at the highest certified power level in laboratory conditions, but because the phone is designed to use the minimum power necessary to access the chosen network, the actual SAR level can be well below this value. There is no proof of difference in safety based on difference in SAR value.

Products with radio transmitters sold in the US must be certified by the Federal Communications Commission (FCC). When required, tests are performed when the phone is placed at the ear and when worn on the body. For body-worn operation, the phone has been tested when positioned a minimum of 10 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate Sony Corporation accessory and worn on the body. Use of the phone other than as tested may impact SAR and result in non-compliance with such RF exposure limits. For devices which include WiFi hotspot® functionality, body-worn SAR measurements for operation of the device operating in WiFi hotspot mode were taken using a separation distance of 10 mm. Use of third-party accessories may result in different SAR levels than those reported.

For more information about SAR and radio frequency exposure go to: <https://xperia.aia.com/producsar/> (Japanese).

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■ **Radio Frequency (RF) exposure and Specific Absorption Rate (SAR)**

developed by international scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a safety margin designed to assure the safety of all individuals, regardless of age and health.

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate (SAR). Tests for SAR are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands. While there may be differences between the SAR levels of various phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.

The highest SAR value as reported to the authorities for this phone model when tested for use by the ear is 0.9 W/kg¹⁾, when worn on the body is 0.57 W/kg²⁾ and when WiFi hotspot mode is 0.57 W/kg³⁾. For body-worn operation, the phone has been tested when positioned a minimum of 10 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate accessory and worn on the body. For devices which include "WiFi hotspot" functionality, SAR measurements for the device operating in WiFi hotspot mode were taken on file at the FCC and can be found under the Display Requirement section of https://www.fcc.gov/eetech/cold/id/searching_on_FCC_ID_Py7-38431P. Additional SAR-related information can also be found on the Mobile and Wireless Forum at <https://www.mwforum.org/>.

^{**} Before a phone model is available for sale to the public in the US, it must be tested and certified by the Federal Communications Commission (FCC) that it does not require the limit established by the government-adopted equipment for safe exposure⁴⁾. The tests are performed in positions and locations (i.e., by the ear and worn on the body) as required by the FCC for each model. The FCC has granted an Equipment Authorization for this phone model with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. While there may be differences between the SAR levels of various phones, all mobile phones granted an FCC equipment authorization meet the government requirement for safe exposure. SAR information on this phone model is on file at the FCC and can be found under the Display Requirement section of https://www.fcc.gov/eetech/cold/id/searching_on_FCC_ID_Py7-38431P. Additional SAR-related information can also be found on the Mobile and Wireless Forum at <https://www.mwforum.org/>.

This mobile phone model SOG11 has been designed to comply with applicable safety requirements for exposure to radio waves. Your wireless phone is a radio transmitter and receiver. It is designed to not exceed the limits⁵⁾ of exposure to radio frequency (RF) energy set by governmental authorities. These limits establish permitted levels of RF energy for the general population. The guidelines are based on standards that were

■ **United States**

THIS PHONE MODEL HAS BEEN CERTIFIED IN COMPLIANCE WITH THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

This mobile phone model SOG11 has been designed to comply with applicable safety requirements for exposure to radio waves. Your wireless phone is a radio transmitter and receiver. It is designed to not exceed the limits⁵⁾ of exposure to radio frequency (RF) energy set by governmental authorities. These limits establish permitted levels of RF energy for the general population. The guidelines are based on standards that were

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Material list

Part	Material	Surface treatment
Exterior case (top part, bottom part, side part)	Nylon resin (with glass fiber)	Coating
Exterior case (Volume key/ Zoom key)	Polycarbonate resin	Coating
Exterior case (cover of microSD memory card/SIM card slot, Camera ring (peripheral part of main camera))	Polycarbonate resin (with glass fiber)	Coating
Exterior case (Back cover)	Acrylyl/ polycarbonate resin	UV molded
Transparent plate (Display)	Hardened glass	AFP treatment
Transparent plate (Camera lens)	Hardened glass	AFP treatment + AR treatment
Flash/Photo light	Acrylic resin	—
Power key/Fingerprint sensor	Epoxy resin	Coating
Earpiece/Speaker (upper part)	Polyester resin	Dyeing
Speaker (lower part) mesh	Polycarbonate resin	—
Rubber seals on the cover of microSD memory card/SIM card slot	Silicon rubber	—
Tray of microSD memory card/ SIM card	Polycarbonate resin (with glass fiber) + SUS plate	—

A person in close proximity to you might wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator. The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

Follow the instructions given by the respective medical facility regarding use of the product on their premises.

