XPERIA XZ3 SOV39

Basic Manual

■ Online Manual (Japanese)

Check "Online Manual" (Japanese) which describes detail explanations on various functions on the product from the following procedure.

From the Home screen, [:::]▶[お客さまサポート (Customer support)]▶[取扱説明書 (Online Manual)] (Japanese)



Also, you can check "Online Manual" (Japanese) on the au

https://www.au.com/online-manual/sov39/

In this manual, the contents on Android 9.0 are provided

Notification LED

The Notification LED prompts charging, or informs battery level while charging, missed calls, new mails, etc. by turning on or

LED Status	Description
Red	The battery is charging when the remaining battery level is 14% or lower.
Orange	The battery is charging when the remaining battery level is 15% - 89%.
Green	The battery is charging when the remaining battery level is 90% or higher.
Flashing red	The remaining battery level is 14% or lower.
Flashing white*1	Indicates a missed call, new au-mail, etc.
Flashing pale blue *1	Indicates a new message etc.

*1 Flashes in sleep mode

- Flashing of Notification LED several times in red when Power key is pressed with the power off indicates that the remaining battery is not sufficient.
- Although Notification LED turns in red at the start of charging with the product powered off, the color of Notification LED changes according to the battery level after the charging status screen activates.

Charging with connecting TypeC Common AC Adapter 02 (sold

1 Insert the power plug of TypeC Common AC Adapter 02

When charging is started with the product powered on, the

start sound for charging sounds and the Notification LED of

AC Adapter 02

1

2 Insert the USB Type-C plug of TypeC Common AC

connection terminal of the product straight

Adapter 02 (sold separately) into the USB Type-C

3 When charging is complete, remove the USB Type-C plug of TypeC Common AC Adapter 02 (sold separately)

4 Remove the power plug of TypeC Common AC Adapter

02 (sold separately) from the outlet

■ Charging with the AC Adapter

(sold separately) into an outlet

separately) is explained.

the product lights.

Packaged items

main unit" from here on).

Before your start using the product, make sure that you have all the following packaged items with the product.

Thank you for buying "Xperia XZ3" (simply called "the product" or

Before using the product, read "Basic Manual" (this manual),

"Cautions on using the product" and "Setting Guide" for proper

Xperia XZ3

Preface

 USB Type-C[™]-3.5 ¢ conversion/ TV Antenna cable 01 (03SOHSA)



- 取扱説明書 (Basic Manual) (Japanese)
- ご利用にあたっての注意事項 (Cautions on using the product) (Japanese)
- 設定ガイド (Setting Guide)

The following items are not included in the package

microSD memory card

Earphones

au IC card

in au IC card.

product

Nano IC Card 04.

Your phone number etc. is recorded

Attaching/removing au IC card

Before attaching/removing au IC card, make sure to turn off the

1 Put your fingertip (nail) into the groove of the microSD

memory card/au IC card slot and draw the cover in the

The product is compatible with au

■ Attaching au IC card

direction of arrow

 Desktop holde USB Type-C[™] cable

au Nano IC Card 04

IC (metal) part

Front

the au homepage.

(Japanese)

♦Information

following procedure

homepage.

Purchase a specified charger (sold separately)

Illustrations used in this manual are just images for explanations

■ "Setting Guide"/"Basic Manual" (this manual)

Check "Online Manual" (Japanese) which describes detail

explanations on various functions on the product from the

Also, you can check "Online Manual" (Japanese) on the au

https://www.au.com/online-manual/sov39/

■ "取扱説明書 (Full Instruction Manual)"

From the Home screen, []▶[お客さまサポート (Customer support)]▶[取扱説明書 (Online Manual)] (Japanese)

• The battery is built into the product.

They may be different from actual ones.

