

Cautions on using the product

- In this manual, "Xperia™ XZs" is usually referred to as "the product".
- In this manual, "Basic Manual", "Cautions on using the product" (this manual), "Setting Guide" and "取扱説明書（詳細版）（Full instruction manual）（Japanese）" are collectively referred to as "Instruction Manual".
- In this manual, "au Nano IC Card 04" is abbreviated as "au IC card".
- In this manual, "microSD™" memory card (commercially available), "microSDHC™" memory card (commercially available) and "microSDXC™" memory card (commercially available) are abbreviated as "microSD memory card" or "microSD".
- Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. In context, TM and ® mark may be omitted.

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- 1**
- Do not use or keep in a place that is very humid, dusty, or subject to high temperature.**

Doing so might cause fire, burns, electric shock, etc. For waterproofness/dustproofness, refer to "Notes on waterproof and dustproof properties" (▶P.26)

- If children use the product, parents or guardians should give them proper instructions and do not allow them to use the product in the wrong way.**

Use of the product in the wrong way might cause injury.

- Keep the equipment out of the reach of babies and infants.**

Failure to do so might cause accidental ingestion, injury, electric shock, etc.

- Be careful when using the product continuously for a long time or charging because the temperature might become warm. Also, be careful not to touch it unintentionally for a long time when you fall asleep etc.**

The product or the charging equipment (sold separately) might become warm when using an app, a call, data communication, watching TV or video, etc. for a long time or charging. If you are directly in contact with warmed part for a long time, it might cause a redness of skin, itch, rash, low-temperature burn etc. depending on your physical condition.

■ Main unit

- Danger** Be sure to read the following before use.

- Do not throw the product into fire or apply heat.**

Doing so might cause fire, burns, injury, etc. because of ignition, burst, heat or leaking of the internal battery.

- Do not put excessive force such as sticking a nail (sharp object) into the product, hitting it with a hammer (hard object), or stepping on it.**

Doing so might cause fire, burns, injury, etc. because of ignition, burst, heat or leaking of the internal battery.

When using the product

- Before you start using the product, make sure to read the "Safety Precautions" to ensure correct use.
- Before you assume that the product is malfunctioning, perform *トラブル診断 (Diagnosis for trouble)*.
- To use *トラブル診断 (Diagnosis for trouble)*, from the Home screen, [設定]→[お客様サポート (Customer support)]→[故障受付 (Repair desk)]→[トラブル診断 (Diagnosis for trouble)]. Or, visit au homepage and check with *トラブル診断 (Diagnosis for trouble)*. <https://www.au.com/trouble-check/> (Japanese)
- Communication is not possible even inside the service area in places where the signal does not reach (e.g. tunnels and basements). Also, communication is sometimes not possible in poor reception areas. Communication is sometimes interrupted if you move into a poor reception areas during communications.
- Since the product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated. (Though LTE/WiMAX 2+/GSM/UMTS system has highly secure confidential communication features.)
- For connecting to the emergency call acceptance organization, au VoLTE (LTE network) is used. 3G (Line exchange network) connection is not available.
- The product is compatible with the au World Service. Each network service described in "Instruction Manual" varies depending on the area and service content.
- Since the product is a radio station under the Radio Law, you may be asked to temporarily submit the product for inspection in accordance with the Radio Law.
- The IMEI information of your cell phone is automatically sent to KDDI CORPORATION for maintenance and monitoring operational status of your mobile phone.
- Before you start using the product overseas, check the relevant laws and regulations of the country/region you visit.
- The Company is not liable for any damages arising from earthquakes, lightning, storms, floods or other natural disasters, as well as fires, accidents by third parties, other accidents, intentional, mistaken, or incorrect use by the customer, or use under other unusual conditions outside the responsibility of the Company.
- The Company is not liable for any incidental damages (change/ disappearance of described content, loss of business income, disruption of business, etc.) arising from use of the product or inability to use the product.

- 1**
- If the internal battery substance etc. contacts eyes, immediately rinse the eyes with clean water and see a doctor right away. Do not rub the eyes.**

The effects of the internal battery substance etc. might cause blindness, medical problem, etc.

