

Speed USB STICK U03 Notes on usage

• As an instruction manual of the product, refer to the "Quick start guide", "Notes on usage" (this manual), or "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) available on the au homepage. In this manual, "Instruction Manual" includes "Quick start guide", "Notes on usage" (this manual), and "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese).

• In this manual, "Speed USB STICK U03" is referred to as "the product".

• All amounts of money are tax-excluded unless otherwise provided in this manual.

Safety Precautions (Observe Strictly)

■ Before using the product, thoroughly read these safety precautions for proper use. After reading, store the precautions in a safe place.

■ These "Safety Precautions" describe instructions that should be observed to prevent bodily injury to the customer and others as well as damage to property using the product.

■ This symbol indicates that bodily injury or damage to property may directly and immediately result from improper use.

 DANGER	This symbol indicates the potential and imminent danger of death or serious injury ¹ to a person from improper use.
 WARNING	This symbol indicates the possibility of death or serious injury ¹ to a person from improper use.
 CAUTION	This symbol indicates the possibility of minor injury ² to a person or physical damage ³ from improper use.

¹ Serious injury: This refers to loss of sight, injury, burns (high- and low-temperature), electric shock, broken bones, injuries with residual aftereffects from poisoning, etc., and injuries requiring hospital admission for treatment or long-term hospital attendance as an outpatient.

² Minor injury: This refers to injuries, burns (high- and low-temperature), electric shock, etc. that do not require hospital admission for treatment or long-term hospital attendance as an outpatient.

³ Physical damage: This refers to extended damage to buildings, furniture, livestock, or pets.

■ Explanation of graphic symbols used in this manual

	Indicates an action that is not allowed.		Indicates that handling with wet hands is not allowed.
	Indicates that disassembly is not allowed.		Indicates an action that must be done.
	Indicates that use in a place where the product is likely to get wet or allowing the product to get wet is not allowed.		Indicates that the power plug must be disconnected from the power outlet.

■ Precautions common to the main unit, au Nano IC Card (LTE), peripheral devices

DANGER

 **Do not use, store or leave the equipment in locations subject to high temperatures or accumulation of heat (e.g. by the fire, near a heater, under a kotatsu or bedding, in direct sunlight, in a car in the hot sun).**
Doing so might cause fire, burns, injury, electric shock, etc.

 **Do not put the equipment in or near microwave ovens, cooking appliances such as IH cooking heaters, or high pressure containers such as pressure cookers.**
Doing so might cause fire, burns, injury, electric shock, etc.

 **Do not splash sand, soil or mud, or do not directly place the equipment on them. Also, do not touch the equipment with hands with sand etc. adhered.**
Doing so might cause fire, burns, injury, electric shock, etc.

 **Do not disassemble or modify the equipment.**
Doing so might cause fire, burns, injury, electric shock, etc.

 **Do not let the equipment get wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.).**
Doing so might cause fire, burns, injury, electric shock, etc.

 **Do not allow liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) to get inside the connection terminal.**
Doing so might cause fire, burns, injury, electric shock, etc.

 **Use only optional accessories specified by au.**
Failure to do so might cause fire, burns, injury, electric shock, etc.

WARNING

 **Do not subject the equipment to strong force, impacts, or vibration such as letting it fall, stepping on it or throwing it.**
Doing so might cause fire, burns, injury, electric shock, etc.

 **Do not allow conductive materials (such as metal objects and pencil lead) to come into the connection terminal, or dust to get inside it.**
Doing so might cause fire, burns, injury, electric shock, etc.

 **Do not cover or wrap the equipment with a cloth or bedding in use.**
Doing so might cause fire, burns, etc.

 **Remove the product from a PC and power off the PC before you step into a place where flammable gas can leak, such as gas stations, or a place where dust is generated.**
Using the product in a place where flammable gas leaks might cause explosion, fire, etc.

 **If you notice anything unusual about the equipment such as an unusual odor, abnormal noise, smoke generation, overheating, discoloration or deformation during operation or storage, perform the following measures.**

- Remove the product or cable from a PC.
- Power off a PC.

