



Galaxy Fold

SCV44

Basic Manual

オンラインマニュアル (Online Manual)(Japanese)

For detailed descriptions on various functions, use the "オンラインマニュアル (Online Manual)" (Japanese) on your product with the following operations.

On the home screen, flick up or flick down, and on the apps list screen → [Galaxy]
→ [取扱説明書(Online Manual)]

In addition, you can also refer to "オンラインマニュアル (Online Manual)" (Japanese) available on the au homepage.

<https://www.au.com/online-manual/scv44/> (Japanese)



This Manual

This manual is described with the content of Android 9.

For the latest information, please refer to the "オンラインマニュアル (Online Manual)" (Japanese) or the "取扱説明書 (詳細版)(Full Instruction Manual)" (Japanese) available on the au homepage.

<https://www.au.com/support/service/mobile/guide/manual/> (Japanese)

Introduction

Preface

Thank you for purchasing the Galaxy Fold (referred to as the "product" in this manual).
Before using the product, be sure to read the "Basic Manual" (this manual) to ensure correct usage.

List of Packaged Items

Before you start using the product, make sure that you have all the following packaged with the product.



Main unit



SIM card removal tool (sample) *1

*1 Use to insert/eject the au Nano IC Card 04.

- Galaxy Buds (sample)
- Sample for data transfer (USB Type-C cable (sample) and USB conversion adapter for OTG (sample))
- Aramid fiber case (sample)
- 取扱説明書 (Instruction Manual) (Japanese)
- 設定ガイド (Setting Guide) (Japanese)
- データ移行用試供品取扱説明書 (Sample for data transfer Manual) (Japanese)

The following items are not included in the package.

- AC adapter



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- ◎ Please purchase a specified charging equipment (sold separately).
- ◎ The battery is built into the product.
- ◎ Illustrations used in this manual are just images for explanations. They may be different from actual ones.

Instruction Manuals

■ "Setting Guide" "Basic Manual"

Handles only basic operations of major functions of the product.

■ "オンラインマニュアル (Online Manual)" (Japanese)

For detailed descriptions on various functions, use the "オンラインマニュアル (Online Manual)" (Japanese) on your product with the following operations.

On the home screen, flick up or flick down, and on the apps list screen → [Galaxy] → [取扱説明書 (Online Manual)]



In addition, you can also refer to "オンラインマニュアル (Online Manual)" (Japanese) available on the au homepage.
<https://www.au.com/online-manual/scv44/> (Japanese)

■ "取扱説明書(詳細版) (Full Instruction Manual)" (Japanese)

For detailed descriptions on various functions, refer to the "取扱説明書(詳細版) (Full Instruction Manual)" (Japanese) available on the au homepage.

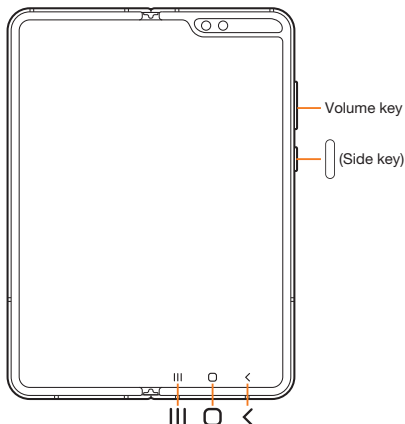
<https://www.au.com/support/service/mobile/guide/manual/> (Japanese)



Illustrations and Descriptions in this Manual

Note on key/button illustrations

In this manual, the key/button illustrations are simplified as shown below.



Description of operations for selecting item/icon/button, etc.

In this manual, operation steps are described as follows.

Description	Explanation
On the home screen, [📞] → enter a phone number of the other party → [📞]	On the home screen, tap ^{*1} "📞", then enter a phone number of the other party and tap "📞".
On the Applications screen, [Settings] → [General management]	On the home screen, flick up or flick down ^{*2} , then tap "Settings" on the Application screen is displayed and tap "General management".

^{*1} Tapping is lightly touching a button or icon displayed on the screen with your finger.

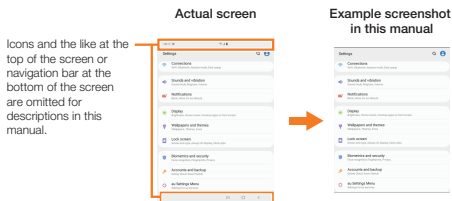
^{*2} In this manual, the operation to display the applications screen is omitted.

Note on Illustrations, Screenshots

This manual uses screenshots and describes operations with the au Nano IC Card 04 inserted.

The illustrations and screenshots used in this manual are simplified and may look different from the actual screens.

Note that in some cases, a part of a screen may be omitted.



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- In this manual, this product is described in the examples as being opened.
- Descriptions in this manual are based on the operations of portrait screen. Menu items/icons/buttons on the screen may be different from the ones in the horizontal display.
- In this manual, "au Nano IC Card 04" is listed as "au IC card".
- All of the indicated amounts exclude tax unless otherwise specified.
- The company names and product names appearing in this manual are trademarks or registered trademarks of their respective holders. The TM and ® marks may be omitted in this manual.

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Notes on Usage

For Using the Product

Before you start using the product, be sure to read the "Safety Precautions" to ensure correct use. Before considering that there is a malfunction, check "トラブル診断 (Trouble diagnosis)" from the following au website. <https://www.au.com/trouble-check/> (Japanese)



Please also refer to the "故障とお考えになる前に (Troubleshooting)" from "取扱説明書(詳細版) (Full Instruction Manual)" (Japanese) and "オンラインマニュアル (Online Manual)" (Japanese) available on the au homepage. <https://www.au.com/online-manual/scv44/> (Japanese)
<https://www.au.com/support/service/mobile/guide/manual/> (Japanese)

- Communication is not possible even inside the service area in places where the signal does not reach (e.g. tunnels and basements). Also, communication is sometimes not possible in poor reception areas. Communication is sometimes interrupted if you move into a poor reception areas during communications.
- Since the product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated. (Though LTE/WiMAX 2+/GSM/UMTS system has highly secure confidential communication features.)
- Use au's VoLTE (LTE network) to connect to Japanese emergency services. You cannot use 3G (call switching network) to connect to emergency services.
- While the product supports the au World Service, each network service described in this manual varies depending on the area and service content.
- Since the product is a radio station under the Radio Law, you may be asked to temporarily submit the product for inspection in accordance with the Radio Law.
- The IMEI information of your cell phone is automatically sent to KDDI CORPORATION for maintenance and monitoring operational status of your cell phone.
- To use it overseas, check the condition such as regulations of the country/region in advance.
- The Company is not liable for any damages arising from earthquakes, lightning, storms, floods or other natural disasters, as well as fires, actions by third parties, other accidents, intentional or mistaken misoperation by the customer, or use under other unusual conditions outside the responsibility of the Company.
- The Company is not liable for any incidental damages (change/disappearance of saved content, loss of business income, disruption of business, etc.) arising from use of or inability to use the product.
- The Company is not liable for any damages arising from failure to observe the described content of Basic Manual (this manual).
- The Company is not liable for any damages arising, for example, from malfunction caused by combination with connected devices or software not related to the Company.
- Captured image data or downloaded data may sometimes be altered or lost due to faults, repair or other handling of the product.
- The Company is not liable for any damage or lost income resulting from recovery of these data. It is recommended you save the important data on your PC's hard disk, etc. Whatever the cause of the defect or malfunction may be, the Company assumes no responsibility for alteration or loss of saved data.
- Contents saved in the product, such as contacts, mails and favorites, might be altered or lost in accident, fault, repair or mishandling. Be sure to keep a copy of important contents. Note that the Company assumes no responsibility for any damages or lost profits resulting from altered or lost contents.

- Note that content data (both charged or free content) saved with the product cannot be returned to the customer when the product is replaced for repair of a fault, for example.
- If an image is displayed for a long time, an afterimage may occur on the display but this is not a fault. To prevent afterimage and to conserve power, you are recommended to set the screen timeout time to a short time.
- Although the display used by the product is made using high precision technology, some pixels (dots) might not light or are lit at all times. Please note that this is not a fault.
- You are recommended to store copies of individual data such as photos and videos you took, and music on your PC by sending each file as mail attachment, etc. Note, however, that you may not be able to make copies of any copyrighted data even by the above mentioned means.
- Do not discard the product together with regular trash. Please cooperate in the collection of the product (including optional accessories) when it is no longer needed to protect the environment and effectively use resources. Old product are collected at au shops and other places.

* "The Company" as appears in this manual refers to the following companies:

Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY

Imported by: SAMSUNG ELECTRONICS JAPAN Co., Ltd.

Manufactured by: Samsung Electronics Co., Ltd.



memo

- Reproduction of the content of this manual in part or in whole is prohibited.
- The content of this manual is subject to change without notice.
- Some functions may not be available due to change OS specification/the service or terminate the service, etc.
- Every effort has been made in the preparation of this manual. Should you notice any unclear points, omissions, etc., feel free to contact us.

Safety Precautions (Observe Strictly)

- Before using the product, read the precautions below to ensure safe use and handling.
- These precautions are intended to protect you and others around you. Read and follow them carefully to avoid injury, damage to the product or damage to property.
- The signs below differentiate between the levels of danger that can occur if the product is not used within the specified guidelines.

 Danger	This sign denotes that "death or serious injury" ^(*) may directly result from improper use*.
 Warning	This sign denotes that "death or serious injury" ^(*) may result from improper use*.
 Caution	This sign denotes that "minor injury" ⁽²⁾ or property damage ⁽³⁾ to property may result from improper use*.

- *1 Serious injury: Loss of sight, injuries, burns (high/low temperature), electric shocks, bone fracture, poisoning, etc. with subsequent complications and/or those that require hospitalization or prolonged hospital visits.
- *2 Minor injury: Injuries, burns (high/low temperature), electric shocks, etc. that do not require hospitalization or prolonged hospital visits.
- *3 Property damage: Severe damage to property or live stock/pets, etc.

Explanation of Prohibition and Mandatory graphical symbols used in this manual

 Don't	Indicates an action that is not allowed.
 No disassembly	Indicates that disassembly is not allowed.
 No liquids	Indicates that use in a place where the product is likely to get wet or allowing the product to get wet is not allowed.
 No wet hands	Indicates that handling with wet hands is not allowed.
 Do	Indicates an action that must be obeyed at all times.
 Unplug	Indicates that the power plug must be disconnected from the outlet.

■ **Precautions common to the product main unit, internal battery, charging equipment, au IC card, peripheral devices**

 Danger



Don't

Do not use, store, or leave the equipment in a place subject to high temperature or in places where heat builds up (such as close to fires or heating devices, inside kotatsu or bedding, under direct sunlight, or in a car on an extremely hot day).

Doing so may cause fire, burns, injuries, electric shocks, etc.



Don't

Do not put the equipment into heating cooking device such as microwave oven, IH cooker or high-pressure container such as pressure cooker.

Doing so may cause fire, burns, injuries, electric shocks, etc.



Don't

Do not pour sand, soil or mud on the product or place the product directly on sand, soil or mud. Avoid touching the product with a hand covered with sand, etc.

Doing so may cause fire, burns, injuries, electric shocks, etc.



Don't

Do not charge the product if it is wet with liquids (drinking water, sweat, seawater, pet urine, etc.). Also, do not charge the product in a place exposed to water such as bathroom.

Doing so may cause fire, burns, injuries, electric shocks, etc.



Don't

Do not subject the product to strong pressure or break the product. Especially when bringing the product putting in a pocket of clothes, do not let the product hit against surroundings or being put between the objects.

Doing so may cause fire, burns, or injuries due to battery damage.

* Examples to avoid

- Sitting or squatting with the product put in a pocket of trousers or skirt
- Putting the product in a pocket of outer wear and catching them in a door or a door of a car
- Stepping on the product on a soft object such as a sofa, bed, or bedding, or on a floor



Don't

Do not remove the internal battery in the product.

May cause fire, burns or injuries, etc.



No
disassembly

Do not attempt to disassemble or modify the equipment.

Doing so may cause fire, burns, injuries, electric shocks, etc.



Don't

Do not remove the back cover of the product.

May cause fire, burns or injuries, etc.



No liquids

Do not let the equipment get wet with liquids (drinking water, sweat, seawater, pet urine, etc.).

Doing so may cause fire, burns, injuries, electric shocks, etc.



No liquids

Do not put liquids (drinking water, sweat, seawater, pet urine, etc.) into the charging terminal or the external connection terminal.

Doing so may cause fire, burns, injuries, electric shocks, etc.



Do

Use the optional equipment specified by au for the product.

Not doing so may cause fire, burns, injuries or electric shocks, etc.

Warning



Don't

Do not subject the equipment to strong forces, impacts or vibration such as being dropped, being stepped on, or being thrown, etc.

Doing so may cause fire, burns, injuries, electric shocks, etc.



Don't

Keep conductive materials (metal pieces, pencil lead, etc.) from coming in contact with the charging terminal or the external connection terminal, and keep dust from getting inside of them.

