

When Using the Product

Before using the product, be sure to read the "Notes on Usage" (this manual) available on the au homepage to ensure correct use. Before you assume that the product is malfunctioning, perform "Malfunction reception".

On the Home screen ▶ [au] ▶ [故障紛失サポート (Repair and Delivery Service)] ▶ [トラブル診断 (Trouble check)] Alternatively, check for possible remedies in "Troubleshooting diagnosis" on the au website. <https://www.au.com/trouble-check/> (in Japanese only)

- Communication is not possible even inside the service area in places where the signal does not reach (e.g. tunnels and basements). Also, communication is sometimes not possible in poor reception areas. Communication is sometimes interrupted if you move into a poor reception areas during communications.
- Since this product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated (though LTE/WiMAX 2+/GSM/UMTS system has highly secure confidential communication features).
- When connecting to emergency services in Japan, use au VoLTE (LTE network). You cannot connect through 3G (circuit switching network).
- While this product supports the au World Service, each network service described in this manual varies depending on the area and service content.
- Since this product is a radio station under the Radio Law, you may be asked to temporarily submit the product for inspection in accordance with the Radio Law.
- IMEI information of your cell phone is automatically sent to KDDI CORPORATION for maintenance and monitoring operational status of your cell phone.
- Before you start using the product overseas, check the relevant laws and regulations of the country/region you visit.

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 Do not let the product get wet with water (drinking water, perspiration, seawater, urine of pet animals, etc.).

May cause fire, burns, injuries, or electric shock, etc. For the waterproof function, refer to the following. →P.36 "Notes on waterproof, dustproof and shock resistance properties"

 Do not put water (drinking water, perspiration, seawater, urine of pet animals, etc.) into the charging terminal or the external connection terminal.

May cause fire, burns, injuries, or electric shock, etc. For the waterproof function, refer to the following. →P.36 "Notes on waterproof, dustproof and shock resistance properties"

 Use the optional products specified by au for your cell phone.

Not doing so may cause fire, burns, injuries or electric shocks, etc.

WARNING

 Do not drop, step on, or throw the product or give a strong force or vibration to it.

May cause fire, burns, injuries, or electric shock, etc.

 Keep conductive materials (metal pieces, pencil lead, etc.) from coming in contact with the charging terminal or the external connection terminal and prevent dust from getting inside.

May cause fire, burns, injuries, or electric shock, etc.

 Do not cover or wrap the product with a bedding, etc. while using or charging.

May cause fire or burns, etc.

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 Be careful not to let your pet bite the product.

May cause internal battery to ignite, burst, heat, or leak, and may cause fire, burns, or injuries, etc.

CAUTION

 Do not swing the product by the LG TV antenna cable O1, etc.

May cause injuries, etc.

 When using the motion sensor, stay alert to your surroundings, hold the product firmly, and do not swing it excessively.

May cause injuries, etc.

 If the display breaks and the fluid etc. leaks out from inside, do not let the fluid contact with the skin on your face or hands or clothes.

May cause eyes or skin problems.

 If the fluid etc. enters your eyes or mouth, or contacts skin or clothes, immediately flush the contacted area with clean water.

If the fluid etc. enters your eyes or mouth, immediately see a doctor after flushing.

 Do not discard the product together with other garbage.

May cause ignition, burns, or injuries, etc. Also may cause environmental destruction.

Bring them to a sales outlet such as an au shop. If your local municipality has a battery recycling program, dispose of them as provided for.

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The Company is not liable for any damages caused from earthquakes, lightning, storms, floods or other natural disasters, as well as fires, actions by third parties, other accidents, intentional or mistaken misoperation by the customer, or use under other unusual conditions outside the responsibility of the Company.

The Company is not liable for any incidental damages (change/disappearance of described content, loss of business income, disruption of business, etc.) arising from use or inability to use the product.

The Company is not liable for any damages arising from failure to observe the described content of the "Instruction Manual".

The Company is not liable for any damages arising, for example, from malfunction caused by combination with connected devices or software not related to the Company.

Captured image data or downloaded data may sometimes be altered or lost due to faults, repair or other handling of the product. The Company is not liable for any damage or lost income resulting from recovery of these data.

It is recommended you keep a copy of important data on your PC's hard disk, etc. Whatever the cause of the defect or malfunction may be, the Company assumes no responsibility for alteration or loss of saved data.

Contents saved in the product, such as contacts, mails and favorites, might be altered or lost in an accident, fault, repair or mishandling. Be sure to keep a copy of important contents. Note that Company assumes no responsibility for any damages or lost profits resulting from altered or lost contents.

Note that contents (both charged or free content) saved with the product cannot be taken over to the customer when it is replaced for repair of a fault.

Although the display used on the product is made using high-precision technology, some pixels (dots) might be lit or out at all times. Note that this is not a malfunction.

If an image is displayed for a long time, an afterimage may occur but this is not a fault. To prevent afterimage and to conserve power, you are recommended to set the screen timeout time to a short time.

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 Make sure to turn off the product or stop charging before you get close to places such as a gas station where a flammable gas or dust can be generated.

If using at the place where there is a possibility of flammable gases being generated, may cause the gas to ignite or fire. When using Osaifu-Keitai at a gas station, be sure to turn off the power in advance.

(If NFC/Osaifu-Keitai lock has been set, cancel the lock before turning off the power.)

 If the product gives off a strange smell, noise, smoke, or overheats or becomes discolored or deformed during use, charge, or storage, perform the following operations.

- Remove the power plug from the outlet or accessory socket.

Turn the product OFF. Not doing so may cause fire, burns, injuries, or electric shock, etc.

CAUTION

 Do not use the damaged product.

May cause fire, burns, or injuries, etc.

 Do not leave on unstable places, such as wobbly tables or objects that are on an angle. Be particularly careful when the device has the vibration function turned on.

May cause the device to fall and lead to injuries, etc.

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You are recommended to store copies of individual data such as photos you took, videos and music on your PC by sending each file as mail attachment, etc. Note, however, that you may not be able to make copies of any copyrighted data even by the above mentioned means.

Do not discard this product together with regular trash. Please cooperate in the collection of the product (including optional accessories) when it is no longer needed to protect the environment and effectively use resources. Old product are collected at au shops and other places.

