

Preface

Thank you for buying the "TORQUE G02" (simply called the "product" or "main unit" from here on). Before use, please read the "Setting Guide" (Version for Android 6.0), "Notes on Usage" (Version for Android 6.0), or "Basic Manual" (Version for Android 6.0) (This Manual) for proper usage. The "Setting Guide" (Version for Android 6.0), "Basic Manual" (Version for Android 6.0) (this manual), and "User Guide 取扱説明書 詳細版 (Android 6.0対応版)" (Version for Android 6.0) (Japanese) give descriptions based on the product with an Android 6.0-version OS. If using a product with an Android 5.1-version OS, see the "Setting Guide", "Basic Manual", or "User Guide 取扱説明書 詳細版" (Japanese) for the product. <http://www.au.kddi.com/support/mobile/guide/manual/>

Basic Manual (Version for Android 6.0)

TORQUE® G02

June 2016, 1st Edition

- Note that content data (both charged or free content) saved with the product cannot be returned to the customer when the product is replaced for repair of a fault, for example.
- The product uses liquid crystal for its display. The display response speed may become slow when the ambient temperature is low, which is due to the property of liquid crystal and not a malfunction. Display response speed will return to normal at room temperature.
- Although the display used on the product is made using high-precision technology, some pixels (dots) might be lit or out at all times. This is not a malfunction.
- You are recommended to store copies of individual data such as photos you took, videos and music on your PC by sending each file as mail attachment, etc. Note, however, that you may not be able to make copies of any copyrighted data even by the above-mentioned means.
- Do not discard the product together with regular trash. Please cooperate in the collection of the product when it is no longer needed to protect the environment and effectively use resources. Old product is collected at au shops and other places.
- "The Company" as appears in this manual refers to the following companies: Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY Manufactured by: KYOCERA Corporation

- Note**
 - Reproduction of the content of this manual in part or in whole is prohibited.
 - The content of this manual is subject to change without notice.
 - Every effort has been made in the preparation of this manual. Should you notice any unclear points, omissions, etc., feel free to contact us.

- 6 -

List of Packaged Items

Before your start using the product, make sure that you have all the following packaged with the product.



- 2 -



Kyocera TV antenna cable 03 (03KYHSA)

* Kyocera TV antenna cable 03 (03KYHSA) is not waterproof/dustproof.

- 取扱説明書 -Android 6.0対応版- (Basic Manual -Version for Android 6.0-) (Japanese)
 - ご利用にあたっての注意事項 -Android 6.0対応版- (Notes on Usage -Version for Android 6.0-) (Includes warranty) (Japanese)
 - 設定ガイド -Android 6.0対応版- (Setting Guide -Version for Android 6.0-) (Japanese)
- The following items are not included in the package.

- microSD memory card
- Wireless charging pad
- AC adapter
- microUSB cable
- Earphones

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- Purchase a specified charger (sold separately).
- The illustrations of cell phone in the manual are used only for explaining. They may differ from the actual product.

About Operating Instructions

"Basic Manual" (Version for Android 6.0)"Setting Guide" (Version for Android 6.0)

Handles only basic operations for main features. For detailed descriptions on various functions, refer to the "Instruction Manual application" (Japanese) installed on the product or "User Guide 取扱説明書 詳細版 (Android 6.0対応版)" (Version for Android 6.0) (Japanese) available on the au homepage. <http://www.au.kddi.com/support/mobile/guide/manual/>

- 3 -

Notes on Illustrations/Screenshots

This manual gives screens and operations for the product with an au Nano IC Card 04 installed. Screen illustrations shown in this manual may look different from the actual screens.

In some cases, minor details or a part of a screen may be omitted.

In this manual, some icons on a screen are omitted.



- 9 -

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- Operations from the vertical display are mainly described. Menu items/icons/buttons on a screen may be different from the ones in the horizontal display.
- Menu items/layers/icons may be different depending on functions, conditions, etc.
- In this manual, screenshots for body color "Blue" are provided as examples.
- This manual describes operations based on "Standard Home". Operation may be different if you change the home application with "Change home", etc.
- In this manual, "microSD™ memory card", "microSDHC™ memory card" and "microSDXC™ memory card" are abbreviated as "microSD memory card" or "microSD".
- All of the indicated amounts exclude tax unless otherwise specified.

Attaching a Battery Pack

- Remove the back cover of the back side of the product
Lift the back cover by the notch at its bottom (use fingernail, etc.) in the direction shown to remove.



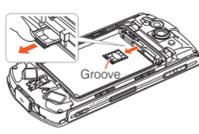
- Slide knob lock in direction of "UNLOCK"



- 15 -

Removing the au Nano IC Card 04

- Turn the power off and remove the battery pack (▶P.19 "Removing a Battery Pack")
- Pull tray straight out by groove



- Remove au Nano IC Card 04, and reinsert tray straight in



- Attach battery pack, battery cover, and back cover (▶P.15)

- 21 -

* Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies.

"Instruction Manual Application" (Japanese/English)

You can use the "Instruction Manual application" (Japanese) on the product to confirm detailed operational procedures. Certain functions can be directly activated from the application screens on which their operations are described.

Home screen → [Apps] → [取扱説明書 (Instruction Manual)]
Also, you can use the "Instruction Manual application" (English version) on the product to check operational procedures.
Home screen → [Apps] → [Basic Manual]
* To use the applications for the first time, you need to download and install them by following onscreen instructions.