Failure to do instructions above might cause fire, burns, injury, electric shock, etc.

CAUTION

 **Do not use damaged equipment.**
Doing so might cause fire, burns, injury, etc.

 **Do not place the product on an unstable or inclined platform.**
Doing so might cause the device to fall etc. and cause injury.

 **Do not use or keep in a place that is very humid, dusty, or subject to high temperature.**
Doing so might cause fire, burns, electric shock, etc.

 **When a child uses the product, his/her guardian should give proper instructions and do not allow him/her to use the product in the wrong way.**
Failure to do so might cause injury.

 **Keep the equipment out of the reach of babies and infants.**
Failure to do so might cause accidental ingestion, injury, electric shock, etc.

 **Be careful when using the product continuously for a long time because temperature of the product might rise. Also, be careful not to touch it unintentionally for a long time when you fall asleep etc.**
The temperature of the product might rise while using for a long time. If you are directly in contact with warmed part for a long time, it might cause a redness of skin, itch, rash, low-temperature burn etc. depending on your physical condition.

■ Main unit

WARNING

 **Do not allow liquids such as water, metal pieces, burnable items, and other foreign objects to get inside the Nano IC Card slot.**
Do not insert au Nano IC Card (LTE) card into wrong slot, or insert it in wrong orientation.
Doing so might cause fire, burns, injury, electric shock, etc.

 **Power off a PC if it is connected to the product or remove the product from the PC before boarding an airplane.**
Use of mobile devices on board is restricted. Follow the instructions of each airline.
Failure to do so might adversely affect on-board electronic equipment.
Prohibited acts related to mobile device usage on an airplane might be punished by law.

 **Follow the instructions of each medical facility for the use of mobile devices on their premises.**
Power off a PC if it is connected to the product or remove the product from the PC in a place where the use is prohibited.
Failure to do so might affect electronic devices or electronic medical equipment.

 **If you are wearing any electronic medical equipment, check with the relevant medical electronic equipment manufacturer or vendor whether the operation might be affected by radio waves.**
The radio waves from the product might affect electronic medical equipment etc.

 **Remove the product from a PC etc. near electronic devices or equipment operating on high precision control or weak signals.**
Failure to do so might interfere with the operation of electronic devices or equipment.
*Examples for electronic devices or equipment that you should be careful of:
Hearing aids, implantable cardiac pacemaker, implantable cardioverter defibrillator, other electronic medical equipment, and other automatically controlled devices or equipment. If you use an implantable cardiac pacemaker, implantable cardioverter defibrillator, or other electronic medical equipment, check with the medical electronic equipment manufacturer or vendor whether the operation can be affected by radio waves.

CAUTION

 **Do not apply force more than necessary when removing the front cover.**
The front cover might be damaged and cause injury.

 **Do not attach the front cover on your fingers.**
Doing so might cause injury etc.

 **Do not use the product with the front cover removed.**
Doing so might cause burns, injury, electric shock, etc.

 **To use the product in car, check with automobile manufacturer or dealer to determine how the car device is affected by radio waves before using.**
In rare cases, using the product in some vehicle models can cause the vehicle's electronic equipment to malfunction. In that case, stop using the product immediately.

 **If abnormalities on skin are developed by using the product, immediately stop using and take medical treatment. The use of the product might cause itching, rashes, eczema, or other symptoms depending on the user's physical condition.**
For material of each part, see "Material list".

 **When opening or closing the product, take care to not catch your body part such as a finger in it.**
Failure to do so might cause injury.

■ USB extension cable (sample)·USB conversion cable (sample)

WARNING

 **Do not use the cable if the cord gets damaged.**
Doing so might cause fire, burns, electric shock, etc.

 **Do not use the cable in a very humid place such as bathroom.**
Doing so might cause fire, burns, electric shock, etc.

 **Do not touch the cable if you hear thunder.**
Doing so might cause electric shock etc.

 **Do not short-circuit the terminal while it is connected to a PC. Do not touch the terminal with your hands, fingers, or any part of your body.**
Doing so might cause fire, burns, electric shock, etc.

