

Preface

Thank you for purchasing the "LG it" (simply called the "product" from here on). Before using the product, be sure to read the supplied "Basic Manual" (this manual) to ensure correct use.

List of Packaged Items

Before your start using the product, make sure that you have all the following packaged with the product.

- Main unit
- Battery pack (LGV36UAA)
- Back cover (LGV36TRA, LGV36TLA, LGV36TWA)
- 設定ガイド (Setting Guide) (Japanese)
- ご利用にあたっての注意事項 (Notes on Usage) (Japanese)
- 取扱説明書 (Basic Manual) (Japanese)

Basic Manual

November 2018, 1st Edition

MBM66816602 (1.0)

For inquiries, call:

Customer Service Center

For general, charge, operations (toll free)
Business hours 9:00 ~ 20:00 (7 days a week)
From fixed-line phones: 0077-7-111
From au cell phones: 157 area code not required

Pressing "zero" will connect you to an operator, after calling "157" on your au cellphone.
In case above numbers are not available,
0120-977-033 (except Okinawa)
0120-977-699 (Okinawa)

For service canceling procedure in case of loss or theft (toll free)
Business hours 24-hour (7 days a week)
From fixed-line phones: 0077-7-113
From au cell phones: 113 area code not required

In case above numbers are not available,
0120-925-314

Repair and Delivery Service Center

For loss, theft or damage (toll free)
Business hours 9:00 ~ 20:00 (7 days a week)
From fixed-line phones/au cell phones, 0120-925-919

Cell phone and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the ♻️ logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.
Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
Imported by: LG Electronics Japan Inc.
Manufactured by: LG Electronics Inc.

モバイル・リサイクル・ネットワーク
RECYCLING NETWORK

キケン! 水ぬれ充電
あぶない! 電池への衝撃

やめましょう、歩きスマホ。

2 Place the face of the battery pack with the au logo upwards, align the battery pack terminal with the product terminal and insert the battery pack in the direction of the arrow

Terminal

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3 Attach the back cover to the terminal with checking the orientation of camera or Power key frame, etc. (1) like fit the body from above (2) in the direction of the arrow (3) and then press the claw firmly one by one and attach it

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In order to attach the back cover firmly, press the part of ▼ (15 places) shown below with your fingers and use the product after closing so as not to float.

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The following items are not included in the package.
●microUSB cable ●AC adapter
●microSD memory card ●Earphone

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- Purchase a specified charger (sold separately).
- The illustrations of the cell phone in the manual are used only for explaining. They may differ from the actual product.

About Instruction Manual

Setting Guide / Basic Manual (this manual)

Handles only basic operational procedures for main features.

Online Manual (in Japanese only)

For detailed descriptions on various functions, use the "Online Manual" on the your product with the following operations.

- 1 On the Home screen ▶ [Other Apps] ▶ [取扱説明書 (Online Manual)]



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- In this manual, screenshots for body color "Metallic Red" are provided as examples.
- In this manual, "au Nano IC Card 04" is listed as "au IC Card".
- Descriptions in this manual are based on the operations of portrait screen. Menu items/icons/ buttons on a screen may be different from the ones in the horizontal display.
- In this manual, operation procedures are described based on "au Basic Home". When the home application is changed by "Select Home", operation procedures may be different.
- Items, title levels, and icons in this manual may look different based on different functions you use or different conditions, etc.
- In this manual, "microSD™ memory card (commercial item)", "microSDHCT™ memory card (commercial item)" or "microSDXC™ memory card (commercial item)" is called "microSD memory card" or "microSD" for short.
- All of the indicated amounts exclude tax unless otherwise specified.
- All company names and product names in this manual are either trademarks or registered trademarks. The trademark symbol (TM) and the registered trademark symbol (®) may be omitted in places in this manual.

