Safety Guide

oppo

This Safety Guide (hereinafter referred to as “this document”) contains safety information about the product. Please read this document carefully before using the product.

Introduction

The contents of this document may be changed without prior notice in the future. The included items and installed applications of this product may vary depending on the sales region.

Safety Precautions

Before using this product, please read this “Safety Guide” carefully and use it correctly. Failure to follow these safety precautions may cause danger or be punishable by law.

Follow traffic rules.
Do not use the product while driving a car, motorcycle, or bicycle, or while walking.
Use while driving a car, motorcycle, or bicycle is prohibited by law.

Do not use the product at gas stations.
Do not charge the product inside gas stations or similar facilities. When using this product inside a gas station or similar place, be careful not to drop it, and especially do not use it while refueling. Ignition of flammable gas may cause explosion or fire.

When bringing the device onto an aircraft, turn off the power or set it to airplane mode.
As radio signals from mobile phones may interfere with aircraft equipment, follow the airline’s instructions. Performing prohibited acts on board may be subject to penalties under the law.

Follow the instructions of medical institutions in hospitals.
Turn off the power of this product in places where use is prohibited. If you have set the function that turns on the power automatically, please disable it.
Radio waves may cause adverse effects on electronic equipment or medical devices.

Use and store the product in an appropriate place.
Do not use or store the product in humid, dusty, or high-temperature environments.

Be careful when connecting with other equipment.
When connecting with other devices, read this document carefully and connect properly.

Precautions for Use

- Do not weld the battery terminals. It may cause fire, burns, injury, or electric shock.
- Do not apply pressure to or break this product. Especially when carrying it in a pocket, avoid bumping or pinching it with other objects. Damage to the built-in battery may result in fire, burns, or injury.
- If the product is damaged and the built-in battery leaks or emits an unusual odor, stop using it immediately and keep it away from fire. Leaked liquid may ignite, leading to fire or explosion.
- If any abnormality such as high temperature, discoloration, deformation, swelling, or leakage is observed during use, discontinue use immediately. To prevent fire or explosion, keep it away from fire or high-temperature environments.

- If any substance from inside the built-in battery leaks out, do not let it come into contact with your skin, eyes, or clothing. It may cause injury to the eyes or skin. If the substance gets into your eyes or mouth, or adheres to your skin or clothing, rinse immediately with clean water. If it enters the eyes or mouth, seek medical attention immediately after rinsing.
- Do not disassemble or modify the built-in battery. Doing so may cause fire, burns, injury, or electric shock.
- Do not use this product near open flames, heaters, or other high-temperature locations. Doing so may cause leakage, overheating, explosion, or fire.
- Do not expose the product to water or other liquids. Do not use it in humid places such as bathrooms, or with wet hands. Doing so may cause short-circuits or corrosion leading to malfunction.
- Do not place this product in high-temperature locations such as under direct sunlight or inside enclosed heated spaces (e.g., under a kotatsu). The built-in battery may deteriorate, overheat, emit smoke, or corrode.
- Do not connect the device to a high-voltage power source. A short circuit may cause fire, burns, or injury.
- The built-in battery is a consumable component. If charging does not restore normal usage time, the battery has reached the end of its service life—stop using the product.
- Do not dispose of this product as household waste. Please follow local regulations for disposal or recycling. Contact your local municipality for details.
- Do not attempt to remove the built-in battery. Doing so may cause fire, burns, or injury.

⚠ Warning: To protect the battery and prevent performance degradation, do not charge this product continuously for more than 12 hours.

The built-in battery specifications are as follows:

Label	Type
Li-ion 00	Lithium-ion polymer battery

- Do not turn on the flashlight close to anyone's eyes. Keep it especially far away from infants. It may cause visual impairment or temporary blindness leading to injury.

When using earphones or a headset for games, videos, or music playback, keep the volume at a moderate level. Even while in standby mode, incoming calls or alarms may sound unexpectedly. Listening to loud sounds for extended periods may cause hearing impairment, and excessive volume can make surrounding sounds harder to hear, leading to accidents.

- Do not use, store, or leave the device in high-temperature or heat-retaining environments (near fire, heaters, under blankets, in direct sunlight, or inside vehicles under the sun). Doing so may cause fire, burns, injury, or electric shock.
- The device may become warm during prolonged use or charging. Avoid keeping it in pockets or touching it continuously while sleeping. Continuous use for apps, calls, data transfer, or video playback may cause the product, internal battery, or adapter to heat up. Extended contact with high-temperature surfaces may cause redness, itching, rashes, or low-temperature burns depending on your skin condition or sensitivity.

