



Be sure to read this manual before use

DIGNO[®] Tab

Notes on Usage

- In this manual, "DIGNO[®] Tab" is usually referred to as "the product" or "main unit".
- In this manual, "Quick Start Guide" , "Notes on Usage" (this manual) and "取扱説明書 詳細版 (Full instruction manual)" (Japanese) are collectively referred to as "Instruction Manual".
- Descriptions in this manual are based on Android™ 10.
- In this manual, "au Nano IC Card 04 LE" is abbreviated as "au IC card".
- In this manual, "microSD™ memory card (commercially available)", "microSDHC™ memory card (commercially available)" and "microSDXC™ memory card (commercially available)" are abbreviated as "microSD memory card" or "microSD".
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Sales: KDDI CORPORATION•OKINAWA
CELLULAR TELEPHONE COMPANY
Manufactured by: KYOCERA Corporation

When Using the Product

- Before you start using the product, make sure to read the "Safety Precautions" in this manual to ensure correct use.
- Before you assume that the product is malfunctioning, visit the following au homepage.
<https://www.au.com/trouble-check/> (Japanese)



Also refer to the "Online Manual" (Japanese) or "故障とお考えになる前に (Check here first)" in the "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese).

<https://www.au.com/online-manual/kyt34/> (Japanese)

<https://www.au.com/support/service/mobile/guide/manual/> (Japanese)

- Use this data communication terminal so that you can hold the product at least 1.5 cm away from your body and also do not contain metal parts between the product and your body.
- Communication is not possible even inside the service area in places where the signal does not reach (e.g. tunnels and basements). Also, communication may not be possible in poor reception areas. Communication may be interrupted if you move into a poor reception areas during communications.
- Since this product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated (though the LTE/WiMAX 2+ system has highly secure confidential communication features).
- Since the product is a radio station under the Radio Law, you may be asked to temporarily submit the product for inspection in accordance with the Radio Law.
- The IMEI information of the product is automatically sent to KDDI CORPORATION for maintenance and monitoring operational status of the product.
- This Product is designed for use in Japan only and cannot be used in any other country.
- The Company is not liable for any damages arising from earthquakes, lightning, storms, floods or other natural disasters, as well as fires, actions by third parties, other accidents, intentional or mistaken operation by the customer, or use under other unusual conditions outside the responsibility of the Company.
- The Company is not liable for any incidental damages (change/disappearance of described content, loss of business income, disruption of business, etc.) arising from use or inability to use the product.
- The Company is not liable for any damages arising from failure to observe the described content of this manual.
- The Company is not liable for any damages arising, for example, from malfunction caused by combination with connected devices or software not related to the Company.

- Captured image data or downloaded data may sometimes be altered or lost due to faults, repair or other handling of the product. The Company is not liable for any damage or lost income resulting from recovery of these data.
 - It is recommended you keep a copy of important data in your PC's hard disk, etc. Whatever the cause of the defect or malfunction may be, the Company assumes no responsibility for alteration or loss of saved data.
 - Contents saved in the product, such as contacts, mails and favorites, might be altered or lost by an accident, fault, repair or mishandling. Be sure to keep a copy of important contents. Note that the Company assumes no responsibility for any damages or lost profits resulting from altered or lost contents.
 - Note that content data (both charged or free content) saved on the product cannot be returned to the customer when the product is replaced for repair of a fault, for example.
 - The product uses a liquid crystal display. Response may be slow in low temperature conditions, but this is characteristic and is not a malfunction. Response will be normal when returned to room temperature.
 - Although the display used on the product is made using high-precision technology, some pixels (dots) might be lit or out at all times. This is not a malfunction.
 - You are recommended to store copies of individual data such as photos/movies you took and music in your PC by sending each file as mail attachment, etc. Note, however, that you may not be able to make copies of some copyrighted data even by the above-mentioned means.
 - Do not discard the product together with regular trash. Please cooperate in the collection of the product when the product is no longer needed to protect the environment and effectively use resources. The product (including optional parts) is collected at au shop/au Style and other places.
- * "The Company" as appears in this manual refers to the following companies:
Sold by: KDDI CORPORATION · OKINAWA CELLULAR TELEPHONE COMPANY
Manufactured by: KYOCERA Corporation






memo

- Ⓞ Reproduction of the content of this manual in part or in whole is prohibited.
- Ⓞ The content of this manual is subject to change without notice.
- Ⓞ Due to the specification changes of the operating system or termination of the services, some features become unavailable.
- Ⓞ Every effort has been made in the preparation of this manual. Should you notice any unclear points, omissions, etc., feel free to contact us.

Safety Precautions (Observe Strictly)

- Before using the product, thoroughly read this "Safety Precautions" for proper use. After reading, store the precautions in a safe place.
- These precautions are intended to protect you and others around you. Read and follow them carefully to avoid injury, damage to the product or damage to property.
- The signs below differentiate between the levels of danger that can occur if the product is not used within the specified guidelines.







 DANGER	This sign denotes that "death or serious injury" ^{*1} may directly result from improper use*.
 WARNING	This sign denotes that "death or serious injury" ^{*1} may result from improper use*.
 CAUTION	This sign denotes that "minor injury" ^{*2} or damage to property ^{*3} may result from improper use*.

*1 Serious injury: This refers to loss of sight, injury, burns (high- and low-temperature), electric shock, broken bones, injuries with residual aftereffects from poisoning, etc., and injuries requiring hospital admission for treatment or long term hospital attendance as an outpatient.

*2 Minor injury: This refers to injuries, burns (high- and low-temperature), electric shock, etc. that do not require hospital admission for treatment or long-term hospital attendance as an outpatient.








*3 Physical damage: This refers to extended damage to buildings, furniture, livestock, or pets.


■ Explanation of Graphic Symbols Used in This Manual


	Indicates an action that is not allowed.		Indicates that handling with wet hands is not allowed.
	Indicates that disassembly is not allowed.		Indicates an action based on instructions that must be done.
	Indicates that use in a place where the product is likely to get wet or allowing the product to get wet is not allowed.		Indicates that the power plug must be disconnected from the power outlet.


■ Precautions Common to the Main Unit, Internal Battery, Charger, Tablet Stand (Sample), au IC Card (SIM Card), Peripheral Devices


DANGER

-  Do not use, store or leave the product in hot places (e.g. by the fire, near a heater, under a kotatsu or futon, in direct sunlight, in a car in the hot sun). Doing so may cause fire, burns, injuries, or electric shock.
-  Do not put the product into or near a heating cooking device such as a microwave oven or IH cooker, or high-pressure container such as a pressure cooker. Doing so may cause fire, burns, injuries, or electric shock.
-  Do not put sand, dirt, or mud on the product or put it on them directly. Do not touch the product with hands to which sand or others adhere. Doing so may cause fire, burns, injuries, or electric shock. For details on water/dust resistance, refer to the following. ▶P.11 "Notes on Water, Dust, and Drop Resistance"
-  Do not charge when the product is wet with water (drinking water, perspiration, seawater, urine of pet animals, etc.). Do not use it near water, such as in a bathroom. Doing so may cause fire, burns, injuries, or electric shock. For details on water resistance, refer to the following. ▶P.11 "Notes on Water, Dust, and Drop Resistance"
-  Do not subject the product to strong pressure or break the product. Especially when carrying the product placed in a bag, do not let the product hit against surroundings or be put between the objects. Doing so may cause fire, burns, or injury due to internal battery damage. * Examples to avoid
 - Letting a bag get caught in a door (of a building, car, etc.) with the product placed put in it
 - Stepping on the product on a soft object such as a sofa, bed, or bedding, or on a floor
 - Letting the product get caught in a seat on a train, bus, etc.
-  Do not disassemble or modify in that manner. Doing so may cause fire, burns, injuries, or electric shock.
-  Do not try to remove the product's internal battery. Doing so may cause fire, burns, or injury.