Downloading Manuals

You can download the English version of the Basic Manual from the au homepage.
Downloaded URL:
<http://www.au.kddi.com/english/support/manual/>

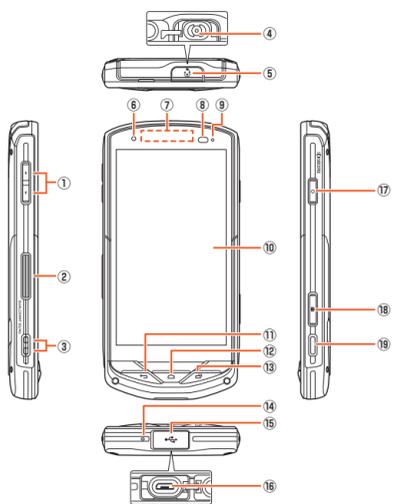
When Using the Product

Before using the product, be sure to read the "Notes on Usage" for proper usage. Before you assume that the product is malfunctioning, check for possible remedies in the following au Customer Support site of au homepage: <http://www.au.kddi.com/english/support/>

- Communication is not possible even inside the service area in places where the signal does not reach (e.g. tunnels and basements). Also, communication is sometimes not possible in poor reception areas. Communication is sometimes interrupted if you move into a poor reception areas during communications.
- Since this product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated. (Though LTE/WiMAX 2+/GSM/UMTS system has highly secure confidential communication features.)

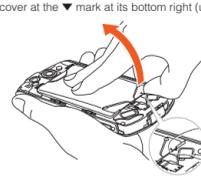
- 4 -

Names and Functions of Parts



- 10 -

- Open battery cover
Lift the battery cover at the ▼ mark at its bottom right (use fingernail, etc.)



- Confirm location of connection, and then slide battery pack in and press firmly into place
Make sure tab is visible on top.

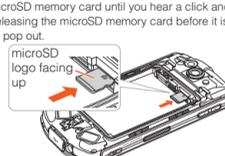


- 16 -

Attaching/Removing a microSD Memory Card

Attaching a microSD Memory Card

- Turn the power off and remove the back cover and battery pack (▶P.15)
- Confirm the direction of the microSD memory card and slowly insert it into the slot until it clicks
Insert a microSD memory card until you hear a click and confirm it is locked. Releasing the microSD memory card before it is locked may cause it to pop out.



- Attach battery pack, battery cover, and back cover (▶P.15)

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- Insert a microSD memory card with the right side up in the appropriate direction. Inserting a microSD memory card forcefully into the slot could result in failure to remove the microSD memory card or damage to the microSD memory card.

- 22 -

Cell Phone Etiquette

Use of the product is not allowed in the following places!

- Do not listen to music or watch videos or TV while driving a car or motorbike, or riding a bicycle. Use of cell phones while driving a car or motorbike is prohibited by law. (Use of cell phones while riding a bicycle may also be punishable by law.) In addition, stay alert to the traffic around you even when walking. Surrounding sounds may not be heard clearly, and gazing at the screen might distract your attention causing a traffic accident. Be especially careful at railroad crossings, on a platform, and at pedestrian crossings.
- Use of cell phones on board is restricted. Follow the instructions of each airline.

Consider people around you!

- To prevent ringtone from bothering other people, not only refrain from making a call but also power off or use Silent mode at a movie theater, theater, museum, library, etc.
- In a city area, use in a place where you do not bother people walking. It is extremely dangerous to walk while looking at the screen of the cell phone. Do not make calls or operate a cell phone while walking or by stopping suddenly.
- Move to a place where you do not disturb others while you are in shinkansen, a hotel lobby, etc.
- Be careful not to be loud while talking.
- Be careful of sound leakage from earphones in trains or other places with many people around you.
- Ask permission if you take photos with your cell phone camera.
- There may be a person with a cardiac pacemaker nearby at a place filled with people such as in a crowded train. Set "Airplane mode" or turn off beforehand.
- When a medical institution has laid down designated areas where use of the product is prohibited or is not allowed to be brought in, abide by the instructions of that medical institution.

- 7 -

Notations Used in This Document

Note on Button Illustrations

In this manual, buttons are represented by simplified illustrations as shown below.



- 8 -

Description of Operations for Selecting Item/Icon/ Button etc.

The notations used for operation procedures in this manual are as follows. Tapping is to select a key or icon displayed on the screen by lightly tapping it with your finger.

Description	Explanation
On the Home screen → [Phone] → [1][4][1] → []	Tap [Phone] at the bottom of the Home screen. And tap "1", "4", "1", then tap " " at the end.
In sleep mode, []	In sleep mode, press []

* Unless specified otherwise, steps describe operations using onscreen keys.

Battery pack

Remove the battery cover and then the battery pack to access the au Nano IC Card 04 slot and microSD memory card slot.

Knob lock

Wireless charging antenna connection

Used for connecting Common AC Adapter 05 (sold separately), microUSB Cable 01 (sold separately), etc.

microSD memory card slot

au Nano IC Card 04 slot

Microphone opening

* Do not cover antennas with your hand or put stickers etc. It might affect communication quality.

memo

- Do not place stickers, etc. over proximity sensor/light sensor.
- Product is equipped with an atmospheric pressure sensor. You can display barometric pressure and elevation when using a barometric display app, however, values are not absolute due to a number of variables, and are approximate only.
- Do not remove film sheet from atmospheric pressure sensor inlet/adjustment area or microphone opening.

Attaching/Removing a Battery Pack

Use the battery pack for this product and attach it properly.

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- Before attaching/removing the battery pack and battery cover, turn the power off.

