

Thank you for buying "Xperia™ X Performance" (simply called the "product" from here on).
Before using the product, read "Basic Manual" (this manual) to ensure safe use and handling.

Packaged items

Before you start using the product, make sure that you have all the following packaged with the product.

- Xperia™ X Performance (including warranty)
 - Sony Mobile TV antenna cable 02 (02SOHSA)
 - 取扱説明書 (Instruction Manual) (Japanese)
 - Xperia™ X Performanceのご利用にあたっての注意事項 (Cautions on using Xperia™ X Performance) (Japanese)
 - 設定ガイド (Setting Guide) (Japanese)
- 

The following items are not included in the package.

- microSD memory card
- Desktop holder
- AC adapter
- microUSB cable
- Earphones

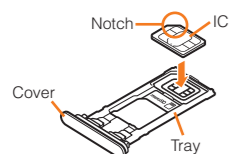
◆Information

- Purchase a specified charger (sold separately).
- The battery is built into the product.
- Illustrations used in this manual are just images for explanations. They may be different from actual ones.

1

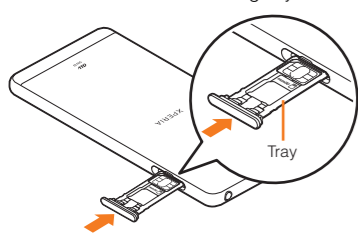
3 Set au Nano IC Card 04 into the tray with IC (metal) part facing up

Pay attention to the orientation of notch.
Set au Nano IC Card 04 into the tray not to come off.



4 Insert the tray with the card into the main unit and then press it straight

Pay attention to the direction of inserting tray.




5 Press the tray all the way and check there is no gap between the main unit and the cover

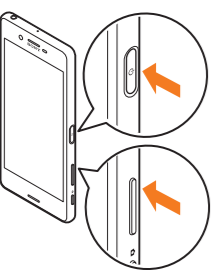
■ Removing au Nano IC Card 04

- 1 Put your fingernail into the groove to pull out the cover of microSD memory card/au Nano IC Card 04 slot
- 2 Pull out the tray from the main unit to remove

7

■ Force-quitting


- 1 Press and hold  and the upper part of the volume key at the same time for approximately eight seconds, and release your fingers after the product vibrates three times consecutively




14

Setting Screen lock

When the screen lock is set, the backlight turns off to avoid the keys and touch panel from false operations.
When the specified time elapses, the product's screen backlight turns off automatically and screen lock is activated.



- 1 While the screen is displayed, 

■ Unlocking screen

The lock screen appears when turning the power on or the screen backlight on by pressing .




- 1 On the lock screen, swipe (flick) the screen up or left

◆Information

- On the lock screen, swipe (flick) ** or ** to activate "Voice Seach" app or "Camera" app, respectively.

Basic Operation

Key icons

The followings are the main functions of , ,  keys located at the bottom of the screen.



15

About Operating Instructions

■ Basic Manual (this manual)

Handles only basic operations for main features.

For detailed descriptions on various functions, refer to the "Basic Manual" (Japanese) app installed on the product or "取扱説明書 (詳細版) (Full Instruction Manual)" (Japanese) available on the au homepage.

<http://www.au.kddi.com/support/mobile/guide/manual/>

- Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. The TM, ® marks may be omitted in this manual.

■ "Basic Manual" (Japanese) app

The product allows you to use the "Basic Manual" (Japanese) app on the product to confirm detailed operational procedures.

Certain functions can be directly activated from the app screens on which their operations are described.

From the Home screen, ▶▶▶**お客さまサポート (Customer support)▶[Basic Manual] (Japanese)**

- When you activate for the first time, follow the onscreen instructions to download and install app.

■ For Those Requiring an English Instruction Manual

You can download the English version of the instruction manual from the au homepage (available in approximately one month after the product is released).

Download URL:

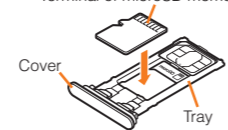
<http://www.au.kddi.com/english/support/manual/>

2

3 Set microSD memory card into the tray with the terminal facing up

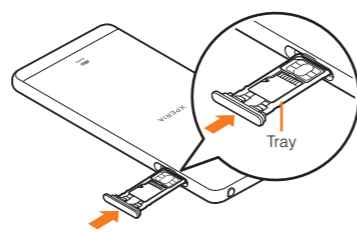
Set a microSD memory card into the tray not to come off.

