

Be sure to read this manual before use

XPERIA XZ3
SOV39

Cautions on using the product



- In this manual, "Xperia XZ3" is usually referred to as "the product" or "main unit".
- In this manual, "Basic Manual", "Cautions on using the product" (this manual), "Setting Guide" and "取扱説明書 (詳細版)" (Full instruction manual) (Japanese) are collectively referred to as "Instruction Manual".
- In this manual, "au Nano IC Card 04" is abbreviated as "au IC card".
- In this manual, "microSD™" memory card (commercially available), "microSDHC™" memory card (commercially available) and "microSDXC™" memory card (commercially available) are abbreviated as "microSD memory card".
- Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. The TM and ® marks may be omitted in this manual.

Remove the cover etc. from the product when charging with the Wireless Charging Pad (sold separately).
Charging may fall depending on material or thickness of cover or foreign object between the product and the cord resulting in fire, burns, injury, etc.

Power off the product near electronic devices or equipment operating on high precision control or weak signals.
The radio waves from the product might interfere with the operation of electronic devices or equipment.
* The following are some electronic devices or equipment that you should be careful of:
Hearing aids, implantable cardiac pacemaker, implantable cardioverter defibrillator, other electronic medical equipment, and other automatically controlled devices or equipment. If you use an implantable cardiac pacemaker, implantable cardioverter defibrillator, or other electronic medical equipment, check with the medical electronic equipment manufacturer or vendor whether the operation can be affected by radio waves.

If charging does not finish after specified time, stop charging.
Failure to do so might cause fire, burns, injury, etc. due to overcharge etc.

Power off the product before you step into a place where flammable gas can leak, such as gas stations, or a place where dusts are generated. Stop charging if you charge the product.
Using the product in a place where flammable gas leaks might cause explosion, fire, etc.
When using Osafu-I-Keitai at a gas station etc., be sure to turn off the power in advance.
(If you set "NFC / Osafu-I-Keitai lock", cancel the lock and then turn off the power.)

If you notice anything unusual about the equipment such as an unusual odor, abnormal noise, smoke generation, overheating, discoloration or deformation during operation, charging or storage, perform the following measures.

- Remove the power plug from an outlet or accessory socket
- Turn off the power of the product

Failure to do so might cause fire, burns, injury, electric shock, etc.

When using the product

Before you start using the product, make sure to read the "Safety Precautions" to ensure correct use.
Before you assume that the product is malfunctioning, perform "クイック診断 (Quick diagnosis)" or "トラブル診断 (Diagnosis for trouble)" in "故障紛失サポート (Repair and Delivery Support)" app.

クイック診断 (Quick diagnosis)
From the home screen, [ホーム]→[お客さまサポート (Customer support)]→[クイック診断してみる (Go to Quick diagnosis)]

トラブル診断 (Diagnosis for trouble)
From the home screen, [ホーム]→[お客さまサポート (Customer support)]→[故障紛失サポート (Repair and Delivery Support)]→[便利な機能 (Useful functions)]→[トラブル診断を試す (Go to Diagnosis for trouble)]
Or you can visit the following au homepage:
<https://www.au.com/trouble-check/> (Japanese)

- Communication is not possible even inside of the service area in places where the signal does not reach (e.g. tunnels and basements). Also, communication is sometimes not possible in poor signal reception areas. Communication is sometimes interrupted if you move into poor signal reception area during communication.
- Since the product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated. (Though LTE/WiMAX 2+/GSM/UMTS system has highly secure confidential communication features.)
- For connecting to the emergency call acceptance organization, au VoLTE (LTE network) is used. 3G (Line exchange network) connection is not available.
- The product is compatible with the au World Service. Each network service described in "Instruction Manual" varies depending on the area and service content.
- Since the product is a radio station under the Radio Law, you may be asked to temporarily submit the product for inspection in accordance with the Radio Law.

Caution Be sure to read the following cautions before use.

Do not wield the product holding the antenna etc. when USB Type-C™-3.5φ conversion/TV Antenna cable 01 is connected.
Doing so might cause an accident such as injury.

Do not use damaged product or peripheral devices.
Doing so might cause fire, burns, injury, etc.

Do not place the product on an unstable or inclined platform. Be careful especially when vibrator is set.
The product might fall and cause injury etc.

Do not use or keep in a place that is very humid, dusty, or subject to high temperature.
Doing so might cause fire, burns, electric shock, etc.
For waterproofness/dustproofness, refer to "Notes on waterproof and dustproof properties" (▶P.27).

If children use the product, parents or guardians should give them proper instructions and do not allow them to use the product in the wrong way.
Use of the product in the wrong way might cause injury.

Keep the equipment out of the reach of babies and infants.
Failure to do so might cause accidental ingestion, injury, electric shock, etc.

Be careful about the temperature when using the product continuously or while charging because it might become warm. Also, be careful not to keep touching it unintentionally in a pocket of clothes, when you fall asleep, etc.
The product or the specified charging equipment (sold separately) might become warm when using an app, a call, data communication, watching TV or video etc. continuously or while charging. If you are directly in contact with warmed part continuously, it might cause a redness of skin, itch, rash, low-temperature burn, etc. depending on your physical condition.

When you disconnect a power plug of the specified charging equipment (sold separately) from an outlet or accessory socket, do not apply excessive force it such as pulling the cable. Instead, hold the adapter main unit to disconnect.
Pulling the cable of the specified charging equipment (sold separately) might damage the cable causing fire, burns, electric shock, etc.

If you wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator, consult a doctor for using the Wireless Charging Pad (sold separately) in advance.
The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

When plugging/unplugging the specified charging equipment (sold separately) into/from the product, plug/unplug it straight toward the product without applying excessive force such as pulling the cable.
Incorrect plugging/unplugging might cause fire, burns, injury, electric shock, etc.

If the charging terminal is deformed such as being bent, stop using immediately. Do not use it with the deformation restored.
Doing so might cause fire, burns, injury, etc. due to short-circuit of the charging terminal.

Always remove the power plug of the specified charging equipment (sold separately) from an outlet or accessory socket when not using it.
Keeping it connected to the power plug might cause fire, burns, electric shock, etc.

Immediately remove the power plug from an outlet or accessory socket if liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) get adhered.
Failure to do so might cause fire, burns, electric shock, etc. due to short-circuit by adhered object etc.

Before cleaning, remove the power plug from an outlet or accessory socket.
Failure to do so might cause fire, burns, electric shock, etc.

