

Be sure to read this manual before use

XPERIA XZ2 Premium

SOV38

Cautions on using the product

- In this manual, "Xperia XZ2 Premium" is usually referred to as "the product" or "main unit".
- In this manual, "Basic Manual", "Cautions on using the product" (this manual), "Setting Guide" and "取扱説明書（詳細版）(Full instruction manual)" (Japanese) are collectively referred to as "Instruction Manual".
- In this manual, "au Nano IC Card 04" is abbreviated as "au IC card".
- In this manual, "microSD™" memory card (commercially available)*, "microSDHC™" memory card (commercially available)* and "microSDXC™" memory card (commercially available) are abbreviated as "microSD memory card".
- Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. The TM and ® marks may be omitted in this manual.

Power off the product near electronic devices or equipment operating on high precision control or weak signals.
The radio waves from the product might interfere with the operation of electronic devices or equipment.
* The following are some electronic devices or equipment that you should be careful of:
Hearing aids, implantable cardiac pacemaker, implantable cardioverter defibrillator, other electronic medical equipment, and other automatically controlled devices or equipment. If you use an implantable cardiac pacemaker, implantable cardioverter defibrillator, or other electronic medical equipment, check with the medical electronic equipment manufacturer or vendor whether the operation can be affected by radio waves.

If charging does not finish after specified time, stop charging.
Failure to do so might cause fire, burns, injury, etc. due to overcharge etc.

Power off the product before you step into a place where flammable gas can leak, such as gas stations, or a place where dusts are generated. Stop charging if you charge the product.
Using the product in a place where flammable gas leaks might cause explosion, fire, etc.
When using Osaifu-Keitai at a gas station etc., be sure to turn off the power in advance.
(If you set "NFC / Osaifu-Keitai lock", cancel the lock and then turn off the power.)

If you notice anything unusual about the equipment such as an unusual odor, abnormal noise, smoke generation, overheating, discoloration or deformation during operation, charging or storage, perform the following measures.

- Remove the power plug from an outlet or accessory socket
 - Turn off the power of the product
- Failure to do so might cause fire, burns, injury, electric shock, etc.

Never connect the USB Type-C™ plug to the product or the specified charging equipment (sold separately) when it is wet.
Although the product has the waterproof property, inserting USB Type-C plug to the product when it is wet might cause electric shock or short-circuit due to the moisture or foreign substance on the product or USB Type-C plug, or might cause abnormal overheating, fire damage, fire, burns, or a fault if corrosion occurs.

Do not charge the equipment when it is wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) with the Wireless Charging Pad (sold separately).
Doing so might cause fire, burns, injury, electric shock, etc.

Do not touch the cable, charging terminals or power plug of the specified charging equipment (sold separately) with wet hands.
Doing so might cause fire, burns, electric shock, etc.

Use the adapter only on the specified power supply and voltage.
When charging the battery overseas, use AC adapter for global use. Using the incorrect power supply and voltage might cause fire, burns, electric shock, etc.

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Always remove the power plug of the specified charging equipment (sold separately) from an outlet or accessory socket when not using it.
Keeping it connected to the power plug might cause fire, burns, electric shock, etc.

Immediately remove the power plug from an outlet or accessory socket if liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) get adhered.
Failure to do so might cause fire, burns, electric shock, etc. due to short-circuit by adhered object etc.

Before cleaning, remove the power plug from an outlet or accessory socket.
Failure to do so might cause fire, burns, electric shock, etc.

Clean dust from the power plug.
Using it with dust adhered might cause fire, burns or electric shock.

Firmly insert the specified charging equipment (sold separately) into an outlet or accessory socket.
Insecure inserting might cause fire, burns, electric shock, etc.

