Preface

Thank you for purchasing the "isai Beat" (simply called the "product" from here on). Before using the product, be sure to read the supplied "Setting Guide", "Notes on Usage", "Basic Manual" (this manual) or "User Guide 取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) available on the au homepage to ensure correct use. After you have finished reading this manual and the printed manuals supplied, be sure to store them in safe places so that you can retrieve them whenever needed.

●LG TV antenna cable 01

Guide) (Japanese) ●ご利用にあたっての注意事 項 (Notes on Usage) (Japanese) ●取扱説明書 (Basic

■IC card opener for

LGV34 (sample)

●設定ガイド (Setting

Manual) (Japanese)

List of Packaged Items

The following items are not included in the package. AC adapter ●USB Type-C cable ●microSD memory card ●Earphone

Before your start using the product, make sure that

you have all the following packaged with the product.

memo

• Purchase a specified charger (sold separately). • The battery is built into the product.

• The illustrations of the cell phone in the manual are used only for explaining. They may differ from the actual product.

About Basic Manual

設定ガイド (Setting Guide) (Japanese)/

Handles only basic operational procedures for main features.

Basic Manual application

You can use the "Basic Manual application" on the product to confirm basic operational procedures for main features.

Operation procedures

Manual1

On the Home screen ▶ [Support] ▶ [Basic

· When you activate for the first time, follow the onscreen instructions to download and install the application.

User Guide 取扱説明書 詳細版 (Full Instruction Manual) (Japanese)

For detailed descriptions on various functions, refer to the "User Guide 取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) available on the au homepage. http://www.au.kddi.com/support/mobile/guide/

Downloading Manuals

You can download the English version of the Basic Manual from the au website.

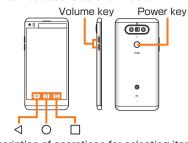
You can find "Basic Manual" (English excerpts from Instruction Manual) on au homepage. Download URL: http://www.au.kddi.com/support/ mobile/guide/manual/

You can use the English version of the manual from the Basic Manual application

Regarding Notations Used in This Manual

■ Key/button indications

In this manual, keys/buttons are represented by simplified illustrations as shown below.



■ Description of operations for selecting item/icon/ button etc.

The notations used for operation procedures in this manual are as follows. Tap means to lightly touch and release the button or

icon shown on the display to select it.

Description	Explanation
On the Home	Tap (Phone) on the bottom of Home screen. Tap 1.44, 1.
screen ▶ [🔽] ▶	of Home screen. Tap 1, 4, 1 .
	then tap o .

Explanation On the Home ap
on the bottom of Home screen 🕨 [🔲

■ Illustrations and screen displays

In this manual.

icons, etc. of

a screen are

omitted.

displayed.

ezweb.ne.jp)

this product.

countries).

This manual uses screenshots and describes operations with the au Nano IC Card 04 inserted. Actual screen Screen in this

■ When au Nano IC Card 04 is not inserted

Making a call*/receiving a call

• Receiving/sending SMS

Setting up SIM card lock

When the au Nano IC Card O4 is not inserted, the

following operations are not available. The kill be

• Receiving/sending and initial settings of e-mail (@

· Checking the phone number and mail address of

Besides the above some functions requiring your

* Emergency calls to 110 (Police), 119 (Fire department

or ambulance service), 118 (Japan Coast Guard), and

157 (Customer Service Center) are also not available

"out of service area" during GSM/UMTS/LTE roaming,

However, when the signal strength is other than

calling is available (calls may not be connected

since emergency call numbers differ depending on

You can set the product to restrict the use of the

product by others through changing the PIN code

or locking the SIM card in order to protect your

phone number might not be available.

■ Restriction settings with PIN



manual (example)

For inquiries, call:

October 2016, 1st Edition

Customer Service Center For general, charge, operations (toll free Business hours 9:00 – 20:00 (7 days a week)

From au cell phones: 157 area code not requir

For service canceling procedure in case of loss or theft (toll free) $% \left(\frac{1}{2}\right) =\left(\frac{1}{2}\right) \left(\frac{1}{2$

From au cell phones 0077-7-113 113 area code not requi In case above numbers are not available.

0120-977-033 (except Okinawa (Okinawa)

Keitai Guarantee Service Center For loss, theft or damage (toll free)

0120-925-919

OKINAWA CELLULAR TELEPHONE COMPANY Manufactured by: LG Electronics Inc

やめましょう、

歩きスマホ。

 Illustrations and screens shown in this manual may look different from the actual product or screen. Note that in some cases, a part of a screen may be omitted. In this manual, screenshots for body color "TITAN" are provided as examples.

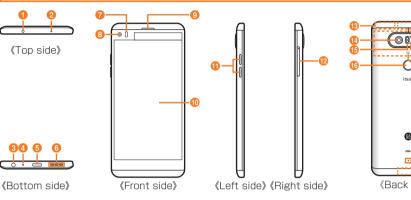
 In this manual, except as specified, the descriptions of operation procedures are those with keys/buttons. Descriptions in this manual are based on the operations of portrait screen. Menu items/icons/ buttons on a screen may be different from the ones in the horizontal display. • In this manual, operation procedures are described based

on Basic Home. When the home application is changed by "Select Home" etc., operation procedures may be different. Items, title levels, and icons in this manual may look different based on different functions you use or different conditions, etc.