- The IMEI information of your mobile phone is automatically sent to KDDI CORPORATION for maintenance and monitoring operational status of your mobile phone.
- Before you start using the product overseas, check the relevant laws and regulations of the country/region you visit.
- The Company is not liable for any damages arising from earthquakes, lightning, storms, floods or other natural disasters, as well as fires, actions by third parties, other accidents, intentional, mistaken, or incorrect use by the customer, or use under other unusual conditions outside the responsibility of the Company.
- The Company is not liable for any incidental damages (change/disappearance of described content, loss of business income, disruption of business, etc.) arising from use of the product or its inability to use the product.
- The Company is not liable for any damages arising from failure to observe the described content of the "Instruction Manual".
- The Company is not liable for any damages arising, for example, from malfunction caused by combination with connected devices or software not related to the Company.
- Captured image data or downloaded data may sometimes be altered or lost due to faults, repair or other handling of the product. The Company is not liable for any damage or lost income resulting from recovery of these data.
- It is recommended you keep a copy of important data on your PC's hard disk etc. Whatever the cause of the defect or malfunction may be, the Company assumes no responsibility for alteration or loss of saved data.
- Contents saved in the product, such as contacts and Album data might be altered or lost by an accident, fault, repair or mishandling. Be sure to keep a copy of important contents. Note that the Company assume no responsibility for any damages or lost profits resulting from altered or lost contents.
- Note that contents data (both charged or free content) saved to the product cannot be returned to the customer when the product is replaced for repair of a fault, for example.
- Although an afterimage may occur when a same screen has been displayed for a long time, it is not a malfunction. You are recommended to set the sleep time to a short one to avoid occurrence of afterimage and save the battery consumption.
- Although the display used for the product is made using high-precision technology, some pixels (dots) might be lit or out at all times. This is not a malfunction.
- You are recommended to store copies of individual data such as photos you took, videos and music on your PC by sending each file as mail attachment etc. Note, however, that you may not be able to make copies of any copyrighted data even by the above-mentioned means.
- Do not discard the product together with regular trash. Please cooperate in the collection of the product (including optional accessories) when it is no

Danger Be sure to read the following hazards before use.

Do not throw the product into fire or apply heat.
Doing so might cause fire, burns, injury, etc.

Do not put excessive force such as sticking with a sharp object (nail etc.), hitting with a hard object (hammer etc.), or stepping on it.
Doing so might cause fire, burns, injury, etc.

If the internal substance of the product contacts your eyes or mouth, immediately rinse the eyes or mount with clean water and then see a doctor right away.
The effects of the internal substance of the product might cause blindness, medical problem, etc.

Warning Be sure to read the following warnings before use.

Do not turn on the light with the lighting luminescence part close to the other's eyes. Keep enough distance away especially from babies.
Doing so might cause blurred vision etc. Also an accident such as injury might occur if he or she is dazzled or frightened.

Do not turn on of flash the light toward a driver of a car etc.
Doing so might disturb driving and cause an accident etc.

Do not look at a repeatedly-blinking screen for a long time.
Doing so might cause cramp, loss of consciousness, etc.

Do not allow liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.), metal parts, or flammable objects to enter to the microSD memory card/au IC card slot of the product.
Do not set a microSD memory card or au IC card in wrong insertion, or insert it in wrong orientation.
Doing so might cause fire, burns, injury, electric shock, etc.

Caution Be sure to read the following cautions before use.

Do not touch the specified charging equipment (sold separately) for a long time when it is connected to an outlet or accessory socket.
Doing so might cause a burn etc.

■ au IC card

Caution Be sure to read the following cautions before use.

Be careful of the cut surface not to hurt your fingers etc. when handling au IC card.
The cut surface may be sharp, and it might cause injury.

■ Using near medical equipment or in healthcare facilities

Warning Be sure to read the following warnings before use.

If you wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator, carry or use the product 15 cm or more away from the implant at all times.
The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

If you need to use electronic medical equipment other than implantable cardiac pacemakers or implantable cardioverter-defibrillators outside medical facilities such as treating at home, consult the relevant medical electronic equipment manufacturer for effects on the equipment by radio waves.
The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

- longer needed to protect the environment and effectively use resources. We collect the product at au shops and other places.
 - The Company* as appears in the manual refers to the following companies:
Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
Manufactured by: Sony Mobile Communications Inc.
- Notice**
 - Reproduction of the content of "Instruction Manual" in part or in whole is prohibited.
 - The content of "Instruction Manual" is subject to change without notice.
 - Some functions may be unavailable due to change of specification of the OS or change/termination of services.
 - Every effort has been made in the preparation of "Instruction Manual". Should you notice any unclear points, omissions, etc., feel free to contact us.

Safety Precautions (Observe Strictly)

Before using this product, thoroughly read these safety precautions for proper use.

These "Safety Precautions" describe instructions that should be observed to prevent damage to property or injury to the customer or others using the product.

The following symbols indicate the different levels of injury or damage that may result if the guidelines are not observed and the product is used improperly.

Danger	This symbol indicates that "death or serious injury" ¹ may directly and immediately result from improper use*.
Warning	This symbol indicates that "death or serious injury" ¹ may result from improper use*.
Caution	This symbol indicates that "minor injury" ² and/or property damage ³ may result from improper use*.

Do not expose the camera lens to direct sunlight for a long time.
Doing so might cause fire, burns, injury, etc. due to light-collecting mechanism of lens.

Power off the product or put it in Airplane mode before boarding an airplane.
Use of mobile phones on board is restricted. Follow the instructions of each airline.
The radio waves from the product might adversely affect on-board electronic equipment.
Prohibited acts related to mobile phone usage on an airplane might be punished by law.

Follow the instructions of each medical facility for the use of mobile phones on their premises.
Power off the product in a place where the use is prohibited.
The radio waves from the product might affect electronic equipment and electronic medical equipment.

Always keep the product away from your ear when you call hands-free, while sounding the ringtone loudly, or during stand-by. Also, when you play game, play back videos, music, etc. connecting the earphone/microphone, etc. to the product, adjust the volume adequately.
Loud sound is emitted from the product when calling with hands-free set. Even in standby mode, a ringtone or an alarm sound may sound suddenly. Listening to loud sound for long hours continuously may cause a disability of ears such as deafness.
Moreover, too loud sound makes you to barely hear the surrounding sounds and may cause an accident.

If you have a weak heart, set the vibrator or ringtone volume carefully.
Sudden vibration or ringtone sounding when for incoming call astonishes you and it may affect your heart.

If you are wearing any electronic medical equipment, check with the relevant medical electronic equipment manufacturer or vendor whether the operation might be affected by radio waves.
The radio waves from the product might affect electronic medical equipment.

