## Galaxy Tab S9 FE+ 5G

**Basic Manual** 

## SCT22

## "オンラインマニュアル

(Online Manual)" (Japanese) For detailed descriptions on various functions, scan the QR code on the right or use the "オンラインマニュアル (Online Manual)" (Japanese) on your product with the following operations On the home screen, flick up → [Samsung] → [取扱説明書 (Online Manual)]

· Please keep the software up-to-date. For details on how to update the software, please refer to the "取扱 説明書 詳細版 (Full Instruction Manual)" (Japanese) on the website of the contracted carrier.

For the latest information, please refer to the "取扱説 明書 詳細版 (Full Instruction Manual)" (Japanese) on the website of the contracted carrier.

For the latest information on the product, refer to the following website. https://www.samsung.com/jp/ (Japanese)

The software of the product may differ from the information in this guide depending on version upgrades, service changes, or termination. The contents of this manual are subject to change without notice in the future.

 In this manual, "Galaxy Tab S9 FE+ 5G" is usually referred to as "the product"

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 The Company is not liable for any damages or lost profits caused by natural disasters such as earthquakes, lightning, storms, floods, as well as fires, actions by third parties, other accidents intentional or mistaken operation by the customer, or use under other unusual conditions outside the responsibility of the Company. The Company is not liable for any incidenta damages (change/disappearance of saved content, loss of business income, disruption of business, etc.) arising from use of or

inability to use the product. The Company is not liable for any damages or lost profits resulting from failure to observe the described content of "取扱 説明書 詳細版 (Full Instruction Manual)" (Japanese), "Basic Manual" (this manual). Information such as positioning data obtained by the measurement sensor and GPS of the product is only a guide and cannot be used for purposes that require a high degree of reliability. Note that the Company assumes no responsibility for any damages or lost profits resulting from positioning errors. The Company is not liable for any damages or lost profits resulting, for example, from malfunctions caused by combination with connected devices or

software not related to the Company. Malfunction, repair, or other handling of the product may result in changes or loss of captured or downloaded image data. The Company is not liable for any damage or lost It is recommended you save the important data on your PC's hard disk, etc. Whatever

the cause of the defect or malfunction may be the Company assumes no responsibility for alteration or loss of saved data

 Data saved in the product, such as contacts, and images/videos, might be altered or lost in accident, forth and a saved in a saved by the saved by t fault, repair or mishandling. Be sure to keep a copy of important contents. Note that the Company assumes no responsibility for any damages or lost profits resulting from altered or lost contents.

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The rear cover of the product cannot be removed. Do not attempt to remove it. Also, do not attempt to remove the rear cover or force it into the product if the product is swollen caused by a swollen internal battery or other reason. Doing so may cause fire, burns, or injury.

Do not let the product get wet with liquids (drinking water, sweat,  $(\mathfrak{A})$ seawater, pet urine, etc.). May cause fire, burns, injuries or electric shocks, etc.

For waterproofness, refer to the following: ▶P.42 "Precautions for Waterproofness/ Dustproofness"

Do not put liquids (drinking water,  $(\mathfrak{A})$ sweat, seawater, pet urine, etc.) into the charging jack, the external connection terminal or pogo pin. v cause fire burns injuries or

#### The USB cable (CtoC) (sample) attached to the product corresponds to charge up to 3 A. ○ In this manual, "microSD<sup>™</sup> memory card (commercial item)", "microSDHC<sup>™</sup> memory

**Getting Ready** 

・取扱説明書 (Basic Manual )(Japanese) ・データ移行ガイド (Data Transfer Guide)

Please use specified charging equipment (sold separately).

Illustrations used in this manual are just images for explanations. They may be different from the actual ones.

The battery is built into the product.

List of Packaged Items

SIM card removal tool (sample)

S pen (sample)USB cable (CtoC) (sample)

Main unit

(Japanese)

<u>I memo</u>

card (commercial item)" and "microSDXC memory card (commercial item)" are abbreviated as "microSD memory card" Ouse the product in a place without magnetic interference for the product to operate normally.

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· Note that product replacement for failure

repair or other reasons will not retain any

content data (whether paid or free) or other data stored in the product. The product uses an LCD for the display. The

display response speed may slow down at low temperatures, but this is due to the nature of

the liquid crystal and is not a malfunction. It will

return to normal when the temperature returns

made using high precision technology, some pixels (dots) might not light or are lit at all times. Please note that this is not a fault.