• In this manual, "microSD™ memory card (commercial item)", "microSDHC™ memory card (commercial item)" or "microSDXC™ memory card (commercial item)" is called "microSD memory card" or "microSD" for short. All of the indicated amounts exclude tax unless otherwise specified.

• All company names and product names in this manual are either trademarks or registered trademarks. The trademark symbol (TM) and the registered trademark symbol (®) may be omitted in places in this manual.

Names and Functions of Parts



The rechargeable battery is built-in to this device. The external case (the rear cover) and the internal battery cannot be removed. Forcibly attempting to remove the rear cover may cause damage, a fault, or injury.

1 Infrared port

Sub microphone

8 Earphone jack Mouthpiece (Microphone)

6 External connection terminal 6 Speaker

7 Proximity sensor/Light sensor (lens)

 Earpiece (Receiver) 10 Display (Touch panel)

een and the Second screen on top. (1) Volume key (UP/DOWN)

(2) Card tray
This is the au Nano IC Card O4 and microSD memory card tray.

18 Built-in antenna (GPS, Wi-Fi®, Bluetooth®)* Outward-facing camera (lens)

1 Photo light (6) Power key/Fingerprint sensor

(Call, Internet) 18 Laser autofocus sensor

1 Mark 8 Built-in antenna (FeliCa/NFC)*

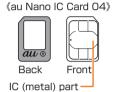
Went hole

 st Do not cover with your hand or put stickers etc. Call/data communication quality becomes worse.

au Nano IC Card 04

The au Nano IC Card 04 contains a phone number and other information.

 The product is compatible with au Nano IC Card 04.



memo

malfunction or damage, when handling the au Nano IC Card 04. Do not touch the IC (metal) part of the au Nano

Do not use force to attach or remove the IC card.

When the au Nano IC Card 04 is not attached

• Do not lose the au Nano IC Card O4 after it has

conversion adapter. Doing so may cause a fault.

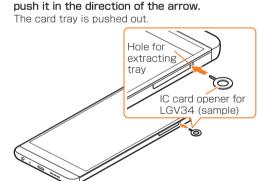
important private information while you are using your au Nano IC Card 04.

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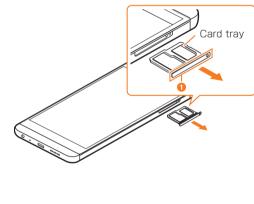
Attaching/Removing au Nano IC Card 04

Attaching au Nano IC Card 04 Before attaching the au Nano IC Card O4, make sure to turn the product off.

Insert the IC card opener for LGV34 (sample) into the hole for extracting tray and slowly

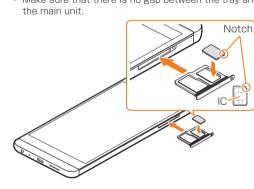


fingernail and pull it out straight to remove the tray from the main unit.



☑ Hook the ① of the card tray with your Put the au Nano IC Card 04 into the card tray with the IC (metal) part downwards, insert the card tray into the main unit, and then push it all the way straight into the slot. Note the direction of the notch.

• Insert the au Nano IC Card O4 so that it is tightly attached to the card tray. · Make sure that there is no gap between the tray and



Removing au Nano IC Card 04

Before removing the au Nano IC Card 04, make sure to turn the product off.

Insert the IC card opener for LGV34 (sample) into the hole for extracting tray and slowly push it.

The card tray is pushed out.

2 Hook the 1 of the card tray with your fingernail and pull it out straight to remove the tray from the main unit.

3 Remove the au Nano IC Card 04, insert the card tray into the main unit, and then push it all the way straight into the slot.

 Make sure that there is no gap between the tray and the main unit.

Charging

battery is not fully charged. Charge the internal battery when you use it for the first time or when its battery is not enough.

· While charging, the product and its internal battery might become hot (when activating camera or communicating data while charging, the internal

• It may take longer to charge the built-in battery when you use a computer to charge the battery or use the camera function or the like while charging the battery.

 Operating with the specified charging equipment (sold separately) being connected might cause short-time charge/discharge repeatedly. Life of the internal battery becomes shorter when you repeatedly charge it frequently.

Charging with the Specified AC Adapter

Describe how to charge by using the TypeC common AC adapter O1 (sold separately).

For details on the specified AC adapter (sold

AC power outlet common AC adapter O1 (sold separately)

of the product On the status bar of the screen top, **1** is displayed

3 When charging is completed, remove the USB TypeC plug of the TypeC common AC adapter 01 (sold separately) straight from the external

4 Remove the power plug of the TypeC common AC adapter 01 (sold separately) from power

To AC100V power outlet TypeC Common AC Adapter 01 (sold separately) To external 1

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memo When is not displayed

Wait until is displayed on the status bar of the

USB Type-C plug

top screen. Bad connection is assumed if it does not appear after a while. Check if TypeC Common AC Adapter 01 (sold separately) is securely connected. If it still does not appear, stop charging and contact an au shop or a Secure cell phone support center.