- 1 Serious injury: This refers to loss of sight, injury, burns (high- and low-temperature), electric shock, broken bones, injuries with residual aftereffects from poisoning etc., and injuries requiring hospital admission for treatment or long-term hospital attendance as an outpatient.
- 2 Minor injury: This refers to injuries, burns (high- and low-temperature), electric shock, etc. that do not require hospital admission for treatment or long-term hospital attendance as an outpatient.
- 3 Property damage: This refers to extended damage to buildings, furniture, livestock, pets, etc.

■ Explanation of graphic symbols

Indicates an action that is not allowed.	Indicates that handling with wet hands is not allowed.
Indicates that disassembly is not allowed.	Indicates compulsory actions in accordance with instructions.
Indicates that use in a place where the product is likely to get wet or allowing the product to get wet is not allowed.	Indicates that the power plug must be disconnected from an outlet.

■ Precautions common to the main unit, internal battery, charging equipment, au IC card, USB Type-C™-3.5φ conversion /TV Antenna cable 01, peripheral devices

Danger Be sure to read the following hazards before use.

Do not use, store or leave the equipment in a location where it is subject to high temperature or accumulation of heat (e.g. by the fire, near a heater, under a kotatsu or bedding, in direct sunlight, in a car in the hot sun).
Doing so might cause fire, burns, injury, electric shock, etc.

Be careful about broken glasses or exposed internal part of the product when the display, back cover, or the camera lens is broken.
Touching damaged or exposed part might cause burns, injury, electric shock, etc.

If the internal battery leaks or gives off a strange smell, immediately stop using and remove it from the vicinity of open flames.
The leaking liquid might ignite fire, catch fire, explode, etc.

Be careful not to allow a pet etc. to bite the product.
Doing so might cause fire, burns, injury, etc. because of ignition, burst, heat or leaking of the internal battery.

Caution Be sure to read the following cautions before use.

When using the motion sensor, check the safety around you, hold the product firmly, and do not shake it unnecessarily.
Failure to do so might cause an accident such as injury.

If the display is damaged and when the internal substance etc. leaks out, do not allow it to contact your skin such as face and hands, clothes, etc.
Doing so might cause injury etc. on your eyes or skin.
If the internal substance gets into your eyes, mouth, etc. or contacts your skin or clothes, immediately rinse with clean water.
In the case of getting into your eyes, mouth, etc., immediately consult a doctor after rinsing.

Do not discard the product together with other garbage.
Doing so might cause fire, burns, injury, etc. Also, it might cause environmental destruction. When the product is no longer used, bring it to a sales outlet such as au shop. If your local municipality has a recycling program, dispose of them as provided for.

Part	Material	Surface treatment
Screws on the reverse side of the cover of microSD memory card/au IC card slot	Iron	Colored chromate treatment
Clasp of connection part of tray of microSD memory card/au IC card	Stainless steel	—

■ USB Type-C™-3.5φ conversion/TV Antenna cable 01

Part	Material	Surface treatment
USB Type-C plug (top surface)	Polypropylene resin (black)	—
Headset connection terminal (top surface)	Polyamide resin (black)	—
Headset connection terminal (body), USB Type-C plug (body), cable	Elastomer resin (black)	—
USB Type-C plug (metal terminal part), Headset connection terminal (metal terminal part)	Copper alloy	Gold plating
USB Type-C plug (outer metal casing)	Stainless steel	Nickel plating

Handling precautions

These precautions are provided to prevent the product from damage and ensure that performance can be fully demonstrated. Thoroughly read these precautions to ensure correct use.

■ Precautions common to the main unit, internal battery, charging equipment, au IC card, USB Type-C™-3.5φ conversion/TV Antenna cable 01, peripheral devices

- Do not apply excessive force to the product during use. Be sure not to put the product into a tightly packed bag or place a heavy object on the product in a bag. Sitting on the product in your pocket or wear is left attached to the surface. Wiping the product using alcohol, thinner, benzene, detergent, glass cleaner, etc. might erase the printing on the exterior case or cause a malfunction.

Do not put the equipment in cooking appliances such as microwave ovens, IH cooking heaters, or high pressure containers such as pressure cookers. Do not place the equipment near such cooking appliances.
Doing so might cause fire, burns, injury, electric shock, etc.

Do not splash sand, soil or mud, or do not directly place the equipment on it. Also, do not touch the equipment with hands with sand etc. adhered.
Doing so might cause fire, burns, injury, electric shock, etc.
For waterproofness/dustproofness, refer to "Notes on waterproof and dustproof properties" (▶P.27).

Do not charge the equipment when it is wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.). Also, do not charge the equipment in a place where water comes in contact such as bathroom.
Doing so might cause fire, burns, injury, electric shock, etc.
For waterproofness, refer to "Notes on waterproof and dustproof properties" (▶P.27).

Do not subject the product to strong pressure or break the product. Especially when bringing the product putting in a pocket of clothes, do not let the product hit against surroundings or being put between the objects.
Doing so may cause fire, burns, injury, etc. due to damage of the internal battery.
*The following are examples that you should be careful of:

- Sitting or squatting with the product put in a pocket of trousers or skirt
- Putting the product in a pocket of outer wear and catching them in a door or a door of car
- Stepping on the product on a soft object such as a sofa, bed or bedding, or on a floor

Do not disassemble or modify the equipment.
Doing so might cause fire, burns, injury, electric shock, etc.

Do not try to remove the internal battery from the product.
Doing so might cause fire, burns, injury, etc.

Do not let the equipment get wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.).
Doing so might cause fire, burns, injury, electric shock, etc.
For waterproofness, refer to "Notes on waterproof and dustproof properties" (▶P.27).

Do not allow liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) to get inside the charging terminal or the external connection terminal.
Doing so might cause fire, burns, injury, electric shock, etc.
For waterproofness, refer to "Notes on waterproof and dustproof properties" (▶P.27).

Use only optional parts specified by au for the product.
Using devices other than specified might cause fire, burns, injury, electric shock, etc.

Warning Be sure to read the following warnings before use.

Do not subject the equipment to strong force, impacts, or vibration such as letting it fall, stepping on it or throwing it.
Doing so might cause fire, burns, injury, electric shock, etc.

Do not allow conductive materials (such as metal objects and pencil lead) to come into contact with the charging terminal or external connection terminal, or allow dust to get inside of it.
Doing so might cause fire, burns, injury, electric shock, etc.

Do not cover or wrap the equipment with a cloth or bedding in use or while charging.
Doing so might cause fire, burns, etc.