It is recommended that you keep a copy of the photo/video data and music data stored in the

Note, however, that some data, such as data

Do not discard the product together with regular trash. Please cooperate in the collection of the

product (including optional accessories) when it is no longer needed to protect the environment and effectively use resources.

"The Company" as appears in this manual refers to the following companies:

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A Warning

being thrown, etc.

shocks, etc

shocks, etc.

the product.

Do not subject the product to strong

forces, impacts or vibration such as being dropped, being stepped on, or

May cause fire, burns, injuries or electric

Do not allow conductive foreign

objects (metal pieces, pencil lead,

etc.) to come into contact with the

charging jack external connection

terminals or pogo pin, and do not

allow dust to get inside the product.

May cause fire, burns, injuries or electric

Do not cover or wrap the product with

bedding, etc. while using or charging

with copyright protection, cannot be copied

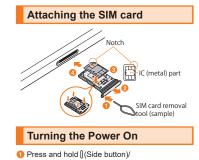
even by the above means

Sold by: Contracted Carrier

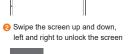
product on your computer or cloud service, etc

Although the display used by the product is

to normal



## Fingerprint recognition sensor for over 2 seconds - (Side button)





Press and hold [ (Side button)/ Fingerprint recognition sensor and lower side of Volume button simultaneously for over 7 seconds, when the power cannot be turned off in the usual way or the screen freezes. screen freezes. 2

#### Memo

Reproduction of the content of this manual in part or in whole is prohibited The content of this manual is subject to change without notice. Some functions of the product may become unavailable as a result of changes in OS specifications, changes or termination of services, etc. Every effort has been made in the preparation of this manual. In the unlikely event that you notice anything suspicious or omissions, please contact us.

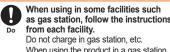
Safety Precautions (Observe Strictly)

- Before using the product, read the precautions below to ensure safe use and handling.
- These precautions are intended to protect you and others around you. Read and follow them carefully to avoid injury, damage to the product or damage property.
- The signs below differentiate between the levels of danger that can occur if the product is not used within the specified guidelines

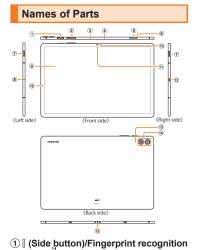
This sign denotes that "death or serious injury(" may directly result from 🗥 Danger improper use" This sign denotes that "death or serious injury<sup>(\*1</sup> may result from improper A Warning

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use'



- Do not charge in gas station, etc. When using the product in a gas station, etc., be careful not to drop it, especially do not use it during refueling. Ignition to flammable gas, etc. may cause explosion or fire, etc
- If the product exhibits any abnormalities such as unusual odor, noise, smoke, heat, discoloration, or deformation during use, charging, or storage, take safety precautions and perform the following operations. Remove the power plug from the outlet. Turn the product OFF. If the above operations are not performed, this may cause fire, burns, injuries or electric shocks, etc.



sènsor (2) Volume button (3) Microphone (upper)<sup>\*2</sup> (4) Vent hole<sup>\*2</sup> (5) SIM card/microSD memory card tray 6 Tray eject hole (7) Speaker<sup>\*2</sup> (8) Microphone (left)\*2 (9) Display (touch panel)\*3 10 Light sensor 1 Front camera\*3 (i) USB Type-C<sup>™</sup> connection terminal (external connection terminal) (13) Microphone (back)\* (14) Rear camera\* (15) Pogo pin 3

This sign denotes that "minor injury<sup>(2)</sup> or property damage<sup>(3)</sup> to property may **▲** Caution result from improper use"

- Serious injury: Loss of sight, injuries, burns (high/ low temperature), electric shocks, bone fracture, \*1 poisoning, etc. with subsequent complications or those that require hospitalization or prolonged hospital visits.
- Minor injury: Injuries, burns (high/low temperature), electric shocks, etc. that do not require hospitalization or prolonged hospital
- \*3 Property damage: Severe damage to property or live stock/pets, etc.
- Explanation of Prohibition and Mandatory graphical symbols used in this manual

Indicates an action that is not allowed.