About Operating Instructions

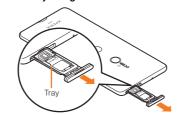
■ Online Manual (Japanese)

Handles only basic operations for main features.

https://www.au.com/support/service/mobile/quide/manual

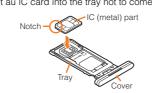
For detailed descriptions on various functions, refer to the "取扱説

明書 (詳細版) (Full Instruction Manual)" (Japanese) available on

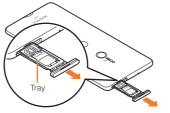


3 Set au IC card into the tray with the IC (metal) part

Surely set au IC card into the tray not to come off.



2 Pull out the tray straight from the main unit to remove



facing up

Pay attention to the orientation of notch

Connecting headphones or earphones

To hear sound from commercially available headphones or earphones, watch the TV, connect the supplied USB Type-C™ 3.5ϕ conversion/TV Antenna cable 01.

1 Insert the USB Type-C plug of USB Type-C[™]-3.5 φ conversion/TV Antenna cable 01 to the USB Type-C connection terminal of the product

Turning the power on/off

Turning the power on

1 Press and hold Power key (over 1 sec.)

The product vibrates and after a while, the lock screen appears. When "ようこそ (Welcome)" appears after the product is powered on, follow the onscreen instructions to set the

initial settings. For details on the initial settings, refer to "Setting Guide" supplied with the product.

2 Swipe (flick) the screen up The Home screen appears

■ Turning the power off

1 Press and hold Power key (over 1 sec.)

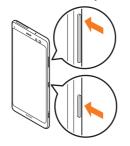
2 [Power off]

• To restart the product in safe mode (start with almost default state), press and hold Power key (over 1 sec.)▶Long-touch "Power off"▶[OK].

Forcedly turning the power off

vibrates three times consecutively

1 Press and hold Power key and the upper part of the volume key at the same time for approximately eight seconds, and release your fingers after the product



Changing the language to English

You can change the display language from Japanese to English after the initial settings.

From the Home screen, tap []▶[設定 (Settings)]▶
[システム (System)]▶[言語と入力 (Languages & input)]▶ [言語 (Languages)]▶[言語を追加 (Add a language)] and select English"▶"United States", and then drag

of "English (United States)" up to the top in the language list.

Locking the screen/Unlocking screen lock

For Those Requiring an English Instruction

Regarding notations used in this document

simplified illustrations such as , , . Please be

• In this manual, operations of tapping menu items/icons/

au Nano IC Card 04 attached are described.

buttons on the screen, etc. are indicated as [(name of the

In this manual, screens and operations for the product with

· Screen illustrations shown in this manual may look different

from the actual screens. In some cases, minor details or a

using the product", "Setting Guide" and "取扱説明書(詳細

• In this manual, operations in portrait view are described as a

standard. In horizontal view, menu items, icons, buttons on

• In this manual, "au Nano IC Card 04" is abbreviated as "au

4 Keep the product horizontal, insert the tray with the

card into the main unit, and then push it straight

Pay attention to the orientation of the main unit and the trav.

5 Firmly press the tray to the end and check that there is

1 Put your fingertip (nail) into the groove of the microSD

memory card/au IC card slot and pull out the cover

2 Pull out the tray straight from the main unit to remove

3 Remove au IC card from the tray, insert and push the

4 Firmly press the tray to the end and check that there is

• Note the following points, otherwise handling au IC card

no gap between the main unit and the cover

. Do not touch the IC (metal) part of au IC card.

Pay attention to the orientation of the tray and the main unit.

no gap between the main unit and the cover

Removing au IC card

tray straight into the main unit

may cause malfunction or damage.

Insert in the correct direction

版) (Full instruction manual)" (Japanese) are collectively

• In this manual, explanations for the wallpaper "Black" are

• In this manual, "Basic Manual" (this manual), "Cautions on

https://www.au.com/english/support/manual/

• In this manual, keys (key icons) are re

part of a screen may be omitted.

the screen, etc. may differ

red to as "Instruction Manual".

Download URL

item. etc.)].

provided.

IC card".