Do not attach a metal object (e.g. a sticker whose material contains metal) to the Wireless Charging Pad (sold separately) or the product.
Doing so might cause fire, burns, injury, etc.

Do not place a metal object (e.g. a strap or clip whose material contains metal) between the Wireless Charging Pad (sold separately) and the product.
Doing so might cause fire, burns, injury, etc.

■ Charging equipment

Warning Be sure to read the following warnings before use.

Do not use the specified charging equipment (sold separately) if the cable is damaged.
Doing so might cause fire, burns, electric shock, etc.

Common DC Adapter 03 (sold separately) is only for a negative ground vehicle. Do not use DC adapter for a positive ground vehicle.
Doing so might cause fire, burns, electric shock, etc.

If you hear thunder, do not touch the specified charging equipment (sold separately).
Doing so might cause electric shock etc.

Do not short-circuit the charging terminal while it is connected to an outlet or accessory socket. Do not touch the charging terminal with your hands, fingers, or any part of your body.
Doing so might cause fire, burns, electric shock, etc.

Do not place heavy objects on a cable of the specified charging equipment (sold separately), or do not apply unreasonable force to the cable such as pulling.
Doing so might cause fire, burns, electric shock, etc.

Do not contact metal objects such as metal strap to the specified charging equipment (sold separately) when connecting the plug to or disconnecting it from an outlet.
Doing so might cause fire, burns, electric shock, etc.

Do not connect the voltage converter for overseas travel (travel converter) to the specified charging equipment (sold separately).
Doing so might cause ignition, overheating, electric shock, etc.

Do not put an excessive force to the connection part with the specified charging equipment (sold separately) connected to the product.
Doing so might cause fire, burns, injury, electric shock, etc.

- To ensure waterproof property (equivalent to IPX5 and IPX8) of the product, use the cover of microSD memory card/au IC card slot tightly closed. Note that the waterproof property is not guaranteed in every usage condition. Do not allow water to get inside of the product or splash water on the specified charging equipment (sold separately) or optional accessories. Do not open or close the cover of microSD memory card/au IC card slot in the rain or with water droplets on the surface of the product. Doing so might cause water intrusion resulting in internal corrosion. Malfunctions determined to be caused by water intrusion are not covered by the warranty.
- Waterproof/dustproof performance might not be maintained if the product has an outward abnormality such as damage or deformation. In that case, contact Repair and Delivery Support Center.
- Do not use the product in extremely hot, cold or humid places. (Use within an ambient temperature range of 5℃ to 35℃ and humidity range of 35% to 85%. However, temporary use at an ambient temperature range of 36℃ to 40℃ and humidity range of 86% to 90 % is allowed.)
 - Xperia XZ3 main unit
 - au IC card (attached to Xperia XZ3 main unit)
- Do not use the product in extremely hot, cold or humid places. (Use within an ambient temperature range of 5℃ to 35℃ and humidity range of 35% to 85%.)
 - Charging equipment
 - Peripheral devices
- Do not use outside when to lots of dust or vibration. Doing so might cause a malfunction.
- Clean the external connection terminal with dry cotton swabs etc. every now and then. Soiled terminals might cause poor connection. Do not exert strong force to clean the external connection terminal to prevent deformation.
- Clean the product with a soft dry cloth (e.g. wiping cloth for eyeglasses). Forceful rubbing with a dry cloth might scratch the display. The display might be stained if saliva or sweat is left attached to the surface. Wiping the product using alcohol, thinner, benzene, detergent, glass cleaner, etc. might erase the printing on the exterior case or cause a malfunction.

- Use as far away as possible from land-line phones, TVs and radios. Use of the product nearby might affect them.
- The product might become warm while talking, watching TV, charging or during other operations, depending on the situation, but this is not abnormal.
- Do not place near corrosive chemicals or in places where corrosive gas is generated. Doing so might cause a malfunction.
- Do not use outside when you can hear thunder. Doing so might risk lightning strikes and electric shock.
- Be sure to use only the specified peripheral devices. Use of other peripheral devices might cause a malfunction.
- Do not put the product in a cooking apparatus such as microwave oven or a pressure vessel. Doing so might cause a malfunction.
- The customer is not allowed to disassemble, modify or repair the product. Doing so might cause a malfunction. Modification of the product is in violation of the Radio Law and Telecommunications Business Act.
- Do not allow a part of your body such as finger or conductive foreign objects (metal fragments, pencil leads, etc.) to come into contact with or enter to the external connection terminal. Doing so might cause a malfunction.
- In the event that the product gets wet while charging, immediately disconnect the plug of the specified charging equipment (sold separately).
- Do not use the product while driving an automobile or motorized bicycle, riding a bicycle or walking. Use of a mobile phone while driving a car or motorbike is prohibited by law. Use of a mobile phone while driving a bicycle might be punishable by some regulations.
- Using or charging the product in a bag or when it is covered with bedding might cause a malfunction.
- When using the specified charging equipment (sold separately) or an external device, insert/remove the connector straight to/from the terminal. Make sure the orientation of the connector is correct. Unless it's correct, it might cause a malfunction.
- Do not expose the camera lens to direct sunlight for an extended period. Doing so might cause a malfunction.

