

When using the product

Before you start using the product, make sure to read the "Safety Precautions" to ensure correct use.

Before you assume that the product is malfunctioning, refer to "故障とお考えになる前に" (Check here first)" in "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese).

- Communication is not possible even inside of the service area in places where the signal does not reach (e.g. tunnels and basements). Also, communication is sometimes not possible in poor signal reception areas. Communication is sometimes interrupted if you move into poor signal reception area during communication.
- Since the product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated. (Though 5G/LTE/WiMAX 2+/GSM/UMTS system has highly secure confidential communication features.)
- For connecting to the emergency call acceptance organization, VoLTE (LTE network) is used. 3G (Line exchange network) connection is not available.
- Since the product is a radio station under the Radio Law, you may be asked to temporarily submit the product for inspection in accordance with the Radio Law.
- The IMEI information of your mobile phone is automatically sent to your carrier for maintenance and monitoring operational status of your mobile phone.
- Before you start using the product overseas, check the relevant laws and regulations of the country/region you visit.
- The Company is not liable for any damages arising from earthquakes, lightning, storms, floods or other natural disasters, as well as fires, actions by third parties, other accidents, intentional, mistaken, or incorrect use by the customer, or use under other unusual conditions outside the responsibility of the Company.
- The Company is not liable for any incidental damages (change/disappearance of described content, loss of business income, disruption of business, etc.) arising from use of the product or inability to use the product.
- The Company is not liable for any damages arising from failure to observe the described content of the "Instruction Manual".
- You cannot use information obtained from the measuring sensor or GPS equipped with the product for the purpose which requires high reliability. Note that the Company is not liable for any damage or lost income arising from the difference caused by measurement.
- The Company is not liable for any damages arising, for example, from malfunction caused by combination with connected devices or software not related to the Company.

- In this manual, "Xperia 1 V" is usually referred to as "the product" or "main unit".
- In this manual, "Quick Start Guide", "Cautions on using the product" (this manual) and "取扱説明書 詳細版 (Full instruction manual)" (Japanese) are collectively referred to as "Instruction Manual".
- Descriptions in this manual are based on Android™ 12.
- In this manual, "microSD™" memory card (commercially available), "microSDHC™" memory card (commercially available) and "microSDXC™" memory card (commercially available) are abbreviated as "microSD memory card".
- Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. The TM and ® marks may be omitted in this manual.

Remove the cover etc. from the product when charging with the Wireless Charging Pad (sold separately).

Charging may fail depending on material or thickness of cover or foreign object between the product and the cover resulting in fire, burns, injury, etc.

Power off the product near electronic devices or equipment operating on high precision control or weak signals.

The radio waves from the product might interfere with the operation of electronic devices or equipment.

Hearing aids, implantable cardiac pacemaker, implantable cardioverter defibrillator, other electronic medical equipment, and other automatically controlled devices or equipment. If you use an implantable cardiac pacemaker, implantable cardioverter defibrillator, or other electronic medical equipment, check with the medical electronic equipment manufacturer or vendor whether the operation can be affected by radio waves.

* The following are some electronic devices or equipment that you should be careful of:

If charging does not finish after specified time, stop charging.

Failure to do so might cause fire, burns, injury, etc. due to overcharge etc.

Always turn off the product before you enter a place where flammable gas may be present, or a place where dusts are generated. Stop charging the product if you are charging it.

Ignition of flammable gas might cause explosion, fire, etc.

Follow the instructions of a gas station or other such location before using the product there.

Do not charge the product at a gas station, etc.

Take care not to drop the product at a gas station, etc.; in particular, do not use the product while filling.

Ignition of flammable gas might cause explosion, fire, etc.

If you notice anything unusual about the equipment such as an unusual odor, abnormal noise, smoke generation, overheating, discoloration or deformation during operation, charging or storage, perform the following measures carefully.

- Remove the power plug from an outlet
- Turn off the power of the product

Failure to do so might cause fire, burns, injury, electric shock, etc.

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Never connect the USB Type-C plug to the product or the specified charging equipment (sold separately) when it is wet.

Although the product has the waterproof property, inserting USB Type-C plug to the product when it is wet might cause electric shock or short-circuit due to the moisture or foreign substance on the product or USB Type-C plug, or might cause abnormal overheating, fire damage, fire, burns, or a fault if corrosion occurs.

Do not touch the cable, charging terminals or power plug of the specified charging equipment (sold separately) or Wireless Charging Pad (sold separately) with wet hands.

Doing so might cause fire, burns, electric shock, etc.

Use the adapter only on the specified power supply and voltage. When charging the battery overseas, use AC adapter that can be used overseas (sold separately).

Using the incorrect power supply and voltage might cause fire, burns, electric shock, etc.

AC adapter (sold separately): 100V AC (Connect to the AC outlet for internal household use)

AC adapter (sold separately) that can be used overseas: 100V AC to 240V AC (Connect to the AC outlet for internal household use)

Clean dust from the power plug.

Using it with dust adhered might cause fire, burns, electric shock, etc.

Firmly insert the specified charging equipment (sold separately) into an outlet.

Insecure inserting might cause fire, burns, electric shock, etc.