Doing so may cause fire, burns, injuries, electric shocks, etc.



Don't

Do not cover or wrap the product with bedding, etc. while using or charging the product.

May cause fire or burns, etc.



Don't

Do not stick metallic items (such as stickers that contain metal) on the wireless charger (sold separately) or the product.

May cause fire, burns or injuries, etc.



Don't

Do not place metallic items (such as straps and clips that contain metal) between the wireless charger (sold separately) and the product.

May cause fire, burns or injuries, etc.



Do

When charging with the wireless charger (sold separately), remove the cover, etc. with which the product is equipped.

It may fail to charge due to the material and thickness of the cover, and foreign objects such as dust between the product and the cover, which may cause fire, burns or injuries, etc.



Do

Turn the product OFF near high-precision electronic control equipment or electronic equipment using low-power signals.

Failure to do so may cause the equipment to fail or malfunction.

* Examples of electronic equipment to avoid

Hearing aids, implanted pacemakers or defibrillators, other electronic medical and other automatic control equipment, etc. Users wearing implanted pacemakers or defibrillators or other electronic medical equipment should check with the manufacturer or sales outlet about the effect of radio wave on the equipment.



Do

If charging is not completed after the specified charging time, stop charging.

Overcharging, etc. may cause fire, burns or injuries, etc.



Turn the product OFF and stop charging before entering a place where there is a possibility of flammable gases being generated or where there is a possibility of dust being generated.

Ignition to flammable gas, etc. may cause explosion or fire, etc.



When using in some facilities such as gas station, follow the instructions from each facility.

Do not charge in gas station, etc.

When using the product in a gas station, etc. be careful not to drop it, especially do not use it during refueling.

Ignition to flammable gas, etc. may cause explosion or fire, etc.



When anything is different from before, such as the equipment generates strange smells or strange sounds, emits smoke, produces heat, becomes discolored or deformed, etc. during use, charging or while being stored, then perform the following operations.

- Remove the power plug from the outlet or accessory socket.

- Turn the product OFF.

If the above operations are not performed, this may cause fire, burns, injuries or electric shocks, etc.

Caution



Do not use damaged equipment.

May cause fire, burns or injuries, etc.



Do not leave on unstable places such as rocky stands or tilting surfaces. Especially while the vibration mode set.

May fall and cause injuries, etc.



Do not store the equipment in extremely humid, dusty or hot areas.

May cause fire, burns, or electric shocks, etc.



Children using the equipment should be instructed in proper operation by an adult. Make sure they use the product correctly.

May cause injuries, etc.



Do not store the equipment reach of babies and infants.

Please pay particular attention to the storage places for small parts such as au IC card tray and SIM card removal tool (sample), etc.

May be accidentally swallowed, or cause injuries, electric shocks, etc.



Exercise caution that the temperature of the product rises when the product is continuously being used for prolonged periods and while it is charging. In addition, be careful to not unintentionally touch it continuously if you putting it in a pocket of clothes or fall asleep, etc.

If you use apps, make calls, perform data communications, or watch videos, etc. continuously or charge the battery, the temperatures of the product and the specified charging equipment (sold separately) may rise. Directly touching a hot part continuously, you may have redness, itching or rash on your skin, or it may result in low-temperature burns etc. depending on your constitution and/or health condition.

Danger



Don't

Do not put the product in a fire or attempt to heat it.

May cause fire, burns or injuries, etc.



Don't

Do not puncture with a sharp object (nail, etc.), strike with a hard object (hammer, etc.), stomp on, or apply excessive force on the product.

May cause fire, burns or injuries, etc.



Do

If the substance inside the product gets into your eyes or mouth, etc., rinse with clean water and receive medical care from a doctor immediately.

The substance inside the product may cause loss of sight or poor health, etc.

Warning



Don't

Do not lighten the flash/light near eyes. Especially, when you capture babies or infants, keep the product enough distance away from babies and infants.

Such as vision disability may result. Accident such as injuries may result from being dazzled or shocked.



Don't

Do not turn on or emit the flash/light toward the drivers of car, etc.

May disturb driving and cause accident, etc.



Don't

Do not look at a flashing screen for a long time.

May cause seizure or loss of consciousness, etc.



Don't

Do not put liquids (drinking water, sweat, seawater, pet urine, etc.) or foreign objects such as metal fragments and flammable materials into au IC card slot. Please do not mistake the insertion location and direction of the au IC card.

Doing so may cause fire, burns, injuries, electric shocks, etc.



Don't

Do not expose the camera lens to direct sunlight, etc. for a long time.

The light-gathering capabilities of the lens may cause fire, burns, injuries, etc.



Don't

When using the Wireless PowerShare function to charge another device, do not stick metallic items (such as stickers that contain metal) the product or another device.

May cause fire, burns or injuries, etc.



Don't

When using the Wireless PowerShare function to charge another device, do not place metallic items (such as straps and clips that contain metal) between the product and another device.

May cause fire, burns or injuries, etc.



Don't

Do not charge another device with the Wireless PowerShare function when any parts wet with liquids (drinking water, sweat, seawater, pet urine, etc.).

Doing so may cause fire, burns, injuries, electric shocks, etc.



Do

When using the Wireless PowerShare function to charge another device, remove the cover, etc. with which the product or another device is equipped.

It may fail to charge due to the material and thickness of the cover, and foreign objects such as dust between the product and the cover, which may cause fire, burns or injuries, etc.



Do

If you use electronic medical equipment such as an implanted cardiac pacemaker or an implanted cardioverter-defibrillator equipped, consult a doctor about using of the Wireless PowerShare function of the product.

The product's signals may affect the performance of electronic medical equipment.



Do

When boarding an airplane, turn the product OFF or turn airplane mode ON.

As there are usage restrictions in an airplane, follow the instructions from the airline.

The product's signals may adversely affect on-board electronic equipment.

If you commit any prohibited acts, such as using the phone in an airplane, you will be punished in accordance with the law.



Do

When using the product in a medical facility, follow the instructions of the facility.

Turn the product OFF in areas where use is prohibited.

The product's signals may affect electronic equipment and electronic medical equipment.



Do

When you talk by setting hands-free, ringtone is sounding loudly or during standby, keep the product away from your ear.

And, when connecting the earphone/microphone, etc. to the product and play a game, video or music, etc. adjust the volume moderately.

When using the hands-free call, loud noise sounds from the product.

Even in the standby mode, ringtone and vibrator may work suddenly.

Using continuously for a long time with too loud volume may cause a hearing loss, etc.

And, if you cannot hear the sound around you clearly, it may cause an accident.



Do

If you have weak heart, be careful when setting the vibrate ringtone (vibration) or ringtone volume setting.

Surprised by sudden vibrate ringtone (vibration) or ringtone, it may cause harmful effect on heart.



Do

When you use electronic medical equipment, check with the equipment manufacturer or distributor to determine how the equipment is affected by radio waves before using.

The product's signals may affect the performance of electronic medical equipment.



Do

When the display or camera lens is accidentally broken, be careful of broken glass or exposed internal parts of the product.

Touching broken or exposed part may cause burns, injuries, electric shocks, etc.



Do

Should the internal battery leak or emit a strange odor, stop using the product immediately and move it away from fire.

The leaked fluid may catch fire and may cause ignition or explosion, etc.



Do

Take measures to prevent pets from biting on the product.

The battery may ignite, explode, generate heat or leak and may result in fire, burns, injuries, etc.

Caution



Don't

For using a motion sensor, check the safety around, hold the product and do not swing it more than necessary.

May cause injuries, etc.



Don't

If the display part is accidentally broken and internal substance leaks out, do not make the substance contact with your skin of face or hands, clothes, etc.

May cause eyes or skin problems, etc.

If the substance gets into your eyes or mouth, etc. or comes into contact with your skin or clothes, rinse with clean water immediately.

And if it gets into your eyes or mouth, etc., rinse with clean water and seek medical care immediately.



Don't

Do not dispose with regular trash.

May cause fire, burns or injuries, etc. Environmental damage may also be caused. If the product becomes no longer needed, bring it to an outlet such as the au Shop or follow the instructions given by the collecting municipalities.



Don't

If the internal battery leaks out, do not make the substance contact with your skin of face or hands, clothes, etc.

May cause eyes or skin problems, etc.

If the substance gets into your eyes or mouth, etc. or comes into contact with your skin or clothes, rinse with clean water immediately.

And if it gets into your eyes or mouth, etc., rinse with clean water and seek medical care immediately.



Don't

When removing an au IC card, be careful of the nib of the SIM card removal tool (sample) as it may damage a part of your body such as fingers.

Touching the nib of the SIM card removal tool (sample) may cause injuries, etc.



Do

To use the product in car, check with automobile manufacturer or dealer to determine how the product is affected by radio waves before using.

In some vehicle models, the product's signals may cause the vehicle's electronic equipment to malfunction.



Do

In that case, stop using the product immediately. If you develop skin problems, stop using the product immediately, and see a doctor.

The product can give some users skin problems such as itching, allergic reactions or rashes, etc.

For parts materials ▶P.20 "Material list"



Do

When opening and closing the product, be careful not to pinch body parts such as fingers, etc.

If they get pinched in the gaps, may cause injuries, etc.



Do

Be sure to check that there are no metal fragments (such as cutter blades or staples) adhered to the magnetic parts used in the main display (surrounding area), speaker, receiver/speaker and rear camera of the product.

Adhesion of such fragments may cause injuries, etc.



When watching the display, take a certain distance from the display in a fully bright place.
Watching the display in the dark or watching too close may cause diminished eyesight, etc.

Do

■ Charging equipment

Warning



Do not use the specified charging equipment (sold separately) cable if it gets damaged.
May cause fire, burns, or electric shocks, etc.

Don't



Always use the Common DC Adapter 03 (sold separately) with a negative-ground vehicle. Do not plug it into a positive-ground vehicle.

Don't

May cause fire, burns, or electric shocks, etc.



If you hear thunder, do not touch the specified charging equipment (sold separately).
May cause electric shocks, etc.

Don't



Do not short the charging jack while it is connected to the outlet or accessory socket. Do not touch the charging jack with a part of your body such as your hand or finger.

Don't

May cause fire, burns, or electric shocks, etc.



Do not pull or place a heavy object on the power cord of the specified charging equipment (sold separately).

Don't

May cause fire, burns, or electric shocks, etc.



When you insert and remove the specified charging equipment (sold separately) from the outlet, do not contact a metal strap or other metal objects with the jack.

Don't

May cause fire, burns, or electric shocks, etc.



Do not connect the voltage converter (travel converter) for overseas travel to the specified charging equipment (sold separately).

Don't

May cause ignite, heat or electric shocks, etc.



Do not apply excessive force to the product connected to the specified charging equipment (sold separately).

Don't

Doing so may cause fire, burns, injuries, electric shocks, etc.



Do not charge any parts wet with liquids (drinking water, sweat, seawater, pet urine, etc.) with the wireless charger (sold separately).

Don't

Doing so may cause fire, burns, injuries, electric shocks, etc.



Do not touch the code of the specified charging equipment (sold separately), USB cable, charging jack or power plug with wet hands.

No wet hands

May cause fire, burns, or electric shocks, etc.



Do

Only use with the specified power source and voltage.

When charging the product overseas, use the specified charging equipment (sold separately) for global use.

If incorrect power source and voltage is used, this may cause fire, burns or electric shocks, etc.

AC adapter : 100V AC (Connect to the AC outlet for internal household use)

AC adapter for global use : Between 100V AC and 240V AC (Connect to an AC outlet for internal household use)

DC adapter : 12V, 24V DC (specific for negative ground vehicle)



Do

If you replace the fuse of Common DC Adapter 03 (sold separately), use it only with the specified.

If the fuse other than those specified are used, this may result in fire, burns, or electric shocks, etc. Confirm specified the fuse via individual user's manuals.



Do

Wipe off any dust that accumulates on the power plug.

If the product is used with dust adhering to it, this may result in fire, burns, or electric shocks, etc.



Do

When you connect the specified charging equipment (sold separately) to the outlet or accessory socket, do not fail to properly connect to the outlet.

If not firmly inserted, this may result in fire, burns, or electric shocks, etc.



Do

When you disconnect the power plug from the outlet or accessory socket, do not put excessive force such as pulling the cord of the adapter with excessive force. Instead, hold the specified charging equipment (sold separately) to disconnect.

If the specified charging equipment (sold separately) cord is pulled on, this may result in scratches, fire, burns, or electric shocks, etc.



Do

If you have electronic medical equipment such as an implanted cardiac pacemaker or an implanted cardioverter-defibrillator equipped, consult a doctor about the use of the wireless charger (sold separately).

The product's signals may affect the performance of electronic medical equipment.



Do

When unplugging and plugging in the specified charging equipment (sold separately) from and into the product, do not forcibly pull on the cord, etc., and straightly unplug and plug into the connecting terminals.

If not properly unplugged or plugged in, this may cause fire, burns, injuries, electric shocks, etc.



Do

Immediately discontinue use if the charging jack is bent or deformed. Do not try to straighten and re-use a deformed charging jack.

