au

Galaxy S10
SCV41

Setting Guide

Thank you for purchasing the Galaxy S10 (referred to as the "product" in this manual). In this guide, settings for using the product are described.

You can use the "Online Manual" (in Japanese only) which describes explanation of various functions by the following operation.

On the home screen, flick up or flick down → [Galaxy] → [取扱説明書 (Online Manual)]

This manual is described with the content of Android 9.
For the latest information, please refer to the "設定ガイド (Setting Guide)" (Japanese) available on the au homepage.
(https://www.au.com/support/service/mobile/guide/manual/ (in Japanese only))
Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies.
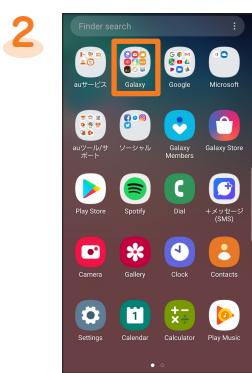
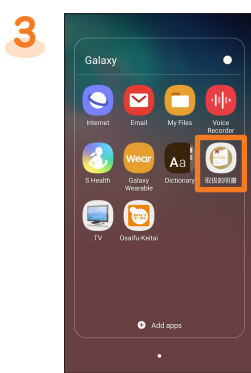## Online Manual (in Japanese only)

■ Using on this product

1
On the home screen, flick up or flick down

2
[Galaxy]

3
[取扱説明書 (Online Manual)]

You can use the Online Manual.

* If the confirmation screen of how to use is displayed, follow the on-screen instructions.

■ Using on the PC, etc.
Refer to au homepage.
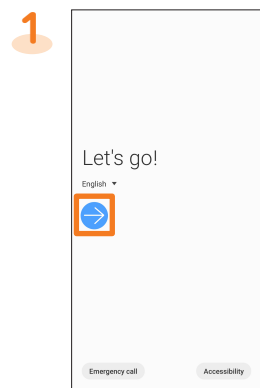https://www.au.com/online-manual/scv41/ (in Japanese only)

Initial settings

When turns ON the product for the first time, the initial setting screen appears automatically. Follow the guidance to make the settings.
* Depending on the settings, setting contents and displays may differ.

■ STEP START

**1**
Let's go!

[日本語 (Japanese)] → [English] → [OK] → [→]
●To change the language after it has been initially set, on the home screen, flick up or flick down → [設定 (Settings)] → [一般管理 (General management)] → [言語とキーボード (Language and input)] → [言語 (Language)] → [言語を追加 (Add language)] → select language you want to use → [標準に設定 (Set as default)].

■ STEP 1: Checking the terms and conditions

1
Check out some info to get started
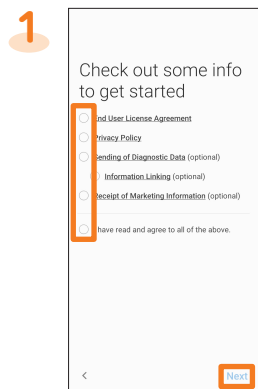
Tap each agreement → confirm the contents → [<] → after confirming all the contents, check the agreements you agree → [Next]

■ STEP 2: Data recovery setting

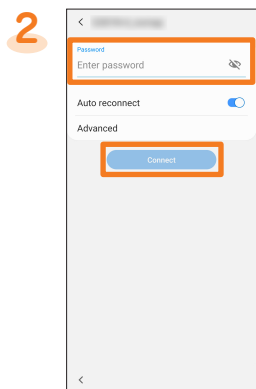**1**
Bring your old data for quicker setup
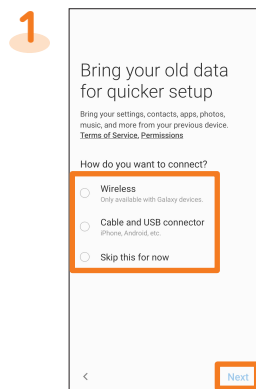
Select the method to recover data → [Next]
* In this manual, select "Skip this for now" → [Next]. To recover data, follow the on-screen instructions.