When you disconnect a power plug of the specified charging equipment (sold separately) from an outlet, do not apply excessive force to it such as pulling the cable. Instead, hold the adapter main unit to disconnect.

Pulling the cable of the specified charging equipment (sold separately) might damage the cable causing fire, burns, electric shock, etc.

If you wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator, consult a doctor for using the Wireless Charging Pad (sold separately) in advance.

The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

When plugging/unplugging the specified charging equipment (sold separately) into/from the product, plug/unplug it straight toward the product without applying excessive force such as pulling the cable.

Incorrect plugging/unplugging might cause fire, burns, injury, electric shock, etc.

If the charging terminal is deformed such as being bent, stop using immediately. Do not use it with the deformation restored.

Doing so might cause fire, burns, injury, etc. due to short-circuit of the charging terminal.

Always remove the power plug from an outlet when not using it.

Keeping it plugged in might cause fire, burns, electric shock, etc.

Immediately remove the power plug from an outlet if liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) get adhered.

Failure to do so might cause fire, burns, electric shock, etc. due to short-circuit by adhered object etc.

Before cleaning, remove the power plug from an outlet.

Failure to do so might cause fire, burns, electric shock, etc.

Caution

Be sure to read the following cautions before use.

Do not touch the specified charging equipment (sold separately) continuously when it is connected to an outlet.

Doing so might cause a burn etc.

SIM card

Caution

Be sure to read the following cautions before use.

Be careful of the cut surface not to hurt your fingers etc. when handling SIM card.

The cut surface may be sharp, and it might cause injury.

Danger

This symbol indicates that "death or serious injury"1 may directly and immediately result from improper use".

Warning

This symbol indicates that "death or serious injury"1 may result from improper use".

Caution

This symbol indicates that "minor injury"2 and/or property damage3 may result from improper use".

- 1 Serious injury: This refers to loss of sight, injury, burns (high- and low temperature), electric shock, broken bones, injuries with residual aftereffects from poisoning etc., and injuries requiring hospital admission for treatment or long-term hospital attendance as an outpatient.
- 2 Minor injury: This refers to injuries, burns (high- and low-temperature), electric shock, etc. that do not require hospital admission for treatment or long-term hospital attendance as an outpatient.
- 3 Property damage: This refers to extended damage to buildings, furniture, livestock, pets, etc.

- Notice**
 - Reproduction of the content of "Instruction Manual" in part or in whole is prohibited.
 - The content of "Instruction Manual" is subject to change without notice.
 - Some functions may be unavailable due to change of specification of the OS or change/termination of services.
 - Every effort has been made in the preparation of "Instruction Manual". Should you notice any unclear points, omissions, etc., feel free to contact us.

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Main unit

Be sure to read the following cautions before use.

Danger

Do not use damaged product or peripheral devices.

Doing so might cause fire, burns, injury, etc.

Do not place the product on an unstable or inclined platform. Be careful especially when vibrator is set.

The product might fall and cause injury etc.

Do not use or keep in a place that is very humid, dusty, or subject to high temperature.

Doing so might cause fire, burns, electric shock, etc.

For waterproofness/dustproofness, refer to "Notes on waterproof and dustproof properties" (▶P.27).

If children use the product, parents or guardians should give them proper instructions and do not allow them to use the product in the wrong way.

Use of the product in the wrong way might cause accidental ingestion, injury, electric shock, etc.

Caution

Be sure to read the following warnings before use.

Keep the equipment out of the reach of babies, infants, and pets. In particular, be careful where small parts are stored, such as the microSD memory card/SIM card tray.

Failure to do so might cause accidental ingestion, injury, electric shock, etc.

Be careful about the temperature when using the product continuously or while charging because it might become warm.

Also, be careful not to keep touching it unintentionally in a pocket of clothes, when you fall asleep, etc.

The product or the specified charging equipment (sold separately) might become warm when using an app, a call, data communication, watching video, playing a game, etc. continuously or while charging. If you are directly in contact with warmed part continuously, it might cause a redness of skin, itch, rash, low-temperature burn, etc. depending on your physical condition. Especially, be careful when you put the product in a pocket of clothes or at bedtime.

Do not turn on or flash Flash/Photo light with the lighting luminescence part close to the other's eyes. Keep enough distance away especially from babies.

Doing so might cause blurred vision etc. Also an accident such as injury might occur if he or she is dazzled or frightened.

Do not turn on or flash Flash/Photo light toward a driver of a car etc.

Doing so might disturb driving and cause an accident etc.

Do not look at a repeatedly-blinking screen for a long time.

Doing so might cause cramp, loss of consciousness, etc.

Do not allow liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.), metal parts, or flammable objects to enter to the microSD memory card/SIM card slot of the product.

Do not set a microSD memory card or SIM card in wrong insertion, or insert it in wrong orientation.

Doing so might cause fire, burns, injury, electric shock, etc.

Warning

Be sure to read the following warnings before use.

If you wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator, carry or use the product 15 cm or more away from the implant at all times.

The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

If you need to use electronic medical equipment other than implantable cardiac pacemakers or implantable cardioverter defibrillators outside medical facilities such as treating at home, consult the relevant medical electronic equipment manufacturer for effects on the equipment by radio waves.