The short of the charging jack may result in fire, burns, injuries, electric shocks, etc.



Unplug

Always remove the power plug from the outlet or accessory socket when not using the specified charging equipment (sold separately).

If the power plug is left plugged in, this may cause fire, burns, injuries, electric shocks, etc.



Unplug

Immediately remove the power plug of specified charging equipment (sold separately) from the outlet or accessory socket if water or other liquids (drinking water, sweat, seawater, pet urine, etc.) get into the specified charging equipment.

Adhesion of such fragments may cause fire, burns or electric shocks, etc.



Unplug

Always remove the power plug from the outlet or accessory socket when cleaning the equipment.

Cleaning while still plugged in may cause fire, burns or electric shocks.

Caution



Don't

Do not touch a specified charging equipment (sold separately) continuously that has been connected to the outlet or accessory socket.

May cause burns, etc.

■ au IC card

Caution



Do

Be careful not to injure yourself (finger, etc.) with the cut section when handling au IC Card.

The cut surface may be sharp, and it may cause injuries, etc.

■ Use of the product near medical equipment and inside a medical facility

Warning



Do

Wearers of the electronic medical equipment such as implanted pacemakers or defibrillators must carry and use the product at least 15 cm away from the implanted device.

The product's signals may affect the performance of electronic medical equipment.



Do

When electronic medical equipment other than implanted pacemakers or defibrillators are in use outside of medical facilities such as in home care settings, check with the device manufacturer to determine how the device is affected by electrical signals.

The product's signals may affect the performance of electronic medical equipment.



Do

When you can not move freely, etc. and you have difficulties to keep a distance of 15 cm or more from others, turn the airplane mode on or power off the product not to transmit signals.

There may be wearers of medical equipment such as implanted pacemakers or defibrillators around you. The product's signals may affect the performance of electronic medical equipment.



Do

When using the product in a medical facility, be sure to observe the regulations of the facility.

The product's signals may affect the performance of electronic medical equipment.

■ SIM card removal tool (sample)

Warning



Don't

The end of the SIM card removal tool (sample) is sharp. Do not use pointed at yourself or other people.

Doing so might hit yourself or other people resulting in injuries or loss of sight.

Caution



Do Immediately stop using it when any abnormalities are felt on the skin due to usage of the SIM card removal tool (sample), and consult a dermatologist.

Itching, rashes, eczema, etc. sometimes occurs depending on your physical constitution and condition.
For parts materials ►P.20 "Material list"



Do

Store the SIM card removal tool (sample) in a place where babies and infants cannot reach.

If it is accidentally swallowed, it might result in suffocation or injuries, etc.

Galaxy Buds (sample)

Warning



Don't

Do not use Galaxy Buds (sample) while riding a bicycle or driving a car or for playing the game or the music while walking.

May cause an accident impaired safety.

Caution



Do

When playing the game or the music, adjust the volume to the proper level.

Setting too loud volume or using continuously may be harmful to your ears.

Even if the proper volume is applied, using for a long time may cause hearing loss.

Also, raising the volume too loud might prevent you from hearing sounds around you, which might in turn lead to a traffic accident at a railroad crossing or pedestrian crossing.



Do

When adjusting the volume, raise the volume a little at a time.

If you increase the volume too much from the beginning, loud sounds occur suddenly from Galaxy Buds (sample), might adversely affect your ears.



Do

Immediately stop using it when any abnormalities are felt on the skin due to usage of the Galaxy Buds (sample), and consult a dermatologist.

Itching, rashes, eczema, etc. sometimes occurs depending on your physical constitution and condition.
For parts materials ►P.21 "Material list"

■ Sample for data transfer (USB Type-C cable (sample) and USB conversion adapter for OTG (sample))

Warning



No liquids

Do not use in places subject to direct splashing with water, pet urine or other liquids.
May cause overheating, fire, electric shocks, injuries or short-circuiting of electronic circuits.

Caution



Do

Immediately stop using it when any abnormalities are felt on the skin due to usage of the data transfer sample (USB Type-C cable (sample), USB conversion adapter for OTG (sample)), and consult a dermatologist.

Itching, rashes, eczema, etc. sometimes occurs depending on your physical constitution and condition.
For parts materials ►P.21 "Material list"

■ Aramid fiber case (sample)

Caution



Don't

Do not get your fingers caught when attaching the Aramid fiber case (sample).
May cause injuries, etc.



Do

Immediately stop using it when any abnormalities are felt on the skin due to usage of the Aramid fiber case (sample), and consult a dermatologist.

Itching, rashes, eczema, etc. sometimes occurs depending on your physical constitution and condition.
For parts materials ►P.21 "Material list"

Material list

Unit

Part	Material	Surface treatment
Main display (Touch panel)	PET Film	AF coating
Main display surrounding area	PC	DDP + AF coating
Exterior case side, top, bottom	Aluminum	Anodizing
Side key, volume key	Aluminum	Anodizing
Fingerprint recognition sensor	Aluminum	Anodizing
au IC card tray	PC	-
au IC card tray (packing)	Silicone	-
au IC card tray (side)	Aluminum	Anodizing
Speaker	Aluminum	Anodizing, Water repellent coating
Receiver/Speaker	Aluminum	Anodizing
Front display (Touch panel)	Glass	AF coating
Exterior case (back)	Aluminum	Anodizing
Rear panel	Glass	Film laminating, AF coating
Rear camera surrounding area	Aluminum	Anodizing
Rear camera lens panel	Glass	Film laminating, AF coating
USB Type-C connection terminal	Corson Alloy	Gold plating
USB Type-C connection terminal surrounding area	PBT-GF45%	-

SIM card removal tool (sample)

Part	Material	Surface treatment
Main unit	SUS304	Barrel polishing

Galaxy Buds (sample)

Part		Material	Surface treatment
Galaxy Buds main unit	Touch pad	PC	Multi-evaporation
	Main unit	PC	UV coating
	Wing tip	Silicone	-
	Ear tip	Silicone	-
	Charging terminal	Brass	Gold plating
	Printing	PC	Printing
	Touch sensor	PC	-
Charging case	Exterior printing	PC	Printing
	Exterior	PC	UV coating
	Interior	PC	Top cover: - Slot: UV coating
	Charging contacts	Brass	Gold plating
	Interior printing	PC	Printing

USB Type-C cable (sample)

Part	Material	Surface treatment
Cable	TPE	-
Plug (metal part)	SUS301	Nickel plating
Plug (resin part)	PC	Corrosion

USB conversion adapter for OTG (sample)

Part	Material	Surface treatment
Main unit	PC	Matte
USB Type-C connection terminal	SUS301	Nickel plating

Aramid fiber case (sample)

Part	Material	Surface treatment
Main unit	Aramid	-

Handling precautions

These precautions are provided to prevent the product from getting a malfunction and to ensure that performance can be fully demonstrated. Thoroughly read these precautions to ensure correct use.

■ Precautions common to the product, internal battery, charging equipment, au IC card, peripheral devices

- Do not apply excessive force to the product during use. Be sure not to put the product into a tightly packed bag or place a heavy object on the product in a bag. Sitting on the product in your pocket might damage the display or internal circuit board, etc. resulting in a malfunction.
And, keeping an external device connected to the external connection terminal might damage the connector resulting in a malfunction. Such damage and malfunction are not covered by the warranty, even if there is no external damage.
- Do not use the product in places that have extremely hot or low temperatures, or high humidity. (Use within an ambient temperature range of 5 °C to 35 °C and humidity range of 35 % to 85 %.)
- Do not use in places subject to lots of dust or vibration. Doing so may result in a malfunction.
- Clean the charging terminal or the external connection terminals with dry cotton swabs, etc. every now and then. Soiled terminals might cause poor connection. Do not exert a strong force to clean the charging terminal or the external connection terminals to prevent deformation.
- Clean the product with a soft dry cloth (such as the type used for eyeglasses). Forceful rubbing with a dry cloth may scratch the display. The display may be stained if splash or smear is left attached to the surface. Wiping the product using alcohol, thinner, benzene, detergent, glass cleaner, etc. might erase the printing on the outer casing or cause discoloration.
- Use as far away as possible from land-line phone, TV, radio, etc., may cause affect the product.
- The product may become warm while charging etc., depending on the situations, but this is not abnormal.
- Do not place near corrosive chemicals or in places where corrosive gas is generated. Doing so may result in a malfunction.
- Do not use outside when you can hear thunder. Doing so might risk lightning strikes and electric shock.
- Be sure to use only the specified peripheral devices. Use of other peripheral devices might cause fault.
- Do not put the product in a cooking apparatus such as microwave oven or a pressure vessel. Doing so may result in a malfunction.
- Do not disassemble, modify or repair the product. Doing so may result in a malfunction. Modification of cell phones is in violation of the Radio Law and the Telecommunications Business Act.
- Do not short-circuit the charging terminal or external connection terminal. Do not allow conductive foreign objects (metal fragments, pencil leads, etc.) to come into contact with or get inside the connection terminals. Doing so may result in a malfunction.
- Do not wet it with liquids such as water, etc. Also, absolutely do not use it in places where there is a lot of moisture such as bathrooms, or use it with wet hands. It may cause malfunctioning due to shorting, or corroding of the electronic circuits.
- Breakdowns due to it getting wet with water or moisture are not covered by the warranty, and will be repaired for a fee.
- If the product gets wet during charging, immediately disconnect the power plug of the specified charging equipment (sold separately).
- Do not use the product while walking or driving a car or riding a motorbike or bicycle. Use of a cell phone while driving a car or motorbike is prohibited by law. Using the product while riding a bicycle may be punishable by some regulations.
- Do not use the product covering or wrapping in the bag, bedclothes, etc., it may cause fault.
- When using a charging equipment or external device, insert/remove the connector straight to/from the product. Make sure the orientation of the connector is correct. Unless it is correct, it may cause fault.
- Do not expose the camera lens to direct sunlight for a long time. Doing so may result in a malfunction.
- Do not use, store or leave the product in places subject to direct sunlight (e.g. in automobiles), places that get hot, places that get extremely cold, and in humid or dusty places. Doing so might cause fault.
- Do not leave on unstable places such as rocky stands or tilting surfaces. Especially while charging the product or the vibration mode set.
- Do not use outlets or wiring apparatus beyond its rating when charging the product, for example, by connecting multiple devices to a single power strip.

■ Main unit

- The battery for the product is built-in and cannot be replaced by yourself. Contact an au shop or a Customer Center to replace the battery.
- Do not forcefully press, tap or intentionally subject the display to strong impact. Doing so might cause scratching or damage.
- Do not close the product in the reverse direction. That may cause the product to get damaged.
- Do not forcefully press your fingernails, sharp objects or hard objects against buttons or display surface. Doing so might cause scratching or damage.
- The touch panel is designed to be lightly touched by fingers. Do not apply strong pressure with your fingers, or sharp-pointed objects (such as fingernails, ballpoint pens and pins) on the touch panel.
In the following cases, the product may not respond to touching the touch panel, or errors in operation may occur.
 - Operation with gloved hands
 - Operation with fingernails
 - Operation with a foreign object placed on the display
 - Operation with a protective sheet or sticker on the front display
 - Operation with water drops or dew condensation attached on the display
 - Operation with wet or sweaty fingers
- When putting it into and carrying it in a bag, etc. keep the product closed. Doing so might cause it to get scratched or damaged.
- If it is left open, the main display may get scratched or damaged. The main display may get damaged.
- Never use modified product. Use of a modified device violates the Radio Law and the Telecommunications Business Act. The product is compliant with rules on the technical standard conformance of specified wireless equipment based on the Radio Law and rules on the technology regulatory compliance of terminal device based on the Telecommunications Business Act. As proof of this, the "Technical Conformity Mark" is indicated in the product.

How to confirm: On the Applications screen, [Settings] → [About phone] → [Regulatory information].

If the modifications are made to the internal components, the certification of conformity with technical regulations will become invalid. Never use the product without the valid certification. Doing so violates the Radio Law and the Telecommunications Business Act.

- Take care not to place magnetized items such as magnetic cards, speakers and TV sets near the product, as it might cause malfunction. Putting a strong magnetism close to the product might cause false operation.
- Do not bring the product close to magnetized objects such as cash cards, credit cards, and prepaid cards. Doing so might result in loss of recorded information.
- The magnet is built into the product. Do not bring the product close to objects which could be affected by magnetism (credit cards and medical devices). For those who are using medical devices, please consult your doctor before using.
- When you put the product in your pocket or bag, take care so that the front display does not come in contact with metal objects or other hard objects. Doing so might cause scratching or damage. Also, do not touch the display straps with metal or other hard materials, as it may cause scratching or damage.
- The product is not waterproof. Do not wet it with water or liquids.
- When suddenly brought into a warm place from a cold place, or when in a humid location, or when used where temperature suddenly changes (e.g. near the air discharge port of an air conditioner), water droplets (i.e. condensation) sometimes are formed inside the product. Note that when used under conditions such as this, the humidity might cause corrosion or a fault.
- Do not cover the proximity/light sensor with your finger or put a sticker on it. Doing so may hinder it from detecting the ambient brightness and functioning correctly.
- Do not put a sticker, etc., on the proximity/light sensor. Doing so may cause the sensor to malfunction and make the display always turned off while receiving a call or during a call.
- Normally, keep the au IC card tray closed when using the product. Otherwise, dust or water may enter the product interior and may cause malfunctions.
- Do not put liquids, metals, or other foreign objects into au IC card slot of the product. Doing so may result in a malfunction.