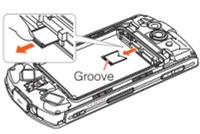
- 14 -

memo

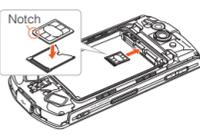
- Before attaching/removing au Nano IC Card 04, be sure to remove a power plug of specified AC adapter etc. from the product.

Attaching the au Nano IC Card 04

- Turn the power off and remove the battery pack (▶P.19 "Removing a Battery Pack")
- Pull tray straight out by groove



- Place au Nano IC Card 04 on tray (IC (metal) part) and push tray with au Nano IC Card 04 all the way in
Note direction of notch.



- Attach battery pack, battery cover, and back cover (▶P.15)

- 20 -

Removing a Battery Pack

- Remove back cover, battery cover (▶P.15)
- Pull battery pack up by tab and remove



- Attach back cover, battery cover (▶P.15)

memo

- When removing the battery pack, be sure to pull up by the tab. Trying to pull up from any direction other than at the tab may damage the product or the battery connection.

au Nano IC Card 04

The au Nano IC Card 04 contains customer phone number and other information.

The product is compatible with au Nano IC Card 04.



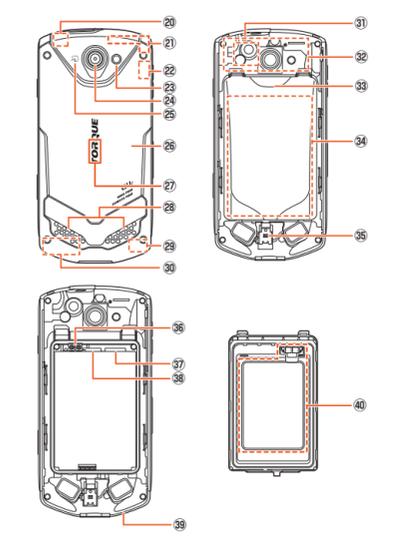
IC (metal) part

- 19 -

When connecting to emergency services in Japan, use au VoLTE (LTE network). You cannot connect through 3G (circuit switching network).

- This product is compatible with the international roaming service. Each network service described in this manual varies depending on the area and service content.
- Since this product is a radio station under the Radio Law, you may be asked to temporarily submit the product for inspection in accordance with the Radio Law.
- IMEI information of your cell phone is automatically sent to KDDI CORPORATION for maintenance and monitoring operational status of your cell phone.
- Before you start using the product overseas, check the relevant laws and regulations of the country/region you visit.
- The Company is not liable for any damages arising from earthquakes, lightning, storms, floods or other natural disasters, as well as fires, actions by third parties, other accidents, intentional or mistaken misoperation by the customer, or use under other unusual conditions outside the responsibility of the Company.
- The Company is not liable for any incidental damages (change/disappearance of described content, loss of business income, disruption of business, etc.) arising from use or inability to use the product.
- The Company is not liable for any damages arising from failure to observe the described content of this manual.
- The Company is not liable for any damages arising, for example, from malfunction caused by combination with connected devices or software not related to the Company.
- Captured image data or downloaded data may sometimes be altered or lost due to faults, repair or other handling of the product. The Company is not liable for any damage or lost income resulting from recovery of these data.
- It is recommended you keep a copy of important data in your PC's hard disk, etc. Whatever the cause of fault or malfunction may be, the Company assumes no responsibility for alteration or loss of saved information.
- Contents saved in the product, such as contacts, mails and favorites, might be altered or lost in an accident, fault, repair or mishandling. Be sure to keep a copy of important contents. Note that Company assumes no responsibility for any damages or lost profits resulting from altered or lost contents.

- 5 -



- 11 -

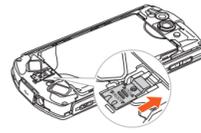
- Insert tabs on battery cover in slots on product and close battery cover



- Press along cover where shown from ① to ②, making sure there are no gaps all around battery cover



- Slide knob lock in direction of "LOCK" to lock firmly
If knob lock is not locked, the back cover cannot be closed.



- 17 -

memo

- Be sure to check the au Nano IC Card 04 is certainly attached and then attach the battery pack.
- Improperly attaching parts may damage the battery pack or attaching the battery cover.
- When attaching the battery cover, be careful that the battery pack tab is not sticking out. May allow water seepage.
- To ensure back cover will close, always slide the knob lock to "LOCK" to firmly lock after closing the battery cover.

- 18 -

memo

- Do not touch the terminal part of microSD memory card.
- Do not remove the microSD memory card forcefully. It may result in damage to the microSD memory card or the data loss.
- The microSD memory card may be warm after a long time use. It is normal.

- 23 -

Charging

When you purchase your product, the battery pack is not fully charged. Make sure to charge the battery pack before use. When the charging light in red turns off, charging is complete.

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- The product may become warm while charging, depending on the situation, but this is not abnormal.
- A few seconds after charging starts, the time remaining until fully charged is displayed in the Start screen. This time is intended as a guide, and should not be taken as an accurate indication.
- Charging while using camera etc. may take longer.
- When you operate the product with the specified charger (sold separately) connected, the product may repeat short-time charging/discharging resulting in short battery life.
- When temperature of environment or the product becomes extremely high or low, charging may be stopped. Try to charge the battery as far as possible at room temperature.
- If the charging light blinks in red, check if the battery pack is correctly attached or connected. Even if the light keeps blinking, stop charging and then contact an au shop or Keitai Guarantee Service Center.
- Firmly close the external connection terminal cover after charging to prevent water or dust from getting in. And do not pull strongly or twist the cover.
- If charging is stopped while the charging light is still turned on, the battery may not be fully charged even with "Full" (Full) displayed. In that case, available time will be short.
- Do not wirelessly charge when a specified AC adapter (sold separately) or microUSB Cable 01 (sold separately) are connected. In addition to not charging properly, malfunction may also result.
- Do not allow conductive foreign objects (metal fragments, pencil leads, etc.) to come into contact with or get inside the connection terminals.