Locking the screen

♦Information

Turn off the screen to set sleep mode to prevent the touch panel or key from operating mistakenly or lock the screen

1 While the screen is displayed, press Power key

■ Unlocking screen lock

The lock screen appears when turning the power on or the screen backlight is canceled by pressing Power key. • While Ambient display (which allows you to check date & time or notifications in sleep mode) is activated, double-tap

the screen or press Power key to display the lock screen. 1 On the lock screen, swipe (flick) the screen up

• In the lock screen, swipe (flick) " U " or " To use Google Assistant or Camera

Basic Operation

Key icons

The operations for , , at the bottom of screen are as



• In this manual, "microSD™ memory card (commercially available)". "microSDHC™ memory card (commercially Getting Ready available)" and "microSDXC™ memory card (commercially available)" are abbreviated as "microSD memory card".

· All of the indicated amounts exclude tax unless otherwise

specified. Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. The TM and ® marks may be omitted in this manual. • "The Company" as appears in the manual refers to the following companies: Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY Manufactured by: Sony Mobile Communications Inc.

Names and functions of parts

1 microSD memory card/ au IC card slot ② Second microphone*1 Reduces noise so that the other party can easily hear your voice. 3 Notification LED (▶P.7) (4) Farniece/Speaker ⑤ Proximity/Light sensor Switches the touch panel on and off to prevent from erroneous operation during a call/ Auto-control for display brightness. 6 Front camera 7 Display (Touch panel) 8 Speaker (9) Mouthpiece/ Microphone 10 USB Type-C

- connection terminal 1 Volume key/Zoom key
- 12 Power key/Screen lock key
- (13) Camera key

4 Keep the product horizontal, insert the tray with the

• Do not insert au IC card with conversion adapter attached.

Attaching/Removing a microSD memory card

• The error message appears when au IC card is not set

properly or there is a malfunction in au IC card.

Do not lose au IC card when it is removed.

Before attaching/removing microSD memory card, make sure to

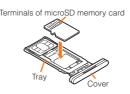
Attaching a microSD memory card

. Do not use force to attach or remove

Doing so may cause a malfunction.

- 1 Put your fingertip (nail) into the groove of the microSD memory card/au IC card slot and pull out the cover
- 2 Pull out the tray straight from the main unit to remove
- 3 Set a microSD memory card into the tray with the terminal side facing up

Surely set a microSD memory card into the tray not to come



Return to the previous screen. Close the

Display the Home screen. Long-touch to

where you can activate or exit an app.

Also, the split screen is available

Display recently used apps in a thumbnail list

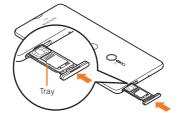
activate Google Assistant.

• Swipe (flick) the key icon display area left or right to use

shrunken so that you can operate the product easily.

One-handed mode. In One-handed mode, the screen is

card into the main unit, and then push it straight Pay attention to the orientation of the main unit and the trav



5 Firmly press the tray to the end and check that there is no gap between the main unit and the cover

Pinch

Double-tap

(Flick)

Displaying the menu

- Do not touch the terminal of the microSD memory card. • Insert a microSD memory card in the appropriate direction.
- Inserting forcedly could result in removal failure or may cause damage the card.
- Removing a microSD memory card
- 1 Put your fingertip (nail) into the groove of the microSD memory card/au IC card slot and pull out the cover
- 2 Pull out the tray straight from the main unit to remove 3 Remove the microSD card from the tray, keep the
- product horizontal, insert and push the tray straight into the main unit

Touch the screen with two fingers and widen (pinch-out) or

Keep touching an item or icon, trace it to the desired direction to move.

narrow (pinch-in) the fingers' distance

Pay attention to the orientation of the tray and the main unit.

Home screen, [:::]▶[Settings]▶[Battery]. If you start charging with the product turned off, a screen launches indicating the charging status but operations are not available. Thus, do not charge the product in a place

charged. Charge the battery before use.

19 Built-in antenna*2

(15) Flash/Photo light

16 RGBC-IR sensor:

shooting.

17 Nameplate

source of shooting

GPS/Built-in antenna*2

Detects distance from an

2 Wi-Fi®/Bluetooth® antenna*

36 Wireless charging touch point

not remove the sticker or nameplate.

main unit and not removable by customers.