- Do not place the product in places subject to direct sunlight (e.g. in automobiles), places that get hot, places that get extremely cold, and in humid or dusty places. Doing so might cause a malfunction. - Do not place the product on an unstable or inclined platform. Be careful especially while charging or when vibrator is set. The product might fall and cause a malfunction etc. - Do not exceed the rating of outlet or wiring device when charging the product, for example, by starburst connection etc. - Do not weld the product holding USB Type-C™-3.5φ conversion/TV Antenna cable 01 etc. Doing so might cause damage.	● Do not bring magnetized cards such as cash cards, credit cards and prepaid cards close to the product. It might cause loss of the recorded data. ● When you put the product in your pocket or bag, take care that the display does not come in contact with metal objects or other hard objects, as it might cause a scratch or damage. Take care with using a strap whose member is a hard material such as metal because it can touch the display and may cause scratch or damage. ● When suddenly brought into a warm place from a cold place, or when used in a humid location or in a place where temperature suddenly changes (e.g. near the air discharge port of an air conditioner), water droplets (i.e. condensation) may be formed inside of the product. Note that when used under such conditions, the humidity might cause corrosion or a malfunction. ● While writing or reading data to or from a microSD memory card, do not subject the product to vibration or impact, or turn off the power. Doing so might cause loss of data or a malfunction. ● Do not cover the proximity/light sensor with your finger or put a sticker on it. Doing so might hinder the proximity/light sensor from detecting the ambient brightness and functioning correctly. ● Do not put a sticker, etc. on the proximity/light sensor. Doing so might cause a malfunction on the sensor and make the display always turned off while receiving a call or during a call. ● Usually use the product with the cover of microSD memory card/au IC card slot firmly closed. If the cover is open, dirt or water might get inside and cause a malfunction. ● Do not allow liquids, metal and other foreign objects to get inside the USB Type-C connection terminal, or microSD memory card/au IC card slot. Doing so might cause a malfunction. ● Do not give strong impact on the product such as dropping, throwing, stomping. Doing so might cause a malfunction. ● Do not put the product directly on sand at a beach etc. Sand or other small particles might get inside the earpiece/speaker, mouthpiece/microphone, speaker, or second microphone causing the volume to drop. If sand gets inside the product main unit, it might cause a malfunction.
● Since the battery is built into the product, you cannot replace it yourself. For replacing the battery, contact an au shop or Customer Service Center. ● Do not forcefully press, tap or intentionally subject the display to strong impact. Doing so might cause scratching or damage. ● Do not forcefully press the keys or display surface with your fingernails or hard objects. Doing so might cause scratching or damage of the keys or display. ● Do not use a remodeled the product. Use of a modified device violates the Radio Law and Telecommunications Business Act. The product is compliant with rules on the technical standard conformance of specified wireless equipment based on the Radio Law/ Telecommunications Business Act, and as a proof of it, the "Technical Compliance Mark" can be checked with the product. Checking procedure: From the Home screen, [] --[Settings]-->[System]--[About phone]--[Certificates] If modifications of the internal components of the device are made, the certification of conformity with the technical standard conformance etc. becomes invalid. Do not use the product with the certification invalid, as it is a violation of the Radio Law and Telecommunications Business Act. ● Take care not to place magnetized items such as magnetic cards, speakers and TV sets near the product, as it might cause a malfunction. Putting a strong magnetism close to the product might cause a false operation.	

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Since operation of the product on each usage scene was confirmed based on the above assumption, proper operation of the product in every possible condition during actual use is not guaranteed. Malfunctions determined to be caused by mishandling by the customer are not covered by the warranty.

Important items to remember before use

- Make sure that the cover of microSD memory card/au IC card slot is firmly closed. Waterproofness/dustproofness is only effective when the cover is securely closed.
- Do not open or close the cover of microSD memory card/au IC card slot if the product or your hands are wet.
- Do not sink the product in liquids other than tap water (seawater, pool water, water of hot spring, water with soap, detergent or bath salt contained, alcohol, juice, seasonings, etc.) or do not splash such liquid to the product. Also, do not use in a place where urine of pet animal is splashed. If it is splashed on the product, immediately wash the product with tap water.
- Do not put the product directly on sand at a beach etc. Sand or other small particles might get inside the earpiece/speaker, mouthpiece/microphone, speaker, or second microphone causing the volume to drop. If sand gets inside of the main unit, it might cause overheating or a malfunction.
- Do not use the product underwater.
- Do not leave the product in a humid place such as a bathroom or kitchen for an extended period of time.
- Even after draining, water might remain on the product. Although you can use the product, do not place it near things that must not get wet. Also, take care not to wet your clothes, bag, etc.
- Drain water if it becomes temporarily hard to hear the sound due to water remaining in the earpiece/speaker, mouthpiece/microphone, speaker, or second microphone.
- Do not spray the product with high-pressure water or submerge it in water for extended periods of time, as the product is not designed to withstand high water pressure.
- Do not wash the product in a washing machine or ultrasound bath.
- Do not immerse the product into a bathtub. The product is not resistant to high temperatures.
- Extreme changes in temperature generates condensation causing a malfunction. Wait until the main unit reaches room temperature before you bring the product from a cold place into a warm bathroom.
- The product does not float on water.

Cover of microSD memory card/au IC card slot

- Make sure that the cover of microSD memory card/au IC card slot is firmly closed. Just a small particle (a hair etc.) between contact surfaces can cause water intrusion or dust penetration.

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- Do not open or close the cover of microSD memory card/au IC card slot with gloved hands. Just a small particle (a hair etc.) between the contact surfaces can cause water intrusion or dust penetration. Wipe off any minuscule droplets of water or dirt with a clean dry cloth before closing the cover.
- If the cover of microSD memory card/au IC card slot is deteriorated or damaged, the waterproof/dustproof property becomes ineffective.

If any liquid other than plain water is adhered to the product

- If any liquid other than plain water (e.g. seawater, detergent, alcohol, juices) is adhered to the product, immediately rinse it with plain water.
- You can wash the product under a mild flow (less than 6 liters per minute) of tap water at room temperature (5℃ to 35℃) at a distance of about 10 cm from the faucet or shower head.
- If the product gets dirty, wash it with your hands holding the microSD memory card/au IC card slot cover so that they do not open. Do not use a brush.

After the product gets wet

- After the product gets wet, drain water, and wipe with a clean dry cloth.
- In cold climates, water on the product might turn to frost. Using with frosted might cause a malfunction. Do not leave the product without wiping off water.

Rubber seals

- The rubber seal on the inner edges of the cover of microSD memory card/au IC card slot is important to maintain waterproof/dustproof property. Do not damage or remove the rubber seals.
- When closing the cover of microSD memory card/au IC card slot, take care not to get the rubber seal caught. Forcefully closing the cover with the rubber seals caught might damage them resulting in loss of waterproof/dustproof property. Just a small particle (a hair etc.) between contact surfaces can cause water intrusion or dust penetration.
- If any liquid other than plain water (e.g. alcohol) is adhered to the rubber seals, it might cause deterioration in durability.
- Do not insert sharp objects into grooves around the cover of microSD memory card/au IC card slot. Doing so might damage or deform the product, damage the rubber seals, etc. causing water intrusion or dust penetration.

Replacing parts

- It is recommended to replace the parts for maintaining waterproof/dustproof property once every two years regardless of whether any abnormality is present. For information on part replacement, contact an au shop near you.

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PUK code

- In case the PIN code is locked, you can unlock it by entering the PUK code.
- PUK code is an eight-digit number given at the time of purchase, and is printed on the back side of the plastic card on which your au IC card is attached.
- After entering the PUK code, you need to set a new PIN code.
- If the PUK code is incorrectly entered ten times consecutively, contact an au shop, PiPi or Customer Service Center.

Notes on data communication charge

- Since a constant Internet connection is possible with the product, data communication may be performed automatically by some apps, resulting in high data communication charges. Therefore, subscription to a data communication charge discount service or flat rate plan is recommended.
- To browse homepages, download apps, communicate using apps, send/ receive e-mails and configure various settings on the product, connection to the Internet is required and data communication charge applies.
 - Data communication charge does not apply to wireless LAN (Wi-Fi®) connection.