When using the product

- Before you start using the product, make sure to read the "Safety Precautions" to ensure correct use.
- Before you assume that the product is malfunctioning, perform "トラブル診断 (Diagnosis for trouble)". To use "トラブル診断 (Diagnosis for trouble)", from the Home screen, [お客サポート (Customer support)]→[故障紛失サポート (Repair and Delivery Service)]→[トラブル診断 (Diagnosis for trouble)]. Or, visit au homepage and check with "トラブル診断 (Diagnosis for trouble)". [https://www.au.com/trouble-check/ \(Japanese\)](https://www.au.com/trouble-check/ (Japanese))
- Communication is not possible even inside the service area in places where the signal does not reach (e.g. tunnels and basements). Also, communication is sometimes not possible in poor signal reception areas. Communication is sometimes interrupted if you move into poor signal reception area during communication.
- Since the product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated. (Though LTE/WiMAX 2+/GSM/UMTS system has highly secure confidential communication features.)
- For connecting to the emergency call acceptance organization, au VoLTE (LTE network) is used. 3G (Line exchange network) connection is not available.
- The product is compatible with the au World Service. Each network service described in "Instruction Manual" varies depending on the area and service content.
- Since the product is a radio station under the Radio Law, you may be asked to temporarily submit the product for inspection in accordance with the Radio Law.
- The IMEI information of your mobile phone is automatically sent to KDDI CORPORATION for maintenance and monitoring operational status of your mobile phone.
- Before you start using the product overseas, check the relevant laws and regulations of the country/region you visit.
- The Company is not liable for any damages arising from earthquakes, lightning, storms, floods or other natural disasters, as well as fires, actions by third parties, other accidents, intentional, mistaken, or incorrect use by the customer, or use under other unusual conditions outside the responsibility of the Company.
- The Company is not liable for any incidental damages (change/disappearance of described content, loss of business income, disruption of business, etc.) arising from use of the product or inability to use the product.
- The Company is not liable for any damages arising from failure to observe the described content of the "Instruction Manual".

Caution Be sure to read the following cautions before use.

Do not wield the product holding the antenna etc. when USB Type-C™-3.5φ conversion/TV Antenna cable 01 is connected.
Doing so might cause an accident such as injury.

Do not use damaged product or peripheral devices.
Doing so might cause fire, burns, injury, etc.

Do not place the product on an unstable or inclined platform. Be careful especially when vibrator is set.
The product might fall and cause injury etc.

Do not use or keep in a place that is very humid, dusty, or subject to high temperature.
Doing so might cause fire, burns, electric shock, etc.
For waterproofness/dustproofness, refer to "Notes on waterproof and dustproof properties" (▶P.27).

If children use the product, parents or guardians should give them proper instructions and do not allow them to use the product in the wrong way.
Use of the product in the wrong way might cause injury.

Keep the equipment out of the reach of babies and infants.
Failure to do so might cause accidental ingestion, injury, electric shock, etc.

Be careful about the temperature when using the product continuously or while charging because it might become warm. Also, be careful not to keep touching it unintentionally in a pocket of clothes, you fall asleep, etc.
The product or the specified charging equipment (sold separately) might become warm when using an app, a call, data communication, watching TV or video, etc. continuously or while charging. If you are directly in contact with warmed part continuously, it might cause a redness of skin, itch, rash, low-temperature burn, etc. depending on your physical condition.

When you disconnect a power plug of the specified charging equipment (sold separately) from an outlet or accessory socket, do not apply excessive force if such as pulling the cable. Instead, hold the adapter main unit to disconnect.
Pulling the cable of the specified charging equipment (sold separately) might damage the cable causing fire, burns, electric shock, etc.

If you wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator, consult a doctor for using the Wireless Charging Pad (sold separately) in advance.
The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

When plugging/unplugging the specified charging equipment (sold separately) into/from the product, plug/unplug it straight toward the product without applying excessive force such as pulling the cable etc.
Incorrect plugging/unplugging might cause fire, burns, injury, electric shock, etc.

If the charging terminal is deformed such as being bent etc., stop using immediately. Do not use it with the deformation restored.
Doing so might cause fire, burns, injury, etc. due to short-circuit of the charging terminal.

Always remove the power plug of the specified charging equipment (sold separately) from an outlet or accessory socket when not using it.
Keeping it connected to the power plug might cause fire, burns, electric shock, etc.

Immediately remove the power plug from an outlet or accessory socket if liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) get adhered.
Failure to do so might cause fire, burns, electric shock, etc. due to short-circuit by adhered object etc.

Before cleaning, remove the power plug from an outlet or accessory socket.
Failure to do so might cause fire, burns, electric shock, etc.

Clean dust from the power plug.
Using it with dust adhered might cause fire, burns or electric shock.

Firmly insert the specified charging equipment (sold separately) into an outlet or accessory socket.
Insecure inserting might cause fire, burns, electric shock, etc.

