Speed Wi-Fi NEXT W01

Quick Start Guide

Preface

Thank you for buying the Speed Wi-Fi NEXT W01 (simply called the "product" from here on). Before using the product, be sure to read the "Quick Start Guide" (this manual) and "Notes on usage" to ensure correct use. After reading, store the manuals in a safe place for future reference.

"Quick Start Guide" (this manual) describes basic operations and settings of major functions As an instruction manual of the product, refer to the supplied "Quick Start Guide" (this manual), "Notes on

usage", or "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) available on the au homepage. In this manual, "Instruction Manual" includes "Quick Start Guide" (this manual), "Notes on usage", and "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese). "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) is also installed in the product.

Connect the product to a computer, etc. via wireless LAN or microUSB cable → Activate the web browser → Enter "http://speedwifi-next.home" → In "言語 (Language)" list, select "English" → Login → "Help" → "Please refer to the manual"

*For instructions on how to log in, refer to "Activating Speed Wi-Fi NEXT setting tool" in this manual.

• "Instruction Manual" is available on the au homepage.

http://www.au.kddi.com/support/mobile/guide/manual,

• Illustrations and screens shown in this manual may look different from the actual ones. In some cases, minor details or a part of a screen may be omitted.

Exemptions and Safety Precautions

Before using the product, be sure to read the "Exemptions" and "Safety Precautions (Observe Strictly)" of "Notes on usage" to ensure correct use.

When using the product

• During communication, please keep the device farther than 1.5 cm away from your body without including any metals

· Communication is not possible even inside the service area in places where the signal does not reach (e.g. tunnels and basements). Also, communication is sometimes not possible in poor reception areas. Communication is sometimes interrupted if you move into a poor reception areas during communications. • Since this product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated. (Though WiMAX 2+, LTE and UMTS systems have highly secure confidential communication features.) • This product is compatible with the international roaming service. Each network service described in this manual varies depending on the area and service content.

· Since this product is a radio station under the Radio Law, you may be asked to temporarily submit the product for inspection in accordance with the Radio Law.

• The product number of data communication terminals is automatically sent to KDDI CORPORATION for maintenance and monitoring operational status of your data communication terminals. • Take care not to inconvenience people around you when you use the product in a public place.

· Before you start using the product overseas, check the relevant laws and regulations of the country/region you visit.

• When the product is used by a child, parents or guardians should thoroughly read the "Instruction Manual" and teach the child how to use it.

Cell Phone Etiquette

Use of the product is not allowed in the following places!

• Do not use an au product while driving a car or riding a motorbike or bicycle. It may cause a traffic accident. Use of au product while driving a car or motorbike is prohibited by law. Use of au product while riding a bicycle may be punishable by some regulations. • Use of electric devices on board is restricted. Follow the instructions of each airline company.

Make sure where you are when using!

• Use the product in a place where it cannot block foot or traffic in a street.

Pay careful attention to the people around!

• In a crowd such as crowded train, there may be people with a cardiac pacemaker nearby. Power off the product in advance

When a medical institution such as a hospital has laid down designated areas where use of the product is prohibited or is not allowed to be brought in, abide by the instructions of that medical institution

List of packaged items



*Keep the included accessories including warranty at hand

Default settings

For connecting the product with wireless LAN devices such as a computer or game console (wireless LAN devices), entering a network name (SSID) and security key (password) is required. For connecting to wireless LAN devices, see "Connecting with wireless LAN using Easy Settings" (▶ next page) in this manual.

Screen resolution

1024 x 768 or more is recommended

USB port

USB 2.0 or USB 3.0 (except USB ports by computer manufacturer's specification)

Compatible browser (for Speed Wi-Fi NEXT setting tool)

Microsoft Internet Explorer 8.0-11.0 Safari 6.0-8.0

Firefox 24.0-33 Google Chrome 10-39

Opera 11-25

iOS 5.1-8.1 standard browser (compatible with Speed Wi-Fi NEXT setting tool for smartphones) Android 4.0, 4.1, 4.2, 4.3, 4.4 standard browser (compatible with Speed Wi-Fi NEXT setting tool for smartphones)

Use outside these environments may affect performance. Operating environment (hardware, connected peripherals, installed applications, etc.) may also affect performance. Operation may not be performed properly depending on browser settings such as proxy or security in Internet options. *For PC support, OS version upgrade information, etc., see corresponding manufacturer's manual etc. and follow the instructions.