Removing Battery Pack

- 1 Remove the back cover (▶P.12)
- 2 Hook your finger on the dent of the product and push the battery pack in the direction of the arrow (1) and lift it in the direction of the arrow with pushing it to the direction of the arrow (2)

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In addition, you can also refer to "オンラインマニュアル (Online Manual)" available on the au homepage. <https://www.au.com/online-manual/lgv36/> (in Japanese only)

取扱説明書 詳細版 (Full Instruction Manual) (in Japanese only)

For detailed descriptions on various functions, refer to the "取扱説明書 詳細版 (Full Instruction Manual)" available on the au homepage. <https://www.au.com/support/service/mobile/guide/manual/>

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au Easy Guide (in Japanese only)

For first-time users of smartphones, an application that explained how to use easily, is prepared. You can confirm by the following operation.

- 1 On the Home screen ▶ [auかんたんガイド (au easy guide)]



The easy-to-follow instruction (auかんたんガイドブック (au Easy Guide Book)) using photos is prepared on the homepage. <https://www.au.com/online-manual/guide/lgv36/> (in Japanese only)

You can easily access by holding the QR code on the right with the camera.

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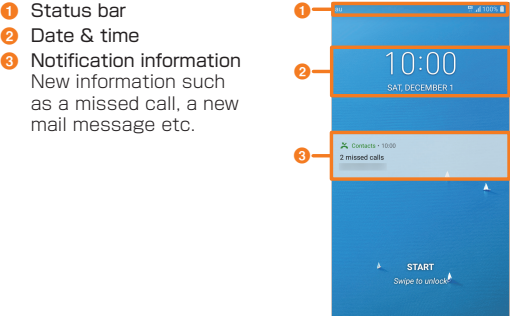
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Lock Screen

This screen is displayed when turning the power on or canceled sleep mode.
On the Lock screen, you can check the date and time, and notification information.



Unlocking the Lock screen

- 1 **Swipe on the lock screen**
The Home screen appears.
 - The unlock method differs depending on the screen lock settings.

Checking the Product State

Understanding Icons

On the left side of status bar, notification icons such as a missed call, new mail, or other operations in use are displayed. On the right side, status icons showing the state of the product are displayed.
Also slide the status bar downwards to display the notification panel.



■ Major notification icons

Icon	Overview
	Missed call
	New mail message (au-mail)
	New Gmail message (Gmail)
	New +メッセージ (plus message)/SMS
	Receiving a call / Calling
	Displayed when receive a call from au's VoLTE compatible phone / when high quality sound call with au's VoLTE compatible phone

Entering Text

Use the software keyboard to enter characters.
To display the software keyboard, tap input field in the character input screen when adding contacts, creating a message, etc.

Switching the Software Keyboard

- 1 **Character input screen** ► **[]** ► **[Keyboard type]**
- 2 **[10-key keyboard]/[QWERTY keyboard]/[50-key keyboard vertical (right)]/[50-key keyboard vertical (left)]/[50-key keyboard horizontal]**

- On the 10-key keyboard, tap the same key repeatedly or flick up/down/left/right to enter the desired character.
- On the QWERTY keyboard or 50-key keyboard, tap the key of your desired character to enter. Romaji input is applied for "Hiragana-Kanji" mode of the QWERTY keyboard.



Troubleshooting

Before you assume that the product is malfunctioning, perform "クイック診断 (Quick diagnosis)" or "トラブル診断 (Troubleshooting diagnosis)" with the "故障紛失サポート (Repair and Delivery Service)" app.

■ クイック診断 (Quick diagnosis)

On the Home screen ► **[au Supports]** ► **[故障紛失サポート (Repair and Delivery Service)]** ► **[クイック診断してみる (Try quick diagnosis)]**

■ トラブル診断 (Troubleshooting diagnosis)

On the Home screen ► **[au Supports]** ► **[故障紛失サポート (Repair and Delivery Service)]** ► **[便利な機能 (Convenient function)]** ► **[トラブル診断を試す (Try troubleshooting diagnosis)]**

Alternatively, you can also check it on the au website.
<https://www.au.com/trouble-check/> (in Japanese only)



■ Smart Doctor

On the Home screen ► **[Settings]** ► **[Extensions]** ► **[Smart Doctor]** ► **[Test hardware]** or **[Diagnose]**

- By running diagnostics, you can check for problems with this product.