- The Company is not liable for any damages arising, for example, from malfunction caused by combination with connected devices or software not related to the Company.
- Captured image data or downloaded data may sometimes be altered or lost due to faults, repair or other handling of the product. The Company is not liable for any damage or lost income resulting from recovery of these data.
- It is recommended you keep a copy of important data on your PC's hard disk, etc. Whatever the cause of the defect or malfunction may be, the Company assumes no responsibility for alteration or loss of saved data.
- Contents saved in the product, such as contacts and Album data might be altered or lost by an accident, fault, repair or mishandling. Be sure to keep a copy of important contents. Note that the Company assume no responsibility for any damages or lost profits resulting from altered or lost contents.
- Note that contents data (both charged or free content) saved to the product cannot be returned to the customer when the product is replaced for repair of a fault, for example.
- The product uses liquid crystal for its display. The display response speed may become slow when the ambient temperature is low, which is due to the property of liquid crystal and not a malfunction. The display response speed will return to normal at room temperature.
- Although the display used for the product is made using high-precision technology, some pixels (dots) might be lit or out at all times. This is not a malfunction.
- You are recommended to store copies of individual data such as photos you took, videos and music on your PC by sending each file as mail attachment, etc. Note, however, that you may not be able to make copies of any copyrighted data even by the above-mentioned means.
- Do not discard the product together with regular trash. Please cooperate in the collection of the product (including optional accessories) when it is no longer needed to protect the environment and effectively use resources. We collect the product at au shops and other places.
- "The Company" as appears in the manual refers to the following companies: Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
Manufactured by: Sony Mobile Communications Inc.

Main unit

Danger Be sure to read the following hazards before use.

Do not throw the product into fire or apply heat.
Doing so might cause fire, burns, injury, etc.

Do not put excessive force such as sticking with a sharp object (nail, etc.), hitting with a hard object (hammer, etc.), or stepping on it.
Doing so might cause fire, burns, injury, etc.

If the internal substance of the product contacts your eyes or mouth, immediately rinse the eyes or mount with clean water and then see a doctor right away.
The effects of the internal substance of the product might cause blindness, medical problem, etc.

Follow the instructions of each medical facility for the use of mobile phones on their premises.
Power off the product in a place where the use is prohibited. The radio waves from the product might affect electronic equipment and electronic medical equipment.

Always keep the product away from your ear when you talk setting the hands-free, while sounding the ringtone loudly, or during stand-by. Also, when you play game, play back videos, music, etc. connecting the earphone/microphone, etc. to the product, adjust the volume adequately.
Sound is emitted from the product when calling with hands-free set. Even in standby mode, a ringtone or an alarm sound may sound suddenly. Listening to loud sound for long hours continuously may cause a disability of ears such as deafness.

Do not turn on the light with the lighting luminescence part close to the other's eyes. Keep enough distance away especially from babies.
Doing so might cause blurred vision etc. Also an accident such as injury might occur if he or she is dazzled or frightened.

Do not turn on or flash the light toward a driver of a car etc.
Doing so might disturb driving and cause an accident etc.

Do not look at a repeatedly-blinking screen for a long time.
Doing so might cause cramp, loss of consciousness, etc.

Do not allow liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.), metal parts, or flammable objects to enter to the microSD memory card/au IC card slot of the product. Do not set a microSD memory card or au IC card in wrong insertion, or insert it in wrong orientation.
Doing so might cause fire, burns, injury, electric shock, etc.

If you have a weak heart, set the vibrator or ringtone volume carefully.
Sudden vibration or ringtone sounding when for incoming call astonishes you and it may affect your heart.

If you are wearing any electronic medical equipment, check with the relevant medical electronic equipment manufacturer or vendor whether the operation might be affected by radio waves.
The radio waves from the product might affect electronic medical equipment.

If there is any chance that the distance between the product and a person closest to you might get shorter than 15 cm such as when you cannot freely move around, set it not to emit radio wave in advance (Airplane mode, turning the power off, etc.).
A person in close proximity to you might wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator. The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

Follow the instructions given by the respective medical facility regarding use of the product on their premises.
The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

Be careful of the cut surface not to hurt your fingers etc. when handling au IC card.
The cut surface may be sharp, and it might cause injury.

Using near medical equipment or in healthcare facilities

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Using near medical equipment or in healthcare facilities

- Some functions may be unavailable due to change of specification of the OS or change/termination of services.
- Every effort has been made in the preparation of "Instruction Manual". Should you notice any unclear points, omissions, etc., feel free to contact us.

Safety Precautions (Observe Strictly)

■ Before using this product, thoroughly read these safety precautions for proper use.

■ These "Safety Precautions" describe instructions that should be observed to prevent damage to property or injury to the customer or others using the product.