3 Reset button Initialize the settings.

Button operation

Power button

Operation	Function	Description
Press for over approximately three seconds	Power on/off/restart	When the power is turned off, press to turn the power on. When the power is turned on, "Power off"/"Reboot" can be selected.
Press (within approximately one second)	Turn the display on/off Return from Wi-Fi auto sleep function*	Press to turn off the display when the power is on. Press to turn on the display when the display off; the unlock screen appears. When wireless LAN is disconnected due to Wi-Fi auto sleep function*, press to connect again.
Press for over approximately ten seconds	Force shutdown	Shut down the product forcibly when the product gets inoperative, etc.

*: When data communication is not performed for a certain period of time, deactivate Wi-Fi to save the internal battery power

Reset button

Operation	Function	Description
Press for over approximately five seconds	Initialize the settings	Alternatively, you can reset the product from Speed Wi-Fi NEXT setting tool.

Attaching au Micro IC Card (LTE)

Your phone number etc. are stored on the au Micro IC Card

(LTE).

The product is compliant with au Micro IC Card (LTE) only. IC cards other than au Micro IC Card (LTE) is not available.

*Do not insert IC Card with a conversion adapter.

*Although the phone number is stored as customer information, voice calls are not available with the product. *Note the following points, otherwise handling the au Micro IC Card (LTE) may cause

- malfunction or damage.
- ·Do not touch the IC (metal) part of the au Micro IC Card (LTE) or the IC card terminal inside the product unit.
- Insert in the correct direction.
- Do not force to attach or remove

1 Data amount up to now/Maximum data *1: Switching to High speed plus area mode, the predetermined additional fee is

- amount set by communication counter · A orange or green bar extends in the background according to the data amount.*2
- (12) Current screen
- Indicates which Home screen of 1 or 2 is displayed.

13 Data communication status

: Receiving · 🚹 : Sending

Notification by animation/text

Communication status and information of failure are notified by animation or text.

Display	Description	
$\Rightarrow \Rightarrow \Rightarrow \Rightarrow (animation)$	Charging (the power turned off).	
PIN lock*	PIN code of the au Micro IC Card (LTE) is activated.	
*: Displayed on the unlock screen when power is on.		

charged separately.

the other color.

*2: Color of the bar varies by the model color.

value when Reminder settings in Data

If the data amount exceeds the specified

settings is enabled, the color changes to

- Learning basic operation Frequently used operations are described.
- · To select displayed item or icon, directly tap the screen.
- When 🗸 is displayed at the top of the screen, tap to fix selection/entry.
- When x is displayed, tap it to cancel selection/entry and return to the previous screen.
- Tap + to add a new setting
 - When \langle is displayed at the top of the screen, tap to return to the previous screen.
- Tap 🛖 to return to the Home screen.

• When (ON: Orange or green*)/() (OFF: Gray) switch is displayed at the side of each setting item, tap the switch to turn on/off the setting.

- When the slide switch is displayed, slide the switch to turn on/off settings.
- (Orange or green*): Setting is on
- (Gray): Setting is off
- *: Color of the switch varies by the model color.

Entering alphanumerics/symbols

Use the onscreen keyboard to enter alphanumeric characters and symbols. *Onscreen keyboard may vary by the screen



- **5** Delete
- 6 Space*

*: Alphanumeric/symbol keyboard only

Charging

3 Keys

hidden keys.*

Charging with AC adapter

Flick/slide the keys left or right to show

Charging method using the included AC adapter/microUSB cable (HWD14PQA) is explained here.

Connect the included microUSB cable to the external connection terminal of the product Make sure the form of the connector plug and insert it straight. Maker sure to insert it all the way.

