

Basic Manual

Preface

Thank you for buying the "TORQUE G02" (simply called the "product" or "main unit" from here on).
Before use, please read the "Setting Guide", "Notes on Usage", or "Basic Manual" (This Manual) for proper usage.

List of Packaged Items

Before your start using the product, make sure that you have all the following packaged with the product.



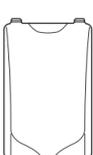
Main unit



Back cover (KYV35TGA/KYV35TRA/KYV35TKA)
* Installed on back of main unit



Battery pack (KYV35UAA)



Battery cover (KYV35TBA)

* Installed on back of main unit



Kyocera TV antenna cable 03 (03KYHSA)

* Kyocera TV antenna cable 03 (03KYHSA) is not waterproof/dustproof.

- 取扱説明書 (Basic Manual) (Japanese)
 - ご利用にあたっての注意事項 (Notes on Usage) (Includes warranty) (Japanese)
 - 設定ガイド (Setting Guide) (Japanese)
- The following items are not included in the package.

- microSD memory card
- Wireless charging pad
- AC adapter
- microUSB cable
- Earphones



memo

- Purchase a specified charger (sold separately).
- The illustrations of cell phone in the manual are used only for explaining. They may differ from the actual product.

May 2015, 1st Edition

- 1 -

- 2 -

Cell Phone Etiquette

Use of the product is not allowed in the following places!

- Do not listen to music or watch videos or TV while driving a car or motorbike, or riding a bicycle. Use of cell phones while driving a car or motorbike is prohibited by law. (Use of cell phones while riding a bicycle may also be punishable by law.) In addition, stay alert to the traffic around you even when walking. Surrounding sounds may not be heard clearly, and gazing at the screen might distract your attention causing a traffic accident. Be especially careful at railroad crossings, on a platform, and at pedestrian crossings.
- Use of cell phones on board is restricted. Follow the instructions of each airline.

Consider people around you!

- To prevent ringtone from bothering other people, not only refrain from making a call but also power off or use Silent mode at a movie theater, theater, museum, library, etc.
- In a city area, use in a place where you do not bother people walking.
- It is extremely dangerous to walk while looking at the screen of the cell phone. Do not make calls or operate a cell phone while walking or by stopping suddenly.
- Move to a place where you do not disturb others while you are in shinkansen, a hotel lobby, etc.
- Be careful not to be loud while talking.
- Be careful of sound leakage from earphones in trains or other places with many people around you.
- Ask permission if you take photos with your cell phone camera.
- There may be a person with a cardiac pacemaker nearby at a place filled with people such as in a crowded train. Set "Airplane mode" or turn off beforehand.
- When a medical institution has laid down designated areas where use of the product is prohibited or is not allowed to be brought in, abide by the instructions of that medical institution.

- 6 -

Notations Used in This Document

Note on Button Illustrations

In this manual, buttons are represented by simplified illustrations as shown below.



Description of Operations for Selecting Item/Icon/Button etc.

The notations used for operation procedures in this manual are as follows. Tapping is to select a key or icon displayed on the screen by lightly tapping it with your finger.

Description	Explanation
On the Home screen → [Phone] → [1][4][1] → [CALL]	Tap [Phone] at the bottom of the Home screen. And tap "1", "4", "1", then tap "CALL" (Outgoing call) at the end.
In sleep mode, [C]	In sleep mode, press [C].

* Unless specified otherwise, steps describe operations using onscreen keys.

- 7 -

Notes on Illustrations/Screenshots

This manual gives screens and operations for the product with an au Nano IC Card 04 installed.

Screen illustrations shown in this manual may look different from the actual screens.

In some cases, minor details or a part of a screen may be omitted.

In this manual, some icons on a screen are omitted.



memo

- Operations from the vertical display are mainly described. Menu items/icons/buttons on a screen may be different from the ones in the horizontal display.
- Menu items/layers/icons may be different depending on functions, conditions, etc.
- In this manual, screenshots for body color "Green" are provided as examples.
- In this manual, "microSD™ memory card", "microSDHC™ memory card" and "microSDXC™ memory card" are abbreviated as "microSD memory card" or "microSD".
- All of the indicated amounts exclude tax unless otherwise specified.

- 8 -

About Operating Instructions

"Basic Manual" (This manual)"Setting Guide"

Handles only basic operations for main features.
For detailed descriptions on various functions, refer to the "Instruction Manual application" (Japanese) installed on the product or "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) available on the au homepage.

<http://www.au.kddi.com/support/mobile/guide/manual/>
* Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies.

"Instruction Manual Application" (Japanese/English)

You can use the "Instruction Manual application" (Japanese) on the product to confirm detailed operational procedures. Certain functions can be directly activated from the application screens on which their operations are described.

Home screen → [Apps] → [取扱説明書 (Instruction Manual)]
Also, you can use the "Instruction Manual application" (English version) on the product to check operational procedures.

Home screen

* To use the applications for the first time, you need to download and install them by following on-screen instructions.

Downloading Manuals

You can download the English version of the Basic Manual from the au website.

Download URL:
<http://www.au.kddi.com/english/support/manual/>

When Using the Product

Before using the product, be sure to read the "Notes on Usage" for proper usage.