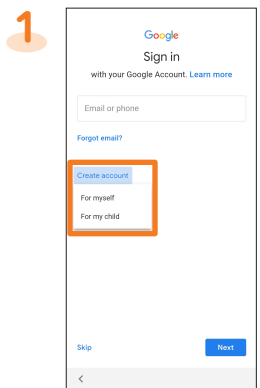### ■ STEP 3: Wireless LAN (Wi-Fi®) function setting

1
Choose a Wi-Fi network
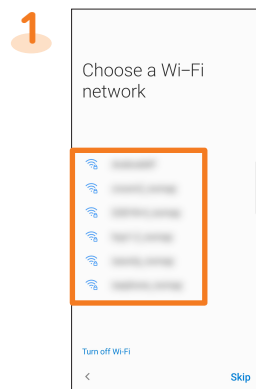
Tap Wi-Fi® network to connect
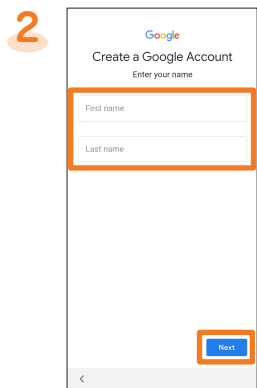* Tap "Skip" to set later.

2
Enter a password (security key) → [Connect] → [Next]

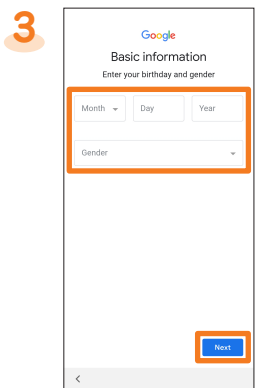●Password (security key) is set on access point. Check the password in advance.

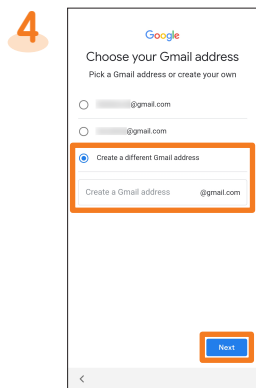### ■ STEP 4: Google Account setting
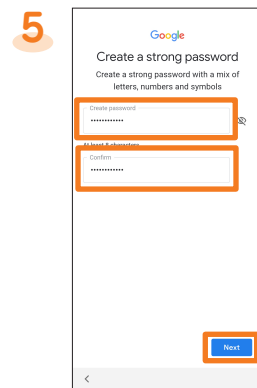
1
Sign in

[Create account] → [For myself]/[For my child][*1]

2
Create a Google Account

Enter your "First name" and "Last name" → [Next]

3
Basic information

Enter your birthday and select gender → [Next]

4
Choose your Gmail address

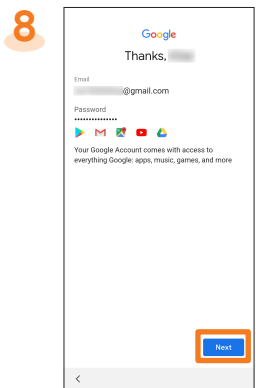Select "Create a different Gmail address"[*2] → enter an address → [Next]

5
Create a strong password

Enter your password → reenter the password → [Next]
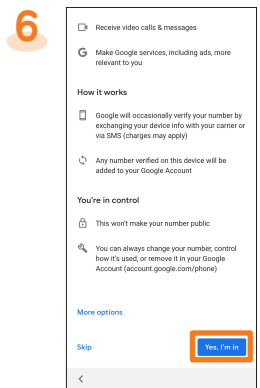
6
Confirm the contents → [Yes, I'm in]
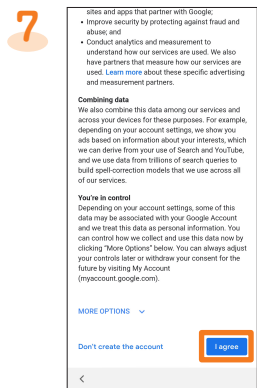
7
Confirm the contents → [I agree]

8
Thanks.

[Next]

9
No backups found
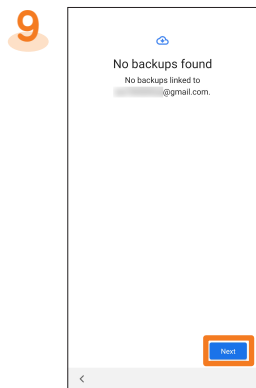
[Next]

●Set up Google account to use Google applications such as "Gmail", and "Google Play". Gmail address "(User name)@gmail.com" is automatically created by user name set in Google account.
●If you already have a Google account, tap the "Email or phone" field in step 1.