- If the display substance etc. contacts eyes, immediately rinse the eyes with clean water and see a doctor right away. Do not rub the eyes.**

The effects of the substance etc. inside of the display might cause blindness, medical problem, etc.

- Warning** Be sure to read the following warnings before use.

- Do not turn on the light with the lighting luminescence part close to the people's eyes. Keep enough distance away especially from babies.**

Doing so might cause blurred vision etc. Also an accident such as injury might occur if he or she is dazzled or frightened.

- Do not turn on or flash the light to a driver of a car etc.**

Doing so might disturb driving and cause an accident etc.

- Do not look at a repeatedly-blinking screen for a long time.**

Doing so might cause cramp, loss of consciousness, etc.

- Do not allow liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.), metal parts, or flammable objects to enter to the microSD memory card/au IC card slot of the product.**

- Do not set a microSD memory card or au IC card in wrong insertion, or insert it in wrong orientation.**

Doing so might cause fire, burns, injury, electric shock, etc.

- Do not expose the camera lens to direct sunlight for a long time.**

Doing so might cause fire, burns, injury, etc. due to light-collecting mechanism of lens.

- If the charging terminal is deformed such as being bent etc., stop using immediately. Do not use it with the deformation restored.**

Doing so might cause fire, burns, injury, etc. due to short-circuit of the charging terminal.

- Always remove the power plug of the specified charging equipment (sold separately) from an outlet or cigarette lighter when not using it.**

Keeping it connected to the power plug might cause fire, burns, injury, electric shock, etc.

- Immediately remove the power plug from an outlet or cigarette lighter socket if liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) come in.**

Doing so might cause fire, burns, electric shock, etc.

- Before cleaning, remove the power plug from an outlet or the cigarette lighter socket.**

Failure to do so might cause fire, burns, electric shock, etc.

- Caution** Be sure to read the following cautions before use.

- Do not touch the specified charging equipment (sold separately) for a long time when it is connected to an outlet or cigarette lighter socket.**

Doing so might cause a burn etc.

■ au IC card




- Caution** Be sure to read the following cautions before use.

- Be careful of the cut surface not to hurt your fingers etc. when handling au IC card.**

Failure to do so might cause injury.

- The Company is not liable for any damages arising from failure to observe the described content of the "Instruction Manual".
- The Company is not liable for any damages arising, for example, from malfunction caused by combination with connected devices or software not related to the Company.
- Captured image data or downloaded data may sometimes be altered or lost due to faults, repair or other handling of the product. The Company is not liable for any damage or lost income resulting from recovery of these data.
- It is recommended you keep a copy of important data on your PC's hard disk, etc. Whatever the cause of the defect or malfunction may be, the Company assumes no responsibility for alteration or loss of saved data.
- Contents saved in the product, such as contacts and Album data might be altered or lost by an accident, fault, repair or mishandling. Be sure to keep a copy of important contents. Note that the Company assume no responsibility for any damages or lost profits resulting from altered or lost contents.
- Note that contents data (both charged or free content) saved to the product cannot be returned to the customer when the product is replaced for repair of a fault, for example.
- The product uses liquid crystal for its display. The display response speed may become slow when the ambient temperature is low, which is due to the property of liquid crystal and not a malfunction. The display response speed will return to normal at room temperature.
- Although the display used on the product is made using high-precision technology, some pixels (dots) might be lit or out at all times. This is not a malfunction.
- You are recommended to store copies of individual data such as photos you took, videos and music on your PC by sending each file as mail attachment, etc. Note, however, that you may not be able to make copies of any copyrighted data even by the above-mentioned means.
- Do not discard the product together with regular trash. Please cooperate in the collection of the product (including optional accessories) when it is no longer needed to protect the environment and effectively use resources. We collect the product at au shops and other places.
- * The Company 'as appears in the manual refers to the following companies: Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY

- Manufactured by: Sony Mobile Communications Inc.

| | | |
|---|----------------|---|
|  | Danger | This symbol indicates that "death or serious injury" ¹ may directly and immediately result from improper use*. |
|  | Warning | This symbol indicates that "death or serious injury" ¹ may result from improper use*. |
|  | Caution | This symbol indicates that "minor injury" ² and/or property damage ³ may result from improper use*. |

*1 Serious injury: This refers to loss of sight, injury, burns (high- and low temperature), electric shock, broken bones, injuries with residual aftereffects from poisoning, etc., and injuries requiring hospital admission for treatment or long-term hospital attendance as an outpatient.

