

au

XPERIA XZ1 SOV36

Setting Guide

Introduction

Thank you for buying "Xperia™ XZ1" (simply called the "product" from here on). In this guide, settings and precautions for using the product are described. \*For detail operation method, refer to the Online Manual or "取扱説明書（詳細版） Full instruction Manual" (Japanese) available on the au homepage.

- Basic operation  
Describes the basic operations.
  - Initial settings  
When "ようこそ (Welcome)" appears after the product is powered on, make initial settings.
  - au-mail setting  
Make the initial settings for au-mail
  - Making a call  
Describes how to make a call.
  - Receiving a call  
Describes how to receive a call.
- Transferring data from au Settings Menu  
Import/export data to/from the product using a microSD memory card or the au server.
  - Setting the brightness of the screen  
Adjusting the brightness is explained.
  - Setting the lighting time of the backlight  
Setting the lighting time is explained.
  - Sending contacts  
Send contacts to another phone.
  - Using the online manual  
Check the operation s on the webpage.

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Basic operation

Status bar  
Current status and notification icons are displayed.

Power key/Screen lock key/  
Fingerprint sensor  
Power ON  
Press and hold for over 1 second.

Screen Lock  
Press while the screen is displayed. The backlight turns off and screen lock is activated (to avoid false operation of the keys or touch panel).

Unlocking Screen Lock  
The lock screen appears when turning the power on or turning on the backlight of the screen by pressing . Swipe (flick) the screen up/left to unlock the screen lock.

Apps key  
Tap to display the Apps screen.


Task/History key  
Tap to display the list of recently-used apps and activate, exit, etc. the app. Also, the split screen is available.

Home key  
Tap to display the Home screen.

Back key  
Tap to return to the previous screen.

Display (Touch panel)  
Operate directly touching with your finger.

Displaying menu  
There are two types for displaying the screen menu: tapping "≡" or "≡", and long touching an input field or item.



Opening the Notification panel

If any notification icons are displayed on the left side of the status bar, slide down the status bar to open the Notification panel. You can check details of notification icons, start corresponding apps, etc. Slide the status bar down with two fingers or slide the Notification panel down to display the quick setting panel. You can set on/off of the functions.

Touch panel operations

Tap/Double-tap  
Tap: Gently touch the screen and then immediately release your finger. Double-tap: Touch the same position twice.

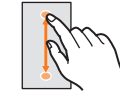
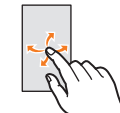
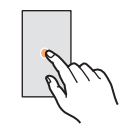
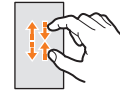
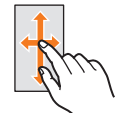
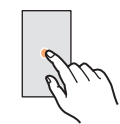
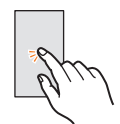
Slide  
While your finger is gently touching the screen, trace it to the desired direction to move over.

Pinch  
Touch the screen with two fingers and widen (pinch-out) or narrow (pinch-in) the fingers' distance.

Long-touch  
Keep touching an item with your finger.

Swipe (flick)  
Operate the screen by quickly moving (flicking) your finger up/down/left/right.

Drag  
Keep touching an item or icon, trace it to the desired direction to move.



Setting app permission

When you first activate an app/function that access the functions or information of the product, a confirmation screen for requesting access permission appears. If such confirmation screen appears, confirm the content and tap "DENY"/"ALLOW".  
● If you do not permit, app/function may not be activated or use of function may be restricted.  
● For some apps/functions, an explanation screen for the permission may appear. A confirmation screen may appear in several times and screen content may vary. Confirm each content and follow the onscreen instructions.  
● In this manual, description of the confirmation screen may be omitted.

Character entry

Use software keyboard to enter characters. The software keyboard appears when you tap the entry field for registering a contact, composing a mail, etc.  
**Software keyboard**  
With "SwiftKey Keyboard", you can use QWERTY keyboard to enter characters, the numeric keypad to enter numbers and symbols, and the symbol keypad for more symbols.  
● Tap "" to display the numeric keypad. For the symbol keypad, tap "" on the numeric keypad.  
● Tap "s" at the left edge of the candidate area to make advanced settings for SwiftKey keyboard.

Initial settings

When "ようこそ (Welcome)" appears after the product is powered on, follow the onscreen instructions to set functions and services.