"The Company" as appears in this manual refers to the following companies:

Sold by : KDDI CORPORATION
OKINAWA CELLULAR TELEPHONE COMPANY
Imported by : LG Electronics Japan, Inc.
Manufactured by : LG Electronics Inc.

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• Reproduction of the content of this manual in part or in whole is prohibited.

• The content of this manual is subject to change without notice.

• Every effort has been made in the preparation of this manual. Should you notice any unclear points, omissions, etc., feel free to contact us.

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 Do not store the product in extremely humid, dusty or hot areas.

May cause fire, burns, or electric shock, etc. For the waterproof and dustproof functions, refer to the following. →P.36 "Notes on waterproof, dustproof and shock resistance properties"

 When children use the product, parents or guardians should give them proper instructions and do not allow them to use the product in the wrong way.

May cause injuries.

 Do not store the product within reach of small children.

May be accidentally swallowed, or cause injuries, electric shock, etc.

 Be careful when using the product continuously for a long time or charging as it gets hot. Also, avoid touching the terminal for a long time by falling asleep unintentionally.

While using the terminal for a long time such as using application, calling, using data communication, watching videos, etc. or charging, the product, the internal battery, or the adapter may get hot. Directly touching a hot part for a long time, you may have redness, itching or rash on your skin, or it may result in low-temperature burns depending on your constitution and/or health condition.

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 Only use with the specified power source and voltage. When charging the product overseas, use specified charger (sold separately) for global use.

If incorrect voltage is used, it may cause fire, burns or electric shock.

AC adapter : 100 V AC (Connect to an AC outlet for internal household use)

AC adapter for global use : Between 100 V AC and 240 V AC (Connect to an AC outlet for internal household use)

DC adapter : 1.2 or 24 V DC (specific for negative-ground vehicle)

 When replacing the specified DC adapter's fuse, replace it only with a specified fuse.

Replacing with a different type of fuse might cause fire, burns, electric shock, etc. For specified fuses, see the instructions that come with the DC adapter.

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Safety Precautions (Observe Strictly)

■ Before using the product, thoroughly read these safety precautions for proper use.

■ These precautions are intended to protect you and others around you. Read and follow them carefully to avoid injury, damage to the product or damage to property.

■ The signs below differentiate between the levels of danger that can occur if the product is not used within the specified guidelines.

 DANGER This symbol indicates the potential and imminent danger of death or serious injury*1 to a person if the product is handled incorrectly.

 WARNING This symbol indicates the possibility of death or serious injury*1 to a person if the product is handled incorrectly.

 CAUTION This symbol indicates the possibility of minor injury*2 to a person or physical damage*3 if the product is handled incorrectly.

*1 Serious injury: This refers to loss of sight, injury, burns (high- and low-temperature), electric shock, broken bones, injuries with residual aftereffects from poisoning, etc., and injuries requiring hospital admission for treatment or long term hospital attendance as an outpatient.

*2 Minor injury: This refers to injuries, burns (high- and low-temperature), electric shock, etc. that do not require hospital admission for treatment or long-term hospital attendance as an outpatient.

*3 Physical damage: This refers to extended damage to buildings, furniture, livestock, pets, etc.

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 Do not apply excessive force such as sticking a nail into the product, hitting it with a hammer, or stepping on it.

May cause fire, burns or injuries, etc.

 If materials inside the product enters your eyes or your mouth, do not rub your eyes and immediately flush them with clean water and see a doctor right away.

May cause loss of sight due to the influence of the fluid, etc. inside the product.

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 Do not look directly at the light of the laser autofocus sensor.

May cause damage to your eyesight, etc.

 Do not lighten or flash the lighting part of the light close to person's eye. Keep enough distance especially from small children.

May cause damage to your eyesight. Also, you may get dazzled or surprised causing an accident.

 Do not lighten or flash the light to drivers of cars, etc.

May disturb driving and cause an accident, etc.

 Do not watch the display that blinks repeatedly for a long time.

May cause spasm, loss of consciousness, etc.

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 Wipe off any dust that attached to the power plug.

If the terminal is used with dust adhering to it, may cause fire, burns, or electric shock, etc.

 When you connect the specified charger (sold separately) to an outlet or an accessory socket, firmly connect it to the outlet.

If not firmly inserted, may cause fire, burns, electric shock, etc.

 When you disconnect the power plug from an outlet or an accessory socket, do not pull the specified charger (sold separately) cord with excessive force. Instead, hold the adapter to disconnect.

If the adapter cord is pulled on, this may result in scratches, may cause fire, burns, electric shock, etc.

 If you wears of medical equipment such as implanted pacemakers or defibrillators, consult a doctor about the use of the wireless charger (sold separately). The product's signals may affect the performance of electronic medical equipment.

 When connecting/disconnecting the specified charger (sold separately) to/from the terminal, do not use force and connect/disconnect straight without bending.

If not properly unplugged or plugged in, may cause fire, burns, injuries, or electric shock, etc.

 Immediately stop using the product if the external connection terminal is deformed. Do not use it by restoring the deformation.

May cause fire, burns, injuries, etc. or electric shock due to short circuit of the charging terminal.

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■ Explanation of graphic symbols used in this manual to indicate actions that are not allowed and actions that must be done

 Don't Indicates an action that is not allowed.

 No wet hands Indicates that handling with wet hands is not allowed.

 Not disassembly Indicates that disassembly is not allowed.

 Not liquids Indicates that use in a place where the product is likely to get wet or allowing the product to get wet is not allowed.

 Unplug power plug Indicates that the power plug must be disconnected from the power outlet.

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■ Precautions common to the main unit, internal battery, charging equipment, au IC Card, LG TV antenna cable O1, IC card opener for LGV35 (sample), transparent cover (sample), cleaning cloth (sample), peripheral devices

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 Do not use, store or leave the product in hot places (e.g. by a fire, near a heater, under a kotatsu or bedding, in direct sunlight, in a car in the hot sun).

May cause fire, burns, injuries, or electric shock, etc.

 Do not put the product into or near a heating cooking device such as a microwave oven or IH cooker, or high-pressure container such as a pressure cooker.

May cause fire, burns, injuries, or electric shock, etc.