- 24 -

4 When charging ends, pull out the microUSB plug of Common AC Adapter 05 (sold separately) straight from the external connection terminal

5 Close the external connection terminal cover

6 Pull out the power plug of Common AC Adapter 05 (sold separately) from the outlet

memo

- Note that applying unnecessary force with the external connection terminal connected to the external device might cause damage.
- When charging starts with the battery empty, the charging light may not light immediately. But charging has started.

- The magnetic field during charging may prevent the magnetic sensor from working properly.

Charging with a Wireless Charging Pad (Sold Separately)

How to use the Wireless Charging Pad 01 (sold separately) for charging is explained here.

For usage precautions and details, also see the instructions included with the Wireless Charging Pad 01 (sold separately).

Simply placing the product on top of an au-specified wireless charger product (sold separately) displaying the mark on the left allows charging without the need to connect a cable. Be sure to also read the instructions for any supported product. Products with the mark are compliant with the wireless charging specifications of the Wireless Power Consortium (WPC).

This product supports "okudake充電® (okudake juden)" place-and-charge functionality. "okudake充電" and the "okudake充電" logo are registered trademarks of NTT DOCOMO, INC.



Turning the Power On/Off

Turning the Power On

1 [Power] (press and hold for at least 2 seconds)

The Start screen is displayed (▶P.32 "The Start Screen").

- For the first time the product turns ON, the initial settings such as "au Easy Setting" activate. Make the settings as required.

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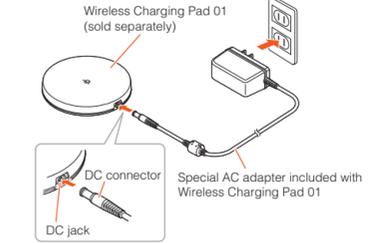
- While logos are displayed after the power is on, initial settings for touch panel are in process. Do not touch the screen. The touch panel may not work properly.
- "au Easy Setting" can be set up later even though it is skipped.
- If the charging light blinks in yellow when you turn the power on, the remaining battery is not sufficient for activating the product. Charge the battery before use.

Turning the Power Off

1 [Power] (press and hold for at least 1 second)

2 "Power off" → "OK"

1 Connect the DC connector of the special AC adapter into the DC jack on the Wireless Charging Pad 01 (sold separately) and plug the special AC adapter into an outlet (AC 100 V - 240 V)



3 Once charging completes, remove the product, and unplug the special AC adapter

Force Shutdown and Restarting

Force shutdown and restart the product when the screen freezes or the power cannot be turned off.

1 [Power] (press and hold for at least 11 seconds)

memo

- If the product is forced shutdown and restarted, unsaved data will be erased. Do not force shutdown except when the product becomes inoperative.

Switching to English Display

You can switch the display from Japanese to English.

1 Home screen → [アプリ一覧 (Apps)] → [設定 (Settings)] → [言語と入力 (Language & input)] → [言語 (Language)] → "English"

The Start Screen

The Start screen is displayed when you turn the power on or cancel sleep mode.

Displaying the Home screen from the Start screen

After the Start screen is displayed, you can display the Home screen as follows.

1 Tap [START] and swipe (flick) toward "START"

The Home screen is displayed (▶P.34). Or, the screen just before entering sleep mode is displayed.

- Swiping (flicking) toward "CAMERA"/"PHONE" activates camera/phone.
- If [Security] is displayed at screen top, the Start screen "Security type" is set to "Pattern", "PIN", or "Password". Unlock the security feature to display the Home screen.

- 30 -

Setting Privileges for Each Application/Function

For each application

1 Apps list → [Settings] → [Apps]

2 Select the application → [Permissions] → Select the function

For each function

1 Apps list → [Settings] → [Apps]

2 [App] → [Apps Permissions] → Select the function → Select the application

memo

- If privileges are not permitted, applications/functions may not activate, or the use of functions may be restricted.
- Depending on the application/function, a description of the permission may appear. A confirmation screen may also appear several times, or display may also differ. Carefully confirm the displayed content, and follow the onscreen instructions.
- This manual may not describe content displayed on confirmation screens.

Monitoring the Product's Status

Icons

Notification icons appear on the left of the status bar, showing missed calls, new mail, operations in progress, etc., and status icons appear on the right, showing the status of the product.

- 36 -

Symptom	What you should check	Page
Cannot charge with the Wireless Charging Pad (sold separately).	Is the product placed in the correct orientation and within a chargeable area on the Wireless Charging Pad (sold separately)? Is another object placed between the product and the Wireless Charging Pad (sold separately)? Are the Wireless Charging Pad (sold separately) and special AC Adapter properly connected? Is the product or battery at a high/low temperature? Charging may stop depending on the temperature. Is the battery cover properly attached?	P.27 P.27 P.26 P.24 P.15
Charging does not complete with the Wireless Charging Pad (sold separately).	The charging indicator is still lit after completing charging, but this is not abnormal. Check the display on the phone. Is the phone or battery at a high/low temperature? Charging sometimes takes a long time depending on the temperature. Charging while using the product can also cause charging to take a long time.	P.27 — —
Cannot operate/ The screen freezes/ Cannot turn off power.	Press and hold [Power] for 11 seconds or longer to force shutdown and restart.	P.32
The power goes off.	Is the battery pack fully charged?	P.24
The power is going off while the activation logo is displaying.	Is the battery pack fully charged?	P.24