Terminal of microSD memory card



4 Insert the tray with the cards into the main unit and press it straight

Pay attention to the direction of inserting the tray.






5 Press the tray all the way and check there is no gap between the main unit and the cover

◆Information

- Insert a microSD memory card in the appropriate direction. Inserting a microSD memory card forcefully into the slot could result in failure to remove the microSD memory card or damage.
- Do not touch the terminal of the microSD memory card.

10

	Return to the previous screen. Close a dialog box, menu, or the Notifications panel.
	Display the Home screen. Long-touch to activate "Google" app.
	Display recently used apps on a list and activate or end them from the list.

Using the touch panel

The display of the product is a touch panel operated by touching it with your finger.

■ Tap/Double-tap

Tap: Gently touch a screen and then immediately release your finger. Double tap: Touch the same position twice.

■ Long-touch

Keep touching an item with your finger.

■ Slide

While your finger is gently touching the screen, trace it to the desired direction to move over.

■ Swipe (flick)





Operate the screen by quickly moving (flicking) your finger up/down or left/right.

■ Pinch

Touch the screen with two fingers and widen (pinch-out) or narrow (pinch-in) the fingers' distance.

16

Regarding notations used in this document

- In this manual, screens and operations for the product with au Nano IC Card 04 attached are described.
- In this manual, keys (key icons) are represented by simplified illustrations such as , , , .
- Operations of tapping menu items/icons/buttons on the screen etc. are indicated as ((name of the item etc.)).
- Screen illustrations shown in this manual may look different from the actual screens. In some cases, minor details or a part of a screen may be omitted.
- In this manual, "microSD™ memory card", "microSDHC™ memory card" and "microSDXC™ memory card" are abbreviated as "microSD memory card" or "microSD".
- All of the indicated amounts exclude tax unless otherwise specified.
- "The Company" as appears in the manual refers to the following companies:
Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
Manufactured by: Sony Mobile Communications Inc.

3

■ Removing microSD memory card

- 1 Pull out the cover of microSD memory card/au Nano IC Card 04 slot cover while hooking the groove with your finger

- 2 Pull out the tray from the main unit to remove

- 3 Remove the microSD memory card out of the tray, insert the tray into the main unit and then press it straight





Pay attention to the direction of inserting the tray.

- 4 Press the tray all the way and check there is no gap between the main unit and the cover

Charging

When you purchase your product, the internal battery is not fully charged. Charge the battery before use.

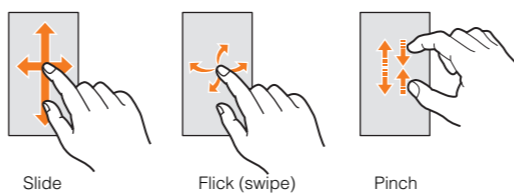
◆Information

- When the charging starts with the product powered on, the start sound for charging sounds and Notification LED lights according to the battery level. To check the battery level, see the status bar in the top of the Home screen. Alternatively, from the Home screen, ▶▶▶▶**[Status]** and see "Battery level".
- When you start charging with the product powered off, the power turns on even though operation is not available. Follow the instructions of each airline or medical facility for the use of mobile phones on their premises.
- It may take longer to complete for charging with a PC or while using the camera function.

10

■ Drag

Keep touching an item or icon, trace it to the desired direction to move.



Setting app permission

When accessing the functions or information for the first time, an access permission request appears.

If it appears, confirm the content and tap "DENY" or "ALLOW".

- For some apps/functions, description for permission may appear. Or several confirmation screens or different permissions may appear. Confirm each content and follow the onscreen instructions.

- If you denied the permission, the app/function may not be activated or use of the function may be restricted.

- In this manual, descriptions for such access permissions may be omitted.