 $( \mathbb{R} )$ allowed. Indicates that use in a place where the product is likely to get wet or  $(\mathbf{X})$ allowing the product to get wet is not allowed

Indicates that disassembly is not

Indicates that handling with wet hands is not allowed.

Indicates an action that must be obeyed at all times.

ПĘ Indicates that the power plug must be disconnected from the outlet 9

Do not use or store the product in damp, dusty or het course May cause fire, burns, or electric shocks, etc.

For waterproofness/dustproofness, refer to the following: ▶P.42 "Precautions for Waterproofness/ Dustproofness"

Children using the product should be instructed in proper operation by an adult. Make sure they use the product correctly.

May be accidentally swallowed, or cause injuries, electric shocks, etc.

Do not place the product within reach of infants or where pets can touch it. Please pay particular attention to the storage places for small parts such as SIM card tray and SIM card removal tool (sample), etc. May be accidentally swallowed, or cause electric shocks et

\*1 Do not cover this with stickers or other materials. Functions may not work correctly. \*2 Be careful not to block this area with your fingers

- or other objects. Related functions may not work properly. Do not accidentally insert the SIM card removal (sample), etc., as this may cause damage
- \*3 Do not push or forcefully press the product with sharp object such as your fingernail. Doing so could result in scratching or puncturing them.

## M memo

◎The antenna is built into the main unit. For the antenna position, please refer to the "取扱説明書 詳細版 (Full Instruction Manual)"(Japanese) on the website of the contracted carrier

Precautions common to the product

accessory devices

shocks, etc.

shocks, etc.

sand. etc.

shocks, etc.

Main unit

main unit, internal battery, charging equipment, SIM card, S Pen (sample),

**▲** Danger

Do not use, store, or leave the

product in a place subject to high

temperature or in places where heat

builds up (such as close to fires or

bedding, under direct sunlight, or in a

May cause fire, burns, injuries or electric

Do not put the product into heating

cooking devices such as microwave

containers such as pressure cookers.

May cause fire, burns, injuries or electric

Do not pour sand, soil or mud on the product or place the product directly

on sand, soil or mud. Avoid touching the product with a hand covered with

May cause fire, burns, injuries, electric

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🗥 Danger

attempt to heat it.

immediately.

Do not put the product in a fire or

May cause fire, burns or injuries, etc

Do not puncture with a sharp object (nail, etc.), strike with a hard object

(hammer, etc.), stomp on, or apply excessive force on the product.

May cause fire, burns or injuries, etc

gets into your eyes or mouth, etc., rinse with clean water and

If the substance inside the product

receive medical care from a doctor

The substance inside the product may

cause loss of sight or poor health, etc.

ovens. IH cooker or high-pressure

heating devices, inside kotatsu or

car on an extremely hot day).

- secure confidential communication features. While the product supports the au World
- this manual varies depending on the area and service content. Since the product is a radio station under
- accordance with the Radio Law.
- The IMEI information of the product is automatically sent to carrier for maintenance
- region in advance.

Do not charge the product if it is wet with liquids (drinking water, sweat, seawater, pet urine, etc.). Also, do not charge the product in a place exposed to water such as in a bathroom or

near a humidifier. May cause fire, burns, injuries, electric

shocks, etc. For waterproofness/dustproofness, refer to the following:

►P42 "Precautions for Waterproofness/ Dustproofness'

Do not apply strong pressure to the product or allow it to break. Do not bump or pinch the product against objects, especially when carrying it in

a bag, etc. Damage to the internal battery may cause fire, burns, or injury.

Examples to avoid

Clipping the product to a door or car door with the product in a bag Stepping on the product on a soft

object such as a sofa, bed, or bedding, or on the floor

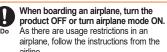
Do not attempt to disassemble or modify the product. May cause fire, burns, injuries or electric assembly shocks, etc.

Do not remove the internal battery in the product. May cause fire, burns or injuries, etc

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Do not put liquids (drinking water, sweat, seawater, pet urine, etc.) or foreign objects such as metal Don't fragments and flammable materials into SIM card/microSD memory card slot. Please do not mistake the insertion location and direction of the SIM card or microSD card. May cause fire, burns, injuries or electric shocks, etc.