Notes on apps

- Be sure to check the security of the app, then install it at your own risk. Some apps might cause virus infection, damage various data, and send out your location information, usage history or personal information stored in your mobile phone via the Internet.
- The Company assumes no responsibility for any malfunctions that might be caused by apps you have installed. Repair costs in this case may be charged even during the warranty period.
- The Company assumes no responsibility for any disadvantage brought to you or any third party by the apps you have installed.
- Insertion of a microSD memory card is necessary to use some apps.
- Some apps prohibit the product from entering sleep mode while they are active, or rapidly drain the battery while running in the background.
- Operational procedures and screen appearances of the apps preinstalled in the product and those installed by you are subject to change without notice as a result of version upgrade. In addition, operating procedures described in "Instruction Manual" might differ from the actual procedures.

- To prevent possible hearing damage, do not listen at high volume levels for long periods.

Display (Touch Panel)

- Putting stickers or sheets (e.g. commercially available protective films, peep prevention sheets) on the display might hinder correct operation of the touch panel.
- When carrying the product in your pocket or bag, take care not to put the touch panel close to metals or other conductive materials, as it might cause false operation of the touch panel.

- The touch panel is designed to be lightly touched by fingers. Do not apply strong pressure with your fingers or sharp-pointed objects (such as fingernails, ballpoint pens and pins) on the touch panel.
- In the following cases, the touch panel might not respond. Also, it may cause malfunction.
 - Operation with fingernails
 - Operation with foreign object on the touch panel
 - Operation with protective sheet or seal on the touch panel
 - Operates when the display is wet with water droplet or fogged
 - Operation with wet or sweaty fingers
 - Operation under water

Organic EL display

- Organic EL display may have partially dark part or the colors may be changed if a same image has been displayed for a long time, or the brightness of backlight is set to too bright, or it has been used for a extremely long time. That is due to property of organic EL display and not a malfunction.
- Organic EL display is made with extremely advanced technology and it may have slightly missing pixels or pixels which are always lit. Also, it may have unevenness of color streak or brightness, or color change depending on direction you're looking. That is due to structure of organic EL display and not a malfunction. Please be forewarned.

- Subjecting an organic EL display to direct sun may cause a malfunction. Take care when placing at the window or outdoor.

Heat resistance

- Do not sink the product into boiling hot water or do not splash with boiling hot water to the product. Also, do not use the product in saunas or do not expose the product to fiery winds from hair dryer etc. the product is not resistant to high temperatures.

Shock

- The product is not resistant to shock. Do not drop the product or subject it to shock. Also, do not poke the earpiece/speaker, mouthpiece/microphone, speaker, second microphone, USB Type-C connection terminal, etc. with a sharp object. Doing so might damage or deform the main unit causing water intrusion or dust penetration.

Precautions on charging

The supplied and optional accessories are not waterproof/dustproof. Check the following before and after charging.

- Never charge the battery if the product is wet. Doing so might cause fire, burns, injury, electric shock, etc.
- Check that the product is not wet. If you are charging the battery just after the product gets wet, drain water well and wipe the remaining water off with a clean dry cloth.
- Do not touch the specified charging equipment (sold separately) with wet hands. Doing so might cause electric shock.
- Do not splash water over the specified charging equipment (sold separately) when using them. Do not use them near water such as in a bathroom, shower room, kitchen or washroom. Doing so might cause fire, burns, electric shock, or malfunction.
- Do not bring them into a water room etc. even if you do not charge the product with them. Doing so might cause fire, burns, electric shock, or malfunction.

Draining water when the product gets wet

Drain the following parts:

- Earpiece/speaker, Mouthpiece/microphone, Speaker, Second microphone, USB Type-C connection terminal, Power key/Screen lock key, Volume key/Zoom key, Camera key, Fingerprint sensor, the cover of microSD memory card/au IC card slot
 - * If water remains, clothes or bag might get wet or sound might be barely heard. Drain in the following steps.

- Wipe off water remained on the product with a dry cloth, etc.
- Hold the product firmly and shake it approximately 20 times, then turn upside down and shake it 20 times again.
 - * When shaking the product, check the safety around you and hold it firmly enough not to drop it.

Setting app permission

When you activate an app/function that access the functions or information of the product for the first time, a confirmation screen for requesting access permission appears.

If the request screen appears, confirm the content and tap "DENY"/"ALLOW".

Example: When activating "Music" app for the first time

1 From the Home screen, []--[Music]

The request screen appears.

2 [DENY]/[ALLOW]

Information

- If you do not permit, app/function may not be activated or use of function may be restricted.
- To change the permission setting, from the Home screen, []-->[Settings]-->[Apps & notifications]-->[See all XX apps]-->Tap an app to change the setting-->[]/[]/[] of permission setting to be changed.
- For some apps/functions, an explanation screen for the permission may appear. Several request screens may appear or the screen content may differ. Confirm each content and follow the onscreen instructions.
- In "Instruction Manual", description of the confirmation screen may be omitted.

Wireless charging

(The internal battery of the product is a lithium-ion battery)
The internal battery is not fully charged at the time of purchase. Charge the internal battery before using the product. Charge the internal battery if you have not used the product for a long time.

- Use in very hot or cold environments, for example, when left in an automobile with the windows closed in summer, will cause the internal battery capacity to drop and shorten the available usage time. This will also shorten the internal battery's service life. Try to use the product as far as possible at room temperature.
- The internal battery gradually discharges after charging even if the product is not used. The internal battery might discharge completely after long time no use. Charge before using.
- The internal battery is a consumable part. If the performance of a battery does not recover (e.g. the usable time after each charge has become extremely short), the battery is at the end of service life, so stop use. Battery is built into the product. For repair, the product must be collected to au shop etc. and charges will be incurred. And you might not use the product during certain period of time. Please be forewarned. Note that the length of service life varies depending on the usage condition etc.
- The internal battery is a consumable part. If the performance of a battery does not recover (e.g. the usable time after each charge has become extremely short), the battery is at the end of service life, so stop use. Battery is built into the product. For repair, the product must be collected to au shop etc. and charges will be incurred. And you might not use the product during certain period of time. Please be forewarned. Note that the length of service life varies depending on the usage condition etc.
- The internal battery sometimes swell up as they approach the end of their service life. This is due to the properties of lithium-ion batteries, and is not a problem in terms of safety.