17

Getting Ready

Names and functions of parts

- ① Headset connection terminal

- ② Second microphone*1:

Reduces noise to make easy to listen

- ③ NFC/Osaifu-Keitai position for holding over*2

- ④ Front camera

- ⑤ Earpiece/Speaker


- ⑥ Notification LED

- ⑦ Proximity/Light sensor:


Switches touch panel on and off to prevent from erroneous operation during a call/Auto-control for display brightness

- ⑧ Display (Touch panel)

- ⑨ Speaker

- ⑩  Power key/Screen lock key/Fingerprint sensor

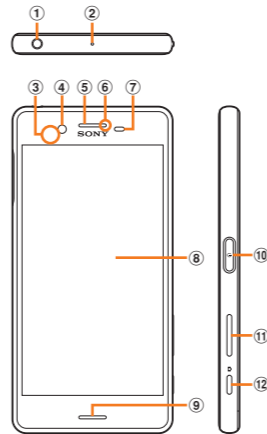
- ⑪ Volume key/Zoom key

- ⑫  Camera key

- ⑬ Flash/Photo light

- ⑭ Camera lens

- ⑮ GPS/Built-in antenna*3



4

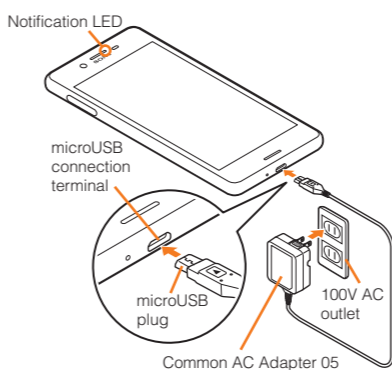
■ Charging with the AC Adapter

Charging with Common AC Adapter 05 (sold separately) is explained.

- 1 Insert the microUSB plug of Common AC Adapter 05 (sold separately), with the engraved side (▲) facing up, straight into the microUSB connection terminal of the product

- 2 Insert the power plug of Common AC Adapter 05 (sold separately) into an outlet

The start sound for charging sounds and Notification LED lights on the product.




- 3 When charging is complete, remove the microUSB plug of Common AC Adapter 05 (sold separately) from the product

- 4 Remove the power plug of Common AC Adapter 05 (sold separately) from the outlet

11

Home screen

Home screen consists of multiple screens. Tap  to return to the Home screen any time.

- ① Google Search

- ② Widgets

- ③ Shortcuts (Apps)

- ④ Home screen position

Indicates which screen of the several Home screens you are in.

Slide or flick left or right to move to the adjacent screen.

- ⑤ Wallpapers

- ⑥ Folders (Google, 基本機能 (Basic functions))

- ⑦ Apps key

If a confirmation screen related to data collection for the purpose of providing the app recommendations appears when it is tapped, tap "I AGREE" or "NOT NOW".



Adding to Home screen/Editing Home screen

You can change wallpaper or theme of the Home screen or add shortcuts of bookmarks etc., widgets on the Home screen.

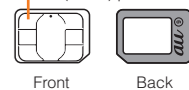
- 1 Long-touch an area of the Home screen where no icons are displayed

18

au Nano IC Card 04

Your phone number etc. is recorded in the au Nano IC Card 04. The product is compatible with au Nano IC Card 04.
au Nano IC Card 04

IC (metal) part



- ⑬ Wi-Fi®/Bluetooth® antenna part*3

- ⑭ au Nano IC Card 04

- ⑮ Back cover*4

- ⑯ Nameplate*5

- ⑰ Built-in antenna*3

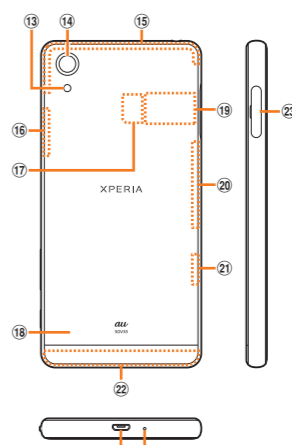
- ⑱ Wi-Fi® antenna*3

- ⑲ Built-in antenna*3

- ⑳ microSD memory card/ au Nano IC Card 04 slot


- ㉑ microUSB connection terminal

- ㉒ Microphone



5

- *1 Do not jab with a sharp object such as a needle. Doing so may cause a fault.

- *2  mark sticker is attached at the time of purchase. Remove the sticker when you use a commercially available protective film.

- *3 The antenna is built in. Covering around the antenna by the hand may affect the quality of call/communication.

- *4 Back cover is not removable. Removing so forcibly might cause damage or a fault. Also, battery is built into the main unit and not removable by customers.

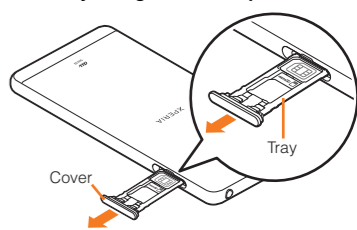
- *5 A sticker with CE mark, FCC ID, IMEI information, etc. printed is attached. Do not remove the sticker or nameplate.