Before you assume that the product is malfunctioning, check for possible remedies in the following au Customer Support site of au homepage:

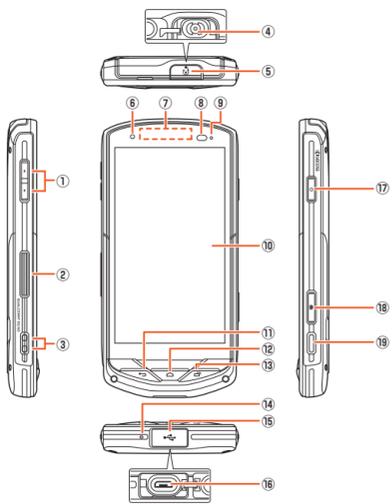
<http://www.au.kddi.com/english/support/>

- 3 -

- 4 -

- 5 -

Names and Functions of Parts



- 9 -

- 10 -

- 11 -

1 Volume UP/DOWN button

Adjusts sound volume. Press and hold [Volume DOWN button] on left side to set "Silent mode".

2 Direct button

The function assigned to the direct button is activated.

3 Strap eyelet

4 Earphone microphone terminal
Use for connecting an earphone (commercially available), Kyocera TV antenna cable 03 (03KYHSA), etc.

5 Earphone microphone terminal cover
The opening in the cover is a necessary part of its waterproof construction. Do not poke with a pointed object or block it.

6 In camera (lens)

7 Receiver
Hear the other party's voice on call, play sound of answer memo, etc. with the Smart Sonic Receiver.

8 Proximity sensor/Light sensor
Proximity sensor prevents from erroneous operation of touch panel during a call. Light sensor detects the ambient light level to adjust the display brightness.

9 Incoming (charging) light
Lights in red while charging. Blinks in green for an arriving call or new mail.

10 Display (touch panel)

11 Back button
Return to the previous screen.

12 Home button
Display the Home screen or use for canceling sleep mode. Long-touch to activate "Google".

13 Recents button
Show recently-used applications.

14 Microphone
Transmits your voice to the other party during a call. Or used for recording the voice sound. Take care not to cover the microphone with your fingers during a call or recording a video.

- 11 -

Battery pack

Remove the battery cover and then the battery pack to access the au Nano IC Card 04 slot and microSD memory card slot.

knob lock

Wireless charging antenna connection

microSD memory card slot

au Nano IC Card 04 slot

Microphone opening

Wireless charging antenna/charging connection area

* Do not cover antennas with your hand or put stickers etc. It might affect communication quality.



memo

- Do not place stickers, etc. over proximity sensor/light sensor.
- Product is equipped with an atmospheric pressure sensor. You can display barometric pressure and elevation when using a barometric display app, however, values are not absolute due to a number of variables, and are approximate only.
- Do not remove film sheet from atmospheric pressure sensor inlet/adjustment area or microphone opening.

Attaching/Removing a Battery Pack

Use the battery pack for this product and attach it properly.



memo

- Before attaching/removing the battery pack and battery cover, turn the power off.

- 13 -

Attaching a Battery Pack

1 Remove the back cover of the back side of the product

Lift the back cover by the notch at its bottom (use fingernail, etc.) in the direction shown to remove.



2 Slide knob lock in direction of "UNLOCK"



- 14 -

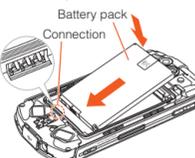
3 Open battery cover

Lift the battery cover at the ▼ mark at its bottom right (use fingernail, etc.)



4 Confirm location of connection, and then slide battery pack in and press firmly into place

Make sure tab is visible on top.

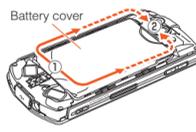


- 15 -

5 Insert tabs on battery cover in slots on product and close battery cover



6 Press along cover where shown from 1 to 2, making sure there are no gaps all around battery cover



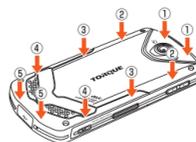
7 Slide knob lock in direction of "Lock" to lock firmly

If knob lock is not locked, the back cover cannot be closed.



- 16 -

8 Fit back cover to product, then press firmly where shown from 1 to 5 making sure there are no gaps all around back cover



memo

- Be sure to check the au Nano IC Card 04 is certainly attached and then attach the battery pack.
- Improperly attaching parts may damage the battery pack or attaching the battery cover.
- When attaching the battery cover, be careful that the battery pack tab is not sticking out. May allow water seepage.
- To ensure back cover will close, always slide the knob lock to "LOCK" to firmly lock after closing the battery cover.

- 17 -

Removing a Battery Pack

1 Remove back cover, battery cover (▶P.14)

2 Pull battery pack up by tab and remove



3 Attach back cover, battery cover (▶P.14)



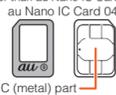
memo

- When removing the battery pack, be sure to pull up by the tab. Trying to pull up from any direction other than at the tab may damage the product or the battery connection.

au Nano IC Card 04

The au Nano IC Card 04 contains customer phone number and other information.

The product is compatible with au Nano IC Card 04 only. You cannot use the product with an IC card other than au Nano IC Card 04.



IC (metal) part

- 18 -



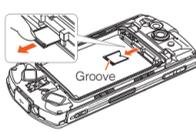
memo

- Before attaching/removing au Nano IC Card 04, be sure to remove a power plug of specified AC adapter etc. from the product.

Attaching the au Nano IC Card 04

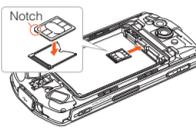
1 Turn the power off and remove the battery pack (▶P.18 "Removing a Battery Pack")

2 Pull tray straight out by groove



3 Place au Nano IC Card 04 on tray (IC (metal) part up) and push tray with au Nano IC Card 04 all the way in

Note direction of notch.