- Do not subject to strong impact, such as dropping, stomping and throwing. Doing so may result in a malfunction.
- Do not put the product directly on sand at a beach, etc. Sand or other small particles might get inside the receiver/speaker, the mouthpiece/microphone (upper/lower), the speaker, etc., causing the volume to drop. If sand gets inside the product's main unit, it might cause fault.
- When using the Wireless PowerShare function to charge another device, do not stick metallic items (such as stickers that contain metal) on the back of the product or another device. Doing so may result in a malfunction.
- When using the Wireless PowerShare function to charge another device, if the temperature exceeds a certain level, charging may stop or charging time may long, but it is not abnormal. Please wait for the temperature to decrease and charge another device again.
- When using the Wireless PowerShare function to charge another device, place the product and another device on a flat, stable surface and charge the product.
- Turn off the vibration function of the product when using the Wireless PowerShare function to charge another device. If the product vibrates, it may not fully charge or fall.
- When using the Wireless PowerShare function to charge another device, remove any commercially-available cases, covers, plastic film, stickers, and so on attached to the product or another device before charging.
- When using the Wireless PowerShare function to charge another device, check that the product and another device are not wet.
- If you run an application on the product when using the Wireless PowerShare function to charge another device, it may not fully charge.
- Reception quality may decrease while using the Wireless PowerShare function to charge another device.
- Do not move the product and another device, while using the Wireless PowerShare function to charge another device.
- Do not put credit cards, nor contactless IC cards, etc. between the product and another device when using the Wireless PowerShare function to charge another device. Another device will not be able to be charged, and will heat up while charging, and the product and the cards might malfunction, or be damaged.

■ Touch Panel

- Do not put stickers or sheets (e.g. commercially available protective films, peep prevention sheets) on the main display.
- Do not press on the display with pointed objects such as pen points or fingernails, etc. Do not apply excessive pressure.
- Do not press hard on the display, but lightly tap it.
- When carrying the product in your pocket or bag, take care not to put the touch panel close to metals or other conductive materials, as it might cause false operation of the touch panel.

■ Organic EL (OLED) display

- Although lightning intensity of OLED can be decreased partly and displayed color can be changed when the same image has been displayed for a long time, the brightness set to bright more than necessary or using extremely for a long time. It is not abnormal because that is the characteristic of OLED.
- Although the OLED used on the product is made using high-precision technology, some pixels (dots) might be lit or out at all times. Or color may be changed or unevenness of brightness may be shown if looked at from different angles. Note that that is because of the structure of OLED, not a fault.
- Leaving the OLED exposed to the direct sunlight might cause a fault. Take care when you place the product by the window or outside.

■ Internal battery



(The internal battery of the product is a lithium-ion battery.)

The internal battery is not fully charged at the time of purchase.

Charge the battery before using the product.

Li-ion00 If you have not used the product for a long time, you should charge the battery.

- At extremely high or low temperatures, such as if you leave the product in a closed car during summer, the capacity of the internal battery decreases and so will the amount of time it can be used decreases. This also decreases the lifespan of the battery. Use the product at room temperature whenever possible.
- After charging the battery, it gradually discharges, even if you do not use the product. If you do not use the product for a long time, you should charge the battery as the internal battery may have discharged.
- The internal battery is a consumable item. If the performance of the internal battery does not recover (e.g. the usable time after each charge has become extremely short), stop using the battery as it is at the end of its service life. As the battery is built-in, you can have it replaced at an au shop for a fee. Note that you will not be able to use the product for a certain period of time. The battery lifespan varies depending on how the product is used.
- Depending on the use condition, the internal battery may be inflated as it comes close to the end of its service life. This is due to the properties of lithium-ion battery and does not pose any safety risks.

■ Charging equipment

- Do not wrap the power cord of the specified charging equipment (sold separately) around the adapter. Also, do not forcibly bend the plug of the charging equipment (sold separately) or the connection between the connector and power cord. Do not pull or place a heavy object on the charging equipment (sold separately) code with unnecessary force. Doing so may result in a malfunction.
- When unplugging the power plug of the specified charging equipment (sold separately) from the outlet or accessory socket, hold and pull the power plug. If you pull the cord, the cord might be damaged.

■ Wireless charging

- Do not stick metallic items (such as stickers that contain metal) on wireless charger (sold separately) or the back of the product. Doing so may result in a malfunction.
- Although the information light on the wireless charger (sold separately) may remain on after the product has finished charging, this is not a fault.
- Charging may stop just before the battery is fully recharged.
- If charging stops before the battery is fully recharged, charging may not begin immediately.
- Depending on the Qi specification-compatible product, charging may repeatedly start and stop. Charge the product with an au-approved product.
- If the temperature exceeds a certain level, charging may stop or charging time may long, but it is not abnormal. Please wait for the temperature to decrease.
- Place the wireless charger (sold separately) on a flat, stable surface and charge the product.
- Turn off the vibration function when charging wirelessly. If the product vibrates, it may not fully charge or fall.
- Remove any commercially-available cases, covers, plastic film, stickers, and so on attached to the product before charging.
- Check that the wireless charger (sold separately) and the product are not wet.
- Do not wirelessly charge the product while it is connected to the specified charging equipment (sold separately).
- Keep the product away from devices that support wireless charging. Otherwise, the au product you wish to charge may not be detected correctly and may not be charged.
- If the product receives interference from a TV or radio, use the product as far away from the TV or radio as possible.
- Depending on the Qi specification-compatible product, it may not receive calls while charging. Charge the product with an au-approved product.
- If you run an application on the product while it is being charged wirelessly, it may not fully charge.
- Although the product may become warm while it is on the wireless charger (sold separately), this is not a fault.
- Reception quality may decrease while the product is charging on the wireless charger (sold separately).
- Do not move the wireless charger (sold separately) and the product while it is charging.
- After the product has finished charging, the remaining battery level may decrease, even if the product is left as is.

- Do not put credit cards, nor contactless IC cards, etc. in between the product and the wireless charger (sold separately) when wirelessly charging. Another device will not be able to be charged, and will heat up while charging, and the product and the cards might malfunction, or be damaged.

■ au IC card

- Do not forcibly remove or insert the au IC card. Be careful not to exert excessive force when inserting the card into your au cell phone.
- You are responsible for any damage caused by inserting your au IC card into some other IC card reader/writer, etc.
- Do not put stickers, etc. on the au IC card.
- Do not insert an au IC card to which a conversion adapter is attached. Doing so may cause a fault.
- Do not perform actions that may damage the au IC card (e.g. using in high temperature areas, tossing into fire, allowing foreign matter to come into contact with metal part, subjecting to shock, bending, applying heavy load, getting wet, etc.). It may cause data loss or other malfunctions.

■ SIM card removal tool (sample)

- Do not force the SIM card removal tool (sample).
Doing so might cause it to break or damage.
- When disposing of it, follow the rules regarding disposal in your area.
- Do not use the SIM card removal tool (sample) for any other purposes except for what is written in this manual, also do not use it on other mobile phones.
Doing so might cause the mobile phone to break or damage it.

■ Galaxy Buds (sample)

- In order to prevent ear injuries, do not use excessive pressure when operating the touchpad with fingertips.
- Do not apply strong pressure with your fingers, or sharp-pointed objects (such as fingernails, ballpoint pens and pins) on the touch pad.

■ Sample for data transfer (USB Type-C cable (sample) and USB conversion adapter for OTG (sample))

- The USB Type-C cable (sample) can be used to charge the product and the Galaxy Buds (sample), but do not use it to charge other mobile phones.
Doing so might cause the mobile phone to break or damage it.
- Do not use the USB conversion adapter for OTG (sample) for any other purposes except for data transfer.
Doing so might cause the mobile phone to break or damage it.

■ Aramid fiber case (sample)

- When disposing of it, follow the rules regarding disposal in your area.

■ Camera

- When photographing important occasions, take a trial shot and check the shot image to make sure it is correctly shot.
- Do not use the camera in places where photographing is not allowed.

■ Copyrights and rights of portrait

- If all of, or a portion of the data which have been acquired by the customer via this product from shot and recorded data or from the Internet via downloading, etc. are protected by copyrights that third parties possess, they cannot be reproduced, distributed, publically transmitted, or modified, etc. without the permission of the copyright holders, unless permitted by copyright laws, such as for duplicating or citing for private usage objectives.
In addition, do not use or modify portraits or names of other individuals without their consent, as it might infringe on rights of portrait. Moreover, please note that shooting and recording may be restricted for live performances, shows, and exhibitions, etc., and even for private usage objectives.
- Be careful about the copyright and portrait right when posting images you shot, etc. on the Internet homepages.

■ Backup content on the product

- Please back up important content recorded or downloaded for the product to an outside source. Content recorded to memory on the product sometimes disappears or is altered by unexpected factors, such as static electricity or a fault, repair, mishandling, etc.

Notes on using Bluetooth®/Wireless LAN (Wi-Fi®) functions

- The Bluetooth® function and wireless LAN (Wi-Fi®) function of the product conform to the domestic standards of Japan, FCC standards and EC Declaration, and have been certified.
- In some countries and regions, use of the Bluetooth® and wireless LAN (Wi-Fi®) functions may be restricted. Before you start using the product overseas, check the relevant laws and regulations of the country/region you visit.
- The 2.4 GHz band used by wireless LAN (Wi-Fi®) and Bluetooth® devices is shared by various other devices. For this reason, the communication speed and connectable range may be decreased, or disconnection may occur, due to interference from other devices.
- Do not use the product in places where electromagnetic waves are generated or near electric products, AV and OA equipment, or other magnetized devices.
- Subjecting the product to magnetic or electrical noise might increase noise and prevent it from performing communications. (The product is particularly susceptible to noise when it is used near a microwave oven.)
- Using the product near a TV, radio or similar appliance might cause reception interference and disrupt TV images.
- The searching might not be successful if there are multiple wireless LAN (Wi-Fi®) access points near the product or the same channel is being used.
- As there are usage restrictions in an airplane, follow the instructions from the airline.
- The communication speed and connectable range vary depending on the distance between communication devices and obstacles.

IEEE802.11 b/g/n

IEEE802.11 a/n/ac

J52	W52	W53	W56
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2.4 GHz frequency band precautions

The frequencies used by the Bluetooth® and/or wireless LAN (Wi-Fi®) function of the product are in the 2.4 GHz band. In this frequency band, other similar wireless stations, in-plant wireless stations for mobile unit identification that require a license to use, such as factory production lines, specific small power wireless stations that do not require licenses, amateur wireless stations (collectively called "other wireless stations" from here on) are operated in addition to home electrical appliances such as microwave ovens, devices for industrial, scientific and medical devices.

1. Before using the product, make sure that "other wireless stations" are not in operation nearby.
2. In the event that instances of radio wave interference have occurred between the product and "other wireless stations", immediately either relocate the product or stop operation of the device (stop the emission of radio waves).
3. If you are unclear on any points or are troubled by anything, contact an au shop or Customer Center.

- ◎ The connections between the product and all other Bluetooth® and wireless LAN (Wi-Fi®) devices have not been confirmed. Therefore, connections with all Bluetooth® and wireless LAN (Wi-Fi®) devices are not guaranteed.
- ◎ The product supports security features for wireless communications that are compliant with the Bluetooth® and wireless LAN (Wi-Fi®) standard specifications, but the security may not be sufficient depending on the usage environment and configuration. Be careful when making data communication using Bluetooth® or wireless LAN (Wi-Fi®) function.
- ◎ Wireless LAN (Wi-Fi®) has the advantage that it can be freely connected anywhere within the radio wave range, as it uses radio waves for exchanging information. At the same time, there is a risk that a malicious third party may obtain unauthorized access if security settings have not been configured. You are recommended to configure security settings before using wireless LAN (Wi-Fi®) at your decision and responsibility.
- ◎ The Company assumes no responsibility for leakage of data or information that may occur during Bluetooth®/ wireless LAN (Wi-Fi®) communication.
- ◎ Since Bluetooth® and wireless LAN (Wi-Fi®) functions use the same frequency band, using the both functions at the same may cause radio wave interference resulting in decreased communication speed or disconnection from the network. If connection fails, stop using either of the Bluetooth® and wireless LAN (Wi-Fi®) functions.

Bluetooth® and wireless LAN (Wi-Fi®) functions of the product use frequencies in the 2.4 GHz band.



- Bluetooth® function: 2.4FH1/XX8

The product uses the 2.4 GHz band. For FH1, FH-SS is used as the modulation scheme. The interference distance is about 10 m or less. XX8 uses other schemes and interference distance is about 80 m or less.