Precautions for Using the Charger

- Using products whose manufacturer, seller, or specifications are unclear may cause internal battery leakage, overheating, or fire. We assume no responsibility for any accidents or issues resulting from such use.

- Use only with the specified power source and voltage. When charging overseas, use a charger approved for overseas use. Using incorrect power or voltage may cause fire, burns, or electric shock.
- Do not use the charger if the plug is damaged or the outlet is loose, as this may cause fire, electric shock, or malfunction.
- Do not use a shorted charger. It may cause fire, burns, or electric shock.
- If the charger cannot be attached or connected properly, do not force the connection.
- Wipe off any dust adhering to the power plug. Using it while dusty may cause fire, burns, or electric shock.
- When using the charger, ensure that conductive objects (such as metal or pencil lead) do not touch the plug when inserting it into an outlet, as this may cause electric shock, short-circuit, or fire.
- Connect the charger directly to the outlet. Using an extension connection may cause fire.
- Insert the charger plug firmly into the outlet. Incomplete insertion may cause fire, burns, or electric shock.
- When not in use for a long time, unplug the charger by holding the charger body. Leaving it plugged in may cause fire, burns, injury, or electric shock.
- Do not pull or strike the charger while it is connected to the outlet. This may cause injury or damage.
- Avoid charging in the following environments:
  — In direct sunlight
  — In places with high humidity, excessive dust, or strong vibrations
  — Near televisions, radios, or other electrical devices
- Do not disassemble or modify the charger. Doing so may cause fire, burns, injury, or electric shock.
- Do not touch the charger cord, USB cable, charging terminal, or power plug with wet hands, as this may cause fire, burns, or electric shock.
- Do not place heavy objects on or pull the charger cord with excessive force. Doing so may cause fire, burns, or electric shock.
- If the charging terminal is bent or deformed, stop using it immediately. Do not attempt to restore its shape, as a short-circuit may cause fire, burns, injury, or electric shock.
- If water or other liquid (such as drinks, sweat, seawater, or pet urine) adheres to the charger, unplug it immediately. Residue or moisture may cause a short-circuit, resulting in fire, burns, or electric shock.
- When unplugging, pull out the plug by holding the charger body, not by pulling the cord. Pulling the cord may damage it, causing fire, burns, or electric shock.
- When cleaning the charger, unplug it from the outlet first. Failure to do so may cause fire, burns, or electric shock.

For Safe Driving

- Using this product while driving is dangerous. Please comply with the laws and regulations of the country or region where you use it.
  Use the product only after stopping your vehicle in a safe location.
- Do not store this product or its accessories in the same place as liquids or flammable gases. Also, do not place the product on top of the area where an airbag is stored, as it may obstruct airbag deployment when activated.
- Electromagnetic waves, surrounding environments, or magnetic objects may affect the accuracy of the compass.
  Use the compass feature for reference only.
- If you do not wish to disclose your location, do not use applications that

record or share location information.

- When searching for locations, buildings, routes, or distances, do not rely solely on the map function of this product; use it as a reference only. Maps, routes, and location information are provided by the service provider and are subject to change. In certain areas, these functions may not be supported, and the map or compass information may be inaccurate, incomplete, or unavailable.

About the Operating Environment

- Turn off the power of this product when you are in locations where mobile phone use is prohibited, or where interference or danger may occur.
- This product may interfere with the normal operation of electronic or medical equipment. When using it in such places, please comply with applicable regulations. To prevent the device from turning on automatically, check the power on/off settings in advance.
- Radio wave interference may cause malfunction or other issues in nearby electronic devices.
- In rare cases, using this product in certain vehicles may affect the vehicle's electronic systems.
  In such cases, for your safety, do not use this product.
- When connecting this product or its accessories to other equipment, read the instruction manual of the device carefully and ensure you fully understand the safety information before use.
- Do not connect this product to incompatible devices.
- Turn off the power and do not charge this product in locations where there is a risk of ignition. Sparks in such environments may cause explosion or fire. Such locations include gas stations, ship holds, chemical plants, vehicles using gas fuel, areas containing airborne chemicals, and locations where vehicles are required to stop.
- Do not charge, use, or leave this product in places where temperatures become high (such as near open flames, heaters, under direct sunlight, or inside vehicles under the blazing sun). Likewise, avoid charging, storing, using, or carrying it in warm or enclosed areas (such as inside a kotatsu, electric blanket, or a pocket containing a hand warmer). These conditions may cause deformation or malfunction of the device, leakage, overheating, ignition, or rupture of the built-in battery. In some cases, parts of the casing may become hot and cause burns.
- Using this product while walking is dangerous. Please refrain from using your smartphone while walking.