The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

If there is any chance that the distance between the product and a person closest to you might get shorter than 15 cm such as when you cannot freely move around, set the product not to emit radio wave in advance (Airplane mode, power off, etc.).

A person in close proximity to you might wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator. The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

Follow the instructions given by the respective medical facility regarding use of the product on their premises.

The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

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Safety Precautions (Observe Strictly)

Before using this product, thoroughly read these safety precautions for proper use.

These "Safety Precautions" describe instructions that should be observed to prevent damage to property or injury to the customer or others using the product.

The following symbols indicate the different levels of injury or damage that may result if the guidelines are not observed and the product is used improperly.

	Danger	This symbol indicates that "death or serious injury"1 may directly and immediately result from improper use".
	Warning	This symbol indicates that "death or serious injury"1 may result from improper use".
	Caution	This symbol indicates that "minor injury"2 and/or property damage3 may result from improper use".

- 1 Serious injury: This refers to loss of sight, injury, burns (high- and low temperature), electric shock, broken bones, injuries with residual aftereffects from poisoning etc., and injuries requiring hospital admission for treatment or long-term hospital attendance as an outpatient.
- 2 Minor injury: This refers to injuries, burns (high- and low-temperature), electric shock, etc. that do not require hospital admission for treatment or long-term hospital attendance as an outpatient.
- 3 Property damage: This refers to extended damage to buildings, furniture, livestock, pets, etc.

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Do not expose the camera lens to direct sunlight for a long time.

Doing so might cause fire, burns, injury, etc. due to light-collecting mechanism of lens.

Do not gaze at the 3D ToF sensor.

Doing so might cause vision impairment (e.g. reduced visual acuity) or an accident.

Power off the product or put it in Airplane mode before boarding an airplane.

Use of mobile phones on board is restricted. Follow the instructions of each airline.

The radio waves from the product might adversely affect on-board electronic equipment.

Prohibited acts related to mobile phone usage on an airplane might be punished by law.

- Main unit**
 - Since the battery is built into the product, you cannot replace it yourself. For replacing the battery, contact 30問い合わせ先 (For inquiries) on 「取扱説明書 詳細版 (Full Instruction Manual) (Japanese).
 - Do not forcefully press, tap or intentionally subject the display to strong impact. Doing so might cause scratching or damage.
 - Do not forcefully press the keys or display surface with your fingernails or hard objects. Doing so might cause scratching or damage of the keys or display.
 - Do not use a remodeled product. Use of a modified device violates the Radio Law and Telecommunications Business Act. The product is compliant with rules on the technical standard conformance of specified wireless equipment based on the Radio Law/ Telecommunications Business Act, and as a proof of it, the Technical Compliance Mark ㉔ can be checked with the product.
 - Checking procedure: In the Home screen, slide the screen up → [Settings] → [About phone] → [Certificates]**
 - If the certifications of the internal components of the product are made, the modification of conformity with the technical standard conformance etc. becomes invalid. Do not use the product with the certification invalid, as it is a violation of the Radio Law and Telecommunications Business Act.
 - Take care not to place magnetized items such as magnetic cards, speakers and TV sets near the product, as it might cause a malfunction. Putting a strong magnetism close to the product might cause a false operation.
 - Do not bring magnetized cards such as cash cards, credit cards and prepaid cards closer to the product. It might cause loss of the recorded data.
 - When you put the product in your pocket or bag, take care that the display does not come in contact with metal objects or other hard objects, as it might cause a scratch or damage. Take care with using a strap whose member is a hard material such as metal because it can touch the display and may cause scratch or damage.

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- Do not sink the product in liquids other than tap water (seawater, pool water, water of hot spring, water with soap, detergent or bath salt contained, alcohol, juice, seasonings, etc.) or do not splash such liquid to the product. Also, do not use in a place where urine of pet animal is splashed. If it is splashed on the product, immediately wash the product with tap water.

- Do not put the product directly on sand at a beach etc. Sand or other small particles might get inside the earpiece/speaker, mouthpiece/microphone, speaker, or second microphone causing the volume to drop. If sand gets inside of the main unit, it might cause overheating or a malfunction.
- Do not use the product underwater.
- Do not leave the product in a humid place such as a bathroom or kitchen for an extended period of time.
- Even after draining, water might remain on the product. Although you can use the product, do not place it near things that must not get wet. Also, take care not to wet your clothes, bag, etc.
- Drain water if it becomes temporarily hard to hear the sound due to water remaining in the earpiece/speaker, mouthpiece/microphone, speaker, or second microphone.
- Do not spray the product with high-pressure water or submerge it in water for extended periods of time, as the product is not designed to withstand high water pressure.
- Do not wash the product in a washing machine or ultrasound bath.
- Do not immerse the product into a bathtub. The product is not resistant to high temperatures.
- Extreme changes in temperature generates condensation causing a malfunction. Wait until the main unit reaches room temperature before you bring the product from a cold place into a warm bathroom.