 **Do not try to remove the product's Exterior case and Exterior panel.**
Doing so may cause fire, burns, or injury.


 **Do not let the product get wet with water (drinking water, perspiration, seawater, urine of pet animals, etc).**
Doing so may cause fire, burns, injuries, or electric shock.
For details on water resistance, refer to the following.
▶P.11 "Notes on Water, Dust, and Drop Resistance"


 **Do not put water (drinking water, perspiration, seawater, urine of pet animals, etc.) into the charging terminal, the external connection terminal or the earphone microphone terminal.**
Doing so may cause fire, burns, injuries, or electric shock.
For details on water resistance, refer to the following.
▶P.11 "Notes on Water, Dust, and Drop Resistance"


 **Use the optional products specified by au.**
Not doing so may cause fire, burns, injuries, or electric shock.


WARNING


 **Do not drop, trample, or throw the product or give a strong force or vibration to it.**
Doing so may cause fire, burns, injuries, or electric shock.


 **Do not allow conductive materials (metal pieces, pencil lead, etc.) to come in contact with the charging terminal, the external connection terminal or the earphone microphone terminal, and do not allow dust to get inside.**
Doing so may cause fire, burns, injuries, or electric shock.

 **Do not cover or wrap the product with bedding, etc. while using or charging the product.**
Doing so may cause fire or burns.

 **If charging is not completed after the specified charging time, stop charging.**
Overcharging may cause fire, burns, or injuries.

 **Make sure to turn off or stop charging the product before you get close to places where a flammable gas or dust can be generated.**
Using the product in places where a flammable gas can be generated may cause an explosion or fire.


 **Follow the instructions given by the respective institution regarding the use of the product in a gas station.**
Do not charge the product in a gas station.
Be careful not to drop the product in a place like a gas station, especially when you put gas into a vehicle.
Using the product in places where a flammable gas can be generated may cause an explosion or fire.


 **Perform the following operations while using, charging, or keeping the product if there are odors, noise, smoke, overheating, discoloring, deformation, or other abnormalities.**


- Remove the power plug from the wall outlet.
- Turn the product off.


Not doing the above operations may cause fire, burns, injuries, or electric shock.


CAUTION


 **Do not use the damaged product.**
Doing so may cause fire, burns, or injuries.

 **Do not leave the product on unstable or sloping surfaces. Be careful especially when the product is set to vibrate.**
The product may fall and cause injuries.

 **Do not use or store the product in humid or dusty places, or places that get hot.**
Doing so may cause fire, burns, or electric shock.
For details on water/dust resistance, refer to the following.
▶P.11 "Notes on Water, Dust, and Drop Resistance"

 **When children use the product, do not let them use incorrectly without instruction by an adult for proper use.**
They may swallow/choke on small parts; may cause injury, electric shock.


 **Do not store the product within the reach of small children.**
Take particular care with where small parts such as the au IC card/microSD memory card tray are stored.
Doing so may cause accidental swallowing, injuries, or electric shock.


 **Be careful when using the product continuously or charging as it gets hot. Also, avoid touching the product continuously while falling asleep unintentionally etc.**


The product or specified charger (sold separately) may become hot when using applications, doing data communication, watching videos continuously, or while charging. Depending on your physical predisposition and physical condition, contacting with a high temperature part continuously may cause skin redness, itching, rash, or low-temperature burns.

■ Main Unit


DANGER


 **Do not throw the product into fire or apply heat.**
Doing so may cause fire, burns, or injuries.


 **Do not apply excessive force such as sticking a sharp-edged tool (nail, etc.) into the product, hitting it with a hard tool (hammer, etc.), or stepping on it.**
Doing so may cause fire, burns, or injuries.


 **If the substance inside the product comes into contact with your eyes or mouth, immediately rinse the area with clean water, and then see a doctor right away.**
Not doing so may cause loss of sight or poor physical condition due to the influence of the substance, etc. inside the product.


WARNING


 **Do not light or flash the lighting part of the light close to person's eye. Be especially careful to keep a sufficient distance from small children.**
Not doing so may cause vision disturbance. Also, it may cause an accident such as injuries due to dizziness or startling.


 **Do not light or flash the light to point at the eyes of someone driving a car etc.**
Doing so may interfere with driving and cause an accident.


 **Do not watch a repeatedly flickering screen for a long time.**
Doing so may cause muscle spasms or loss of consciousness, etc.


 **Do not allow water or other liquids (drinking water, perspiration, seawater, urine of pet animals, etc.), metal pieces, flammable material or foreign object into slot for the au IC card/microSD card tray on the product.**
Do not mistake the place and direction of the au IC card or the microSD memory card.
Doing so may cause fire, burns, injuries, or electric shock.


 **Do not expose the camera lens to direct sunlight for an extended period.**
Doing so may cause fire, burns, or injuries by the lightcollecting mechanism of the lens.


 **Turn off the product or set it to Airplane mode before going aboard an airplane.**
Since using the product on airplanes is restricted, follow the instructions given by the respective airlines.
The product's signals may adversely affect on-board electronic equipment.
If you commit a prohibited act while using the product on an airplane, you might be punished by law.


 **Follow the instructions given by the respective medical institution regarding the use of the product in a hospital.**
Turn off the product in areas where the use of the product is prohibited.
The product's signals may affect electronic equipment and electronic medical equipment.


 **If you have a weak heart, be careful when setting the vibration and notification volume.**
Sudden vibration and notification sound surprise you, it may cause harmful effect on heart.

 **To use electronic medical equipment, check with electronic medical equipment manufacturer or vendor to determine how devices are affected by radio waves before using.**
Not doing so may cause harmful effect on electronic medical equipment etc.


 **Turn the product off near high-precision electronic control equipment or electronic equipment using low-power signals.**
Not doing so may cause the equipment to fail or malfunction.
* Examples of electronic equipment to avoid
A hearing aid, an implanted pacemaker, an implanted cardioverter-defibrillator, other electronic medical equipment, or other automatic control devices, etc. To use an implanted pacemaker, an implanted cardioverter-defibrillator, or other electronic medical equipment, check with electronic medical equipment manufacturer or vendor to determine how devices are affected by radio waves before using.


 **When the display or camera lens is accidentally broken, be careful of broken parts or exposed internal parts of the product.**
Not doing so may cause burns, injuries, or electric shock with damaged parts or exposed parts.


 **If the internal battery leaks or gives off a strange smell, immediately discontinue use and remove the product from the vicinity of open flames.**
Not doing so may cause leaking fluid to ignite or explode.


 **Be careful not to let your pet bite the product.**
May cause internal battery to ignite, burst, heat, or leak, and may cause fire, burns, or injuries.


CAUTION


 **When using the motion sensor, check the safety around you, hold the product firmly, and do not shake it unnecessarily.**
Failure to do so might cause an accident such as injury.


 **If the display breaks and the fluid, etc. leaks out from inside, do not let the fluid contact with the skin on your face or hands or clothes.**
Doing so may harm your eyes or skin.
If the substance inside the display enters your eyes or mouth etc., or gets on your skin or clothes, immediately rinse the area with clean water.
If the substance enters your eyes or mouth etc., rinse and immediately see a doctor.


 **Do not discard the old product together with regular trash.**
Doing so may cause fire, burns, or injuries. Also, may cause environmental disruption. Bring them to a sales outlet such as an au shop/au Style. If your local municipality has a battery recycling program, dispose of them as provided for.

 **If fluid etc. leaks out from the internal battery, do not let the fluid contact with the skin on your face or hands, or clothes etc.**
Doing so may cause eye or skin problems.
If the substance inside the internal battery enters your eyes or mouth, or gets on your skin or clothes, immediately rinse the area with clean water.
If the substance enters your eyes or mouth, rinse and immediately see a doctor.

 **To use the product in car, check with automobile manufacturer or dealer to determine how vehicle devices are affected by radio waves before using.**
In rare cases, using the phone in some vehicle models can cause the vehicles electronic equipment to malfunction. In that case, stop using the product immediately.


 **If you develop skin problems, stop using the product immediately, and see a doctor.**
Itching, rashes, eczema, etc. sometimes occurs depending on your physical constitution and condition.
For material of each part▶P.7 "Material List"


 **Make sure that there are no adhered metal pieces (cutter blade, staples, etc.) as the speaker and camera of this product use parts that are magnetic.**
Not doing so may cause injuries with adhered metal pieces.


