

How to view your invoice

You can check your invoice online. (in Japanese only)

① Access My au

1: Using a PC to access My au from the au homepage



2: Using a smartphone to access My au from the au homepage

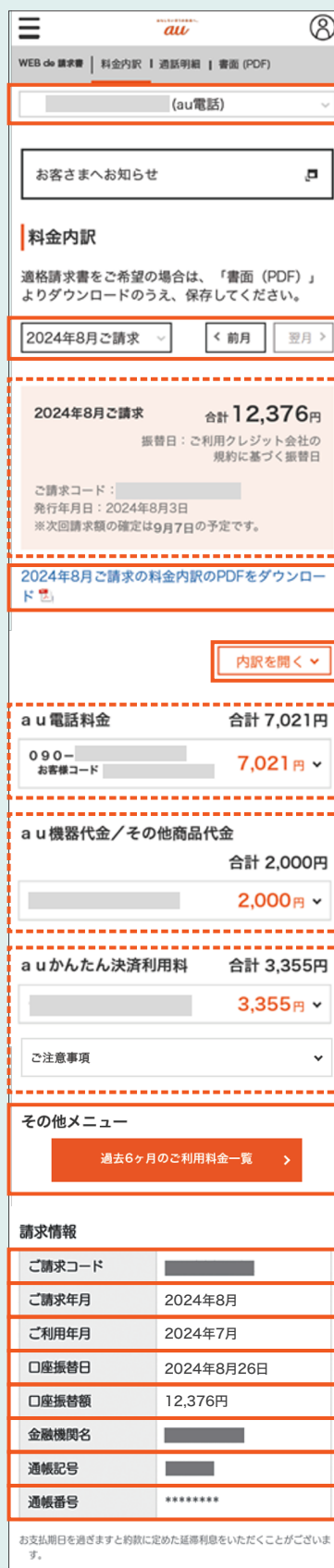
My au (Web version)



My au (app version)



② How to view your invoice



If you signed up for more than two lines, you can choose the phone number here.

You can view the details of the charges for the previous month and the following month.

Total charges

You can download the details of the charges in a PDF file.

You can view the details of the charges for the services you have signed up for.

Press ▼ to view the details by mobile number.

Press ▼ to view the details of fixed line service au HIKARI charges.

Press ▼ to view the details of au Simple Payment Service charges.

※The image is for illustrative purposes only. You can check the details of the services you have signed up for.

You can view usage charges for the last six months in a graph.

Invoice code (required to make an inquiry)

The month you will be invoiced

The usage month the invoice was for

If you are paying by direct debit, the timing of such debit

Debit amount

Financial institution of the debit

Bank book code of the financial institution

Bank book number of the financial institution

※Screenshots are for illustrative purposes only.

Prices indicated include tax.

※If you would like to have a printed invoice mailed to you, please apply.

※Information contained in this flyer is current as of September 2024.

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