- Wireless LAN (Wi-Fi®) function: 2.4DS/OF4

The product uses the 2.4 GHz band. DS-SS and OFDM are used as the modulation schemes. The interference distance is about 40 m or less.

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This means that all bandwidths can be used, and that bands of mobile unit identification devices cannot be avoided.

Available channels differ depending on the country.

For use in an airplane, check with the airline company in advance.

5 GHz frequency band precautions

Wireless LAN (Wi-Fi®) function of the product uses 5 GHz band. Using the 5.2 GHz band/5.3 GHz band wireless LAN outdoors is prohibited by Law (except when communicating with access point of 5.2 GHz high-output data communication system or relay station).

The channels used on the product are as follows.

W52 (5.2 GHz band/36, 40, 44, 48 ch)

W53 (5.3 GHz band/52, 56, 60, 64 ch)

W56 (5.6 GHz band/100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140 ch)

Available security codes

The product has various security codes that you can use.

The available security codes are as follows. Do not forget the various security codes that are set as they are necessary for various operations and contracts.

Make sure to change the initial value to your own unique number.

■ Security code

Example of usage	①To do remote operation of Voice mail and Call forwarding services from a land-line phone ②To use Customer Center and to do various inquiries, applications, and modifications on the au homepage
Initial value	A four-digit number chosen by the customer and noted on the application form

■ Screen lock setting

Example of usage	To set and release the screen lock
Initial value	Swipe

PIN code

● PIN 1 code

To prevent unauthorized use of the au IC card by a third party, you can set the product to require PIN 1 code entry every time the power is turned on. You also need to enter PIN 1 code when setting whether the PIN 1 code entry is required.

If the PIN code is incorrectly entered three times consecutively, the PIN code will be locked. Use the PUK code to unlock the PIN code.

- PIN 1 code is "1234" and PIN 1 code entry was set to not be required at the time of purchase. You can change PIN 1 code to any four- to eight-digit number, and set the PIN 1 code entry to be required as necessary.

If you require a PIN 1 code to be entered, make sure to change the number to your own unique number.

● PUK code

In case the PIN 1 code is locked, you can unlock it by entering the PUK code.

- PUK code is an eight-digit number given at the time of purchase, which is printed on the back side of the plastic card where your au IC card is attached.
- After entering the PUK code, you need to set a new PIN 1 code.
- If the PUK code is incorrectly entered ten times consecutively, contact an au shop, Toyota store or the Customer Center.
- "PIN 1 code" is not reset by initializing the product.

Notes on data communication charge

- Since a constant Internet connection is possible with the product, data communication may be performed automatically by some applications, resulting in high data communication charges. Therefore, subscription to a data communication charge discount service or flat rate plan is recommended.
- To browse homepages, download applications, communicate using applications, send/receive mails and configure various settings, connection to the Internet is required, to which data communication charge applies.
- * Data communication charge does not apply to Wi-Fi® connection.

Notes on applications

- Be sure to check the security of the application, then install it at your own risk. Depending upon the application, the operations of other applications or mobile phones overall may be affected. In addition, there is a possibility that virus infections, various destructed data, customer location information and usage histories, and the personal information, etc. which is stored in mobile phones, may be transmitted to the outside via the Internet.
- The Company assumes no responsibility for any problems that might be caused by the applications you have installed. In such case, you may be charged a repair fee even during the warranty period.
- The Company assumes no responsibility for any disadvantage brought to you or any third party by applications you have installed.
- Some applications prohibit the product from entering sleep mode while they are active, or rapidly drain the battery while running in the background.
- Operational procedures and screen appearances of the applications preinstalled in the product and those installed by you are subject to change without notice as a result of version upgrade. In addition, operating procedures described in this manual may differ from the actual procedures.

Configuring the app's permissions

When you access a function or information on the product for the first time, a confirmation screen will appear requesting you to permit the access.

If a confirmation screen appears, read through the displayed information and tap either "Deny" or "Allow".

Example: When viewing the Voice Recorder for the first time

1 On the Applications screen, [Galaxy] → [Voice Recorder]

"Allow Voice Recorder to record audio?" screen is displayed.

2 [Allow]

3 Follow the onscreen instructions



- If you do not select "Allow", you may be unable to activate the app/function or the function may be restricted.
- To change the permission setting: on the Applications screen, [Settings] → [Apps] → tap the application whose permission setting you wish to change → [Permissions] → operate [] / [] of the permission you wish to change.
- A screen explaining the permission may be displayed for some apps/functions. Or, a confirmation screen may appear multiple times and or be displayed differently. Check the displayed information carefully and follow the on-screen instructions.
- Descriptions on the contents displayed on the confirmation screen(s) may have been omitted in this manual.

Take your manners with you as well

■ Use of the product is not allowed in the following places!

- Do not listen music or watch videos while driving a car or riding a motorbike or bicycle. Use of a cell phone while driving a car or motorbike is prohibited by law. (Use of a cell phone while riding a bicycle may be punishable by some regulations.) Traffic accidents may be caused due to ambient sounds being hard to hear, or due to you being distracted by the screen display. Especially, be careful at the railroad crossing, station platform, or pedestrian crossing.
- As there are usage restrictions in an airplane, follow the instructions from the airline.

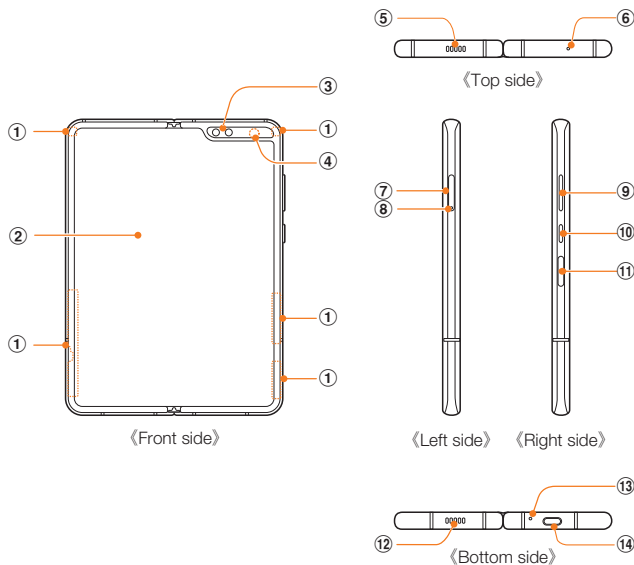
■ Consider people around you

- To prevent ringtone from bothering other people, not only refrain from making a call but also power off or use Silent mode at a movie theater, theater, museum, library, etc.
- In a city area, use in a place where you do not bother people walking.
- It is extremely dangerous to walk while looking at the screen of the cell phone. Do not make calls or operate a cell phone while walking or by stopping suddenly.
- Move to a place where you do not disturb others while you are in shinkansen, a hotel lobby, etc.
- Be careful not to be loud while talking.
- If you are in a place with people around you, such as a train, be aware of noise emanating from your headphones or earphones.
- Ask permission if you take photos with your cell phone camera.
- Please keep general morals when using camera functions.
- There may be a person with a cardiac pacemaker nearby at a place filled with people such as in a crowded train. Set "Airplane mode" or turn off beforehand.
- When a medical institution has laid down designated areas where use of the product is prohibited or is not allowed to be brought in, abide by the instructions of that medical institution.

Getting ready

Names of parts and their functions

Opened



- ① Magnet part ^{*1}
- ② Main display (Touch panel)
- ③ Front camera
- ④ Proximity/Light sensor ^{*2}
- ⑤ Receiver/Speaker ^{*3}

Turn off display and adjust the display brightness automatically when proximity of face is detected or according to the ambient brightness. Also, operate the product by detecting motion of hand (gesture).

⑥ Mouthpiece/Microphone (upper) *4

⑦ au IC card tray

⑧ Tray eject hole

The hole for inserting the SIM card removal tool (sample) to retrieve the au IC card tray.

⑨ Volume key

Adjust ringtone volume and media sound volume.

When the camera starts up, it operates as a still image shutter or a movie shooting start button.

⑩ || (Side key)

Press and hold for over 2 seconds to turn the power on/off. When the power is on, press to set screen lock.

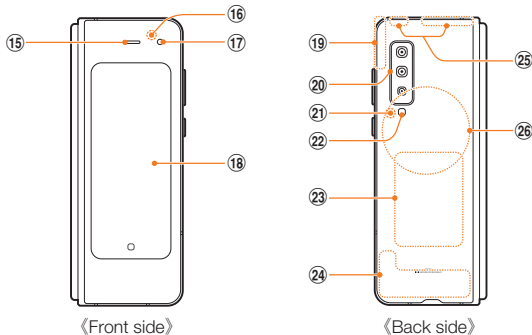
⑪ Fingerprint recognition sensor

⑫ Speaker

⑬ Mouthpiece/Microphone (lower) *4

⑭ USB Type-C connection terminal (external connection terminal)

Closed



⑮ Receiver/Speaker *3

⑯ Proximity/Light sensor *2

⑰ Cover camera

⑱ Front display (Touch panel)

⑲ GPS antenna part *5

⑳ Rear camera

㉑ Light sensor *2

㉒ Flash/Light

23 Wireless charging position

Please align this position when perform wireless charging.

24 LTE Built-in antenna part *5

25 Wi-Fi®/Bluetooth® antenna part *5

26 Transmitting and receiving positions for NFC functions



The product is compatible with
"Okudake-Juden" Wireless recharging.
"おくだけ充電 (Okudake-Juden)" and the
"おくだけ充電 (Okudake-Juden)" logo are
registered trademarks of NTT Docomo.

- *1 Do not bring the product close to objects which are affected by magnetism, such as credit cards and medical devices.
- *2 Do not cover with the sticker, etc. Functions may not work correctly.
- *3 The product use it for both a receiver and a speaker. The volume will incrementally rise to the set volume so that loud sounds do not come out of the speaker in your ears after the speakerphone is switched to during calls, or after calls are finished.
- *4 Be careful to not cover over the mouthpiece/microphones (upper/lower) with your fingers, etc., while relevant functions are being used. In addition, do not insert the SIM card removal tool (sample) into the product since this might cause damage.
- *5 The antenna is built into the product. Covering around the antenna by hand may affect calling quality / communication quality.

memo

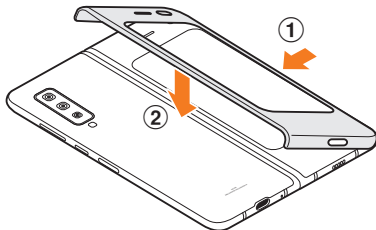
- The rear cover of the product cannot be removed. Forcibly attempting to remove the rear cover may cause damage or a fault. The battery is built-in to the product and you cannot remove it.
- The device is not waterproof nor dustproof. Do not wet with water, nor put fine particles such as sand into the device.
- The product's main display has a crease in the center of it, but this is the product's normal state.
- To forcibly restart the product, refer to "Turning the power on/off" (►P.41).

Attaching/detaching the Aramid fiber case (sample)

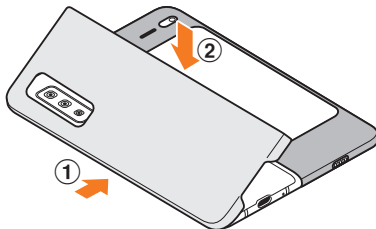
- Before attaching the Aramid fiber case (sample), remove the vinyl which is protecting the product, and the sticker inside the case, and confirm that nothing is attached to the product and the case.
- When attaching/detaching the Aramid fiber case (sample), make sure to and hold the product in your hand so that the display does not get damaged. And be aware not to press the  (Side key) and volume key.
- When using the Aramid fiber case (sample), make sure that no foreign matter gets in between the product and the case.

Attaching the Aramid fiber case (sample)

- 1 Turn the product over to its back, and attach the Aramid fiber case (sample) in the order of ①② as oriented in the illustration onto the front side (the one with the front display)



- 2 Attach the Aramid fiber case (sample) in the order of ①② as oriented in the illustration onto the back side (the one with the rear camera)

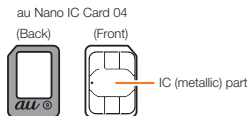


Detaching the Aramid fiber case (sample)

- 1 Turn the product over to its back, and remove the back side (the one with the rear camera) Aramid fiber case (sample)
- 2 Remove the front side (the one with the front display) Aramid fiber case (sample)

au IC card

Your phone number, etc. is recorded on the au IC card.
The product is compliant with au Nano IC Card 04 only.



memo

- Since the au IC card might become faulty or get damaged when it is handled, be aware of the following.
 - Do not touch the IC (metallic) part of the au IC card.
 - Check that the card is inserted in the correct direction.
 - Do not use force to attach or remove.
- An error message will be displayed when the au IC card is not properly inserted, or if something is wrong with the au IC card.
- Do not lose the au IC card after it has been removed.
- Do not insert the au IC card to which a conversion adapter is attached. Doing so may result in a malfunction.
- The bundled SIM card removal tool (sample) is necessary to insert/eject the au IC card.
- Do not insert the bundled SIM card removal tool (sample) into any hole other than the tray eject hole. In addition, do not use it for any other purposes except for what is written in this manual.