STEP START: Starting basic settings

Confirm the language and tap "開始する"/"GET STARTED".  
● To change the language, tap "日本語 (Japanese)" to open the language list, select "English"→"United States"→"OK".  
● When you tap "VISUAL AIDS", the setting of accessibility functions can be made.  
● Alternatively, after the initial setting is complete, from the Home screen, tap [≡]→[設定 (Settings)]→[システム (System)]→[言語と入力 (Languages & input)]→[言語 (Languages)]→[言語を追加 (Add a language)] and select "English"→"United States", and then drag ≡ of "English (United States)" up to the top in the language list.

STEP 1: Setting important information

Confirm applying the data communication charge and mark/unmark the collection of anonymous data/statistical information→[ACCEPT].  
● Alternatively, after the initial settings, operate from the Home screen, [≡]→[Settings]→[System]→[About phone]→[Usage info settings] to set.

STEP 2: Selecting setup method

Tap "Set up as new".  
● To use the data of the other Android phone etc. successively, tap "Copy your data" and then follow the onscreen instruction.

STEP 3: Setting up the network connection

Tap "See all Wi-Fi networks"/"Use mobile network for setup".  
● When you select "Use mobile network for setup", tap "CONTINUE" to proceed to "STEP 5".  
● To make settings requiring network connection such as Google account etc. later, [SKIP]→[CONTINUE], then follow the onscreen instructions.

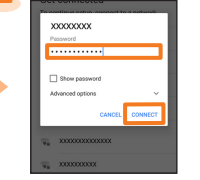
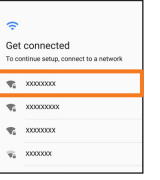
STEP 4: Setting Wi-Fi® connection

You can use a home wireless LAN (Wi-Fi®) or public wireless LAN to access the Internet services. Operate in a place where signal of Wi-Fi® network can be received.  
● Wi-Fi® network with is open network.  
● Wi-Fi® network with is protected by security. To connect, enter a password (security key).  
● To add a Wi-Fi® network manually, operate from [Add network]→Enter a network name (SSID) etc.→[SAVE]. Check the necessary information for the connection in advance.  
● To make advanced setting of Wi-Fi®, after the initial setting is complete, from the Home screen, [≡]→[Settings]→[Network & Internet]→[Wi-Fi]→[Wi-Fi preferences].

**Selecting from the detected Wi-Fi® network and set.**  
When you select a protected Wi-Fi® network, you need to enter a password (security key).

1  
Get connected  
To continue setup, connect to a network

2  
Enter a password (security key)→[CONNECT]



Select Wi-Fi® network

Enter a password (security key)→[CONNECT]

STEP 5: Setting up a Google account

Set up a Google account so that you can synchronize with Gmail, contacts of online service, calendar, etc. Setting for creating new Google account is explained here.  
● If you set up a Google account, you can use Google apps such as "Gmail" or "Google Play".  
● Gmail mail address "(user name) @gmail.com" is automatically created from the user name set with a Google account.  
● Although you can use the product without setting a Google account, some apps using Google account cannot be used. When you activate the app, the setup screen for Google account appears.

1  
[More options]\*1  
→[Create account]

2  
Enter "First name",  
"Last name"  
→[NEXT]

3  
Enter your  
birthday and  
gender→[NEXT]

4  
Enter a user name  
→[NEXT]\*\*2

5  
Enter a password  
→[NEXT]

6  
Confirm the phone  
number\*\*\*3→  
[NEXT]→[VERIFY]

7  
[I AGREE]

8  
[NEXT]

\*1 If you have a Google account, enter the Gmail mail address or the phone number and tap "NEXT", and then follow the onscreen instructions.  
\*2 Checking registration of username starts. If a username is unavailable, username suggestions appear.  
\*3 The phone number of your au IC card is entered automatically. When you enter another phone number, enter the notified verification code and then tap "NEXT".

STEP 6: Setting the unlock method by using fingerprint

Set whether to use the fingerprint authentication function. Tap "ADD FINGERPRINT" and then follow the onscreen instructions. If you do not register your fingerprint, [SKIP]→[SKIP ANYWAY].  
● Alternatively, after the initial settings, operate from the Home screen, [≡]→[Settings]→[Lock screen & security]→[Fingerprint Manager] to set.

STEP 7: Setting Google services

Set the Google services such as backup etc. Confirm the settings→[AGREE].