*1 Do not jab with a sharp object such as a needle. Doing so may

*2 The antenna is built into the main unit. Covering around the

*3 CE mark, FCC ID, IMEI information, etc. can be checked. Do

cause damage or a malfunction. Also, battery is built into the

4 Firmly press the tray to the end and check that there is

When you purchase your product, the internal battery is not fully

When charging starts, the Notification LED of the product

lights according to the battery level. To check the battery level, see the status bar in the top of the screen, or from the

no gap between the main unit and the cover

*4 The back cover is not removable. Removing forcibly might

antenna by your hand may affect the quality of call/

object when shooting to focus

the camera on automatically

19 Laser AF sensor:

20 Camera lens

23 au IC card

27 Back cover

24 2 mark

21 Wi-Fi® antenna*2

25 Fingerprint sensor

cause a malfunction

communication

Charging

Detects element of lighting

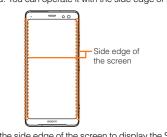
environment to adjust white

balance automatically when

- where the use is prohibited. • The charging time may take longer when charging with a PC or while using the camera function.
- To watch the TV while charging, use the Wireless Charging Pad compatible with Qi (sold separately)

Using Side sense

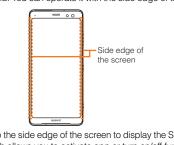
Side sense is a function which supports operations of the product

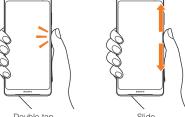


Double-tap the side edge of the screen to display the Side sense menu which allows you to activate app or turn on/off functions. Also, slide the side edge of the screen up or down to undo the previous operation



by one-hand. You can operate it with the side edge of the screen





The display of the product is a touch panel operated by touching

■ Tap/Double-tap Tap: Gently touch the screen and then immediately release your

Keep touching an item with your finger.

it with your finger.

Using the touch panel

finger. Double-tap: Touch the same position twice. Long-touch

T

History

While your finger is gently touching the screen, trace it to the

Swipe (flick)

Operate the screen by quickly moving (flicking) your finger up/

To display the menu; tap the menu icon (\blacksquare), or long touch the input field or item

• Depending on application/function, color or shape of menu icon, or menu display may differ. 13

1

♦Information

- To exit the Side sense menu, operate as follows:
- Tap "O" or " Tap the outside of the Side sense menu
- Double-tap the side edge of the screen

Setting Airplane mode

internetl

information field.

Entering characters

Reader/Writer, P2P function) are turned off.

Checking own phone number

When the airplane mode is set, all wireless functions (phone,

1 From the Home screen, []▶[Settings]▶[Network &

1 From the Home screen, [□] > [Settings] > [System]

Alternatively, from the Home screen, [:::]►[Contacts]►

Use the software keyboard (keyboard on the screen) to enter

The software keyboard appears when you tap the entry field for

[≡]►[My info] to check your phone number

registering a contact, composing a mail, etc.

For inquiries, call: Customer Service Center

PRESSING ZERO WILL CONNECT YOU TO AN OPERATOR AFTER CALLING 157 ON YOUR au CELLPHONE.

Business hours 9:00-20:00 (7 days a week)

0077-7-111 157 without area code

case above numbers are not available (toll fre

For loss or theft (Stop the service)(toll free)

Business hours : 24 hours live support
From fixed-line phones: From au mobile phones

0077-7-113 113 without area code

Repair and Delivery Support Center

For loss, theft, damage (toll free)

Business hours 9:00-20:00 (7 days a week)

For general information, charges and operation information (toll free)

0120-977-033 (except Okinawa) 0120-977-699 (Okinawa)

re not available (toll free)

0120-925-919

あぶない! 電池への衝撃

You can check the phone number of the product in phone

2 Tap " Tof "Airplane mode" to turn to

packet communication, Wi-Fi® function, Bluetooth® function, NFC

- When you cannot operate Side sense function correctly, operate from the Home screen, [□]►[Settings]►[Display] ►[Advanced]►[Side sense] and then change the sensitivity
- or available range from "Sensor sensitivity" or "Sensor enabled".
- screen 4 Indicator Indicates the number of pages of the Home screen and current

Home screen anytime.