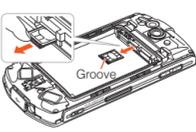
4 Attach battery pack, battery cover, and back cover (▶P.14)

- 19 -

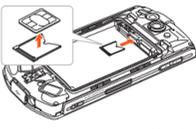
Removing the au Nano IC Card 04

1 Turn the power off and remove the battery pack (▶P.18 "Removing a Battery Pack")

2 Pull tray straight out by groove



3 Remove au Nano IC Card 04, and reinsert tray straight in



4 Attach battery pack, battery cover, and back cover (▶P.14)

- 20 -

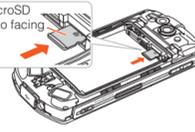
Attaching/Removing a microSD Memory Card

Attaching a microSD Memory Card

1 Turn the power off and remove the back cover and battery pack (▶P.14)

2 Confirm the direction of the microSD memory card and slowly insert it into the slot until it clicks

Insert a microSD memory card until you hear a click and confirm it is locked. Releasing the microSD memory card before it is locked may cause it to pop out.



3 Attach battery pack, battery cover, and back cover (▶P.14)



memo

- Insert a microSD memory card with the right side up in the appropriate direction. Inserting a microSD memory card forcefully into the slot could result in failure to remove the microSD memory card or damage to the microSD memory card.

- 21 -

Removing a microSD Memory Card

1 Turn the power off and remove the back cover and battery pack

2 Slowly push the microSD memory card toward the slot until it clicks

When a click sound is heard, pull your finger with the microSD memory card touched. Keep pulling your finger on the microSD memory card until it comes out a little. Releasing the microSD memory card when pushed hard may cause it to pop out.



3 Slowly remove the microSD memory card

Slowly pull the microSD memory card straight out. Some microSD memory cards cannot be unlocked and do not come out smoothly. In such case, pull it out with your finger.

4 Attach battery pack, battery cover, and back cover (▶P.14)



memo

- Do not touch the terminal part of microSD memory card.
- Do not remove the microSD memory card forcefully. It may result in damage to the microSD memory card or the data loss.
- The microSD memory card may be warm after a long time use. It is normal.

- 22 -

Charging

When you purchase your product, the battery pack is not fully charged. Make sure to charge the battery pack before use. When the charging light in red turns off, charging is complete.



memo

- The product may become warm while charging, depending on the situation, but this is not abnormal.
- A few seconds after charging starts, the time remaining until fully charged is displayed in the Start screen. This time is intended as a guide, and should not be taken as an accurate indication.
- Charging while using camera etc. may take longer.
- When you operate the product with the specified charger (sold separately) connected, the product may repeat short-time charging/discharging resulting in short battery life.
- When temperature of environment or the product becomes extremely high or low, charging may be stopped. Try to charge the battery as far as possible at room temperature.
- If the charging light blinks in red, check if the battery pack is correctly attached or connected. Even if the light keeps blinking, stop charging and then contact an au shop or Keltai Guarantee Service Center.
- Firmly close the external connection terminal cover after charging to prevent water or dust from getting in. And do not pull strongly or twist the cover.
- If charging is stopped while the charging light is still turned on, the battery may not be fully charged even with [Full] (Full) displayed. In that case, available time will be short.
- Do not wirelessly charge when a specified AC adapter (sold separately) or microUSB Cable 01 (sold separately) are connected. In addition to not charging properly, malfunction may also result.
- Do not allow conductive foreign objects (metal fragments, pencil leads, etc.) to come into contact with or get inside the connection terminals.

- 23 -

○ The magnetic field produced during charging may prevent the magnetic sensor from working properly.

Charging with a Wireless Charging Pad (Sold Separately)

How to use the Wireless Charging Pad 01 (sold separately) for charging is explained here. For usage precautions and details, also see the instructions included with the Wireless Charging Pad 01 (sold separately).

Simply placing the product on top of an au-specified wireless charger product (sold separately) displaying the mark on the left allows charging without the need to connect a cable. Be sure to also read the instructions for any supported product. Products with the mark are compliant with the wireless charging specifications of the Wireless Power Consortium (WPC).

This product supports “おくだけ充電” (okudake juden) place-and-charge functionality. “おくだけ充電” and the “おくだけ充電” logo are registered trademarks of NTT DOCOMO, INC.

Turning the Power On/Off

Turning the Power On

- 1** **○** (press and hold for at least 2 seconds)
The Start screen is displayed (▶P.31 “The Start Screen”).
 - For the first time the product turns ON, the initial settings such as “au Easy Setting” activate. Make the settings as required.

memo

- While logos are displayed after the power is on, initial settings for touch panel are in process. Do not touch the screen. The touch panel may not work properly.
- “au Easy Setting” can be set up later even though it is skipped.
- If the charging light blinks in yellow when you turn the power on, the remaining battery is not sufficient for activating the product. Charge the battery before use.

Turning the Power Off

- 1** **○** (press and hold for at least 1 second)
- 2** “Power off” → “OK”

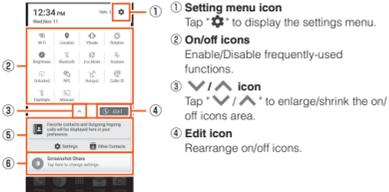
Icon	Description
	Wi-Fi® signal strength level 4/ level 0
	Alarm set
	Silent mode (Vibrate) set
	Silent mode (Mute) set
	Bluetooth® in use
	standby/connected
	Auto Answering set set/full

* In Japan, you can use “LTE” and “WiMAX 2+” networks. “4G” is displayed for both networks. According to the signal congestion etc., the product is connected to the less congested network.

Notification Panel

Slide the status bar down to display the notification panel and on/off icons, where you can check notifications and activate corresponding applications as well as quickly set frequently used functions on/off.