STEP 8: Setting up Google Assistant

Setting the Google Assistant permission. [NEXT]→Confirm the content of the app permission→[NO THANKS]/[YES I'M IN].  
● When Google account is not set, the setting of Google Assistant is not displayed.

STEP 9: Setting Xperia™ services

Sign in for using Xperia™ services. Select the account and follow the onscreen instructions. If you do not sign in, [NOT NOW]→[SKIP].

STEP 10: Setting the Xperia Intelligence engine™

Set the permission of Xperia Intelligence engine™. Tap "NEXT" and then follow the onscreen instructions.

STEP 11: Setting up more things

Set up more things. Follow the onscreen instructions. To not set anymore, tap "ALL SET".

STEP 12: Completion of setup

When the setup completion screen appears, tap "FINISH".

au initial settings

Update preinstalled apps, setting au ID, download previously used apps, or make settings for using the product more convenient.

- By setting au ID, you can use various services provided by au such as auスマートパス (au Smart Pass) or "au Kantan Kessai", which allows you to purchase apps from Google Play.
- Alternatively, after the initial setting is complete, from the Home screen, tap [≡]→[Settings]→[au Settings]→[au Settings Menu]→[au Initial Setting].

1  
Mark/unmark  
"Update"-→[GET  
STARTED]

2  
[Sign in]\*\*1

3  
Enter PIN number\*2  
→[次へ (Next)]

4  
Enter a password  
→[同意して次へ  
(Agree and  
proceed)]

5  
[次へ (Next)]

6  
[次へ (Next)]

7  
[ALLOW]\*\*3

8  
Mark apps to  
install\*\*4 →[Next]

9  
Mark items to  
set→[Next]

10  
[Finish]\*\*5

\*1 If you have already been registered au ID, step 3 and 4 will not appear. Proceed to step 5.  
\*2 PIN number is a four digit number chosen by the customer and noted on the application form.  
\*3 The conformation screen for app permission appears several times. Operate in the same way.  
\*4 When "Select apps" appears in "Backed up", tap it to check the apps.  
\*5 If there is any data backed up by "Data Storage App", tap "Restore from backup now" to restore them.



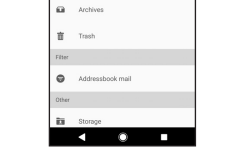
## au-mail setting

- To use au-mail, subscription to LTE NET is required. If you did not subscribe it when you purchased the product, contact an au shop or Customer Service Center.
  - Perform the initial settings in a place with good signal condition in Japan. If you perform in a place with bad signal condition or while moving, the settings may fail. The initial setting cannot be made via Wi-Fi\* communication.
  - Depending on time zone, the initial settings may take from 30 seconds to 3 minutes.
- Wait for a while with "Eメールアドレスの設定中です。しばらくお待ちください。 (Setting email address. Wait for a while.)" displayed on the screen.

### Initial settings

- 1 From the Home screen, [📧]
- 2 Confirm the content →[AGREE]→Follow the onscreen instructions to proceed
- 3 Checking au-mail address →[閉じる (Close)]

\* When a confirmation screen appears, follow the onscreen instructions to proceed.



au-mail Mailbox opens

### Changing au-mail address

- 1 From the Home screen, [📧]
- 2 [Change Address/Setting Filter]
- 3 [Eメールアドレスの変更]
- 4 [Eメールアドレスの変更へ]
- 5 Enter the security code→[送信 (Send)]→Confirm the content→[承諾する (I agree)]
- 6 Enter au-mail address→[送信 (Send)]→[OK]

### Checking au-mail address

- 1 From the Home screen, [📧]
- 2 [E-mail information]
- 3 [E-mail information] →Check your au-mail address

### PC-mail

You can use mail addresses except for au-mail.  
To use PC-mail, set up PC-mail account. For the first time use, set up as follows.

From the Home screen, [📧]→[Email (📧)]→[GET STARTED]→Enter Email address→[NEXT]→Enter a password→[NEXT]→Select the sync option→[NEXT]→Select the notification option→[NEXT]→Enter an account name and a name as sender→[FINISH SETUP]

\* For details, refer to the online manual (Japanese) or "取扱説明書 (詳細版) (Full Instruction Manual)" (Japanese) available on the au homepage.