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Turning the Power On/Off

Turning the Power On

Power key (Press and hold for more than 2 seconds) The lock screen appears.

Swipe the screen to unlock.

Turning the Power Off

seconds

1 Power key (Press and hold for more than 2

[Power off] ▶ [POWER OFF]

Forcibly Turning the Power Off and Restarting the Device

If the screen does not respond or the power will not turn off, you can forcibly turn the device off and restart it. 1 Hold down the power key and volume key

(DOWN) at the same time for more than nine

• If you forcibly turn the power off and restart the device, any unsaved data will be lost. Do not perform this operation unless this device stops operating.

Sleep Mode

Pressing the Power key or not touching the screen for a certain period of time will enable Sleep mode. If you press the Power key during Sleep mode, Sleep mode will be canceled and the Lock screen will

Lock Screen

This screen is displayed when turning the power on or sleep mode is canceled. On the Lock screen, you can check the date and

time, and notification information as well as use application shortcuts Second screen The selected contents

of the main screen. Status bar

O Date & time 4 Address Book Plus Displays various information registered in the Address Book. You can also display information about favorites and contacts that you contact frequently in the

will be displayed depending on the state notification area. 6 Notification information

New information such as a missed call, auシェアリンク (au ShareLink) etc. 6 Application shortcut

* The application shortcuts to display can be

Swipe to launch an application

The Home screen appears.

• The unlock method differs depending on the screen lock settings.

Setting Application Authority When activating the applications/functions that

Unlocking the Lock screen

1 Swipe on the lock screen

access the functions or information of the product for the first time, the confirmation screen appears to request the permission for the access authority. When the confirmation screen appears, confirm the content and tap "DENY" or "ALLOW". Example: To activate Photo for the first time

On the Home screen ► [Google] ► [Photos] ► [ALLOW] The application launches.

memo

 If the application authority is not allowed. applications/functions may not be activated or using functions may be restricted.

• To change the authority setting, on the Home screen ▶ [Basic] ▶ [Settings] ▶ "General" tab ▶ [Apps] ▶ select the application to be changed ▶ [Permissions] ▶ []/[•] of the permission you want to change.

• The explanation screen may be displayed depending on the application/function. Also, the confirmation screen may be displayed several times or the display may be different. Carefully check the displayed content and follow the onscreen instructions. • In this manual, description of the confirmation

screens may be omitted.

Viewing Home Screen

At the time of purchase, the setting for the Home screen is set to "Home". The Home screen can be switched.

will be displayed depending on the state of the main screen

(widget)

6 Application/Folder

∃ Back button

Returns to the previous screer

Displays Home screen

while the app is running to launch Multi Window * On the Home screen ▶ [Basic] ▶ [Settings] ▶ "Display" tab ▶ [Home touch buttons] to change

the types, location, or color of the button.

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- 21 -- 22 -- 23 -- 24 -- 25 -

Note the following points, which may cause

IC Card 04. Insert in the correct direction.

properly or the au Nano IC Card O4 is abnormal, an error message appears.

been removed. • Do not insert the au Nano IC Card 04 with a

When you purchase your cell phone, the internal

battery becomes hot).

(Sold Separately)

separately), refer to "Related Accessories" (▶P.57). Insert the power plug of the TypeC common AC adapter 01 (sold separately) into a 100 V

2 Insert the USB TypeC plug of the TypeC straight into the external connection terminal

to show the charging is starting. When the charging is finished, 🖻 is displayed. · Insert the USB TypeC plug straight.

connection terminal of the product

- 19 -Using the Home Screen

Second screen The selected contents

Status bar Quick search box

Weather (widget)

6 Indicator Quick launch area

8 Home touch button

O Home button ☐ Task button

Check running applications list. Tap and hold the screen



Setting Wallpaper/Widget

You can display information about signatures, apps, 1 Tap and hold part of the Home screen that is blank

2	an item snown below		
	Widgets	You can add widgets such as au widgets, calendar, etc. You can add shortcut of settings menu also. Touch and hold widgets/ shortcuts ▶ drag to the area to add widgets/shortcuts	
	Theme	Change the screen design. You can download and add themes.	
	Home screen	Select the Home screen, and/	
	settings	or set wallpaper for the Home screen, screen effects, layout, and	
		so on.	
	Uninstalled	You can reinstall an app that you	
	apps	uninstalled within 24 hours.	

- Adding a folder
- On the Home screen ▶ touch and hold the application to be stored into a folder
- Drag onto another application and release your finger

Application is stored into the folder

notifications, Quick Contacts, and the like on the Second screen. You can set whether to enable the Second screen and what content to display. You can enable the Second screen when the screen is either on or off. When you enable the Second screen second screen items are displayed on the status bar allowing you to tap an item to use it immediately.