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Important items to remember before use

- Make sure that the cover of microSD memory card/SIM card slot is firmly closed. Waterproofness/dustproofness is only effective when the cover is securely closed.
- Do not open or close the cover of microSD memory card/SIM card slot if the product or your hands are wet.
- Do not sink the product in liquids other than tap water (seawater, pool water, water of hot spring, water with soap, detergent or bath salt contained, alcohol, juice, seasonings, etc.) or do not splash such liquid to the product. Also, do not use in a place where urine of pet animal is splashed. If it is splashed on the product, immediately wash the product with tap water.

- Do not put the product directly on sand at a beach etc. Sand or other small particles might get inside the earpiece/speaker, mouthpiece/microphone, speaker, or second microphone causing the volume to drop. If sand gets inside of the main unit, it might cause overheating or a malfunction.
- Do not use the product underwater.
- Do not leave the product in a humid place such as a bathroom or kitchen for an extended period of time.

- Drain water if it becomes temporarily hard to hear the sound due to water remaining in the earpiece/speaker, mouthpiece/ microphone, speaker, or second microphone.
- Do not spray the product with high-pressure water or submerge it in water for extended periods of time, as the product is not designed to withstand high water pressure.

- Do not wash the product in a washing machine or ultrasound bath.
- Do not immerse the product into a bathtub. The product is not resistant to high temperatures.

- Extreme changes in temperature generates condensation causing a malfunction. Wait until the main unit reaches room temperature before you bring the product from a cold place into a warm bathroom.
- The product does not float on water.

For more details, refer to "取扱説明書 詳細版 (Full instruction manual)" (Japanese).

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Mobile Phone Etiquette

■ **Use of the product is not allowed in the following places!**

- Do not listen to music or watch videos, etc. while driving a car or motorcycle, or riding a bicycle. Use of mobile phones while driving a car or motorcycle is prohibited by law (Use of mobile phone while driving a bicycle may also be punishable by law). In addition, stay alert to the traffic around you even when walking. Surrounding sounds may not be heard clearly, and gazing at the screen might distract your attention causing a traffic accident. Be especially cautious at railroad crossings, station platform and pedestrian crossings.
- Use of mobile phones on board is restricted. Follow the instructions of each airline.

After-sales service

■ **When asking for repair**

For repair, make an inquiry to Repair and Delivery Support Center.

During the warranty period	Repairs will be done based on the terms of services of the free-of-charge repair warranty.
Outside the warranty period	We shall repair the product for a charge as requested by the customer if repair renders it usable.

- The warranty period is one year from the date you newly purchased the product.
- Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.
- Recycled parts that meet the Company's quality standards are sometimes used for repair.
- Your old terminal collected by replacement mobile phone delivery service is serviced for reuse and recycled as a replacement terminal. Also, parts replaced through after-sales service are collected and recycled by the Company. They cannot be returned to customers.

- The product which is processed, remodeled, analyzed (including by modifying or analyzing the software (including rooting etc.), reverse engineering, decompiling, reverse engineering, or repaired by an unauthorized repair office is not covered by the warranty and repair may be refused.

- The battery built into the main unit is not covered by free-of-charge repair warranty, as it is a consumable part.

■ **Performance parts for repair**

The Company retains performance parts for repair of the main unit and its peripherals for four years after discontinuation of production. "Performance parts for repair" refers to parts required for maintaining the functions of the product.

* In the United States, the SAR limit for mobile phones used by the public is 1.6 watts/kilogram (W/kg) averaged over one gram of tissue. The standard incorporates a margin of safety to give additional protection for the public and to account for variations in measurements.

** This paragraph is only applicable to authorities and customers in the United States.

■ **Europe**

This mobile phone model SOG11 has been designed to comply with applicable safety requirements for exposure to radio waves.

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands.

While there may be differences between the SAR levels of various phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.

SAR data information for residents in countries/regions that have adopted the SAR limit recommended by the International Commission on Non-ionizing Radiation Protection (ICNIRP), which is 2 W/kg averaged over the head (10 gram of tissue (for example European Union, Japan, Brazil and New Zealand):

For body worn operation, this phone has been tested and meets RF exposure guidelines when used with an accessory that contains no metal and that positions the handset a minimum of 5 mm from the body. Use of other accessories may not ensure compliance with RF exposure guidelines.

The highest SAR value for this model phone tested by Sony for use at the ear is 0.40 W/kg (10g).

