

Be sure to read this manual before use

XPERIA 1i

SOG01

Cautions on using the product

When using the product

Before you start using the product, make sure to read the "Safety Precautions" to ensure correct use. Before you assume that the product is malfunctioning, perform "クイック診断 (Quick diagnosis)" or "トラブル診断 (Diagnosis for trouble)" in "故障紛失サポート (Repair and Delivery Support)" app.

■ **クイック診断 (Quick diagnosis)**
In the Home screen, slide the screen up → **[お客さまサポート (Customer support)]** → **[故障紛失サポート (Repair and Delivery Support)]** → **[クイック診断してみる (Go to Quick diagnosis)]**

■ **トラブル診断 (Diagnosis for trouble)**
In the Home screen, slide the screen up → **[お客さまサポート (Customer support)]** → **[故障紛失サポート (Repair and Delivery Support)]** → **[便利な機能 (Useful functions)]** → **[トラブル診断を試す (Go to Diagnosis for trouble)]**

Or you can visit the following au homepage.
[https://www.au.com/trouble-check/ \(Japanese\)](https://www.au.com/trouble-check/)



Also refer to the "Online Manual" (Japanese) or "故障とお考えになる前に (Check here first)" in the "取扱説明書 (詳細版) (Instruction Manual)" (Japanese).
[https://www.au.com/online-manual/sog01/ \(Japanese\)](https://www.au.com/online-manual/sog01/)
[https://www.au.com/support/service/mobile/guide/manual/ \(Japanese\)](https://www.au.com/support/service/mobile/guide/manual/ (Japanese))

- Communication is not possible even inside of the service area in places where the signal does not reach (e.g. tunnels and basements). Also, communication is sometimes not possible in poor signal reception areas. Communication is sometimes interrupted if you move into poor signal reception area during communication.
- Since the product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated. (Though 5G/LTE/WiMAX 2+/GSM/UMTS system has highly secure confidential communication features.)
- For connecting to the emergency call acceptance organization, au VoLTE (LTE network) is used. 3G (Line exchange network) connection is not available.

- In this manual, "Xperia 1 i" is usually referred to as "the product" or "main unit".
- In this manual, "クイックスタートガイド (Quick Start Guide)" (Japanese), "Basic Manual", "Cautions on using the product" (this manual) and "取扱説明書 (詳細版) (Full instruction manual)" (Japanese) are collectively referred to as "Instruction Manual".
- Descriptions in this manual are based on Android™ 10.
- In this manual, "au Nano IC Card 04" is abbreviated as "au IC card (SIM card)".
- In this manual, "microSD™ memory card (commercially available)", "microSDHC™ memory card (commercially available)" and "microSDXC™ memory card (commercially available)" are abbreviated as "microSD memory card".
- Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. The TM and © marks may be omitted in this manual.

⚠ Warning Be sure to read the following warnings before use.

- ⊘ Do not subject the equipment to strong force, impacts, or vibration such as letting it fall, stepping on it or throwing it. Doing so might cause fire, burns, injury, electric shock, etc.
- ⊘ Do not allow conductive materials (such as metal objects and pencil lead) to come into contact with the charging terminal, the USB Type-C connection terminal, or the headset connection terminal, or allow dust to get inside of it. Doing so might cause fire, burns, injury, electric shock, etc.

⊘ Do not cover or wrap the equipment with a cloth or bedding in use or while charging. Doing so might cause fire, burns, etc.

⊘ Do not attach a metal object (e.g. a sticker whose material contains metal) to the Wireless Charging Pad (sold separately) or the product. Doing so might cause fire, burns, injury, etc.

⊘ Do not place a metal object (e.g. a strap or clip whose material contains metal) between the Wireless Charging Pad (sold separately) and the product. Doing so might cause fire, burns, injury, etc.

⊘ Remove the cover etc. from the product when charging with the Wireless Charging Pad (sold separately). Charging may fall depending on material or thickness of cover or foreign object between the product and the cover resulting in fire, burns, injury, etc.

⚠ Power off the product near electronic devices or equipment operating on high precision control or weak signals. The radio waves from the product might interfere with the operation of electronic devices or equipment.
 * The following are some electronic devices or equipment that you should be careful of:
 Hearing aids, implantable cardiac pacemaker, implantable cardioverter defibrillator, other electronic medical equipment, and other automatically controlled devices or equipment. If you use an implantable cardiac pacemaker, implantable cardioverter defibrillator, or other electronic medical equipment, check with the medical electronic equipment manufacturer or vendor whether the operation can be affected by radio waves.