Google Search

3 Shortcuts (Apps)

Long-touch it to display the

displayed, tap it to add an

shortcut menu. You can perform

the specified operation or check

the app information. When * is

operation shortcut to the Home

Widgets

- position. Swipe (flick) the Home screen left or right to switch pages. (5) Dock Shortcuts (apps) or folder can be located. They are always
- displayed even when the page of the Home screen is 6 Wallpapers
- ⑦ Folders (Google, 基本機能 (Basic functions)) Several shortcuts (apps) are stored.
- 8 Apps key Tap to display the Apps screen

♦Information

• When an app has notification, a dot or number may appear on the shortcut (app) or folder.

With "SwiftKey Keyboard", which is default when the language is

characters, Numeric keypad to enter numbers and symbols, and

set to English, you can use QWERTY keyboard to enter

6 9 😁 🕥

■ Using the software keyboard

① Open the keyboard option menu

Symbol keypad for more symbols.

- 2 Switch between lower case, upper case and all caps 3 Display numbers and symbols
- Input emoticon, etc.
- Tap to enter a comma
- Predicted words, etc.
- Delete character 8 Tap to enter a line feed
- Enter punctuation
- 10 Enter a space

28

- Tap " at the bottom left of the screen to hide the software • To enter a character variant, touch and hold a key to show a
- list of available options, and then select from the list.
- To enter a full stop, double-tap the space key after you enter
- To use the gesture input, slide your finger from a character to character on the keyboard to trace the word you want to write, and then lift up your finger when finishing entering the word.

Performance parts for repair

The Company retains performance parts for repair of the Xperia XZ3 main unit and its peripherals for four years after discontinuation of production. "Performance parts for repair" refers to parts required for maintaining the functions of the product.

■ Provisions for free-of-charge repair

- 1. Please notify us of the production number (IMEI number) for repair request. The production number (IMEI number) can be checked on the product main unit, sticker on the outer packaging box etc.
- 2. During the warranty period, we will repair the product free of charge for the malfunction under the condition that it is used
- correctly in line with the directions given in the instruction manual. 3. Even if the warranty period has not expired, a fee will be charged for repair under the following circumstances. (or, repair may not be possible).
- 1) The product has not been used correctly in line with the
- directions given in the instruction manual. 2 The malfunction or damage is due to unauthorized repair or modification of the product.
- 3 The product has been repaired other than at our specified repair offices
- The malfunction or damage is due to negligence in use or handling, or due to an accident. There are signs of the
- product having been dropped, wet, exposed to humidity, etc. 5 The malfunction or damage is due to natural disasters (earthquakes, storm or flood damage, etc.), fire, salt
- damage, abnormal voltage, etc. 4.Repair may not be possible depending on the degree of damage

- In the Apps screen, apps which are installed to the product are
- You may incur communication charges depending on the
- Starting an app
- 1 From the Home screen, [When there are several pages in Apps screen, swipe (flick) left or right to switch the pages.
- 2 Tap an app icon to use

Some apps are stored in a folder

Main apps

Making a call

while calling

2 [] of call log

from the product

product

"010"

■ Calling from call log

■ Direct input calling

1 From the Home screen, [♠]▶[⊕]

code even when you stay in the same city.

1 From the Home screen, [[] ▶ Tap " () " tab

International Call Service)

automatically when dialing.

unspecified devices.

place of business, etc.

♦Information

35

This warranty is valid only in Japan.

other business person or enterprise.

Repair and Delivery Support

purchasing your au mobile phone.

purchased au mobile phone.