Setting Application Authority

When activating the applications/functions that access the functions or information of the product for the first time, the confirmation screen appears to request the permission for the access authority. When the confirmation screen appears, confirm the content and tap "DENY" or "ALLOW".
Example: To activate Photos application for the first time

- 1 **On the Home screen** ► **[Google]** ► **[Photos]** ► **[ALLOW]**

The application launches.

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- If the application authority is not allowed, applications/functions may not be activated or using functions may be restricted.
- To change the authority setting, on the Home screen ► **[Settings]** ► **[App & notifications]** ► **[App info]** ► select the application to be changed ► **[Permissions]** ► []/[] of the authority you want to change.
- The explanation screen may be displayed depending on the application/function. Also, the confirmation screen may be displayed several times or the display may be different. Carefully check the displayed content and follow the onscreen instructions.
- In this manual, description of the confirmation screens may be omitted.

Setting Apps Notifications

You can set selecting apps to receive notifications, showing/hiding notifications on lock screen, and displaying icon badges of applications.

- 1 **On the Home screen** ► **[Settings]** ► **[App & notifications]** ► **[Notifications]**

- 2 **Tap an item shown below**

Apps	Select the apps to receive notifications.
Lock screen	Sets whether to show all notifications on the lock screen.
Icon badges	Set about displaying of app icon badge.

Using the Home Screen

Viewing Home Screen

At the time of purchase, the setting for the Home screen is set to "au Basic Home". The Home screen can be switched.

- 1 **Status bar**
- 2 **Widget**
- 3 **App/Folder**
- 4 **Indicator**
- 5 **Quick launch area**
- 6 **Home touch button**
 - ◁ **Back button**
Returns to the previous screen.
 - **Home button**
Displays Home screen.
Touch and hold to start the "Google Assistant".
 - **Task button**
Check running applications list.
Touch and hold the screen while the app is running to launch Multi Window.
 - * On the Home screen ► **[Settings]** ► **[Display]** ► **[Home touch buttons]** to set the button arrangement, color, show lock/hide icon or hide home touch buttons.



Using the Home Screen

Switching the Home Screen

The Home screen consists of multiple screens. Slide/flick right or left to switch them.



Changing the Home screen

- 1 **On the Home screen** ► **[Settings]** ► **[Display]** ► **[Home screen]** ► **[Select Home]**

- 2 **Tap an item shown below**

Home	Shows all apps on the Home screen.
Home & app drawer	Shows apps on a separate screen from the Home screen.
au Basic Home	This is the app offered by au, communized by smart operation. This is the default home screen.

Setting Sound profile

Set Sound profile not to inconvenience people around you in a public place.

- 1 **On the Home screen** ► **[Settings]** ► **[Sound]** ► **[Sound profile]** ► **[Sound]/[Vibrate only]/[Silent]**

Setting Airplane mode

When Airplane mode is set, all of wireless (wireless LAN (Wi-Fi[®]), Bluetooth[®], data communication) and telephone functions are disabled.

- 1 **Power key** (Press and hold for more than 2 seconds) ► **[Turn on Airplane mode]** ► **[TURN ON]**

Emergency call location notification

If you make an emergency call to the police, fire station or Regional Coast Guard Headquarters, your current location (GPS information) will be transmitted to the agency receiving the emergency call.

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- In this section, the police (110), fire station (119) and Regional Coast Guard Headquarters (118) are collectively referred to as the emergency call receiving agency.
- Use au's VoLTE (LTE network) to connect to Japanese emergency services. You cannot use 3G (call switching network) to connect to emergency services.

Setting Wallpaper/Widget

- 1 **Touch and hold the area in which icons, etc. are not displayed on the Home screen**

- 2 **Tap an item shown below**

WALLPAPERS	Change the screen wallpapers.
WIDGETS	You can add widgets such as au widgets, calendar, etc. Also you can add shortcut of settings menu, etc. Touch and hold widgets/shortcuts ► drag to the area to add widgets/shortcuts
SETTINGS	The setting menu of the Home screen is displayed.

Adding a folder

- 1 **Touch and hold the application to be stored into a folder on the Home screen**
- 2 **Drag onto another application and release your finger**
Application is stored into the folder.