Attaching/removing the au Nano IC Card 04

Before attaching/removing the microSD memory card, make sure to turn off the product.

■ Attaching the au Nano IC Card 04

- 1 Pull out the cover of microSD memory card/au Nano IC Card 04 slot while hooking the groove with your fingernail
- 2 Pull out the tray straight from the product to remove



6

Turning on (Initial settings)

Turning the power on


- 1  (over 1 sec)

The product vibrates and after a while the lock screen appears.

When "ようこそ (Welcome)" appears after the product is powered on, follow the onscreen instructions to set the initial settings.


- 2 Swipe (flick) the screen up or left

■ Turning the power off

- 1  (over 1 sec)

- 2 [Power off]

◆Information

- Press  (over 1 sec) ▶ Long-touch "Power off" ▶ [OK] to restart the product in safe mode (a function that enables to start the product in a status equivalent to the status at the time of purchase).






18

■ Adding a folder

- 1 From the Home screen, long-touch an icon

- 2 Drag the icon onto another icon

■ Deleting shortcuts/widgets/folders

	Phone, Contacts		Play Store
	E-mail, SMS		Camera, Album
	Chrome		Maps
	Settings		Google, Voice Search
	Calendar		Basic Manual

■ Downloading apps

You can download and install apps or games, etc. by using Google Play.

- To use Google Play, you need to set a Google account. For details, refer to "Setting Guide".

■ Deleting (uninstalling) apps

Before deleting installed apps, back up contents related to the app that you want to save including data saved in the app.

- Some apps may not be deleted.

Knowing the status of the product

■ Status bar

The status bar is located at the top of the product screen. On the left of the status bar, notification icons appear to inform missed calls, new mails, operations in progress, etc., and on the right, status icons appear to indicate the status of the product.



Symptom	What you should check
■ (Out of service area) appears	Is the product out of the service area or in an area where the signal is weak? <p>Is the built-in antenna covered with hand?</p> <p>Is au Nano IC Card 04 inserted?</p>
Cannot charge the battery (Notification LED does not light, the battery icon does not change into charging one)	Is the specified charging equipment (sold separately) attached properly?
Cannot operate key/touch panel	Is the power turned on? <p>Is "Screen lock" set?</p> <p>Turn off the power and then turn it on again.</p>
Cannot operate touch panel as intended	Are you operating with a fingernail or foreign object on the operating screen?
Charging is not complete	Is the temperature of the product raised or very low?
A message such as "charge the battery" appears	The battery is almost dead.

For inquiries, call: Customer Service Center

For general information, charges and operation information (toll free)

Business hours 9:00–20:00 (7 days a week)

From fixed-line phones: From au mobile phones:

☎ 0077-7-111 | **157** without area code

PRESSING ZERO WILL CONNECT YOU TO AN OPERATOR AFTER CALLING 157 ON YOUR au CELLPHONE.

For loss or theft (toll free)

Business hours : 24 hours live support

From fixed-line phones: From au mobile phones:

☎ 0077-7-113 | **113** without area code

In case above numbers are not available (toll free)

☎ 0120-977-033 (except Okinawa)

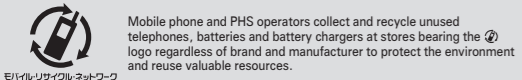
☎ 0120-977-699 (Okinawa)



Keitai Guarantee Service Center For loss, theft, damage (toll free)




Business hours 9:00–20:00 (7 days a week)

From fixed-line phones/au mobile phones,

☎ 0120-925-919











 Mobile phone and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the  logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.

 **やめましよう、歩きスマホ。**
 **キケン！水ぬれ充電**
 濡れた状態での充電は、異常な発熱・焼損などの原因となり大変危険です。

SONY®















Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY, Manufactured by: Sony Mobile Communications Inc.

■ Examples of notification icon

	New Gmail message
	New PC mail message
	New E-mail (@ezweb.ne.jp) message
	New SMS/Receiving notification service message, New Receiving notification
	Talking ¹ /Calling ¹
	Missed call
	USB device connected
	Wi-Fi® open network available

*1 Appears when switched to another screen such as the Home screen.


■ Main status icons

		Signal level (Level 4, Out of service area)
		4G (LTE/WiMAX 2+) data communication status ¹ (Available, data transferring or downloading)
		Battery level (100%, Charging)
		Silent mode (Vibrate) is set
		Silent mode (Mute) is set
		Airplane mode is activated
		Wi-Fi® connected, Wi-Fi® communicating

*1 Two types of network, "LTE" and "WiMAX 2+" can be used. "4G" appears on the screen for both networks.