 **Use the product in a well-lighted area and put some distance between you and the display when watching the display.**
Using the product in dark places or near eyes may affect your vision.


■ Charger


WARNING


 **Do not use if the cord of the specified charger (sold separately) is damaged.**
Doing so may cause fire, burns, or electric shock.


 **Do not touch the specified charger (sold separately) if you hear thunder.**
Doing so may cause electric shock.

 **Do not short the charging terminal while it is connected to an outlet. Do not allow any part of your body such as your hands or fingers to come into contact with the charging terminal.**
Doing so may cause fire, burns, or electric shock.

 **Do not place heavy objects on the cord of the specified charger (sold separately), or do not pull the cord with excessive force.**
Doing so may cause fire, burns, or electric shock.

 **When you plug/unplug the specified charger (sold separately) into/from the outlet, do not contact metal objects with the jack.**
Doing so may cause fire, burns, or electric shock.

 **Do not connect a voltage transformer (travel converter for overseas travel) to the specified charger (sold separately).**
Doing so may cause ignition, overheating, or electric shock.

 **Do not apply excessive force on the connection part with the specified charger (sold separately) connected to the product.**
Doing so may cause fire, burns, injuries, or electric shock.



Do not touch the cord or power plug of the specified charger (sold separately) with wet hands.

Doing so may cause fire, burns, or electric shock.



Use the product at the specified power supply voltage.

Incorrect power supply voltage may cause fire, burns, or electric shock.
AC adapter : 100 V AC (Connect to an AC outlet for internal household use)



Wipe off dust on the power plug.

Not doing so may cause fire, burns, or electric shock.



Fully plug the specified charger (sold separately) into the outlet.

Not doing so may cause fire, burns, or electric shock.



When you disconnect the power plug from an outlet, do not pull the cord of the specified charger (sold separately) with excessive force. Instead, grasp the adapter to disconnect.

Pulling the cord of the specified charger (sold separately) may damage the cord and cause fires, burns, electric shock, etc.



When plugging/unplugging the specified charger (sold separately) into/from the product, do not pull the cord with excessive force. Instead, plug/unplug it straightly toward the jack to connect.

Not doing so may cause fire, burns, injuries, or electric shock.



Stop using the product immediately if you notice deformation of the charging terminal. Also, stop using the product after recovering the original form of the terminal.

Short-circuiting of the charging terminal may cause fire, burns, injuries, or electric shock.



When the specified charger (sold separately) is not to be used for a long time, disconnect the power plug from the outlet.

Not doing so may cause fire, burns, or electric shock.



Immediately remove the power plug from the outlet if water or other fluids (drinking water, perspiration, seawater, urine of pet animals, etc.) get on the adapter.

Short-circuiting due to the fluid may cause fire, burns, or electric shock.



Always remove the power plug from an outlet when cleaning the equipment.

Not doing so may cause fire, burns, or electric shock.

CAUTION



Do not keep touching continuously the specified charger (sold separately) when it is connected to an outlet.

Doing so may cause burns.

■ au IC Card (SIM Card)

CAUTION



Be careful of the cut surface when handling an au IC card as it may damage a part of your body such as fingers, etc.

The cut surface may be sharp, and it may cause injuries.

■ Tablet Stand (Sample)

Caution



When placing the main unit in the tablet stand (sample), place so that they are centered to each other.

Setting the product with leaned to either side of left or right may cause the product falling, injuries, etc.



When opening and closing the tablet stand (sample), be aware not to get a part of body such as a finger caught.

Not doing so may cause injuries.



If you develop skin problems, stop using the tablet stand (sample) immediately, and see a doctor.

Itching, rashes, eczema, etc. sometimes occurs depending on your physical constitution and condition.

For material of each part ▶P.7 "Material List"




Do not use the tablet stand (sample) in a bathroom.


The main unit falls into a bathtub, which may cause injuries or malfunction.

■ Use near Medical Instruments and Inside Medical Facilities


WARNING

 **Wearers of medical equipment such as implanted pacemakers or defibrillators must carry and use the product at least 15 cm away from the implanted device.**


Radio waves may affect the performance of electronic medical equipment.

 **When using electronic medical devices as home medical treatment other than an implanted pacemaker and an implanted cardioverter-defibrillator outside medical facilities, check individually with the manufacturer of the electronic medical equipment regarding the influence of radio waves.**

Radio waves may affect the performance of electronic medical equipment.

 **Make sure that the product will not emit any signals (turn off power, put it in Airplane mode, etc.) if within 15 cm of those around you, such as where crowded and you cannot move freely.**

Since there may be people with an implanted pacemaker or an implanted cardioverter-defibrillator nearby. Radio waves may affect the performance of electronic medical equipment.

 **When using the product in medical facilities, be sure to observe the regulations of the facility.**

Radio waves may affect the performance of electronic medical equipment.

Material List

■ DIGNO® Tab main unit

Part	Material	Surface Treatment
Exterior case	PC resin (glass fiber included)	UV cured acrylic coating
Exterior panel (side), customize button, power button, volume up/down button, camera ring, au IC card/microSD memory card tray cover	PC resin	UV cured acrylic coating
Display (screen)	Chemically strengthened glass	Antifouling
Fingerprint sensor	EMC resin	UV cured acrylic coating
Camera lens	PMMA resin	Hard coating
Earphone microphone terminal	PA resin	—
Shooting/simple light	PMMA resin	—
Charging terminal	LCP resin	—

■ Tablet Stand (Sample)

Part	Material	Surface Treatment
Exterior	TPE (Elastomer), PC + ABS resin	—
Rubber foot	Urethane foam	—

Handling Precautions

These precautions are provided to prevent product faults and to ensure that performance can be fully demonstrated. Thoroughly read these precautions to ensure correct use.

■ Precautions Common to the Main Unit, Internal Battery, Charger, Tablet Stand (Sample), au IC Card (SIM Card), Peripheral Devices

- Do not apply excessive force to the product during use.
 - Be sure not to put the product into a tightly packed bag or place a heavy object on the product in a bag. Sitting on the product might damage the display or internal circuit board resulting in a malfunction.
 - Keeping an external connection device connected to the charging terminal, external connection terminal or earphone microphone terminal might damage the connector resulting in a malfunction. Such damage and malfunction are not covered by the warranty, even if there is no external damage.
- To ensure the water resistance (equivalent to IPX5 and IPX8) or the dust resistance (IP6X) of the product, use the product with the au IC card/microSD memory card tray tightly closed.
 - Note that resistance is not guaranteed in every usage condition. Do not allow water to get inside the product, or splash water on a specified charger (sold separately) or optional accessories. Do not open/close the au IC card/microSD memory card tray in the rain or with any water on the surface of the product. Doing so may cause water intrusion resulting in internal corrosion.
 - Malfunctions determined to be caused by such water intrusion are not covered by the warranty.
- Do not use the below items in extremely hot, cold or humid places.
(Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 90%. Temporary use at 36°C to 40°C is allowed.)
 - Main unit
 - au IC card (attached to the main unit)
- Do not use the below items in extremely hot, cold or humid places.
(Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 85%.)
 - Charger
 - Peripheral devices
- Do not use in places subject to lots of dust or vibration.
Doing so may cause malfunction.
- Clean the product's charging terminal, external connection terminal and earphone microphone terminal with dry cotton swabs, etc. every now and then. Soiling may result in a poor connection. Do not exert a strong force to clean each of the terminals to prevent deformation.
- Clean the product with a soft dry cloth (such as the type used for eyeglasses). Forceful rubbing with a dry cloth may scratch the display. The display may be stained if splash or smear is left attached to the surface. Wiping the product using thinner, benzene, detergent,

glass cleaner, etc. might erase the printing on the outer cover or cause malfunction.