In the case where the phone is worn on the body, the highest tested SAR value is 1.362 W/kg (10g).

Handling precautions

These precautions are provided to prevent the product from damage and ensure that performance can be fully demonstrated. Thoroughly read these precautions to ensure correct use. For more details, refer to "取扱説明書 詳細版 (Full instruction manual)" (Japanese).

■ **Precautions common to the main unit, internal battery, charging equipment, SIM card, peripheral devices**

- Do not apply excessive force to the product during use. Be sure not to put the product into a tightly packed bag or place a heavy object on the product in a bag. Sitting on the product in your pocket might damage the display or internal circuit board or cause a malfunction.

- Do not connect an external device connected to the USB Type-C port or headset jack might cause damage of the connector or a malfunction. Such damage and malfunction are not covered by the warranty, even if there is no external damage.

- To ensure waterproof property (equivalent to IPX5 and IPX8) of the product, use with the cover of microSD memory card/ SIM card slot tightly closed. Note that the waterproof property is not guaranteed in every usage condition.

- Do not allow water to get inside of the product or splash water on the specified charging equipment (sold separately) or optional accessories. Do not open or close the cover of microSD memory card/SIM card slot in the rain or with water droplets on the surface of the product. Doing so might cause water intrusion resulting in internal corrosion. Malfunctions determined to be caused by water intrusion are not covered by the warranty.

- Waterproof/dustproof performance might not be maintained if the product has an outward abnormality such as damage or deformation. In that case, make an inquiry to the contact on the back cover of "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese).

- For the following products, do not use them in extremely hot, cold or humid places. (Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 85%). However, temporary use at an ambient temperature range of 36°C to 40°C and humidity range of 86% to 90 % is allowed.)

- Main unit
- SIM card (attached to the main unit)

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Precautions on charging

The optional accessories are not waterproof. Check the following before and after charging.

- Never charge the battery if the product is wet. Doing so might cause fire, burns, injury, electric shock, etc.
- Check that the product is not wet. If you are charging the battery just after the product gets wet, drain water well and wipe the remaining water off with a clean dry cloth.
- Do not touch the specified charging equipment (sold separately) with wet hands. Doing so might cause electric shock.

- Do not splash water over the specified charging equipment (sold separately) when using them. Do not use them near water such as in a bathroom, shower room, kitchen or washroom. Doing so might cause fire, burns, electric shock or malfunction. Do not bring them to an bathroom etc. even if you do not charge the product with them. Doing so might cause fire, burns, electric shock, or malfunction.

■ **Draining water when the product gets wet**

Drain the following parts: Earpiece/speaker, Mouthpiece/microphone, Speaker, USB Type-C port, Second microphone, Headset jack, Power key/ Fingerprint sensor, Volume key/Zoom key, the cover of microSD memory card/SIM card slot, Camera ring (peripheral part of main camera).

- If water remains, clothes or bag might get wet or sound might be barely heard. Drain in the following steps.

1 **Wipe off water remained on the product with a dry cloth, etc.**

2 **Hold the product firmly and shake it approximately 20 times, then turn upside down and shake it 20 times again**

- When shaking the product, check the safety around you and hold it firmly enough not to drop it.

3 **If water flows out from the inside of the product, wipe it off with a dry cloth etc.**

- Face the product downward and push it in on a cloth to wipe off the water.
- Turn the upside down and wipe off the water.

4 **Place a dry towel or cloth under the product and leave it for a couple of hours at room-temperature to dry**

- If the product is not dried enough, you can barely hear the sound. Leave the product enough time to dry before use.

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Provisions for free-of-charge repair

1. Please notify us of the production number (IMEI number) for repair request. The production number (IMEI number) can be checked on the product main unit, sticker on the outer packaging box etc.

2. During the warranty period, we will repair the product free of charge for the malfunction under the condition that it is used correctly in line with the directions given in the instruction manual.

3. Even if the warranty period has not expired, a fee will be charged for repair under the following circumstances. (or, repair may not be possible).

- The product has not been used correctly in line with the directions given in the instruction manual.
- The malfunction or damage is due to unauthorized repair or modification of the product.
- The product has been repaired other than at our specified repair offices.
- The malfunction or damage is due to negligence in use or handling, or due to an accident. There are signs of the product having been dropped, wet, exposed to humidity, etc.
- The malfunction or damage is due to natural disasters (earthquakes, storm or flood damage, etc.), fire, salt damage, abnormal voltage, etc.