Enabling/disabling the second screen function

On the Home screen, [Basic] ▶ [Settings] ▶ "Display" tab ▶ [Second screen]

2 Tap an item shown below

When the main screen is turned on, when main set whether to display content and notifications, such as Quick Tools and signatures, on the Second screen. You can also select the content to display on the Second

• In this section, the police (110), fire station (119) and

Regional Coast Guard Headquarters (118) are collectively

referred to as the emergency call receiving agency.

emergency call receiving agencies. If you add "184"

before the emergency call number 110/119/118,

satellites or a base station is relatively poor, such

behind a tall building, the emergency call receiving

This feature may not yet be available at some

the emergency call receiving agency will not be

as in an underground mall, inside a building or

agency may be notified of some other place

· When GPS cannot be used to notify of your

location, base station signal is used instead.

· When making an emergency call to the police, fire

confirm where you are, and tell them your exact

to the agency having jurisdiction over that area.

If the emergency call receiving agency determines

that human lives and health are in danger, they will be

able to acquire the caller's location information during

the call or within a certain period of time after the call.

If you make an emergency call with call reject set,

for a period of 120 minutes so that the emergency

the call reject setting is automatically turned off

station or Regional Coast Guard Headquarters, always

location on the phone. Note that depending on the area

where you are calling, your call may not be connected

different from your actual location.

services can contact you.

notified of your location and phone number.

In places where signal reception from GPS

When the main screen is turned off, set whether to display Quick Tools when mair and other functions on the Second screen off creen. You can set the Quick Tools that you want to display and the time t takes for the Second screen to ırn off set whether to display the time and the device status while you are wing content.

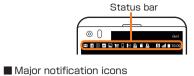
 Functions other than the above may be displayed. on the Second screen depending on the app. (For example, records and zooms video with the [Camera] app.)

the details of the notification.

Checking the Product State

other operations in use are displayed on the left side of status bar. On the right side, status icons showing the state of the product are displayed. Also slide the status bar downwards to display the notification panel.

Notification icons such as a missed call, new mail, or



Icon	Overview	
×	Missed call	
<u></u>	New mail message (E-mail)	
@	New mail message (PC mail)	
Μ	New Gmail message (Gmail)	
945	New SMS message	
ı	Display notification for Address Book Plus setting	
r.	Receiving a call	
C.	Calling	

Overview Displayed when high quality sound call with au VoLTE compatible phone

Icon	Overview	
10:00	Time	
	Battery level	
, / (Charging/Rapid charging	
4	Airplane mode	
Signal reception (signal reception area)		
4G (LTE/WiMAX 2+)* data communication		
status		
Roaming Roaming		
₩i-Fi [®] signal strength		
* In Japan, you can use "LTE" and "WiMAX 2+" networks. "4G" is displayed for both networks. According to the signal congestion etc., the product is connected to		

the less congested network

Notification Panel

When a notification icon appears on the status bar, slide the status bar down to open the notification panel to check the notification or launch the

1 Slide the status bar downwards

1 Date & time Displays date and

settings.

(Quick Settings)

2 Notification panel Settings 😃 Other functions or change Tap ✓ to open the panel (notification panel (fully open)). |個品質レポート機能

Notification O CLEAR ALL Clear notification information and notification icons Depending on the

type of notification, it

cannot be cleared in some cases.

(Notification panel (normal)

- 27 -

10:00 Thu, Dec 1

Tap here to allow displa

11 ⊗ **•** III

«Notification panel (fully open)»

Date & time 2 Notification panel (Quick Settings) You can start functions or change settings Tap 🌣 to display the Settings menu Tap [Edit] to edit the

notifications panel. 8 Notification O CLEAR ALL Clear notification information and notification icons Depending on the type of notification, it cannot be cleared in

Checking Your Phone Number

On the Home screen ► [Basic] ► [Settings] ► "General" tab ▶ [About phone] ▶ [Status] Status screen appears and your phone number is shown in My phone number field.

 For details on making/receiving a call, refer to "Setting Guide"

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Removing a microSD Memory Card

Before removing the microSD memory card, make sure to turn the product off.

Insert the IC card opener for LGV34 (sample) into the hole for extracting tray and slowly push it.

The card tray is pushed out.

P.40 with vour Hook the first the card trav (►P.40) with vour fingernail and pull it out straight to remove the tray from the main unit. Remove the microSD memory card, insert the

card trav into the main unit, and then push it all the way straight into the slot. · Make sure that there is no gap between the tray and

the main unit.

• Do not touch connector part of microSD memory card.

 microSD memory card might become warm after using a long time. It is not malfunction.

Viewing the Setting Menu

Display the setting menu of the product such as communication settings, device settings, etc. On the Home screen ▶ [Basic] ▶ [Settings]

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• Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.

 Recycled parts that meet the Company's quality standards are sometimes used for repair.

 Collected au cell phones by Replacement cell phone delivery service which you used before are recycled to cell phones for replacement after repairs. Also replaced parts by au after-sales service are collected and recycled by KDDI. They are not returned to customers.