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 Do not put foreign objects such as liquid like water (drinking water, perspiration, seawater, urine of pet animals, etc.), metal pieces or burnable things into au IC Card inside the product or microSD memory card slot.

Insert the au IC Card or microSD memory card in the correct place and in correct direction.

May cause fire, burns, injuries, or electric shock, etc.

 Do not expose the camera lens to direct sunlight for an extended period.

May cause fire, burns, injuries, etc. by the light-collecting mechanism of the lens.

 When on board an airplane, turn the power of the product off or put it in Airplane mode.

Follow the instructions of each airline, because there are different restrictions for using the product on an airplane. The product's signals may cause electronic equipment of airplanes to fail or malfunction.

If you do a prohibited act such as using the product in an airplane, you will be punished according to law.

 When using the product in a medical facility, be sure to observe the regulations of the facility.

Turn the product off where its use is prohibited.

The product's signals may cause electronic equipment or electronic medical equipment to fail or malfunction.

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IC card opener for LGV35 (sample)

 WARNING
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The end of the IC card opener for LGV35 (sample) is sharp. Do not use pointed at yourself or other people. Don't May hit yourself or other people resulting in injuries or loss of sight.

 CAUTION
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The use of the product may cause itching, rashes, eczema, or other symptoms depending on the user's physical condition. If you develop skin problems, stop using the product immediately, and see a doctor. For materials of parts →P.24 "Material list"

Store in a place where small children cannot reach. If it is accidentally swallowed, it might result in suffocation or injuries.

■ Transparent cover (sample)

 CAUTION
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Do not get your fingers caught when attaching the transparent cover (sample). Don't May cause injuries, etc.

If you feel any abnormality with your skin, immediately consult a dermatologist. Itching, rashes, eczema, etc. sometimes occurs depending on your physical constitution and condition. For materials of parts →P.24 "Material list"

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● Do not allow conductive foreign objects (metal fragments, pencil leads, etc.) to come into contact with or get inside the connection terminal, earphone terminal, etc. to avoid the connection terminal, earphone microphone terminal, etc. from short-circuit.

● If the product gets wet while charging, immediately disconnect the power plug of the specified charger (sold separately).

● Do not use while driving a car or riding a motorbike or bicycle or while walking. Use while driving a car or riding a motorbike is prohibited by law. Use of a cell phone while riding a bicycle may be punishable by some regulations.

● Using or charging the product inside a bag or covered with bedding, etc. may cause malfunction.

● When using a charging equipment or external device, insert/ remove the connector straight to/from the terminal. Make sure the orientation of the connector. Unless it's correct, it may cause malfunction.

● Do not expose the camera lens to direct sunlight for an extended period. May cause malfunction.

● Do not store or leave the product in places subject to direct sunlight (e.g. in automobiles), places that get hot, places that get extremely cold, or in humid or dusty places. May cause malfunction.

● Do not leave the equipment on unstable or sloping surfaces. Be careful especially while charging or the vibrator is set. The product might fall causing malfunction.

● Do not use power outlets or wiring apparatus beyond its rating when charging the product, for example, by connecting multiple devices to a single power strip.

■ Main unit

● The product's battery is built in, and cannot be replaced by the customer. For battery replacement, contact an au shop or Customer Service Center.

● Do not forcefully press, strike, or intentionally subject the display to strong impact. May cause scratching or damage.

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■ Transparent cover (sample)

● Do not force the transparent cover (sample). May cause it to break or damage.

● When disposing of it, follow the rules regarding disposal in your area.

■ Cleaning cloth (sample)

● Do not force the cleaning cloth (sample) when you clean the product. May cause damage of the product and the display, wrinkles of protective film.

■ Copyrights and rights of portrait

● You are not allowed to copy, distribute, publish, modify or edit the data you shot, recorded or downloaded using the product without the consent of the copyright holder, except for personal use, under the copyright law.

In addition, do not use or modify portraits or names of other individuals without their consent, as it might infringe on rights of portrait.

Note that shooting and recording may be restricted at some live performances, shows and exhibitions even for personal use.

● Be careful about the copyright and portrait right when posting images you shot, etc. on internet homepages.

■ Backup content on the product

● Please back up important content recorded or downloaded for the product to an outside source. Content recorded to memory on the product sometimes disappears or is altered by unexpected factors, such as static electricity or a fault, repair, mishandling, etc.

■ FCC Compliance information

● The product is certified by Federal Communications Commission (FCC).

FCC ID of this product is ZNFQVR. Or you can check as follows.

<<How to check>>

On the Home screen ► [Settings] ► "General" tab ► [Regulatory & safety]

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■ Cleaning cloth (sample)

 CAUTION
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If you feel any abnormality with your skin, immediately consult a dermatologist.

Itching, rashes, eczema, etc. sometimes occurs depending on your physical constitution and condition. For materials of parts →P.24 "Material list"

■ Use of this product near medical equipment and inside a medical facility

 WARNING
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Wearers of medical equipment such as implanted pacemakers or defibrillators must carry and use the product at least 15 cm away from the implanted device.

The product's signals may affect the performance of electronic medical equipment.

When electronic medical equipment other than implanted pacemakers or defibrillators are in use outside of medical facilities (such as in home care settings), check with the device manufacturer to determine how the device is affected by electrical signals.

The product's signals may affect the performance of electronic medical equipment.

 CAUTION
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● Do not forcefully press your fingernails, sharp objects, or hard objects against keys or display surface. May cause scratching or damage.

● The touch panel is designed to be lightly touched by fingers. Do not apply strong pressure with your fingers or sharp-pointed objects (such as fingernails, ballpoint pens, and pins) on the touch panel.

● In the following cases, the touch panel may not work even if you touch it. Note that it may cause malfunction.
Operation with gloved hands / Operation with fingernails / Operation with a foreign object placed on the touch panel / Operation with a protective sheet or sticker on the touch panel / Operation with water drops left or frozen on the surface / Operation with wet or sweaty fingers / Operation under water

● Never use modified products. Use of a modified device violates the Radio Law and Telecommunications Business Law. The product has acquired the certification of conformity with technical regulations for the specified radio station based on the Radio Law, and to such regulations as technical conformity based on the Telecommunications Business Law. And the "Technical Conformity Mark " is checkable on the product as a certificate.
<<How to check>>
► On the Home screen ► [Settings] ► "General" tab ► [Regulatory & safety]
If the product is modified, technical standard compliance becomes invalid. Never use the product without the valid certification. Doing so violates the Radio Law and Telecommunications Business Law.