 **Do not place heavy objects on the cable cord or do not apply unreasonable force to the cord such as pulling.**
Doing so might cause fire, burns, electric shock, etc.

 **When you connect or remove the cable to or from a PC, do not contact metal object such as a metal straps to it.**
Doing so might cause fire, burns, electric shock, etc.

 **Do not apply excessive force to the connection part with the cable connected to a PC.**
Doing so might cause fire, burns, injury, electric shock, etc.

 **Do not touch the cable or the terminal with wet hands.**
Doing so might cause fire, burns, electric shock, etc.

 **Clean dust from the terminal.**
Using the product with dust adhered to the terminal might cause fire, burns or electric shock.

 **When you connect the cable to the product or a PC, insert it firmly.**
Insecure inserting might cause fire, burns, electric shock, etc.

 **When you disconnect the cable from the product or a PC, do not apply excessive force to it such as pulling the cord. Instead, grasp the connector and then remove it.**
Pulling the cord of the cable might damage the cord and cause fire, burns, electric shock, etc.

 **When removing/inserting the cable, do not apply excessive force such as pulling the cord etc., instead, straight remove from/insert to the terminal for the connection.**
Incorrect removing/inserting might cause fire, burns, injury, electric shock, etc.

 **If the connection terminal is deformed such as being bent etc., stop using immediately. Do not use it with the deformation restored.**
Doing so might cause fire, burns, injury, etc. due to short-circuit of the connection terminal.

 **When you do not use the cable, disconnect it from a PC.**
Keeping the cable connected might cause fire, burns, electric shock, etc.

 **Immediately disconnect the cable from a PC if liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) come in.**
Doing so might cause fire, burns, electric shock, etc.

 **For cleaning, disconnect the cable from a PC.**
Failure to do so might cause fire, burns, electric shock, etc.

CAUTION

 **Do not touch the cable for a long time when it is connected to the product or a PC.**
Doing so might cause burns etc.

■ au Nano IC Card (LTE)

CAUTION

 **Be careful of the cut surface not to hurt your body parts such as fingers when handling the au Nano IC Card (LTE) card.**
Failure to do so might cause injury.

■ Using near medical equipment or in healthcare facilities

WARNING

 **If you have electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator, carry or use the product 15 cm or more away from the implant at all times.**

The radio waves from the product might have harmful effects on the operation of electronic medical equipment.

 **If you need to use electronic medical equipment other than implantable cardiac pacemakers or implantable cardioverter-defibrillators outside medical facilities such as treating at home, consult the relevant electronic medical equipment manufacturer for effects on the equipment by radio waves.**

The radio waves from the product might have harmful effects on the operation of electronic medical equipment.

 **If there is any chance that the distance between the product and a person closest to you may get shorter than 15 cm such as when you cannot freely move around, avoid use of the product.**

A person in close proximity may be equipped with electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator. The radio waves from the product might have harmful effects on the operation of electronic medical equipment.

 **Follow the instructions given by the respective medical facility regarding the use of the product on their premises.**
Failure to do so might have effects on the operation of electronic medical equipment.

■ Material list

	Part	Material <Surface treatment>
Main unit	Exterior case (back side)	PC <UV + coating>
	Exterior case (lateral side)	PC + glass fiber <UV + coating>
	Exterior case (metal part)	Beryllium copper <Gold plating>
	Front cover	PC <highlight UV + coating>
	USB connector	Stainless steel
	USB connector exterior case	PC <UV + coating>
USB extension cable (sample)	USB connector	Iron <Nickel plating>
	Main unit (cover)	TPE
USB conversion cable (sample)	USB connector	Stainless steel <Nickel plating>
	Main unit (cover)	TPE

Handling precautions

These precautions are provided to prevent the product from damage and ensure that performance can be fully demonstrated. Thoroughly read these precautions to ensure correct use.