- A soft cloth may be dabbed with foaming hand soap, isopropyl alcohol, ethanol, or sodium hypochlorite and used for wiping.
 - * For product care, refer to "Caring for the Product" (▶P.13).
- Use as far away as possible from land-line phones, TVs and radios. Use nearby might affect them.
- The product may become warm while charging or during other operations, depending on the situation, but this is not abnormal.
- Do not place near corrosive chemicals or in places where corrosive gas is generated. Doing so may cause malfunction.
- Do not use outside when you can hear thunder. Doing so might risk lightning strikes and electric shock.
- Be sure to use only the specified peripheral devices. Use of other peripheral devices might cause malfunction.
- Do not put the product in a cooking apparatus such as microwave oven or a pressure vessel. Doing so may cause malfunction.
- The customer is not allowed to disassemble, modify or repair the product. Doing so may cause malfunction. Modification of the product is in violation of the Radio Law and Telecommunications Business Law.
- Do not allow any part of yourself (fingers, etc.) or conductive foreign objects (metal fragments, pencil leads, etc.) to come into contact with or get inside the product's charging terminal, external connection terminal or earphone microphone terminal to avoid short-circuiting.
Doing so may cause malfunction.
- In the event that the product gets wet while charging, immediately disconnect the power plug of the specified charger (sold separately).
- Do not use the product while driving a car or motorbike, riding a bicycle or walking. Use of a tablet while driving a car or motorbike is prohibited by law. Use of a tablet while riding a bicycle may be punishable by some regulations.
- Using or charging the product in a bag or while it is covered with bedding might cause malfunction.
- When using a specified charger (sold separately) or external device, insert/remove the connector straight to/from the terminal. Make sure the orientation of the connector. Unless it's correct, it may cause a fault.
- Do not expose the camera lens to direct sunlight for an extended period. Doing so may cause malfunction.
- Do not use, store, or leave the product in places subject to direct sunlight (e.g. in a car), places that get hot, places that get extremely cold, and in humid or dusty places. Doing so may cause malfunction.
- Do not leave the product on unstable or sloping surfaces. Be careful especially when the product is charging or set to vibrate. The product may fall and cause malfunction.
- For charging the product, do not exceed the rating of an outlet or wiring device when using a power bar, etc.

■ Main Unit

- The battery is built into the product and it is not user replaceable. For information on battery replacement, contact an au shop/au Style or Customer Center.
- Do not forcefully press, tap or intentionally subject the display to strong impact. Doing so might cause scratching or damage.
- Do not forcefully press your fingernails, sharp objects, or hard objects against buttons or display surface. Doing so may cause scratching or damage.
- The touch panel is designed to be lightly touched by fingers. Avoid pressing forcefully or using sharp objects (fingernail, ballpoint pen, pin, etc.).
- Never use the modified product. Use of a modified device violates the Radio Law and Telecommunications Business Law.

The product has acquired such certification as conformity with technical regulations for a specified radio station based on the Radio Law and conformity with technical regulations for a terminal device based on the Telecommunications Business Law, and the "Technical Conformity Mark ©" can be confirmed internally in the product.

Home screen → [] → [About tablet] → [Regulatory information]

If the modification is made to the internal components, the certifications of conformity with technical regulations will become invalid. Never use the product without these certifications valid. Doing so violates the Radio Law and Telecommunications Business Law.

- Take care not to place magnetized items such as magnetic cards, speakers and TV sets near the product as it might cause malfunction.
Putting strong magnetism close to the product might cause false operation.
- Do not bring magnetized cards such as cash cards, credit cards and prepaid cards closer to the product. Doing so may result in loss of recorded information.
- When you put the product in your bag, take care so that the display does not come in contact with metal objects or other hard objects. Not doing so may cause scratching or damage.
- When suddenly brought into a warm place from a cold place, or when in a humid location, or when used where temperature suddenly changes (e.g. near the air discharge port of an air conditioner), water droplets (i.e. condensation) sometimes are formed inside the product. Note that when used under conditions such as this, humidity might cause corrosion or a fault.
- Camera lens or inside of the display may mist over (dew formation) because of usage environment such as temperature or humidity. This is not malfunctioning or abnormal.
- Environment for easily generating dew formation on the camera lens or inside of the display
In the following cases, such as large temperature change or high humidity, camera lens or inside of the display mist over because of usage environment.
 - Bring the product from a high temperature land into a low temperature water.
 - Bring the product from a cold place into a warm place such as an indoor.
 - Open/close the au IC card/microSD memory card tray in a high humidity environment.

- How to reduce condensation
Avoiding any place that gets hot and humid, or sandy or dusty, leave the product where the ambient temperature is held constant with the au IC card/microSD memory card tray opened for a while until the condensation is cleared.
- While writing/reading data to/from a microSD memory card, do not subject the product to vibration or impact, or turn off the power. Doing so may cause data loss or malfunction.
- Do not cover the light sensor with your finger or put a sticker on it. May hinder the sensor from detecting the ambient light level and functioning correctly.
- Keep the au IC card/microSD memory card tray closed when using the product. Using the product with the tray opened can allow dust, liquid, etc. to enter and cause malfunction.
- Do not allow liquids, metal objects, or other foreign objects to get inside of the slot for the au IC card/microSD memory card tray. Doing so may cause malfunction.
- Do not give strong impact on the product such as dropping, throwing, stomping. Doing so may cause malfunction.
- Do not place the product directly on sand at a beach, etc. If sand or other small particles get inside the microphone or speaker, etc., it may cause the volume to drop, or cause the product to malfunction if they get inside.
- Do not use near a microwave oven or induction cooktop. Doing so may cause malfunction or misoperation.
- Displaying the same screen for a long period may cause black spotting, an uneven image, or burned-in images. Use with caution.
- The LCD backlight in the product has a service life. Depending on use, screen brightness may be affected and cause the screen to become dark or the LCD to no longer light.

■ Touch Panel

- Any soiling on the display surface may cause false operation. Wipe the display with a soft, dry cloth.
- Putting stickers or sheets (e.g. commercially available protective films, peep prevention sheets) on the display might cause incorrect operation of the touch panel.
- When carrying the product in your bag, take care not to put the touch panel close to metals or other conductive materials, as it might cause false operation of the touch panel.
- When Glove Touch mode is set to "ON":
 - Touch operation is possible while wearing gloves, however, the thickness or material of the gloves may hinder operation.
 - If wetting on gloves prevents operation, remove wetting.
 - If touch operation is not possible wearing gloves with fingertips that do not fit, operate with the pads of your fingers.

■ Internal Battery



Li-ion 00

(The internal battery of the product is a lithium-ion battery.)

The internal battery is not fully charged at the time of purchase. Charge the battery before using the product. Also charge the battery after long periods of disuse before using the product.

- Use in very hot or cold environments, for example, when left in an automobile with the windows closed in summer, will cause the battery capacity to drop and shorten the available battery usage time. This will also shorten the internal battery's service life. Try to use the internal battery as much as possible at room temperature.
- After the internal battery is charged, battery power decreases bit by bit even if the product is not used. The internal battery may be discharged if the product is not used for a long time. We recommend charging the battery before use.
- The internal battery is a consumable accessory. If the performance of an internal battery does not recover (e.g. the usable time after each charge has become extremely short), the internal battery is at the end of service life, so stop using the product. Since the battery is built into the product, au shop/au Style keep your product and replace the battery for a fee. Please note that you may not be able to use the product for a certain period. Please understand. Note that the length of service life varies depending on the usage condition, etc.
- The internal battery may swell up as it approaches the end of its battery life. This is due to the properties of lithium-ion batteries, and is not a problem in terms of safety.

■ Charger

- Do not wrap the cord of the specified charger (sold separately) around the adapter unit. Do not forcibly bend the specified charger's (sold separately) plug or the connection between the connector and power cord. Do not place heavy objects on the cord of the specified charger (sold separately) or USB connection cable, or do not pull the cord with excessive force. Doing so may cause malfunction.
- When unplugging the power plug of the specified charger (sold separately) from the power outlet, hold and pull the power plug. If you pull the cable, it might be damaged.

■ Charge

- NEVER stack the product while charging. Heat that builds up in stacked products can damage them.