Charging equipment

- Do not wrap the cable of the specified charging equipment (sold separately) around the adapter itself. Do not bend the joint of the plug or connector and the cable of the specified charging equipment (sold separately) forcibly. Do not place heavy objects on the adapter or cable, or do not apply unreasonable force such as pulling. Doing so might cause a malfunction.
- When unplugging the plug of the specified charging equipment (sold separately) from the outlet or accessory socket, hold and pull the power plug. If you pull the cable, the cable might be damaged.

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- If water flows out from the inside of the product, wipe it off with a dry cloth etc.
 - * Face the product downward and push it on a cloth to wipe off the water.
 - * Turn the upside down and wipe off the water.
- Place a dry towel or cloth under the product and leave it for a couple of hours at room-temperature to dry.
 - * If the product is not dried enough, you can barely hear the sound. Leave the product enough time to dry before use.

Notes on using Bluetooth®/wireless LAN (Wi-Fi®) functions

- The Bluetooth® and wireless LAN (Wi-Fi®) functions of the product conform to Japanese domestic standards, FCC standards and EC Directive, and has been certified.
- Use of Bluetooth® function and Wireless LAN (Wi-Fi®) function may be restricted in some countries/regions. Before using the product overseas, check the relevant laws and regulations of the country/region you visit.
- The 2.4 GHz band used by wireless LAN (Wi-Fi®) and Bluetooth® devices is shared by various other devices. For this reason, the communication speed and connectable range may be decreased, or disconnection may occur, due to interference from other devices.
- Do not use the product in places where electromagnetic waves are generated or near electric products, AV and OA equipment, or other magnetized devices.
- Subjecting the product to magnetic or electrical noise may increase noise and prevent it from performing communications. (The product is particularly susceptible to noise when it used near a microwave oven.)
- Using the product near a TV, radio or similar appliance may cause reception interference and disrupt TV images.
- The searching might not be successful if there are multiple wireless LAN (Wi-Fi®) access points near to the product or the same channel is being used.
- Use of mobile phones on board is restricted. Follow the instructions of each airline.
- The communication speed and connectable range vary depending on the distance between communication devices, obstacles and the devices used.

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- It is extremely dangerous to walk while looking at the screen of the mobile phone. Do not make calls or operate a mobile phone while walking or by stopping suddenly.
- Move to a place where you do not disturb others while you are in shinkansens, a hotel lobby etc.
- Be careful not to be loud while talking.
- Be careful of sound leakage from earphones in trains or other places with many people around you.
- Ask permission if you take photos with your mobile phone camera.
- When using the camera, follow common rules of etiquette regarding camera use.
- There may be a person with a cardiac pacemaker nearby at a place filled with people such as in a crowded train. Set "Airplane mode" or turn the product off beforehand.
- When a medical institution has laid down designated areas where use of the product is prohibited or is not allowed to be brought in, abide by the instructions of that medical institution.

Specific Absorption Rate (SAR) of mobile phones

This model SOV39 mobile phone complies with Japanese technical regulations and international guidelines regarding exposure to radio waves. This mobile phone was designed in observance of Japanese technical regulations regarding exposure to radio waves¹ and limits to exposure to radio waves recommended by a set of equivalent international guidelines. This set of international guidelines was set out by the International Commission on Non-ionizing Radiation Protection (ICNIRP), which is in collaboration with the World Health Organization (WHO), and the permissible limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health condition. The technical regulations and international guidelines set out limits for radio waves as the Specific Absorption Rate, or SAR, which is the value of absorbed energy in any 10 grams of tissue over a 6-minute period. The SAR limit for mobile phones is 2.0 W/ kg. The highest SAR value for this mobile phone when tested for use near the head is 1.334 W/kg² and when worn on the body is 0.437 W/kg². There may be slight differences between the SAR levels for each product, but they all satisfy the limit. This is due to automatic changes to the power level of the device to ensure it only uses the minimum required to reach the network. Therefore in general, the closer you are to a base station, the lower the power output of the device.

This mobile phone can be used in positions other than against your head. Please keep the mobile phone farther than 1.5 cm away from your body by using such as a carrying case or a wearable accessory without including any metals. By doing

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Wireless charging

- Do not attach a metal object (e.g. a sticker whose material contains metal) to the Wireless Charging Pad (sold separately) or the back side of the product. Doing so might cause a malfunction.
- It is not abnormal the information lamp of the Wireless Charging Pad (sold separately) is kept lighting when charging is complete.
- Charging may stop before it is complete around in full-charge state.
- When charging is stopped before the completion, it may not be resumed soon.
- Depending on Qi compatible device, starting and stopping of charging may be repeated. Always charge with the specified au device.
- It is not abnormal if charging stops or charging takes long when it is above a certain temperature. If the charging function is stopped, it resumes when the temperature drops.
- Place the Wireless Charging Pad (sold separately) in a stable and horizontal place to charge.
- When wireless charging, turn off the vibrator of the product. The product will shift and charging may not be complete or the product may fail.
- When charging, remove the case, cover, film, sticker from the product if attached.
- Check that the Wireless Charging Pad (sold separately) or the product is not wet.

- Do not perform wireless charging when the product is connected to the specified charging equipment (sold separately), USB Type-C cable (commercially available), USB host cable (commercially available), etc.

- Do not get close the product you want to charge and a device which is compatible with the wireless charging each other. The Wireless Charging Pad cannot correctly detect the au product to charge and charging may fail.

- When a TV or radio has noise, keep the Wireless Charging Pad away from the TV or radio.

- Depending on Qi compatible device, calls may not be received while charging. Always charge with the specified au device.

- Depending on Qi compatible device, charging may not start due to mutual interference with Osafu-Keitai function. Always charge with the specified au device.

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2.4 GHz frequency band precautions

The frequencies used by the Bluetooth® and/or wireless LAN (Wi-Fi®) function of the product are in the 2.4 GHz band. In this frequency band, other similar wireless stations, in-plant wireless stations for mobile unit identification that require a license to use, such as factory production lines, specific small power wireless stations that do not require licenses, amateur wireless stations (collectively called "other wireless stations" from here on) are operated in addition to home electrical appliances such as microwave ovens, devices for industrial, scientific and medical devices.