Do not expose the camera lens to direct sunlight, etc. for a long time. The light-gathering capabilities of the lens may cause fire, burns, injuries, etc.



airline. The product's signals may adversely

## **Notes on Usage**

#### For Using the Product

Before you start using the product, be sure to read the "Safety Precautions" to ensure correct use. Before considering that there is a malfunction, please refer to the "故障とお考えになる前に (Troubleshooting)" from "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese).

· Communication is not possible even inside the service area in places where the signal does not reach (for example, tunnels and basements). Also, communication is sometimes not possible in poor reception areas. Communication is sometimes interrupted if you move into a poor reception areas during communications.

Since the product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated. (Though 5G/LTE/ WIMAX 2+/GSM/UMTS system has highly

Service each network service described in

the Radio Law, you may be asked to temporarily submit the product for inspection in

and monitoring operational status of the product. To use the product overseas, check the condition such as regulations of the country/

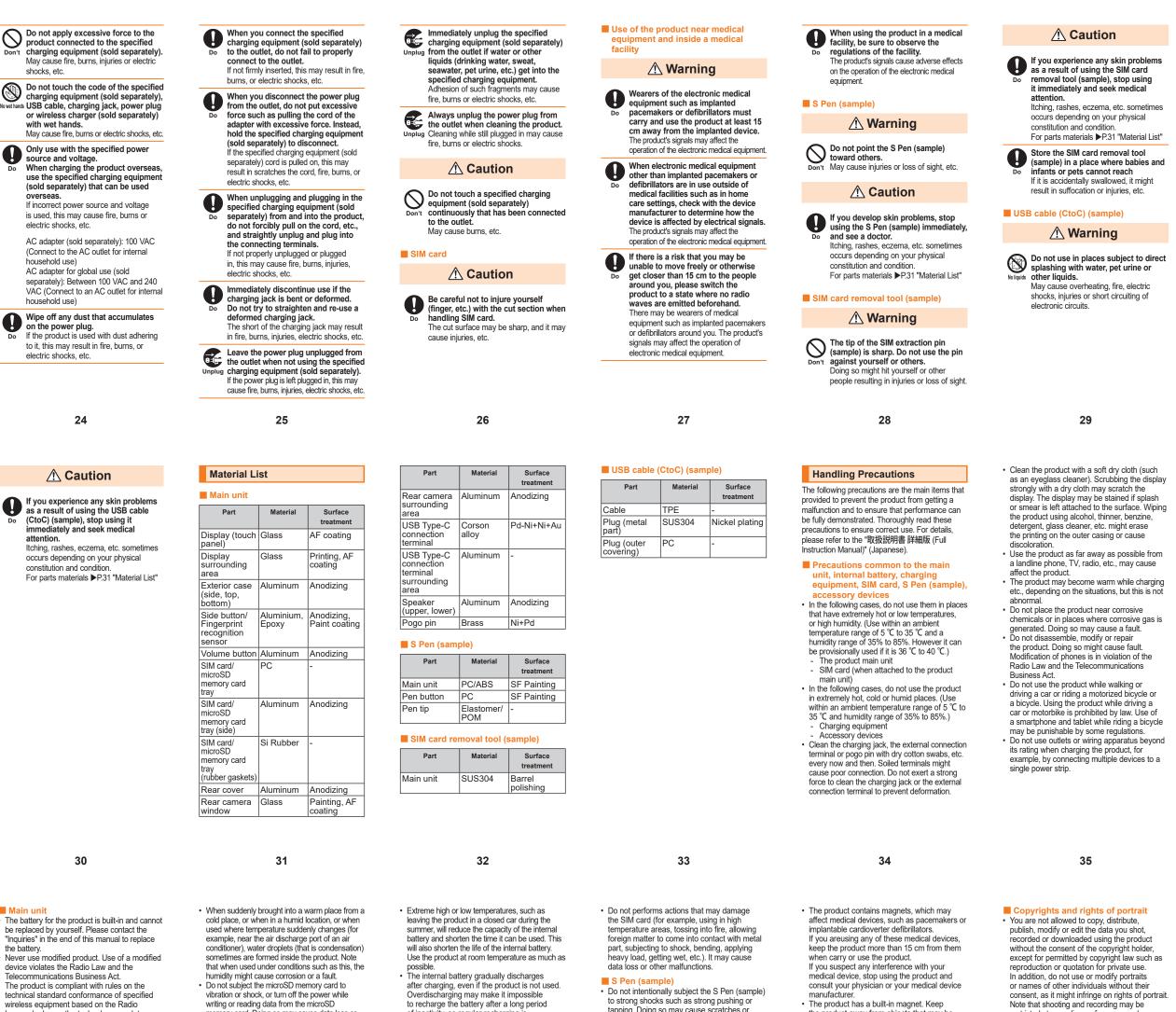
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put a sticker on it. If you do so, the light sensor may not be able to respond to ambient light and may not work properly. Touch Panel