About Recycling

- The lithium-ion battery used in this product is a valuable resource that can be recycled. Please do not dispose of your mobile phone, battery, or charger as household waste. Instead, take them to a store displaying the Mobile Recycling Network mark.
- When disposing of this product, please follow the rules and regulations set by your local municipality. As the regulations differ by region, check with the authorities in your area for details.

About Emergency Calls

- This product supports emergency call location notification. When dialing emergency numbers such as 110 (Police), 119 (Fire Department), or 118 (Japan Coast Guard), your location information is automatically transmitted to the respective emergency service organization (hereinafter referred to as the "Emergency Call Receiving Agency"). Depending on

your location and radio signal conditions, the agency may not always be able to identify your exact position.

- Within Japan, you cannot place emergency calls (110, 119, or 118) if no valid SIM card is inserted, if the device is PIN-locked, or if it is displaying the PIN unlock input screen.
- When making an emergency call (110, 119, or 118) from this product, inform the operator that you are calling from a mobile phone. Also provide your phone number and exact current location, as the emergency call agency may call you back for confirmation.
- When making an emergency call, do not move around to avoid disconnection. After completing the call, do not turn off the power immediately; keep the device on and capable of receiving calls for about 10 minutes.
- Depending on the region from which the call is made, the call may not connect to the local fire department or police station with jurisdiction.
- On certain networks, emergency call services may not be available.

About Intellectual Property Rights

OPPO is a registered trademark of Guangdong OPPO Mobile Telecommunications Corp., Ltd. © 2010 OPPO. All rights reserved.

Export Control Regulations

This product may be subject to Japanese export control regulations under the Foreign Exchange and Foreign Trade Act and related laws and ordinances.It may also fall under the jurisdiction of the U.S. Export Administration Regulations (EAR).When exporting or re-exporting this product, please complete all necessary procedures at your own responsibility and expense.For detailed information on the required procedures, please contact the Ministry of Economy, Trade and Industry (METI) in Japan or the U.S. Department of Commerce.

Disclaimer

- OPPO continuously develops and improves its products and reserves the right to make changes or enhancements to any product described in this document without prior notice.All information contained herein is provided "as is."Except where required by applicable law, OPPO makes no express or implied warranties regarding the accuracy, reliability, or content of this document.
- To the maximum extent permitted by applicable law, OPPO and its licensors shall not be liable for any loss of data or revenue, or for any special, incidental, consequential, or indirect damages, regardless of the cause.

Handling Precautions

- Please be careful not to bring this product close to magnetic devices such as magnetic cards, speakers, or televisions, as doing so may cause malfunction. Strong magnetic fields may lead to operational failure.
- Do not place magnetic cards such as cash cards, credit cards, or prepaid cards near this product. The recorded data on the cards may be erased.
- Since the speakers and receivers in this product contain magnetic components, make sure that no metallic fragments (such as cutter blades or staples) are attached. Such attachments may cause injury.
- Do not intentionally apply strong pressure or impact, such as pressing or striking, on the display, back cover, or camera lens. This may cause scratches or breakage.

- Do not hit or scratch the display, back cover, or camera lens with sharp objects. Also, do not place heavy items on them as this may cause damage.
- If the display is broken and internal substances leak out, do not let them come into contact with your face, hands, skin, or clothing. This may cause injury to the eyes or skin. If the substance gets into your eyes or mouth, or onto your skin or clothing, rinse immediately with clean water. If it gets into your eyes or mouth, consult a physician immediately after rinsing.
- Do not disassemble or modify the product. Doing so may cause fire, burns, injury, or electric shock.
- Do not place or put this product inside or near heating appliances such as microwave ovens, induction cookers, or pressure cookers. Doing so may result in fire, burns, injury, or electric shock.
- When entering areas where flammable gases or dust may be present, always turn off this product in advance and stop charging if charging is in progress. Ignition of flammable gases may cause explosion or fire.
- Do not use or store the product in humid, dusty, or high-temperature environments. Doing so may cause fire, burns, or electric shock.
- Keep the product out of reach of infants and small children. Pay special attention to where you store small parts such as the SIM card tray or the SIM ejector pin (supplied accessory). Accidental ingestion, injury, or electric shock may result.
- If you notice any abnormal conditions such as unusual smell, sound, smoke, heat, discoloration, or deformation while using, charging, or storing the product, ensure safety and perform the following actions.