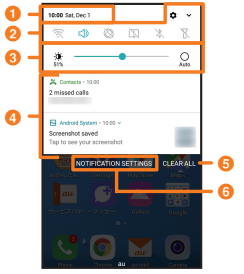
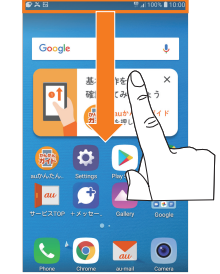
Notification Panel

When a notification icon appears on the status bar, slide the status bar down to open the notification panel to check the notification or launch the application.

- 1 **Slide the status bar downwards**

Notification panel (normal) appears.

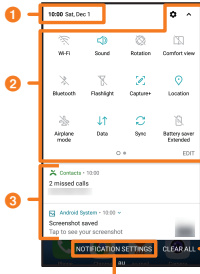
- Slide further downwards, the notification panel (fully open) will be displayed.



(Notification panel (normal))

- 1 **Date & time**
Displays date and time.
- 2 **Quick settings**
You can launch functions or change settings.
Tap "" to open the panel (notification panel (fully open)).
- 3 **Brightness**
Set display brightness.
- 4 **Notification**
Flick notifications to left or right to delete the notifications.
- 5 **CLEAR ALL**
Clear notification information and notification icons.
- 6 **NOTIFICATION SETTINGS**
Select the apps to receive notifications.

- 1 **Date & time**
- 2 **Quick settings**
You can launch functions or change settings.
Tap "" to display the Settings menu screen.
Tap "EDIT" to edit the notifications panel.
- 3 **Notification**
Flick notifications to left or right to delete the notifications.
- 4 **CLEAR ALL**
Clear notification information and notification icons.
- 5 **NOTIFICATION SETTINGS**
Select the apps to receive notifications.



(Notification panel (fully open))

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- Depending on the type of notification, it cannot be cleared in some cases.

Checking Your Phone Number

- 1 **On the Home screen** ► **[Settings]**
Your phone number is shown in "Profile" field.

Using a microSD Memory Card

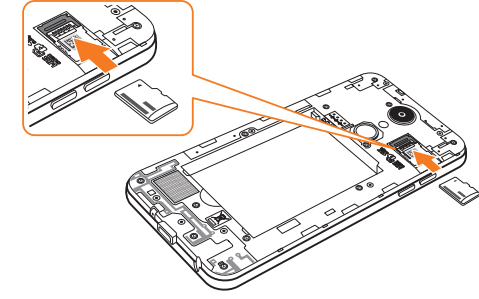
Attaching a microSD Memory Card

Before attaching the microSD memory card, turn off this product and remove the back cover.

- Since au IC Card and microSD memory card may not be able to take out by mistake in inserting position, please be sure to check them carefully before inserting.

- 1 **Remove the back cover** (►P.12)

- 2 **Insert the microSD memory card with the IC (metal) part downwards, into the microSD memory card slot in the direction of the arrow**



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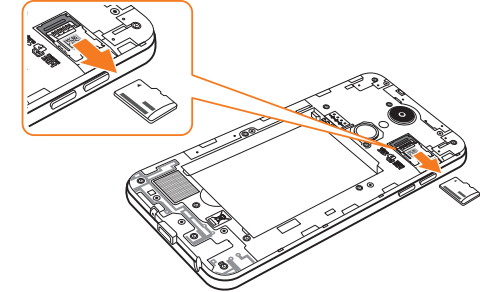
- Make sure that the front and back distinction of the microSD memory card.
Trying to force a wrongly oriented card into the slot could make it impossible to remove the card and result in damage.

- 3 **Attach the back cover** (►P.14)

Removing a microSD Memory Card

Before removing the microSD memory card, turn off this product and remove the back cover.

- 1 **Remove the back cover** (►P.12)
- 2 **Gently pull out the microSD memory card**



- 3 **Attach the back cover** (►P.14)

■ Performance parts for repair

The Company retains performance parts for repair of the LG it main unit and its peripherals for 4 years after discontinuation of production. "Performance parts for repair" refers to parts required for maintaining the functions of the product.

