

AQUOS R

SHV39

Setting Guide

Thank you for buying the “AQUOS R SHV39” (simply called the “product” from here on).

This manual describes the settings and precautions for using the product. For detailed descriptions of various functions, refer to the “Instruction Manual application” (Japanese version) that can be used on the product.

* For illustrations and descriptions in this manual, refer to “Basic Manual” available on the au homepage and on the product.

* The company names and product names appearing in this manual are trademarks or registered trademarks of their respective holders.

* Phone illustrations and screen shots are for descriptive purposes only, and may differ from the actual product.

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Sold by: KDDI CORPORATION,
OKINAWA CELLULAR TELEPHONE COMPANY
Manufactured by: SHARP CORPORATION

Basic Operations

Describes names of parts and basic operations.

Initial Settings

■ STEP1: Language Setting

Set the language to use on the product.

■ STEP2: Data Transfer/Wi-Fi® Connection Settings

By using “Copy your data”, you can transfer data from an old device etc.

You can connect to an Internet service via a household wireless LAN (Wi-Fi®) environment or a public wireless LAN environment when out and about.

■ STEP3: Google Account Settings

Set up a Google™ account for using applications provided by Google Inc.

■ STEP4: あかんたん設定 (au Easy Setting)

Set an au ID etc. to use various services provided by au.

E-mail Settings and Changing E-mail Address

Set for using E-mail (@ezweb.ne.jp). An e-mail address is set automatically in the initial settings. You can change the e-mail address set in the initial settings.

Making/Receiving Calls

You can make/receive a call.

How to Transfer Data with the au Settings Menu

Return/Store data with the au Settings Menu.

Reducing Battery Consumption

You can switch the setting of functions using “function buttons” to reduce the battery consumption.

Brighten the screen/Increase the light duration of the backlight

You can change settings of the screen.

やめましょう、
歩きスマホ。

キケン!
水ぬれ充電

濡れた状態で充電は、
異常な発熱・焼損などの
原因となり大変危険です。

When using the product

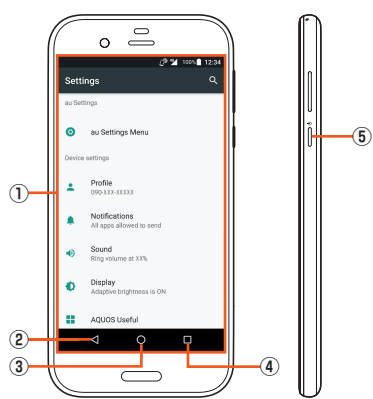
● The battery is built into the product, and cannot be removed by the customer.

● To force the power off, hold (⏻) down for 8 or more seconds (Release your finger after the product vibrates to turn the power off).

Basic Operations

For detailed operations, refer to the “Instruction Manual application” (Japanese version) that can be used on the product.

- When the display language is Japanese, on the home screen → “App list screen” → [サポート] (Support) → [取扱説明書] (Instruction Manual). You can switch the display language for function names and other items to English.
- On the home screen → “App list screen” → [設定] (Settings) → [言語と入力] (Languages & input) → [言語] (Languages) → [言語を追加] (Add a language) → [English] → Long touch “English (United States)” and drag it to the top of the list.



Turning the Screen On

Lift the product and keep it stationary to turn the screen on when the screen is turned off (Turn screen on by holding).

* This function is enabled when you purchase the product.

- In the following cases etc., the screen may not be turned on.
- When you are moving with the product held (while walking, driving a car, etc.)
 - When you keep the product moving before or after lifting it
 - When you lift the product vertically or horizontally

① Display

Touch it directly with your fingers to operate.

Tap/Double tap

Tap: Gently touch the screen and then immediately release your finger.

Double tap: Tap the same position twice.

Slide/Swipe/Drag

While your finger is gently touching the screen, an item, etc., trace it to the desired direction or position.

Flick

Touch the screen and then quickly move (flick) your finger up, down, right or left.

Long touch

Keep touching an item etc. with your finger.