■ Calling overseas from au mobile phones (au

You can make international calls without any special procedure

Example: To call to "212-123-XXXX" in the United States from the

1 Dialpad screen ▶Enter the international access numbe

Touch and hold "0" to enter "+" which adds "010"

5. The Company shall have no liability for any damage or loss

6. The Company shall not bear any responsibility for accidents

resulting from use of the product having been connected to

7.Do not accept requests for service calls to the owner's home,

This warranty guarantees repair free of charge during the period

and under the conditions specified on this warranty card. Thus

respect to the issuer of this warranty card (the guarantor) or any

An after-sales service membership program on a monthly basis

mobile phone for a long time without worries. This service

https://www.au.com/mobile/service/kosho-funshitsu/

• You can apply for the membership only at the time of

until you purchase an au mobile phone next time.

Once you cancel the membership, you cannot reapply for it

• Note that when changing the model or purchasing an extra

mobile phone, this service only covers the most recently

called "Repair and Delivery Support" is available for using your au

expands coverage for many troubles including malfunction, theft

and loss. For monthly charge and details of the service, refer to

au homepage or contact Repair and Delivery Support Center.

this warranty does not limit the legal rights of the owner with

2 Enter the country code of the United States

resulting from the malfunction of the product.

To make a call to a land-line phone, enter from the city

To adjust the hearing volume (volume of the other party's

voice), press the upper part or lower part of the volume key

2 Enter a phone number ► [6]

	Phone	>	Play Store
•	Contacts	(Camera
₽ a	au-mail		Album
C	+メッセージ (SMS)	?	Maps
	(+Message (SMS))	G	Google
9	Chrome	M	Gmail
©	Settings		取扱説明書 (Online
1	Calendar		Manual) (Japanese
(i	故障紛失サポート (Repair and Delivery Support)		

■ Setting app permission

3 Enter the city code "212" If the area code starts with "0", omit the "0". However, there Phone are exceptions such as Italy.

4 Enter the phone number of the other party "123XXXX"

Receiving a call

■ When the screen is OFF or on the lock screen

- 1 Swipe (flick) the incoming call screen up▶Swipe (flick) " up
 To reject the incoming call, swipe (flick) " down
- To answer with Answering Machine, swipe (flick) "..."
- 2 Call▶[Name]
- When the screen is ON (except on the lock screen)
- 1 In the displayed notification, [ANSWER] To reject an incoming call, tap "DECLINE
- To answer with Answering Machine, tap the top part of the notification▶Swipe (flick) "......" 2 Call▶[Note: 1

Making a call from Contacts

- 1 From the Home screen, [□] > [Contacts] 2 Tap a contact to call
- 3 Tap [/]/phone number

Appendix

Examples of notification icons

New PC mail message

New Gmail message

New au-mail message

New +Message/new SMS

Wi-Fi® open network available

Battery level (100%, Charging)

Incoming call/dialing call/calling

the USB Type-C connection terminal

USB device is connected/Moisture is detected on

Signal level (Level 4*1, Out of service area)

GSM/UMTS/LTE network roaming is ON

Silent mode (Vibrate) is set

Silent mode (Mute) is set

Airplane mode is activated

appears in the right of the icon during communication

The company determines which network is less busy

depending on the condition of the line to connect.

*2 Two types of network, "LTE" and "WiMAX 2+" can be used, "4G"

Wi-Fi® is connected*1

appears on the screen for both networks.

4G (LTE/WiMAX 2+) data communication status*

Missed call

■ Main status icons

Updating Software

You can update the product to the most recent software for optimal performance and to get the latest enhancements.

- You are charged for the data communication when accessing the Internet from the product via data communication. A large amount of data communication is required especially for upgrading the software (OS upgrading). Using Wi-Fi® connection is recommended.
- You are recommended to back up your data before updating software
- For details, visit https://www.sonymobile.co.jp/support/ (Japanese) or refer to the Online Manual or "取扱説明書(詳 細版) (Full instruction manual)" (Japanese) available on au homepage
- Downloading and updating software The update software can be downloaded from the product directly via Internet.
- Note that when Wi-Fi® communication becomes unstable. data communication takes the place automatically, which may incur communication charges.
- 1 From the Home screen, []▶[Settings]▶[System]▶ [Advanced]▶[Software update] 2 [:]▶[Refresh]