## Making a call

### Direct input calling

- 1 From the Home screen, [☎]
- 2 [Enter a phone number]
- 3 Enter a phone number→[📞]

### Calling from Contacts

- 1 From the Home screen, [👤]→[Contacts]
- 2 Tap a contact to call
- 3 [📞]/phone number

### Calling from call log

From the Home screen, [📞]→Tap "📞" tab→[📞] of the history to make a call.

### Calling overseas from au mobile phones (au International Call Service)

You can make international calls without any special procedure from the product.  
On the phone number input screen→Enter an access number, country code, area code<sup>1</sup>, and the phone number of the other party→[📞]  
<sup>1</sup> If the area code starts with "0", Enter it without including the "0". There are some exceptions such as fixed-line phones in Italy etc.

## Receiving a call

### When the backlight is OFF or on the lock screen

- 1 Swipe (flick) "📞" up
- 2 Start a call
- 3 To end the call, [📞]

- To reject the incoming call, in step 1, swipe (flick) "📞" down.
- To answer with Answering Machine, in step 1, swipe (flick) "📞".

### When the backlight is ON (except on the lock screen)

- 1 [ANSWER]
- 2 Start a call
- 3 To end the call, [📞]

- To reject an incoming call, tap "DECLINE" in step 1.
- To answer with Answering Machine, in step 1, tap the top of the notification→Swipe (flick) "📞".

## Transferring data from au Settings Menu

Import or export data between the product and your previous au mobile phone using microSD memory card or via the au server.

- To import data using the au server, save data to the au server using your previous au mobile phone in advance. To use the au server, set au ID (If there is no au Settings Menu on your previous au mobile phone, use "au Cloud" app).
- To import data using a microSD memory card, save the data to a microSD memory card using your previous au mobile phone in advance (If there is no au Settings Menu on your previous au mobile phone, use au backup app).

- 1 From the Home screen, [⚙]
- 2 [Settings] →[au Settings] →[au Settings Menu]
- 3 [Data Transfer] →Follow the onscreen instructions

機種変更はこちら (For change of model, tap here)

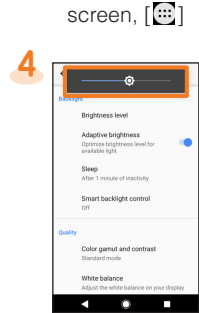
\*After that, follow the onscreen instructions.

- To back up photos and contacts to the au server automatically using "Data Storage App", operate as follows.  
From the Home screen, [📧]→[Settings]→[au Settings]→[au Settings Menu]→[Backup Setting]→Mark items to back up automatically

## Setting the brightness of the screen

When the screen is dark and you cannot see the screen well, adjust the screen brightness as you like.

- 1 From the Home screen, [⚙]
- 2 [Settings]→[Display]
- 3 [Brightness level]



Drag the slider left or right

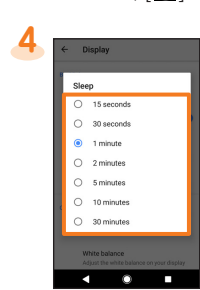
\* To finish the setting, tap [🏠].

- To adjust the screen brightness automatically according to the ambient brightness based on the set value in "Brightness level", operate from the Home screen, [⚙]→[Settings]→[Display]→Tap "🌞" of "Adaptive brightness" to switch to "🔵".

## Setting the lighting time of the backlight

The screen backlight turns off automatically when the set time is elapsed while no operation is made. When you do not operate readily because the backlight turns off soon, change the lighting time of the backlight.

- 1 From the Home screen, [⚙]
- 2 [Settings]→[Display]
- 3 [Sleep]



Select the lighting time

## Sending contacts

You can send contacts to another phone.

- 1 From the Home screen, [👤]
- 2 [Contacts]
- 3 Long-touch a contact to send

- 4 [📧]
- 5 Select a contact sending method→Follow the onscreen instructions

\* Operation differs depending on sending method you selected.

- Alternatively, tap a contact in step 3→[📧]→[Share] to select the method for sending contacts.
- To send all contacts, in step 3, [📧]→[Settings]→[Export]→[Share all contacts]→Confirm the display and then slide the status bar down→Tap the notification from Contacts→Follow the onscreen instructions.

## Using the online manual

Check "Online Manual" (Japanese) which describes detail explanations on various functions on the au homepage.  
<https://www.au.com/online-manual/sov36>

In the product, operate as follows to check "Online Manual".

- 1 From the Home screen, [📞]
- 2 [お客さまサポート (Customer support)]
- 3 [Online Manual]