Charging equipment

⚠ Warning Be sure to read the following warnings before use.

⊘ Do not use the specified charging equipment (sold separately) if the cable is damaged. Doing so might cause fire, burns, electric shock, etc.

⊘ Common DC Adapter 03 (sold separately) is only for a negative ground vehicle. Do not use DC adapter for a positive ground vehicle. Doing so might cause fire, burns, electric shock, etc.

⊘ If you hear thunder, do not touch the specified charging equipment (sold separately). Doing so might cause electric shock etc.

⊘ Do not short-circuit the charging terminal while it is connected to an outlet or accessory socket. Do not touch the charging terminal with your hands, fingers, or any part of your body. Doing so might cause fire, burns, electric shock, etc.

⊘ Do not place heavy objects on a cable of the specified charging equipment (sold separately), or do not apply unreasonable force to the cable such as pulling. Doing so might cause fire, burns, electric shock, etc.

⊘ Do not contact metal objects such as metal strap to the specified charging equipment (sold separately) when connecting the plug to or disconnecting it from an outlet. Doing so might cause fire, burns, electric shock, etc.

⊘ Do not connect the voltage converter (such as a travel converter for overseas travel) to the specified charging equipment (sold separately). Doing so might cause ignition, overheating, electric shock, etc.

⊘ Do not put an excessive force to the connection part with the specified charging equipment (sold separately) connected to the product. Doing so might cause fire, burns, injury, electric shock, etc.

⚠ If charging does not finish after specified time, stop charging. Failure to do so might cause fire, burns, injury, etc. due to overcharge etc.

⚠ Always turn off the product before you enter a place where flammable gas may be present, or a place where dusts are generated. Stop charging the product if you are charging it. Ignition of flammable gas might cause explosion, fire, etc.

⚠ Follow the instructions of a gas station or other such location before using the product there. Do not charge the product at a gas station, etc. Take care not to drop the product at a gas station, etc.; in particular, do not use the product while filling. Ignition of flammable gas might cause explosion, fire, etc.

⚠ If you notice anything unusual about the equipment such as an unusual odor, abnormal noise, smoke generation, overheating, discoloration or deformation during operation, charging or storage, perform the following measures carefully.

- Remove the power plug from an outlet or accessory socket
- Turn off the power of the product

Failure to do so might cause fire, burns, injury, electric shock, etc.

⚠ Caution Be sure to read the following cautions before use.

⊘ Do not wield the product holding the Sony mobile TV Antenna cable 03 etc. when it is connected. Doing so might cause an accident such as injury.

⊘ Do not use damaged product or peripheral devices. Doing so might cause fire, burns, injury, etc.

⊘ Do not place the product on an unstable or inclined platform. Be careful especially when vibrator is set. The product might fall and cause injury etc.

⊘ Do not charge the product when it is wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) with the Wireless Charging Pad (sold separately). Doing so might cause fire, burns, injury, electric shock, etc.

⊘ Never connect the USB Type-C plug to the product or the specified charging equipment (sold separately) when it is wet. Although the product has the waterproof property, inserting USB Type-C plug to the product when it is wet might cause electric shock or short-circuit due to the moisture or foreign substance on the product or USB Type-C plug, or might cause abnormal overheating, fire damage, fire, burns, or a fault if corrosion occurs.

⊘ Do not touch the cable, charging terminals or power plug of the specified charging equipment (sold separately) with wet hands. Doing so might cause fire, burns, electric shock, etc.

⚠ Use the adapter only on the specified power supply and voltage. When charging the battery overseas, use AC adapter that can be used overseas (sold separately). Using the incorrect power supply and voltage might cause fire, burns, electric shock, etc.

AC adapter (sold separately): 100V AC (Connect to the AC outlet for internal household use)
 AC adapter (sold separately) that can be used overseas: 100V AC to 240V AC (Connect to the AC outlet for internal household use)
 DC adapter (sold separately): 12/24V DC (for negative ground vehicle only)

⚠ When replacing a fuse of Common DC Adapter 03 (sold separately), make sure to use the specified fuse. Using a fuse other than specified might cause fire, burns, electric shock, etc. For the specified fuse, see the user's manual supplied with the DC adapter.

⚠ Clean dust from the power plug. Using it with dust adhered might cause fire, burns, electric shock, etc.

⚠ Firmly insert the specified charging equipment (sold separately) into an outlet or accessory socket. Insecure inserting might cause fire, burns, electric shock, etc.