● Take care not to place magnetized items such as magnetic cards, speakers and TV sets near the product, as it might cause malfunction. Putting a strong magnetism close to the product might cause false operation.

● Do not bring magnetic cards such as cash cards, credit cards, and prepaid cards near to the product. May result in loss of recorded information.

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Notes on waterproof, dustproof and shock resistance properties

This product has a protection-rated (JIS C 0920) at IPX5¹ and IPX8², as well as a dustroof property equivalent to IP6X³ on the condition that the card tray is securely attached (based on in-house testing).

The product also meets 14 ruggedization test of the US Department of Defense's MIL-STD-810G standards⁴ (by Company test methods). Product capabilities are confirmed in a test environment, and does not guarantee capabilities under all conditions of actual use. No guarantees are made with regard to non-breakage or non-fault. Before using the product, thoroughly read "Important items to remember before use" to ensure correct use. Failure to follow the contents described in these sections may cause the intrusion of water, sand or other foreign material, resulting in overheating, fire, electric shock, injury or a fault.

^{*1} IPX5 equivalent means that the product will maintain its operability as a phone even if it is sprayed with water from a 6.3 mm diameter nozzle at a distance of about 3 meters for more than 3 minutes at a rate of about 12.5 liters per minute from any direction.

^{*2} IPX8 equivalent means that the product will maintain its operability as a phone with no water getting inside the main unit even if it is gently submerged in a tank of still tap water at room temperature to a depth of 1.5 meter for about 30 minutes.

^{*3} IP6X equivalent means that the product will securely maintain its function of no grit and dust getting inside the main unit even after it has been placed in an apparatus with grit and dust of diameters of 75 μm or less and shaken for 8 hours (ingress of grit and dust cannot be prevented completely).

Do Make sure that the product will not emit any signals (turn off power, put it in Airplane mode, etc.) if within 15 cm of those around you, such as where crowded and you cannot move freely.

Wearers of implanted pacemakers or defibrillators may be nearby. The product's signals may affect the performance of electronic medical equipment.

Obey rules inside medical facilities regarding use of the terminal in such facilities.

The product's signals may affect the performance of electronic medical equipment.

Use of this product near medical equipment and inside a medical facility

Wearers of medical equipment such as implanted pacemakers or defibrillators must carry and use the product at least 15 cm away from the implanted device.

The product's signals may affect the performance of electronic medical equipment.

When electronic medical equipment other than implanted pacemakers or defibrillators are in use outside of medical facilities (such as in home care settings), check with the device manufacturer to determine how the device is affected by electrical signals.

The product's signals may affect the performance of electronic medical equipment.

 CAUTION
CLASS 1 LASER PRODUCT <p>KLASSE 1 LASER PRODUKT</p> <p>LUOKAN 1 LASER LAITE</p> <p>KLASS 1 LASER APPARAT</p> <p>CLASSE 1 PRODUIT LASER</p>

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■ Touch Panel

● Putting stickers or sheets (e.g. commercially available protective films, peep prevention sheets) on the display might cause improper reaction of touch panel.

● When carrying the product in your pocket or bag, take care not to put the touch panel close to metals or other conductive materials, as it might cause false operation of the touch panel.

■ Organic EL (OLED) display

● The lightning intensity of OLED may be decreased partly and the color of OLED may be changed, when the same image has been displayed for a long time, the brightness of display is set to be brighter than necessary, or the extreme continuous use is performed. It is not abnormal because that is the characteristic of OLED.

● Although the organic EL (OLED) display used on the product is made using high-precision technology, some pixels (dots) might be lit or out at all times. Or color may be changed or unevenness of brightness may be shown if looked at from different angles. Note that that is because of the structure of OLED display, not a fault.

● Leaving the OLED exposed to the direct sunlight might cause a fault. Take care when you place the product by the window or outside.

● Internal battery
The internal battery of the product is a lithium-ion battery) When you purchase your product, the internal battery is not fully charged. Charge the battery before using the product. Also charge the battery before using the product if you have not used the product for a long time.

● Use the product with the card tray, etc. closed. If the covers are open, dirt or water may get inside causing malfunction.

● Do not allow liquids, metal objects, and other foreign matter to get inside the au IC Card and microSD memory card slot inside the product. May cause malfunction.

● Do not drop, throw, or step on the product or give a strong force or vibration to it. May cause malfunction.

● Do not place the product directly on sand at a beach, etc. Sand or other small particles might get inside the earpiece, microphone or speaker etc., causing the volume to drop. If sand gets inside the product's main unit, it might cause malfunction.

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*4 14 categories of MIL-STD-810G

item	Contents of the test
Low Pressure (Operation)	Tested continuously for 1 hours (57.2 kPa/ equivalent to altitude of about 4,572 m)
High Temperature (Operation)	Tested in an operation environment of 43°C continuously for 4 hours, and a storage environment of 63°C continuously for 4 hours
High Temperature (Storage)	Tested in an operation environment of -21°C continuously for 4 hours, and a storage environment of -33°C continuously for 4 hours
Low Temperature (Operation)	Tested in an operation environment of -21°C continuously for 4 hours, and a storage environment of -33°C continuously for 4 hours
Low Temperature (Storage)	Tested in an operation environment of -21°C continuously for 4 hours, and a storage environment of -33°C continuously for 4 hours
Temperature Shock	Tested by subjecting to sudden temperature change from -21 to 43°C continuously for 2 hours, repeated for 3 times
Solar Radiation	Tested by subjecting continuously for 24 hours to maximum light quantity 1,120 W/m ² (maximum temperature 49°C) followed , repeated for 3 days
Blowing Rain	Tested by subjecting to rainfall of 2 cm/hour, 15 minutes
Humidity	Tested by subjecting continuously for 15 days (humidity 88-95%, temperature 31 to 41°C)
Salt Fog	Resistance to salt water tested by subjecting continuously for 24 hours to salt fog and then drying for 24 hours, repeated for 4 days
Sand and Dust	Dust resistance tested by subjecting to dust continuously for 6 hours (wind 8.9±1.3 m/sec, concentration 1.0±7 g/m ³)
Immersion	Tested by immersing in approx. 1 ±0.1 m of water for 30 minutes
Vibration	Tested by subjecting to vibration for 3 hours (in 3 directions at 1 hour each/20 to 2,000 Hz)