 For the products that are processed modified. analyzed (including altering the software analyzing (including rooting), reverse-engineering, engineering, decompiling, and disassembling) or repaired by repair offices other than the ones the company specified, they are not covered by the

warranty or repair may be refused. • The battery in this product is not covered by the free-of-charge repairs warranty except in the case of a fault caused by a defect in the battery's materials or manufacture.

All bundled products other than the device are not

Setting Sound profile

Set Sound profile not to inconvenience people around you in a public place.

On the Home screen ▶ [Basic] ▶ [Settings] ▶ "Sound & notification" tab ▶ [Sound profile] ▶ [Sound]/[Vibrate only]/[Silent]

Setting Airplane mode

When Airplane mode is set, wireless functions are disabled (telephone, packet transmission, wireless LAN (Wi-Fi®), Bluetooth®).

1 Power key (Press and hold for more than 2 seconds) ▶ [Turn on Airplane mode] ▶ [TURN ON]

Emergency call location notification If you make an emergency call to the police, fire

station or Regional Coast Guard Headquarters, your current location (GPS information) will be transmitted to the agency receiving the emergency call.

Use au's VoLTE (LTE network) to connect to Japanese emergency services. You cannot use 3G (call switching network) to connect to emergency services.

Updating Software

using packet communication.

· When software update is necessary, you will be informed on au homepage, etc. For details, contact an au shop or Customer Service Center (157/call toll-free). In addition, users of this product will receive a notice from au, when software update is necessary to improve the functionality of the product.

update. If battery is not enough, software update mav fail.

may fail if you are at a place with bad signal

· Data registered on the product (Contacts, mail, still images, music, etc.) and setting information will not be changed even after software is updated. However, note that data might not be protected depending on the state of the product (malfunction, damage, getting wet, etc.). You are recommended to back up your data before

updating software.

Notes on Software Update

 You are charged for data communication when connecting to the Internet from the product by

· Make sure to charge your phone before software

· Check out the signal reception. Software update

The Company retains performance parts for repair

of the isai Beat main unit and its peripherals

for 4 years after discontinuation of production.

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"Performance parts for repair" refers to parts required wet damp or the like for maintaining the functions of the product. (5) If the device breaks or is damaged due to natural ■ Free-of-charge repair warranty

Performance parts for repair

1. When you contact the repairs help desk, have the serial number (IMEI number) ready. You can find the serial number (IMEI number) on this product or on a sticker attached the box this product is sold in.

2.If this device malfunctions during the warranty period and during normal use that follows the precautions listed in the instruction manual, au will repair the device for free. 3. Repairs will not be free of charge in the following

cases, even during the warranty period. (Or repair may not be possible.) (1) If you did not follow the instruction manual and use the device correctly.

(2) If the device broke or was damaged by unauthorized repairs or modifications. (3) If you had the device repaired at a facility that is

not an authorized repair facility as designated by

 If software update has failed or stopped, update the software again · Update is unavailable during international roaming.

Do not conduct the following operations during software update.

· Do not move this product during software update. The following operations are not available during

software update Operations are not available during software update. Calls to 110 (Police), 119 (Fire department or ambulance service), 118 (Japan Coast Guard) and 157 (Customer Service Center) are also not available.

Also, alarm, etc. cannot be used.

accepted by some shops).

not be possible.

is valid only in Japan.)

device.

When software update is not available, etc. · If you fail to update software, it may become impossible to operate the product. In that case, bring the product to an au shop or PiPit (not

To display the software keyboard, tap a character input box in the character input screen when adding contacts, creating a message, etc.

Switching the Software Keyboard

1 Character input screen ▶ Touch and hold [🎮] [Xeyboard type] ► [10-key keyboard]/

or flick up/down/left/right to enter the desired character · On the QWERTY keyboard or 50-key keyboard, tap

the key of your desired character to enter. Romaii input is applied for "Hiragana-Kanji" mode of the QWERTY keyboard.

"Japanese keyboard" is initially installed as an To switch input mode, character input screen ►

touch and hold [Maria] ▶ [Input mode] to select the · To set ringtone and vibration for key operations, character input screen ▶ touch and hold [🍇] ▶

[Keyboard settings] ▶ [Key operation]. Tap Man to switch Input Mode. Tap a to delete the selected character or

characters on the left side of cursor. • Tap

to enter pict/symbol/smiley.

Using a microSD Memory Card

Attaching microSD Memory Card Before attaching a microSD memory card, make sure

2 Hook the 1 of the card tray with your

straight into the slot.

to turn the product off. Insert the IC card opener for LGV34 (sample)

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into the hole for extracting tray and slowly push it. The card tray is pushed out.

tray from the main unit. 3 Put the microSD memory card into the tray with the logo upwards, insert the card tray into the main unit, and then push it all the way

fingernail and pull it out straight to remove the

- Insert the microSD memory card so that it is tightly attached to the card tray. Make sure that there is no gap between the tray and
- the main unit.

of the microSD memory card are facing correctly. Trying to force a wrongly oriented card into the slot could make it impossible to remove the card and result in damage.