*1 In this manual, select "For myself". To create account for child, follow the on-screen instructions.
*2 You can also select the address displayed on the screen.

■ STEP 5: Protect setting

1
Protect your phone
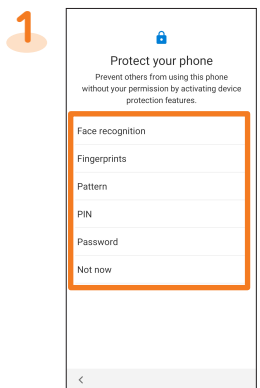
Set whether to protect the product

●When protecting the product, select "Face recognition", "Fingerprints", "Pattern", "PIN" or "Password".
●When not protecting the product, [Not now] → [Skip anyway].

■ STEP 6: Functions/Service setting
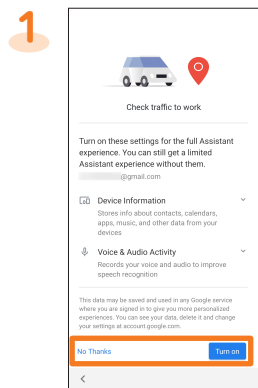
1
Set whether to enable the Google Assistant

2
Check out what's trending with the Google Assistant
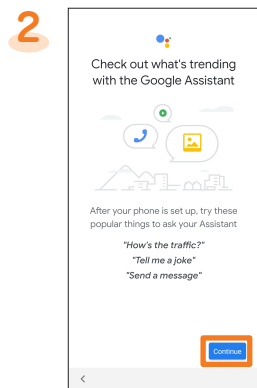
Confirm the contents, [Continue]
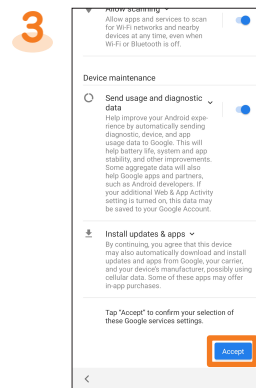
3
Confirm the contents, [Accept][*1]

4
Sign in to your Galaxy account
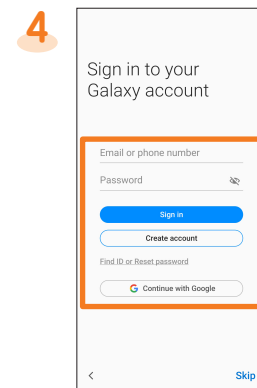
Set Galaxy account as required[*2]

5
All done!
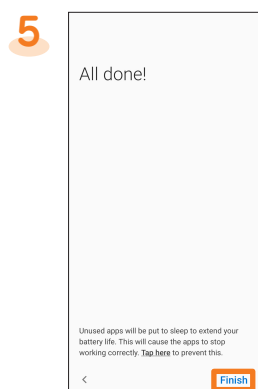
[Finish][*3]

*1 Tap " ● " to " ○ " to disable the functions.
*2 If you do not set the Galaxy account, [Skip] → [Skip].
*3 After "Initial settings" is completed, "au Initial Setting" needs to set. For details, please read the back page.

au Initial Setting

1 [GET STARTED]*1

2 [Sign in]*2

3 Enter a security number*3 → [次へ (Next)]

4 Enter a password → [同意して次へ (Agree and next)]

5 [次へ (Next)]

6 [OK]

7 [Allow]*4

8 Check the apps to install*5 → [Next]

9 Check the content to set → [Next]

10 [Finish]*6

● On au initial setting, you can make settings for updating preinstalled applications, setting au ID, downloading applications previously used or using this product more conveniently.
● When you have set an au ID, you can use various au services including "au Simple Payment Service" which offers you a simple way to purchase applications from au Smart Pass and Google Play.

