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## 2 Set SIM card into the tray with the IC (metal) part facing up

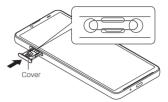
Pay attention to the location of the notch. Surely set SIM card into the tray not to come off.

Notch

## 3 Keep the product horizontal and then push the tray in straight

Pay attention to the direction the tray is being pushed in.

Firmly press where circled O, and check that there is no gap between the main unit and the microSD memory card/SIM card slot cover.



allow liquids such as water (drinking water, seawater, urine of pet animals, etc.) to get the charging terminal, the USB Type-C port, or adset jack. so might cause fire, burns, injury, electric shock,	
erproofness, refer to "Notes on waterproof and of properties" (▶P.28).	
ly optional parts specified by the Company for duct. Jevices other than specified, or those with te manufacturer, retailer, or specifications might ire, burns, injury, electric shock, etc.	0
Warning Be sure to read the following was before use.	rnings
subject the equipment to strong force, s, or vibration such as letting it fall, stepping throwing it. so might cause fire, burns, injury, electric shock,	$\bigcirc$
allow conductive materials (such as metal s and pencil lead) to come into contact with arging terminal, the USB Type-C port, or the t jack, or allow dust to get inside of it. so might cause fire, burns, injury, electric shock,	$\oslash$
cover or wrap the equipment with a cloth or g in use or while charging. so might cause fire, burns, etc.	$\bigcirc$
<b>ging does not finish after specified time, stop</b> <b>1g.</b> to do so might cause fire, burns, injury, etc. due charge etc.	0
turn off the product before you enter a place flammable gas may be present, or a place duets are generated. Stop, charging the	0

where dusts are generated. Stop charging the product if you are charging it. Ignition of flammable gas might cause explosion, fire.

not connect the voltage converter (such as a el converter for overseas travel) to the specified rging equipment (sold separately). Ig so might cause ignition, overheating, electric sk, etc.	$\bigcirc$
not put an excessive force to the connection part with specified charging equipment (sold separately) nected to the product. Ing so might cause fire, burns, injury, electric shock,	$\oslash$
er connect the USB Type-C plug to the product or specified charging equipment (sold separately) n it is wet.	$\bigcirc$
bugh the product has the waterproof property, rting USB Type-C plug to the product when it is wet nt cause electric shock or short-circuit due to the sture or foreign substance on the product or USB -C plug, or might cause abnormal overheating, fire lage, fire, burns, or a fault if corrosion occurs.	
not touch the cable, charging terminals or power of the specified charging equipment (sold arately) with wet hands. Ig so might cause fire, burns, electric shock, etc.	8
If so might base me, bans, electric shock, etc. the adapter only on the specified power supply voltage. an charging the battery overseas, use AC adapter can be used overseas (sold separately). If the incorrect power supply and voltage might se fire, burns, electric shock, etc. adapter (sold separately): 100V AC (Connect to the butlet for internal household use) adapter (sold separately) that can be used seas: 100V AC to 240V AC (Connect to the AC et for internal household use)	0
an dust from the power plug. Ig it with dust adhered might cause fire, burns, tric shock, etc.	0
Ity insert the specified charging equipment (sold arately) into an outlet. cure inserting might cause fire, burns, electric k, etc.	0

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### Turning the power on/off

#### Turning the power on

## 1 Press and hold Power key until the product vibrates

When the product is powered on, the lock screen appears. When "ようこそ (Welcome)" appears after the product is powered on, follow the onscreen instructions to set the initial settings. Swiping (flicking) the screen up displays the Home

- Turning the power off
- 1 Press Power key and the upper part of the volume key at the same time

## 2 [Power off]

Information
To restart the product in safe mode (start with almost default state), press Power key and the upper part of the volume key at the same time → Long-touch 'Power off' → [OK].

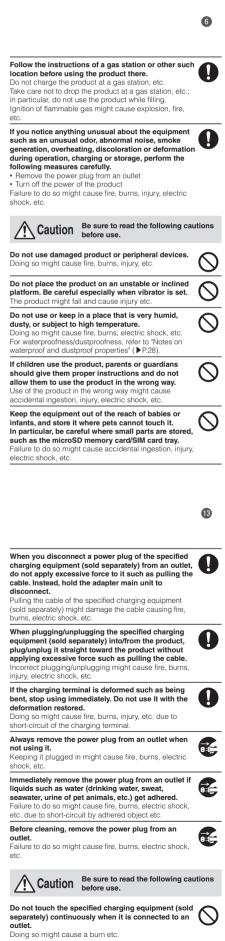
- Forcedly turning the power off
- 1 Press and hold Power key and the upper part of the volume key at the same time for 10 seconds or more, and release your fingers after the product vibrates three times consecutively

#### FCC ID

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- To view the regulatory compliance mark

  In the Home screen, slide the screen up →
  [Settings] → [About phone] → [Certificates]
- Regulatory compliance mark such as FCC ID is displayed on the screen.