Check item Screen response may slow down

'No SIM card" is displayed. serted? Cannot make

Symptom	Check item
Cannot charge the battery.	Is the AC adapter securely plugged into an outlet?
Battery usage time is short.	Do you use this product more in the places without signal reception (out of service)? Is the built-in battery end-of-life?
Cannot operate touch panel as intended.	Are you operating with gloved hands? Make sure you are not operating with your finger tip or there is no foreign object in the middle of the panel.
Cannot operate the keys/touch panel.	Is the screen lock set? Turn off the power and turn it on again.

Troubleshooting

perform "Troubleshooting diagnosis" in the "Malfunction reception" app. On the Home screen ▶ [Support] ▶ [故障受

Cannot use NFC)saifu-Keitai®

nd repair

model or purchasing an extra cell phone, the "Keita" Guarantee Service Plus"/"Keitai Guarantee Service Plus LTE" membership for the old au cell phone is

■ au Nano IC Card 04

of loss or damage, the card will be replaced at your expense. When a malfunction is suspected, or in case of theft or loss, contact an au shop or PiPit.

Symptom creen response

Before you assume that the product is malfunctioning, check the following items and

付 (Malfunction reception)] ▶ [トラブル診断 (Troubleshooting diagnosis)]

when a large amount of data is slow when vou tap on the Istored in the product or being creen/press the Itransmitted between the product and a microSD memory card. Is your au Nano IC Card 04 Is your au Nano IC Card 04 alls. serted? Did you enter the wrong phone

number? (Did you enter the phone number starting with an area code?) Cannot receive Is reception good enough? Are you out of service area? calls. Call forwarding service set?

Display is dark. Is "Brightness" set to dark? Cannot hear the Is the earpiece volume too low? other party. Do you bring earpiece close to your ear? Put the earpiece close Has the battery run out?

au after-sales service information

s "NFC/Osaifu-Keitai lock" set? Do you hold this product so that the 🔊 mark area is placed over the reader?

Service Contents		Keitai Guarantee Service Plus LTE		
			Member	Nonmember
Replacement	Spontaneous	1st	Free	N/A
cell phone	failure	year		
delivery		2nd	"Replacement	
service		year	mobile phone	
		or	delivery service"	
		later	(Member) Refer	
	Partial damag	е,	to the table	
	water stained,		of the service	
	irreparable damage,		charge	
	theft, or loss			
Holding over	Spontaneous	1st	Free	Free
and repair	failure	year		
		2nd	Free (three-	Actual
		year	year warranty)	cost
		or		
		later		
	Partial damage		Customer	
			charge	
			Upper limit:	
			5,000 yen	
		Water stained,		
	irreparable daı	mage	charge	
			10,000 yen	
Holding over	Theft, loss		N/A	N/A

Symptom Check item Cannot recognize Is a microSD memory card a microSD inserted properly? memory card. Is the microSD memory card inmounted?

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the above items, check for possible remedies in "Troubleshooting" on the au Customer Support page

http://cs.kddi.com/support/komatta/kosho/trouble/

■ When asking for repair For repair, contact a Secure cell phone support

center During the Repairs will be done based on the warranty period terms of services of the free-ofcharge repair warranty described. Outside the We shall repair the product for a charge as requested by the varranty period customer if repair renders it

* The warranty is valid for one year from the day that you first buy the product.

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* Charge amounts are all tax excluded.

ISL	
5,000 yen/	8,000 yen/
Long	Long
Benefit*1	Benefit*1
3,000 yen	6,000 yen
4,000 yen/	7,000 yen/
Long	Long
Benefit*1	Benefit*1
2,000 yen	5,000 yen
4,500 yen/	7,500 yen/
Long	Long
Benefit*1	Benefit*1
2,500 yen	5,500 yen
	5,000 yen/ Long Benefit ^{*1} 3,000 yen 4,000 yen/ Long Benefit ^{*1} 2,000 yen 4,500 yen/ Long Benefit ^{*1}

arge amounts are all tax excluded

Make sure that the front and back/top and bottom

If the problem does not improve even if you check

of the au website.

After-sales Service

■ "Replacement mobile phone delivery service" (Member) Service charge Applied condition 1st 2nd

Normal	5,000 yen/ Long Benefit ^{*1} 3,000 yen	8,000 yen/ Long Benefit ^{*1} 6,000 yen	
Applied both "WEB 割引 (Discount for web application)* ⁷² and "代用機なし割引 (Discount for nonuse of substitute)* ⁷³	4,000 yen/ Long Benefit ^{*1} 2,000 yen	7,000 yen/ Long Benefit*1 5,000 yen	
Applied only "代用機 なし割引 (Discount for nonuse of substitute)" ^{*3}	4,500 yen/ Long Benefit ^{*1} 2,500 yen	7,500 yen/ Long Benefit ^{*1} 5,500 yen	
* Charge amounts are all tax excluded			

covered by the free-of-charge repairs warranty. - 48 -

Using the Second screen

Entering Text

Use the software keyboard to enter characters.