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Material list

<Main unit>

Part	Material	Surface treatment	
Outer case (front, top and bottom)	Aluminum	Anodic oxidation treatment	
Outer case (rear)	Reinforced glass	Film laminate + Steamed	
Outer case (front, left and right)	Aluminum	Anodic oxidation treatment	
Display	Reinforced glass	Film laminate + Black printing	
USB connection terminal	Aluminum	Anodic oxidation treatment	
Earpiece (receiver)	STS	PVD coating	
Volume key	Aluminum	Anodic oxidation treatment	
Card tray	Aluminum	Anodic oxidation treatment	
Exterior case decoration (top and bottom, left and right)	PC resin	-	
Camera lens decoration (inside)	Reinforced glass	-	
Camera lens decoration (outside)	Aluminum	Anodic oxidation treatment	
Camera lens	Reinforced glass	-	
Flash	Transparent PC resin	-	
Power key decoration	Aluminum	Anodic oxidation treatment	
Power key	Cloud Silver, Aurora Black	Epoxy resin	Urethane coating
	Moroccan Blue	Epoxy resin	Acrylic coating

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● Use in very hot or cold environments, for example, when left in a car with the windows closed in summer, will cause the battery capacity to drop and shorten the available battery usage time. This will also shorten the battery pack service life. Try to use the internal battery as far as possible at room temperature.

● After the internal battery is charged, battery power decreases bit by bit even if the product is not used. The internal battery may be discharged if the product is not used for a long time. It is recommended to charge the product before use.

● The internal battery is a consumable item. If the performance of the internal battery does not recover (e.g. the usable time after each charge has become extremely short), the battery is at the end of service life, so stop use. Because the battery is a built-in type, an au shop will accept holding over and repair for a charge. You may not use the product for a certain period. Please be forewarned. The life time of the internal battery depends on the usage etc.

● The internal battery sometimes swell up as they approach the end of their service life. This is due to the properties of lithium-ion batteries, and is not a problem in terms of safety.

■ Charging equipment

● Do not wrap the cord of the specified charging equipment (sold separately) around the adapter itself. Do not forcibly bend a plug of the charging equipment or the connection between the connector and power cord. Do not place heavy objects on the adapter cord or USB cable, or apply unnecessary force by strongly pulling them, etc. May cause malfunction.

● When unplugging the plug of the specified charging equipment (sold separately) from the power outlet or accessory socket, hold and pull the power plug. Pulling on the cable might damage it.

■ Wireless charging
● Do not stick metallic items (such as stickers that contain metal) on wireless charger (sold separately) or the back of the product. Doing so may result in a malfunction.
● Do not use the product underwater.
● Do not leave the product in a humid place such as a bathroom or kitchen for an extended period of time.
● Even after water is drained, the inner parts might be still wet. Although you can use the product, do not place it near things that must not get wet. Take care not to wet your clothes, bag or contents of the bag.
● Drain water if it becomes temporarily hard to hear the sound due to water remaining in the microphone or earpiece.
● Avoid spraying the product with high-pressure water or submerging it in water for extended periods of time, as the product is not designed to withstand high water pressure.
● Do not wash the product in a washing machine or ultrasound bath.
● Do not immerse the product into a bathtub. The product is not designed to withstand the hot temperatures.
● Extreme changes in temperature cause condensation resulting in a malfunction. Wait until the main unit reaches room temperature before you bring the product from a cold place into a warm bathroom etc.
● This product does not float on water.

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item	Contents of the test
Shock	Tested by dropping from about 1.22 m in 10 directions

Proper operation of the product in every possible condition during actual use is not guaranteed. Malfunctions determined to be caused by mishandling by the customer are not covered by the warranty.

Important items to remember before use

- Make sure that the card tray is tightly closed. Waterproofness is only effective when the covers are securely closed.
- Do not open/close the card tray if your hands or the main unit is wet.
- Do not splash the product with or immerse it in liquid other than tap water (seawater, a swimming pool, hot spring, soap, detergent or water with bath salts, alcohol, juices, seasonings, etc.). Do not use in places subject to direct splashing with pet urine.
- If any liquid falls on the product, immediately rinse it off with tap water.

 Soap/Detergent/Bath salts
 Seawater
 Hot spring
● Do not place the product directly on the sand at a beach, etc. Sand or other small particles might get inside the earpiece, microphone or speaker, causing the volume to drop. If sand gets inside the product's main unit from the hinge part, etc., it might cause overheating or a fault.
 Sand/Mud

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 <LG TV antenna cable 01>		
Part	Material	Surface treatment
Earphone jack (body)	TPE resin	-
Cable	TPE resin	-
Connecting plug (body)	TPE resin	-
Connecting plug (metal parts)	Brass	Gold plating

<IC card opener for LGV35 (sample)>

Part	Material	Surface treatment
Main unit	SUS304	-

<Transparent cover (sample)>

Part	Material	Surface treatment
Main unit	PC resin	UV coating

<Cleaning cloth (sample)>

Part	Material	Surface treatment
Main unit	Polyester 70%, Nylon 30%	-

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● Do not use the product in extremely hot, cold or humid places. (Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 85%.)
- Charging equipment
- Peripheral devices

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● Although the information light on the wireless charger (sold separately) may remain on after the product has finished charging, this is not a fault.

● Charging may stop just before the battery is fully recharged.

● If charging stops before the battery is fully recharged, charging may not begin immediately.

● Depending on the Qi specification-compatible product, charging may repeatedly start and stop. Charge this product with an au-approved product.
● If the temperature exceeds a certain level, charging may stop or take a long time, but this is not a fault. Please wait for the temperature to decrease.
● Place the wireless charger (sold separately) on a flat, stable surface and charge the product.
● Turn off the vibration function when charging wirelessly. If the product vibrates, it may not fully charge or fall off the wireless charger.