■ Free-of-charge repair warranty

1. When you contact the repairs help desk, have the serial number (IMEI number) ready. You can find the serial number (IMEI number) on this product or on a sticker attached the box this product is sold in.
2. If this device malfunctions during the warranty period and during normal use that follows the precautions listed in the instruction manual, au will repair the device for free.
3. Repairs will not be free of charge in the following cases, even during the warranty period. (Or repair may not be possible.)
 - ① If you did not follow the instruction manual and use the device correctly.
 - ② If the device broke or was damaged by unauthorized repairs or modifications.
 - ③ If you had the device repaired at a facility that is not an authorized repair facility as designated by au.

- Make sure to charge your phone before software update. If battery is not enough, software update may fail.
- Check out the signal reception. Software update may fail if you are at a place with bad signal reception.
- Data registered on the product (contacts, mail, still images, music, etc.) and setting information will not be changed even after software is updated. However, note that data might not be protected depending on the state of the product (malfunction, damage, getting wet, etc.).
- If software update has failed or stopped, update the software again.
- The software update function may not be available overseas.

- Do not conduct the following operations during software update.
- Do not move this product during software update.

The following operations are not available during software update

- Operations are not available during software update. Calls to 110 (the police), 119 (fire station), 118 (Regional Coast Guard Headquarters) and 157 (Customer Service Center) are also not available. Also, alarm, etc. cannot be used.

■ Repair and Delivery Service

An after-sales service membership program on a monthly basis called "Repair and Delivery Service" is available for using your au cell phone for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss. For details of monthly usage fee and this service, refer to au homepage or contact Repair and Delivery Service Center.
<https://www.au.com/mobile/service/kosho-funshitsu/> (in Japanese only)

- When software update is not available, etc.
- If you fail to update software, it may become impossible to operate the product. In that case, bring the product to an au shop or PiPiT (not accepted by some shops).

Downloading and Updating Software

- 1 **On the Home screen** ► **[Update center]** ► **[Software Update]**
- 2 **[Check now for update]**
Check if there is new software. Software update screen is displayed when software update s available.
- 3 **Select a communication method to download**
Select a communication method to download software.
- 4 **[Download]**
A new software download starts.
- 5 **[Install now]**
Software update starts. The product will restart a couple of times during the software update.
- 6 **[OK]**

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- You can apply for membership only at the time of purchasing your au cell phone.
- Once you cancel the membership, you cannot re-apply for it until you purchase an au cell phone next time.
- Note that when changing the model or purchasing an extra cell phone, this service only covers the most recently purchased au cell phone.
- When an au cell phone is handed over to you or someone else, the Repair and Delivery Service membership is also handed over to the successor of the cell phone.
- When you get a new au cell phone by changing the model or purchasing an extra cell phone, the Repair and Delivery Service membership for the old au cell phone is automatically canceled.
- Service contents are subject to change without notice.

■ **au IC Card**
The au IC Card is lent to you by au. In case of loss or damage, the card will be replaced at your expense. When a malfunction is suspected, or in case of theft or loss, contact an au shop or PiPiT.

SIM Unlock

The product supports SIM unlock. By unlocking SIM lock, you can use non-au-SIM cards.

- SIM unlock service is provided at the au homepage and au shops.
- When using non-au SIM card, some services, functions, etc. may be unavailable. The Company is not liable for any operations.
- To operate SIM unlock, on the Home screen ► [Settings] ► [System] ► [About phone] ► [SIM card]
- For details, refer to au homepage.
<https://www.au.com/support/service/mobile/procedure/simcard/> (in Japanese only)

Related Accessories

- Back cover (LGV36TRA/LGV36TLA/LGV36TWA)
- Battery pack (LGV36UAA)
- AC Adapter (sold separately)
 - Common AC adapter 05 (0501PWA)
 - Common AC adapter 03 (0301PGA)
 - Common AC adapter 03 Navy (0301PBA)
 - Common AC adapter 03 Green (0301PGA)
 - Common AC adapter 03 Pink (0301PPA)
 - Common AC adapter 03 Blue (0301PLA)
 - AC Adapter JUPITRIS (White) (L02P001W)

- AC Adapter JUPITRIS (Red) (L02P001R)
- AC Adapter JUPITRIS (Blue) (L02P001L)
- AC Adapter JUPITRIS (Pink) (L02P001P)
- AC Adapter JUPITRIS (Champagne Gold) (L02P001N)