- The product is designed for the product is made using high-precision technology, some pixels (dots) might be lit or out at all times. This is not a malfunction.
- You are recommended to store copies of individual data such as photos you took, videos and music on your PC by sending each file as mail attachment etc. Note, however, that you may not be able to make copies of any copyrighted data even by the above-mentioned means.
- Do not discard the product together with regular trash. Please cooperate in the collection of the product (including optional accessories) when it is no longer needed to protect the environment and effectively use resources. We collect the product at au shops and other places.
- "The Company" as appears in the manual refers to these following companies:
 Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
 Manufactured by: Sony Mobile Communications Inc.

- **Notice**
 - Reproduction of the content of "Instruction Manual" in part or in whole is prohibited.
 - The content of "Instruction Manual" is subject to change without notice.
 - Some functions may be unavailable due to change of specification of the OS or change/termination of services.
 - Every effort has been made in the preparation of "Instruction Manual". Should you notice any unclear points, omissions, etc., feel free to contact us.
- **Explanation of graphic symbols**

	Indicates an action that is not allowed.		Indicates that handling with wet hands is not allowed.
	Indicates that disassembly is not allowed.		Indicates compulsory actions in accordance with instructions.
	Indicates that use in a place where the product is likely to get wet or allowing the product to get wet is not allowed.		Indicates that the power plug must be disconnected from an outlet.

- Although the display used for the product is made using high-precision technology, some pixels (dots) might be lit or out at all times. This is not a malfunction.
- You are recommended to store copies of individual data such as photos you took, videos and music on your PC by sending each file as mail attachment etc. Note, however, that you may not be able to make copies of any copyrighted data even by the above-mentioned means.
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Safety Precautions (Observe Strictly)

- Before using this product, thoroughly read these safety precautions for proper use.
- These "Safety Precautions" describe instructions that should be observed to prevent damage to property or injury to the customer or others using the product.
- The following symbols indicate the different levels of injury or damage that may result if the guidelines are not observed and the product is used improperly.

Main unit

⚠ Danger Be sure to read the following hazards before use.

⊘ Do not throw the product into fire or apply heat. Doing so might cause fire, burns, injury, etc.

⊘ Do not put excessive force such as sticking with a sharp object (nail etc.), hitting with a hard object (hammer etc.), or stepping on it. Doing so might cause fire, burns, injury, etc.

⚠ If the internal substance of the product contacts your eyes or mouth, immediately rinse the eyes or mouth with clean water and then see a doctor right away. The effects of the internal substance of the product might cause blindness, medical problem, etc.

⚠ Warning Be sure to read the following warnings before use.

⊘ Do not turn on the light with the lighting luminescence part close to the other's eyes. Keep enough distance away especially from babies. Doing so might cause blurred vision etc. Also an accident such as injury might occur if he or she is dazzled or frightened.

⊘ Do not turn on or flash the light toward a driver of a car etc. Doing so might disturb driving and cause an accident etc.

⊘ Do not look at a repeatedly-blinking screen for a long time. Doing so might cause cramp, loss of consciousness, etc.

⊘ Do not allow liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.), metal parts, or flammable objects to enter to the microSD memory card/au IC card (SIM card) slot of the product. Do not set a microSD memory card or au IC card (SIM card) in wrong insertion, or insert it in wrong orientation. Doing so might cause fire, burns, injury, electric shock, etc.

⚠ Caution Be sure to read the following cautions before use.

⊘ Do not touch the specified charging equipment (sold separately) continuously when it is connected to an outlet or accessory socket. Doing so might cause a burn etc.

au IC card (SIM card)

⚠ Caution Be sure to read the following cautions before use.

⚠ Be careful of the cut surface not to hurt your fingers etc. when handling au IC card (SIM card). The cut surface may be sharp, and it might cause injury.

Using near medical equipment or in healthcare facilities

⚠ Warning Be sure to read the following warnings before use.

⚠ If you wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator, carry or use the product 15 cm or more away from the implant at all times. The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

⚠ If you need to use electronic medical equipment other than implantable cardiac pacemakers or implantable cardioverter-defibrillators outside medical facilities such as treating at home, consult the relevant medical electronic equipment manufacturer for effects on the equipment by radio waves. The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

	Danger This symbol indicates that "death or serious injury" may directly and immediately result from improper use".
	Warning This symbol indicates that "death or serious injury" may result from improper use".
	Caution This symbol indicates that "minor injury"? and/or property damage" may result from improper use".