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#### SIM card

Caution Be sure to read the following cautions before use.

Be careful of the cut surface not to hurt your fingers etc. when handling SIM card.	
The cut surface may be sharp, and it might cause injury.	

Using near medical equipment or in healthcare facilities

Warning Be sure to read the following warnings before use.

If you wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator, carry or use the product 15 cm or more away from the implant at all times. The radio waves from the product might have harmful effects on the operation of the electronic medica

equipment. If you need to use electronic medical equipment other than implantable cardiac pacemakers or implantable cardioverter defibrillators outside medical facilities such as treating at home, consult the relevant medica electronic equipment manufacturer for effects on the equipment by radio waves.

es from the product might have harmful effects on the operation of the electronic equipment.

If there is any chance that the distance between the product and a person closest to you might get shorter than 15 cm such as when you cannot freely move around, set the product not to emit radio wave in advance (Airplane mode, power off, etc.). A person in close proximity to you might wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator. T ator. The radio waves from the product might have harmful effects

on the operation of the electronic medical equipment. Follow the instructions given by the respective medical facility regarding use of the product on their

premises. The radio waves from the product might have harmful effects on the operation of the electr

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bag, etc.

into a warm bathroom

manual)" (Japanese)

following places!

instructions of each airline

Do not liste

· The product does not float on water.

#### Notes on waterproof and dustproof properties

The product has a waterproof property equivalent to JIS waterproof grade (JIS C 0920) IPX5<sup>-1</sup> and IPX8<sup>-2</sup>, as well as a dustproof property equivalent to JIS dustproof grade IP6X<sup>-3</sup> on the condition that the cover of microSD memory card/SIM card slot is securely attached (based on in-house testing) Before using the product, thoroughly read "Important items to remember before use" to ensure correct use. Failure to follow the contents described in the sections might cause intrusion of water, sand or other foreign material, resulting in overheating,

 ignition, electric shock, injury or a malfunction.
 IPXS equivalent means that the product will maintain its operability as a phone even if it is sprayed with water from 6.3 mm diameter nozzle at a distance of about 3 meters for more than 3 minutes at a rate of about 12.5 liters per minute from any direction.

2 IPX8 equivalent means that the product will maintain its operability as a phone with no water getting inside the main unit even if it is gently submerged in a tank of still tap water at room temperature to a depth of 1.5 meter for about 30 nutes

\*3 IP6X equivalent means that the product will securely maintain its function of no grit and dust getting inside the main unit even after it has been placed in an apparatus with grit and dust of diameters of 75  $\mu$ m or less and shaken for 8

Since operation of the product on each usage scene was confirmed based on the above assumption, proper operation of the product in every possible condition during actual use is not guaranteed. Malfunctions determined to be caused by mishandling by the customer are not covered by the warranty



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### Notes on data communication charge

· Since a constant Internet connection is possible with the product, data communication may be performed automatically by some apps, resulting in high data communication charges. Therefore, subscription to a data communication charge discount service or flat late plan is recommended. To browse homepages, download apps, communicate using apps, send/receive e-mails and configure various settings o the product, connection to the Internet is required and data communication charge applies.

#### Notes on Call Charges

 When you end a call, make sure to disconnect the call. If you ect. the call charges may be hig

#### Material list Main unit Part Material Surface Exterior case (top part, b part, side part) (with glass ber) Exterior case (Volume key, oating Zoom key) esin Exterior case (cover of Polvcarbona ating microSD memory card/SIM card slot, Camera ring glass fiber) (peripheral part of main Acrylic/ UV molde polycarbon Hardened

amera)) Exterior case (Back cover) Transparent plate (Display) glass reatmen Hardened glass Transparent plate (Camera AFP reatmen Flash/Photo light Acrylic resin Power key/Fingerprint sensor Epoxy resin Coating Earpiece/Speaker (upper part) Polyester res Dyeing mesh Speaker (lower part) mesh Polycarbonat Rubber seals on the cover of Silicon rubbe croSD memory card/SIM card slot Tray of microSD memory card/ Polycarbonat SIM card resin (with ass fiber) + SUS plate

# Handling precautions

These precautions are provided to prevent the product from damage and ensure that performance can be fully demonstrated. Thoroughly read these precautions to ensure correct use. For more details, refer to "取扱説明書 詳細版 (Full instruction manual)" (Japanese). Precautions common to the main unit, internal

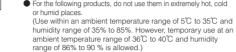
battery, charging equipment, SIM card, peripheral devices Do not apply excessive force to the product during use. Be

sure not to put the product into a tightly packed bag or place a heavy object on the product in a bag. Sitting on the product in your pocket might damage the display or internal circuit board or cause a malfunction. Keeping an external device connected to the USB Type-C port or headset jack might cause damage of the connected port or headset jack might cause damage of the connector or a malfunction. Such damage and malfunction are not covered

by the warranty, even if there is no external damage. To ensure waterproof property (equivalent to IPX5 and IPX8) of the product, use with the cover of microSD memory card/ SIM card slot tightly closed. Note that the waterproof property s not guaranteed in every usage condition Do not allow water to get inside of the product or splash

water on the specified charging equipment (sold separately) or optional accessories. Do not open or close the cover of microSD memory card/SIM card slot in the rain or with water droplets on the surface of the product. Doing so might cause vater intrusion resulting in internal corrosion Malfunctions determined to be caused by water intrusion are not covered by the warranty.