• The touch panel is designed to be touched lightly with fingers. Do not press hard on the touch panel with your fingers or press pointed of inactivity, so regular recharging is recommended.

 Depending on the use condition, the internal battery may be inflated as it comes close to the end of its service life. This is because of or caused by the properties of lithium-ion battery and does not pose any safety risks.

The internal battery is a consumable item. If the performance of the internal battery does not recover (for example, the usable time after each charge has become extremely short, the internal battery is swollen, etc.), stop using the product away from objects that may be affected by magnetism (credit cards and medical devices). Users of medical devices

### SIM card removal tool (sample)

- (sample). Doing so might cause it to break or

tapping. Doing so may cause scratches or damage to the S Pen (sample). Do not subject the S Pen (sample) to strong impacts by dropping, throwing, or stepping on

it. Doing so may cause it to malfunction. Do not use the S Pen (sample) if the tip is chipped or chiseled. Doing so may damage the display or cause the display to misoperate.

 Do not use a touch pen or the S Pen (sample) that is not specified. Doing so may damage the display or cause the display to misoperate Do not use the S Pen (sample) with other

disposal in your area.

• When disposing of it, follow the rules regarding

should consult a physician before using the product.

Do not force the SIM card removal tool damage.

Main unit

· The battery for the product is built-in and cannot be replaced by yourself. Please contact the "Inquiries" in the end of this manual to replace the battery.

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product connected to the specified

Only use with the specified power

If incorrect power source and voltage

is used, this may cause fire, burns or

(Connect to the AC outlet for internal

AC adapter for global use (sold

to it. this may result in fire. burns. or

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**Caution** 

as a result of using the USB cable (CtoC) (sample), stop using it

immediately and seek medica

occurs depending on your physical

constitution and condition.

attention.

shocks, etc.

with wet hands.

overseas.

source and voltage

electric shocks, etc.

household use)

household use)

electric shocks, etc.

 Never use modified product. Use of a modified device violates the Radio Law and the Telecommunications Business Act. The product is compliant with rules on the technical standard conformance of specified wireless equipment based on the Radio Law and rules on the technology regulatory compliance of terminal device based on the

Telecommunications Business Act. As proof of this, the "Technical Conformity Mark C " is indicated in the product.

## How to confirm: On the home screen, flick up $\rightarrow$ [Settings] $\rightarrow$ [About tablet] $\rightarrow$ [Regulatory information]

If the modifications are made to the internal components, the certification of conformity with technical regulations will become not valid. Never use the product without the valid certification. Doing so violates the Radio Law

memory card. Doing so may cause data loss or malfunction.

• Do not cover the light sensor with your finger or

objects (such as fingernails, ballpoint pens and

restricted at some live performances, shows and exhibitions even for purpose of private use. · Be careful about the copyright and portrait right when publishing your photos on the Internet, websites, etc.

- and the Telecommunications Business Act. Take care not to place magnetized items such as magnetic cards, speakers and TV sets near the product, as it might cause malfunction. Putting a strong magnetism close to the product might cause false operation.
- Do not bring the product close to magnetized objects such as cash cards, credit cards, and prepaid cards. Doing so might result in loss of recorded information.
- The product has a built-in magnet. Keep the product away from objects that may be affected by magnetism (credit cards and medical devices). Users of medical devices should consult a physician before using the product.

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- pins) against the touch panel Do not apply stickers or sheets (such as commercially available protective films or antipeek sheets) to the display. If you do so, the touch panel may not operate properly. When carrying the product in a bag, etc., take
- care not to put the touch panel close to metals or other conductive materials, as it might cause false operation of the touch panel.