When au IC card is not inserted

When the au IC card is not inserted, the following operations are not available. Also, the  will be displayed.

- Making a call /receiving a call
- Receiving/sending SMS
- Receiving/sending +メッセージ (+Message)
- Receiving/sending and initial settings of au-mail
- Setting up PIN code
- Checking the phone number and mail address of the product

Besides the above, some functions requiring your phone number might not be available.

- * Emergency calls to 110 (Police), 119 (Fire department or ambulance service), 118 (Japan Coast Guard), are also not available.
However, in the case of overseas, only emergency calls can be sent out (emergency numbers differ depending on countries.).

Attaching/removing an au IC card

Make sure to turn off the product beforehand when attaching/removing an au IC card.

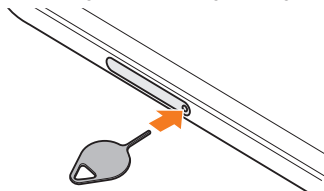
If the Aramid fiber case (sample) is attached to the product, detach the Aramid fiber case (sample).

Attaching the au IC card

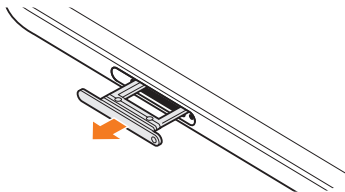
- 1 Insert the tip of the SIM card removal tool (sample) into the au IC card tray eject hole in a straight line

The au IC card tray will slightly eject.

- Not inserting the tool in a straight line might result in damage or a fault.

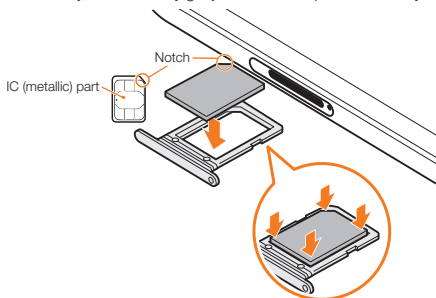


- 2 Pull out the au IC card tray in a straight line



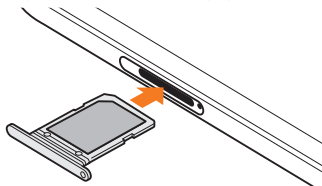
3 Place the IC (metallic) part of the au IC card face down on the au IC card tray

- Take care to note the direction of the notch.
- Make sure that the au IC card is fitted correctly in the au IC card tray. If the au IC card is not fitted correctly, the card may get jammed in the product when you insert the tray.



4 Insert the au IC card tray in a straight line all the way into the au IC card slot as shown in the diagram

- If you turn the au IC card tray upside down, the au IC card may be dislodged.



Removing the au IC card

- 1 Insert the tip of the SIM card removal tool (sample) into the au IC card tray eject hole in a straight line**

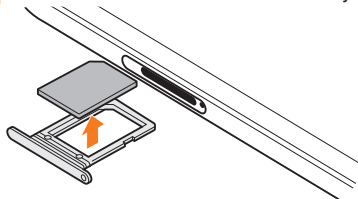
The au IC card tray will slightly eject.

- Not inserting the tool in a straight line might result in damage or a fault.

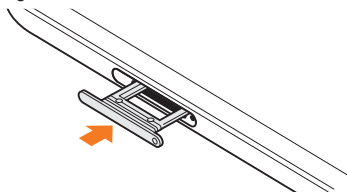
- 2 Pull out the au IC card tray in a straight line**

- If you turn the au IC card tray upside down, the au IC card may be dislodged.

- 3 Remove the au IC card from the au IC card tray**



- 4 Insert the au IC card in a straight line all the way into the au IC card slot as shown in the diagram**



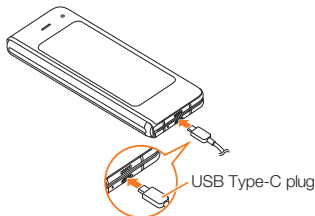
Charging

When you purchase your product, the internal battery is not fully charged. Be sure to charge the internal battery before use.

■ How to plug USB Type-C plug

When charging with TypeC Common AC Adapter 02 (sold separately)

Please insert straight in USB Type-C connection terminal of the product as shown in the figure below.



Failure to do so may cause significant damage to the product. Damage from incorrect connection is out of compensation.



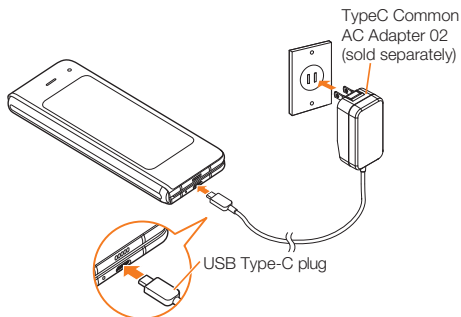
memo

- If charging with a PC or using the camera function or other functions, charging time may increase.
- If charging does not start for a while even if you insert the USB Type-C plug into the USB Type-C connection terminal, make sure whether the connection is correct. If the product still does not charge, disconnect the USB Type-C plug from the USB Type-C connection terminal and contact an au shop or the Repair and Delivery Support Center.
-  appears on the status bar during charging the product. When charging is finished,  appears on the status bar.
- If the screen turns off during charging, press  (Side key) to display the lock screen. "Charging: XX%" is displayed on the screen so you can check charge status. Also, if charging finished, "Fully charged" is displayed on the lock screen and  is displayed on the status bar.

Charging with the AC adapter

The specified AC adapter (sold separately) is required for charging. The following describes how to charge the internal battery using the TypeC Common AC Adapter 02 (sold separately).

- 1** Insert the power plug of the TypeC Common AC Adapter 02 (sold separately) into the AC 100 V outlet
- 2** With the engraved side up, insert the USB Type-C plug of the TypeC Common AC Adapter 02 (sold separately) straight into the USB Type-C connection terminal of the product



- 3** When the charging is finished, pull the USB Type-C plug of the TypeC Common AC Adapter 02 (sold separately) straight out from the product and the power plug out from the outlet

Turning the power on/off

Turning the power on

- 1** Press and hold  (Side key) over 2 seconds
The lock screen is displayed.
- 2** Swipe the screen up and down, left and right to unlock the screen

memo

- The first time the product turns ON, the initial setting screen appears. For details of initial setting, refer to "Setting Guide".
- If the product is unstable or other problems occur, start it in "Safe mode" to diagnose the problem. To start Safe mode, press  (Side key) for 2 seconds or more when power is off, and after au logo disappears, continue to press lower side of the volume key.
 - * When Safe mode starts, "Safe mode" appears on the lower left corner of the screen.
 - * To terminate Safe mode, restart the product.
 - * Back up any data as necessary before using Safe mode.
 - * Any widgets that you create yourself may not work correctly.

Turning the power off

- 1 Press and hold  (Side key) over 2 seconds
The terminal option screen is displayed.
- 2 [Power off] → [Power off]

Restarting

- 1 Press and hold  (Side key) over 2 seconds
The terminal option screen is displayed.
- 2 [Restart] → [Restart]

Force restarting

- 1 Press and hold  (Side key) and lower side of volume key simultaneously for over 7 seconds



memo

◎ Note that as this is a force restart, some data or settings may be lost.

Locking the screen / canceling the screen lock

If the screen lock is set, the screen turns off to prevent the keys or touch panel from erroneous operation. If no operation is made during certain period of time, the screen of the product automatically turns off and is locked in approximately five seconds.

- When you carry in your bag to put the product, prevent erroneous, please set the screen lock always. Also, please do not press  (Side key) of the product in such a bag.

- 1 While the screen is on, press  (Side key)
Screen turns off and screen lock activates.

Canceling the screen lock

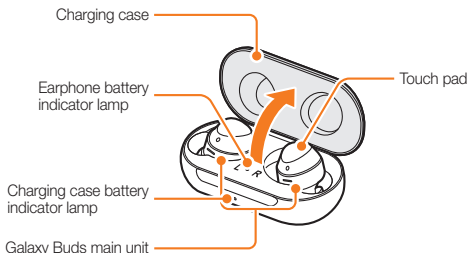
- 1 While the screen is off, press  (Side key)
The lock screen is displayed.
- 2 Swipe the screen up and down, left and right to unlock the screen

Using the Galaxy Buds (sample)

Galaxy Buds main unit are wireless earphones. Music can be listened to on the product, and incoming calls can be answered on the product which is connected.

- When using them for the first time, or if they have not been used for a while, use the charging case to charge the Galaxy Buds main unit before using them. If the Galaxy Buds main unit's battery capacities are completely exhausted, they cannot be used until they have been charged for 10 minutes or more
- The USB Type-C cable (sample) and specified charger (sold separately) can be used to charge the Galaxy Buds (sample).

Connect the Galaxy Buds main unit and the product



- 1 Open the charging case**
- 2 Verify the Galaxy Buds main unit's L and R, and correctly put them into the charging case's L and R slots**
 - The earphone battery indicator lamp lights up red, thus the Galaxy Buds main unit are being charged.
When the charging is completed, it lights up green.
- 3 Close the charging case**
- 4 Open the charging case**
 - The Galaxy Buds main unit automatically enter into Bluetooth pairing mode.
- 5 Flick the product's home screen up or down → [Galaxy] → [Galaxy Wearable], start the application, and follow the onscreen instructions to complete the connection**
 - Once the product and the Galaxy Buds main unit are connected, the product will automatically be connected to the product every time the charging case is opened with the Galaxy Buds main unit in the charging case.

- ◎ If the Galaxy Buds main unit and the product cannot be connected, or if the Galaxy Buds main unit cannot be detected from the product, wear the Galaxy Buds main unit and long press both the L and R touchpads, so that enable the Bluetooth pairing mode. When it turns to Bluetooth pairing mode, the sound will be audible.
- ◎ If the charging case's earphone battery indicator lamp flashes red, take the Galaxy Buds main unit out the charging case because they cannot be normally charged, and insert them again.
- ◎ If the Galaxy Buds main unit cannot be connected to the product within 3 minutes after entering the Bluetooth pairing mode, the Bluetooth pairing mode will be disabled. In that case, close the charging case, and open it again, it will enter the Bluetooth pairing mode.
- ◎ After the Galaxy Buds main unit and the product have been connected, if the Galaxy Buds main unit are going to be connected to another mobile phone, disconnect the Galaxy Buds main unit and the product.
- ◎ For how to charge and detailed usage on the Galaxy Buds (sample), refer to the "オンラインマニュアル (Online Manual)" (Japanese), the "取扱説明書(詳細版) (Full Instruction Manual)" (Japanese) posted on the au homepage, or the Galaxy Buds (sample) instruction manual from the following.
<https://www.galaxymobile.jp/galaxy-buds/> (Japanese)

Basic operation

Touch panel operations

The display of the product is a touch panel. And touch the display directly with your finger to operate.

■ Tap/double-tap

Touch the screen lightly and then release your finger immediately. And the operation of tapping the same position twice in succession is called a double tap.

■ Slide

If the displayed item does not fit within the screen, touch the screen lightly and trace to the desired direction with your finger.



■ Pinch

Touch the screen with two fingers and widen (pinch-out) or narrow (pinch-in) the fingers' distance.



■ Touch and hold

Keep touching an item, etc. with your finger.

■ Flick (Swipe)

Quickly move (flick) with your finger up, down, right, or left.

- Move your finger slowly at the beginning and release lightly at the end.



■ Drag

Keep touching an item or icon, touch lightly and trace it to the desired direction with your finger.



Using the home screen

The home screen consists of multiple screens that can be switched by flicking right or left. You can display the home screen at any time by tapping .

Main display



① Quick search box

Tap to display the searching screen.

② Widgets

Depending upon the widgets, they can be activated and operated by tapping them.

③ Home screen guide

Indicates which screen you are in.

④ Dial icon

Tap to active the dial.

⑤ Navigation bar

||| History button

Display a list of running applications and recommended applications. The recently used apps also can be displayed on the history list.

 Home button

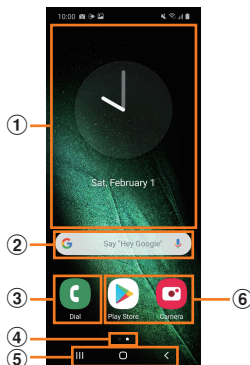
Display the home screen. Touch and hold to start the "Google Assistant".

< Back button

Return to the previous screen.

⑥ App

Tap to start the app.



① Widgets

Depending upon the widgets, they can be activated and operated by tapping them.

② Quick search box

Tap to display the searching screen.

③ Dial icon

Tap to active the dial.

④ Home screen guide

Indicates which screen you are in.

⑤ Navigation bar

History button

Display a list of running applications and recommended applications. The recently used apps also can be displayed on the history list.

Home button

Display the home screen. Touch and hold to start the "Google Assistant".

Back button

Return to the previous screen.