- Cover of microSD memory card/SIM card slot**
 - Make sure that the cover of microSD memory card/SIM card slot is firmly closed. Just a small particle (e.g. dust) between contact surfaces can cause water intrusion or dust penetration.
 - Do not open or close the cover of microSD memory card/SIM card slot with gloved hands. Just a small particle (a hair etc.) between the contact surfaces can cause water intrusion or dust penetration. Wipe off any minuscule droplets of water or dirt with a clean dry cloth before closing the cover.
 - If the cover of microSD memory card/SIM card slot is deteriorated or damaged, the waterproof/dustproof property becomes ineffective.
 - For details on how to close the microSD memory card/SIM card slot cover, refer to「取扱説明書 詳細版 (Full Instruction Manual) (Japanese).

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- Waterproof/dustproof**
 - When suddenly brought into a warm place from a cold place, or when used in a humid location or in a place where temperature suddenly changes (e.g. near the air discharge port of an air conditioner), water droplets (i.e. condensation) may be formed inside of the product. Note that when used under such conditions, the humidity might cause corrosion or a malfunction.
 - While writing or reading data to or from a microSD memory card, do not subject the product to vibration or impact, or turn off the power. Doing so might cause loss of data or a malfunction.
 - Do not cover the proximity/light sensor with your finger or put a sticker on it. Doing so might hinder the proximity/light sensor from detecting the ambient brightness and functioning correctly.
 - Do not put a sticker, etc. on the proximity/light sensor. Doing so might cause a malfunction on the sensor and make the display always turned off while receiving a call or during a call.
 - Usually use the product with the cover of microSD memory card/SIM card slot firmly closed. If the cover is open, dirt or water might get inside and cause a malfunction.
 - Do not allow liquids, metal and other foreign objects to get inside the USB Type-C port, headset jack, microSD memory card/SIM card slot, earpiece/speaker, mouthpiece/microphone, speaker, second microphone, etc. Doing so might cause a malfunction.
 - Do not give strong impact on the product such as dropping, throwing, stomping. Doing so might cause a malfunction.
 - Do not put the product directly on sand at a beach etc. Sand or other small particles might get inside the earpiece/speaker, mouthpiece/microphone, speaker, or second microphone causing the volume to drop. If sand gets inside the product, it might cause a malfunction.
 - To prevent possible hearing damage, do not listen at high volume levels for long periods.
 - This mark is displayed when the surface temperature of the product rises during use. When the mark is displayed, there is a risk of burns if you continue using the product while holding it in your hands. In this case, please refrain from holding it in your hands.

- Display (Touch Panel)**

- The touch panel is designed to be lightly touched by fingers. Do not apply strong pressure with your fingers or sharp-pointed objects (such as fingernails, ballpoint pens and pins) to the touch panel.
- In the following cases, the touch panel might not respond. Also, it may cause malfunction.
 - Operation with gloves
 - Operation with fingernails
 - Operation with foreign object on the touch panel
 - Operation with protective sheet or seal on the touch panel
 - Operates when the display is wet with water droplet or fogged
 - Operation with wet or sweaty fingers
 - Operation under water
- Putting stickers or sheets (e.g. commercially available protective films, prep prevention sheets) on the display might hinder correct operation of the touch panel.
- When carrying the product in your pocket or bag, take care not to put the touch panel close to metals or other conductive materials, as it might cause false operation of the touch panel.
- Organic EL display**
 - Organic EL display may have partially dark part or the colors may be changed if a same image has been displayed for a long time, or the brightness of backlight is set to too bright, or it has been used for a extremely long time. That is due to property of organic EL display and not a malfunction.
 - Organic EL display is made with extremely advanced technology and it may have slightly missing pixels or pixels which are always lit. Also, it may have unevenness of color streak or brightness, or color change depending on direction you're looking. That is due to structure of organic EL display and not a malfunction. Please be forewarned.
 - Subjecting an organic EL display to direct sunlight may cause a malfunction. Take care when placing at the window or outdoor.

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- When you use the product in a place where there is a high level of humidity, the product may be damaged. ㉔

- If any liquid other than plain water is adhered to the product**
 - If any liquid other than plain water (e.g. seawater, detergent, alcohol, juices) is adhered to the product, immediately rinse it with plain water.
 - You can wash the product under a mild flow (less than 6 liters per minute) of cold water at room temperature (5°C to 35°C) at a distance of about 10 cm from the faucet or shower head.
 - If the product gets dirty, wash it with your hands holding the microSD memory card/SIM card slot cover so that they do not open. Do not use a brush.

- After the product gets wet**
 - After the product gets wet, drain water, and wipe with a clean dry cloth.
 - In cold climates, wait on the product might turn to frost. Using with frosted might cause a malfunction. Do not leave the product without wiping off with a clean dry cloth.
- Rubber seals**
 - The rubber seal on the inner edges of the cover of microSD memory card/SIM card slot is important to maintain waterproof/dustproof property. Do not damage or remove the rubber seals.
 - When closing the cover of microSD memory card/SIM card slot, take care not to get the rubber seal caught. Forcibly closing the cover with the rubber seals caught might damage them resulting in loss of waterproof/dustproof property. Just a small particle (a hair etc.) between contact surfaces can cause water intrusion or dust penetration.
 - If any liquid other than plain water (e.g. alcohol) is adhered to the rubber seals, it might cause deterioration in durability.
 - Do not insert sharp objects into grooves around the cover of microSD memory card/SIM card slot. Doing so might damage or deform the product, damage the rubber seals, etc. causing water intrusion or dust penetration.
- Replacing parts**
 - It is recommended to replace the parts for maintaining waterproof/dustproof property once every two years regardless of whether any abnormality is present. For information on part replacement, contact 30問い合わせ先 (For inquiries) on 「取扱説明書 詳細版 (Full Instruction Manual) (Japanese).
- Heat resistance**
 - Do not sink the product into boiling hot water or do not splash with boiling hot water to the product. Also, do not use the product in saunas or do not expose the product to fiery winds from hair dryer etc. the product is not resistant to high temperatures.