#### Internal battery

## (The internal battery of the product is a lithium-ion battery.) The internal battery is not Li-ion00 fully charged at the time of purchase. Charge the battery before using the product.

the battery as it is at the end of its service life. As the battery is builtin, please check the 取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) or our website, and contact your carrier to replace the battery. Battery life varies depending on usage conditions and other factors.

#### SIM card

- · Do not forcibly remove or insert the SIM card. You are responsible for any damage caused by inserting your SIM card into some other IC card reader/writer etc
- Do not put stickers, etc. on the SIM card.
- Do not insert an SIM card to which a conversion adapter is attached. Doing so may cause a fault.

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devices as this may cause malfunctions or damage to the S Pen (sample) or device. · Use the S Pen (sample) without excessive force; placing the S Pen (sample) in a luggage filled with many things may cause the S Per (sample) to damage or malfunction.

- Please note that bringing magnetic cards, speakers. TVs. accessories with magnets, or other magnetic devices close to the S Pen (sample) may cause malfunctions. Strong magnetism may cause the S Pen (sample) to malfunction.
- Do not use the SIM card removal tool (sample for any other purposes except for what is written in this manual, also do not use it on other tablet. Doing so might cause the tablet to break or damage it.

#### USB cable (CtoC) (sample)

· Do not use the USB cable (CtoC) (sample) for any other purposes except for data transfer of the product. Doing so might cause the device to break or damage it.

#### Camera

· When shooting important occasions, take a trial shot and check the shot image to make sure it is correctly shot.

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· Do not use the camera in places where shooting is not allowed

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#### Precautions for Waterproofness

- The product is waterproof to IPX8<sup>1</sup> equivalent protection level (JIS C 0920) standard as well as dustproof equivalent to the IP6X<sup>\*2</sup> standard (based on in-house testing) when the SIM card microSD card tray is fully installed.
- Before using the product, thoroughly read the "Important precautions" for proper use. Failure to observe the safety precautions may allow water, sand or other foreign objects to enter the product interior and cause overheating, ignition, electric shocks, injuries, malfunction, etc
- \*1 IPX8 equivalent means that a communication terminal keeps functioning after being slowly submerged to depth of 1.5 m in static tap water at room temperature, left there for 30 minutes and then taken out.
- \*2 IP6X equivalent means that dust does not enter the interior of this product after it is placed in a device containing dust with diameter of 75 um or less for 8 hours, agitated and then taken out.
- The Company does not guarantee actual operations under all states. Malfunctions deemed to be caused by inappropriate operation by the customer are not covered by the warranty.

#### Important precautions

- · To ensure waterproof property of the product, make sure that the SIM card/microSD memory card tray is securely installed.
- Never open or close the SIM card/microSD memory card tray when your hand or the product is wet.

· Do not immerse the product in or splash the product with liquid other than tap water (seawater, pool, hot spring, soap water, detergent water, water with bath salts in it alcohol, beverages, seasonings, etc.). Also, do not use the product in places subject to splashing with pet urine. If those liquids get on the product wash it with clean water wipe it with a soft, clean cloth, and allow it to dry completely before using it to maintain its waterproof performance.

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- Do not place the product directly on beach sand, etc. Sand or other small particles might get inside the speaker, etc., causing the volume to drop. If sand gets into the interior of the product, it might cause overheating or a fault.
- Do not use the product underwater or strike it against the surface of the water. Some functions such as touch operation may not work.
- · Do not use or store the product in a bathroom, kitchen or other highly humid areas for a prolonged period.
- There may be some water remaining on the product even after draining it. The product can be used normally, but remember to keep it away from objects you do not wish to get wet. Also be careful as your clothes, bag, etc. may get wet
- from the water remaining on the product. You need to perform draining if water accumulates in the speaker, etc., temporarily making it harder to hear the sound. The product is not resistant to water pressure Do not directly apply high water pressure to or
- immerse the product for a prolonged period.Do not wash the product using a washing machine or ultrasound cleane
- · Do not immerse the product in a bathtub. The product is not heat resistant.