In the Address Book Plus display, display contacts in “Favorites” and “Recent Calls”. Use with your preferred setting.



Using Disaster Information

You can check history of Disaster and Evacuation Information delivered by local government, disaster information portal, etc.

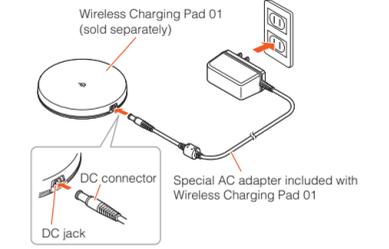
1 au災害対策 (au Disaster Countermeasure) menu screen → [災害関連情報 (Disaster Information)]

2 Follow the onscreen instructions

Related Accessories

- Battery Pack (KYV35UAA)
- Back cover (KYV35TGAKYV35TRA/KYV35TKA)
- Battery cover (KYV35TBA)
- Kyocera TV antenna cable 03(03KYHSA)
- Common AC Adapter 05 (0501PWA) (sold separately)
- Common AC Adapter 03 (0301POA) (sold separately)
- Common AC Adapter 03 Navy (0301PBA) (sold separately)
- Common AC Adapter 03 Green (0301PLA) (sold separately)
- Common AC Adapter 03 Pink (0301PPA) (sold separately)
- Common AC Adapter 03 Blue (0301PLA) (sold separately)
- AC Adapter JUPITRIS (White) (L02P001W) (sold separately)
- AC Adapter JUPITRIS (Red) (L02P001R) (sold separately)
- AC Adapter JUPITRIS (Blue) (L02P001L) (sold separately)
- AC Adapter JUPITRIS (Pink) (L02P001P) (sold separately)
- AC Adapter JUPITRIS (Champagne) (L02P001N) (sold separately)
- au Carrying Case G Black (0106FCA) (sold separately)
- Wireless Charging Pad 01 (0101PUA) (sold separately)
- Portable Charger 02 (0301PFA) (sold separately)
- microUSB Cable 01 (0301HVA) (sold separately)
- microUSB Cable 01 Navy (0301HBA) (sold separately)

1 Connect the DC connector of the special AC adapter into the DC jack on the Wireless Charging Pad 01 (sold separately) and plug the special AC adapter into an outlet (AC 100 V - 240 V)



Force Shutdown and Restarting

Force shutdown and restart the product when the screen freezes or the power cannot be turned off.

1 **○** (press and hold for at least 11 seconds)

memo
○ If the product is forced shutdown and restarted, unsaved data will be erased. Do not force shutdown except when the product becomes inoperative.

Switching to English Display

You can switch the display from Japanese to English.

1 Home screen → [アプリ一覧 (Apps)] → [設定 (Settings)] → [言語と入力 (Language & input)] → [言語 (Language)] → “English”

The Start Screen

The Start screen is displayed when you turn the power on or cancel sleep mode.

1 Displaying the Home screen from the Start screen

After the Start screen is displayed, you can display the Home screen as follows.

1 Touch “START” and swipe (flick) toward “START”

The Home screen is displayed (▶P.33). Or, the screen just before entering sleep mode is displayed.

- Swiping (flicking) toward “CAMERA”/ “PHONE” activates camera/phone.
- If “START” is displayed at screen top, the Start screen “Security type” is set to “Pattern”, “PIN”, or “Password”. Unlock the security feature to display the Home screen.

5 Address Book Plus display

Display different information registered to the address book. You can also display favorites and other contacts you call frequently.

- Tap “” to change settings for the Address Book Plus display.

6 Notification area

You can check the status of the product or details of notification. For some information, tap to activate the corresponding application.

memo
○ You can slide the notification panel up to hide it.
○ When a new notification arrives, a notification is displayed at screen top.
○ If there are notifications that can be erased, tap [CLEAR ALL] at bottom right of screen.

Displaying a Menu

There are two types of methods to display a menu screen; by tapping “” and by long-touching entry field or item.

Using the au Disaster Countermeasure Application

The au Disaster Countermeasure application allows you to use the Disaster Message Board, Emergency Rapid Mail (Earthquake Early Warning, Disaster and Evacuation Information, Tsunami Warning), Disaster Voice Messaging Service, and Disaster Information.

1 Apps list → [au災害対策 (au Disaster Countermeasure)] au災害対策 (au Disaster Countermeasure) menu appears. When activating the application for the first time, the agreement for use and initial settings appear. Follow the onscreen instructions.

- microUSB Cable 01 Green (0301HGA) (sold separately)
- microUSB Cable 01 Pink (0301HPA) (sold separately)
- microUSB Cable 01 Blue (0301HLA) (sold separately)

memo
○ With Portable Charger 02 (sold separately), it may not be possible to adequately charge the product.
○ For the latest information on accessories, visit the au homepage (<http://www.au.kddi.com/english>) or contact the Customer Service Center.
○ Accessories on this page can be purchased from au online shop (<http://auonlineshop.kddi.com/>). Some accessories may not be purchased due to the availability.