Connect the other side of the microUSB cable to the included AC adapter Make sure the form of the conne





refer to "Attaching au Micro IC Card (LTE)"

in this manual

au Micro IC Card (LTE)

Wireless LAN Initialization Sticker

Network name (SSID) and security key (password) are		
printed on the Wireless LAN Initialization Sticker (by		
default). The sticker is needed to connect the product	. i	Paste the wireless
and wireless LAN devices by default or when you reset		LAN Initialization
the product. Keep it for example by attaching on the right		Sticker and store it
section of the product and refer if it is necessary.		in a sate place.

To initialize the settings (reset)

With the power of the product turned on, press Reset button or over approximately five seconds with a fine-tipped object to initialize the settings

*If you reset the product, your settings will be all cleared. Please be careful to use this feature.

What you can do with Speed Wi-Fi NEXT W01

The product can connect up to 10 wireless LAN devices such as computers and game consoles via wireless LAN and also connect a computer, etc. with a specified microUSB cable. Also the data communication via WiMAX 2+, LTE, UTMS systems or Wi-Fi network is available (best effort*1) from connected devices through the product.

1: Signal strength, communication congestion, amount of contents may affect communication status. Also, with some devices or game consoles etc., communication or online matchup games may not operated correctly.

*The product automatically determines most suitable network at that time to connect.

Connecting via wireless LAN How to connect computers or game consoles etc. via wireless LAN is described here.



Connecting with microUSB cable *Before connecting via USB, install Speed Wi-Fi NEXT setting tool into a computer. Installation can be performed when the product is connected to a computer for communication. *Wireless LAN and USB can be used simultaneously. Up to 11 devices can be

connected in total

Connecting LAN cable to the cradle (sold separately) for communication Connect a commercially available LAN cable

to W01 Cradle (HWD31PUA) (sold separately) for LAN connection or Internet access while charging.

International roaming is supported

Data communication is available when you are abroad using LTE/UMTS network.

Operating Environment for Wireless LAN/USB Connection

The operating environment for wireless LAN/USB connection with the product are as follows. (as of December of 2014)

Compatible devices

Computers, iPhone, iPod touch, iPad, iPad mini, smartphones, or game consoles compatible with IEEE802.11a/b/g/n/ac wireless LAN standard Windows/Mac computers with USB port

Compatible OS (Computers)

Windows Vista (32-bit/64-bit) Windows 7 (32-bit/64-bit) Windows 8 (32-bit/64-bit) Windows 8.1 (32-bit/64-bit) Mac OS X 10.5 Mac OS X 10.6 (32-bit/64-bit) Mac OS X 10.7 (32-bit/64-bit) Mac OS X 10.8 (64-bit) Mac OS X 10.9 (64-bit) Mac OS X 10.10 (64-bit) For each OS, Japanese version/English version is supported. * For Windows RT, USB connection is not supported.

Memory

Windows Vista: 1 GB or more is recommended (512 MB or more is required) Windows 7: 1 GB or more is recommended (32-bit) 2 GB or more is required (64-bit) Windows 8/8.1: 2 GB or more is recommended Mac OS X: 512 MB or more is recommended (256 MB or more is required)

- Hard Disk
- 100 MB or more is recommended (50 MB or more free space is required) Windows 8/8.1: 2 GB or more free space is required

Before attaching the au Micro IC Card (LTE), make sure to turn the product off. au Micro IC Card (LTE) is not recognized on the product if it is attached when the product turned on. Remove microUSB cable if it is connected.

Concave part

Open Micro IC Card slot cove Put your finger (nail) on the concave part on the side of the cover and pull in the direction of the arrow.

2 Insert au Micro IC Card (LTE) into the slot

With the IC (metal) side of the au Micro IC Card (LTE) facing up, confirm the orientation with the notch shown, then insert the au Micro IC Card (LTE) until it clicks.

Close the Micro IC Card slot cover





Basic Operation

Using Touch Panel

Тар Gently touch the screen and then immediately release your finger.

Drag Keep touching a slider etc., trace it to the desired

1 2.6GB/7GB

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12:34

The following information is shown on the Home screen. Screen in English is explained here. For switching display language, see "Switching to English display" (▶ next page).