- Before using the product, make sure that "other wireless stations" are not in operation nearby.
- In the event that instances of radio wave interference have occurred between the product and "other wireless stations", immediately either relocate the product or stop operation of the device (stop the emission of radio waves).
- If you are unclear on any points or are troubled by anything, contact an au shop or Customer Service Center.
 - The connections between the product and all other Bluetooth® and wireless LAN (Wi-Fi®) devices have not been confirmed. Therefore, connections with all Bluetooth® and wireless LAN (Wi-Fi®) devices are not guaranteed.
 - This product supports security features for wireless communications that are compliant with the Bluetooth® and wireless LAN (Wi-Fi®) standard specifications, but the security may not be sufficient depending on the usage environment and configuration. Be careful when making data communication using Bluetooth® or wireless LAN (Wi-Fi®) function.
 - Wireless LAN (Wi-Fi®) has the advantage that it can be freely connected anywhere within the radio wave range, as it uses radio waves for communication. At the same time, there is a risk that a malicious third party may obtain unauthorized access if security settings have not been configured. You are recommended to configure security settings before using wireless LAN (Wi-Fi®) at your decision and responsibility.
 - The Company assumes no responsibility for leakage of data or information that may occur during Bluetooth®/wireless LAN (Wi-Fi®) communication.
 - Since Bluetooth® and wireless LAN (Wi-Fi®) functions use the same frequency band, using the both functions at the same may cause radio wave interference resulting in decreased communication speed or disconnection from the network. If connection fails, stop using either of the Bluetooth® and wireless LAN (Wi-Fi®) functions.

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this, this mobile phone complies with Japanese technical regulations and international guidelines regarding exposure to radio waves. The World Health Organization has stated that "a large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established as being caused by mobile phone use." Please refer to the WHO website if you would like more detailed information.
¹ Technical regulations are defined by the Ministerial Ordinance Related to Radio Law (Article 14-2 of Radio Equipment Regulations).
² Including other radio systems that can be simultaneously used.

Please refer to the websites listed below if you would like to know more detailed information regarding SAR.

- Ministry of Internal Affairs and Communications website: http://www.tele.soumu.go.jp/e/sys/e/e/index.htm
- Association of Radio Industries and Businesses website: http://www.arib-entl.org/01denpa/denpa02-02.html (Japanese)
- au homepage: https://www.au.com/
- Sony Mobile Communications Inc. website: https://www.sonymobile.co.jp/support/ (Japanese)

Available radio frequencies

GSM/GPRS/EDGE 850, 900, 1800, 1900MHz
UMTS 2100 (Band I), 1900 (Band II), 1700 (Band IV), 850 (Band V) MHz
LTE (Bands 1, 3, 4, 5, 7, 11, 13, 17, 18, 20, 26, 28, 38, 41, 42)
WLAN 2.4G/5G, NFC

GSM 850/900：Power Class 4, DCS (1800)/PCS (1900)：Power Class 1, UMTS：Power Class 3, LTE：Power Class 3 (Bands 1, 3, 4, 5, 7, 11, 13, 17, 18, 20, 26, 28, 38, 42), Power Class 2 (Bands 1, 2, 4)GHz<100mW, 5.15-5.35GHz<200mW, 5.47-5.725GHz<200mW, 5.735-5.835GHz<25mW, NFC 13.56MHz

Foreign Exchange and Foreign Trade Act

The products and accessories may be subject to the application of the Foreign Exchange and Foreign Trade Act and other related laws and regulations in Japan. In addition, the Export Administration Regulations (EAR) of the United States may be applicable.

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- If an application of the product is running when wireless charging, charging may not complete.
- Although the product may become warm while it is on the Wireless Charging Pad (sold separately), it is not abnormal.
- The reception level of communication quality, etc. may become degraded while charging with the Wireless Charging Pad (sold separately).
- While charging, do not move the Wireless Charging Pad (sold separately) and the product.
- After charging is complete, remaining battery may be decreased if the product is left for a long time.

au IC card

- Do not forcibly remove or insert au IC card. Be careful not to exert excessive force when inserting the card into your au phone.
- You are responsible for any damage caused by inserting your au IC card into other IC card reader/writer etc.

- Do not put stickers etc. on the au IC card.

- Do not insert au IC card with conversion adapter attached. Doing so might cause a malfunction.

- Do not damage the card by using the product in a hot place, dropping into fire, contacting to the metal parts with foreign object, giving an impact, bending, applying load, wetting, etc. Doing so might cause loss of data or a malfunction.

Camera

- When photographing important occasions etc., take a trial shot and check the shot image to make sure it is correctly shot.
- Do not shoot in a place where shooting is prohibited.

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Copyrights and rights of portrait

- You are not allowed to copy, distribute, publish, modify or edit the data you shot, recorded or downloaded using the product without consent of the copyright holder, except for personal use, under the copyright law. In addition, do not use or modify portraits or names of other individuals without the consent, as it might infringe on rights of portrait. Note that shooting and recording might be restricted at some live performances, shows and exhibitions even for personal use.

- Be careful about the copyright and portrait right when posting photos you shot etc. on Internet homepages.

Backup content on the product

- Please back up important content recorded to the product or downloaded to the product from an outside source. Content recorded to memory on the product sometimes disappears or is altered by unexpected factors, such as static electricity or a fault, repair, mishandling, etc.

Notes on waterproof and dustproof properties

the product has a waterproof property equivalent to JIS waterproof grade (JIS C 0920) IPX5¹ and IPX8², as well as a dustproof property equivalent to JIS dustproof grade IP6X³ on the condition that the cover of microSD memory card/au IC card slot is securely attached (based on in-house testing). Before using the product, thoroughly read "Important items to remember before use" to ensure correct use. Failure to follow the contents described in the sections might cause intrusion of water, sand or other foreign material, resulting in overheating, ignition, electric shock, injury or a malfunction.

¹ IPX5 equivalent means that the product will maintain its operability as a phone even if it is sprayed with water from a 6.3 mm diameter nozzle at a distance of about 3 meters for more than 3 minutes at a rate of about 12.5 liters per minute from any direction.

² IPX8 equivalent means that the product will maintain its operability as a phone with no water getting inside the main unit even if it is gently submerged in a tank of still tap water at room temperature to a depth of 1.5 meter for about 30 minutes.

³ IP6X equivalent means that the product will securely maintain its function of no grit and dust getting inside the main unit even after it has been placed in an apparatus with grit and dust of diameters of 75 μm or less and shaken for 8 hours.

Security code

Example of usage	① To do remote operation of voice mail and call forwarding services from a landline phone ② To use Customer Service Center and to do various inquiries, applications, and modifications on the au homepage
Initial value	A four digit number chosen by the customer and noted on the application form

Setting screen lock

Example of usage	To set and release the screen lock
Initial value	Swipe

Lock No. (NFC / Osafu-Keitai lock)

Example of usage	To set the "NFC / Osafu-Keitai lock"
Initial value	1234

PIN code