- 42 -

Examples of main status icon

Icon	Description
[Time]	Time
[Battery]	Battery level 100% [Full] empty [Charging]
[Signal]	Signal strength/Signal condition (LTE/WiMAX 2+) level 4 [Out of range] [In communication] LTE/WiMAX 2+ available [Roaming (Communication mode according to the network is also shown)]
[Airplane]	Airplane mode is set
[SIM]	au Nano IC Card 04 uninserted

- 37 -

Symptom	What you should check	Page
Cannot make calls.	Is the power turned on? Is your au Nano IC Card 04 inserted?	P.31 P.20
Cannot receive calls.	Is signal strong enough? Is the product out of the service area? Is the power turned on? Is your au Nano IC Card 04 inserted?	P.37 P.37 P.31 P.20
[Signal] (out of service area) appears.	Is the product out of the service area or in an area where the signal is weak? Is the built-in antenna covered with finger Is a card other than au Nano IC Card 04 inserted?	P.37 P.13 P.19
Cannot operate button/touch panel.	Is the power turned on? Turn off the power and then turn it on again.	P.31 P.31
Cannot operate the touch panel as intended.	Check the correct way to operate the touch panel. Turn the power off and then back on. Place the product in sleep mode and then cancel sleep mode.	— P.31 P.34
[SIM] appears.	Is your au Nano IC Card 04 inserted?	P.20
A message such as charge the battery appears.	The battery is almost dead.	P.24
Cannot connect to the party and the phone beeps even though a call is made.	Is the product out of the service area or in an area where the signal is weak? The wireless line is extremely busy or the party is calling. Retry later.	P.37 —

If you cannot find the solution to your problem in the above items, refer to the au homepage or au Customer Support on the website shown below.
<http://www.au.kddi.com/english/support/>

- 43 -

Updating Software or the OS

You can update the product to the most recent software for optimal performance and to get the latest enhancements.

- There are several methods to update software.
- Download software to the product to update
 - Use Wi-Fi® to download software to the product and update

Notes

- You are charged for data communication when connecting to the Internet from the product using packet communication.
- Information is provided such as through the au homepage when a software update is required. For details, inquire at an au shop or Customer Service Center (157-hour charges). au may also inform customers using a product that a software update is required in order to enjoy better usage of the product.
- You are recommended to back up your data before updating software.
- Fully charge before update. If the update is started with the battery power low or battery power becomes low during update, software update cannot be done.
- Check the radio wave condition. Software update may fail in poor reception area.
- Any operations are not available during software update. Calling 110 (Police), 119 (Fire/Ambulance), 118 (Maritime rescue) is not available. Alarm does not work, either.
- If software update has failed or stopped, perform the same procedure again.
- Update is unavailable during international roaming.
- If you fail to update software, it may become impossible to operate the product. If this happens, bring it to an au shop or PiPt (not accepted by some shops).

- 38 -

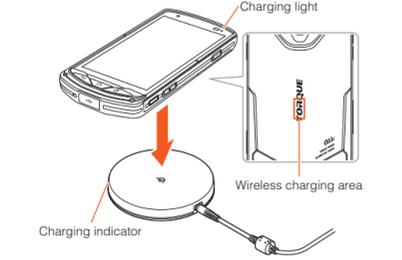
Icon	Description
[Wi-Fi]	Wi-Fi® signal strength level 4 [level 0]
[Alarm]	Alarm set
[Vibrate]	Silent mode (Vibrate) set
[Mute]	Silent mode (Mute) set
[Bluetooth]	Bluetooth® in use standby [connected]
[Auto Answering]	Auto Answering set [full]

- 38 -

2 Place the product, with its wireless charging area downward and centered on the Q mark on the Wireless Charging Pad 01 (sold separately)

Check that the charging indicator is blue, and that the product's charging light is red. If the charging indicator is red, the product is not placed where it can charge; adjust the product's position. Once charging completes, the charging light goes out.

- With this product, the charging indicator on the Wireless Charging Pad 01 (sold separately) continues to be blue even after charging completes. For further details on charging indicator display patterns or charging conditions, see the instructions included with the Wireless Charging Pad 01 (sold separately).



3 Once charging completes, remove the product, and unplug the special AC adapter

- If Smart Lock is set, tapping [Smart Lock] at screen top temporarily cancels Smart Lock, and the screen for the security feature you have set is displayed.
- If a description for the Home screen appears, read the information and tap "OK".

1 Widget

When you purchase the product, the Dura Clock & Weather widget is displayed.

- Slide or flick to the left or press [Direct] (Direct button) to switch to the Dura Compass/Dura Barometer/Dura Tide widget.
- To delete a widget, long-touch the widget → Drag to "Remove" at screen top.

2 Notification display

Contacts set to Address Book Plus (▶P.38) and notifications are displayed.

- Double-tap a notification to activate the corresponding application.
- To not display notifications, tap "HIDE".

3 Indicator

Tap [Indicator] to switch widgets, and tap [Add] to add a widget.

4 Start icon

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- If "Security type" is "None", the Start screen is not displayed.

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- If "Security type" is "None", the Start screen is not displayed.