■ au IC Card

- Do not forcibly remove or insert the au IC card. Be careful not to exert excessive force when inserting the card into your au terminal.
- You are responsible for any damage caused by inserting your au IC card into some other IC card reader/writer, etc.
- Do not put stickers, etc. on the au IC card.
- Do not insert the au IC card inserted in a card adapter. Doing so may cause malfunction.
- Do not damage the card (use in a hot place, throw into fire, contact the metal part with foreign object, give an impact, bend, apply a load, moisten, etc.). Doing so may cause data loss or malfunction.

■ Tablet Stand (Sample)

- Tablet stand (sample) is not water resistant. Do not pour liquids on it such as water. Also, do not use it in a place where it gets splashed directly with water, pet urine, etc., and in a humid place such as a bathroom. Do not use it with wet hands. Doing so may cause malfunction.
- Placing the main unit upright or with the tablet stand (sample) opened only at a narrow angle can allow the tablet stand (sample) or main unit to tip over. Use with caution.

■ Camera

- When photographing important occasions, take a trial shot and check the shot image to make sure it is correctly shot.
- Do not shoot in areas where shooting is prohibited.

■ Copyrights and Rights of Portrait

- You are not allowed to copy, distribute, publish, modify or edit the data you shot, recorded or downloaded using the product without consent of the copyright holder, except for personal use, under the copyright law. In addition, do not use or modify portraits or names of other individuals without their consent, as it may infringe on rights of portrait. Note that shooting and recording might be restricted at some live performances, shows and exhibitions even for personal use.
- Be careful about the copyright and portrait right when posting images you shot, etc. on Internet/ website.

■ Backup Content On the Product

- Please back up important content registered to the product or downloaded to the product from an outside source. Content recorded to memory on the product sometimes disappears or is altered by unexpected factors, such as static electricity or a fault, repair, mishandling, etc.

Notes on Water, Dust, and Drop Resistance

The product has protection class (JIS C 0920) ratings of IPX5¹⁾ and IPX8²⁾ equivalent water resistance, as well as IP6X³⁾ equivalent dust resistance on the condition that the au IC card/microSD memory card tray is completely attached (by Company test methods). The product is also resistant to drop (by Company test methods⁴⁾). Before using the product, thoroughly read "Important precautions before use" to ensure correct use. Failure to follow the contents described in these sections may cause the intrusion of water, sand or other foreign material, resulting in overheating, ignition, electric shock, injury or a fault.

*1 IPX5 equivalent means that the product will maintain its operability as a communication terminal even if it is sprayed with water from a 6.3 mm diameter nozzle at a distance of about 3 meters for more than 3 minutes at a rate of about 12.5 liters per minute from any direction.

*2 IPX8 equivalent means that the product will maintain its operability as a communication terminal with no water getting inside the main unit even if it is gently submerged in a tank of still tap water at room temperature to a depth of 1.5 meter for about 30 minutes.

*3 IP6X equivalent means that the product has ability to resist penetration by particles (75 µm or less in diameter) in a test device for 8 hours.

*4 Drop Resistance

Tested by dropping from a height of 75 cm in X, Y, and Z directions and dropping 6000 times from a height of 3 cm.

Operation of the product in every possible condition during actual use is not guaranteed.

Malfunctions determined to be caused by mishandling by the customer are not covered by the warranty.

Important Items to Remember before Use

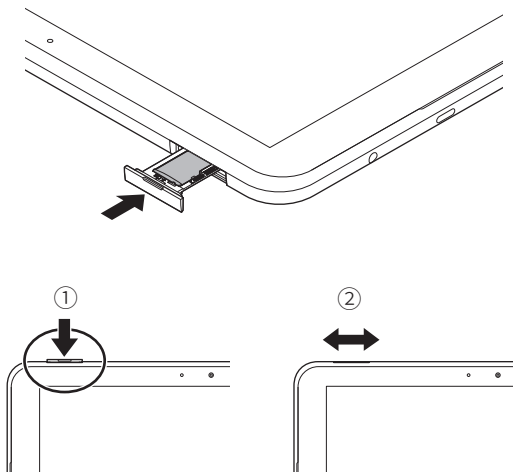
- Close the au IC card/microSD memory card tray securely. Product is water resistant when tray is closed completely.
- Never open/close the au IC card/microSD memory card tray when your hands or the product is/are wet.
- Do not let the product submerged into or get wet with the liquids (alcohol, seawater, water from a swimming pool, hot water of hot spring, water containing soap, detergent, bath powder, alcoholic beverage, soft drink, seasoning, etc.) other than tap water. Also, do not use it in a place where it gets wet with pet urine. If the product gets splashed, immediately rinse it off with tap water.
- A soft cloth may be dabbed with foaming hand soap, isopropyl alcohol, ethanol, or sodium hypochlorite and used for wiping.
 - * For product care, refer to "Caring for the Product" (▶P.13).
- Do not place the product directly on sand at a beach, etc. Sand or other small particles might get inside the speaker or microphone, causing the volume to drop. If sand gets inside the product, it might cause overheating or a malfunction.
- Do not use the product underwater.
- Do not use or leave the product in a humid place such as a bathroom or kitchen for an extended period of time.

- Moisture may still remain after draining. While this will not affect use, you should not leave the product next to items you do not want to get wet. Product may wet clothing, inside of carry bag, etc.
- Drain any water in the speaker or microphone, that may be affecting audibility.
- Product is not designed to resist water pressure. Avoid exposing to high water pressure or submersing in water for a long period.
- Do not wash the product in a washing machine or ultrasonic bath.
- Do not immerse the product into a bathtub. Product is not designed to be heat resistant.
- The rapid changes of temperature may cause condensation, resulting in malfunction. Wait until the product reaches room temperature before you bring the product from a cold place into a warm bathroom.
- The product does not float on water.
- **au IC Card (SIM Card)/microSD memory card tray**
 - Close the au IC card/microSD memory card tray securely, and make sure it is completely closed. Any minute particles becoming lodged between contact surfaces (a single hair, etc.), no matter how small, can cause seepage.
 - Do not wear gloves while opening/closing the au IC card/microSD memory card tray. Any minute particles becoming lodged between contact surfaces (a single hair, etc.), no matter how small, can cause seepage. Before closing the tray, wipe any water, soiling, etc. with a dry, clean cloth, no matter how small.
 - Any deterioration or damage with the au IC card/microSD memory card tray will affect water resistance.

How to close the au IC Card (SIM Card)/microSD memory card tray

Insert the au IC card/microSD memory card tray in the product, and push in all the way level with the ground and without bending.

After inserting the tray, ① press all of the tray with the flat part of your finger. ② Rub your finger over the tray in the direction of arrow to ensure that the tray is not partially open. Rub your finger over the tray in the direction of arrow to ensure that the tray is not partially open.



● If any liquid other than plain water gets on the product

- If anything other than water (seawater, washing detergent, soft drink, alcoholic beverage, etc.) gets on the product, immediately rinse with water.
- A soft cloth may be dabbed with foaming hand soap, isopropyl alcohol, ethanol, or sodium hypochlorite and used for wiping.
 - * For product care, refer to "Caring for the Product" (▶P.13).
- Wash with slightly weak running water (less than 6 liters/ minute) with tap water (5°C to 35°C) at a position about 10 cm away from the faucet or shower.
- If the product gets soiled, wash by hand without using a brush, etc., holding the product so that the au IC card/microSD memory card tray does not open.

● After the product gets wet

- After becoming wet, drain water and wipe the product with a dry, clean cloth.
- In cold regions, any water on the product may freeze. Using the product with frozen water may cause malfunction. Do not leave water drop on the product.

● Rubber seal

- The rubber seal around the au IC card/microSD memory card tray is important in maintaining water resistance. Do not scratch or remove it.
- Be careful not to pinch the rubber seal when closing the au IC card/microSD memory card tray. Trying to close the tray with a seal pinched can scratch the seal and affect water resistance. Any minute particles becoming lodged between contact surfaces (a single hair, etc.), no matter how small, can cause seepage.
- Any liquid other than water on the product can affect product durability.
- Do not insert pointed objects in the au IC card/microSD memory card tray. Doing so may damage/deform the product or scratch the seal, allowing water seepage.
- Parts used for maintaining water resistance should be replaced every 2 years regardless of their appearance. Contact your nearest au shop/au Style for replacement.