- *1 Serious injury: This refers to loss of sight, injury, burns (high- and low temperature), electric shock, broken bones, injuries with residual aftereffects from poisoning etc., and injuries requiring hospital admission for treatment or long-term hospital attendance as an outpatient.
- *2 Minor injury: This refers to injuries, burns (high- and low-temperature), electric shock, etc. that do not require hospital admission for treatment or long-term hospital attendance as an outpatient.
- *3 Property damage: This refers to extended damage to buildings, furniture, livestock, pets, etc.

■ **Explanation of graphic symbols**

	Indicates an action that is not allowed.		Indicates that handling with wet hands is not allowed.
	Indicates that disassembly is not allowed.		Indicates compulsory actions in accordance with instructions.
	Indicates that use in a place where the product is likely to get wet or allowing the product to get wet is not allowed.		Indicates that the power plug must be disconnected from an outlet.

⊘ Do not expose the camera lens to direct sunlight for a long time. Doing so might cause fire, burns, injury, etc. due to light-collecting mechanism of lens.

⚠ Power off the product or put it in Airplane mode before boarding an airplane. Use of mobile phones on board is restricted. Follow the instructions of each airline. The radio waves from the product might adversely affect on-board electronic equipment. Prohibited acts related to mobile phone usage on an airplane might be punished by law.

⚠ Follow the instructions of each medical facility for the use of mobile phones on their premises. Power off the product in a place where the use is prohibited. The radio waves from the product might affect electronic equipment and electronic medical equipment.

⚠ Always keep the product away from your ear when you call handsfree, while sounding the ringtone loudly, or during stand-by. Also, when you play game, play back videos, music, etc., connecting the earphone/microphone, etc., to the product, adjust the volume adequately. Loud sound is emitted from the product when calling with hands-free set. Even in standby mode, a ringtone or an alarm sound may sound suddenly. Listening to loud sound for long hours continuously may cause a disability of ears such as deafness. Moreover, too loud sound makes you barely hear the surrounding sounds and may cause an accident.

⚠ If you have a weak heart, set the vibrator or ringtone volume carefully. Sudden vibration or ringtone sounding when for incoming call astonishes you and it may affect your heart.

⚠ If there is any chance that the distance between the product and a person closest to you might get shorter than 15 cm such as when you cannot freely move around, set the product not to emit radio wave in advance (Airplane mode, power off, etc.). A person in close proximity to you might wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator. The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

⚠ Follow the instructions given by the respective medical facility regarding use of the product on their premises. The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

⚠ If you are wearing any electronic medical equipment, check with the relevant medical electronic equipment manufacturer or vendor whether the operation might be affected by radio waves. The radio waves from the product might affect electronic medical equipment.

⚠ Caution Be sure to read the following cautions before use.

⊘ Do not touch the specified charging equipment (sold separately) continuously when it is connected to an outlet or accessory socket. Doing so might cause a burn etc.

Material list

Part	Material	Surface treatment
Exterior case (top part, bottom part, side part, Volume key, Camera key, cover of microSD memory card/au IC card (SIM card) slot, Camera ring (peripheral part of back camera))	Aluminum alloy	Alumite treatment
Exterior case (Antenna slit, USB Type-C connection terminal, Headset connection terminal)	PBT resin (with glass fiber)	—
Transparent plate (Display, Back cover)	Hardened glass	AFP treatment
Transparent plate (Camera lens)	Hardened glass	AFP treatment + AR treatment
Power key/Fingerprint sensor	IC + Epoxy resin	Coating
Earpiece/Speaker (upper part) panel	Polyester resin	Dyeing

Precautions common to the main unit, internal battery, charging equipment, au IC card (SIM card), Sony mobile TV Antenna cable 03, peripheral devices

⚠ Danger Be sure to read the following hazards before use.

⊘ Do not use, store or leave the equipment in a location where it is subject to high temperature or accumulation of heat (e.g. by the fire, near a heater, under a kotatsu or bedding, in direct sunlight, in a car in the hot sun). Doing so might cause fire, burns, injury, electric shock, etc.

⊘ Do not put the equipment in cooking appliances such as microwave ovens, IH cooking heaters, or high pressure containers such as pressure cookers. Do not place the equipment near such cooking appliances. Doing so might cause fire, burns, injury, electric shock, etc.

⊘ Do not splash sand, soil or mud, or do not directly place the equipment on it. Also, do not touch the equipment with hands with sand etc. adhered. Doing so might cause fire, burns, injury, electric shock, etc. For waterproofness/dustproofness, refer to "Notes on waterproof and dustproof properties" (▶P.29).