- · Abrupt temperature changes may cause condensation to form and may result in malfunctions. Wait for the product to reach normal temperature when taking it into a warm bathroom, etc. from cold areas.
- · The product does not float in water
- Do not charge the product in the bathroom
- · If the product gets wet, drain the water and wipe off the water with a soft, dry, clean cloth.
- The waterproof/dustproof performance of the product is not permanently maintained and its performance may deteriorate as a result of natural deterioration caused by the period of use and the environment in which it is used.

#### For details, please refer to the "取扱説明書 詳 細版 (Full Instruction Manual)" (Japanese).

#### Notes on using Bluetooth<sup>®</sup>/Wireless LAN (Wi-Fi<sup>®</sup>) Functions

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- · The connections between the product and all other Bluetooth® and wireless LAN (Wi-Fi®) devices have not been confirmed. Therefore connections with all Bluetooth® and wireless LAN (Wi-Fi<sup>®</sup>) devices are not guaranteed.
- The product supports security features for wireless communications that are compliant with the Bluetooth® and wireless LAN (Wi-Fi®) standard specifications, but the security may not be sufficient depending on the usage environment and configuration. Be careful when making data communication using Bluetooth<sup>®</sup> or wireless LAN (Wi-Fi<sup>®</sup>) function. Wireless LAN (Wi-Fi<sup>®</sup>) has the advantage
- that it can be freely connected anywhere within the radio wave range, as it uses radio waves for exchanging information. At the same time, there is a risk that a malicious third party may obtain unauthorized access if security settings have not been configured. You are recommended to configure security settings before using wireless LAN (Wi-Fi®)
- at your decision and responsibility The Company assumes no responsibility for leakage of data or information that may occur during Bluetooth®/wireless LAN (Wi-Fi®)
- communication. Since Bluetooth  $^{\!\!8}$  and wireless LAN (Wi-Fi  $^{\!\!8})$ functions use the same frequency band, using the both functions at the same may cause radio wave interference resulting in decreased communication speed or disconnection from the network. If connection fails, stop using either of the Bluetooth  $^{\rm @}$  and wireless LAN (Wi-Fi  $^{\rm @})$ functions.

#### Notes on Data Communication Charge

- Since a constant Internet connection is possible with the product, data communication may be performed automatically by some applications resulting in high data communication charges. Therefore, subscription to a data communication charge discount service or flat late plan is recommended.
- Communications that occur when browsing websites, downloading applications, etc., communicating with applications, sending/ receiving e-mails, and performing various settings on the product are connected via the Internet, and data communications will be charged.

#### Take Your Manners with You as Well

#### The product must not be used in the following places!

- · Do not listen to music or watch videos while driving a car or riding a motorized bicycle, bicycle etc. Use of the phone or tablet while driving a car or motorized bicycle is prohibited by law (use while riding a bicycle may also be punishable by law, etc.). Also, please pay close attention to the traffic around you even when walking. Using a phone makes it difficult to hear the sounds around you and may cause a traffic accident if you are distracted by the display. Please be especially careful at railroad crossings, station platforms and pedestrian crossings. As there are usage restrictions in an airplane,
- follow the instructions from the airline

#### Appendix

#### After-Sales Service

#### When asking for repair

For repair, please contact the Repair and Delivery Support Center

warranty	Repairs will be done based on the terms of services of the free-of charge repair warranty described.
warranty	We shall repair the product for a charge as requested by the customer if repair renders it usable.

- \* The warranty is valid for one year from the day that you first buy the product.
- · Before handing in the product for repair, make a backup of the contents of storage since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of storage be altered or lost.
- · Recycled parts that meet the Company's quality standards are sometimes used for repair
- · Tablet used up to now that are collected by the replacement phone delivery service are reused as replacement tablet after being reconditioned and repaired. In addition, mechanical parts replaced by the after-sales service are collected and recycled by our company. Therefore, they cannot be returned to customers.

- The product which is processed, remodeled, analyzed (including by modifying or analyzing the software (including by rooting etc.), reverse engineering, decompiling), or repaired by an unauthorized repair office is not covered by the warranty and repair may be refused.
- The battery in the product is the consumable items and are not covered by the warranty. Accessories and samples other than the product main unit are not covered by the freeof-charge repairs warranty.

#### Performance parts for repair

The Company retains performance parts for repair of the product main unit and its peripherals for four years after discontinuation of production. "Performance parts for repair" refers to parts required for maintaining the functions of the product.