● Heat resistance

- Do not submerge the product in hot water or get it wet with hot water. Do not use the product in saunas or expose it to hot air from hair dryer etc. Product is not designed to be heat resistant.

● Dust resistance

- If dust gets on the product, immediately rinse with water and completely remove any dust before using the product.

● Shock from droppage

- While the product is resistant to drop, it is designed with drop resistance for normal daily use; note that product may break if subjected to excessive force such as being thrown or dropped unreasonably.

Caring for the Product

You can wipe away soiling on the product as follows using foaming hand soap, alcohol, etc.

Using foaming hand soap/foaming body soap

- 1 Remove all cabling and turn the product off
- 2 Dispense the foaming hand soap/foaming body soap onto a soft cloth and wipe the product briskly

Take care not to let liquid soap get into the speaker or microphone etc.

- 3 Rinse until all lather is completely gone

Rinse speaker or microphone etc. for approximately 30 seconds.

- 4 Drain the speaker or microphone etc. well

For details on draining water, refer to "How to Drain Water" (▶P.13).

- 5 Allow to dry thoroughly, ensuring no moisture is left

For details on drying, refer to "How to Drain Water" (▶P.13).

Using alcohol

- 1 Remove all cabling and turn the product off
- 2 Dampen a lint-free, soft cloth with isopropyl alcohol, ethanol or sodium hypochlorite and wipe off product.

* Product functions are verified under test conditions, and are not guaranteed with regard to malfunction.

Always carefully read instructions for using any of isopropyl alcohol, ethanol, or sodium hypochlorite sold as a disinfectant. Improper use can pose risks to health and as a flammable substance.

Precautions

- Remove commercially available accessory products (covers, cases, etc.). Check precautions for each such accessory product.
 - * Commercially available protective sheets may peel.
- The product is not designed to withstand water pressure; do not expose directly to high water pressure or submerge for a long period.
- When caring for product, ensure that the au IC card/microSD memory card tray is closed securely.

* Use domestic manufacturer foaming hand soap/body soap. Do not mix different foaming hand soaps/foaming body soaps.

Do not use: kitchen, industrial, non-additive, or alkaline hand soap; industrial, non-additive, or alkaline body soap; bar soap; detergent; bath salts; shampoo; treatment rinse; facial cleanser; makeup remover; toothpaste; etc.

Rinse immediately if any of these get on the product.

Precautions on Charging

Optional accessories are not water/dust resistant. Note the following before and after charging.

- Never charge the battery if the product is wet. Doing so may cause fire, burns, injuries, electric shock, etc.
- Make sure the product is not wet. To charge the product after it has gotten wet, drain water well and wipe with a dry, clean cloth before inserting the DC plug of an AC adapter (KYT34PQA) (sold separately) into the charging terminal or a USB Type-C plug into the external connection terminal.
- Check that no water or foreign objects are in the charging terminal and the external connection terminal before use.
- Do not touch the specified charger (sold separately) with wet hands. Doing so may cause electric shock.
- Do not expose the specified charger (sold separately) to water. Do not use it near water, such as in a bathroom, shower room, kitchen, or sink. Doing so may cause fire, burns, electric shock, or malfunction. Do not bring it into a bathroom, etc. even when you are not charging with it. Doing so may cause fire, burns, electric shock, or a malfunction.

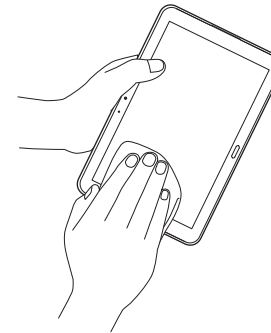
How to Drain Water

If the product gets wet, be sure to drain the speaker, microphone, etc.

Water remaining in those parts might wet your clothes or bag, or the sound might become hard to hear.

Follow the steps below to drain water.

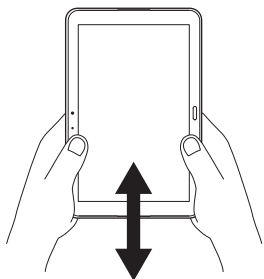
- 1 Wipe water thoroughly on the surface of the product with a clean dry lint-free cloth



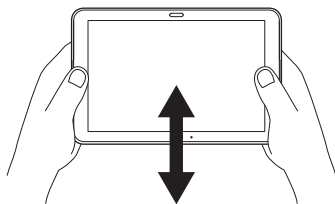
2 Shake the product

① Hold the product firmly and shake it in the direction of arrows until water does not come out.

- * When shaking the product, stay alert to your surroundings.
- * Be careful not to have the product pop out, and hold it firmly to drain water.



Earphone microphone terminal,
external connection terminal,
charging terminal:
20 times or more



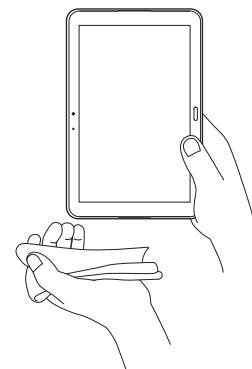
Microphone, buttons:
20 times or more

② Wipe drained water.

- * The speaker, microphone, charging terminal, external connection terminal, earphone microphone terminal, volume buttons, and customize button are particularly hard to drain water from. With those parts facing down, press them against the cloth to wipe off any water.

③ Place the product on a dry towel or cloth, then leave it at room temperature for a while.

③ Press the product gently against a clean dry lint-free cloth, and wipe off water remaining in the gaps such as in the speaker, microphone, charging terminal, external connection terminal, earphone microphone terminal, volume buttons, customize button, etc.



④ Leave the product on a dry towel or cloth for 1 hour or more at room temperature to dry after removing drained water thoroughly

Even after you take these procedures, water may remain on the product. Do not place the product near things that you do not want to wet. Also, take care not to wet your clothes, bag, etc.

Notes on Using Bluetooth® / Wireless LAN (Wi-Fi®) Function

- The product's Bluetooth® function is certified as conforming with Japanese domestic standards.
- Use of the Bluetooth® function is limited in some countries or regions.
- The product's wireless LAN (Wi-Fi®) function is certified as conforming with Japanese domestic standards.
- Use of the Wireless LAN (Wi-Fi®) function is limited in some countries or regions.
- The 2.4 GHz band used by wireless LAN (Wi-Fi®) and Bluetooth® devices is operated by various other devices. For this reason, the communication speed and connectable range may be decreased, or disconnection may occur, due to interference from other devices.
- Do not use this product in places where electromagnetic waves are generated or near electric products, AV and OA equipment, or other magnetized devices.

- Subjecting this product to magnetic or electrical noise might increase noise or prevent it from performing communications. (This product is particularly susceptible to noise when it is used near a microwave oven.)
- Using this product near a TV, radio or similar appliance might cause reception interference and disrupt TV images, etc.
- Searching might not be successful if there are multiple wireless LAN (Wi-Fi®) access points near to the product or the same channel is being used.
- Since using the product on airplanes is restricted, follow the instructions given by the respective airlines.
- The communication speed and connectable range vary depending on the distance between communication devices, obstacles and the devices used.

IEEE802.11b/g/n
IEEE802.11a/n/ac
W52 W53 W56

Cautions on Using 2.4 GHz Band

The frequencies used by the Bluetooth® and/or Wireless LAN (Wi-Fi®) function of the product are in the 2.4 GHz band. In this frequency band, other similar wireless stations, in-plant wireless stations for mobile unit identification that require a license for use, such as factory production lines, specific small power wireless stations that do not require licenses, amateur wireless stations (collectively called "other wireless stations" from here on) are operated in addition to home electrical appliances such as microwave ovens, devices for industrial, scientific and medical devices.