Pinch

Touch the screen with two fingers and widen (pinch-out) or narrow (pinch-in) the fingers' distance.

② [Back key]: Tap it to return to the previous screen.

③ [Home key]: Tap it to display the home screen.

④ [Recent Apps key]: Tap it to display Recent Apps screen.

⑤ (⏻)(Power key): Hold it down to turn the power on. Hold it down while the power is turned on → [Power off] to turn it off.

Unlocking the screen

Unlock the screen by sliding “” up.

● If a password, etc. is set for the screen lock, it is displayed as “”.

Character Input Method

● Following operation explanations use “Japanese S-Shoin”. On the character entry screen, [あ] → [Japanese S-Shoin].

You can enter characters by flick input or tapping keys repeatedly. Tap “あ 1” to switch the input modes.

Flick input

By touching a key, the candidates that can be entered by flick input are displayed as shown on the right. By flicking the key in the direction of a desired character being displayed, the character is entered in the character entry area.

(Character entry screen (Japanese S-Shoin))



App Permissions Settings

When you activate applications/functions to access to the function or information of the product for the first time, the confirmation screen for requesting the permission of access authority is displayed. When the confirmation screen is displayed, check the displayed contents carefully and follow the one-screen instructions.

- The explanation screen for permissions may be displayed depending on the applications/functions. Also, multiple confirmation screens may be displayed or the displayed contents may differ. Check the displayed contents carefully and follow the on-screen instructions.
- If you deny the permission, the application/function may not be activated or the use of function may be restricted.

Using “Basic Manual”

- To use the application for the first time, you need to download and install it by following on-screen instructions.

1

On the home screen, swipe/flick the bottom of the screen up and display the App list screen.

2

[Support] → [Basic Manual].

3

[Install] → On the Google Play™ screen, [UPDATE] → Install by following on-screen instructions.

The installation is not completed

Use Basic Manual

The installation is completed

For detailed operations of Instruction Manual application (Japanese version), in “取扱説明書” (Instruction Manual), [H] → [ヘルプ] (help) to refer to help when the display language is Japanese.

Initial Settings

The Google initial settings screen is displayed automatically when you turn the power on for the first time. Follow the on-screen instructions to set each function.

STEP1: Language Setting

- Alternatively, on the home screen → “App list screen” → [Settings] → [Languages & input] → [Languages].

1

Select the language → [LET'S GO].

2

3

STEP2: Data Transfer/Wi-Fi® Connection Settings

You may skip the steps here for transferring data from another device/making Wi-Fi® Connection settings. By using “Copy your data”, you can transfer data from an old device etc. For detailed Wi-Fi® settings, refer to the “Instruction Manual application” (Japanese version) that can be used on the product.

- Alternatively, on the home screen → “App list screen” → [Settings] → [Wi-Fi] → Tap “Off” to set “On” to set Wi-Fi® connection.

1

[Set up as new].*

2

[Use cellular network for setup].

3

Confirm the contents and [CONTINUE].

STEP3: Google Account Settings

You can use applications provided by Google Inc. such as “Play Store” and “Calendar” by setting up a Google account. You can use the product without a Google account set, but in such case some applications are not available. The main setting items are as follows.

Username	Register your Google account (user ID) and any characters which you want to use as a mail address. You can register any user name but you cannot set the same user name as another user's.
Password	Register the password for using your Google account.

- The Google account setup screen is also displayed when you activate an application for which a Google account is required for the first time.
- Depending on how you operate, screens other than those below may be displayed.

1

[More options]*1 → [Create account].

2

Enter your “First name” and “Last name” → [NEXT].

3

Enter basic information → [NEXT].

4

Enter your “Username” → [NEXT].

5

Enter the password → [NEXT].

6

Confirm phone number for reset → [NEXT].

7

Confirm phone number → [VERIFY].

8

Confirm the contents → [I AGREE].

9

[NEXT].

10

[Skip].*2

11

[SKIP ANYWAY].

12

Confirm the contents of Google services → [NEXT].