 Waterprool/dustproof performance might not be maintained if the product has an outward abnormality such as damage or deformation. In that case, make an inquiry to the contact on the back cover of "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese). • For the following products, do not use them in extremely hot, cold



SIM card (attached to the main unit)

Precautions on charging

wing before and after charging.

## Important items to remember before use

 Make sure that the cover of microSD memory card/SIM card The optional accessories are not waterproof. Check the slot is firmly closed. Waterproofness/dustproofness is only · Never charge the battery if the product is wet. Doing so might effective when the cover is securely closed. cause fire, burns, injury, electric shock, etc.
 Check that the product is not wet. If you are charging the battery just after the product gets wet, drain water well and wipe the remaining water off with a clean dry cloth. Do not open or close the cover of microSD memory card/SIM Do not sink the product in liquids other than tap water (seawater, pool water, water of hot spring, water with soap, detergent or bath salt contained, alcohol, juice, seasonings · Do not touch the specified charging equipment (sold separately) with wet hands. Doing so might cause electric shock. • Do not splash water over the specified charging equipment (sold separately) when using them. Do not use them near water such as in a bathroom, shower room, kitchen or etc.) or do not splash such liquid to the product. Also, do no use in a place where urine of pet animal is splashed. If it is splashed on the product, immediately wash the product with · Do not put the product directly on sand at a beach etc. Sand

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or other small particles might get inside the earpiece/speaker, mouthpiece/microphone, speaker, or second microphone causing the volume to drop. If sand gets inside of the main with the given such as the particulation and particulations are particulated. and/unction. Do not bring them into a bathroom etc. even if you do not charge the product with them. Doing so might cause fire, burns, electric shock, or malfunction. unit, it might cause overheating or a malfunction Draining water when the product gets wet Do not use the product underwater. Drain the following parts: Earpiece/speaker, Mouthpiece/microphone, Speaker, USB Type-C port, Second microphone, Headset jack, Power key/

 Do not leave the product in a humid place such as a bathroom Even after draining, water might remain on the product. Although you can use the product, do not place it near things

· Do not spray the product with high-pressure water or

submerge it in water for extended periods of time, as the

product is not designed to withstand high water pressure. Do not wash the product in a washing machine or ultrasound

resistant to high temperatures. • Extreme changes in temperature generates condensation causing a malfunction. Wait until the main unit reaches room temperature before you bring the product from a cold place

For more details, refer to "取扱説明書 詳細版 (Full instruction

Fingerprint sensor, Volume key/Zoom key, the cover of microSD memory card/SIM card slot. Camera ring (peripheral part of that must not get wet. Also, take care not to wet your clothes If water remains, clothes or bag might get wet or sound might be barely heard. Drain in the following steps. water if it becomes temporarily hard to hear the sound due to water remaining in the earpiece/speaker, mouthpiece microphone, speaker, or second microphone.

#### 1 Wipe off water remained on the product with a dry cloth, etc.

2 Hold the product firmly and shake it approximately 20 times, then turn upside · Do not immerse the product into a bathtub. The product is not

After-sales service

When asking for repair

able.

The warranty period is one year from the date you newly

· Before handing in the product for repair, make a backup of the

Cente

During the

Outside the

purchased the product.

warranty

warranty period

period

down and shake it 20 times again \* When shaking the product, check the safety around you and hold it firmly enough not to drop it.

## 3 If water flows out from the inside of the

washroom. Doing so might cause fire, burns, electric shock, or

product, wipe it off with a dry cloth etc. Face the product downward and push it on a cloth to wipe off the water. Turn the upside down and wipe off the water

#### 4 Place a dry towel or cloth under the product and leave it for a couple of hours at roomtemperature to dry

' If the product is not dried enough, you can barely hear the sound. Leave the product enough time to dry before use. 30

an inquiry to Repair and Delivery Suppo

epairs will be done based on the terms of

services of the free-of-charge repair warranty

We shall repair the product for a charge as

requested by the customer if repair renders i

#### Provisions for free-of-charge repair

- Please notify us of the production number (IMEI number) for repair request. The production number (IMEI number) can be checked on the product main unit, sticker on the outer packaging box etc.
- During the warranty period, we will repair the product free of charge for the malfunction under the condition that it is used correctly in line with the directions given in the instruction
- 3. Even if the warranty period has not expired, a fee will be Charged for repair under the following circumstances. (or, repair may not be possible). ① The product has not been used correctly in line with the
- directions given in the instruction manual. (2) The malfunction or damage is due to unauthorized repair
- or modification of the product. ③ The product has been repaired other than at our specified repair offices.
- (4) The malfunction or damage is due to negligence in use or handling, or due to an accident. There are signs of the product having been dropped, wet, exposed to humidity,