- 2**
- Power off the product or put it in Airplane mode before boarding an airplane.**

Use of mobile phones on board is restricted. Follow the instructions of each airline.

Failure to do so might adversely affect on-board electronic equipment. Prohibited acts related to mobile phone usage on an airplane might be punished by law.

- Follow the instructions of each medical facility for the use of mobile phones on their premises.**

Power off the product in a place where the use is prohibited. Failure to do so might affect electronic equipment and electronic medical equipment.

- Always keep the product away from your ear when you talk setting the hands-free, while sounding the ringtone, or during stand-by.**

Also, when you play game, play back videos, music, etc. connecting the earphone/microphone, etc. to the product, adjust the volume adequately.

- If the internal battery leaks or gives off a strange smell, immediately stop using and remove it from the vicinity of open flames.**

The leaking liquid might ignite fire, catch fire, explode etc.

- Be careful not to allow a pet etc. to bite the product.**

Doing so might cause fire, burns, injury, etc. because of ignition, burst, heat or leaking of the internal battery.

- Caution** Be sure to read the following cautions before use.

- When using the motion sensor, check the safety around you, hold the product firmly, and do not shake it unnecessarily.**

Failure to do so might cause an accident such as injury.




- Notice**
- Reproduction of the content of "Instruction Manual" in part or in whole is prohibited.
 - The content of "Instruction Manual" is subject to change without notice.
 - Every effort has been made in the preparation of "Instruction Manual". Should you notice any unclear points, omissions, etc., feel free to contact us.

Safety Precautions (Observe Strictly)

- Before using this product, thoroughly read these safety precautions for proper use.**

- These "Safety Precautions" describe instructions that should be observed to prevent damage to property or injury to the customer or others using the product.**

- The following symbols indicate the different levels of injury or damage that may result if the guidelines are not observed and the product is used improperly.**





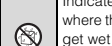

| | | |
|---|----------------|---|
|  | Danger | This symbol indicates that "death or serious injury" ¹ may directly and immediately result from improper use*. |
|  | Warning | This symbol indicates that "death or serious injury" ¹ may result from improper use*. |
|  | Caution | This symbol indicates that "minor injury" ² and/or property damage ³ may result from improper use*. |

*1 Serious injury: This refers to loss of sight, injury, burns (high- and low temperature), electric shock, broken bones, injuries with residual aftereffects from poisoning, etc., and injuries requiring hospital admission for treatment or long-term hospital attendance as an outpatient.

- *2 Minor injury: This refers to injuries, burns (high- and low-temperature), electric shock, etc. that do not require hospital admission for treatment or long-term hospital attendance as an outpatient.

- *3 Property damage: This refers to extended damage to buildings, furniture, livestock, pets, etc.

■ Explanation of graphic symbols

| | | | |
|---|---|---|--|
|  | Indicates an action that is not allowed. |  | Indicates that handling with wet hands is not allowed. |
|  | Indicates that disassembly is not allowed. |  | Indicates compulsory actions in accordance with instructions. |
|  | Indicates that use in a place where the product is likely to get wet or allowing the product to get wet is not allowed. |  | Indicates that the power plug must be disconnected from an outlet. |

- Precautions common to the main unit, internal battery, charging equipment, au IC card, Sony Mobile TV antenna cable 02, peripheral devices**

- Danger** Be sure to read the following hazards before use.

- Do not use, store or leave the equipment in a location where it is subject to high temperature or accumulation of heat (e.g. by the fire, near a heater, under a kotatsu or bedding, in direct sunlight, in a car in the hot sun).**

Doing so might cause fire, burns, injury, electric shock, etc.