13

[CONTINUE].

14

[YES I'M IN].

15

[ALL SET].*3

*1 If you already have a Google account, enter the e-mail address.
*2 To set the fingerprint, select “ADD FINGERPRINT” and follow the on-screen instructions.
*3 To use each items, select it and follow the on-screen instructions.

STEP4: あかんたん設定 (au Easy Setting)

You can use various services provided by au such as au Smart Pass and “au Simple Payment Service” in which you can purchase applications displayed on Google Play by setting an au ID.

au ID	Register your au phone number or any other characters as an au ID. The same “au ID” as another user's cannot be registered.
au ID password	Register the password for using your au ID.

- Alternatively, on the home screen → “App list screen” → [Settings] → [au Settings Menu] → [au Easy Setting].

1

[Next].

2

[Register “au ID”] → [Next].

3

[au IDの設定・保存] (Set/Save au ID).

4

Enter the security code → [OK].*1

5

Enter the password → [設定] (Settings).

6

[終了] (Finish).*2

7

Confirm the contents and follow the on-screen instructions → [Next].

8

Confirm the contents and follow the on-screen instructions → [Agree] → [Next].

9

Confirm the contents → [Agree].

10

Confirm the contents and follow the on-screen instructions → [Next].*3

11

Confirm the contents and follow the on-screen instructions → [Next].

12

Confirm the contents and follow the on-screen instructions → [Next].

13

Confirm the contents and follow the on-screen instructions → [Next].*4

14

Select data you want to return from au server → [次へ] (Next).*5

15

Mark the applications to install*6 → [次へ] (Next).*7

16

[Finish].

*1 The default value is the four-digit security code you wrote on the application form.
*2 au ID registration is complete.
*3 To use the “Data Storage” application and automatically store photos and address book entries to the au server, select “Turn Auto Backup on”.
*4 Preliminary settings for Lookout for au are finished by permitting each authority.
*5 If a confirmation screen is displayed for Wi-Fi® connection or au Market, follow the on-screen instructions.
*6 Applications to be displayed and their number may be updated.
*7 If a screen for recovery of an application appears, follow the on-screen instructions to recover the application.

* To transfer data from another device, select “Copy your data” and follow the on-screen instructions.

E-mail Settings and Changing E-mail Address

E-mail (@ezweb.ne.jp) is a service which enables you to exchange e-mails with other cell phones which support e-mail and with PCs. An e-mail address is set automatically in the initial settings. You can change the e-mail address set in the initial settings.

- You cannot make the initial settings via Wi-Fi® communication.

Initial Settings



Home screen → [🔍].




Confirm the contents → [閉じる] (Close).




Confirm the contents → [同意する] (Agree)/[同意しない] (Disagree) → [完了] (Done).

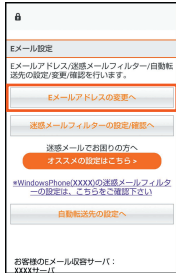
Changing E-mail Address



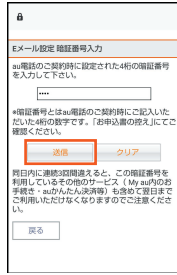
Home screen → [🔍].



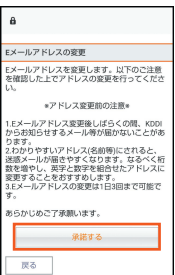
[🔍] → [Change Address/Setting Filter].



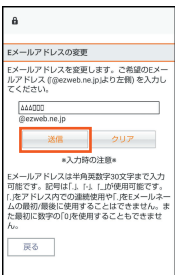
[Eメールアドレスの変更へ] (To change e-mail address).



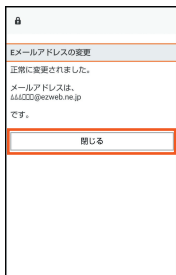
Enter the security code → [送信] (Send).



Confirm the contents → [承諾する] (Accept).



Enter an e-mail address → [送信] (Send).