- Do not use the product while driving an automobile or motorized bicycle, riding a bicycle or walking. Use of a mobile phone while driving a car or motorbike is prohibited by law. Use of a mobile phone while riding a bicycle might be
- punishable by some regulations. Using or charging the product in a bag or when it is covered vith bedding might cause a malfunction
- When using the specified charging equipment (sold separately) or an external device, insert/remove the connector straight to/from the terminal. Make sure the orientation of the connector is correct. Unless it is correct, it night cause a malfunction.
- Do not expose the camera lens to direct sunlight for an extended period. Doing so might cause a malfunction. Do not use, store, and leave the product in places subject to
- direct sunlight (e.g. in automobiles), places that get hot, places that get extremely cold, and in humid or dusty places. Doing so might cause a malfunction.
- Do not place the product on an unstable or inclined platform Be careful especially while charging or when vibrator is set. The product might fall and cause a malfunction etc.
- Do not exceed the rating of outlet or wiring device when charging the product, for example, by starburst connection

#### Main unit

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For the following products, do not use them in extremely hot, cold

Do not use in places subject to lots of dust or vibration. Doing

Clean the USB Type-C port and headset jack with dry cotto

Type-C port and headset jack to prevent deformation

the printing on the exterior case or cause a malfun

Clean the product with a soft dry cloth (e.g. wiping cloth for

swabs etc. every now and then. Soiled terminals might cause

poor connection. Do not exert strong force to clean the USB

eyeglasses). Forceful rubbing with a dry cloth might scratch the display. The display might be stained if splash or smear is

left attached to the surface. Wiping the product using alcohol

thinner, benzene, detergent, glass cleaner, etc. might erase

Use as far away as possible from land-line phones, TVs and

adios. Use of the product nearby might affect them.

The product might become warm while talking, charging or

• Do not place near corrosive chemicals or in places where corrosive gas is generated. Doing so might cause a

Do not use outside when you can hear thunder. Doing so

Be sure to use only the specified peripheral devices. Use of

Do not put the product in a cooking apparatus such as microwave oven or a pressure vessel. Doing so might cause

The customer is not allowed to disassemble, modify or repair

the product. Doing so might cause a malfunction. Modification of the product is in violation of the Radio Law and Telecommunications Business Act.

Do not allow a part of your body such as finger or conductive

In the event that the product gets wet while charging, immediately disconnect the plug of the specified charging

Notes on using Bluetooth®/wireless

· The Bluetooth® and wireless LAN (Wi-Fi®) functions of the

product conform to Japanese domestic standards and FCC

Use of Bluetooth® function and Wireless LAN (Wi-Fi®) function

may be restricted in some countries/regions. Before using the product overseas, check the relevant laws and regulations of the country/region you visit. The 2.4 GHz band used by wireless LAN (Wi-Fi®) and

Bluetooth® devices is shared by various other devices. For this

reason, the communication speed and connectable range may be decreased, or disconnection may occur, due to interference from other devices. Do not use the product in places where electromagnetic

waves are generated or near electric products. AV and OA Subjecting the product to magnetized devices.
 Subjecting the product to magnetize devices.
 Subjecting the product to magnetize devices.
 Che product is particularly susceptible to noise when it used

Using the product near a TV, radio or similar appliance may

· Use of mobile phones on board is restricted. Follow the

instructions of each airline. The communication speed and connectable range vary depending on the distance between communication dev

Cusing the product hear a TV, radio or similar appliance may cause reception interference and disrupt TV images. The searching might not be successful if there are multiple wireless LAN (Wi-Fi®) access points near to the product or the

ack. Doing so might cause a malfunction.

equipment (sold separately).

LAN (Wi-Fi®) functions

standards, and has been certified.

near a microwave oven).

same channel is being used.

obstacles and the devices used.

foreign objects (metal fragments, pencil leads, etc.) to come into contact with or to enter the USB Type-C port or headset

ner peripheral devices might cause a malfunction

night risk lightning strikes and electric shock.

during other operations, depending on the situation, but this

· Charging equipment

so might cause a malfunction.

· Peripheral devices

is not abnormal.

nalfunction.

a malfunction.

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(Use within an ambient temperature range of 5 % to 35 % and humidity range of 35% to 85%.)