■ Precautions common to the main unit, au Nano IC Card (LTE), peripheral devices

● Do not apply excessive force to the product during use. Be sure not to put the product into a tightly packed bag or place a heavy object on the product in a bag. Sitting on the product in your pocket might damage the internal circuit board and might cause a malfunction.
If the product is connected to a PC, the connector might be damaged and might cause a malfunction. Such damage and malfunction are not covered by the warranty, even if there is no external damage.

● Do not use the product in extremely hot, cold or humid places. (Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 85%)

● Do not use in places subject to lots of dust or vibration. Doing so might cause a malfunction.

● Clean the connection terminal with dry cotton swabs, etc. every now and then. Soiled terminals might cause poor connection. Do not deform the connection terminal by applying excessive force when cleaning.

● Clean the product with a soft dry cloth (such as used for cleaning eyeglasses). Wiping the product using alcohol, thinner, benzene, detergent, glass cleaner, etc. might erase the printing on the outer and might cause a malfunction.

● Use as far away as possible from land-line phones, TVs and radios. Use nearby might affect them.

● The product might become warm while communicating, etc. depending on the situation, but this is not abnormal.

● Do not place near corrosive chemicals or in places where corrosive gas is generated. Doing so might cause a malfunction.

● Do not use outside when you can hear thunder. Doing so might risk lightning strikes and electric shock.

● Be sure to use only specified peripheral devices. Use of other peripheral devices might cause a malfunction.

● Do not put the product in a cooking apparatus such as microwave oven or a pressure vessel. Doing so might cause a malfunction.

● The customer is not allowed to disassemble, modify or repair the product. Doing so might cause a malfunction. Modification of the product is in violation of the Radio Law and Telecommunications Business Act.

● Do not allow a part of your body such as fingers or conductive foreign objects (metal fragments, pencil leads, etc.) to come into contact with or get inside of the connection terminal to avoid short-circuit. Doing so might cause a malfunction.

● Do not splash liquid such as water on the product. Also, never use in humid places such as bath areas, or use with wet hands. Doing so might cause a malfunction due to short-circuit or corrosion of electronic circuits.

● Malfunctions caused by wetting with water or humidity are not covered by the warranty and charges will be incurred for repairs.

● Do not use the product while driving a car or motorbike, riding a bicycle, or walking. Use of a mobile device while driving a car or motorbike is prohibited by law. Use of the product while riding a bicycle might be punishable by some regulations.

● Using the product in a bag or while it is covered with bedding might cause a malfunction.

● When connecting the product with a PC etc., remove/insert the connector straight from/to the connection terminal. Removing/inserting with incorrect orientation might cause a malfunction.

● Do not use, store, or leave the product in a place subject to direct sunlight (e.g. in a car) or where it is high temperature or extremely low temperature, or in humid or dusty places. Doing so might cause a malfunction.

● Do not place the product on an unstable or inclined platform. Dropping the product might cause a malfunction.

■ Main unit

- Do not subject to intentionally strong impact such as pressing or tapping forcibly. Doing so might cause scratching or damage.

- Never use modified the product. Use of a modified device violates the Radio Law and Telecommunications Business Act. The product obtains a technical standards conformity certification of specified wireless equipment based on the Radio Law and a technical standards conformity approval based on the Telecommunications Business Act, and as a proof, "Technical Conformity Mark ㊞" is displayed on the nameplate of the product main unit. If the screws of the product are removed and modifications are made to the internal components, the certification of conformity with technical regulations will become invalid. Never use the product without the valid certification. Doing so violates the Radio Law and Telecommunications Business Act.

- "Technical Conformity Mark ㊞" displayed in the sticker with IMEI printed located under the front cover is a certification that the product and communication module conforms to the Radio Law and the Telecommunications Business Act. Do not remove it.

- Take care not to place magnetized items such as magnetic cards, speakers and TV sets near the product, as it might cause a malfunction. Putting a strong magnetism close to the product might cause false operation.