(4) Communication mode

- HS: High speed Mode
- Connected to WiMAX 2+ network HS+A: High speed Plus Area Mode*1
- Connected to WiMAX 2+ network and LTE network **5** Date and time

6 Number of connected wireless LAN devices **7** Frequency band

- · Lights: 5 GHz band in use
- Turn off: 2.4 GHz band in use

8 Bridge mode

- III : WIMAX 2+, LTE, UMTS system • Turn on: On • Turn off: Off
- 9 Indoor use indicator When this indicator is turned on, use the ☑ : No au Micro IC Card (LTE), or
 - product indoors. Turn on: Connected in wireless LAN 5 GHz
 - band W52 channel Turn off: Connected in wireless LAN 5 GHz band W56 channel or wireless LAN

2.4 GHz band · Image: Blinking): DFK checking 10 Touch menu icon

Touch to make the settings.

- LTE: Connected to LTE network
- UMTS: Connected to UMTS network

WX2+: Connected to WiMAX 2+

m : During International roaming



- Insert the AC adapter power plug into an outlet (AC 100V)
- 4 When charging ends, unplug the microUSB cable straight from the product
- 5 Unplug the AC adapter power plug from the outlet

Charging with a computer

Connect a specified microUSB cable to the external connection terminal of the product

Make sure the form of the connector plug and insert it straight. Firmly insert it all the way.

2 Connect the other side of the microUSB cable to the USB port of a computer Make sure the form of the connector plug and insert it straight.

• By default, "Charging and radio concurrent" option is set for USB connection with a computer (USB tethering). Speed Wi-Fi NEXT setting tool is installed when connecting to a computer, and communication via USB connection will be enabled



- 8 When charging is complete, remove the microUSB cable from the product all the way.
- Charging with W01 Cradle (HWD31PUA) (sold separately) and AC adapter
- Connect the specified microUSB cable with the power connector of the cradle (sold separately)
- 2 Connect the other side of the microUSB cable to the AC adapter Make sure the form of the connector plug and insert it straight.
- Insert the power plug of the AC adapter to 100V AC outlet The power indicator of the cradle (sold separately) turns on.



Connect the product with the charging connector of the cradle (sold) separately)



Turning the power on/off/restarting

Press the power button for over approximately three seconds to turn the power on

The power is on and the unlock screen is displayed.

• When the power is turned on, the product automatically connects to the Internet. Also, the wireless LAN function is turned on and [69] appears.

・When powering on for the first time, "かんたん設定 (Easy Settings)" screen is displayed. To skip the setting, tap " $\pi - \Delta \sim$ (Go to home)". Easy Settings can also be set later from the Home screen. Use Easy Settings function to connect wireless LAN (> next page).

2 Slide the screen up or down

The screen is unlocked and the Home screen is displayed.

- **3** To turn the power off, press the power button for over approximately three seconds → "Power off"
 - Tap "Reboot" to restart the product.

Force shutdown

Press the power button for over approximately 10 seconds to shut down forcibly. Force shutdown turns off and on again when the product gets inoperative, etc.



down, right, or left. Slide Keep touching the screen and trace it to the desired direction to

Flick (Swipe)





1234

💼 III WX2+ HS

(1) Battery level

2 Signal strength

(•••)10 55 B 🍙

중 : Wi-Fi spot connection

invalid IC card

• End of service area

• : Line connecting

network

(3) Connected network

Switching to English display

In Home screen, tap "設定 (Settings)" → "システム設定 (Tools)" → "言語 (Language)" → Select "English" \rightarrow Tap \checkmark

Activating Speed Wi-Fi NEXT setting tool

Make the product settings from Speed Wi-Fi NEXT setting tool using a web browser on connected computer via wireless LAN or using specified microUSB cable. Steps for wireless LAN connection are explained here as example. *Use "SSID1" to use Speed Wi-Fi NEXT setting tool via wireless LAN connection.

*To log in, operate during the unlock screen is displayed or the screen is turned off.

Press the power button for over approximately three seconds to turn the power on

Activate a wireless LAN device and connect to via wireless LAN

Activate the web browser and enter "http://speedwifi-next.home" in the URL entry field

Login screen appears.