- 33 -

memo

- Tap [On/Off] to enlarge/shrink the on/off icons area.
- Edit icon**
Rearrange on/off icons.
- Address Book Plus display**
Display different information registered to the address book. You can also display favorites and other contacts you call frequently.
 - Tap [Settings] to change settings for the Address Book Plus display.
- Notification area**
You can check the status of the product or details of notification. For some information, tap to activate the corresponding application.

memo

- You can slide the notification panel up to hide it.
- When a new notification arrives, a notification is displayed at screen top.
- If there are notifications that can be erased, tap [CLEAR ALL] at bottom right of screen.

Displaying a Menu

There are two types of methods to display a menu screen; by tapping [Menu] and by long-touching entry field or item.

memo

- With Portable Charger 02 (sold separately), it may not be possible to adequately charge the product.
- For the latest information on accessories, visit the au homepage (<http://www.au.kddi.com/english>) or contact the Customer Service Center.

- 39 -

Downloading and Updating Software or the OS

Update files can be downloaded from the Internet web site into the product directly.

1 Apps list → [Settings] → [About phone] → [Software update]

2 [CHECK FOR UPDATE]

From here on, follow the onscreen instructions.

memo

- Note that depending on your subscription contract, communication fees may be incurred when your phone automatically searches for an available network.
- After a software or OS update, the product cannot be returned to the original version.

After-Sales Service

When asking for repair

For repair, contact Keitai Guarantee Service Center.

During the warranty period	Repairs will be done based on the terms of services of the free-of-charge repair warranty described on the warranty card.
Outside the warranty period	We shall repair the product for a charge as requested by the customer if repair renders it usable.

memo

- Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.

- 45 -

memo

- If you move the product from where the charging indicator first lights blue, it may not charge or charging may take a long time. Remove the product and place it again after about 15 seconds where the charging indicator is blue.
- If charging does not start, check that the battery cover is properly attached. Also check that the charging connection under the battery cover is not soiled.

Charging with a Specified AC Adapter (Sold Separately)

Charging with Common AC Adapter 05 (sold separately) is explained. For information on specified AC adapters (sold separately), see "Related Accessories" (▶P.40).

1 Open the external connection terminal cover of the product



Sleep Mode

While screen backlight is turned on, press [Sleep] or leave the product for a certain period of time without any operations to turn off the screen temporarily and the product goes into sleep mode. To cancel sleep mode, operate the following steps.

1 While in sleep mode, [Power] or [Home]

The Start screen is displayed (▶P.32 "The Start Screen").

- The first time activating, a description of the Start screen is displayed. Read the information and tap "OK".

memo

- Do not touch the screen when pressing [Power] and displaying the screen. The touch panel may not work properly.

Using the Home Screen

The Home screen consists of multiple screens. Slide/flick right or left to switch them.

Also, press [Home] to go to the Home screen any time.

1 Status bar

2 Shortcuts/Widgets/Folders

3 Indicator

4 Quick launch area

5 Apps list

memo

- Tap [Home] to go to the Home screen any time.

- 34 -

Related Accessories

- Battery Pack (KYV35UJAA)
- Back cover (KYV35TGA/KYV35TRA/KYV35TKA/KYV35TLA)
- Battery cover (KYV35TBA)
- Kyocera TV antenna cable 03 (03KYHSA)
- Common AC Adapter 05 (0501PWA) (sold separately)
- Common AC Adapter 03 (0301POA) (sold separately)
- Common AC Adapter 03 Navy (0301PBA) (sold separately)
- Common AC Adapter 03 Green (0301PGA) (sold separately)
- Common AC Adapter 03 Pink (0301PLA) (sold separately)
- Common AC Adapter 03 Blue (0301PLA) (sold separately)
- AC Adapter JUPITRIS (White) (L02P001W) (sold separately)
- AC Adapter JUPITRIS (Red) (L02P001R) (sold separately)
- AC Adapter JUPITRIS (Blue) (L02P001B) (sold separately)
- AC Adapter JUPITRIS (Pink) (L02P001P) (sold separately)
- AC Adapter JUPITRIS (Champagne) (L02P001N) (sold separately)
- au Carrying Case G Black (0106PCA) (sold separately)
- Wireless Charging Pad 01 (0101PLA) (sold separately)
- Wireless Charging Pad 02 (0102PLA) (sold separately)
- Portable Charger 02 (0301PPA) (sold separately)
- microUSB Cable 01 (0301HVA) (sold separately)
- microUSB Cable 01 Navy (0301HBA) (sold separately)
- microUSB Cable 01 Green (0301HGA) (sold separately)
- microUSB Cable 01 Pink (0301HPA) (sold separately)
- microUSB Cable 01 Blue (0301HLA) (sold separately)

memo

- With Portable Charger 02 (sold separately), it may not be possible to adequately charge the product.
- For the latest information on accessories, visit the au homepage (<http://www.au.kddi.com/english>) or contact the Customer Service Center.

- 40 -

- Recycled parts that meet the Company's quality standards are sometimes used for repair.
- Collected au cell phones by Replacement Cell Phone Delivery Service which you used before are recycled to cell phones for replacement after repairs. Also replaced parts by an after-sales service are collected and recycled by KDDI. They are not returned to customers.
- Instances where the product has been changed, modified, or analyzed (including software modification or analysis (including rooting, etc.) reverse-engineered, reverse-compiled, or reverse-assembled) or has been repaired at a location other than an authorized repair location designated by the company may not be covered by warranty or may prevent the product from being accepted for repairs.

Performance parts for repair

The Company retains performance parts for repair of the product main unit and its peripherals for 4 years after discontinuation of production. "Performance parts for repair" refers to parts required for maintaining the functions of the product.