[QWERTY keyboard]/[50-key keyboard] On the 10-key keyboard, tap the same key repeatedly

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On the Home screen ► [Basic] ► [Settings] ▶ "General" tab ▶ [About phone] ▶ [Update Center | ▶ [Software Update]

Downloading and Updating Software

software update s available.

software 4 [Download]

> A new software download starts. [Install now] Software update starts The product will restart a couple of times during

6 [OK]

(4) If the device breaks or is damaged due to an accident or your own negligence when you are using or handing the device. Alternatively, there

are indications that the device was dropped, got

disasters, such as earthquakes, wind and flood damage, fire, damage from salt, or abnormal voltage. 4. Depending on how damaged the device is, repair may

5.The Company assumes no responsibility for any damages or losses due to faults with the device. 6.The Company assumes no responsibility if an accident occurs in the event that you connect a

device that is not designed to be used with this

8. This warranty is valid only in Japan. (This warranty

7. The company does not offer on-site repairs.

* This warranty guarantees free repair based on the period and conditions listed above. Therefore, customers' legal rights against the issuer of this warranty and other business are not restricted by this warrantv.

[Check now for update] Check if there is new software. Software update screen is displayed when

Select a communication method to download Select a communication method to download

the software update.

■ Keitai Guarantee Service Plus LTE An after-sales service membership program on a monthly basis called "Keitai Guarantee Service

Plus LTE" (monthly fee: 380 yen, tax excluded) is

available for using your au cell phone for a long time

without worries. This service expands coverage for

many troubles including malfunction, theft and loss.

For details of this service, refer to au homepage or

contact a Secure cell phone support center. memo

next time.

 You can apply for membership only at the time of purchasing your au cell phone. · Once you cancel the membership, you cannot reapply for it until you purchase an au cell phone

· Note that when changing the model or purchasing

an extra cell phone, this service only covers the

most recently purchased au cell phone. When an au cell phone is handed over to you or someone else, the Keitai Guarantee Service Plus LTE membership is also handed over to the successor of the cell phone.

When you get a new au cell phone by changing the

· Service contents are subject to change without

automatically canceled.

The au Nano IC Card O4 is lent to you by au. In case

(model

change)

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- 49 -- 50 - 51 -- 52 -

- *1 This discount applies to customers who have used au for 3 years (25 months) or more, and all the lines within that customer's Family Discount. For customers using a data communication device or tablet, this discount applies to customers who are subscribed to a set discount (WIN Single Set Discount or Smartphone Set Discount) and have been under the contract of the line eligible for the set discount for 3 years or more. *2 WEB割引 (Discount for web application): If you apply
- "Replacement mobile phone delivery service" from the au homepage, 500 yen will be discounted from service charge. "No substitution discount" is applied automatically as the substitution is not available for "WEB discount".
- *3 代用機なし割引 (Discount for nonuse of substitute): If you do not use the substitution when using "Replacement mobile phone delivery service", 500 yen will be discounted from service charge.

For details, refer to au homepage. Online Replacement Desk (24 hours a day over the

Internet)

* Only available from PCs or smartphones https://cs.kddi.com/support/n_login.html

Supported

*3 You can listen to sound from apps that support

*4 May not be displayed correctly on the receiver's

*5 A profile compatible with Bluetooth® standard

Refer to the au homepage for use.

audio output on only audio devices that are copyright protected by SCMS-T.

device depending on the content of the address

*6 The profile supports part of car navigation systems.

• The continuous talk time and continuous standby

time may drop to less than half depending on the

battery charging status, usage environment such

as temperature, reception condition at the location

removal, etc. on the outer casing.

Holding over and repair

Bluetooth profile*2 ANP, FMP, PASP, TIP, PXP, Android Bluetooth Low Energy Improvements, SPP (Serial Port Profile), apt-X, SCMS-T*3, Bluetooth SSP. HFP (Hands-Free Profile), A2DP (Advanced Audio Distribution Profile), AVRCP (Audio/Video Remote Control Profile), HDP (Health Device Profile), HID (Human Interface Device Profile), HSP (Headset Profile), OPP (Object Push Profile), PAN (Personal Area Networking Profile) PAN NAP, PAN U, PBAP (Phone Book Access Profile)*4, MAP (Message Access Profile), ScPP (Scan Parameters Profile), HOGP (HID Over GATT Profile)*5, DUN (Dial-up Networking Profile)*⁶

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GATT (Generic Attribute Profile),

and signal reception.
*2 Specifications provided in Bluetooth® standards

Frequency bands 2.4 GHz band

· When you have trouble with your au cell phone, a

mobile device will be offered.

* For details, refer to au homepage.

required for reissuing au IC Card.

• When the service is used and au IC Card is

reissued due to theft, loss, etc., 1,900 yen is

• Damages and malfunctions intentionally caused by

the customer as well as those due to modification

(e.g. disassembly, change of parts, painting, etc.)

by the customer are not covered by this service.

the outer casing due to stains, scratches, paint

You cannot receive a refund for replacement of

* If the provision of same model and same color is

Available up to twice in a year from the day you

use this service as a start day. If you do not use

this service in the past year for the subscription to this service, it will be 1st time and if you use, it will

difficult, specified model and colored replacement

Replacement cell phone delivery service

memo

be the 2nd.