⑥ App

Tap to start the app.

Starting an application

1 On the home screen, flick up or flick down

Applications screen appears.

- If the applications do not fit on one screen, flick from side to side to toggle applications screen.

2 Tap an icon of the application to be used

Monitoring the product's status

An icon indicating the product status is displayed on the status bar at the top of the screen. At the left of the status bar, notification icons indicating missed calls, new mail messages, running actions, etc. are appeared. At the right of the status bar, status icons indicating the status of the product are appeared.



Icon view

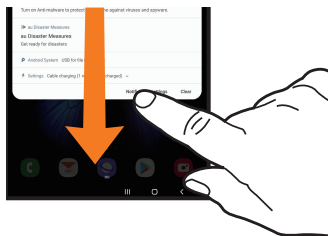
Main notification icons	
	Missed call
	New PC-mail message
	New au-mail message
	New +メッセージ (+Message)/SMS

Main status icons	
	Signal strength/Out of service area
	Signal strength (overseas)
	4G (LTE/WiMAX 2+) data communication status *
	4G (LTE/WiMAX 2+) communication available/
	4G (LTE/WiMAX 2+) communication in process
	Wireless LAN (Wi-Fi) communication status
	Wireless LAN (Wi-Fi) available/
	Wireless LAN (Wi-Fi) communication in process
	Battery level/Charging/Charging completed
	Silent mode (Vibrate) set
	Silent mode (Mute) set
	Airplane mode activated

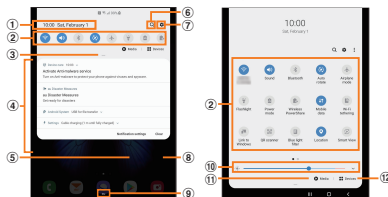
* Both the "LTE" and "WiMAX 2+" networks can be used. Even if only one can be used, "4G" will be displayed. Depending on network traffic, au may determine that one network has less traffic than the other and connect the product to that network.

Notification panel

When a notification icon appears on the status bar, you can check overview of the notification by slide down the status bar and open the notification panel.



Tap icon (Quick Settings Button) on the Notification panel to set functions or check the information notified. Drag " " (3) down to check Quick Settings Button not displayed (Lower right).



- ① Show date and time.
- ② Switch on/off of each function (Quick Settings Button). With the upper right image displayed, flick left and right to check all quick settings.
- ③ Drag down to check Quick Settings Button not displayed.
- ④ Displays information and notifications.
 - Drag information and notifications to the left or right until , etc. are displayed, you can set notification such as notifications of the application.
 - Flick information and notifications to the left or right to delete the information and notifications.
 - Touch and hold ongoing information and notifications, you can block and set notifications of applications.
- ⑤ Configure settings for notifications (such as app icon badges and notification style).
- ⑥ Tap to search for items.
- ⑦ Settings menu screen appears.
- ⑧ Clear notification information.
- ⑨ Network operator currently connected is shown.
 - Slide up to close the Notification panel.

⑩ **Set display brightness.**

- The brightness is coupled for the main display and the front display.

⑪ **Music and videos which are being played can be operated with this product or other Galaxy devices.**

⑫ **Devices which are connected to the product such as Bluetooth devices, etc. can be easily operated.**



memo

- You may not be able to clear certain types of notification information.

Basic operations

The following describes operations frequently used with the product.

Selecting item

To select displayed item or icon, tap the screen directly.

Displaying menu

There are a few methods to display a menu, by tapping "⋮" or by touching and holding an entry field or item.

Switch setting

When checkbox, radio button or ON/OFF switch appears at side of setting item, tap check box, radio button or ON/OFF switch to switch ON/OFF of the setting.

Icon	Description
☒ / ☐ / ☐	Setting is ON.
☐ / ☐ / ☒	Setting is OFF.

About opening and closing the product

- Depending upon the application, if the product is opened or closed, the application will close.
- If the product is opened or closed while video is being recorded, the camera application will close.

Character entry

To entry character, use the software keyboard.

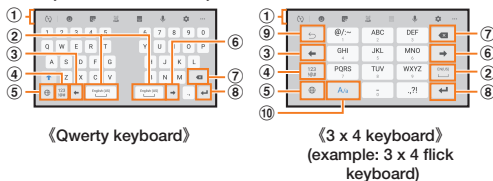
The software keyboard is displayed by tapping the input field on the character input screen such as registering a contact or creating a mail.

* The operation in this manual is based on the Galaxy keyboard (English(US)). On the Galaxy keyboard (Japanese), buttons on the screen, operating procedures, etc. may be different.

Entering with Galaxy keyboard

In Galaxy keyboard, you can use 3 types of keyboards: "Qwerty keyboard", "3 x 4 no flick keyboard" and "3 x 4 flick keyboard".

- Qwerty keyboard : it is a keyboard similar to the one of PC.
- 3 x 4 keyboard : it is a keyboard similar to a general mobile phone keyboard. Tap a key assigned character you want to enter several times until the target character is entered. In "3 x 4 flick keyboard", entering candidates for flick input appears when you touch and hold a key. Flick to the direction of character to enter.



- ① The keyboard addition function is displayed.
- ② Enter a space.
- ③ Moves cursor left.
- ④ The Number/Symbol list is displayed.
- ⑤ Switch Japanese/English input mode.
- ⑥ Moves cursor right.
- ⑦ Delete characters or symbols to the left of the cursor.
- ⑧ The key corresponding to the operation state and the input field being selected is displayed. You can operate with the key to confirm the entered characters, move to the next line, move to the next input field and so on.
- ⑨ Switch an unconfirmed character to the one in reverse order of when you tap the key (Does not switch when using flick input.).
- ⑩ Switch upper/lower case.

Making a call

1 On the home screen, []

- If the keypad screen does not appear, tap "Keypad" tab.

2 Enter a phone number of the other party

For calling a regular phone, please enter it from the area code even in the same city.

3 []

During the call, press the volume key to adjust the call volume (the size of the other party's voice).

4 To end the call, []

Emergency call location notification

If you make an emergency call to the police, fire station or Regional Coast Guard Headquarters, your current location (GPS information) will be transmitted to the agency receiving the emergency call.

- In this section, the police (110), fire station (119) and Regional Coast Guard Headquarters (118) are collectively referred to as the emergency call receiving agency.
- Use au's VoLTE (LTE network) to connect to Japanese emergency services. You cannot use 3G (call switching network) to connect to emergency services.
- This feature may not yet be available at some emergency call receiving agencies.
- If you add "184" before the emergency call number 110/119/118, the emergency call receiving agency will not be notified of your location and phone number.
- In places where signal reception from GPS satellites or a base station is relatively poor, such as in an underground mall, inside a building or behind a tall building, the emergency call receiving agency may be notified of some other place different from your actual location.
- When GPS cannot be used to notify of your location, base station signal is used instead.
- When making an emergency call to emergency services, always confirm where you are, and tell them your exact location on the phone. Note that depending on the area where you are calling, your call may not be connected to the agency having jurisdiction over that area.
- If the emergency call receiving agency determines that human lives and health are in danger, they will be able to acquire the caller's location information during the call or within a certain period of time after the call.
- If you make an emergency call with call reject set, the call reject setting is automatically turned off so that the emergency services can contact you.

Calling from the contacts

1 On the Applications screen, [Contacts] → tap a contact to call

2 []

Calling overseas (au International Call Service)

You can make international calls without any special procedure from the product.

1 On the home screen, []

2 Enter an access code, country code, area code and the phone number of the other party → []

- * If the area code starts with "0", dial it without including the "0". (There are some exceptions such as Italy.)

Receiving a call

1 Drag/slide out of the circle

- When the "Incoming call" pop-up screen appears, tap "Answer".

2 To end the call, []

Rejecting a call

1 Drag/slide out of the circle

- When the "Incoming call" pop-up screen appears, tap "Decline".

Using answering message

1 While receiving an incoming call, slide "Send message" up

- When the "Incoming call" pop-up screen appears, tap "Send message".

2 [Answering message]

Checking your phone number

1 On the Applications screen, [Settings] → [About phone]

- Your phone number is shown in the "Phone number" field.

Setting the Silent mode

If you enable Silent mode (Vibrate, Mute), the terminal will not become an inconvenience to the surroundings in a public place.

- In the terminal, sounds (shutter sound, video sound, music sound, etc.) are not muted even when Silent mode (Vibrate, Mute) is set.

1 Open the notification panel

2 Tap [] and set [] or []

Setting the Airplane mode

If you enable "Airplane mode", wireless functions (call, data communication, wireless LAN(Wi-Fi[®]), Bluetooth[®]) turn off.

1 Open the notification panel

2 []

Appendix

Updating Software

Updating to the latest software delivers the best performance and gets the latest enhanced functions.

- You are charged for data communication when connecting to the Internet from the product by using data communication. OS updates will especially use a large amount of data. au recommends that you update software using a Wi-Fi® connection.
- When a software update is necessary, you will be informed on the au homepage, etc. For details, contact the au shop or Customer Center (157/Toll-free). Customers using a Galaxy Fold requiring a software update may be sent a notification from au so that the terminal can be used in optimum condition.
- You are recommended to back up your data before updating software.
- Be sure to fully charge the internal battery before use. Updating software may fail if the battery level is low or becomes low while updating.
- Check the radio wave condition. Updating software may fail in poor reception areas.
- If software update has failed or stopped, update the software again.
- If you fail to update software, it may become impossible to operate the product. If this happens, bring it to an au shop or Toyota store (not accepted by some shops).
- The software update function may not be available overseas.
- Operations are not available during software update. Calls to 110 (Police), 119 (Fire department or ambulance service), 118 (Japan Coast Guard) and 157 (Customer Center) are also not available. Also, alarm, etc. cannot be used.

Downloading and updating software

Update files can be downloaded from the Internet web site via wireless communication into the product directly.

- 1** On the Applications screen, [Settings]
- 2** [Software update] → [Download and install]
- 3** Follow the onscreen instructions

Troubleshooting

Before considering that there is a malfunction, check "トラブル診断 (Trouble diagnosis)".

■ トラブル診断 (Trouble diagnosis)

Please check the au website.

<https://www.au.com/trouble-check/> (Japanese)



Please also refer to the "故障とお考えになる前に (Troubleshooting)" from "取扱説明書 (詳細版) (Full Instruction Manual)" (Japanese) and "オンラインマニュアル (Online Manual)" (Japanese) available on the au homepage.

<https://www.au.com/online-manual/scv44/> (Japanese)

<https://www.au.com/support/service/mobile/guide/manual/> (Japanese)

After-sales service

■ When asking for repair

For repair, contact Repair and Delivery Support Center.

During the warranty period	Repairs will be done based on the terms of services of the free-of charge repair warranty described.
Outside the warranty period	We shall repair the product for a charge as requested by the customer if repair renders it usable.

* The warranty is valid for one year from the day that you first buy the product.

- Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.
- Recycled parts that meet the Company's quality standards are sometimes used for repair.
- Collected au device by Replacement device delivery service which you used before are recycled to cell phones for replacement after repairs. Also replaced parts by au after-sales service are collected and recycled by KDDI. They are not returned to customers.
- The product which is processed, remodeled, analyzed (including by modifying or analyzing the software (including by rooting etc.), reverse engineering, decompiling), or repaired by an unauthorized repair office is not covered by the warranty and repair may be refused.
- The battery in the product is not covered by the free-of-charge repairs warranty except in the case of a fault caused by a defect in the battery's materials or manufacture.
- Accessories and samples other than the product main unit are not covered by the free-of-charge repairs warranty.

■ Performance parts for repair

The Company retains performance parts for repair of the Galaxy Fold main unit and its peripherals for four years after discontinuation of production. "Performance parts for repair" refers to parts required for maintaining the functions of the product.

■ Free-of-charge repair warranty

1. When you contact the repairs help desk, have the serial number (IMEI number) ready. You can find the serial number (IMEI number) on the product or on a sticker attached the box the product is sold in.
2. If this device malfunctions during the warranty period and during normal use that follows the precautions listed in the instruction manual, au will repair the device for free.

3. Repairs will not be free of charge in the following cases, even during the warranty period. (Or repair may not be possible.)
- ① If you did not follow the instruction manual and use the device correctly.
 - ② If the device broke or was damaged by unauthorized repairs or modifications.
 - ③ If you had the device repaired at a facility that is not an authorized repair facility as designated by au.
 - ④ If the device breaks or is damaged due to an accident or your own negligence when you are using or handling the device. Alternatively, there are indications that the device was dropped, got wet, damp, or the like.
 - ⑤ If the device breaks or is damaged due to natural disasters, such as earthquakes, wind and flood damage, fire, damage from salt, or abnormal voltage.
4. Depending on how damaged the device is, repair may not be possible.
5. The Company assumes no responsibility for any damages or losses due to faults with the device.
6. The Company assumes no responsibility if an accident occurs in the event that you connect a device that is not designed to be used with this device.
7. The company does not offer on-site repairs.
8. This warranty is valid only in Japan.