- Common DC adapter 03 (0301PEA) (sold separately)
- microUSB cable 01 (sold separately)
 - microUSB cable 01 (0301HVA)
 - microUSB cable 01 Navy (0301HBA)
 - microUSB cable 01 Green (0301HGA)
 - microUSB cable 01 Pink (0301HPA)
 - microUSB cable 01 Blue (0301HLA)
- Portable Charger 02 (0301PFA) (sold separately)
- au Carrying Case (sold separately)
 - au Carrying Case F Black (0105FCA)
 - au Carrying Case G Black (0106FCA)
 - au Carrying Case H Black (0107FCA)

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- Portable charger 02 (sold separately) might not fully charge the product.
- You can purchase accessories from au online shop.
<http://onlineshop.au.com> (in Japanese only)

Main Specifications

Display	Approx. 5.0 inches, Approx. 16.77 million colors, IPS 1280 × 720 (HD)	
Weight	Approx. 140 g (including battery pack)	
Size (W x H x D)	Approx. 72 mm x 145 mm x 8.0 mm (Thickest part: 8.4 mm)	
CPU	MSM8917 (1.4 GHz/4)	
Internal memory (Storage/RAM)	Storage: 32 GB, RAM: 3 GB	
Continuous calling time	In Japan	Approx. 910 minutes
	Overseas (GSM)	Approx. 650 minutes
Continuous stand-by time*	In Japan	Approx. 330 hours
	Overseas (GSM)	Approx. 390 hours
Continuous tethering time	Approx. 470 minutes	
Number of concurrent connections with tethering	13 devices (Wi-Fi® tethering: 8, Bluetooth® tethering: 4 and USB tethering: 1)	

* Continuous standby times are measurements in a static state.

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- The continuous talk time and continuous standby time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the location where the product is used, and the function settings.

Charging time

AC adapter	Approx. 180 minutes (When using Common AC Adapter 05 (sold separately))
DC adapter	Approx. 460 minutes (When using Common DC adapter 03 (sold separately))

Wireless LAN (Wi-Fi®)

Compatible Networks	IEEE802.11a/b/g/n/ac-compliant
Frequency bands	2.4 GHz/5 GHz

Bluetooth®

Compatible Networks	Bluetooth® standard Ver.4.2
Output	Bluetooth® standard Power Class 1
Communication range ¹	Within 10 m with no obstacles in the range

Supported Bluetooth profile ^{*2}	GATT (Generic Attribute Profile), SPP (Serial Port Profile), aac, apt-X, sbc, SCMS-T ^{*3} , Bluetooth SSP, HFP (Hands-Free Profile), A2DP (Advanced Audio Distribution Profile), AVRCP (Audio/Video Remote Control Profile), HDP (Health Device Profile), HID (Human Interface Device Profile), HSP (Headset Profile), OPP (Object Push Profile), PAN (Personal Area Networking Profile), PAN NAP, PAN U, PBAP (Phone Book Access Profile) ^{*4} , MAP (Message Access Profile), ScPP (Scan Parameters Profile), HOGP (HID Over GATT Profile) ^{*5} , DUN (Dial-up Networking Profile) ^{*6}
Frequency bands	2.4 GHz band

- *1 Changes according to objects obstructing devices and signal reception.
- *2 Specifications provided in Bluetooth® standards for making communication between Bluetooth®-compatible devices in accordance with their intended use.
- *3 You can listen to sound from apps that support audio output on only audio devices that are copyright protected by SCMS-T.
- *4 May not be displayed correctly on the receiver's device depending on the content of the address book.

- *5 A profile compatible with Bluetooth® standard Ver.4.2.
- *6 The profile supports part of car navigation systems. Refer to the au homepage for use.

Outward-facing camera

Image pickup device	CMOS
Number of effective pixels	Approx. 13 million pixels

Inward-facing camera

Image pickup device	CMOS
Number of effective pixels	Approx. 5.0 million pixels

Battery pack

Battery type	Lithium-ion battery
Nominal voltage	3.85 V
Nominal capacity	2,500 mAh