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- Shock**
 - The product is not resistant to shock. Do not drop the product or subject it to shock. Also, do not poke the earpiece/speaker, mouthpiece/microphone, speaker, second microphone, USB Type-C port, or headset jack, etc. with a sharp object. Doing so might damage or deform the main unit causing water intrusion or dust penetration.

Precautions on charging

- The optional accessories are not waterproof. Check the following before and after charging.
 - Never charge the battery if the product is wet. Doing so might cause fire, burns, injury, electric shock, etc.
 - Check that the product is not wet. If you are charging the battery just after the product gets wet, drain water wet and wipe the remaining water off with a clean dry cloth.
- Do not touch the specified charging equipment (sold separately) with wet hands. Doing so might cause electric shock.
- Do not splash water over the specified charging equipment (sold separately) when using them. Do not use them near water such as in a bathroom, shower room, kitchen or washroom. Doing so might cause fire, burns, electric shock, or malfunction. Do not bring them into a bathroom etc. even if you do not charge the product with them. Doing so might cause fire, burns, electric shock, or malfunction.

- Draining water when the product gets wet**
 - Drain the following parts: Earpiece/speaker, Mouthpiece/microphone, Speaker, USB Type-C port, Second microphone, Headset jack, Power key/Fingerprint sensor, Volume key/ Zoom key, Shutter key, the cover of microSD memory card/SIM card slot, Camera ring (peripheral part of main camera)
 - If water remains, clothes or bag might get wet or sound might be barely heard. Drain in the following steps.

- Wipe off water remained on the product with a dry cloth, etc.**
- Hold the product firmly and shake it approximately 20 times, then turn upside down and shake it 20 times again**
 - When shaking the product, check the safety around you and hold it firmly enough not to drop it.

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- Consider people around you**
 - To prevent ringing from bothering other people, not only refrain from making a call but also power off or use Silent mode at a movie theater, theater, museum, library, etc.
 - In a city area, use in a place where you do not bother people walking.
 - It is extremely dangerous to walk while looking at the screen of the mobile phone. Do not make calls or operate a mobile phone while walking or by stopping suddenly.
 - Move to a place where you do not disturb others while you are in shinkansen, a hotel lobby etc.
 - Be careful not to be loud while talking.
 - Be careful of sound leakage from earphones in trains or other places with many people around you.
 - Ask permission if you take photos with your mobile phone camera.
 - When using the camera, follow common rules of etiquette regarding camera use.
 - There may be a person with a cardiac pacemaker nearby at a place filled with people such as in a crowded train. Set "Airplane mode" or turn the product off/standby.
 - When a medical institution is laid down designated areas where use of the product is prohibited or is not allowed to be brought in, abide by the instructions of that medical institution.

Updating Software

- You can update the product to the most recent software for optimal performance and to get the latest enhancements.
 - You are charged for the mobile data communication according to your contract details when accessing the Internet from the product via data communication. A large amount of data communication is required especially for upgrading the OS.
 - You are recommended to back up your data before updating software.
 - For details, refer to「取扱説明書 詳細版 (Full Instruction Manual) (Japanese).
- Downloading and updating software**
 - The update software can be downloaded from the settings menu of the product directly via Internet using a Wi-Fi® connection or mobile data communication.
 - Depending on the status of your Wi-Fi® connection, the product searches available networks automatically and the connection may be switched to mobile data communication. In this case, note that unexpected communication charges may be incurred.

- Mobile Phone Etiquette**
 - Use of the product is not allowed in the following places!**
 - Do not listen to music or watch videos, etc. while driving a car or motorcycle, or riding a bicycle. Use of mobile phones while driving a car or motorcycle is prohibited by law (Use of mobile phones while riding a bicycle may also be punishable by law). In addition, stay alert to the traffic around you even when walking. Surrounding sounds will not be heard clearly, and gazing at the screen might distract your attention causing a traffic accident. Be especially careful at railroad crossings, station platform and pedestrian crossings.
 - Use of mobile phones on board is restricted. Follow the instructions of each airline.

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- Radio Frequency (RF) exposure and Specific Absorption Rate (SAR)**
 - population. The guidelines are based on standards that were developed by international scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a safety margin designed to assure the safety of all individuals, regardless of age and health.

- The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate (SAR). Tests for SAR are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands. While there may be differences between the SAR levels of various phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.