- Since the battery is built into the product, you cannot replace it yourself. For replacing the battery, contact "お問い合わせ先 (For inquiries)" on "取扱説明書 詳細版 (Full Instruction /lanual)" (Japanese).
- Do not forcefully press, tap or intentionally subject the display to strong impact. Doing so might cause scratching or
- Do not forcefully press the keys or display surface with your fingernails or hard objects. Doing so might cause scratching or damage of the keys or display.

2.4 GHz frequency band precautions

The frequencies used by the Bluetooth® and/or wireless LAN (Wi-Fi®) function of the product are in the 2.4 GHz band. In this

frequency band, other similar wireless stations, in-plant wireless

stations for mobile unit identification that require a license to

stations for mobile unit deminication that require a license to use, such as factory production lines, specific small power wireless stations that do not require licenses, amateur wireless stations (collectively called 'other wireless stations' from here

on) are operated in addition to home electrical appliances such

Before using the product, make sure that "other wireless

stations" are not in operation nearby. 2. In the event that instances of radio wave interference have

In the event that instances of radio wave interference have occurred between the product and "other wireless stations", immediately either relocate the product or stop operation of the device (stop the emission of radio waves).
 If you are unclear on any points or are troubled by anything, contact "お問い合わせ先 (For inquiries)" on "取扱説明書 詳細

The connections between the product and all other Bluetooth® and wireless LAN (Wi-Fi®) devices have not been confirmed. Therefore, connections with all Bluetooth® and wireless LAN

communications that are compliant with the Bluetooth® and wireless LAN (Wi-Fi®) standard specifications, but the security may not be sufficient depending on the usage environment

communication using Bluetooth® or wireless LAN (Wi-Fi®)

Wireless LAN (Wi-Fi®) has the advantage that it can be freely

connected anywhere within the radio wave range, as it uses

unauthorized access if security settings have not been configured. You are recommended to configure security settings before using wireless LAN (Wi-Fi®) at your decision

The Company assumes no responsibility for leakage of data or

(Wi-Fi<sup>®</sup>) communication. Since Bluetooth<sup>®</sup> and wireless LAN (Wi-Fi<sup>®</sup>) functions use the

same frequency band, using the both functions at the same may cause radio wave interference resulting in decreased communication speed or disconnection from the network. If connection fails, stop using either of the Bluetooth® and wireless LAN (Wi-Fi®) functions.

tion that may occur during Bluetooth®/w

Repair and Delivery Support with Cloud

An after-sales service membership program on a monthly basis called "Repair and Delivery Support with Cloud" is available for using your and to making the termination of the second s

This service expands coverage for many troubles including

For monthly charge and details of the service, refer to au/UQ

using your au/UQ mobile terminal for a long time without worries

https://www.au.com/mobile/service/kosho-funshitsu-cloud/

https://www.uqwimax.jp/mobile/plan/option/repair-cloud/

The contents of services are subject to change without notice.

The SIM card is lent to you by your carrier. In case of loss or

radio waves for exchanging information. At the same time,

there is a risk that a malicious third party may obtain

版 (Full Instruction Manual)" (Japanese)

This product supports security features for wireless

and configuration. Be careful when making data

(Wi-Fi®) devices are not guaranteed.

and responsibility.

halfunction, theft and loss

mobile homepage.

For au users

(Japanese)

SIM card

(Wi-Fi®)

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as microwave ovens, devices for industrial, scientific and

- Do not use a remodeled product. Use of a modified device es the Radio I aw and Tele
- The product is compliant with rules on the technical standard conformance of specified wireless equipment based on the Badio Law/Telecommunications Business Act and as a proof of it, the "Technical Compliance Mark @" can be checked

#### Checking procedure: In the Home screen, slide the screen $up \rightarrow [Settings] \rightarrow [About phone] \rightarrow [Certificates]$ If modifications of the internal components of the product are

made, the certification of conformity with the technical standard conformance etc. becomes invalid. Do not use the product with the certification invalid, as it is a violation of the Radio Law and Telecommunications Business Act. • Take care not to place magnetized items such as magnetic

- ards, speakers and TV sets near the product, as it migh Putting a strong magnetism close to the product might cause
- a false operation. Do not bring magnetized cards such as cash cards, credit
- cards and prepaid cards closer to the product. It might cause loss of the recorded data.
- When you put the product in your pocket or bag, take care that the display does not come in contact with metal objects or other hard objects, as it might cause a scratch or damage Take care with using a strap whose member is a hard
- terial such as metal because it can touch the display and may cause scratch or damage. When suddenly brought into a warm place from a cold place, or when used in a humid location or in a place where temperature suddenly changes (e.g. near the air discharge
- port of an air conditioner), water droplets (i.e. condensa may be formed inside of the product. Note that when used under such conditions, the humidity might cause corrosion or

a malfunction.