*1 Check "Update", if you want to update pre-installed applications.
*2 If you have registered an au ID previously, step 3 and 4 are not displayed. Proceed to step 5.
*3 The security number is the four-digit security code you wrote on the application form.
*4 A confirmation screen is displayed for application permission several times. Continue by following the on-screen instructions.
*5 If "Select apps" is displayed in the "Backed up" field, you can confirm the application by tapping.
*6 If you have backup data in "Data Storage App" application, the data can be returned by tapping "Restore from backup now".

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au-mail settings

■ Initial Setup

The au-mail address will be determined automatically after initial setup.
● Initial setup cannot be available with Wi-Fi® connecting.
● To use au-mail, subscription to LTE NET is required.
● Operation and screen may be changed without notice.

1 On the home screen, [✉]

2 Confirm the contents → [Agree]

3 Checking the au-mail address → [閉じる (Close)]

* If the confirmation screen is displayed, follow the on-screen instructions.

■ Checking au-mail address

1 On the home screen, [✉] → [☰] → [E-mail information]
   Your au-mail address appears in the E-mail address field.

■ Checking how to use au-mail application

1 On the home screen, [✉]

2 [☰]

3 [Operation guide]
* Tap the item which you want to check.

■ Changing your au-mail address

The au-mail address can be changed which automatically decided by initial setup.

1 On the home screen, [✉] → [☰] → [Change Address/Setting Filter]

2 [メールアドレスの変更へ (To change mail address)] → enter the security code → [送信 (Send)]

3 Confirm the contents → [承諾する (Accept)]

4 Select "ご希望のメールアドレスに変更する (Change to your desired e-mail address)" → enter au-mail address → [送信 (Send)]

5 [OK] → [閉じる (Close)]

How to transfer data from the au Settings Menu

You can restore/store data from your previous au phone to this product using a microSD memory card or au server.
● If you restore data using au server, store the data using your previous au phone to au server in advance. You need to set up an au ID to use the au server.
   (If your previous au phone does not have the au Settings Menu, use the au Cloud app.)
● If you restore data using a microSD memory card, save the data using your previous au phone to a microSD memory card in advance.
   (If your previous au phone does not have the au Settings Menu, use the au backup app.)

1 On the home screen, flick up or flick down → [Settings]

2 [au Settings Menu]

3 [Data Transfer]
* If the confirmation screen is displayed, follow the on-screen instructions.

4 [機種変更はこちら (Model changing is here)] and perform data transfer according to the screen guidance

If you want to store your pictures, address book (contacts), etc. automatically to the au server using "Data Storage App" application, you can set up by following procedure.
● On the home screen, flick up or flick down → [Settings] → [au Settings Menu] → [Backup Setting] → select the type of data to automatically store

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Setting screen timeout

1 On the home screen, flick up or flick down → [Settings]

2 [Display]

3 [Screen timeout]

4 Tap the time until screen turns off

Diagnosis regularly

It is recommended that you diagnose your smartphone in order to use it comfortably.

1 On the home screen, flick up or flick down → [auツール／サポート (au tool/support)] → [故障紛失サポート (Repair and Delivery Support)]

2 [クイック診断してみる (Try quick diagnosis)]

Continue by following the on-screen instructions.

* If the confirmation screen is displayed, confirm the contents and follow the on-screen instructions.

■ Setting notification of regular cleaning

Set the "定期クリーニング通知 (Notification of regular cleaning)" to notify you to diagnosis regularly.

1 On the home screen, flick up or flick down → [auツール／サポート (au tool/support)] → [故障紛失サポート (Repair and Delivery Support)]

2 [便利な機能 (Convenient function)]

3 [各種設定 (Various settings)]

4 Tap " ⬤ " of "定期クリーニング通知 (Notification of regular cleaning)" to " 🔴 "
   * Please diagnose with "クイック診断してみる (Try quick diagnosis)", when you receive the notification.