● Remove any cases, covers, plastic film stuck by your own, stickers, and so on attached to the product before charging.

● Check that the wireless charger and the product are not wet.

● Do not wirelessly charge the product while it is connected to the optional AC adapter or Type-C cable.
● Keep the product away from devices that support wireless charging. Otherwise, the au product you wish to charge may not be detected correctly and may not be charged.

● If the product receives interference from a radio or TV, use the product as far away from the radio or TV as possible.

● Depending on the Qi specification-compatible product, it may not receive calls while charging. Charge this product with an au-approved product.

● Depending on the Qi specification-compatible product, charging may not be able to start due to mutual interference with the Osaifu-Keitai[®] function. Charge this product with an au-approved product.

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● You can wash the product under a mild flow (up to 6 liters per minute) of tap water at room temperature (5°C to 35°C) at a distance of about 10 cm from the faucet or showerhead.

● If the product gets dirty, instead of using a brush, wash it with your hands holding the card tray so that they do not open.

● After the product gets wet

● After the product gets wet, drain water, and wipe the main unit and the card tray with a clean dry cloth without removing the card tray.

● In cold climates, water on the main unit may turn to frost. Using the product with frost may cause a fault. Do not leave the product without wiping off water.

● Rubber seals

● Rubber seal in the card tray plays an important part in waterproof property. Do not damage or remove the rubber seals.

● Take care not to get the rubber seals caught when closing the card tray. Forcibly closing the cover with the rubber seals caught may damage them resulting in loss of waterproof property. Just a small particle (a hair, etc.) on the seals can cause water leak.

● If any liquid other than plain water (e.g. alcohol) gets on the rubber seals, it may cause deterioration in durability.

● Do not insert the sharp pointed object in the card tray. May damage or deform the product or damage the rubber seals, causing water leak.

● It is recommended to replace the parts for maintaining waterproof property once every two years regardless of whether any abnormality is present. For information on part replacement, contact an au shop near you.

● Heat resistance
● Do not immerse the product into boiling water or splash boiling water on it. The product is not designed to withstand the hot temperatures.
● Shock
● The product is resistant to shock, but product shock resistance assumes usage in daily situations; subjecting the product to excessive shock such as by throwing or causing/letting the product fall forcefully may break the product.

● Do not use the product in extremely hot, cold or humid places. (Use within an ambient temperature range of 5

Draining water after wetting the product

- After the product gets wet, be sure to drain water from the power key, volume key, earphone terminal, and external connection terminal.

- If you use the product after it gets wet, water remaining in those parts might wet your clothes or bag, or the sound might become hard to hear.

- Follow the steps below to drain water.

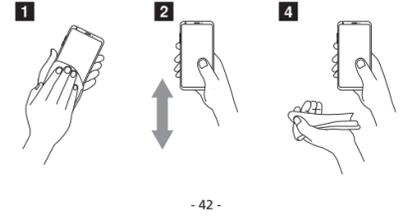
1 **Carefully wipe the moisture off the main unit with a dry towel, cloth, etc.**

2 **Hold the product firmly and shake it about 20 times in the direction of the arrow shown in the figure until water drops no longer fly off.**

When shaking the product, confirm the safety around you and hold it firmly so as not to drop it.

3 **Cover the power key and volume key with a towel, cloth, etc. and press each key two to three times.**

4 **Wipe the moisture coming out from inside with a dry towel, cloth, etc.**



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- Depending on applications, microSD memory card is required when using the application.
- Some applications prohibit the product from entering sleep mode while they are active, or rapidly drain the battery while running in the background.
- Operational procedures and screen appearances of the applications preinstalled in the product and those installed by you are subject to change without notice as a result of version upgrade. In addition, operating procedures described in this manual may differ from the actual procedures.

Cell Phone Etiquette

Use of the product is not allowed in the following places!

- Do not listen to music, watch videos or TV while driving a car or riding a motorbike or bicycle. Use of cell phones while driving a car or riding a motorbike is prohibited by law. (Use of cell phones while riding a bicycle may also be punishable by law.) In addition, stay alert to the traffic around you even when walking. Surrounding sounds may not be heard clearly, and gazing at the screen might distract your attention causing a traffic accident. Be especially careful at railroad crossings, on a platform, and at pedestrian crossings.
- Use of cell phones on board is restricted. Follow the instructions of each airline.

Consider people around you

- To prevent ringtone from bothering other people, not only refrain from making a call but also power off or use Silent mode at a movie theater, theater, museum, library, etc.
- In a city area, use in a place where you do not bother people walking.
- It is extremely dangerous to walk while looking at the screen of the cell phone. Do not make calls or operate a cell phone while walking or by stopping suddenly.

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5 **Place it on a dry towel, cloth, etc. and let it dry at ambient temperature. (Around 30 minutes)**

If it is not fully dried, the sound may become hard to hear. Let it fully dry before use.

Bluetooth®/Wireless LAN (Wi-Fi®) Function

- The **Bluetooth®** function and the wireless LAN (Wi-Fi®) function of this product conforms to the domestic standards of Japan, FCC standards, and EC directives, and has been certified.
- In some countries and regions, use of the Bluetooth® and wireless LAN (Wi-Fi®) functions may be restricted. Before you start using the product overseas, check the relevant laws and regulations of the country/region you visit.
- The 2.4 GHz band used by wireless LAN (Wi-Fi®) and Bluetooth® devices is shared by various other devices. For this reason, the communication speed and connectable range may be decreased, or disconnection may occur, due to interference from other devices.
- Do not use this product in places where electromagnetic waves are generated or near electric products, AV and OA equipment, or other magnetized devices.
- Subjecting this product to magnetic or electrical noise might increase noise and prevent it from performing communications. (This product is particularly susceptible to noise when it used near a microwave oven.)
- Using this product near a TV, radio or similar appliance might cause reception interference and disrupt TV images.
- The searching might not be successful if there are multiple wireless LAN (Wi-Fi®) access points near to the product or the same channel is being used.
- Use of cell phones on board is restricted. Follow the instructions of each airline.
- The communication speed and connectable range vary depending on the distance between communication devices, obstacles and the devices to connect.