- Do not bring magnetized cards such as cash cards, credit cards and pre-paid cards closer to the product. Doing so might cause loss of the recorded data.

- When suddenly brought into a warm place from a cold place, or when in a humid location, or when used where temperature suddenly changes (e.g. near the air discharge port of an air conditioner), water droplets (i.e. condensation) sometimes are formed inside the product. Note that when used under such conditions, the humidity might cause corrosion or a malfunction.

- Use the product with the front cover closed. If you use with the front cover open, dust or water might get inside causing a malfunction.

- Do not put a foreign object such as liquid or a metal object in the au Nano IC Card (LTE) slot. Doing so might cause a malfunction.

- Do not give strong impact on the product such as dropping, throwing, stomping. Doing so might cause a malfunction.

- Do not place the product directly on a sandy beach, etc. Sand etc. might get inside the product causing a malfunction.

■ USB extension cable (sample)・USB conversion cable (sample)

- Do not bend a part where the plug of cable and the product or a PC are connected forcibly. Or, do not place heavy objects on the cable cord or do not apply excessive force to the cord such as pulling. Doing so might cause a malfunction.

- Grasp the plug of cable when disconnecting from the product or a PC. If you pull the cable, the cable might be damaged.

■ au Nano IC Card (LTE)

- Do not forcibly remove or insert the au Nano IC Card (LTE). Be careful not to apply excessive force when inserting the card into the product.

- You are responsible for any damage caused by inserting your au Nano IC Card (LTE) into some other IC card reader/writer, etc.

- Do not put a sticker etc. on au Nano IC Card (LTE).

- Do not insert au Nano IC Card with a conversion adapter. Doing so might cause a malfunction.

- Do not damage the card by using the product in a hot place, dropping into fire, contacting to the metal parts with foreign object, giving an impact, bending, applying load, etc. Doing so might cause loss of data or a malfunction.

■ Copyrights & portrait rights

- You are not allowed to copy, distribute, transmit to the public, modify, etc. the data downloaded using the product that all or a part is copyrighted by a third party, without consent of the copyright holder, except for personal use, under the copyright law. In addition, do not use or modify portraits or names of other individuals without the consent, as it might infringe on rights of portrait.

■ Backup content on the product

- Please back up important content you registered to the product. Content recorded to the memory of the product might disappear or be altered by unexpected factors, such as static electricity or a malfunction, repair, mishandling, etc.

PIN code

■ PIN code

- To prevent unauthorized use of the au Nano IC Card (LTE) by a third party, you can set the product to require PIN code entry every time it is connected to a PC. You need to enter the PIN code even when setting whether to require entry of the PIN code.

- If the PIN code is incorrectly entered three times consecutively, the PIN code will be locked. You can unlock the PIN code using PUK code.

*By default setting, PIN code is "1234" and PIN code entry is "Disable" (entry is not needed). However, you can change the PIN code to any four- to eight-digit number and set PIN code entry to "Enable" (entry is needed) as necessary. When using for the settings requiring the entry, be sure to change it to your own code.

*PIN code is not reset by resetting the product.

■ PUK code

- In case the PIN code is locked, you can unlock it by entering the PUK code.

*PUK code is an eight-digit number given at the time of purchase, and is printed on the back side of the plastic card on which your au Nano IC Card (LTE) is attached.

*After entering the PUK code, you need to set a new PIN code in "PIN Code Management".

*If the PUK code is incorrectly entered ten times consecutively, contact an au shop, PiPiit, or Customer Service Center.

Notes on included software

Note the following points for using the included software.

- You are only licensed to use the software. The copyright of the software is not transferred. You must not transfer, sell, etc. the software to a third party.

- Copying the software is permitted only for the purpose of backup. Do not copy the software for the purpose of transferring, selling, etc. to others.

- The Company is not liable for any damages or a claim for damages by a third party resulting from using the software.

After-sales service

■ When asking for repair

For repair, contact Keitai Guarantee Service Center

During the warranty period*	Repairs will be done based on the terms of services of the free-of-charge repair warranty.
Outside the warranty period	We shall repair the product for a charge as requested by the customer if repair renders it usable.