■ The following symbols indicate the different levels of injury or damage that may result if the guidelines are not observed and the product is used improperly.

	This symbol indicates that "death or serious injury" ¹ may directly and immediately result from improper use*.
	This symbol indicates that "death or serious injury" ¹ may result from improper use*.
	This symbol indicates that "minor injury" ² and/or property damage ³ may result from improper use*.

*1 Serious injury: This refers to loss of sight, injury, burns (high- and low temperature), electric shock, broken bones, injuries with residual aftereffects from poisoning, etc., and injuries requiring hospital admission for treatment or long-term hospital attendance as an outpatient.
This refers to injuries, burns (high- and low-temperature), electric shock, etc. that do not require hospital admission for treatment or long-term hospital attendance as an outpatient.

*2 Minor injury: This refers to injuries, burns (high- and low-temperature), electric shock, etc. that do not require hospital admission for treatment or long-term hospital attendance as an outpatient.

*3 Property damage: This refers to extended damage to buildings, furniture, livestock, pets, etc.

Explanation of graphic symbols

	Indicates an action that is not allowed.		Indicates that handling with wet hands is not allowed.
	Indicates that disassembly is not allowed.		Indicates compulsory actions in accordance with instructions.
	Indicates that use in a place where the product is likely to get wet or allowing the product to get wet is not allowed.		Indicates that the power plug must be disconnected from an outlet.

■ Precautions common to the main unit, internal battery, charging equipment, au IC card, USB Type-C™-3.5φ conversion/TV Antenna cable 01, peripheral devices

Danger Be sure to read the following hazards before use.

Do not use, store or leave the equipment in a location where it is subject to high temperature or accumulation of heat (e.g. by the fire, near a heater, under a kotatsu or bedding, in direct sunlight, in a car in the hot sun).
Doing so might cause fire, burns, injury, electric shock, etc.

Do not put the equipment in cooking appliances such as microwave ovens, IH cooking heaters, or high pressure containers such as pressure cookers. Do not place the equipment near such cooking appliances.
Doing so might cause fire, burns, injury, electric shock, etc.

Do not splash sand, soil or mud, or do not directly place the equipment on it. Also, do not touch the equipment with hands with sand etc. adhered.
Doing so might cause fire, burns, injury, electric shock, etc.
For waterproofness/dustproofness, refer to "Notes on waterproof and dustproof properties" (▶P.27).

Do not use, store or leave the equipment in a location where it is subject to high temperature or accumulation of heat (e.g. by the fire, near a heater, under a kotatsu or bedding, in direct sunlight, in a car in the hot sun).
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Doing so might cause fire, burns, injury, electric shock, etc.

Do not charge the equipment when it is wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.). Also, do not charge the equipment in a place where water comes in contact such as bathroom, etc.
Doing so might cause fire, burns, injury, electric shock, etc.
For waterproofness, refer to "Notes on waterproof and dustproof properties" (▶P.27).

Do not subject the product to strong pressure or break the product. Especially when bringing the product putting in a pocket of clothes, do not let the product hit against surroundings or being put between the objects.
Doing so may cause fire, burns, injury, etc. due to damage of the internal battery.
*The following are examples that you should be careful of:
• Sitting or squatting with the product put in a pocket of trousers or skirt
• Putting the product in a pocket of outer wear and catching them in a door or a door of car
• Stepping on the product on a soft object such as a sofa, bed, or bedding, or on a floor

Do not disassemble or modify the equipment.
Doing so might cause fire, burns, injury, electric shock, etc.

Do not try to remove the internal battery from the product.
Doing so might cause fire, burns, injury, etc.

Do not let the equipment get wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.).
Doing so might cause fire, burns, injury, electric shock, etc.
For waterproofness, refer to "Notes on waterproof and dustproof properties" (▶P.27).

Do not allow liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) to get inside the charging terminal or the external connection terminal.
Doing so might cause fire, burns, injury, electric shock, etc.
For waterproofness, refer to "Notes on waterproof and dustproof properties" (▶P.27).

Do not allow liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) to get inside the charging terminal or the external connection terminal.
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For waterproofness, refer to "Notes on waterproof and dustproof properties" (▶P.27).

Do not allow liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) to get inside the charging terminal or the external connection terminal.
Doing so might cause fire, burns, injury, electric shock, etc.
For waterproofness, refer to "Notes on waterproof and dustproof properties" (▶P.27).

Do not allow liquids such as water (drinking