4. Repair may not be possible depending on the degree of damage.

5. The Company shall have no liability for any damage or lost income resulting from the malfunction of the product.

6. The Company shall not bear any responsibility for accidents resulting from use of the product having been connected to unspecified devices.

7. Do not accept requests for service calls to the owner's home, place of business, etc.

8. This warranty is valid only in Japan.

- This warranty guarantees repair free of charge during the period and under the conditions specified on this warranty card. Thus this warranty does not limit the legal rights of the owner with respect to the issuer of this warranty card (the guarantor) or any other business person or enterprise.

FCC Statement for the USA

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including that which may cause undesired operation.

Any change or modification not expressly approved by Sony may void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If the equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

For body worn operation, this phone has been tested and meets RF exposure guidelines when used with an accessory that contains no metal and that positions the handset a minimum of 5 mm from the body. Use of other accessories may not ensure compliance with RF exposure guidelines.

The highest SAR value for this model phone tested by Sony for use at the ear is 0.40 W/kg (10g).

In the case where the phone is worn on the body, the highest tested SAR value is 1.362 W/kg (10g).

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- Do not use the product while driving an automobile or motorized bicycle, riding a bicycle or walking. Use of a mobile phone while driving a car or motorcycle is prohibited by law. Use of a mobile phone while riding a bicycle might be punishable by some regulations.

- Do not use in places subject to lots of dust or vibration. Doing so might cause a malfunction.

- Clean the USB Type-C port and headset jack with dry cotton swabs etc. every now and then. Solder terminals might cause poor connection. Do not exert strong force to clean the USB Type-C port and headset jack to prevent deformation.

- Clean the product with a soft dry cloth (e.g. wiping cloth for eyeglasses). Forceful rubbing with a dry cloth might scratch the display. The display might be stained slightly if smears is left attached to the surface. Wiping the product using alcohol thinner, benzene, detergent, glass cleaner, etc. might erase the printing on the exterior case or cause a malfunction.

- Use as far away as possible from land-line phones, TVs and radios. Use of the product nearby might affect them.

- The product might become warm while talking, charging or during other operations, depending on the situation, but this is not abnormal.

- Do not place near corrosive chemicals or in places where corrosive gas is generated. Doing so might cause a malfunction.

- Do not use outside when you can hear thunder. Doing so might risk lightning strikes and electric shock.
- Be sure to use only the specified peripheral devices. Use of other peripheral devices might cause a malfunction.

- Do not put the product in a cooling apparatus such as microwave oven or a pressure vessel. Doing so might cause a malfunction.

- The customer is not allowed to disassemble, modify or repair the product. Doing so might cause a malfunction. Modification of the product is in violation of the Radio Law and Telecommunications Business Act.

- Do not allow a part of your body such as finger or conductive foreign objects (metal fragments, pencil leads, etc.) to come into contact with or to enter the USB Type-C port or headset jack. Doing so might cause a malfunction.

- In the event that the product gets wet while charging, immediately disconnect the plug of the specified charging equipment (sold separately).

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Notes on using Bluetooth®/wireless LAN (Wi-Fi®) functions

- The Bluetooth® and wireless LAN (Wi-Fi®) functions of the product conform to Japanese domestic standards and FCC standards, and has been certified.

- Use of Bluetooth® function and Wireless LAN (Wi-Fi®) function may be restricted in some countries/regions. Before using the product overseas, check the relevant laws and regulations of the country/region you visit.

- The 2.4 GHz band used by wireless LAN (Wi-Fi®) and Bluetooth® devices is shared by various other devices. For this reason, the communication speed and connectable range may be decreased, or disconnection may occur, due to interference from other devices.

- Do not use the product in places where electromagnetic waves are generated or near electric products, AV and OA equipment, or other magnetized devices.

- Subjecting the product to magnetic or electrical noise may increase noise and prevent it from performing communications that are not susceptible to noise when it used near a microwave oven).

- Using the product near a TV, radio or similar appliance may cause reception interference and disrupt TV images.

- The searching might not be successful if there are multiple wireless LAN (Wi-Fi®) access points near to the product or the same channel is being used.

- Use of mobile phones on board is restricted. Follow the instructions of each airline.

- The communication speed and connectable range vary depending on the distance between communication devices, obstacles and the devices used.

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Repair and Delivery Support with Cloud

An after-sales service membership program on a monthly basis called "Repair and Delivery Support with Cloud" is available for using your au/JO mobile terminal for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss.

- For au users: <https://www.au.com/mobile/service/kosho-funshitsu-cloud/> (Japanese)