Step 4 ▶ Transferring address books, etc.

ℹ Not required if your old phone is an au iPhone with iOS 7.1 or higher and you have already performed Step 0.

Transfer procedure for performing a backup using the "Data storage" app, au Cloud, Friends Note, or au address book

1 **3** Enter **8** **14** **15**

2 Search for "Data storage" app ▶ Download app ▶ Launch app

4~7

If a message stating "Requesting access" to your contacts or other data appears, tap "OK"

9~13

Follow the screen instructions to perform the setup

■ See here for further details

Booklet	iPhone	Computer

Getting Started with Your au iPhone
A more detailed description of the procedures provided in the "iPhone Easy Setup Guide" are provided on the "Initial setting" page of "Getting Started with Your au iPhone."
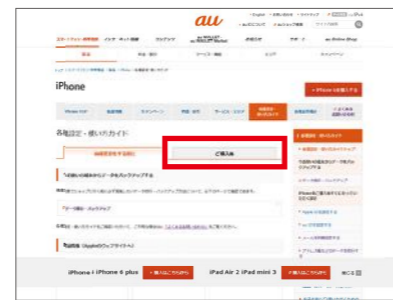
iPhone Setup Guide
Safari ▶ " 🔖 " ▶ "au Customer Support" ▶ "iPhone Setup Guide"

Settings & Operation Guide
au website ▶ "Support" ▶ iPhone (under support information by product) ▶ "After purchase"

■ Contact information for inquiries regarding iPhone setup and operations

iPhone Technical Support   365 days a year (weekdays: 09:00 – 19:00; weekends and public holidays: 09:00 – 17:00)
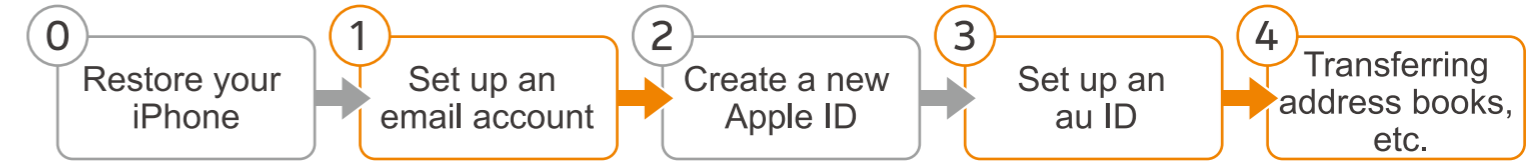
From au mobile phones/ fixed-line phones   **0077-7066 (toll-free)**   Calls can also be made from other types of mobile phones and PHS.

If you cannot use the number on the left   **0120-345-516**

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au
iPhone Easy Setup Guide

0 Restore your iPhone → **1** Set up an email account → **2** Create a new Apple ID → **3** Set up an au ID → **4** Transferring address books, etc.

Using this guide   ⟫⟫⟫ : This arrow indicates that a step may be omitted. Follow the instructions on the actual screen.

🔧 Troubleshooting   P4   Refer to "See here for more details"

Step 0 ▶ Restore your iPhone

ℹ Skip this step if your old phone is an Android™ smartphone or mobile phone.

Customers using iCloud or iTunes for their backups should perform the following steps

■ Restoring from an iCloud backup

1 Tap   **2** "General" ▶ "Reset"   **3**   **4** Restart   **10**

5~9

Follow the screen instructions to complete the restore
The process is complete when the "Slide to set up" welcome screen appears

■ For restoring from an iTunes backup, refer to "See here for more details" on page 4

Step 1 ▶ Set up an email account

1 Safari ▶ " 🔖 " ▶ "au Customer Support"

2

3 "iPhone Setup Guide" ▶ "STEP 1: Email Setup" ▶ Go to "email setup"

4~12

13
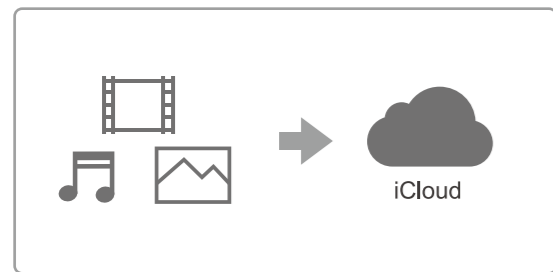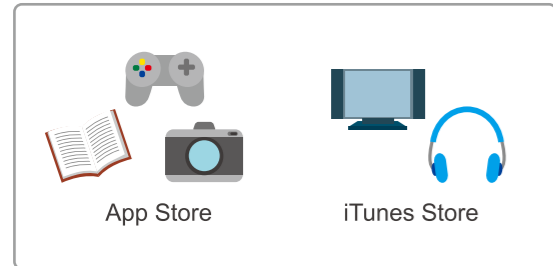
14

15 Tap ❶ and then ❷ "Install" ▶ Tap ❸

❶ ❸ ❷

16~17

18 This step is complete when the above screen is displayed

Press the home button to proceed to the next step

What is an Apple ID?

An Apple ID is required for you to be able to download apps and music and to back up your data to the iCloud.

Main services

App Store   iTunes Store

iCloud

1
"Settings"▶"iCloud"

2

3

4~5

6
Your email address will be used as your Apple ID

7
Enter
We recommend registering an EZweb Mail address (@ezweb.ne.jp) as your e-mail address

8 ⚠ Be careful not to forget your password.
Enter
Your password must be at least eight characters long and contain at least one number, one uppercase letter and one lowercase letter

9~11

12

13

14
You will receive an email after this screen appears

15
Open the email ▶ "Verify Now"

16~17

18
When this screen appears, return to the home screen and tap "Settings"

19~20

21
"Settings" ▶ "iTunes & App Store"

22

23
Enter
Enter the Apple ID and password created in Step 2 **7**

24

25~26

27

28
This step is complete when the above screen is displayed

Press the home button to proceed to the next step

What is an au ID?

An au ID is used to access various au services.

Main services

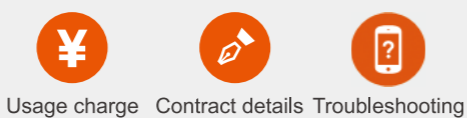au Customer Support   au WALLET   au Smart Pass

Easy to check anytime

au Customer Support (app ver.)

This app allows you to check your monthly charges and communication usage.
We recommend that you set up this app first, as it offers operational guides for troubleshooting.

Main information available for checking

Usage charge   Contract details   Troubleshooting

1
"au Customer Support" ▶ "Get"

2~3
Enter

4
Enter the password for your Apple ID

5

6

7

8
Set up your au ID by sending a blank message

9
This step is complete when the above screen is displayed
Tap "Next" to use the customer support app

Press the home button to proceed to the next step