 Basic Setting Enter "admin" in the user name and password then select "Login" Default login password for Speed Wi-Fi NEXT setting tool is the last five digits of IMEI shown on the botton

Apply Current Status mection Status file Connected Internet 84.36 MB 8.71 MB 00.27.34 Login

• Select "English" from "言語 (Language)" list.

of the back side of the product.

When you log in to Speed Wi-Fi NEXT setting tool s Home Page appears.

Connecting with wireless LAN using Easy Settings

Use Easy Settings function to connect with wireless LAN following onscreen instructions. *Connection is established using the product "SSID1 (WPA2/WPA)"

- In this manual, connecting methods with the following wireless LAN devices are explained. Mac
 Nintendo 3DS LL/3DS/DSi LL/DSi Windows PC
- Smartphones iPhone/iPod touch/iPad/iPad mini

*Wireless LAN connection settings are required when it is connected with the product for the first time. Once you set up connection with wireless LAN devices, connections resume automatically from the second time on (when you set "Connect automatically" or "Save the setting" on each wireless LAN device).

From the Home screen, tap "Easy Settings"



WX2+ HS

20

this device

assword :

g fait Marin Bengh

1.Open your terminal Wi-Fi function.

2. Serach and choose the SSID of

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2 Tap "Next"→"Manual setting" SSID of the product and the security key (password) appear

Install "Huawei HiLink"

product by scanning QR code displayed on the product.

- From the Home screen of the product, tap "About" \rightarrow "QR code" QR code for connection appears.
- 2 Slide the screen up, then tap "Android QR code" QR code for downloading "Huawei HiLink" app appears.
- With QR code scanning app on an Android device, scan the QR code for downloading "Huawei HiLink" app

Connecting with smartphones using QR code display function

Install "Huawei HiLink" app on an Android device which enables auto-connection with the

· Follow the QR code scanning app's instructions, connect to scanned URL.

4 Tap "INSTALL"

· Confirm that "Huawei HiLink" app is downloaded. *Alternatively, search "Huawei HiLink" app on Google Play[™] to download.

Scanning QR code and connecting with smartphones

From the Home screen of the product, tap "About" → "QR code" QR code for connection appears.

Prom the application list on an Android device, tap "Huawei HiLink"

When activating for the first time, "Huawei HiLink" app introduction appears. Follow the onscreen instructions.

• Turn on Wi-Fi function on Android device in advance.

A QR code scanning screen appears.

13 Tap "Scan"

Scan the QR code displayed on the product screen

When a Wi-Fi signal icon is displayed on the upper right of the screen of Android device, the setting is complete.

*Automatic connection cannot be made by using an app other than "Huawei HiLink". Always use "Huawei HiLink" app.

*If auto-connection is failed by scanning QR code, see "Connecting with wireless LAN using Easy Settings"

*For more information about "Huawei HiLink", contact developer of the app or the following webpage.

http://consumer.huawei.com/en/support/index.htm

Online Update

Set to search the available latest software automatically. Downloading the latest software and updating method are explained here.

Updating

From the product Home screen, "Settings" → "Update"

2 Tap "Update"

Availability of the latest software is checked. If the latest software is not found, the operation ends. When the latest software is available, the software information is displayed.

13 Tap "Update"

Download starts.

When the download is complete, installation starts automatically.

When the latest software is found automatically

When the latest software is found, 1 appears on the Home screen of the product. *For Speed Wi-Fi NEXT setting tool, I appears in the upper right of the screen.

From the product Home screen, "Settings" → "Update" The software information is displayed.

2 Tap "Update" Download starts.

When the download is complete, installation starts automatically.

Checking own phone number etc.

Check device information such as a phone number or IMEI.