- The highest SAR value as reported to the authorities for this phone model when tested for use by the ear is 0.82 W/kg, when worn on the body is 0.75 W/kg and when WiFi hotspot mode is 0.75 W/kg. For body-worn operation, the phone has been tested when positioned a minimum of 10 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate accessory and worn on the body. For devices which include WiFi hotspot functionality, SAR measurements for the device operating in WiFi hotspot mode were taken using a separation distance of 10 mm. When using the device as a charger, you need to put the phone on a flat surface and 20 cm separation distance from user during the charging mode. Use of third-party accessories may result in different SAR levels than those reported.

- ** Before a phone model is available for sale to the public in the US, it must be tested and certified by the Federal Communications Commission (FCC) that it does not exceed the limit established by the government-adopted requirement for safe exposure**. The test is performed in various positions and locations (i.e., by the ear and worn on the body) as required by the FCC for each model. The FCC has granted an Equipment Authorization for this phone model with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. While there may be differences between the SAR levels of various phones, all mobile phones granted an FCC equipment authorization meet the government requirement for safe exposure. SAR information on this phone model is on file at the FCC and can be found under the Display Grant section at https://www.fcc.gov/eetw/food after searching for FCC ID PYT-2411E. Additional SAR-related information can also be found on the Mobile and Wireless Form at https://www.fccid.gov/.

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- United States**
 - THIS PHONE MODEL HAS BEEN CERTIFIED IN COMPLIANCE WITH THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.
 - This mobile phone model SOG06 has been designed to comply with applicable safety requirements for exposure to radio waves. Your wireless phone is a radio transmitter and receiver. It is designed to not exceed the limits* of exposure to radio frequency (RF) energy set by governmental authorities. These limits establish permitted levels of RF energy for the general

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- Internal battery (The internal battery of the product is a lithium-ion battery)**
 - The internal battery is not fully charged at the time of shipment. Charge the internal battery before using the product. Charge the internal battery if you have not used the product for a long time.

- Use in very hot or cold environments, for example, when left in an automobile with the windows closed in summer, will cause the internal battery capacity to drop and shorten the available usage time. This will also shorten the internal battery's service life. Try to use the product as far as possible at room temperature.
- The internal battery gradually discharges after charging even if the product is not used. The internal battery might discharge completely after long time no use. Charge before using.
- The internal battery is a consumable part. If the performance of a battery does not recover (e.g. the usable time after each charge has become extremely short), the battery is at the end of service life, so stop use. Batteries are not recycled. For replacement, contact 30問い合わせ先 (For inquiries) on 「取扱説明書 詳細版 (Full Instruction Manual) (Japanese). And you might not use the product during certain period of time. Please be forewarned. Note that the length of service life varies depending on the usage condition etc.
- The internal battery sometimes swells up as they approach the end of its service life. This is due to the properties of lithium-ion batteries, and is not a problem in terms of safety.

Charging equipment

- Do not wrap the cable of the specified charging equipment (sold separately) around the adapter itself. Do not bend the joint of the plug or connector and the cable of the specified charging equipment (sold separately) forcibly. Do not place heavy objects on an adapter or cable, or do not apply unreasonable force such as pulling. Doing so might cause a malfunction.
- When unplugging the plug of the specified charging equipment (sold separately) from the outlet, hold and pull the power plug. If you pull the cable, the cable might be damaged.

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- Water flows out from the inside of the product, wipe it off with a dry cloth etc.**
 - Face the product downward and push it on a cloth to wipe off the water.
 - * Turn the upside down and wipe off the water.

- Place a dry towel or cloth under the product and leave it for a couple of hours at room-temperature to dry**
 - * If the product is not dried enough, you can barely hear the sound. Leave the product enough time to dry before use.

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- Notes on using Bluetooth®/wireless LAN (Wi-Fi®) functions**
 - The Bluetooth® and wireless LAN (Wi-Fi®) functions of the product conform to Japanese domestic standards and FCC standards, and has been certified.
 - Use of Bluetooth® function and Wireless LAN (Wi-Fi®) function may be restricted in some countries/regions. Before using the product overseas, check the relevant laws and regulations of the country/region you visit.
 - The 2.4 GHz band used by wireless LAN (Wi-Fi®) and Bluetooth® devices is shared by various other devices. For this reason, the communication speed and connectable range may be decreased, or disconnection may occur, due to interference from other devices.
 - Do not use the product in places where electromagnetic waves are generated or near electric products, AV and OA equipment, or other magnetized devices.
 - Subjecting the product to magnetic or electrical noise may increase noise and reduce the radio wave range, as it uses radio waves for exchanging information. At the same time, there is a risk that a malicious third party may obtain unauthorized access if security settings have not been configured.
 - The searching might not be successful if there are multiple wireless LAN (Wi-Fi®) access points near to the product or the same channel is being used.
 - Use of mobile phones on board is restricted. Follow the instructions of each airline.
 - The communication speed and connectable range vary depending on the distance between communication devices, obstacles and the devices used.