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- ave not used the product for a long time While writing or reading data to or from a microSD memory For more or notes on the display, etc., refer to "取扱説明書 詳 card do not subject the product to vibration or impact of 細版 (Full instruction manual)" (Japanese) turn off the power. Doing so might cause loss of data or a
- nalfunction. • Do not cover the proximity/light sensor with your finger or put a sticker on it. Doing so might hinder the proximity/light sensor from detecting the ambient brightness and functioning correctly.

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## Security codes/PIN code

#### Security codes

The product has various security codes that you can use. The available security codes are as follows. Do not forget the various security codes that are set as they are necessary fo various security codes that are set as they are necessary for various operations and contracts. Make sure to change the security codes from the initial values to your own numbers.

Do not put a sticker, etc. on the proximity/light sensor. Doing

• Usually use the product with the cover of microSD memory

Do not allow liquids, metal and other foreign objects to get inside the USB Type-C port, headset jack, microSD memory

card/SIM card slot, earpiece/speaker, mouthpiece/ microphone, speaker, second microphone, etc. Doing so

Do not give strong impact on the product such as dropping,

throwing, stomping. Doing so might cause a malfunction.

Do not put the product directly on sand at a beach etc. Sand or other small particles might get inside the earpiece/speaker,

mouthpiece/microphone, speaker, or second microphone

To prevent possible hearing damage, do not listen at high volume levels for long periods.

This mark is displayed when the surface temperature

of the product rises during use. When the mark is displayed, there is a risk of burns if you continue

using the product while holding it in your hands. In

The internal battery is not fully charged at the

before using the product. Charge the internal batterv if you

time of purchase. Charge the internal battery

this case, please refrain from holding it in your hands.

causing the volume to drop. If sand gets inside the product, it

vater might get inside and cause a malfunction

splay always turned off while receiving a call or during a

card/SIM card slot firmly closed. If the cover is open, dirt or

on on the sensor and make the

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£3

Li-ion 00

night cause a malf

might cause a malfunction.

might cause a malfunction.

Internal battery

(The internal battery lithium-ion battery)

#### Wireless LAN (Wi-Fi®) function: 2.4DS/OF4

Bluetooth® and wireless LAN (Wi-Fi®) functions of the product

2.4FH4/XX8/DS4/0F4

The product uses the 2.4 GHz band. FH4 uses FH-SS as the modulation scheme. The interference distance is about 40 m or less. XX8 uses another modulation scheme. The

This means that all bandwidths of 2.4 GHz band can be used,

and that band of mobile unit identification devices can be

Available channels differ depending on the country/region
 For use in an airplane, check with the airline company in

Wireless LAN (Wi-Fi®) function of the product uses 5 GHz band.

a law (except when communicating with an access point of a

Using a 5.2/5.3-GHz-band wireless LAN outdoors is prohibited

5.2-GHz high-power data communication system or relay

Specific Absorption Rate (SAR) of

This model SOG11 mobile phone complies with Japanese

technical regulations and international guidelines regarding exposure to radio waves. This mobile phone was designed in observance of Japanese

echnical regulations regarding exposure to radio waves\*1 and

limits to exposure to radio waves recommended by a set of equivalent international guidelines. This set of international guidelines was set out by the

(ICNIRP), which is in collaboration with the World Health

Organization (WHO), and the permissible limits include a

International Commission on Non-Ionizing Radiation Protection

station). The channels used on the product are as fol

• W56 (5.6 GHz band/100, 104, 108, 112, 116, 120, 124, 128, 132,

112, 116, 120, 124 136, 140, 144 ch)

mobile phones

5 GHz frequency band precautions

se frequencies in the 2.4 GHz band

Bluetooth<sup>®</sup> function: 2.4FH4/XX8

bout 40 m or less

interference distance is about 80 m or less.

Security code The product uses the 2.4 GHz band. DS-SS and OFDM are used as the modulation schemes. The interference distance A four-digit number chosen by the customer Initial value and noted on the application form

## PIN code

PIN code To prevent unauthorized use of the SIM card by a third party you can set the product to require PIN code entry every time the power is turned on. You also need to enter PIN code when setting whether the PIN code entry is required. If the PIN code with incorrectly entered three times consecutively, the PIN code will be locked. You can unlock the PIN code using PLIK code Entering PIN code is not required by default state. In "SIM card

lock\*, however, you can change the setting requiring to enter PIN code. Note that setting up "SIM card lock" requires entry of PIN code. When an entry of security code is required for making settings, change the initial value of the security code to your own

number and then use it. PIN code is set to "1234" by default state. In "Change SIM PIN",

however, you can change the PIN code to any four- to eight-digit number as necessary. PIN code is not reset even if you execute "Erase all data

#### PUK code

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## ase the PIN code is locked, you can unlock it by entering the

PUK code.PUK code is an eight-digit number given at the time of purchase, and is printed on the back side of the plastic card on which your SIM card is attached. When using eSIM, refer to au homepage for details.

