

au

# Galaxy A32 5G

SCG08

## Quick Start Guide

### "オンラインマニュアル (Online Manual)" (Japanese)

For detailed descriptions on various functions, scan the QR code on the right side or use the "オンラインマニュアル (Online Manual)" (Japanese) on your product with the following operations.

On the home screen, flick up → [Galaxy] → [取扱説明書 (Online Manual)]

### Galaxy Live Expert

You can consult with us via free online chat, such as data migration from other OS or old terminals. Please access to the Live Expert page of the Galaxy official website with the QR code.

\*In case of non-reception hours or system maintenance, the displayed page will be redirected to the Galaxy official website.



## For inquiries, call: Customer Center

For general information (toll free)

Business hours 9:00 ~ 20:00 (7 days a week)

From au cell phones: 157 without area code ☎ 0077-7-111

From non-au cell phones/  
general subscriber phones:

In case above numbers are not available,  
call toll-free:

☎ 0120-977-033 (except Okinawa)

☎ 0120-977-699 (Okinawa)

For theft, loss, damage (toll free)

Business hours 24 hours (7 days a week)

From au cell phones: 113 without area code ☎ 0077-7-113

From non-au cell phones/  
general subscriber phones:

In case above numbers are not available,  
call toll-free:

☎ 0120-925-314

## Repair and Delivery Support Center

For theft, loss, damage (toll free)

Business hours 9:00 ~ 20:00 (7 days a week)

From au cell phones / non-au cell phones /  
general subscriber phones:

☎ 0120-925-919



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☎ 携帯電話の回収、リサイクルサービス  
提供センターのご案内

Cell phone and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the ♻️ logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.

March 2021, 1st Edition

Sold by: KDDI CORPORATION.

OKINAWA CELLULAR TELEPHONE COMPANY

Imported by: SAMSUNG ELECTRONICS (JAPAN) Co., Ltd.

Manufactured by: Samsung Electronics Co., Ltd.

## List of Packaged Items

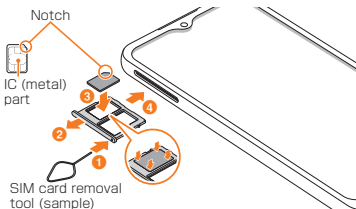
- Main unit
- SIM card removal tool (sample)
- Clear case (sample)
- クイックスタートガイド (Quick Start Guide) (Japanese)
- ご利用にあたっての注意事項 (Notes on Usage) (Japanese)



### memo

- Please use a specified charging equipment (sold separately).
- The battery is built into the product.
- Illustrations used in this manual are just images for explanations. They may be different from actual ones.

## Attaching au IC Card (SIM Card)



## Turning the Power On

- 1 Press and hold for over 2 seconds
- 2 Unlock the screen



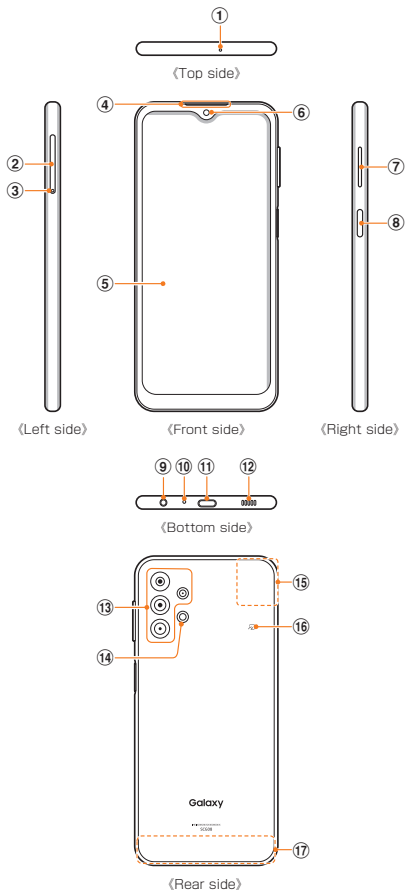
(Side key)/  
Fingerprint  
recognition  
sensor



### memo

- Press and hold (Side key)/Fingerprint recognition sensor and lower side of Volume key simultaneously for over 7 seconds, when the power cannot be turned off in the usual way or the screen freezes.

## Names of Parts



- ① Mouthpiece/Microphone (upper)<sup>\*1</sup>
- ② au IC card/microSD memory card tray
- ③ Tray eject hole
- ④ Receiver<sup>\*1</sup>
- ⑤ Display (Touch panel)
- ⑥ Front camera
- ⑦ Volume key
- ⑧ || (Side key)/Fingerprint recognition sensor
- ⑨ Headset connection terminal
- ⑩ Mouthpiece/Microphone (lower)<sup>\*1</sup>
- ⑪ USB Type-C™ connection terminal (external connection terminal)
- ⑫ Speaker<sup>\*1</sup>
- ⑬ Rear camera
- ⑭ Flash/Light
- ⑮ GPS/Wi-Fi®/Bluetooth®/5G antenna part<sup>\*2</sup>
- ⑯ ↻ mark
- ⑰ 4G antenna part<sup>\*2</sup>

- \*1 Be careful not to cover over with your fingers, etc., while relevant functions are being used. In addition, do not insert the SIM card removal tool (sample) into the product since this might cause damage.
- \*2 The antenna is built into the product. Covering around the antenna by hand may affect calling quality / communication quality.

- For the latest information, please refer to the latest "オンラインマニュアル (Online Manual)" (Japanese) or the "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese), available on the au website.  
<https://www.au.com/support/service/mobile/guide/manual/> (Japanese)
- For the latest information of the product, refer to the following website.  
<https://www.galaxymobile.jp/> (Japanese)
- The contents described in this manual may be different due to the version upgrade of the software of this product or the change / end of service. And the content of this manual is subject to change without notice.