After that, follow the onscreen instructions

After-sales service

Charging time

Continuous Full Seq

Continuous tethering

maximum connection

atching time

Continuous 1Seg

vatching time

Wi-Fi® tethering

■ When asking for repair

During the	Repairs will be done based on the terms of
warranty	services of the free-of-charge repair warrar
period	

Setting silent mode

Setting silent mode (Vibrate)

1 Press the upper or lower part of the volume key The volume adjusting bar appears.

2 [🗘]

warranty

The icon on the volume adjusting bar changes to 🕕

- Setting the silent mode (Mute)
- 1 Press the upper or lower part of the volume key The volume adjusting bar appears.
- 2 [♠]▶[••]

con on the volume adjusting bar changes to 🔯

♦Information

- Even in silent mode, sounds for shutter, shooting start/end sound when shooting videos, alarm, playback of video, or music, etc. are not muted.
- Adjusting sound volume with "Ring and notification volume" of "Sound" setting in sleep mode cancels sleep mode.

 • Press Volume key and then drag the volume adjusting bar
- up/down to adjust volume of media sound. Also, tap " to display "Sound" setting where you can change Ring and notification volume, Alarm volume, etc.

Outside the We shall repair the product for a charge as

The warranty period is one year from the date you purchased the

• Before handing in the product for repair, make a backup of

the contents of memory since they may disappear during

repair. Note that the Company shall not be liable for any

Recycled parts that meet the Company's quality standards

• Collected au mobile phones by Replacement mobile phone

mobile phones for replacement after repairs. Also replaced

parts by au after-sales service are collected and recycled

(including by modifying or analyzing the software (including

repaired by an unauthorized repair office is not covered by

• The battery built-into the main unit is not covered by free-of-

• The accessories excluding the main unit is not covered by

charge repair warranty excluding events arising from

The product which is processed, remodeled, analyzed

by rooting etc.), reverse engineering, decompiling), or

by KDDI. They are not returned to customers.

the warranty and repair may be refused.

defects of battery material or the production.

delivery service which you used before are recycled to

damages and loss of income should the contents of

memory be altered or lost.

are sometimes used for repair.

requested by the customer if repair renders it

Troubleshooting Before you assume that the product is malfunctioning, perform "ク

■ Notification panel

If any notification icons are displayed on the status bar, slide

the contents of notifications or start corresponding apps.

down the status bar to open the Notification panel. You can check

Slide the status bar down with two fingers or slide the Notification

panel down to display the quick setting panel. You can set on/off

To delete a notification, swipe (flick) the notification left or

To close the Notification panel/quick setting panel, tap "

right. However, some notifications may not be deleted

or slide the Notification panel/quick setting panel up

Notification panel

イック診断 (Quick diagnosis)" or "トラブル診断 (Diagnosis for trouble)" in "故障紛失サポート (Repair and Delivery Support)" app. ■ クイック診断 (Quick diagnosis)

From the Home screen, [:::]]▶[お客さまサポート (Customer support)]▶[故障紛失サポート (Repair and Delivery Service)]

▶[クイック診断してみる (Go to Quick diagnosis)] ■ トラブル診断 (Diagnosis for trouble) From the Home screen, []▶[お客さまサポート (Customer support)]▶[故障紛失サポート (Repair and Delivery Service)]

▶[便利な機能 (Useful functions)]▶[トラブル診断を試す (Go to Diagnosis for trouble)] Or you can visit the following au homepage https://www.au.com/trouble-check/ (Japanese



For repair, contact Repair and Delivery Support Center

	Repairs will be done based on the terms of
warranty	services of the free-of-charge repair warra
period	

*1 Varies by obstruction between communication devices or radio wave reception status.

free-of-charge repair warranty.