The company determines which network is less busy depending on the condition of the line to connect.

Symptom	What you should check
Battery usage time is short	Is the battery fully charged? <p>Charge until Notification LED turns green.</p> <p>Is the internal battery end-of-life?</p>
The screen backlight turns off in a short while	Is the product used for a long period at places where  (Out of service area) appears?
The screen backlight turns off in a short while	Is set "Sleep" period too short?
The display is dark	Is "Brightness level" set to dark? <p>Is the proximity/light sensor blocked or covered by sticker?</p>
Screen response is slow when you tap on the screen/press the keys	When a large amount of data is saved in the product or transferring large-size data between the product and microSD memory card, the screen response may be delayed.
Cannot recognize a microSD memory card	Is the microSD memory card inserted properly? <p>Is the microSD memory card unmounted?</p>

For more details, visit au Customer Support site of au homepage. **http://www.au.kddi.com/support/mobile/trouble/repair**

Holding over and repair Keitai Guarantee Service Plus LTE members	
Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	Free of charge (three-year warranty)
Partially damage	Customer charge Upper limit: 5,000 yen
Water soak, irreparable damage	Customer charge 10,000 yen
Theft, loss	No recompense
Non-Keitai Guarantee Service Plus LTE members	
Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	
Partially damage	Actual cost
Water soak, irreparable damage	
Theft, loss	No recompense (model change)

* Charge amounts are all tax excluded

Replacement mobile phone delivery service (Member) Customer charge

1st time	5,000 yen/ Longtime user benefit ¹ 3,000 yen
2nd time	8,000 yen/ Longtime user benefit ¹ 6,000 yen

■ Notification panel

If any notification icons are displayed, slide down the status bar to open the Notification panel. You can check details of notification icons or start corresponding apps.

◆Information

- To delete a notification, flick the notification left or right. Some notifications may not be deleted depending on the content.

- Alternatively, you can check notifications by swiping (flicking) down on the lock screen. Or set to hide or keep showing notifications on the lock screen.

■ Notification LED

Notification LED informs charging prompt, battery level while charging, missed calls, new mails, etc. by turning on or flashing.

Status	Description
Red	The battery is charging when the remaining battery level is 14% or lower.
Orange	The battery is charging when the remaining battery level is 15% - 89%.
Green	The battery is charging when the remaining battery level is 90% or higher.
Flashing red	The remaining battery level is 14% or lower.
Flashing white	Indicates missed call, new Gmail message, new SMS message. ¹

*1 Notification LED flashes while backlight is turned off.

Updating Software

You can update the product to the most recent software for optimal performance and to get the latest enhancements.

- You are charged for data communications when connecting to the Internet from the product by using packet communication.
- You are recommended to back up your data before updating software.
- For details, visit **http://www.sonymobile.co.jp/support/** or refer to the "Basic Manual" (Japanese) app or "取扱説明書（詳細版）(Full instruction manual)" (Japanese) available on au homepage.

■ Downloading and updating software

Update files can be downloaded from the Internet web site into the product directly.

- Note that when Wi-Fi® communication becomes unstable, packet communication takes the place automatically, which may apply communication fees.

1 From the Home screen, [☰]▶[Settings]▶[About phone]▶[Software update]

2 [更新]▶[Refresh]

After that, follow the onscreen instructions.

Conditions: WEB割引 (Discount for web application)² and 代用機なし割引 (Discount for nonuse of substitute)³ applied

1st time	4,000 yen/ Longtime user benefit ¹ 2,000 yen
2nd time	7,000 yen/ Longtime user benefit ¹ 5,000 yen

Conditions: Only 代用機なし割引 (Discount for nonuse of substitute)³ applied

1st time	4,500 yen/ Longtime user benefit ¹ 2,500 yen
2nd time	7,500 yen/ Longtime user benefit ¹ 5,500 yen

* Charge amounts are all tax-excluded.


*1 This discount applies to customers who have used au for 3 years (25 months) or more, and all the lines within that customer's Family Discount. For customers using a data communication device or tablet, this discount applies to customers who are subscribed to a set discount (WIN Single Set Discount or Smartphone Set Discount) and have been under the contract of the line eligible for the set discount for 3 years or more.