*The warranty period is one year from the date you purchased the product.

- Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.
- Recycled parts that meet the Company's quality standards are sometimes used for repair.
- Collected au products by Replacement mobile phone delivery service which you used before are recycled to products for replacement after repairs. Also replaced parts by au after-sales service are collected and recycled by KDDI. They are not returned to customers.
- The product which is processed, remodeled, analyzed (including by modifying or analyzing the software (including by rooting etc.), reverse engineering, decompiling), or repaired by an unauthorized repair office is not covered by the warranty and repair may be refused.
- Packaged items other than the main unit is not covered by free-of-charge repair warranty.

■ Performance parts for repair

The Company retains performance parts for repair of Speed USB STICK U03 main unit and its peripherals for four years after discontinuation of production.

"Performance parts for repair" refers to parts required for maintaining the functions of the product.

■ Provisions for free-of-charge repair

- Please notify us of the production number (IMEI number) for repair request. The production number (IMEI number) can be checked on the product main unit, sticker on the outer packaging box, etc.
- During the warranty period, we will repair the product free of charge for the malfunction under the condition that it is used correctly in line with the directions given in the instruction manual.
- Even if the warranty period has not expired, a fee will be charged for repair under the following circumstances. (or, repair may not be possible).
 - ①The product has not been used correctly in line with the directions given in the instruction manual.
 - ②The malfunction or damage is due to unauthorized repair or modification of the product.
 - ③The product has been repaired other than at our specified repair offices.
 - ④The malfunction or damage is due to negligence in use or handling, or due to an accident. There are signs of the product having been dropped, wet, exposed to humidity, etc.
 - ⑤The malfunction or damage is due to natural disasters (earthquakes, storm or flood damage, etc.), fire, salt damage, abnormal voltage, etc.
- Repair may not be possible depending on the degree of damage.
- The Company shall have no liability for any damage or loss resulting from the malfunction of the product.
- The Company shall not bear any responsibility for accidents resulting from use of the product having been connected to unspecified devices.
- Do not accept requests for service calls to the owner's home, place of business, etc.
- This warranty is valid only in Japan.

*This warranty guarantees repair free of charge during the period and under the conditions specified on this warranty card. Thus this warranty does not limit the legal rights of the owner with respect to the issuer of this warranty card (the guarantor) or any other business person or enterprise.

■ Keitai Guarantee Service Plus LTE

An after-sales service membership program on a monthly basis called "Keitai Guarantee Service Plus LTE" (monthly fee: 380 yen excluding tax) is available for using your au product for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss. For details of this service, refer to au homepage or contact Keitai Guarantee Service Center.

- You can apply for membership only at the time of purchasing your au product.
- Once you cancel the membership, you cannot reapply for it until you purchase an au product next time.
- Note that when changing the model or purchasing an extra au product, this service only covers the most recently purchased au product.
- When an au product is handed over to you or someone else, the Keitai Guarantee Service Plus LTE membership is also handed over to the successor of the product.
- When you get a new au product by changing the model or purchasing an extra product, the "Keitai Guarantee Service Plus" / "Keitai Guarantee Service Plus LTE" membership for the old au product is automatically canceled.
- Service contents are subject to change without notice.

■ au Nano IC Card (LTE)

The au Nano IC Card (LTE) is lent to you by au. In case of loss or damage, the card will be replaced at your expense. When malfunction is suspected, or in case of theft or loss, contact an au shop or PiPiit.

■ au after-sales service information

Service			Keitai Guarantee Service Plus LTE	
Replacement mobile phone delivery service	Spontaneous failure	1st year	Member	Others
		2nd year or later	Free of charge	
	Partially damage, water soak, irreparable damage, theft or loss	See table of "Replacement mobile phone delivery service" (Member) Customer charge		No recompense
Holding over and repair	Spontaneous failure	1st year	Free of charge	
		2nd year or later	Free of charge (for 3 years)	
	Partially damage	Customer charge		Actual cost
	Water soak, irreparable damage	Upper limit: 5,000 yen		
Loss, theft	Customer charge 10,000 yen		No recompense (model change)	
	No recompense			

* Charge amounts are all tax-excluded.

