

For customers who have pre-ordered a new smartphone

Help us process your order in-store more quickly

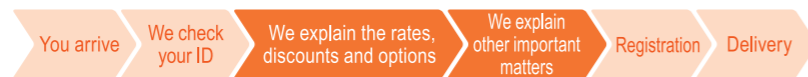
It's easy!

# Before Getting Your New Smartphone

Step 1

## Pre-register for a rate plan, etc.

■ If you visit the store as normal (when you haven't pre-registered)



■ If you visit the store after pre-registering



Step 2

## Back up your address book, photos, etc.

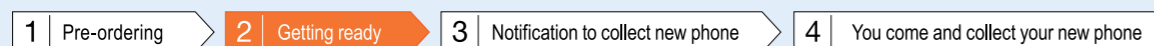
You can transfer your backed up data onto your newly purchased phone.

**! You cannot transfer data from a phone that has already been traded in.**

If you want to use our trade-in program, please backup your address book, photos and other data in advance.

See here for details on preparation for getting your new phone

Process for getting a new smartphone



This leaflet explains step 2 "Getting ready."

Step 1

## Pre-register for a rate plan, etc.

By pre-registering for a rate plan and optional services, you can save time at the store. You can pre-register from your PC or smartphone.

If you are using an e-mail filter, please set it up so that you can receive e-mails from the "au-cs-mail.kddi.com" domain.  
You do not need to set this up if you have specified an "@ezweb.ne.jp" address as your email address.

### How to pre-register

Customers who have an email they received on completing a pre-order application

Access the URL in the e-mail. Enter your contact phone number, date of birth, and the password you wish to use and select "Setup" → "TOP."

Customers with a Mobile Device Pre-Order Sales Slip

Access the URL on the slip. Select "Price plan/optional service pre-registration" and access the URL displayed.



Enter your reservation number and password, and select "Confirm."



"Select "Correct" in the "Price/discount/options" field. Select the price plan, discount service and/or optional service of your choice, check the notes, and then complete the pre-registration.

\* Please note that depending on the details of the registration content and situation in the store, the process may take some time.  
\* You can change the information you have entered prior to purchase.

# Step 2

## Back up your address book, photos, etc.

You can transfer your backed up data onto your newly purchased phone.

**Data backup method for customers using au mobile phones**

❗ If you want to use our trade-in program, please backup your address book, photos and other data in advance.

Device used	Backup method	Address book	Photos and other images
iPhone	Data-oazukari + iTunes	○	○
	Data-oazukari + iCloud	○	○*1
au smartphone	au Cloud	○	○
au mobile phone	au address book	○	△*2

\*1 Data backups of up to 5 GB using iCloud are free. \*2 Transfer using iTunes (PC required).

Different apps can back up different kinds of data.

au iPhone users

❗ You must perform step ❶ before step ❷.

### ❶ Back up your address book using the “Data-oazukari (data backup)” app

Step 1: Install the “Data-oazukari” app from the App Store

Step 2: Launch the “Data-oazukari” and tap “Other”

Step 3: Tap “Data transfer”

Step 4: Tap “Store address book” → Tap “Store”

Step 5: When the data has been backed up, tap “Complete”

\* If “You need to download the Friends Note app” is displayed during backup, download the Friends Note app from the App Store.

### ❷ Back up photos and other data

If you have a PC, see “(A)” below. If you do not have a PC, see “(B)”.

**(A) (Back up from your PC) Back up using iTunes**  
After updating to the latest version of iTunes, do the following.

Address book Photos and other images

Step 1: Launch iTunes and click “Edit” → “Preferences” (Mac users can click “iTunes” → “Preferences”). From “Devices,” select “Prevent iPods, iPhones, and iPads from syncing automatically” and click “OK.” Connect your iPhone to your PC with an USB cable.

Step 2: Click “ ” and click “Back Up Now.”

Step 3: Click “Edit” → “Preferences” (“iTunes” → “Preferences” for Mac users) → “Devices” and confirm that the backup has completed. (Check that the name and date for the device backed up earlier is in the device backup list.)

**(B) (Back up using only an iPhone) Back up using iCloud**  
❗ A Wi-Fi connection is required.

Address book Photos and other images

Step 1: Tap “Settings” on the home screen

Step 2: Tap “iCloud”

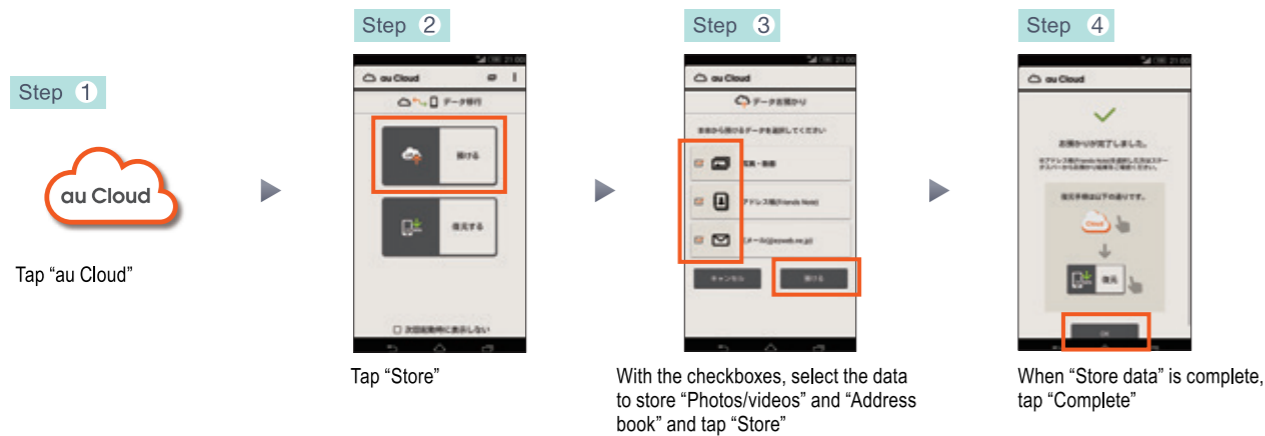
Step 3: Select the item(s) to back up and tap “Backup”

Step 4: Tap “Create backup now”

## If using an au smartphone

### Backup using "au Cloud"

Address book Photos and other images



\* The latest version of the "au Cloud" app can be downloaded from au Market.