⊘ Do not charge the equipment when it is wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.). Also, do not charge the equipment in a place where water comes in contact such as bathroom. Doing so might cause fire, burns, injury, electric shock, etc. For waterproofness/dustproofness, refer to "Notes on waterproof and dustproof properties" (▶P.29).

⚠ Use only optional parts specified by au for the product. Using devices other than specified might cause fire, burns, injury, electric shock, etc.

⚠ If the substance leaks out from the internal battery, do not allow the fluid to contact with your skin of face, hands, clothes, etc. Doing so might cause injury etc. on your eyes or skin. If the internal substance gets into your eyes, mouth, etc. or contacts your skin or clothes, immediately rinse with clean water. In the case of getting into your eyes, mouth, etc., immediately consult a doctor after rinsing.

⚠ For using the product in a car, check with the automobile manufacturer or dealer for the effects by radio waves before using. Depending on vehicle model, the radio waves from the product may affect the vehicle's electronic equipment to malfunction. In that case, stop using the product immediately.

⚠ Magnetic components are used in the product's earpiece/speaker (top), speaker (bottom), and vibrator (bottom right on back); make sure no metal objects (cutter blade, staple, etc.) are attached to the product. Attached objects might cause injury, etc.

⚠ Do not leave the main unit in the reach of children or persons requiring supervision. The product uses magnets (including supplied accessories). If swallowed, there is a risk of choking or serious harm to internal organs. If the magnet has been swallowed, immediately consult a doctor.

⚠ Do not bring the main unit near medical devices. The product uses magnets (including supplied accessories); they may affect pacemakers, variable-pressure hydrocephalus shunts, and other medical devices. Do not bring the product near persons using these devices. If you use such a device, consult your doctor before using the product.

⚠ Watch the display in an adequately bright place taking a certain distance from it. Watching in a dark place or closely might reduce visual acuity etc.

⚠ Caution Be sure to read the following cautions before use.

⊘ When using the motion sensor, check the safety around you, hold the product firmly, and do not shake it unnecessarily. Failure to do so might cause an accident such as injury.

⊘ If the display is damaged and when the internal substance etc. leaks out, do not allow it to contact your skin such as face and hands, clothes, etc. Doing so might cause injury etc. on your eyes or skin. If the internal substance gets into your eyes, mouth, etc. or contacts your skin or clothes, immediately rinse with clean water. In the case of getting into your eyes, mouth, etc., immediately consult a doctor after rinsing.

⚠ Do not discard the product together with other garbage. Doing so might cause fire, burns, injury, etc. Also, it might cause environmental destruction. When the product is no longer used, bring it to a sales outlet such as au shop. If your local municipality has a recycling program, dispose of it as provided for.

Handling precautions

These precautions are provided to prevent the product from damage and ensure that performance can be fully demonstrated. Thoroughly read these precautions to ensure correct use.

Precautions common to the main unit, internal battery, charging equipment, au IC card (SIM card), Sony mobile TV Antenna cable 03, peripheral devices

⊘ Do not apply excessive force to the product during use. Be sure not to put the product into a tightly packed bag or place a heavy object on the product in a bag. Sitting on the product in your pocket might damage the display or internal circuit board or cause a malfunction. Keeping an external device connected to the USB Type-C connection terminal or headset connection terminal might cause damage of the connector or a malfunction. Such damage and malfunction are not covered by the warranty, even if there is no external damage.

● To ensure waterproof property (equivalent to IPX5 and IPX8) of the product, use with the cover of microSD memory card/au IC card (SIM card) slot tightly closed. Note that the waterproof property is not guaranteed in every usage condition. Do not allow water to get inside of the product or splash water on the specified charging equipment (sold separately) or optional accessories. Do not open or close the cover of microSD memory card/au IC card (SIM card) slot in the rain or with water droplets on the surface of the product. Doing so might cause water intrusion resulting in internal corrosion. Malfunctions determined to be caused by water intrusion are not covered by the warranty.

● Waterproof/dustproof performance might not be maintained if the product has an abnormal externally such as damage or deformation. In that case, contact Repair and Delivery Support Center.

● For the following products, do not use them in extremely hot, cold or humid places. (Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 85%. However, temporary use at an ambient temperature range of 36°C to 40°C and humidity range of 86% to 90% is allowed.)

- Xperia 1 i main unit
- au IC card (SIM card (attached to Xperia 1 i main unit))