#### Free-of-charge repair warranty

- 1. When you contact the repairs help desk, have the serial number (IMEI number) ready. You can find the serial number (IMEI number) on the product or on a sticker attached the box the product is sold in.
- 2. If the product malfunctions during the warranty period and during normal use that follows the precautions listed in the instruction manual. the Company will repair the product for free.
- 3. Repairs will not be free of charge in the following cases, even during the warranty period. (Or repair may not be possible.)
- 1 If you did not follow the instruction manual, and use the product correctly.(2) If the product broke or was damaged by unauthorized repairs or modifications.
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#### <For customers with au contracts>

#### au Support

App/Website ■My au app You can check usage charges, points, contract details, etc., and perform various procedures. \* If you are using povo, please check with the povo2.0 app/povo1.0 app.



■ au Support (web) There are various support information that will be useful when you are in trouble. URL http://kddi-l.jp/Gf9 (Japanese)



# O Message Consultation is easy anytime, anywhere via chatł Ał will respond quickly 24 hours a day, and advisors will respond in detail. URL http://kddi-i.jp/BzG

- 3 If you had the product repaired at a facility that is not an authorized repair facility as designated by the Company.
- (4) If the product breaks or is damaged because of an accident or your own negligence when you are using or handing the product. Alternatively, there are indications that the product was dropped, got wet, damp, or the

(5) If the product breaks or is damaged because of natural disasters, such as earthquakes, wind and flood damage, fire, damage from salt, or abnormal voltage. 4. Depending on how damaged the product is,

repair may not be possible.

- The Company assumes no responsibility for any damages or lost profits incurred as a result of the failure of the product's equipment. 6. The Company assumes no responsibility if an accident occurs in the event that you connect a device that is not designed to be used with the
- product. 7. The company does not offer on-site repairs. 8. This warranty is valid only in Japan.
  - \* This warranty guarantees free repair based on the period and conditions listed above. Therefore, customers' legal rights against the issuer of this warranty and other business are not restricted by this warranty.

#### Repair and Delivery Support with Cloud

To ensure long-term reliable use of au/UQ mobile tablet, we offer a monthly membership after-sales service program called "Repair and Delivery Support with Cloud". This is a service that extends coverage for all kinds of problems, including breakdown, theft, and loss. For details of monthly usage fee and services,

- refer to the au/UQ mobile website. · For customers with au contracts https://www.au.com/mobile/service/
- kosho-funshitsu-cloud/ (Japanese)
- For customers with UQ mobile contracts https://www.uqwimax.jp/mobile/plan/option/ repair-cloud/ (Japanese)
- Service contents are subject to change without notice.

#### SIM card

The SIM card is lent to you by contracted carrier. In case of loss or damage, the card will be replaced at your expense. When malfunction is suspected, or in case of theft or loss, contact the "Inquiries" in the end of this manual.

#### Export Administration

Regulations

The product and its accessories may be subject to the Japan Export Administration Regulations ("Foreign Exchange and Foreign Trade Law" and its related laws). In addition, U.S. Export Administration Regulations may apply to the product and its accessories. To export and reexport the product and its accessories, take the required measures on your responsibility and at your expenses. For details on the procedures, contact the Ministry of Economy, Trade and Industry or the U.S. Department of Commerce.

#### Intellectual Property Rights

#### **Trademarks**

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#### <For customers with UQ mobile contracts>

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# UQ mobile Support

🗊 🗔 App/Website ■ My UQ mobile (app) You can check the remaining amount of data, the billing amount, and the subscription status of various services.



■ UQ mobile Support (web)



Chat Consultation is easy anytime, anywhere via chat! AI will respond quickly 24 hours a day, and advisors will respond in detail. and advisors will respond in decam.
URL http://kddi-l.jp/j9z
(Japanese) pair and Delivery Support / Repair and Deliver pport with Cloud Service for Members

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Repair and Delivery Support	From au cell phones / UQ mobile
(7 days a week / Toll free)	/ general subscriber phones
Troubleshooting/replacement phone delivery service reception (Business hours 9:00 - 20:00)	0120-925-919



## キケン! 水ぬれ充電



Phone and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the  $(\mathcal{Q})$  logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.

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