#### https://www.au.com/support/service/mobile pin-code/ (Japanese)

After entering the PUK code, you need to set a new PIN code · If the PUK code is incorrectly entered ten times consecuti contact "お問い合わせ先 (For inquiries)" on "取扱説明書 詳細版 (Full nstruction Manual)" (Japanese)

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## Please refer to the WHO website if you would like more detailed

### https://www.who.int/news-room/fact-sheets/detail/

electromagnetic-fields-and-public-health-mobile-pho Please refer to the websites listed below if you would like to know more detailed information regarding SAR

O Ministry of Internal Affairs and Comm inications website https://www.tele.soumu.go.jp/s/sys/ele/index.htm Association of Radio Industries and Businesses website https://www.arib-emf.org/01denpa/denpa02-02.html

(Japanese)

https://www.au.com/english/ Support page of Xperia official website: https://xperia.sony.jp/product/SAR/ (Japanese)

substantial safety margin designed to assure the safety of all persons, regardless of age and health condition. The Japanese technical regulations and international guidelines define the limits using a unit of measurement known as the Specific Absorption Rate (SAR), which represents the average

## Mobile Phone Etiquette Use of the product is not allowed in the

to music or watch videos, etc. while driving a car

Do not listen to music or watch videos, etc. while driving a co-or motorbike, or riding a bicycle. Use of mobile phones while driving a car or motorbike is prohibited by law (Use of mobile driving a car or motorbike is prohibited by law (Use of mobile

phones while riding a bicycle may also be punishable by law).

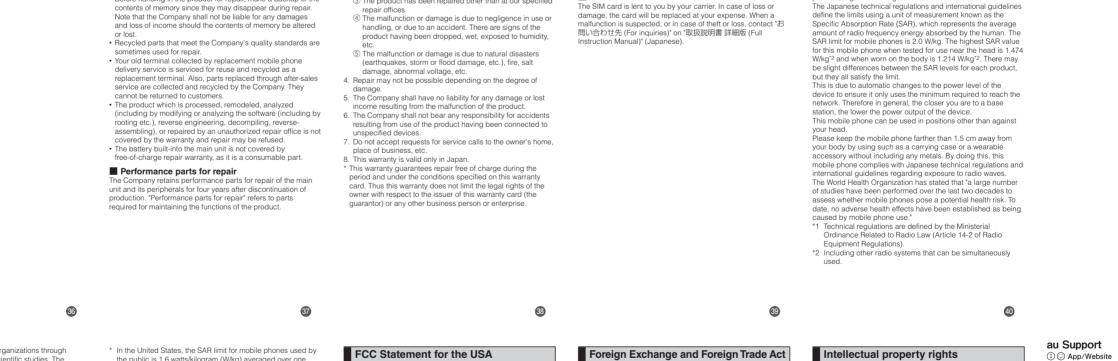
walking, Surrounding sounds may not be heard clearly, and gazing at the screen might distract your attention causing a traffic accident. Be especially careful at railroad crossings,

In addition, stay alert to the traffic around you even when

Use of mobile phones on board is restricted. Follow the

station platform and pedestrian crossings.

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#### Radio Frequency (RF) exposure and Specific Absorption Rate (SAR)

When your phone or Bluetooth® handsfree is turned on, it emits Inverse provide production of the second sec exposure. The guidelines include a safety margin designed to assure the safety of all persons and to account for any variations

Specific Absorption Rate (SAR) is used to measure radio Specific Associated by the body when using a mobile phone. The SAR value is determined at the highest certified power level in laboratory conditions, but because the phone is designed to use the minimum power necessary to access the chosen network, the actual SAR level can be well below this value. There is no proof of difference in safety based on difference in SAR value

ducts with radio transmitters sold in the US must be certified by the Federal Communications Commission (FCC). When required, tests are performed when the phone is placed at the ear and when worn on the body. For body-worn operation, the phone has been tested when positioned a minimum of 10 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate Sony Corporation accessory and worn on the body. Use of the phone other than as tested may impact SAR and result in non-compliance with such RF exposure limits. For devices which include WiFi hotspot functionality, body-worn SAR measurements for operation of the device operating in WiFi hotspot mode were taken using a separation distance of 10 mm. Use of third-party accessories may result in different SAR levels than those

For more information about SAR and radio frequency exposure go to: https://xperia.sony.jp/product/SAR/ (Japanese)

#### United States

THIS PHONE MODEL HAS BEEN CERTIFIED IN COMPLIANCE WITH THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

This mobile phone model SOG11 has been designed to comply with applicable safety requirements for exposure to radio waves Your wireless phone is a radio transmitter and receiver. It is designed to not exceed the limits\* of exposure to radio frequency (RF) energy set by governmental authorities. These limits establish permitted levels of RF energy for the general population. The guidelines are based on standards that were

developed by international scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a safety margin designed to assure the safety of all individuals, regardless of age and health.