- *2 It is a specification according to purpose of use of Bluetooth® device and is defined by Bluetooth® standard. *3 Some contacts data may not be displayed correctly on the other
- party's device. *4 Supported to some car navigation systems. For use, refer to the
- au homepage ❖Information

• The continuous call time, continuous stand-by time

- continuous Full Seg watching time, continuous 1Seg watching time and continuous tethering time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the location where the product is used, and the
- USB Type- C^{TM} -3.5 ϕ conversion/TV Antenna cable 01

Size	Length Approx. 117 mm
Weight	Approx. 5 g

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• Accessories can be purchased from the au Online Shop.

• When an au mobile phone is handed over to you or someone

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Display		Approx. 6.0 Inches Organic EL (TRILUMINOS® Display for mobile), Approx. 16.77million colors	
		1,440 x 2,880 dots	
Weight		Approx. 193 g	
Dimension (W x H x T) Internal memory		Approx. 73 mm x 158 mm x 9.9 mm ROM: Approx. 64GB RAM: Approx. 4GB	
Continuous	In Japan	Approx. 2,240 min.	
call time	Overseas (GSM)	Approx. 780 min.	
Continuous stand-by time	In Japan	Approx. 520 hours	
	Overseas (GSM)	Approx. 530 hours	

suspected, or in case of theft or loss, contact an au shop or PiPit.

au IC card

(03SOHSA)

is automatically canceled.

Peripheral devices

The au IC card is lent to you by au. In case of loss or damage, the

else, the "Repair and Delivery Support" membership is also

model or purchasing an extra mobile phone, the "Repair and

Delivery Support" membership for the old au mobile phone

handed over to the successor of the mobile phone.

• When you get a new au mobile phone by changing the

Service contents are subject to change without notice.

card will be replaced at your expense. When a malfunction is

- Sony Mobile Desktop Holder 02 (02SOPUA) (sold separately)* TypeC Common AC Adapter 01 (0601PQA) (sold separately)
- TypeC Common AC Adapter 02 (0602PQA) (sold separately) Common AC Adapter 05 (0501PWA) (sold separately)

USB Type-C[™]-3.5 ¢ conversion/TV Antenna cable 01

- Common DC Adapter 03 (0301PEA) (sold separately) Wireless Charging Pad 02 (0102PUA) (sold separately)
- Micro-B Type-C Adapter (0601PHA) (sold separately) • au Carrying Case G Black (0106FCA) (sold separately)
- *2 For use, Micro-B Type-C Adapter (sold separately) is needed.

http://onlineshop.au.com (Japanese)

number Compliant with Bluetooth function Output Communication

Bluetooth® Supported ınction

standard Ver.5.0 Compliant with Bluetooth standard Power Class 1

Within 10 m with good visibility HSP HEP PRAP*3 A2DP ant-X

Using TypeC Common AC

Jsing TypeC Common AC

Approx. 8 hours 20 min

Approx. 9 hours 20 mir

Adapter 02 (sold separately):

Approx. 200 min.

Approx. 170 min.

Approx. 600 min.

Adapter 01 (sold separately):

Radio

2.4 GHz band (2,400 MHz -2.483.5 MHz) frequency

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0120-925-314

キケン! 水ぬれ充電

Home screen

Home screen consists of multiple pages. Tap "O" to return to the

displayed. Tap the icon to activate the app.

Using the Apps screen

use of function may be restricted.

be omitted.

Status bar

for requesting access permission appears. If such confirmation screen appears, confirm the content and tap • If you do not permit, app/function may not be activated or

• For some apps/functions, an explanation screen for the

permission may appear. Several request screens may

content and follow the onscreen instructions.

Knowing the status of the product

indicate signal status, battery level, etc

appear or the screen content may differ. Confirm each

• In this manual, description of the confirmation screen may

You can check the status of the product with the icons displayed

on the status bar at the top of the screen. On the left of the status

bar, the notification icons appear to inform new mails, operations

in progress, etc., and on the right, the status icons appear to

When you activate an app/function that access the functions or

information of the product for the first time, a confirmation screen

Main specifications Main unit

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AVRCP, SPP, OPP, HID, HOGP, MAP, DUN*4, GATT, PAN-NAP,