1. Before using the product, make sure that "other wireless stations" are not in operation nearby.
2. In the event that instances of radio wave interference have occurred between the product and "other wireless stations", immediately either relocate the product or stop operation of the device (stop emission of radio waves).
3. If unsure or require assistance, contact an au shop/au Style or Customer Center.

memo

- Connections between the product and all other Bluetooth® and wireless LAN (Wi-Fi®) devices have not been confirmed. Therefore, connections with all Bluetooth® and wireless LAN (Wi-Fi®) devices are not guaranteed.
- This product supports security features for wireless communications that are compliant with the Bluetooth® and wireless LAN (Wi-Fi®) standard specifications, but the security may not be sufficient depending on the usage environment and configuration. Be careful when making data communication using Bluetooth® or wireless LAN function (Wi-Fi®).

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- Wireless LAN (Wi-Fi®) has the advantage that it can be freely connected anywhere within the radio wave range, as it uses radio waves for exchanging information. However, not making security settings allows the risk of malicious use by third parties. While at the customer's discretion and responsibility, it is recommended that you make security settings before using the product.
- The Company assumes no responsibility for leakage of data or information that may occur during Bluetooth®/wireless LAN (Wi-Fi®) communication.
- Since Bluetooth® and wireless LAN (Wi-Fi®) functions use the same frequency band, using the both functions at the same may cause radio wave interference resulting in decreased communication speed or disconnection from the network. If connection fails, stop using either of the Bluetooth® and wireless LAN (Wi-Fi®) functions.

Bluetooth® and wireless LAN (Wi-Fi®) functions of the product use frequencies in the 2.4 GHz band.

- Bluetooth® function: 2.4FH1/XX1



This product uses the 2.4 GHz band. FH-SS is used as the modulation scheme. The interference distance is about 10 m or less.

The band of mobile unit identification devices cannot be avoided.

- Wireless LAN (Wi-Fi®) function: 2.4DS4/OF4



This product uses the 2.4 GHz band. DS-SS and OFDM are used as the modulation schemes. The interference distance is about 40 m or less.

This means that all bandwidths are used, and that band of mobile unit identification devices can be avoided.

Available channels vary depending on countries.

For use in an airplane, check with the airline company in advance. If country information cannot be discerned such as if in Airplane mode, Wi-Fi channels 12 and 13 are not available.

Cautions on Using 5 GHz Band

Outdoor use of 5.2 GHz band and 5.3 GHz band (W52/W53) is prohibited under the Radio Law.

Excludes communication with the base stations or land mobile relay stations of high-output data communications systems operating in the 5.2 GHz band.

The used channels of the product are as follows.

- W52 (5.2 GHz band / 36, 40, 44, 48 ch)
- W53 (5.3 GHz band / 52, 56, 60, 64 ch)
- W56 (5.6 GHz band / 100,104,108,112,116,120,124,128,132,136,140,144 ch)

Security Code/PIN Code

Security Code

The product has various security codes that you can use. The available security codes are as follows. Do not forget the various security codes that are set as they are necessary for various operations and contracts. Be sure to change the initially set number to your own number.

Security code

Example of usage	To do various inquiries, applications, and modifications on the au homepage
Initial value	A four digit number chosen by the customer and noted on the application form

PIN Code

PIN Code

To prevent unauthorized use of the au IC card by a third party, you can set the product to require PIN code entry every time the power is turned on. You also need to enter PIN code when setting whether PIN code entry is required.

If PIN code is incorrectly entered three times consecutively, the PIN code will be locked. You can unlock the PIN code using PUK code.

- At the time of purchase, the PIN code is "1234", and entry is not required. You can change the PIN code to any 4- to 8-digit number and the product to require entry if necessary.
- To use the product with a PIN code required, be sure to change the PIN code to your own number you have chosen.

PUK Code

In case PIN code is locked, you can unlock it by entering PUK code.

- PUK code is an 8-digit number given at the time of purchase, which is printed on the back side of the plastic card on which your au IC card is attached.
- After entering PUK code, you need to set a new PIN code.
- If PUK code is incorrectly entered ten times consecutively, contact an au shop/au Style, Toyota store dealing in au, or Customer Center.
- PIN code is not reset by initializing the product.

Notes on Data Communication Charges

- Since constant Internet connection is possible with the product, data communication may be performed automatically by some applications, resulting in high data communication charges. Therefore, subscription to a data flat-rate service/data communication charge discount service is recommended.
- To browse homepages, download applications, communicate using applications, send/receive mails and configure various settings with the product, connection to the Internet is required, to which data communication charge applies.
 - * Data communication charge does not apply if connected by wireless LAN (Wi-Fi®).

Notes on Applications

- Be sure to check the security of the application, then install it at your own risk. Some applications might adversely affect other applications or entire the product. They may cause virus infection, damage various data, and send out your location information, usage history or personal information stored in the product via the Internet.
- The Company assumes no responsibility for any problems that might be caused by applications you have installed. In such case, you may be charged a repair fee even during the warranty period.
- The Company assumes no responsibility for any disadvantage brought to you or any third party by applications you have installed.
- Some applications require that a microSD memory card be inserted.
- Some applications prohibit the product from entering sleep mode while they are active, or rapidly drain the battery while running in the background.
- Operation procedures and screen appearances of the applications preinstalled in the product and those installed by you are subject to change without notice as a result of version upgrade. Note that there may be differences with descriptions in this manual.

Setting the App Permissions

The first time you launch an app/function that accesses the functions or information of the product, a confirmation screen for requesting access permission appears.

If a confirmation screen appears, confirm the content and tap [ALLOW]/[DENY].

- Depending on the app/function, [ALLOW ALL THE TIME], [KEEP WHILE-IN-USE ACCESS], etc. may appear.

Example: When Sound Recorder is activated

1 Apps permission confirmation screen →[ALLOW] / [DENY]

Tap "ALLOW", allow the use of function normally. When you use multiple function, follow the same operations for each function.

Setting for Each App/Function

■ Setting for each app

1 Home screen → [*] → [Apps & notifications]

2 [SEE ALL XX APPS] → Select app → [Permissions] → Select function → [Allow] / [Deny]

■ Setting for each function

1 Home screen → [*] → [Apps & notifications]

2 [Permission manager] → Select function → Select app → [Allow] / [Deny]



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- If you do not permit, app/function may not be activated or use of function may be limited.
- For some apps/functions, an explanation screen for the permission appears. The confirmation screen may also appear multiple times, or the display may differ. Confirm the displayed content carefully, and follow the onscreen instructions.
- In this manual, description of confirmation screens may be omitted.

Tablet Etiquette

■ Use of Tablet is Not Allowed in the Following Places!

- Do not listen to music, watch videos while driving a car or motorbike, or riding a bicycle. Use of tablets while driving a car or motorbike is prohibited by law. (Use of tablets while riding a bicycle may also be punishable by law.) In addition, stay alert to the traffic around you even when walking. Surrounding sounds might not be heard clearly, and gazing at the screen may distract your attention causing a traffic accident. Be especially careful at railroad crossings, station platforms and pedestrian crossings.
- Since using the product on airplanes is restricted, follow the instructions given by the respective airlines.

■ Be Considerate of People around You

- To prevent notification sound from bothering other people, power off or use Do not disturb feature at a movie theater, theater, museum, library, etc.
- In a city area, use in a place where you do not bother people walking.
- It is extremely dangerous to walk while looking at the screen of the tablet. Do not operate the tablet while waking or by stopping suddenly.
- Move to a place where you do not disturb others while you are in shinkansen, a hotel lobby, etc.
- Be careful not to be loud while talking.
- Be careful of sound leakage from earphones in trains or other places with many people around you.
- Ask permission if you take photos with the tablet camera.
- When using the camera, follow common rules of etiquette regarding camera use.
- There may be a person with a cardiac pacemaker nearby at a place filled with people such as in a crowded train. Turn on "Airplane mode" or turn the tablet off in such places.
- When a medical institution has laid down designated areas where use of the product is prohibited or is not allowed to be brought in, abide by the instructions of that medical institution.

Updating Software

When a software update becomes required, the product obtains the latest software automatically and updates with it during night hours. Software updates are available regularly to improve product quality after purchase with regard to performance, operation, and security to ensure problem-free use.