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate (SAR). Tests for SAR are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands. While there may be differences betwee the SAR levels of various phone models, they are all designed to meet the relevant guidelines for exposure to radio waves

The highest SAR value as reported to the authorities for this phone model when tested for use by the ear is 0.49 W/kg\*, when worn on the body is 0.57 W/kg\* and when WiFi hotspot mode is 0.57 W/kg. For body-worn operation, the phone has been tested when positioned a minimum of 10 mm from the body without any metal parts in the vicinity of the phone or when properly used with an operativity operation of the phone of the with an appropriate accessory and worn on the body. For devices which include "WiFi hotspot" functionality, SAR measurements for the device operating in WiFi hotspot mode were taken using a separation distance of 10 mm. Use of third-party accessories may result in different SAR levels than those reported.

\* Before a phone model is available for sale to the public in the US, it must be tested and certified by the Federal Communications Commission (FCC) that it does not exceed the limit established by the government-adopted requirement for safe exposure\*. The tests are performed in positions and locations (i.e., by the ear and worn on the body) as required by the FCC for each model. The FCC has granted an Equipment Authorization for this phone model with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. While there may be differences between the SAR levels of various phones, all mobile phones granted an FCC equipment authorization meet the government requirement for safe exposure. SAR information on this phone model is on file at the FCC and can be found under the Display Grant section of https://www.fcc.gov/oet/ea/fccid after searching on FCC ID PY7-38431P. Additional SAR-related can also be found on the Mobile and Wireless Forum at https://www.mwfai.org/.

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the public is 1.6 watts/kilogram (W/kg) averaged over one gram of tissue. The standard incorporates a margin of safety to give additional protection for the public and to account for any userification is measurement. any variations in measurements. This paragraph is only applicable to authorities and customers in the United States.

#### Europe

This mobile phone model SOG11 has been designed to comply This include provide index because the second secon persons, regardless of age and health.

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands.

While there may be differences between the SAR levels of various phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.

SAR data information for residents in countries/regions that have adopted the SAR limit recommended by the International Commission on Non-Ionizing Radiation Protection (ICNIRP). which is 2 W/kg averaged over ten (10) gram of tissue (for example European Union, Japan, Brazil and New Zealand):

For body worn operation, this phone has been tested and meets RF exposure guidelines when used with an accessory that contains no metal and that positions the handset a minimum of 5 mm from the body. Use of other accessories may not ensure compliance with RF exposure guidelines

The highest SAR value for this model phone tested by Sony fo use at the ear is 0.40 W/kg (10g).

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In the case where the phone is worn on the body, the highest d SAR value is 1.02 W/kg (10g).

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1)This device may not cause harmful interference. (2)This device must accept any interference received, including interference that may cause undesired operation. Any change or modification not expressly approved by Sony nay void the user's authority to operate the equipment nent has been tested and found to comply with the imits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential nstallation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna.
 Increase the separation between the equipment and receiver.
 Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 Consult the dealer or an experienced radio/TV technician for help.

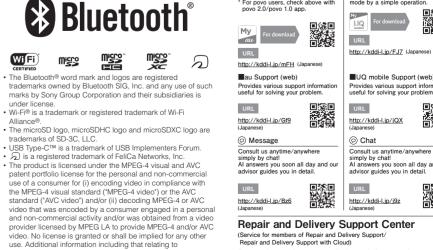
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Foreign Exchange and Foreign Trade Act

The products may be subject to the application of the Foreign Exchange and Foreign Trade Act and other related laws and

regulations in Japan. In addition, the Export Administration Regulations (EAR) of the United States may be applicable. In cases of exporting or reexporting the products, customers are requested to follow the necessary procedures at their owr

responsibility and cost. Please contact the Ministry of Economy, Trade and Industry of Japan or the Department of Commerce of the United States for details about procedures.



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You can check your fee, points, and contract details and do various

procedures. \* For povo users, check above with povo 2.0/povo 1.0 app.

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Manufactured by: Sony Corporation

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UQ mobile Support

You can check your remaining data billing, and subscription of service:

App/Website

My UQ mobile (app)

You can also switch comm node by a simple operation

My

UQ

simply by chat! Al answers you soon all day and our advisor guides you in deta

http://kddi-l.jp/j9z (Japanese)

Repair and Delivery Support Center

For repair or replacement cell phone delivery service (Toll free) Business hours: 9:00 to 20:00 (7 days a week)

From au mobile phones/UQ mobile phones/general subscriber phones E 0120-925-919

Mobile phone and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the  $\mathcal{D}$  logo regardless of brand and manufacturer to protect the environment and reuse valuable resources. モバイル・リサイクル・ネットワーク 携帯電話・PHSのリサイクルにごぬから