Main specifications

Main unit

Dimensions	Approx. 120 (W)×59 (H)×10.0 (D) mm
Weight	Approx. 113g
Interface	USB 2.0 High Speed (microUSB terminal)
Display	2.4 inches (320×240 dots) TFT
Power supply	5.0V DC, 1.8A
Internal Battery	lithium-ion battery, 3.8 V, 2300 mAh
Continuous standby time (domestic)*1	Approx. 730 hours Approx. 36 hours (with Quick access mode set)
Continuous communication time*1*2	WiMAX 2+ connection: Approx. 480 min. LTE connection: Approx. 440 min.
Operation environment	Operating ambient temperature range: 5°C - 35°C Operating ambient humidity range: 35% - 85%
Charging time	Approx. 150 min. (Use supplied AC adapter)
Bluetooth®	Standards Ver.4.1 (Supported with Remote wake up only)

*1: Continuous standby time and continuous communication time change depending on your communication network.

*2: Time when one wireless LAN device is connected.

WAN

	Domestic: WiMAX 2+, LTE, Wi-Fi (IEEE802.11a/b/g/n/ac
Compatible Networks	compliant)
	Abroad ITE UMTS

LAN

	~
Compatible Networks	Wi-Fi (IEEE802.11a/b/g/n/ac-compliant)
Frequency band	2.4 GHz (1-13ch*), 5 GHz (W52, W56)
Secure Wi-Fi network	WEP: 64bit/128bit WPA-PSK: TKIP/AES WPA2-PSK: TKIP/AES
Maximum simultaneous connections	Wi-Fi: 10 devices/USB: 1 device

*: By default setting, channel can be selected between 1 and 11 ch automatically.

AC Adapter

	1	
	Input	100V - 240V AC, 50/60 Hz
	Output	5.0V DC, 2.0A
AC Adapter	Dimensions	Approx. 46 (W)×48.6 (H)×22.8 (D) mm
	Weight	Approx. 50g
	Operation environment	Operating Temperature: 5°C - 35°C Operating Humidity: 35% - 85%
microUSB Cable	Cable length	Approx. 1.2m
	Weight	Approx. 34g
	Interface	USB plug: A type microUSB plug: B type

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~	Software Version	11.411.01.21.824				
	>View Mobile					
		COPYRIGHT (C) 2009 - 2014 H	AWEI TECHNOLOGIES C	O., LTD. ALL RIGHTS RES	IERVED.	
SUCC	essful	ly, Speed	d Wi-Fi	NEXT	setting	

Swipe from the right end of desktop screen (for mouse operation, point at the upper right of the screen), "設定 (Settings)" → "PC設定の変更 (Change PC settings)" → "ワイ ヤレス (Wireless)" → Turn on a wireless device

Swipe from the right end of desktop screen (for mouse operation, point at the upper

For Windows 7

For Windows 8.1

For Windows 8

From the "スタート (Start)" menu, select "コントロールパネル (Control panel)", then select "ネットワークとインターネット (Network and Internet)" → "ネットワークと共有セン ター (Network and sharing center)" → "ネットワークに接続 (Connect to network)"

For Mac

From the Apple menu, "System preferences..." → "Network" → "Wi-Fi" → "Turn Wi-Fi On"

Nintendo 3DS LL/3DS

From the menu screen, "本体設定 (Settings)" → "はじめる (Start)" → "インターネット設 定 (Internet settings)" → "インターネット接続設定 (Internet connection setting)" → "接 続先の登録 (Saving access point)" → "自分で設定する (Set manually)" → "アクセスポイ ントを検索 (Search access points)"

For Nintendo DSi LL/DSi

From the menu screen, "本体設定 (Settings)" → "インターネット (Internet)" → "接続設定 (Connection settings)" → Select any one of "未設定 (Not set)"

For smartphones (Android devices) From the menu, "Settings" → "Wi-Fi" → Turn on Wi-Fi

For iPhone/iPod touch/iPad/iPad mini From the Home screen, "Settings" → "Wi-Fi" → Turn on Wi-Fi

3 Turn on wireless LAN function on a wireless LAN device

• For more detailed operations or information, refer to each wireless LAN manual etc.

right of the screen), "設定 (Settings)"→Select the Wi-Fi icon→Turn on Wi-Fi

From the displayed network list etc., select SSID of the product

Enter the security key (password) Confirm that connection with the product is complete on the display etc. on the wireless LAN device.

6 In the menu of the product, tap "Next" \rightarrow "OK"

The Home screen reappears.