Troubleshooting

Before you assume that the product is malfunctioning, check the following:

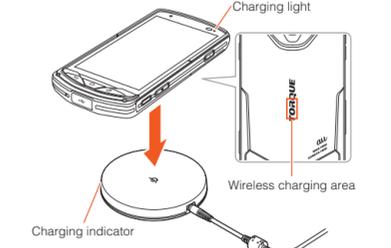
Symptom	What you should check	Page
Cannot turn on power.	Is the battery pack charged?	P.23
	Is the battery pack attached properly?	P.14
	Are the terminals of the battery pack dirty?	P.18
	Is ○ pressed and held?	P.30
Cannot charge the battery pack.	Is the specified charger (sold separately) properly connected?	P.23
	Is the battery pack attached properly?	P.14
	Is the temperature of the product or battery pack high or low? Charging may stop due to the temperature of the product or battery pack.	P.23
	Are the specified accessories (adapter, etc.) used to charge?	P.27

2 Place the product, with its wireless charging area downward and centered on the Φ mark on the Wireless Charging Pad 01 (sold separately)

Check that the charging indicator is blue, and that the product’s charging light is red. If the charging indicator is red, the product is not placed where it can charge; adjust the product’s position.

Once charging completes, the charging light goes out.

* With this product, the charging indicator on the Wireless Charging Pad 01 (sold separately) continues to be blue even after charging completes. For further details on charging indicator display patterns or charging conditions, see the instructions included with the Wireless Charging Pad 01 (sold separately).



3 Once charging completes, remove the product, and unplug the special AC adapter

- If Smart Lock is set, tapping “” at screen top temporarily cancels Smart Lock, and the screen for the security feature you have set is displayed.
- If a description for the Home screen appears, read the information and tap “OK”.



memo
○ If “Security type” is “None”, the Start screen is not displayed.

Using the Disaster Message Board

Disaster Message Board service enables you to register information of well-being from an area of distress via LTE-NET in case of large-scale disaster such as earthquake with a seismic intensity of over 6 lower. Registered information can be viewed on any cell phones and PCs besides by au cell phone users.

For details, refer to “Disaster Message Board” of au homepage.

1 au災害対策 (au Disaster Countermeasure) menu screen → [災害用伝言板 (Disaster Message Board)]

Follow the onscreen instructions to register/confirm.

memo
○ To register information of well-being, E-mail address (~ezweb.ne.jp) is required. Set up E-mail address beforehand.
○ Deleting or changing the setting for information of well-being is unavailable during Wireless LAN (Wi-Fi®) connection.
○ The Company makes no guarantees about the quality of this service. The Company is not liable in the event of any nonconformities about registration of well-being information or damages by loss of well-being information arising from intense access to this service or equipment failure or damages caused by registered well-being information.

Symptom	What you should check	Page
Cannot charge with the Wireless Charging Pad (sold separately).	Is the product placed in the correct orientation and within a chargeable area on the Wireless Charging Pad (sold separately)?	P.26
	Is another object placed between the product and the Wireless Charging Pad (sold separately)?	P.26
	Are the Wireless Charging Pad (sold separately) and special AC Adapter properly connected?	P.25
	Is the product or battery at a high/low temperature? Charging may stop depending on the temperature.	P.23
	Is the battery cover properly attached?	P.14
Charging does not complete with the Wireless Charging Pad (sold separately).	The charging indicator is still lit after completing charging, but this is not abnormal. Check the display on the phone.	P.26
	Is the phone or battery at a high/low temperature? Charging sometimes takes a long time depending on the temperature.	—
	Charging while using the product can also cause charging to take a long time.	—
Cannot operate/ The screen freezes/ Cannot turn off power.	Press and hold ○ for 11 seconds or longer to force shutdown and restart.	P.31
The power goes off.	Is the battery pack fully charged?	P.23
The power is going off while the activation logo is displaying.	Is the battery pack fully charged?	P.23

memo
○ If you move the product from where the charging indicator first lights blue, it may not charge or charging may take a long time. Remove the product and place it again after about 15 seconds where the charging indicator is blue.
○ If charging does not start, check that the battery cover is properly attached. Also check that the charging connection under the battery cover is not soiled.

Charging with a Specified AC Adapter (Sold Separately)

Charging with Common AC Adapter 05 (sold separately) is explained. For information on specified AC adapters (sold separately), see “Related Accessories” (▶P.42).

1 Open the external connection terminal cover of the product

Sleep Mode

While screen backlight is turned on, press **○** or leave the product for a certain period of time without any operations to turn off the screen temporarily and the product goes into sleep mode. To cancel sleep mode, operate the following steps.

1 While in sleep mode, **○** or **○** The Start screen is displayed (▶P.31 “The Start Screen”). - The first time activating, a description of the Start screen is displayed. Read the information and tap “OK”.

memo
○ Do not touch the screen when pressing **○** and displaying the screen. The touch panel may not work properly.

Using the Home Screen

The Home screen consists of multiple screens. Slide/flick right or left to switch them.

Also, press “” to go to the Home screen any time.



Using Emergency Rapid Mail

Emergency Rapid Mail is a service that distributes Earthquake Early Warning or Tsunami Warning delivered from the meteorological bureau or Disaster and Evacuation Information delivered from the government or local public organization to all au cell phones in specified areas simultaneously. When you purchase the product, “受信設定 (Receive options)” of the Emergency Rapid Mail is set to “受信する (Receive)”. Reception setting of Tsunami Warning is available in the settings of Disaster and Evacuation Information.

When you receive Earthquake Early Warning, ensure your safety and take proper action according to the situation around you. When you receive a Tsunami Warning, draw away from sea coast immediately and evacuate to safe place such as upland or well-built high building.

1 au災害対策 (au Disaster Countermeasure) menu → [緊急速報メール (Emergency Rapid Mail)]

Inbox appears.

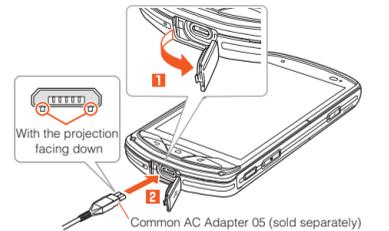
Select a mail you want to view to check the detail.