[OK] → [閉じる] (Close).

Restoring Backed Up E-mail

You can restore mails an old product has backed up to this product.

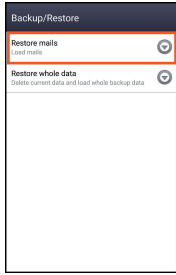
- Save the mail data from the old au phone to the microSD™ memory card beforehand.



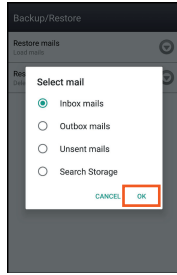
Home screen → [🔍].




[🔍] → [E-mail settings].



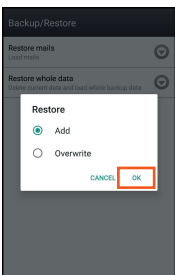
[Backup/Restore] → [Restore mails].



Select the mail type to restore → [OK].



Select the backed up data to restore → [OK].




[Add]/[Overwrite] → [OK].

Making/Receiving Calls

- Screens displayed when receiving a call or during a call may differ depending on the settings of a call, screen for receiving a call, operations during an incoming call/a call etc. For details, refer to the "Instruction Manual application" (Japanese version) that can be used on the product.

Entering a Phone Number and Making a Call



Home screen → [📞].

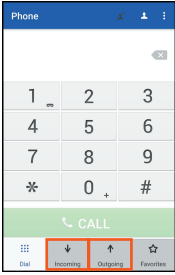


Enter a phone number → [CALL].

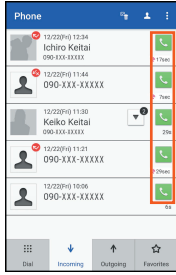
Making a Call Using Incoming History/Outgoing History



Home screen → [📞].




[Incoming]/[Outgoing].

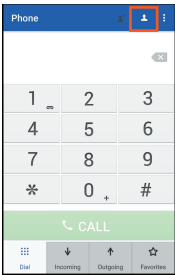


Tap "📞" of the other party you want to make a call to.

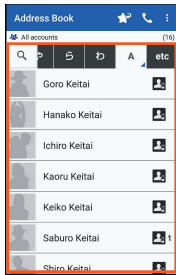
Making a Call Using Address Book



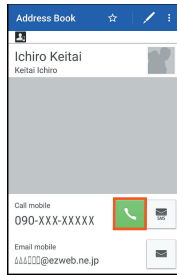
Home screen → [📞].



[👤].

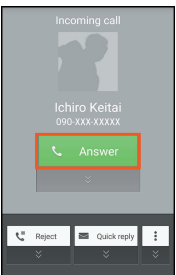


Select the other party you want to make a call to.

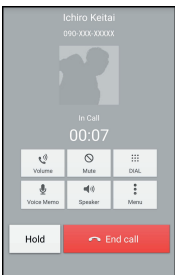


[📞].

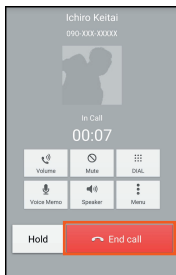
Answering a Call



Slide "Answer" down while an incoming call is arriving.



The call starts.

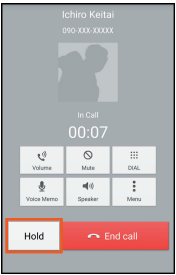


Tap "End call" to end the call.

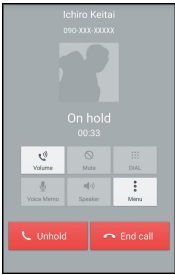
When a call arrives while the backlight is on (except when the lock screen is displayed), the left screen is displayed. Tap "Answer".

Putting a Current Call on Hold

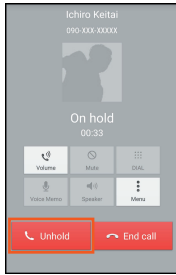
While the call is on hold, guidance is played for the other party.



Tap "Hold" during a call.