Connecting with WPS compatible wireless LAN devices

If your wireless LAN device is compatible with WPS function, wireless LAN connection can be set with simple steps.

From the Home screen, tap "Easy Settings"

2 "Next"→"WPS setting"→"WPS"

WPS function is enabled.

In approximately two minutes, operate WPS connection on the wireless LAN device

When the setting is succeeded, "Wi-Fi connect success." is displayed on the product screen for a short while. And the number of the counter for connected wireless LAN devices on the Home screen increases one.

· Operations vary by wireless LAN device.

I From the Home screen on the product, "Settings" \rightarrow "About" \rightarrow "Device information"

Device information is displayed.

*Voice call is not available with the product.

Introduction of related accessories

Accessories for charging and connecting with a computer, etc. are as follow.

- Common AC Adapter 03 (0301PQA) (sold separately) Common AC Adapter 03 Navy (0301PBA) (sold separately) Common AC Adapter 03 Green (0301PGA) (sold separately) Common AC Adapter 03 Pink (0301PPA) (sold separately) Common AC Adapter 03 Blue (0301PLA) (sold separately) Common AC Adapter 05 (0501PWA) (sold separately) AC Adapter JUPITRIS (White) (L02P001W) (sold separately) AC Adapter JUPITRIS (Red) (L02P001R) (sold separately) AC Adapter JUPITRIS (Blue) (L02P001L) (sold separately) AC Adapter JUPITRIS (Pink) (L02P001P) (sold separately) AC Adapter JUPITRIS (Champagne) (L02P001N) (sold separately)
- microUSB Cable 01 (0301HVA) (sold separately) microUSB Cable 01 Navy (0301HBA) (sold separately) microUSB Cable 01 Green (0301HGA) (sold separately) microUSB Cable 01 Pink (0301HPA) (sold separately) microUSB Cable 01 Blue (0301HLA) (sold separately)
- Portable charger 02 (0301PFA) (sold separately)
- W01 Cradle (HWD31PUA) (sold separately)
- *For the latest information about available accessories, check au homepage (http://www.au.kddi.com/) or contact Customer Service Center.
- *Accessories on this page can be purchased from au online shop. Availability depends on stock condition.
- http://auonlineshop.kddi.com/
- *Portable charger 02 (sold separately) might not fully charge the product.

Troubleshooting

Please check the following if problems such as being unable to connect to the Internet from a computer remain even after setting and reading this manual and "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese).

Signal strength, communication congestion, amount of contents may affect communication status. Internet connection fails.

Check that you are inside the service area.

- Signal reception may be poor. Try again in a place with better reception. 2.
- Access point can get busy at certain time. Wait a while and try again. З.
- Activate Speed Wi-Fi NEXT setting tool and make sure that the product connects to 4. the Internet correctly.

Communication stops intermittently.

- Signal reception may be poor. Check in a good reception area.
- Check the battery level. If the battery level is low, charge and connect again. 2
- Make sure that the product and computer are correctly connected via wireless LAN З. or specified microUSB cable.
- 4. If the product and wireless LAN device is connected via wireless LAN, turn off the product and turn it on again.
- 5. If the product and a computer are connected via specified microUSB cable, restart the product

If connection is not established after the above-mentioned steps are performed, disconnect the product from the computer, restart the computer and then connect the product again.

Communication speed is slow.

- Signal reception may be poor. Check in a good reception area.
- 2. Access point may be busy. Wait a while and try again.

For inquiries, call

Customer Service Center

For general information, charge and operation information (toll-free) Business hours: 9:00–20:00 (7 days a week) From fixed-line phones: | From au cell phones: **E 0077-7-111** 157 without area code

Pressing "zero" will connect you to an operator,

after calling "157" on your au cell phone

For loss, theft or damage

(toll-free) Business hours: 24 hours (7 days a week) From fixed-line phones: | From au cell phones: **[113** without area code In case above numbers are not available, call (toll-free 0120-977-033 (except Okinawa)

Keitai Guarantee Service Center

For loss, theft, damage (toll-free) From fixed-line phones/au cell phones. **E** 0120-925-919 Business hours 9:00-21:00 (7 days a week)

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