1 削除 (Delete)	Delete received mail.
2 設定 (Set)	Make settings for Earthquake Early Warning and Disaster and Evacuation Information. 受信設定 (Receive settings): Set whether to receive Earthquake Early Warning / Disaster and Evacuation Information. 音量 (Volume): Set the volume of the alert tone. マナー時の鳴動 (Alarm in Silent mode): Set whether alarm sounds in Silent mode. バイブ (Vibration): Set whether the phone vibrates when a warning/information is received. 受信音 / バイブ確認 (Alert tone/vibration check): Check operation of the alert tone and vibration.
災害 避難情報 (Disaster and Evacuation Information)	

Symptom	What you should check	Page
Cannot make calls.	Is the power turned on?	P.30
	Is your au Nano IC Card 04 inserted?	P.19
Cannot receive calls.	Is signal strong enough?	P.35
	Is the product out of the service area?	P.35
	Is the power turned on?	P.30
	Is your au Nano IC Card 04 inserted?	P.19
	Is the product out of the service area or in an area where the signal is weak?	P.35
	Is the built-in antenna covered with finger etc.?	P.12
	Is a card other than au Nano IC Card 04 inserted?	P.18
Cannot operate button/touch panel.	Is the power turned on?	P.30
	Turn off the power and then turn it on again.	P.30
Cannot operate the touch panel as intended.	Check the correct way to operate the touch panel.	—
	Turn the power off and then back on.	P.30
	Place the product in sleep mode and then cancel sleep mode.	P.33
○ appears.	Is your au Nano IC Card 04 inserted?	P.19
A message such as charge the battery appears.	The battery is almost dead.	P.23
Cannot connect to the party and the phone beeps even though a call is made.	Is the product out of the service area or in an area where the signal is weak?	P.35
	The wireless line is extremely busy or the party is calling. Retry later.	—

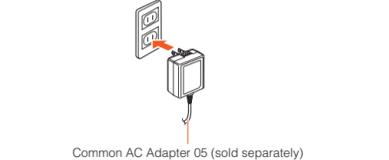
If you cannot find the solution to your problem in the above items, refer to the au homepage or au Customer Support on the website shown below. <http://www.au.kddi.com/english/support/>

2 Check the orientation of the microUSB plug of Common AC Adapter 05 (sold separately) and insert it straight into the external connection terminal



3 Insert the power plug of Common AC Adapter 05 (sold separately) into an outlet (100 VAC to 240 VAC)

Check that the charging light on the product lights in red. When the battery power turns on, **○** appears on the status bar. When charging ends, the charging light turns off.



Using the Apps List

A list of installed apps is displayed.

1 Home screen → [Apps]

The Apps list appears.
The first time opening the Apps list, instructions for selecting apps appears. Read the instructions and tap “OK”.

- 1** **Category name**
Tap to display navigation.
 - You can also display navigation by sliding or flicking the left edge of the screen to the right.
- 2** **Menu icon**
Displays a menu for the Apps list.
- 3** **Indicator**
Check current position in the Apps list.

Monitoring the Product's Status

Notification icons appear on the left of the status bar, showing missed calls, new mail, operations in progress, etc., and status icons appear on the right, showing the status of the product.

Icons

Notification icons appear on the left of the status bar, showing missed calls, new mail, operations in progress, etc., and status icons appear on the right, showing the status of the product.

memo
○ The service is available only in Japan (it cannot be used overseas).
○ No information fee or communication charge is required for receiving Emergency Rapid Mail.
○ You cannot receive Emergency Rapid Mail when your cell phone is turned off.
○ Emergency Rapid Mail may not be received if you are in a place where signal does not reach even in the service area (e.g. in a tunnel, basement) or in a place with a poor reception.
○ You cannot receive Emergency Rapid Mail that the reception is failed.
○ Reception of Emergency Rapid Mail is notified by a special warning tone and vibration. It is not possible to change the warning tone.
* Reception of Earthquake Early Warning is notified by a special warning tone, voice (“地震です” (Jishin-desu) (An earthquake)) and vibration.
○ When you receive Emergency Rapid Mail during a call, the warning tone does not sound.
○ Information from someplace other than your current location may be received.
○ KDDI is not liable for damages suffered by customers resulting from the service’s information, lack or delay in the information caused by transmission or system breakdowns, or other events that are outside the responsibility of KDDI.
○ Refer to the Japan Meteorological Agency web page for details about distribution of Earthquake Early Warning. <http://www.jma.go.jp/>
Earthquake Early Warning
○ Earthquake Early Warning is sent to areas where strong quakes (over 4 degrees) are expected when the earthquake whose the maximum seismic intensity 5 lower is anticipated occurs.
○ Immediately after an earthquake occurs, quakes (P waves and initial tremors) near the epicenter are detected and position, scale, and expected strength are automatically calculated and notification is sent as soon as possible within a few seconds to tens of seconds before the strong quakes (S waves and major tremors) caused by the earthquake start.

Updating Software or the OS

You can update the product to the most recent software for optimal performance and to get the latest enhancements.

There are several methods to update software.

- Download software to the product to update
- Use Wi-Fi® to download software to the product and update

Notes

- You are charged for data communication when connecting to the Internet from the product using packet communication.
- Information is provided such as through the au homepage when a software update is required. For details, inquire at an au shop or Customer Service Center (157/hour charges). au may also inform customers using a product that a software update is required in order to enjoy better usage of the product.
- You are recommended to back up your data before updating software.
- Fully charge before update. If the update is started with the battery power low or battery power becomes low during update, software update cannot be done.
- Check the radio wave condition. Software update may fail in poor reception area.
- Any operations are not available during software update. Calling 110 (Police), 119 (Fire/Ambulance), 118 (Maritime rescue) is not available. Alarm does not work, either.
- If software update has failed or stopped, perform the same procedure again.
- Update is unavailable during international roaming.
- If you fail to update software, it may become impossible to operate the product. If this happens, bring it to an au shop or PiPi (not accepted by some shops).