- Do not put the equipment in cooking appliances such as microwave ovens, IH cooking heaters, or high pressure containers such as pressure cookers. Do not place the equipment near such cooking appliances.**

Doing so might cause fire, burns, injury, electric shock, etc.

- 3**
- If the display is damaged and when the internal substance runs out, do not get it on your skin such as face, hands, or clothes etc.**

Doing so might cause blindness, injury on your skin, etc. If the internal substance etc. gets into your eyes or mouth, or contacts skin or clothes, immediately rinse the contacted area with clean running water.

In the case of getting into your eyes or mouth, immediately consult a doctor after rinsing.

- Do not discard the product together with other garbage.**

Doing so might cause fire, burns, injury, etc. due to ignition. Also, it might cause environmental destruction. When the product is no longer used, bring it to a sales outlet such as au shop. If your local municipality has a battery recycling program, dispose of them as provided for.

- If the substance etc. leaks out from the internal battery, do not allow the fluid to contact with your skin of face or hands, clothes, etc.**

Doing so might cause blindness, injury on your skin, etc. If the internal substance etc. gets into your eyes or mouth, or contacts skin or clothes, immediately rinse the contacted area with clean running water.

In the case of getting into your eyes or mouth, immediately consult a doctor after rinsing.

- For using the product in a car, check with the automobile manufacturer or dealer for the effects by radio waves before using.**

In rare cases, using the product in some vehicle models can cause the vehicle's electronic equipment to malfunction. In that case, stop using the product immediately.

- If abnormalities on skin are developed by using the product, immediately stop using and take medical treatment. The use of the product might cause itching, rashes, eczema, or other symptoms depending on the user's physical condition.**

For materials of each part, refer to "Material list" (▶P.17).

- Make sure not to get metal objects (blade of cutter, staples, etc.) adhered because magnetic parts are used on the earphone/speaker and speaker of the product.**

Such adhered objects might cause injury etc.

■ Sony Mobile TV antenna cable 02

| Part | Material | Surface treatment |
|---|---------------------|-------------------|
| Headset connection terminal (top), connecting plug (top) | Polypropylene resin | — |
| Headset connection terminal (body), connecting plug (body), cable | Elastomer resin | — |
| Connecting plug (metal part) | Brass | Gold plating |

Handling precautions

These precautions are provided to prevent the product from damage and ensure that performance can be fully demonstrated. Thoroughly read these precautions to ensure correct use.

- Precautions common to the main unit, internal battery, charging equipment, au IC card, Sony Mobile TV antenna cable 02, peripheral devices**

- Do not apply excessive force to the product during use. Be sure not to put the product into a tightly packed bag or place a heavy object on the product in a bag. Sitting on the product in your pocket might damage the display or internal circuit board or cause a malfunction. Keeping an external device connected to the external connection terminal might cause damage of the connector or a malfunction. Such damage and malfunction are not covered by the warranty, even if there is no external damage.

- To ensure waterproof property (equivalent to IPX5 and IPX8) of the product, use with the cover of microSD memory card/au IC card slot tightly closed. Note that the waterproof property is not guaranteed in every usage condition. Do not allow water to get inside of the product or splash water on charging equipment (sold separately) or optional accessories. Do not open or close the cover of microSD memory card/au IC card slot in the rain or with water droplets on the surface of the product. Doing so might cause water intrusion resulting in internal corrosion. Malfunctions determined to be caused by water intrusion are not covered by the warranty.

- Do not splash sand, soil or mud, or do not directly place the equipment on them. Also, do not touch the equipment with hands with sand etc. adhered.**

Doing so might cause fire, burns, injury, electric shock, etc. For waterproofness/dustproofness, refer to "Notes on waterproof and dustproof properties" (▶P.26)

- Do not charge the battery when the product is wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.).**

Doing so might cause fire, burns, injury, electric shock, etc. For waterproofness, refer to "Notes on waterproof and dustproof properties" (▶P.26)

- Do not disassemble or modify the equipment.**

Doing so might cause fire, burns, injury, electric shock, etc.