Warranty card

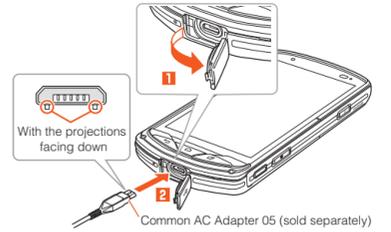
At the store of purchase, thoroughly check and read the name of the retailer, date of purchase and other necessary details filled in on the warranty card, and be sure to keep it in a safe place.

Keitai Guarantee Service Plus LTE

An after-sales service membership program on a monthly basis called "Keitai Guarantee Service Plus LTE" (monthly fee: 380 yen, tax excluded) is available for using your au cell phone for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss. For details of this service, refer to au homepage or contact Keitai Guarantee Service Center.

- 46 -

2 Check the orientation of the microUSB plug of Common AC Adapter 05 (sold separately) and insert it straight into the external connection terminal



3 Insert the power plug of Common AC Adapter 05 (sold separately) into an outlet (AC 100 V - 240 V)

Check that the charging light on the product lights in red. When the battery power turns on, [Indicator] appears on the status bar. When charging ends, the charging light turns off.



- 29 -

Using the Apps List

A list of installed apps is displayed.

1 Home screen → [Apps]

The Apps list appears. The first time opening the Apps list, instructions for selecting apps appears. Read the instructions and tap "OK".



Setting Application Privileges

When activating applications/functions for the first time that access functions and information on the product, a confirmation screen appears asking what access privileges to permit.

If a confirmation screen appears, confirm the content and tap "DENY"/"ALLOW".

1 Access privileges confirmation screen → [DENY]/[ALLOW]

- 35 -

- Accessories on this page can be purchased from an online shop (<http://auonlineshop.kddi.com/>). Some accessories may not be purchased due to the availability.

Troubleshooting

Before you assume that the product is malfunctioning, check the following:

Symptom	What you should check	Page
Cannot turn on power.	Is the battery pack charged?	P.24
	Is the battery pack attached properly?	P.15
	Are the terminals of the battery pack dirty? Is [Power] pressed and held?	P.19 P.31
Cannot charge the battery pack.	Is the specified charger (sold separately) properly connected? Is the battery pack attached properly?	P.24 P.15
	Is the temperature of the product or battery pack high or low? Charging may stop due to the temperature of the product or battery pack. Are the specified accessories (adapter, etc.) used to charge?	P.24 P.28

memo

- You can apply for membership only at the time of purchasing your au cell phone.
- Once you cancel the membership, you cannot reapply for it until you purchase an au cell phone next time.
- Note that when changing the model or purchasing an extra cell phone, this service only covers the most recently purchased au cell phone.
- When an au cell phone is handed over to you or someone else, the "Keitai Guarantee Service Plus LTE" membership is also handed over to the successor of the cell phone.
- When you get a new au cell phone by changing the model or purchasing an extra cell phone, the "Keitai Guarantee Service Plus LTE" membership is automatically canceled.
- Service contents are subject to change without notice.

au Nano IC Card 04

The au Nano IC Card 04 is lent to you by au. In case of loss or damage, the card will be replaced at your expense. When a malfunction is suspected, or in case of theft or loss, contact an au shop or PiPt.

After-sales service

Online Replacement Desk (24 hours a day over the Internet)https://cs.kddi.com/support/n_login.html

- The Application for the Internet acceptance, if "damage", "wet", "theft" and "loss" are eligible. In the case of spontaneous failure (not the cause damage, such as water wet, but does not power on, the screen does not function or other), it will be accepted by phone for interview is required.
- To apply for the Internet, you need the e-mail address.

**au after-sales service information**

Service			Keitai Guarantee Service Plus LTE	
			Members	Others
Replacement Cell Phone Delivery Service	Spontaneous failure	1st year	Free of charge	No recompense
		2nd year or later	Refer to the following charges list of "Replacement Cell Phone Delivery Service" (membership)	
Holding over and repair	Spontaneous failure	1st year	Free of charge	Free of charge
		2nd year or later	Free of charge (three-year warranty)	
	Partially damage	Customer charge Upper limit: 5,000 yen	Actual cost	
	Water soak, irreparable damage	Customer charge 10,000 yen		
	Theft, loss	No recompense	No recompense (model change)	

* Charge amounts are all tax excluded.

- 48 -

Charges list of "Replacement Cell Phone Delivery Service" (membership)

Applied condition	First use	Second use
General	5,000 yen/Benefit for longtime au user ^{*1} 3,000 yen	8,000 yen/Benefit for longtime au user ^{*1} 6,000 yen
Both "Discount for Web Application" ^{*2} /"Discount for Nonuse of Substitute" ^{*3} are applied	4,000 yen/Benefit for longtime au user ^{*1} 2,000 yen	7,000 yen/Benefit for longtime au user ^{*1} 5,000 yen
Only "Discount for Nonuse of Substitute" ^{*3} is applied	4,500 yen/Benefit for longtime au user ^{*1} 2,500 yen	7,500 yen/Benefit for longtime au user ^{*1} 5,500 yen

* Charge amounts are all tax excluded.