1. Unplug the power plug from the outlet or accessory socket.
2. Turn off the power of this product.

Failure to perform the above steps may cause fire, burns, injury, or electric shock.

- When using the speaker for calls or when loud ringtones are sounding, such as during standby, always keep the product away from your ears.
- If you experience any skin abnormalities while using this product, stop using it immediately and consult a physician. Depending on your constitution or physical condition, itching, rash, or eczema may occur.
- When removing the SIM card, be careful not to injure your fingers or other parts of your body, and pay attention to the tip of the SIM ejector pin. Touching the tip may cause injury.
- The tip of the SIM ejector pin is sharp. Do not point or use it toward yourself or others.

It may cause injury or blindness if it comes into contact with you or another person.

- Keep the SIM ejector pin out of reach of infants and small children. Accidental ingestion may cause choking or injury.
- When functions that use communication, such as Bluetooth or Wi-Fi, are turned on, battery consumption increases. It is recommended to turn these functions off when not in use.
- Increasing screen brightness will raise battery consumption. Lowering the screen brightness in display settings can help reduce battery usage.

Care and Maintenance

- This product is a precision device. Handle it with great care.
  Clean the product with a soft, dry cloth (such as a lens cloth). Rubbing strongly with a dry cloth may scratch the display, back cover, or camera lens. Leaving water droplets or dirt on these surfaces may cause stains. Do not use alcohol, thinner, benzine, detergents, or glass cleaners, as they may remove printed markings or cause malfunction.

- To prevent short circuits at connectors such as the USB Type-C port, ensure that no body parts (such as fingers) or conductive objects (such as metal fragments or pencil leads) touch the terminals or enter the device. This may cause malfunction.
- Do not place the device on unstable surfaces, such as wobbly tables or inclined areas. Pay special attention while charging or when the vibrator function is enabled. The device may fall and become damaged.
- Even for products with waterproof performance, if the interior becomes wet or moisture enters, turn off the power immediately and contact the service center listed in this manual. Depending on the condition of the device, repair may not be possible.
- To maintain waterproof performance, it is recommended to replace related components every two years, regardless of whether any abnormality is detected. Replacement will be handled as a paid service after the device is received.
- Do not use liquid-type coating agents. They may cause malfunction or damage.
- Do not apply paint or coating to the product. It may cause malfunction or damage.
- Periodically clean connectors such as the USB Type-C port with a dry cotton swab. Dirt may cause poor contact. Do not apply excessive force during cleaning, as this may deform the connectors.
- Do not remove the SIM card while data is being transmitted or saved. Doing so may cause data corruption or malfunction.
- ⚠ Warning: Do not look at a flashing screen for an extended period. It may cause convulsions or loss of consciousness.
- If the display, back cover, or camera lens of this product becomes damaged, stop using it immediately. Do not touch or attempt to remove the broken parts. Contact the service center listed in this manual.

Personal Information and Data Security

Using certain features or third-party applications on this product may result in leakage of personal information, loss of data, or unauthorized access by third parties. We recommend taking appropriate measures to protect your personal and confidential information.

- Keep this product in a secure location to prevent unauthorized use.
- We recommend setting a screen lock using a password or biometric authentication on this product.
- Regularly back up personal information stored on your SIM card or device storage. When switching to another mobile phone, be sure to transfer or delete personal information from this product.
- If you receive messages or emails from unknown sources, they may contain viruses. Delete them without opening.
- When browsing the Internet with this product, avoid accessing websites that may pose security risks or attempt to steal personal information.
- Set passwords for Wi-Fi tethering and Bluetooth connections to prevent unauthorized access.
  Turn these functions off when not in use.
- This product provides regular software updates to enhance security. To keep your device safe, always use the latest software version. It is also recommended to perform virus scans periodically.
- Always download third-party applications only from official sources. Perform a virus scan when downloading applications.
- Some applications may request access to your location data, which may be shared with the app developer. In such cases, this product may

transmit detected information and diagnostic data to third-party application providers. These third-party vendors may use the information to improve their products and services.