Notes on Software Update

- Data communication charges are incurred according to your line subscription when connecting to the Internet from the product using data communication. Especially for OS update, large data communication occurs.
- When software update is necessary, you will be informed on au homepage, etc. For details, contact an au shop/au Style or Customer Center (call toll-free 157). In addition, users of the product will receive a notice from au, when software update is necessary to improve the functionality of the product.
- It is recommended to back up your data before updating software.
- If software update has failed or stopped, perform the same procedure again.
- If the software update fails, it may become impossible to operate the product. If this happens, bring it to an au shop/au Style or Toyota store dealing in au (not accepted by some shops).
- Any operations are not available during software update. Alarm does not work, either.

Downloading Software into the Product to Update

You can check for and download the latest software at your convenience when an update becomes required with the following operation.

By not updating software, you have a greater risk of virus infection, and you do not have the benefit of functional improvements and trouble fixes. Always keep your software updated.

1 Home screen → [*] → [System] → [System Update]

From here on, follow the onscreen instructions.



- Depending on the conditions of the Wi-Fi® line you are using, the product may automatically search for available networks and switch from Wi-Fi® to a mobile network. Note that in this instance, data communication charges may differ from as intended.
- After a software/OS update, the product cannot revert to the previous version software.
- After software is updated, the product restarts. Note that any data that you were editing may become discarded.

After-Sales Service

When Asking for Repair

For repair, contact Repair and Delivery Support Center.

During the warranty period	Repairs will be done based on the terms of services of the free-of-charge repair warranty.
Outside the warranty period	We shall repair the product for a charge as requested by the customer if repair renders it usable.

* The warranty period is one year from the day when you purchase the product.



- Before handing the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.
- Recycled parts that meet the Company's quality standards are sometimes used for repair.
- au portable terminals collected by Replacement cell phone delivery service which you used before are recycled to portable terminals for replacement after repairs. Also, parts replaced by au aftersales service are collected and recycled by the Company. They are not returned to customers.
- For the products that are processed, modified, analyzed (including altering the software, analyzing (including rooting), reverse-engineering, decompiling, or disassembling), or repaired by repair offices other than the company specified, they are not covered by the warranty or repair may be refused.
- The battery built into the product is a consumable and so not covered by warranty.
- Accessories in addition to the KYT34 main unit are not covered by the free-of-charge repair warranty.

Performance Parts for Repair

The Company retains performance parts for repair of the KYT34 main unit and its peripherals for 4 years after discontinuation of production. Performance parts for repair refers to parts required for maintaining the functions of the product.

Terms of Free-of-Charge Repair

1. When you apply for repair, inform us of your serial number (IMEI number). You can check the main unit or the sticker attached on the packaging box for the serial number (IMEI number).
 2. Repairs will be done based on the terms of services of the free-of-charge repair warranty when the product is used correctly based on the instruction manual and the product is malfunctioning.
 3. Repairs will be charged in the following cases even during the warranty period. (Also, the product cannot be repaired in some cases.)
 - ① When the product is not used correctly based on the instruction manual.
 - ② When the product is malfunctioning or damaged due to modification and repair.
 - ③ When the product is repaired by repair offices other than the company specified.
 - ④ When the product is malfunctioning or damaged due to a handling fault or accident. Or when there are some traces that the product is damaged by falling, water or humidity.
 - ⑤ When the product is malfunctioning or damaged due to earthquakes, storms, floods or other natural disasters, as well as fires, salt, abnormal voltage, etc.
 4. Repairs may be refused depending on the damage condition of devices.
 5. Note that the company shall not be liable for any damages and loss arising from the product malfunction.
 6. The Company assumes no responsibility for any accidents when the product is connected with an unspecified device.
 7. On-site repair is not available.
 8. This warranty is valid only in Japan.
- * The warranty guarantees that free-of-charge repairs will be done based on the terms of period and conditions indicated above. Therefore, the warranty does not limit your legal rights against persons in charge of the warranty and other operators.

Repair and Delivery Support

An after-sales service membership program on a monthly basis called "Repair and Delivery Support" is available for using your au portable terminal for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss. For details of monthly fee and service, check on the au homepage.
<https://www.au.com/mobile/service/kosho-funshitsu/> (Japanese)



- ◎ You can apply for membership only at the time of purchasing your au portable terminal.
- ◎ Once you cancel the membership, you cannot reapply for it until you purchase an au portable terminal next time.
- ◎ Note that when changing the model or purchasing an extra portable terminal, this service only covers the most recently purchased au portable terminal.



- ◎ When an au portable terminal is handed over to you or someone else, the "Repair and Delivery Support" membership is also handed over to the successor of the portable terminal.
- ◎ When you get a new au portable terminal by changing the model, purchasing an extra portable terminal, etc., the "Repair and Delivery Support" membership for the old au portable terminal is automatically canceled.
- ◎ Service contents are subject to change without notice.

au IC Card (SIM Card)

The au IC card is lent to you by au. In case of loss or damage, the card will be replaced at your expense. When malfunction is suspected, or in case of theft or loss, contact an au shop/au Style or Toyota store dealing in au.

SIM Unlock

This product can be SIM-unlocked. SIM-unlocking the product allows other-carrier SIM cards to be used with it.

- Requests can be made for SIM-unlocking on the au homepage or at an au shop/au Style.
- When using non-au SIM card, some services, functions, etc. may be unavailable. The Company is not liable for any operations.
- For details, refer to au homepage. (Japanese)
<https://www.au.com/support/service/mobile/procedure/simcard/> (Japanese)

Specific Absorption Rate (SAR) of Data Communication Terminals

This model KYT34 complies with Japanese technical regulations for exposure to radio waves and international guidelines on radio wave protection.

For information on the Specific Absorption Rate (SAR) of the product, refer to the "Online Manual" (Japanese) or the "取扱説明書(詳細版) (Full instruction manual)" (Japanese) available on the au homepage.

<https://www.au.com/online-manual/kyt34/> (Japanese)
<https://www.au.com/support/service/mobile/guide/manual/> (Japanese)

Please refer to the au homepage if you would like to know more detailed information.
<https://www.au.com/english/>

Export Administration Regulations

This product and its accessories may be subject to the Japan Export Administration Regulations ("Foreign Exchange and Foreign Trade Law" and its related laws). In addition, U.S. Reexport Regulations (Export Administration Regulations and the related laws and regulations) may apply to this product and its accessories. To export and re-export this product and its accessories take the required measures on your responsibility and at your expenses. For details on the procedures, contact the Ministry of Economy, Trade and Industry, the U.S. Department of Commerce.

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■ Recording Diagnosis and Usage Condition Data

KYOCERA Corporation asks for users' cooperation in order to improve the quality of products and services. KYOCERA Corporation records and saves data of failure diagnosis and the usage conditions (application usage by users, log related to error, detail information of application usage by users (specified functions, usage frequency, memory/battery status)) in the product in order to track and cope with diagnosis events such as unexpected shutdown or system error for the purpose of improvement of quality and services. Those information may be collected upon repair request by user after obtaining the user agreement.

For inquiries, call:

Customer Center

For general information (toll free)

Business hours 9:00 to 20:00 (7 days a week)

From au mobile phones: | From non-au mobile phones /
general subscriber phones:
157 area code not required  0077-7-111

In case above numbers are not available (for free),

 0120-977-033 (except Okinawa)

 0120-977-699 (Okinawa)

For theft, loss, or malfunction (toll free)

Business hours 24-hour (7 days a week)

From au mobile phones: | From non-au mobile phones /
general subscriber phones:
113 area code not required  0077-7-113

In case above numbers are not available (for free),

 0120-925-314

Corporate Customer Center (For corporate contractors)

For general information (toll free)

Business hours 9:00 to 18:00 (7 days a week)

*Except during the year change period

From au mobile phones: | From non-au mobile phones /
general subscriber phones:
 0077-7041  0120-925-041

Repair and Delivery Support Center

For theft, loss, or malfunction (toll free)

Business hours 9:00 to 20:00 (7 days a week)

From au mobile phones / non-au mobile phones /
general subscriber phones:


 0120-925-919



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