## For au mobile phone users

### Back up to au Address Book

Address book

Open "Sub menu" from the "Address book," enter your lock no. in the "au one address book" (au address book), and select "Save" to complete.

#### Phones with "au one address book" in the address book sub menu



#### Models without "au one address book" in the address book sub menu



\* You should back up photos and other such data onto an SD card. Transfer using iTunes (PC required).

## Switching from other providers is easy!

Data backup for customers using mobile phones from other providers

### non-au iPhone users

#### Back up using iTunes or iCloud

If you are using an iPhone from another provider, do a backup in advance with either iTunes or iCloud.  
See "au iPhone users" on the other page for how to do a backup.

### Users of mobile phones/smartphones (other than iPhones) from other providers

#### Back up necessary data such as address book data to SD cards

\* See your provider's website, etc. for how to store data on an SD card and on which SD cards your phone supports.  
\* Depending on your phone, you may not be able to back your data up on to an SD card after terminating your phone contract. Back your data up before terminating your contract.

## When Coming to Collect a New Phone

Once preparations are complete, please come to the store on the day of that we'll give you your new phone carrying the following.

### When collecting a new phone you will need:

- Something that verifies your reservation number.  
For example: ● The email received on completing your pre-order application  
● A Mobile Device Pre-Order Sales Slip: the store staff give you this to customers placing a pre-order.
- Items needed to apply for a new contract or upgrade your phone  
● An identification document ● A cash card and your seal that you use at a bank, etc., or a credit card  
● The mobile phone you currently use, etc.
- MNP reservation number (only to customers changing from another provider)  
Apply for an MNP reservation number at your current mobile provider.  
An MNP reservation number is valid for 15 days, including the day it is reserved

Current mobile provider	On the Web	From mobile or fixed-line phones
Docomo	<ul style="list-style-type: none"> <li>■ i-mode i-menu → Customer support → Applications/procedures → Various applications/procedures</li> <li>■ PC website MyDoCoMo (http://www.mydocomo.com) → Log in Hours of operation: 24 hours/day *Excluding maintenance downtime</li> </ul>	From mobile phones: 151 From fixed-line phones: 0120-800-000 Hours of operation: 9:00 - 20:00
SoftBank	<ul style="list-style-type: none"> <li>■ Yahoo! Keitai TOP → My SoftBank → Procedures for various changes → MNP Hours of operation: 9:00 - 21:30</li> </ul>	From mobile phones: *5533 From fixed-line phones: 0800-100-5533 Hours of operation: 9:00 - 20:00
Disney Mobile	<ul style="list-style-type: none"> <li>■ Disney Web TOP → My SoftBank → Procedures for various changes → MNP Hours of operation: 9:00 - 21:30</li> </ul>	From mobile phones: *5533 From fixed-line phones: 0800-100-5533 Hours of operation: 9:00 - 20:00
Y!mobile (PHS, smartphone)	<ul style="list-style-type: none"> <li>■ My Y!mobile TOP → Charges/applications → MNP reservations → Apply for MNP reservation no.</li> <li>■ Smartphone, PC website TOP (https://my.ymobile.jp/muc/d/top) → My Y!mobile (Log in) → Check/change contract details → MNP reservation procedures Hours of operation: 9:00 - 21:30</li> </ul> <p>* Even if you were a customer of EMOBILE, you should contact Y!mobile if you had upgraded your handset.</p>	From mobile phones: 116 From fixed-line phones: 0120-921-156 Hours of operation: 9:00 - 20:00
Y!mobile (Formerly EMOBILE)	<ul style="list-style-type: none"> <li>■ My Y!mobile TOP → Charges/applications → MNP reservations → Apply for MNP reservation no.</li> <li>■ Smartphone site TOP (https://webmy.ymobile.jp/portal/) → My Y!mobile (Log in) → Online support → MNP reservations</li> <li>■ PC website TOP (https://webmy.ymobile.jp/portal/) → My Y!mobile (Log in) → MNP reservations → Apply for MNP reservation Hours of operation: 9:00 - 21:30</li> </ul>	From mobile phones: 151 From fixed-line phones: 0570-039-151 Hours of operation: 9:00 - 20:00

**Notes on Collecting a Phone** Please note that if we cannot contact you on the day you were to come collect your phone, or if a given number of days pass from that day, your pre-order will be cancelled.

For more details on what you need to do in advance, visit the au website.

The website tells you what you need to do before purchase and explains with screen images how to finish setting up your new smartphone.

**How to access** From the home page, click the iPhone image, and then click "Various settings and user guide."

\*Some of the described operation methods and screen images may differ from those on your smartphone.

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○ "Wi-Fi" is a registered trademark of Wi-Fi Alliance®.

The content of this leaflet is as of August 17, 2015.