When Requesting Repairs

Please contact the Repair and Loss Support Center regarding repair services.

During the Warranty Period	Repairs will be performed free of charge or for a fee, as determined in accordance with our warranty repair policy.
Outside the Warranty Period	If the product can be restored through repair, paid repair service will be offered at the customer's request.

※ The warranty period is one year from the date of your original purchase of this product.

◎ Data stored in memory may be lost during repair. Please make a backup in advance. OPPO assumes no responsibility for any loss of data, changes to data, or consequential damages arising from such loss.

◎ Reused components that meet our quality standards may be used for repairs.

◎ Parts replaced during after-sales service will be collected and recycled by our company and will not be returned to the customer.

◎ Products that have been modified, altered, or analyzed (including software modification, rooting, reverse engineering, decompiling, or disassembly), or those repaired by any party other than OPPO or an authorized service center, may be excluded from warranty coverage or refused repair service.

◎ The built-in battery and attached protective film are consumable items and are not covered by the warranty.

◎ Accessories other than the main unit of this product are not covered under the free repair warranty.

About Replacement Performance Parts

We retain replacement performance parts for the main unit of this product for four years after production has ended. Replacement performance parts refer to the components necessary to maintain the functionality of the product.

Free Repair Policy

1. When requesting repair service, please provide the product serial number (IMEI). The IMEI number can be found on the label attached to the product body or on the outer packaging.
2. If the device fails during normal use within the warranty period, following the instructions in the user manual, it will be repaired free of charge.
3. Even within the warranty period, repair will be charged (or may not be possible) in the following cases:
   ① When the product was not used in accordance with the user manual.
   ② When malfunction or damage results from unauthorized repair or modification.
   ③ When repaired at a non-authorized service center.
   ④ When malfunction or damage is caused by mishandling or accident, or when there are signs of dropping, water exposure, or moisture.
   ⑤ When malfunction or damage is caused by natural disasters such as earthquakes or floods, or by fire, salt damage, or abnormal voltage.
4. Depending on the extent of damage, repair may not be accepted.

5. We shall not be liable for any damage or loss of profit resulting from product malfunction.
6. We are not responsible for any accidents arising from use of this product when connected to non-designated equipment.
7. On-site repair service is not available.
8. This warranty is valid only within Japan.

※ This warranty promises free repair service under the conditions and period specified above.
It does not limit any legal rights the customer may have against the guarantor or any other business operator.

About the SIM Card

The SIM card is lent to you by au / UQ mobile. Please note that in the event of loss or damage, the SIM card will be replaced for a fee. Please note that in the event of loss or damage, the SIM card will be replaced for a fee.

< For Customers with au Contracts >

au Support

App and Website

■ My au App

An app that allows you to easily check your monthly charges, data usage, contract information, points, and more.
You can also smoothly perform various procedures and inquiries.

My au

Here is the download link

URL

http://kddi-l.jp/mFH

■ au Support (Web)

Provides helpful support information when you're having trouble.

URL

http://kddi-l.jp/JyO

Chat Support

Consult anytime, anywhere via chat. AI provides quick 24-hour responses, and live communicators are available to offer detailed assistance.

URL

http://kddi-l.jp/QJo

<For Customers with UQ mobile Contracts>

UQ mobile Support

App and Website

■ My UQ mobile App

An app that allows you to easily check your monthly charges, data usage, contract information, points, and more. You can also smoothly perform various procedures and inquiries.

My UQ mobile

Here is the download link

URL

http://kddi-l.jp/FJ7

■ UQ mobile Support (Web)

Provides helpful support information when you're having trouble.

URL

http://kddi-l.jp/DHC

Chat Support

Consult anytime, anywhere via chat. AI provides quick 24-hour responses, and live communicators are available to offer detailed assistance.

URL

http://kddi-l.jp/NZJ

If Your Device Malfunctions...

Fault and Loss Support Center (Open year-round / Toll-free)

Reception hours: 9:00-20:00

0120-925-919

Importer: Oga Japan Co., Ltd.
Manufacturer: Guangdong OPPO Mobile Telecommunications Corp., Ltd.

Copyright © Guangdong OPPO Mobile Telecommunications Corp., Ltd. 2025. All rights reserved.