4 When charging ends, pull out the microUSB plug of Common AC Adapter 05 (sold separately) straight from the external connection terminal

5 Close the external connection terminal cover

6 Pull out the power plug of Common AC Adapter 05 (sold separately) from the outlet

memo
○ Note that applying unnecessary force with the external connection terminal connected to the external device might cause damage.
○ When charging starts with the battery empty, the charging light may not light immediately. But charging has started.

Examples of main notification icon

Icon	Description
	Missed call
	New mail message (SMS)
	New mail message (E-Mail)
	New mail message (Gmail)
	New Emergency Rapid Mail
	Snoozed alarm/stopped alarm (still set)
	New calendar event notification
	TV activated
	Music playing
	Making a call, calling, receiving a call
	Displayed when high quality sound call with au VoLTE compatible phone
	New message
	Available phone memory low
	Installation completed
	Update available
	New OS update or software update

Examples of main status icon

Icon	Description
	Time
	Battery level
	100% empty/charging
	Signal strength/Signal condition (LTE/WiMAX 2+)
	level 4/out of range/in communication
	LTE/WiMAX 2+ available/ icon
	Roaming (Communication mode according to the network is also shown)
	Airplane mode is set
	au Nano IC Card 04 uninserted

- Earthquake Early Warning may not arrive before strong tremors in areas near the epicenter.
- This delivery system is different from Earthquake Early Warning provided through TV, radio, or other communication procedures, which means that the time the Earthquake Early Warning arrives may vary.
- Tsunami Warning**
Tsunami Warning is a notification delivered from the meteorological bureau (major tidal wave, seismic sea wave) to the area including target coast.
- Disaster and Evacuation Information**
Disaster and Evacuation Information is a service that distributes bulletins concerning residents’ safety including evacuation advisories, evacuation orders and other warnings issued by the national and local governments.

Using the Disaster Voice Messaging Service

Disaster Voice Messaging Service is a service which allows you to record your voice and send someone you want to inform your well-being in case of a large-scale disaster.

1 au災害対策 (au Disaster Countermeasure) menu screen → [災害用音声お届けサービス (Disaster Voice Messaging Service)]

Follow the onscreen instructions to register.

memo
○ For use over Wi-Fi®, it is necessary to carry out initial setting over 4G (LTE/WiMAX 2+) network.
○ Voice message can be recorded for up to 30

- Recycled parts that meet the Company's quality standards are sometimes used for repair.
- Collected au cell phones by Replacement cell phone delivery service which you used before are recycled to cell phones for replacement after repairs. Also replaced parts by au after-sales service are collected and recycled by KDDI. They are not returned to customers.
- Instances where the product has been changed, modified, or analyzed (including software modification or analysis (including rooting, etc.) reverse-engineered, reverse-compiled, or reverse-assembled) or has been repaired at a location other than an authorized repair location designated by the company may not be covered by warranty or may prevent the product from being accepted for repairs.

■ Performance parts for repair

The Company retains performance parts for repair of the product main unit and its peripherals for 4 years after discontinuation of production.

"Performance parts for repair" refers to parts required for maintaining the functions of the product.

■ Warranty card

At the store of purchase, thoroughly check and read the name of the retailer, date of purchase and other necessary details filled in on the warranty card, and be sure to keep it in a safe place.

■ Keitai Guarantee Service Plus LTE

An after-sales service membership program on a monthly basis called "Keitai Guarantee Service Plus LTE" (monthly fee: 380 yen, tax excluded) is available for using your au cell phone for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss. For details of this service, refer to au homepage or contact Keitai Guarantee Service Center.

memo

- You can apply for membership only at the time of purchasing your au cell phone.
- Once you cancel the membership, you cannot reapply for it until you purchase an au cell phone next time.
- Note that when changing the model or purchasing an extra cell phone, this service only covers the most recently purchased au cell phone.
- When an au cell phone is handed over to you or someone else, the "Keitai Guarantee Service Plus LTE" membership is also handed over to the successor of the cell phone.
- When you get a new au cell phone by changing the model or purchasing an extra cell phone, the "Keitai Guarantee Service Plus"/"Keitai Guarantee Service Plus LTE" membership for the old au cell phone is automatically canceled.
- Service contents are subject to change without notice.

■ au Nano IC Card 04

The au Nano IC Card 04 is lent to you by au. In case of loss or damage, the card will be replaced at your expense. When a malfunction is suspected, or in case of theft or loss, contact an au shop or PiPi.

■ After-sales service

If you are unsure about anything regarding after-sales service, contact the following service contact.

Customer Service Center (for service canceling procedure in case of loss or theft)

From a land-line phone, ☎**0077-7-113** (toll free)
From an au mobile phone, **113** without area code (toll free)
Business hours 24-hour (7 days a week)

Keitai Guarantee Service Plus (for loss, theft, damage)

From a land-line phone/au cell phone, ☎**0120-925-919** (toll free)
Business hours 9:00 - 21:00 (7 days a week)

Online Repair Desk (24 hours a day over the Internet)

https://cs.kddi.com/support/n_login.html

- The Application for the Internet acceptance, if "damage", "wet", "theft" and "loss" are eligible. In the case of spontaneous failure (not the cause damage, such as water wet, but does not power on, the screen does not function or other), it will be accepted by phone for interview is required.
- To apply for the Internet, you need the e-mail address.