■ "Replacement mobile phone delivery service" (Member) Customer charge

Condition	1st	2nd
Basic charge	5,000 yen/Longtime user benefit* ¹ 3,000 yen	8,000 yen/Longtime user benefit* ¹ 6,000 yen
*WEB割引 (Discount for web application)** ² and *代用機なし割引 (Discount for nonuse of substitute)** ³ applied	4,000 yen/Longtime user benefit* ¹ 2,000 yen	7,000 yen/Longtime user benefit* ¹ 5,000 yen
Only *代用機なし割引 (Discount for nonuse of substitute)** ³ applied	4,500 yen/Longtime user benefit* ¹ 2,500 yen	7,500 yen/Longtime user benefit* ¹ 5,500 yen

* Charge amounts are all tax-excluded.

*¹ This discount applies to customers who have used au for 3 years (25 months) or more, and all the lines within that customer's Family Discount. For customers using a data communication device or tablet, this discount applies to customers who are subscribed to a set discount (WIN Single Set Discount or Smartphone Set Discount) and have been under the contract of the line eligible for the set discount for 3 years or more.

*² WEB割引 (Discount for web application): 500 yen reduction from the customer charge is applied for application of "Replacement mobile phone delivery service" via au homepage.

A substitute device is not rent for "WEB割引 (Discount for web application)", instead, "代用機なし割引 (Discount for nonuse of substitute)" is also applied together.

*³ 代用機なし割引 (Discount for nonuse of substitute): 500 yen reduction from the customer charge is applied if you do not use a substitute device when using "Replacement mobile phone delivery service".

For details, refer to au homepage.

Online Reception Desk (24 hours a day over the Internet)

*Available only from PCs or smartphones

https://cs.kddi.com/support/n_login.html (in Japanese only)

Replacement mobile phone delivery service

- When you have trouble with your au product, a replacement device (same model, same color*) is delivered by calling to. Return your damaged au product within 14 days after a replacement device is delivered.

* If the same model in the same color is difficult to provide, a replacement device of a model in a color that are specified by KDDI is provided.

- Available up to twice in a year from the day you use this service as a start day. If you do not use this service in the past year for the subscription to this service, it will be 1st and if you use, it will be the 2nd.

* For details, refer to au homepage.

- In the event of theft or loss, an au IC card has to be reissued when using this service. In such a case, the au IC card reissue fee of 1,900 yen is separately required.

Holding over and repair

- Damage or malfunction due to a deliberate act or alterations (including disassembly and alteration, part replacement, or painting) are not covered by the warranty.

- You cannot receive a reduction for a replacement of the outer casing due to stains, scratches, paint removal, etc.

Specific Absorption Rate (SAR) of Mobile Terminals

This model Speed USB STICK U03 device complies with Japanese technical regulations and international guidelines regarding exposure to radio waves.

This device was designed in observance of Japanese technical regulations regarding exposure to radio waves(*) and limits to exposure to radio waves recommended by a set of equivalent international guidelines. This set of international guidelines was set out by the International Commission on Non-Ionizing Radiation Protection (ICNIRP), which is in collaboration with the World Health Organization (WHO), and the permissible limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health condition.

The Japanese technical regulations and international guidelines define the limits using a unit of measurement known as the Specific Absorption Rate (SAR), which represents the average amount of radio frequency energy absorbed by the human body. The SAR limit for mobile terminals is 2.0 W/kg. The highest SAR value for this device when tested for intended use described in the instruction manual is 1.330 W/kg. There may be slight differences between the SAR levels for each product, but they all satisfy the limit.

The actual SAR of this device while operating can be well below that indicated above. This is due to automatic changes in the power level of the device to ensure it only outputs the minimum power required to communicate with a base station. Therefore in general, the closer you are to a base station, the lower the power output of the device.