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- Move to a place where you do not disturb others while you are in shinkansen, a hotel lobby, etc.
- Be careful not to be loud while talking.
- Be careful of sound leakage from earphones in trains or other places with many people around you.
- Ask permission if you take photos with your cell phone camera.
- When using the camera, follow common rules of etiquette regarding camera use.
- There may be a person with a cardiac pacemaker nearby at a place filled with people such as in a crowded train. Set "Airplane mode" or turn off beforehand.
- When a medical institution has laid down designated areas where the use of the product is prohibited or is not allowed to be brought in, follow the instructions of that medical institution.

Specific Absorption Rate (SAR) of Cell Phones

This model "isai V30+" mobile phone complies with Japanese technical regulations and international guidelines regarding exposure to radio waves.

This mobile phone was designed in observance of Japanese technical regulations regarding exposure to radio waves*1 and limits to exposure to radio waves recommended by a set of equivalent international guidelines. These international guidelines were set out by the International Commission on Non-ionizing Radiation Protection (ICNIRP), which is in collaboration with the World Health Organization (WHO), and the permissible limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health condition.

The Japanese technical regulations and international guidelines define the limits using a unit of measurement known as the Specific Absorption Rate (SAR), which represents the average amount of radio frequency energy absorbed by the human. The SAR limit for mobile phones is 2.0 W/kg. The highest SAR value for this mobile phone when tested for use at the ear is 0.455 W/kg*2. The highest SAR value for this mobile phone when tested for use on the body is 0.475 W/kg*2. There may be slight differences in SAR levels among

2.4 GHz Frequency Band Precautions

The frequencies used by the Bluetooth® and/or wireless LAN (Wi-Fi®) function of this product are in the 2.4 GHz band. In this frequency band, other similar wireless stations, in-plant wireless stations for mobile unit identification that require a license to use, such as factory production lines, specific small power wireless stations that do not require licenses, amateur wireless stations (collectively called "other wireless stations" from here on) are operated in addition to home electrical appliances such as microwave ovens, devices for industrial, scientific and medical devices.

- Before using the product, make sure that "other wireless stations" are not in operation nearby.
- In the event that instances of radio wave interference have occurred between this product and "other wireless stations", immediately either relocate this product or stop operation of the device (stop the emission of radio waves).
- If you are unclear on any points or are troubled by anything, contact an au shop or Customer Service Center.

 memo
<ul style="list-style-type: none">The connections between this product and all other Bluetooth® and wireless LAN (Wi-Fi®) devices have not been confirmed. Therefore, connections with all Bluetooth® and wireless LAN (Wi-Fi®) devices have not been confirmed. This product supports security features for wireless communications that are compliant with the Bluetooth® and wireless LAN (Wi-Fi®) standard specifications, but the security may not be sufficient depending on the usage environment and configuration. Be careful when making data communication using Bluetooth® or wireless LAN (Wi-Fi®) function.

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<div data-bbox="932 668 1350 905"> <div data-bbox="932 668 1350 689">individual products, but they all satisfy the limit.</div> <div data-bbox="932 695 1350 962"> <p>The actual SAR of this mobile phone while talking on the phone can be well below that indicated above. This is due to automatic changes in the power level of the mobile phone to ensure it only outputs the minimum power required to communicate with a base station. Therefore in general, the closer you are to a base station, the lower the power output of the mobile phone. This mobile phone can be used in positions other than against your ear. Use an accessory such as a carrying case, etc. so that you can hold the product at least 1.5 cm away from your body and also do not contain metal parts between the product and your body. By doing this, this mobile phone complies with Japanese technical regulations and international guidelines regarding exposure to radio waves. The World Health Organization has stated that present scientific information does not indicate that use of mobile devices has any harmful effects on the human body. They recommend that if you are still worried about your exposure then you can limit your talk time or use a handsfree kit to keep the mobile phone away from your head and body.</p> <p>If you would like to know more detailed information, please refer to the WHO website.</p> <p>http://www.who.int/docstore/peh-emf/publications/facts_press/fact_english.htm</p> <p>Please refer to the websites listed below if you would like to know more detailed information regarding SAR.</p> <ul style="list-style-type: none">○Ministry of Internal Affairs and Communications Website: http://www.tele.soumu.go.jp/e/sys/e/e/index.htm ○Association of Radio Industries and Businesses Website: http://www.arib-emf.org/O1denpa/denpa02-02.html (in Japanese only) ○au Website: https://www.au.com/english ○LG Electronics Inc. Website: Refer to "Specifications" page of this product. http://www.lg.com/jp/mobile-phone (in Japanese only) (URL are subject to change without notice.) </div> </div>	<div data-bbox="932 911 1350 1148"> <div data-bbox="932 911 1350 932">*1 Technical regulations are defined by the Ministerial Ordinance Related to Radio Law (Article 14-2 of Radio Equipment Regulations).</div> <div data-bbox="932 938 1350 989"> <p>*2 This value includes the wireless function available for simultaneous use.</p> </div> </div>	<div data-bbox="932 1154 1350 1391"> <div data-bbox="932 1154 1350 1176">*1 Technical regulations are defined by the Ministerial Ordinance Related to Radio Law (Article 14-2 of Radio Equipment Regulations).</div> <div data-bbox="932 1181 1350 1232"> <p>*2 This value includes the wireless function available for simultaneous use.</p> </div> </div>	<div data-bbox="932 1397 1350 1634"> <div data-bbox="932 1397 1350 1419">*1 Technical regulations are defined by the Ministerial Ordinance Related to Radio Law (Article 14-2 of Radio Equipment Regulations).</div> <div data-bbox="932 1424 1350 1475"> <p>*2 This value includes the wireless function available for simultaneous use.</p> </div> </div>	<div data-bbox="932 1640 1350 1877"> <div data-bbox="932 1640 1350 1662">*1 Technical regulations are defined by the Ministerial Ordinance Related to Radio Law (Article 14-2 of Radio Equipment Regulations).</div> <div data-bbox="932 1667 1350 1718"> <p>*2 This value includes the wireless function available for simultaneous use.</p> </div> </div>	<div data-bbox="932 1883 1350 1960"> <div data-bbox="932 1883 1350 1905">*1 Technical regulations are defined by the Ministerial Ordinance Related to Radio Law (Article 14-2 of Radio Equipment Regulations).</div> <div data-bbox="932 1911 1350 1960"> <p>*2 This value includes the wireless function available for simultaneous use.</p> </div> </div>
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• Wireless LAN (Wi-Fi®) has the advantage that it can be freely connected anywhere within the radio wave range, as it uses radio waves for exchanging information. At the same time, there is a risk that a malicious third party may obtain unauthorized access if security settings have not been configured. You are recommended to configure security settings before using wireless LAN at your decision and responsibility.