- This discount applies to customers who have used au for 3 years (25 months) or more, and all the lines within that customer's Family Discount. For customers using a data communication device or tablet, this discount applies to customers who are subscribed to a set discount (WIN Single Set Discount or Smartphone Set Discount) and have been under the contract of the line eligible for the set discount for 3 years or more.
- Discount for Web Application: If you apply for the "Replacement Cell Phone Delivery Service" through the au homepage, you get a discount of 500 yen on the fee.
"Discount for Nonuse of Substitute" can be applied automatically at the same time since a substitute cell phone is not borrowed if you apply for "Discount for Web Application".
- Discount for Nonuse of Substitute: When using the "Replacement Cell Phone Delivery Service" and you do not borrow a substitute cell phone, you get a discount of 500 yen on the fee.
For details, check on the au homepage.

memo**Replacement cell phone delivery service**

- When you have trouble with your au cell phone, replacement cell phone (same model, same color*) is delivered by calling to. Return your damaged cell phone within 14 days after replacement cell phone is delivered.
 - If a same-model, same-color replacement cannot be provided, a replacement in the model/color as specified separately by the Company will be provided instead.
 - Available up to twice in a year from the day you use this service as a start day. If you do not use this service in the past year for the subscription to this service, it will be 1st and if you use, it will be the 2nd.
 - For details, refer to au homepage.
 - If an au IC card must also be reissued at the time this service is provided due to theft or loss, a separate IC card reissuance fee of 1,900 yen will be required.
- Holding over and repair**
- Damages and malfunctions intentionally caused by the customer as well as those due to modification (e.g. disassembly, change of parts, painting, etc.) by the customer are not covered by this service.
 - You cannot receive a refund for replacement of the outer casing due to stains, scratches, paint removal, etc. on the outer casing.

SIM-Unlocking Your au Phone

- This product can be SIM-unlocked. SIM-unlocking the product allows other-carrier SIM cards to be used with it.
- Requests can be made for SIM-unlocking on the au homepage or at an au shop.
 - Some services, functions, etc. may have restrictions when an other-carrier SIM card is used. The Company does not guarantee operation whatsoever.
 - Setting for SIM-unlocking the product can be made from the Apps list → [Settings] → [About phone] → [SIM card status] → [SIM STATUS UPDATE].
 - For details, refer to the au homepage.
- <https://cs.kddi.com/support/simcard/>

- 50 -

Main Specifications

Display	Approx. 4.7 inches, Approx. 16,770,000 colors, Transparent TFT (IGZO) 1,280 x 720 dots (HD)	
Weight	Approx. 203 g (with battery pack)	
Charging times (estimate)	Wireless Charging Pad 01/02 (sold separately)	Approx. 280 minutes
	Common AC Adapter 05 (sold separately)	Approx. 140 minutes
Continuous call time	In Japan	Approx. 1,320 minutes
	Overseas (GSM/UMTS/LTE)	Approx. 760 minutes
Continuous stand-by time	In Japan	Approx. 690 hours
	Overseas (GSM/UMTS/LTE)	Approx. 750 hours
Continuous tethering time	Approx. 790 minutes	
Maximum number of Wi-Fi tethering connection devices	10	
Dimensions (W x H x D)	Approx. 72 mm x 147 mm x 14.2 mm (thickest part approx. 17 mm)	
	Internal memory ^{*1}	ROM: Approx. 16 GB RAM: Approx. 2 GB
Number of effective pixels: Out-camera	Approx. 13,000,000 pixels	
Number of effective pixels: In-camera	Approx. 5,000,000 pixels	

- 51 -

Wireless LAN (Wi-Fi®) function	IEEE802.11a/b/g/n/ac compatible	
Bluetooth® function	Compatible version	Bluetooth® standard Ver.4.1 compatible ^{*2}
	Output	Class1
	Communication range ^{*3}	10 m
	Supported Bluetooth profile ^{*4}	Bluetooth LE GATT/SPP/A2DP/AVRCP/HSP/HFP/OPP/PBAP/HID/PAN/PAN-NAP/PAN USER/HOGP/MAP/SCMS-T/DUN ^{*5}
Frequency bands	2,402 - 2,480 MHz	
Continuous 1Seg watching time	Approx. 11 hours 40 minutes	

- Since the storage is shared by data and applications, storage space may be reduced depending on the usage of applications.
- It is confirmed that the product and all Bluetooth® devices are compliant with Bluetooth® standards designated by Bluetooth SIG, and they are authenticated. However, procedures may differ or data transfer may not be possible depending on the device's characteristics or specifications.
- Changes according to objects obstructing devices and signal reception.
- Specifications provided in Bluetooth® standards for making communication between Bluetooth®-compatible devices in accordance with their intended use.
- The profile supports part of car navigation systems. Refer to the au homepage for use.

memo

- The continuous talk time and continuous standby time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the location where the product is used, and the function settings.

- 52 -

For inquiries, call:**Customer Service Center**

For general information, charges, and operation assistance (toll free)

Business hours: 9:00 am - 8:00 pm (7 days a week)

From fixed-line phones:

☎ 0077-7-111

From au cell phones:

157 area code not required

Pressing "zero" will connect you to an operator, after calling "157" on your au cellphone.

For service cancellation procedure in case of loss or theft (toll free)

Business hours: 24 hours (7 days a week)

From fixed-line phones:

☎ 0077-7-113

From au cell phones:

113 area code not required

In case above numbers are not available, call toll-free:

☎ 0120-977-033 (except Okinawa)☎ 0120-977-699 (Okinawa)**Keitai Guarantee Service Center**

For loss, theft or damage (toll free)

Business hours: 9:00 am - 8:00 pm (7 days a week)

From fixed-line phones/au cell phones:

☎ 0120-925-919



やめまじょう、歩きスマホ。



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Cell phone and FHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the ♻️ logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.

Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
Manufactured by: KYOCERA Corporation