- replacement cell phone (same model and same color*) is delivered to the specified place by calling and au shops. to. Return your damaged cell phone within 14 days after the replacement cell phone is delivered.
 - When using non-au SIM card, some services, functions, etc. may be unavailable. The Company is not liable for any operations.
 - To operate SIM unlock, on the Home screen ▶ [Basic] ▶ [Settings] ▶ "General" tab ▶ [About
 - phone] ▶ [SIM card] • For details, refer to au homepage.

 - https://cs.kddi.com/support/simcard/

Related Accessories

- LG TV antenna cable 01 (01LGHSA)
- TypeC Common AC Adapter 01 (0601PQA) (sold separately)

- Common AC adapter 05 (0501PWA)
- AC Adapter (sold separately)*1

- · Common AC adapter 03 (0301PQA)
- Common AC adapter 03 Navy (0301PBA) · Common AC adapter 03 Green (0301PGA)
- Common AC adapter 03 Pink (0301PPA)
- · Common AC adapter 03 Blue (0301PLA)
- AC Adapter JUPITRIS (White) (LO2P001W)
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Inwaru-racing carriera			
Image pickup device	CMOS		
Number of effective pixels	Approx. 5 million pixels		
■TV			
Continuous	Eull Sog	Annroy	1 hours 1

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minutes

minutes

Approx. 5 hours 20

* Continuous viewing time may change depending on the usage condition.

watching time

*1 Changes according to objects obstructing devices

_	opecifications provided in bidetooth standards
	for making communication between Bluetooth®-
	compatible devices in accordance with their inte
	use.

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Outward-facing camera Image pickup CMOS

memo

device		
Number of	Approx. 16 million pixels	
effective pixels		
Outward-facing camera (wide-angle)		

where the product is used, and the function

Image pickup CMOS

device	
Number of	Approx. 8 million pixels
effective pixels	
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SIM Unlock

AC Adapter JUPITRIS (Blue) (L02P001L)
AC Adapter JUPITRIS (Pink) (L02P001P) The product supports SIM unlock. By unlocking SIM AC Adapter JUPITRIS (Champagne Gold) lock, you can use non-au-SIM cards.

- SIM unlock service is provided at the au homepage
 - Common DC adapter 03 (0301PEA) (sold separately)*
 - Portable Charger 02 (0301PFA) (sold

(L02P001N)

• AC Adapter JUPITRIS (Red) (L02P001R)

- separately)* ■ Micro-B Type-C adapter (0601PHA) (sold
- separately) ■ au Carrying Case G Black (0106FCA) (sold separately)
- *1 To use this accessory, a Micro-B Type-C adapter (sold separately) is required.

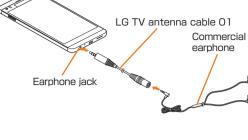
ø memo Portable charger 02 (sold separately) might not

fully charge the product.

You can purchase accessories from au online http://auonlineshop.kddi.com

TV Antenna

To watch TV, make sure that you connect LG TV antenna cable O1 bundled with this device. To listen to TV audio through the device's speaker, connect only LG TV antenna cable 01 to the device. To listen to TV audio using commercial earphones, connect the earphones to LG TV antenna cable 01. When connecting earphones, insert the plug in a straight line into the LG TV antenna cable 01 earphone jack.



Main Specifications

		T
Display (Main display)		Approx. 5.2 inches, Approx.
		16.77 million colors, IPS
		liquid crystal
		2560 × 1440 (WQHD)
Weight		Approx. 146 g (including
		internal battery)
Size (W x H x D)		Approx. $72 \times 149 \times 8.0 \text{ mm}$
		(Thickest part: 9.0 mm)
CPU		MSM8996 (2.2 GHz × 2,
		1.6 GHz × 2)
Internal memory		Storage: 32 GB, RAM: 4 GB
(Storage/RAM)		
Continuous	In Japan	Approx. 1,400 minutes
calling time	Overseas	Approx. 810 minutes
	(GSM)	
Continuous stand-by time [*]	In Japan	Approx. 410 hours
	Overseas	Approx. 450 hours
	(GSM)	
Continuous tethering		Approx. 510 minutes
time		
Number of concurrent		13 devices (Wi-Fi®
connections with		tethering; 8, Bluetooth®
tethering		tethering; 4 and USB
		tethering; 1)

Charging	AC	Approx. 90 minutes (When
time	adapter	using TypeC common
		AC adapter 01 (sold
		separately))
	DC	Approx. 560 minutes (Wher
	adapter	using Common DC adapter
		03 (sold separately))

^{*} Continuous standby times are measurements in a

[■] Wireless LAN (Wi-Fi®)

	IEEE802.11a/b/g/n/ac-
Networks	compliant
Frequency bands	2.4 GHz/5 GHz

Bluetootn		
Compatible	Bluetooth® standard Ver.4.2 BLE	
Networks		
Output	Bluetooth® standard Power	
	Class 1	
Communicatio	n Within 10 m with no obstacles in	
range*1	the range	