The call is put on hold and the guidance is played for the other party.

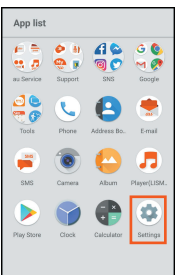


Tap "Unhold" to return to the call.

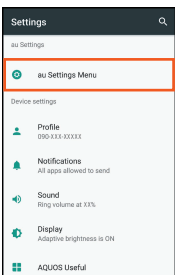
How to Transfer Data with the au Settings Menu

You can return/store data from an old au phone to this product using a microSD™ memory card or au server. To protect important data, be sure to save (back up) data periodically to a microSD™ memory card or au server.

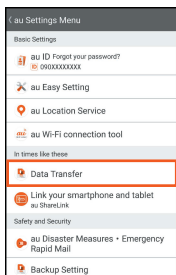
- To return data using an au server, store data from the old au phone to the au server beforehand. To use the au server, you must set an au ID. (If the old au phone does not have au Settings Menu, use Friends Note application or au Cloud application).
- To return data using a microSD™ memory card, save the data from the old au phone to the microSD™ memory card beforehand. (If the old au phone does not have au Settings Menu, use the au backup application.)




On the home screen → "App list screen" → [Settings].



[au Settings Menu].



[Data Transfer].*



Select "機種変更はこちら" (If you have changed a model) and transfer data by following on-screen guidances.

* If a confirmation screen is displayed for terms of use/privacy policy, follow the on-screen guidances.

Automatically Storing Photos, Address Book etc.

Use the following steps to set automatic backup of photos, address book entries etc. to the au server using the "Data Storage" application. Photos can only be automatically stored with a Wi-Fi® connection.

- On the home screen → "App list screen" → [Settings] → [au Settings Menu] → [Backup Setting] → Select the type of data to store automatically.

Viewing/Playing data

You can view/play data on the product by the following operations.


- On the home screen → "App list screen" → [Settings] → [Storage] → select the save destination (Internal shared storage/microSD/USB memory name)* → select the category and folder → select the data to display.

* If the microSD™ memory card or USB memory is not inserted to the product, contents of the Internal shared storage are displayed.

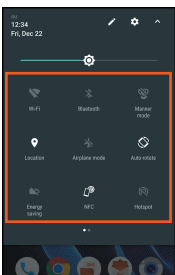
Reducing Battery Consumption

You can access "function buttons" from the status panel to enable/disable functions and modify their settings. You can reduce the battery consumption by switching their setting frequently, such as when not using the functions. Enabled functions are displayed in white.

- You can also reduce the battery consumption using "Energy saving". For details, refer to the "Instruction Manual application" (Japanese version) that can be used on the product.



Slide the status bar down with your two fingers.

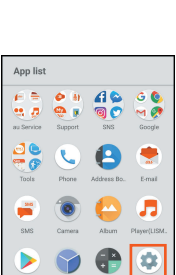


Tap the functions whose setting you want to switch by using "function buttons".*

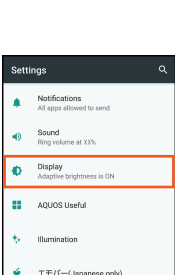
* Flick the function buttons field to the left or right to switch pages.

Brighten the screen/Increase the light duration of the backlight

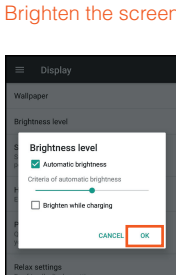
When the screen is dark/the backlight is quickly turned off, change the setting.



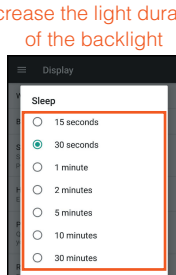
On the home screen → "App list screen" → [Settings].



[Display].



[Brightness level] → Slide the bar to the left or right and set the brightness* → [OK].



[Sleep] → Select time.

* You can set whether to automatically adjust the screen brightness according to the ambient brightness by switching "Automatic brightness" to be enabled/disabled.