■ au after-sales service information

Service	Keitai Guarantee Service Plus LTE		Others	
	Members			
Replacement cell phone delivery service	Spontaneous failure	1st year 2nd year or later	Free of charge	No recompense
	Partially damage, water soak, irreparable damage, theft or loss		Customer charge 1st: 5,000 yen 2nd: 8,000 yen	
Holding over and repair	Spontaneous failure	1st year	Free of charge	Free of charge
		2nd year or later	Free of charge (three-year warranty)	Actual cost
	Partially damage		Customer charge Upper limit: 5,000 yen	
	Water soak, irreparable damage		Customer charge 10,000 yen	
Theft, loss		No recompense		

* Charge amounts are all tax excluded.



memo

Replacement cell phone delivery service

- When you have trouble with your au cell phone, replacement cell phone (same model, same color, including new battery) is delivered by calling to. Return your damaged cell phone within 14 days after replacement cell phone is delivered.
- Available up to twice in a year from the day you use this service as a start day. If you do not use this service in the past year for the subscription to this service, it will be 1st and if you use, it will be the 2nd.
 - * For details, refer to au homepage.

Holding over and repair

- Damages and malfunctions intentionally caused by the customer as well as those due to modification (e.g. disassembly, change of parts, painting, etc.) by the customer are not covered by this service.
- You cannot receive a refund for replacement of the outer casing due to stains, scratches, paint removal, etc. on the outer casing.

SIM-Unlocking Your au Phone

This product can be SIM-unlocked. SIM-unlocking the product allows other-carrier SIM cards to be used with it.

- Requests can be made for SIM-unlocking on the au homepage or at an au shop.
- Some services, functions, etc. may have restrictions when an other-carrier SIM card is used. The Company does not guarantee operation whatsoever.
- To SIM-unlock the product, display the Apps list → [Settings] → [About phone] → [SIM card status]. From here on, follow the onscreen instructions.
- For details, refer to the au homepage.

Main Specifications

Display	Approx. 4.7 inches, Approx. 16,770,000 colors, Transparent TFT (IGZO) 1,280 x 720 dots (HD)	
Weight	Approx. 203 g (with battery pack)	
Charging times (estimate)	Wireless Charging Pad 01 (sold separately)	Approx. 280 minutes
	Common AC Adapter 05 (sold separately)	Approx. 140 minutes
Continuous call time	In Japan	Approx. 1,320 minutes
	Overseas (GSM/UMTS/LTE)	Approx. 760 minutes
Continuous stand-by time	In Japan	Approx. 690 hours
	Overseas (GSM/UMTS/LTE)	Approx. 750 hours
Continuous tethering time	Approx. 790 minutes	
Maximum number of Wi-Fi tethering connection devices	10	
Dimensions (W x H x D)	Approx. 72 mm x 147 mm x 14.2 mm (thickest part approx. 17 mm)	
Internal memory ¹⁾	ROM: Approx. 16 GB RAM: Approx. 2 GB	
Number of effective pixels: Out-camera	Approx. 13,000,000 pixels	
Number of effective pixels: In-camera	Approx. 5,000,000 pixels	

Wireless LAN (Wi-Fi®) function	IEEE802.11a/b/g/n/ac compatible	
Bluetooth® function	Compatible version	Bluetooth® standard Ver.4.1 compatible ²⁾
	Output	Class1
	Communication range ³⁾	10 m
	Supported Bluetooth profile ⁴⁾	Bluetooth LE GATT/PPP/A2DP/AVRCP/HSP/HFP/OPP/PBAP/HID/PAN/PAN-NAP/PAN USER/HOGP/MAP/SCMS-T/DUN ⁵⁾
	Frequency bands	2.402 - 2.480 MHz
Continuous 1Seg watching time	Approx. 11 hours 40 minutes	

¹⁾ Since the storage is shared by data and applications, storage space may be reduced depending on the usage of applications.

²⁾ It is confirmed that the product and all Bluetooth® devices are compliant with Bluetooth® standards designated by Bluetooth SIG, and they are authenticated. However, procedures may differ or data transfer may not be possible depending on the device's characteristics or specifications.

³⁾ Changes according to objects obstructing devices and signal reception.

⁴⁾ Specifications provided in Bluetooth® standards for making communication between Bluetooth®-compatible devices in accordance with their intended use.

⁵⁾ The profile supports part of car navigation systems. Refer to the au homepage for use.

memo

- The continuous talk time and continuous standby time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the location where the product is used, and the function settings.

For inquiries, call: Customer Service Center

For general information, charges, and operation assistance (toll free)
Business hours: 9:00 to 20:00 (7 days a week)

From fixed-line phones: From au cell phones:
☎ **0077-7-111** | 157 area code not required

Pressing "zero" will connect you to an operator, after calling "157" on your au cellphone.

For service cancellation procedure in case of loss or theft (toll free)
Business hours: 24 hours (7 days a week)

From fixed-line phones: From au cell phones:
☎ **0077-7-113** | 113 area code not required

In case above numbers are not available, call toll-free:

☎ **0120-977-033** (except Okinawa)

☎ **0120-977-699** (Okinawa)

Keitai Guarantee Service Center

For loss, theft or damage (toll free)
Business hours: 9:00 to 21:00 (7 days a week)

From fixed-line phones/au cell phones:
☎ **0120-925-919**



Cell phone and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the ♻️ logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.

Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
Manufactured by: KYOCERA Corporation