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- Provisions for free-of-charge repair**
 - Please notify us of the production number (IMEI number) for repair request. The production number (IMEI number) can be checked on the product main unit, sticker on the outer packaging box etc.
 - During the warranty period, we will repair the product free of charge for the directions given in the instruction manual.
 - If the warranty period has not expired, a fee will be charged for repair under the following circumstances. (or, repair may not be possible)
 - ① The product has not been used correctly in line with the directions given in the instruction manual.
 - ② The malfunction or damage is due to unauthorized repair or modification of the product.
 - ③ The product has been repaired other than at our specified repair offices.
 - ④ The malfunction or damage is due to negligence in use or handling, or due to an accident. There are signs of the product having been damaged by water, exposed to humidity, etc.
 - ⑤ The malfunction or damage is due to natural disasters (earthquakes, storm or flood damage, etc.), fire, salt damage, abnormal voltage, etc.
 - 4. Repair may not be possible depending on the degree of damage.
 - 5. The Company shall have no liability for any damage or loss resulting from the malfunction of the product.
 - 6. The Company shall not bear any responsibility for accidents resulting from use of the product having been connected to unspecified devices.
 - 7. Do not accept requests for service calls to the owner's home, place of business, etc.
 - 8. This warranty is valid only in Japan.
 - 9. This warranty guarantees repair free of charge during the period and under the conditions specified on this warranty card. Thus this warranty does not limit the legal rights of the owner with respect to the issuer of this warranty card (the guarantor) or any other business person or enterprise.

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- After-sales service**
 - When asking for repair**
 - For repair, make an inquiry to Repair and Delivery Support Center.
 - During the warranty period**
 - Repairs will be done based on the terms of services of the free-of-charge repair warranty.
 - Outside the warranty period**
 - We shall repair the product for a charge as requested by the customer if repair renders it usable.
 - * The warranty period is one year from the date you newly purchased the product.

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- Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.
- Recycled parts that meet the Company's quality standards are sometimes used for repair.
- Your old terminal collected by replacement mobile phone delivery service is serviced for reuse and recycled as a replacement terminal. Also, parts replaced through after-sales service are collected and recycled by the Company. They cannot be returned to customers.
- The product which is processed, remodeled, analyzed (including by modifying or analyzing the software (including by rooting etc.), reverse engineering, decompiling, reverse-assembling), or repaired by an unauthorized repair office is not covered by the warranty and repair may be refused.
- The battery built-into the main unit is not covered by free-of-charge repair as, performance parts for repair.

- The Company retains performance parts for repair of the main unit and its peripherals for four years after discontinuation of production. Performance parts for repair* refers to parts required for maintaining the functions of the product.

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- FCC Statement for the USA**
 - This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:
 - (1)This device may not cause harmful interference.
 - (2)This device must accept any interference received, including interference that may cause undesired operation.

- Any change or modification not expressly approved by Sony may void the user's authority to operate the equipment.

- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

- If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 - Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.

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- Foreign Exchange and Foreign Trade Act**
 - The products may be subject to the application of the Foreign Exchange and Foreign Trade Act and other related laws and regulations in Japan. In addition, the Export Administration Regulations (EAR) of the United States may be applicable.

- The products may be subject to the application of the Foreign Exchange and Foreign Trade Act and other related laws and regulations in Japan. In addition, the Export Administration Regulations (EAR) of the United States may be applicable. In the case of exporting or reexporting the products, customers are requested to follow the necessary procedures at their own responsibility and cost. Please contact the Ministry of Economy, Trade and Industry of Japan or the Department of Commerce of the United States for details about procedures.

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- The software installed on the product or part of it may not be altered, translated/adapted, reverse-engineered, decompiled or reverse-assembled and any such actions are prohibited.

- “ソニー” and “SONY” or product names, service names, and logo marks used in this manual are registered trademarks or trademarks of Sony Group Corporation or its affiliated companies. All other product names, service names, company names, and logo marks are trademarks, registered trademarks, or titles of respective companies.

- FeiCa is a registered trademark of FeiCa Networks, Inc.

- Wireless charging**
 - Do not attach a metal object (e.g. a sticker whose material contains metal) to the Wireless Charging Pad (sold separately) or the back side of the product. Doing so might cause a malfunction.
 - It is not abnormal the information lamp of the Wireless Charging Pad (sold separately) is kept lighting when charging is complete.
 - Charging may stop before it is complete around in full-charge state.
 - When charging is stopped before the completion, it may not be resumed soon.
 - Depending on Qi compatible device, starting and stopping of charging may be repeated. Always charge with the specified au device.
 - It is not abnormal if charging stops or charging takes long when it is above a certain temperature. If the charging function is stopped, it resumes when the temperature drops.
 - Place the Wireless Charging Pad (sold separately) in a stable and horizontal place to charge.
 - When wireless charging, turn off the vibrator of the product. The product will shift and charging may not be complete or the product may fall.
 - When charging, remove the case, cover, film, sticker from the product if attached.
 - Check that the Wireless Charging Pad (sold separately) or the product is not wet.
 - Do not get close the product you want to charge and a device which is service life. This is due to the properties of lithium-ion batteries.
 - When wireless charging, turn off the vibrator of the product. The product will shift and charging may not be complete or the product may fall.
 - When charging, remove the case, cover, film, sticker from the product if attached.
 - Check that the Wireless Charging Pad (sold separately) or the product is not wet.
 - Do not get close the product you want to charge and a device which is service life. This is due to the properties of lithium-ion batteries.
 - When wireless charging, turn off the vibrator of the product. The product will shift and charging may not be complete or the product may fall.
 - When a TV or radio has noise, keep the Wireless Charging Pad away from the TV or radio.
 - Depending on Qi compatible device, calls may not be received while charging. Always charge with the specified au device.
 - Depending on Qi compatible device, charging may not start due to mutual interference with Osaifu-Keitai function. Always charge with the specified au device.
 - If an app of the product is running when wireless charging, charging may not complete.
 - Although the product may become warm while it is on the Wireless Charging Pad (sold separately), it is not abnormal.