- Do not let the equipment get wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.).**

Doing so might cause fire, burns, injury, electric shock, etc. For waterproofness, refer to "Notes on waterproof and dustproof properties" (▶P.26)

- Do not allow liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) to get inside the charging terminal or the external connector terminal.**

Doing so might cause fire, burns, injury, electric shock, etc. • Turn off the power of the product

Failure to do so might cause fire, burns, injury, electric shock, etc. If you do not follow the instructions above.

- Use only optional parts specified by au for the product.**

Failure to do so might cause fire, burns, injury, electric shock, etc.

- Warning** Be sure to read the following warnings before use.

- Do not subject the equipment to strong force, impacts, or vibration such as letting it fall, stepping on it or throwing it.**

Doing so might cause fire, burns, injury, electric shock, etc.

- 4**
- Watch the display in an adequately bright place taking a certain distance from it.**

Watching in a dark place or closely might reduce visual acuity etc.

■ Sony Mobile TV antenna cable 02

- Caution** Be sure to read the following cautions before use.

- If any abnormality on skin is developed from using Sony Mobile TV antenna cable 02, immediately stop using and take medical treatment. The use of the product might cause itching, rashes, eczema, or other symptoms depending on the user's physical condition.**

For materials of each part, refer to "Material list" (▶P.17).

■ Charging equipment

- Warning** Be sure to read the following warnings before use.

- Do not use the specified charging equipment (sold separately) if the cable is damaged.**

Doing so might cause fire, burns, electric shock, etc.

- Do not use the specified charging equipment (sold separately) in a humid place such as bathroom.**

Doing so might cause fire, burns, electric shock, etc.

- Common DC Adapter 03 (sold separately) is only for a negative ground vehicle. Do not use DC adapter for a positive ground vehicle.**

Doing so might cause fire, burns, electric shock, etc.

- If you hear thunder, do not touch the specified charging equipment (sold separately).**

Doing so might cause electric shock etc.

- Waterproof/dustproof performance might not be maintained if the product has an outward abnormality such as damage or deformation. In that case, contact Repair and Delivery Service Center.

- Do not use the product in extremely hot, cold or humid places. (Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 85%.)
 - Charging equipment
 - Peripheral devices

- Do not use the product in extremely hot, cold or humid places. (Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 85%. However, temporary use at an ambient temperature range of 36°C to 40°C and humidity range of 86% to 90 % is allowed.)
 - Xperia™ XZs main unit
 - au IC card (attached to Xperia™ XZs main unit)

- Do not use in places subject to lots of dust or vibration. Doing so might cause a malfunction.

- Clean the external connection terminal with dry cotton swabs, etc. every now and then. Soiled terminals might cause poor connection. Do not exert a strong force to clean the external connection terminal to prevent deformation.

- Clean the product with a soft dry cloth (e.g. wiping cloth for eyeglasses). Forceful rubbing with a dry cloth might scratch the display. The display might be stained if splash or smear is left attached to the surface. Wiping the product using alcohol, thinner, benzene, detergent, glass cleaner, etc. might erase the printing on the exterior case or cause a malfunction.

- Use as far away as possible from land-line phones, TVs and radios. Use of the product nearby might affect them.

- The product might become warm while talking, watching TV, charging or during other operations, depending on the situation, but this is not abnormal.

- Do not place near corrosive chemicals or in places where corrosive gas is generated. Doing so might cause a malfunction.
- Do not use outside when you can hear thunder. Doing so might risk lightning strikes and electric shock.
- Be sure to use only the specified peripheral devices. Use of other peripheral devices might cause a malfunction.

- Do not allow conductive materials (such as metal objects and pencil lead) to come into contact with the charging terminal or external connection terminal, or allow dust to get inside of it. Doing so might cause fire, burns, injury, electric shock, etc.

- Do not cover or wrap the equipment with a cloth or bedding in use or while charging.**

Doing so might cause fire, burns, etc.

- If charging does not finish after specified time, stop charging.**

Failure to do so might cause fire, burns, injury, etc. due to overcharge etc.

- Power off the product before you step into a place where flammable gas can leak, such as gas stations, or a place where dusts are generated. Stop charging if you charge the product.**