*2 WEB割引 (Discount for web application): 500 yen reduction from the customer charge is applied for application of "Replacement mobile phone delivery service" via au homepage.

A substitute mobile phone is not rent for "WEB割引 (Discount for web application)", instead, "代用機なし割引 (Discount for nonuse of substitute)" is also applied together.

◆Information

- Flashing of Notification LED several times in red when pressing  with the power off indicates that the remaining battery is not sufficient.
- When you start charging with the product powered off, Notification LED turns in red. When the status of battery appears on the display, however, Notification LED lights in color that indicates the battery level.

■ Checking own phone number

1 From the Home screen, [☰]▶[Settings]

2 [About phone]▶[Status]▶[SIM status]
The phone number of the product is shown under "My phone number".


◆Information

- Alternatively, from the Home screen, [☰]▶[Contacts]▶[Myself] to check your phone number.

■ Setting the silent mode (Vibrate)


1 Press the upper or lower part of the volume key

2 [🔊]

The icon for the volume adjusting bar changes to  (white).

■ Setting the silent mode (Mute)

1 Press the upper or lower part of the volume key

2 [🔇]▶Press the lower part of the volume key
The icon on the volume adjusting bar turns to  (gray).

After-sales service

■ When asking for repair

For repair, contact Keitai Guarantee Service Center.

During the warranty period	Repairs will be done based on the terms of services of the free-of-charge repair warranty described on the warranty card.
Outside the warranty period	We shall repair the product for a charge as requested by the customer if repair renders it usable.

◆Information

- Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.
- Recycled parts that meet the Company's quality standards are sometimes used for repair.
- Collected au mobile phones by Replacement mobile phone delivery service which you used before are recycled to mobile phones for replacement after repairs. Also replaced parts by au after-sales service are collected and recycled by KDDI. They are not returned to customers.
- The product which is processed, remodeled, analyzed (including by modifying or analyzing the software (including by rooting etc.), reverse engineering, decompiling), or repaired by an unauthorized repair office is not covered by the warranty and repair may be refused.

*3 代用機なし割引 (Discount for nonuse of substitute): 500 yen reduction from the customer charge is applied if you do not use a substitute mobile phone when using "Replacement mobile phone delivery service".
For details, refer to au homepage.

◆Information

Replacement mobile phone delivery service

- When you have trouble with your au mobile phone, replacement mobile phone (same model, same color¹) is delivered by calling to. Return your damaged mobile phone within 14 days after the replacement mobile phone is delivered.

*1 If the same model in the same color is difficult to provide, a replacement mobile phone of a model and a color that are specified by KDDI is provided.

- Available up to twice in a year from the day you use this service as a start day. If you do not use this service in the past year for the subscription to this service, it will be 1st and if you use, it will be the 2nd.

* For details, refer to au homepage.




- In the event of theft or loss, an au IC card has to be reissued when using this service. In such a case, the au IC card reissue fee of 1,900 yen is separately required.

Holding over and repair

- Damages and malfunctions intentionally caused by the customer as well as those due to modification (e.g. disassembly, change of parts, painting, etc.) by the customer are not covered by this service.

- You cannot receive a refund for the replacement of the outer casing due to stains, scratches, paint removal, etc. on the outer casing.

◆Information

- By tapping  on the volume adjusting bar, you can adjust volume of  (Media sound) or  (Alarm). However, setting of alarm volume in "Clock" app takes precedence.
- When the "silent mode" is set, sounds for shutter, shooting start/end sound when shooting videos, alarm, playback of video, or music, etc. are not muted.
- Raising the volume by pressing the upper part of the volume key in the silent mode, or adjusting volume of "Ring volume" of "Sound & notification" in the silent mode (Vibrate) cancels the silent mode.

■ Setting Airplane mode

When airplane mode is set, all wireless functions (phone, packet communication, Wi-Fi® function, Bluetooth® function, NFC Reader/Writer, P2P function) are turned off.

1 From the Home screen, [☰] ▶[Settings]

2 [📶] of "Airplane mode"

Entering characters

Use software keyboard to enter characters.
To display the software keyboard, tap a character input box on the character entry screen for adding contacts, creating a message, etc.

■ Switching software keyboards

With "International keyboard", you can use QWERTY keyboard to enter characters, Numeric keypad to enter numbers and symbols, and Symbol keypad for more symbols.

1 Tap a character input box

QWERTY keyboard appears.