During communication, keep the device farther than 0.5 cm away from your body without including any metals. By doing this, this data communication terminal complies with Japanese technical regulations and international guidelines regarding exposure to radio waves.

The World Health Organization has stated that present scientific information does not indicate that use of mobile devices has any harmful effects on the human body.

If you would like to know more detailed information, please refer to the WHO website.

http://www.who.int/docstore/peh-emf/publications/facts_press/fact_english.htm

Please refer to the websites listed below if you would like more detailed information regarding SAR.

Ministry of Internal Affairs and Communications Website:

<http://www.tele.soumu.go.jp/e/sys/e/e/index.htm>

Association of Radio Industries and Businesses Website:

<http://www.arib-emf.org/01denpa/denpa02-02.html> (in Japanese only)

ZTE Corporation Website:

http://www.zte.co.jp/products/handsets/handsets_gallery/au/info/201608/t20160809_459665.html (in Japanese only)

au homepage:

<http://www.au.kddi.com/>

*¹ Technical regulations are defined by the Ministerial Ordinance Related to Radio Law (Article 14-2 of Radio Equipment Regulations).

European RF Exposure Information

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health. The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2.0 W/kg, and the highest SAR value for this device complies with this limit.

* The tests are carried out in accordance with international guidelines for testing.

The following marking is included in the product:

C E 0700

FCC Regulations

- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 - Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

RF Exposure Information (SAR)

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The exposure standard for wireless device employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. SAR compliance has been established in the host product(s) (laptop computers), tested at 5mm separation distance to the human body, and tested with USB slot configurations including Horizontal-UP, Horizontal-Down, Vertical-Front, Vertical-Back. This device can be used in host product(s) with substantially similar physical dimensions, construction, and electrical and RF characteristics. The highest SAR value reported to the FCC for this device type complies with this limit. The FCC has granted an Equipment Authorization for this device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this device is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: SRQ-MF871A.

Export Administration Regulations

The product and its accessories may be subject to the Japan Export Administration Regulations ("Foreign Exchange and Foreign Trade Law" and its related laws). In addition, U.S. Re-export Regulations (Export Administration Regulations) may apply to the product and its accessories. To export and re-export the product and its accessories, take the required measures on your responsibility and at your expenses. For details on the procedures, contact the Ministry of Economy, Trade and Industry or the U.S. Department of Commerce.

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- A formal name of Windows is Microsoft® Windows® Operating System.
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- Firefox is a trademark or registered trademark of Mozilla Foundation in the United States and/or other countries.
- Google Chrome is a trademark or registered trademark of Google Inc.
- Opera is a trademark or registered trademark of Opera Software ASA. For details on Opera, see <http://opera.com/>.
- Mac and Safari are trademarks or registered trademarks of Apple Inc. in the United States and/or other countries.
- Other company names and product names referred to in this manual are trademarks and registered trademarks of respective companies. The ® marks or TM marks may be omitted in this manual.

For inquiries

Customer Service Center

For general information, charge and operation information (toll-free)

Business hours: 9:00–20:00 (7 days a week)

From fixed-line phones: | From au mobile phones:

 0077-7-111 | 157 without area code

Pressing "zero" will connect you to an operator, after calling "157" on your au cellphone.

Corporate Customer Center (For corporate contractors)

Business hours:
9:00–19:00 (Weekday)
9:00–18:00 (Saturday, Sunday, Holiday)
*Except during the year change period

 0077-7041 /  0120-925-041

For loss, theft or damage (toll-free)

Business hours: 24 hours (7 days a week)

From fixed-line phones: | From au mobile phones:

 0077-7-113 | 113 without area code

In case above numbers are not available, call (toll-free)

 0120-977-033 (except Okinawa)  0120-977-699 (Okinawa)

Keitai Guarantee Service Center

For loss, theft, damage (toll-free)

From fixed-line phones/au mobile phones,

 0120-925-919

Business hours 9:00-20:00 (7 days a week)

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