- The Company assumes no responsibility for leakage of data or information that may occur during Bluetooth®/wireless LAN (Wi-Fi®) communication.

- Since Bluetooth® and wireless LAN (Wi-Fi®) functions use the same frequency band, using the both functions at the same may cause radio wave interference resulting in decreased communication speed or disconnection from the network. If connection fails, stop using either of the Bluetooth® and wireless LAN (Wi-Fi®) functions.

Bluetooth® and wireless LAN (Wi-Fi®) functions of this product use frequencies in the 2.4 GHz band.

<div data-bbox="1388 333 1493 354">2.4FH1/XX1</div> <div data-bbox="1388 360 1493 376"> </div>	<div data-bbox="1503 333 1608 354">2.4DS4/OF4</div> <div data-bbox="1503 360 1608 376"> </div>
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- Bluetooth® function: 2.4FH1/XX1
This product uses the 2.4 GHz band. FH-SS and other schemes are used as the modulation scheme. The interference distance is about 10 m or less.
- Wireless LAN (Wi-Fi®) function: 2.4DS4/OF4
This product uses the 2.4 GHz band. DS-SS and OFDM are used as the modulation schemes. The interference distance is about 40 m or less.
- Bandwidth to use: Full band
This means that full band can be used, and that band of mobile unit identification devices can be avoided.
- Available channels differ depending on the country.
- For use in an airplane, check with the airline company in advance.

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*1 Technical regulations are defined by the Ministerial Ordinance Related to Radio Law (Article 14-2 of Radio Equipment Regulations).

*2 This value includes the wireless function available for simultaneous use.

Export Administration Regulations

This product and its accessories may fall under the category of application of Japan Export Control Regulations ("Foreign Exchange and Foreign Trade Law" and relevant laws and regulations), U.S. Re-export Regulations (Export Administration Regulations) is applied to this product and its accessories. If you export or re-export this product or its accessories, please follow the necessary procedures at your own risk and expense. For details on the procedures, contact the Ministry of Economy, Trade and Industry or the U.S. Department of Commerce.

5 GHz Frequency Band Precautions

Wireless LAN (Wi-Fi®) function of this product uses 5 GHz band. Using the 5.2 GHz band and 5.3 GHz band outdoors is prohibited by the Radio Law. The channels used on the product are as follows.

■ **HT20 [a/n], VHT20 [ac]**
W52 (5.2 GHz band/36, 40, 44, 48 ch)
W53 (5.3 GHz band/52, 56, 60, 64 ch)
W56 (5.6 GHz band/100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140 ch)

■ **HT40 [n], VHT40 [ac]**
■ **VHT80 [ac]**
W52 (5.2 GHz band/38, 46 ch)
W52 (5.2 GHz band/42 ch)
W53 (5.3 GHz band/54, 62 ch)
W53 (5.3 GHz band/58 ch)
W56 (5.6 GHz band/102, 110,
W56 (5.6 GHz band/106, 122
118, 126, 134 ch)
ch)

Security code/PIN code

Available security codes

The product has various security codes that you can use. The available security codes are as follows. Do not forget the various security codes that are set as they are necessary for various operations and contracts. Make sure to change the initial value to your own unique number.

- Security code

Example of usage	<div data-bbox="1841 531 2259 552"> <p>① To do remote operation of voice mail and call forwarding services from a landline phone</p> </div> <div data-bbox="1841 558 2259 609"> <p>② To use Customer Service Center and to do various inquiries, applications, and modifications on the au homepage</p> </div>
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Intellectual Property Right

Trademarks

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Initial value	A four digit number chosen by the customer and noted on the application form
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- PIN for unlocking

Example of usage	To set and release the screen lock or the remote lock
Initial value	1234

- Make sure to change the initial value to your own unique number.

- Password (Osafu-Keitai lock setting)

Example of usage	Lock No. (NFC/Osafu-Keitai lock)
Initial value	1234

PIN Code

- PIN 1 code

To prevent unauthorized use of the au IC Card by a third party, you can set the product to require PIN 1 code entry every time the power is turned on. You also need to enter PIN 1 code when setting whether the PIN 1 code entry is required. If the PIN 1 code is incorrectly entered three times consecutively, the PIN 1 code will be locked. You can unlock the PIN 1 code using PUK code.

- The default PIN 1 code is "1234" and does not need to be changed but you can change the PIN 1 code to any four-to-eight-digit number if necessary, and you can change settings so that the PIN 1 code must be entered. If you require a PIN 1 code to be entered, make sure to change the number to your own unique number.

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- PUK code

In case the PIN 1 code is locked, you can unlock it by entering the PUK code.

- PUK code is an eight-digit number given at the time of purchase, which is printed on the back side of the plastic card on which your au IC Card is attached.

- After entering the PUK code, you need to set a new PIN 1 code.
- If the PUK code is incorrectly entered 10 times consecutively, contact an au shop, PiPiP or Customer Service Center.
- PIN code is not reset by Factory data reset.

Notes on Data Communication Charge

- Since a constant Internet connection is possible with the product, data communication may be performed automatically by some applications, resulting in high data communication charges. Therefore, subscription to a data communication charge discount service or flat late plan is recommended.

- On the product to browse websites, download applications, communicate using applications, send/receive e-mails, and configure various settings, connection to the Internet is required, to which data communication charge applies.
 - Data communication charge does not apply to wireless LAN (Wi-Fi®) connection.

Applications

- Be sure to check the security of the application, then install it at your own risk. Some applications might cause virus infection, damage various data, and send out your location information, usage history or personal information stored in your cell phone via the Internet.
- The Company assumes no responsibility for any operation problems that might be caused by the applications you have installed. In such case, you may be charged a repair fee even during the warranty period.
- The Company assumes no responsibility for any disadvantage brought to you or any third party by applications you have installed.

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