* This warranty guarantees free repair based on the period and conditions listed above. Therefore, customers' legal rights against the issuer of this warranty and other business are not restricted by this warranty.

■ Repair and Delivery Support

An after-sales service membership program on a monthly basis called "Repair and Delivery Support" is available for using your au device for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss. For details of monthly usage fee and services, refer to au homepage.
<https://www.au.com/mobile/service/kosho-funshitsu/> (Japanese)

- You can apply for membership only at the time of purchasing your au device.
- Once you cancel the membership, you cannot reapply for it until you purchase an au device next time.
- Note that when changing the model or purchasing an extra device, this service only covers the most recently purchased au device.
- When an au device is handed over to you or someone else, the "Repair and Delivery Support" membership is also handed over to the successor of the device.
- When you get a new au device by changing the model or purchasing an extra device, the "Repair and Delivery Support Center" membership for the old au device is automatically canceled.
- Service contents are subject to change without notice.

■ au IC card

The au IC card is lent to you by au. In case of loss or damage, the card will be replaced at your expense. When malfunction is suspected, or in case of theft or loss, contact an au shop or Toyota store.

Related Accessories

- TypeC Common AC Adapter 01 (0601PQA) ^{*1}
TypeC Common AC Adapter 02 (0602PQA) ^{*1}
- Common AC Adapter 05 (0501PWA) ^{*1*2}
- microUSB cable 01 (0301HVA) ^{*1*2}
microUSB cable 01 Navy (0301HBA) ^{*1*2}
microUSB cable 01 Green (0301HGA) ^{*1*2}
microUSB cable 01 Pink (0301HPA) ^{*1*2}
microUSB cable 01 Blue (0301HLA) ^{*1*2}
- Common DC Adapter 03 (0301PEA) ^{*1*2}
- Wireless Charging Pad 01 (0101PUA) ^{*1}
Wireless Charging Pad 02 (0102PUA) ^{*1}
- Micro-B Type-C Conversion Adapter (0601PHA) ^{*1}

^{*1} Sold separately.

^{*2} To use this accessory, a Micro-B Type-C Conversion Adapter (sold separately) is required.



◎ You can purchase accessories from au online shop.
<https://onlineshop.au.com/> (Japanese)

Main Specifications

Display		Main: approx. 7.3 inches Front: approx. 4.6 inches Approx. 16,770,000 colors (Organic EL (Dynamic AMOLED))
		Main: QXGA+ (2152 × 1536 dots) Front: HD+ (1680 × 720 dots)
Weight		Approx. 276 g
Dimension (W × H × T)		Opened: approx. 118 mm × 161 mm × 6.9 mm (Thickest part: approx. 7.6 mm) Closed: approx. 63 mm × 161 mm × 15.7 mm (Thickest part: approx. 17.1 mm)
CPU		Snapdragon 855
Storage (ROM/RAM)		ROM: 512 GB RAM: 12 GB
Continuous stand-by time ^{*1}	In Japan	Approx. 470 hours
	Overseas (GSM)	Approx. 500 hours
Continuous call time ^{*1}	In Japan	Approx. 3040 min.
	Overseas (GSM)	Approx. 1190 min.
Continuous Wi-Fi[®] tethering time		Approx. 1300 min.
Maximum number of Wi-Fi[®] tethering connection devices		Up to 10 devices
Charging time		TypeC Common AC Adapter 01 (sold separately): approx. 140 min. TypeC Common AC Adapter 02 (sold separately): approx. 120 min. Common DC Adapter 03 (sold separately) ^{*2} : approx. 460 min.
Effective pixels of camera		Front camera: approx. 10,000,000 pixels + approx. 8,000,000 pixels Cover camera: approx. 10,000,000 pixels Rear camera: approx. 12,000,000 pixels + approx. 12,000,000 pixels + approx. 16,000,000 pixels
Wireless LAN (Wi-Fi[®])		IEEE802.11a/b/g/n/ac-compliant ^{*3}

Bluetooth® function	Version	Bluetooth® standard Ver. 5.0
	Output	Bluetooth® standard Power Class 1
	Communication distance ^{*4}	Within 10 m with no obstacles in the range
	Compatible profiles ^{*5}	GATT (Generic Attribute Profile) HOGP (HID over GATT Profile) A2DP (Advanced Audio Distribution Profile) AVRCP (Audio/Video Remote Control Profile) HFP (Hands-Free Profile) HID (Human Interface Device Profile) HSP (Headset Profile) OPP (Object Push Profile) PAN (Personal Area Networking Profile) PAN NAP PAN U PBAP (Phone Book Access Profile) SPP (Serial Port Profile) apt-x SCMS-T DI (Device Identification Profile) SAP (SIM Access Profile)
	Frequency bands	2.4 GHz band (2.402 GHz to 2.480 GHz)

*1 The continuous call time and continuous stand-by time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the location where the product is used, and the function settings.

*2 To use this accessory, a Micro-B Type-C Conversion Adapter (sold separately) is required.

*3 2.4 GHz and 5 GHz are supported for IEEE802.11n.

*4 Changes according to objects obstructing devices and signal reception.

*5 Specifications provided in Bluetooth® standards for making communication between Bluetooth®-compatible devices in accordance with their intended use.

Specific Absorption Rate (SAR) of cell phones

This model Galaxy Fold mobile phone complies with Japanese technical regulations and international guidelines regarding exposure to radio waves.

The product has been designed in observance of the Japanese technical regulations regarding exposure to radio waves⁽¹⁾ and limits to exposure to radio waves recommended by equivalent international guidelines. These international guidelines were set out by the International Commission on Non-Ionizing Radiation Protection (ICNIRP), which is in collaboration with the World Health Organization (WHO), and the permissible limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health condition.

The Japanese technical regulations and international guidelines define the limits using a unit of measurement known as the Specific Absorption Rate (SAR), which represents the average amount of radio frequency energy absorbed by the human head. The SAR limit for mobile phones is 2.0 W/kg. The highest SAR value for this model handset when tested for use at the ear is 1.79 W/kg⁽²⁾ and when worn on the body is 0.917 W/kg⁽²⁾. There may be slight differences in SAR levels among individual products, but they all satisfy the limit.

The actual SAR of this mobile phone while talking on the phone can be well below that indicated above. This is due to automatic changes in the power level of the mobile phone to ensure it only outputs the minimum power required to communicate with a base station. Therefore in general, the closer you are to a base station, the lower the power output of the mobile phone.

This mobile phone can be used in positions other than against your ear. Use an accessory such as a carrying case, etc. so that you can hold the product at least 1.5 cm away from your body and also do not contain metal parts between the product and your body. By doing this, this mobile phone complies with Japanese technical regulations and international guidelines regarding exposure to radio waves.

The World Health Organization has stated that present scientific information does not indicate that use of mobile devices has any harmful effects on the human body. They recommend that if you are still worried about your exposure then you can limit your talk time or use a handsfree kit to keep the mobile phone away from your head and body. If you would like to know more detailed information, please refer to the WHO website.

<https://www.who.int/emf>

*1 Technical regulations are defined by the Ministerial Ordinance Related to Radio Law (Article 14-2 of Radio Equipment Regulations).

*2 This includes other radio systems that can be used simultaneously.

Please refer to the websites listed below if you would like to know more detailed information regarding SAR.

○Ministry of Internal Affairs and Communications website:

<https://www.tele.soumu.go.jp/e/sys/ele/index.htm>

○Association of Radio Industries and Businesses website:

<https://www.arib-empf.org/01denpa/denpa02-02.html> (Japanese)

○Galaxy homepage:

<https://www.samsung.com/sar/sarMain.do>

○au homepage:

<https://www.au.com/english>

FCC RF Exposure Information

The product has been certified of Federal Communications Consortium (FCC).

FCC ID of the product is A3LSMF900U.

In addition, you can also be found in the following way.

How to confirm:

On the Applications screen, [Settings] → [About phone] → [Status] → FCC certification

Export Administration Regulations

The product and its accessories may be subject to the Japan Export Administration Regulations ("Foreign Exchange and Foreign Trade Law" and its related laws). In addition, U.S. Export Administration Regulations may apply to the product and its accessories. To export and re-export the product and its accessories, take the required measures on your responsibility and at your expenses. For details on the procedures, contact the Ministry of Economy, Trade and Industry or the U.S. Department of Commerce.

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License

The software installed on the product or part of it may not be altered, translated/adapted, reverse-engineered, decompiled or reverse-assembled and any such actions are prohibited.

Under the MPEG-4 Visual Patent Portfolio License, customers have licensed permission for the following use of the product to engage in non-profit personal use. Other uses are not permitted.

- Recording MPEG-4 Visual standard video (henceforth referred to as MPEG-4 Video)
- Playing back MPEG-4 Video that a customer engaged in personal and non-profit activities has recorded
- Playing back MPEG-4 Video obtained from a provider licensed by MPEG-LA

When using for promotion, in-house use, profit use, and other intended uses, contact MPEG LA, LLC.

- The product is licensed under the AVC patent portfolio license for the personal and noncommercial use of a consumer to (i) encode video in compliance with the AVC standard (henceforth referred to as AVC video) and/or (ii) decode AVC video that was encoded by a consumer engaged in a personal and noncommercial activity and/or was obtained from a video provider licensed to provide AVC video. No license is granted or shall be implied for any other use. Additional information may be obtained from MPEG LA, LLC. Visit <http://www.mpegla.com>
- The product is licensed under the VC-1 Patent Portfolio License for the personal and noncommercial use of a consumer to (i) encode video in compliance with the VC-1 standard (henceforth referred to as VC-1 video) and/or (ii) decode VC-1 video that was encoded by a consumer engaged in a personal and noncommercial activity and/or was obtained from a video provider licensed to provide VC-1 video. No license is granted or shall be implied for any other use. Additional information may be obtained from MPEG LA, LLC. Visit <http://www.mpegla.com>

Dear Customer

Thank you for purchasing the Galaxy Fold (SCV44).

We apologize that there was an incorrect description on the "Basic Manual", and we correct it as described below.

■ Page : P.59 Incorrect description

Before :

Bluetooth® function	Version	Bluetooth® standard Ver. 5.0
	Output	Bluetooth® standard Power Class 1
	Communication distance ⁴	Within 10 m with no obstacles in the range
	Compatible profiles ⁵	GATT (Generic Attribute Profile) HOGP (HID over GATT Profile) A2DP (Advanced Audio Distribution Profile) AVRCP (Audio/Video Remote Control Profile) DUN (Dial-up Networking Profile) ⁵ HFP (Hands-Free Profile) HID (Human Interface Device Profile) HSP (Headset Profile) OPP (Object Push Profile) PAN (Personal Area Networking Profile) PAN NAP PAN U PBAP (Phone Book Access Profile) SPP (Serial Port Profile) apt-x SCMS-T DI (Device Identification Profile) SAP (SIM Access Profile)
	Frequency bands	2.4 GHz band (2.402 GHz to 2.480 GHz)

After :

Bluetooth® function	Version	Bluetooth® standard Ver. 5.0
	Output	Bluetooth® standard Power Class 1
	Communication distance *4	Within 10 m with no obstacles in the range
	Compatible profiles *5	GATT (Generic Attribute Profile) HOGP (HID over GATT Profile) A2DP (Advanced Audio Distribution Profile) AVRCP (Audio/Video Remote Control Profile) HFP (Hands-Free Profile) HID (Human Interface Device Profile) HSP (Headset Profile) OPP (Object Push Profile) PAN (Personal Area Networking Profile) PAN NAP PAN U PBAP (Phone Book Access Profile) SPP (Serial Port Profile) apt-x SCMS-T DI (Device Identification Profile) SAP (SIM Access Profile)
	Frequency bands	2.4 GHz band (2.402 GHz to 2.480 GHz)

■ Page : P.59 Incorrect description

Before deleting :

*6 This application supports part of car navigations. For details, refer to the au homepage.

For inquiries, call:

Customer Center

For general information (toll free)

Business hours 9:00—20:00 (7 days a week)

From au cell phones: | From non-au mobile phones/general subscriber phones:

157 without area code |  **0077-7-111**

In case above numbers are not available, call toll-free:



0120-977-033 (except Okinawa)



0120-977-699 (Okinawa)

For theft, loss, damage (toll free)

Business hours 24 hours (7 days a week)

From au cell phones: | From non-au mobile phones/general subscriber phones:

113 without area code |  **0077-7-113**

In case above numbers are not available, call toll-free:



0120-925-314

Repair and Delivery Support Center

For theft, loss, damage (toll free)

Business hours 9:00—20:00 (7 days a week)

From au cell phones/non-au mobile phones/general subscriber phones:

 **0120-925-919**



やめましょう、
歩きスマホ。



キケン！
水ぬれ充電



あぶない！
電池への衝撃



モバイル・リサイクルネットワーク
携帯電話やPHSのリサイクルにご協力を。

Cell phone and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the  logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.

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Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY

Imported by: SAMSUNG ELECTRONICS JAPAN Co., Ltd.

Manufactured by: Samsung Electronics Co., Ltd.