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- 2.4 GHz frequency band precautions**
 - The frequencies used by the Bluetooth® and/or wireless LAN (Wi-Fi®) function of the product are in the 2.4 GHz band. In this frequency band, other similar wireless stations, in-plant wireless stations for mobile unit identification that require a license to use, such as factory production lines, specific small power wireless stations that do not require licenses, amateur wireless stations (collectively called "other wireless stations" from here on) are operated in addition to home electrical appliances such as microwave ovens, devices for industrial, scientific and medical devices.

- Before using the product, make sure that "other wireless stations" are not in operation nearby.
- In the event that instances of radio wave interference have occurred between the product and "other wireless stations", immediately either relocate the product or stop operation of the device (stop the emission of radio waves).
- If you are unclear on any points or are troubled by anything, contact 30問い合わせ先 (For inquiries) on 「取扱説明書 詳細版 (Full Instruction Manual) (Japanese).
- The connections between the product and all other Bluetooth® and wireless LAN (Wi-Fi®) devices have not been confirmed. Therefore, connections with all Bluetooth® and wireless LAN (Wi-Fi®) devices are not guaranteed.
- * This product supports security features for wireless communications that are compliant with the Bluetooth® and wireless LAN (Wi-Fi®) standard specifications, but the security may not be sufficient depending on the usage environment and configuration. Be careful when making data communication using Bluetooth® or wireless LAN (Wi-Fi®) function.
- Wireless LAN (Wi-Fi®) has the advantage that it can be freely connected and disconnected without the radio wave range, as it uses radio waves for exchanging information. At the same time, there is a risk that a malicious third party may obtain unauthorized access if security settings have not been configured.
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- The searching might not be successful if there are multiple wireless LAN (Wi-Fi®) access points near to the product or the same channel is being used.
- Use of mobile phones on board is restricted. Follow the instructions of each airline.
- The communication speed and connectable range vary depending on the distance between communication devices, obstacles and the devices used.

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- Repair and Delivery Support with Cloud**
 - An after-sales service membership program on a monthly basis called "Repair and Delivery Support with Cloud" is available for using your au/UD mobile terminal for a long time without wires. This service expands coverage for many troubles including malfunction, theft and loss.
 - For monthly charge and details of the service, refer to au/UD mobile homepage.
 - For au users:
 - https://www.au.com/mobile/service/kosho-fushitsu-us-cloud/ (Japanese)
 - https://www.uqimix.jp/mobile/plan/option/repair-cloud/ (Japanese)
 - The contents of services above are subject to change without notice.

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- SIM card**
 - The SIM card is lent to you by your carrier. In a case of loss or damage, the card will be replaced at your expense. When a malfunction is suspected, or in case of theft or loss, contact 30問い合わせ先 (For inquiries) on 「取扱説明書 詳細版 (Full Instruction Manual) (Japanese).

- Compliance Information on Human Exposure to Radio Waves of Mobile Phones**
 - This model SOG06 mobile phone complies with the Japanese technical regulations regarding human exposure to radio waves*: SAR of 0.2650 mW/cm² when worn on the head, and SAR of 0.467 W/kg and PD of 0.535 mW/cm² when worn on the body.

- Please refer to the websites listed below if you would like to know more detailed information regarding protection against human exposure to radio waves.
 - ① Ministry of Internal Affairs and Communications website:
 - https://www.tele.soumu.go.jp/syste/ledtch.htm
 - ② Association of Radio Industries and Businesses website:
 - https://www.arib-ertl.org/01denpa/denpa02-02.html (Japanese)
 - ③ au homepage:
 - https://www.au.com/english/
 - ④ Support page of Xperia official website:
 - https://xperia.sony.jp/product/SAR (Japanese)

- Notes on data communication charge**
 - * Since a constant Internet connection is possible with the product, data communication may be performed automatically by some apps, resulting in high data communication charges. Therefore, subscription to a data communication charge discount service or flat rate plan is recommended.
 - To browse homepages, download apps, communicate using apps, send/receive e-mails and configure various settings on the product, connection to the Internet is required and data communication charge applies.

- Notes on Call Charges**
 - * When you end a call, make sure to disconnect the call. If you forget to disconnect, the call charges may be higher.

- Notes on applications**
 - * Be sure to check the security of the app, then install it at your own risk. Some apps might affect operation of other apps or of the entire product. They might cause virus infection, damage various data, and send out your location information, usage history or personal information stored in your product via the Internet.
 - The Company assumes no responsibility for any malfunctions that might be caused by apps you have installed. Repair costs in this case may be charged even during the warranty period.
 - The Company assumes no responsibility for any disadvantage brought to you or any third party by the apps you have installed.
 - Insertion of a microSD memory